

Nextcloud Server Administration Manual

Release 32

The Nextcloud developers

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CHAPTER

ONE

INTRODUCTION

Welcome to the Nextcloud Server Administration Guide. This guide describes administration tasks for Nextcloud, the flexible open source file synchronization and sharing solution. Nextcloud includes the Nextcloud server, which runs on Linux, client applications for Microsoft Windows, macOS and Linux, and mobile clients for the Android and iOS operating systems.

Current editions of Nextcloud manuals are always available online at docs.nextcloud.com.

Nextcloud server is available:

- As a free, full featured community-supported server, with all enterprise features.
- Or with full enterprise support, including phone and email access to Nextcloud developers.

1.1 Videos and blogs

See the official Nextcloud channel on YouTube for tutorials, overviews, and conference videos.

Visit our blog for latest news and to learn more about what is going on in and around Nextcloud.

1.2 Target audience

This guide is for users who want to install, administer, and optimize their Nextcloud servers. To learn more about the Nextcloud Web user interface, and desktop and mobile clients, please refer to their respective manuals:

- Nextcloud User Manual
- Nextcloud Desktop Client

CHAPTER

TWO

MAINTENANCE AND RELEASE SCHEDULE

2.1 Overview

Nextcloud releases multiple major versions *throughout* the year, but maintains support for *each* major version for one full year each through "lighter" maintenance updates (and regularly backporting applicable security and bug fixes). This permits a high velocity development cadence, while still giving administrators flexibility when planning deployments, upgrades, and maintenance activities.

A detailed schedule for upcoming major and maintenance releases (as well as end-of-life projections) is regularly updated to facilitate planning deployment, testing, and upgrade planning.

Whether you want the latest features and optimizations, want to help with testing, or just want to wait until everything is perfectly ready to go, you've got options with regards to which version of Nextcloud Server to initially deploy as well as how frequently to do major upgrades.

Danger

We always recommend installing the latest **maintenance** releases as soon as possible, regardless of which major version of Nextcloud Server you use. And we also always highly recommend upgrading from **end-of-life** releases as soon as possible.

Tip

Extended maintenance and additional support is available through subscriptions options for enterprise support offered by Nextcloud developers through Nextcloud GmbH.

2.2 Release types

Nextcloud has two types of releases in the default release channel:

1. Major releases
2. Maintenance releases

Major releases of Nextcloud Server (e.g. `28.X.X`) introduce new features and functionality.

Every major release is, in turn, supported for *one year* via periodic **maintenance** releases (e.g. `X.X.4`), which correct critical bugs and security vulnerabilities.

2.2.1 Major releases

Major releases usually introduce new features and often also include changes "under the hood". These changes may be extensive.

A specific major release is indicated by the first part of the version string. For example, Nextcloud Server `28.0.4` is major release `28`. And `27.1.7` is major release `27`.

Tip

The highest numbered major release offers the latest features. While the lowest numbered major release offers the most time in the field.

Note

You may need to meet new system requirements before the Updater will offer you a new major version. Even if offered, there may be other changes required that the Updater cannot check for fully. We try to highlight these, in each new edition of the Admin Manual, in the Critical changes section of the *Release notes* chapter.

Warning

Apps generally define their compatibility based on the major version(s) of Nextcloud Server they support. Consider the compatibility of your favorite and most critical apps, with a prospective major version of Nextcloud Server, before choosing which major version to deploy or deciding when to upgrade to a newly available major version. Also, since many apps are community provided and maintained by volunteers, you may want to offer to test the app against a new major version of Nextcloud (or to adapt it, if you're in a position to do so) in order to encourage a faster (or higher quality) release.

2.2.2 Maintenance releases

Maintenance releases deliberately **do not** introduce new features or breaking changes. This is meant to reduce the risks and impact associated with deploying updates so that critical bugs or security vulnerabilities can be rapidly and routinely addressed.

Maintenance releases are published (generally simultaneously) for all stable major releases that have not reached end-of-life status.

These releases should not have app compatibility concerns or introduce changes requiring retraining end users.

A specific maintenance release is indicated by the last part of the version number. For example, `28.0.4` is the *fourth* maintenance release for major version `28` of Nextcloud Server. It offers fixes for any critical bugs and security vulnerabilities addressed since the last maintenance release (`28.0.3` in this example).

Note

All critical bug fixes, including security related ones, are backported to **all** maintained major releases.

2.3 Release schedule

New **major** releases of Nextcloud Server are published approximately every sixteen weeks.

New **maintenance** releases are published approximately every four weeks.

2.3.1 Length of support ("maintenance")

Our release schedule means that several major releases (e.g. 26.X.X, 27.X.X, 28.X.X) are supported simultaneously. Whenever a critical bug or vulnerability is addressed, if it impacts more than one major release, it is **backported** to all applicable major releases and published in the next maintenance release (e.g. `28.0.3` -> `28.0.4`). Any major release that has not reached end-of-life status receives these maintenance updates.

This overlapping schedule and predictable cadence permits rapid development while giving administrators visibility, access to critical bug fixes, and flexibility as to how aggressively to upgrade to new majors.

> **Note**
>
> Since every major release is supported for one year from initial release, the minimum you need to do to stay up-to-date is to install maintenance releases as they're published and upgrade to the next higher up major release when the one you're currently on reaches end-of-life status. Since maintenance releases only patch your Server with the latest bug and security vulnerability fixes - and do **not** introduce other significant changes - the risk of upgrading to a new maintenance release is far less than upgrading to a new major release.

2.3.2 End-of-life

End-of-life status means that support/maintenance ends. Maintenance releases cease for a major version on the one year anniversary of initial release. The major version then moves into end-of-life status and will not receive any further bug fixes or corrections for security vulnerabilities.

> **Note**
>
> Support for major releases may be extended through subscription services for enterprises offered by Nextcloud developers via Nextcloud GmbH.

The end-of-life dates for all major releases are published ahead of time to ease planning.

> **Note**
>
> As long as a major release is still listed on the maintenance schedule as being *Currently Maintained*, you can expect to receive all relevant fixes for critical bugs or security vulnerabilities (even those made available for newer major releases, if they are relevant to a still supported earlier major).

2.4 Installation version

Since multiple major releases are published throughout the year and each is supported for a year with any relevant bug and security fixes, you have discretion as to which which major to deploy initially as well as when to upgrade to a new major.

Note

If you're planning to deploy Nextcloud in an enterprise setting and your usage will be mission-critical, the developers can help you choose, via an Enterprise services arrangement, the major version most suitable for your particular use case as well as help make sure it's deployed optimally while addressing any critical problems that arise with you one-on-one.

2.5 Release channels

By default all Nextcloud installations utilize the `stable` release channel. This channel delivers the latest features that are ready for most users at minimal risk.

Note

Nextcloud does staged roll-outs of new releases to further reduce the risk of widespread updates. New releases, particularly major releases, are usually only made available to a small percentage of systems initially. After a week (or more) has passed with no reported widespread critical bugs, more systems will be offered the update. Sometimes major versions are limited to <100% of systems until after the first maintenance (bug fix) release has been published.

Warning

When using the `stable` channel it is possible you'll be *offered* a newer major version to upgrade to *even if* your existing major version has **not** reached end-of-life. It is up to you to decide whether to upgrade then or wait until a better time for deploying a major new release. On the other hand, new **maintenance** releases (within the major version you're already running) should be deployed as soon as possible to keep up-to-date with security and other critical bug fixes.

Danger

Making sure you're running an actively maintained **major** release is critical. Once a major release reaches End of Life status it will not receive any further maintenance releases to correct critical bugs or vulnerabilities.

You can find the detailed schedule for all stable channel major releases and maintenance releases, including end-of-life dates, in our regularly updated Maintenance and Release Schedule.

2.6 Major version upgrades

Before upgrading from one one major release to another, we strongly recommend reviewing the *Critical changes* section of the **Release Notes** chapter to minimize the chance of introducing unexpected breaking changes in your environment.

Warning

Having good data backups (and a tested data restore approach!) is recommendeded in general, but definitely before performing an update - whether major or merely maintenance.

2.7 Beta releases and Release candidates

Before a new final major release is published, typically at least four beta releases are published followed by two release candidates, with an interval of one week between each.

Before a new final maintenance release is published, one release candidate is published approximately one week beforehand.

Anticipated dates for each release can be found on detailed schedule.

Tip

To update sooner to a new major version or beta version, you may at your discretion adjust your instance to use the `beta` channel. Around big releases the `beta` channel also delivers the newest major version earlier regardless of staging parameters.

Everyone in the community benefits considerably from the generous testing and feedback of those that choose to evaluate beta releases or release candidates in either their test environments or, for the bold, under real-world conditions.

If you are in a position to evaluate a pre-final release, the developers and the entire community thank you!

Tip

We suggest focusing your testing efforts on verifying the functionality and features you rely on every day (to make sure these operate as expected). Then, if you are so inclined, to consider evaluating any new functionality that interests you. Please discuss problems that arise at the Help Forum and report suspected bugs to the GitHub repository.

2.8 Downgrading

Downgrading is not supported officially between any major, maintenance, or pre-release version.

2.9 Bug reporting

Before reporting bugs, please make sure you're running a still supported major release *and* the latest maintenance release for it.

Tip

Nextcloud GmbH - which employs many of the core developers - offers Nextcloud Enterprise services providing direct access to Nextcloud engineering expertise where usage is mission-critical. Among other things, they can help you choose the major version most appropriate to your use case (and make sure it's deployed optimally).

CHAPTER

THREE

GDPR-COMPLIANCE

3.1 Cookies

Nextcloud only stores cookies needed for Nextcloud to work properly. All cookies comes from your Nextcloud server directly, no 3rd-party cookies will be sent to your system. Regarding GDPR, only data which contain personal data are relevant.

3.1.1 Cookies stored by Nextcloud

Cookie	Data Stored	Lifetime
Session cookie	• session ID • secret token (used to decrypt the session on the server)	24 minutes
Same-site cookies	no user-related data are stored, all same-site cookies are the same for all users on all Nextcloud instances	forever
Remember-me cookie	• user id • original session id • remember token	15 days (can be configured)

The same-site cookies are used to determine how a request reaches the Nextcloud server. We use them to prevent CSRF attacks. No identifiable information is stored in those. The rest of the cookies are strictly used to identify the user to the system.

CHAPTER

FOUR

DECLARATIONS

4.1 Energy consumption

The Nextcloud server is certified under the Blue Angel for Software DE-UZ 215.

This page contains the typical energy consumption according to the Standard Usage Scenarios used in the certification.

4.1.1 Initial Certification 2024/2025

Download Report 2024/2025

4.1.2 Certification Extension 2025/2026

Download Report 2025/2026

CHAPTER

FIVE

RELEASE NOTES

5.1 Critical changes

Once you've installed and configured your server, you will want to keep it up to date with the latest Nextcloud features.

These sub pages will cover the most important changes in Nextcloud, as well as some guides on how to upgrade existing installations.

5.1.1 Upgrade to Nextcloud 32

System requirements

- PHP 8.1 is now deprecated but still supported.
- PHP 8.4 is now supported, but 8.3 is recommended.

Web server configuration

- Setup checks do not check for the `X-XSS-Protection` response header anymore. It has been removed from Nextcloud's `.htaccess` and you may want to adjust your webserver config to not serve it anymore. XSS filtering was supported only until Chromium 78 and similarly old browsers, but had been found to cause more issues, including attack vectors, than it solved. Nowadays, aside of not serving the header at all, the only generally recommended value is `0`. More context can be found in the OWASP Cheat Sheet Series.

Monitoring: Counting of active users

The monitoring app was adjusted to count the active users in the same way as occ user:report and the support app.

System address book

During the upgrade to Nextcloud 32 the system address book might become disabled if the amount of system users exceeds the default limit of 5000 users. This is to prevent performance issues. You can re-enable the system address book using the command line or administration interface.

For more information about the system address book, see the documentation. *System Address Book*

Previews

Starting with Nextcloud 32.0.1, the preview provider for MP3 files, which reads cover images embedded in the files, is disabled by default for performance and stability reasons. See *Previews configuration* for details on how to enable or disable the preview provider.

AppAPI (app_api) setup checks expanded

Starting with Nextcloud 30.0.1, the AppAPI app is included and enabled by default. See *ExApps management* for details. Additionally, as of version 32.0.0, the AppAPI has expanded its setup checks.

You can disable this app in the standard manner via the *Apps* menu if you do not expect to use AppAPI integrations in the near future.

If AppAPI is disabled, other apps that depend on it will not be visible in the app store. AppAPI-related setup checks will also be deactivated.

S3 integrity protections enabled, configuration update may be needed

The AWS SDK for PHP was updated and now supports the data integrity protections for S3.

>= Nextcloud 32.0.2: If your S3 backend does not support the data integrity protection, you can disable it by adding `'request_checksum_calculation' => 'when_required',` and `'response_checksum_validation' => 'when_required',` to the object store configuration.

>= Nextcloud 32.0.3: S3 data integrity protections are disabled by default and are now opt-in.

If your S3 backend does not support this, you may see an error such as `Checksum Type mismatch occurred, expected checksum Type: null, actual checksum Type: crc32` in your logs when uploading files.

More details about data integrity protections for S3 can be found at https://docs.aws.amazon.com/sdkref/latest/guide/feature-dataintegrity.html and https://github.com/aws/aws-sdk-php/discussions/3100.

5.1.2 Upgrade to Nextcloud 31

System requirements

- PHP 8.1 is now deprecated but still supported.
- PHP 8.4 is now supported, but 8.3 is recommended.

Database configuration

Other row formats than `DYNAMIC` for MySQL and MariaDB databases will issue a warning since Nextcloud 24, as they often cause performance issues. With Nextcloud 31 a more prominent new setup warning for this was added.

The row format can be changed via `ALTER TABLE` DDL commands during a maintenance window. Changing the row format from `COMPRESSED` to `DYNAMIC` requires about 2x the disk space and may take a long time depending on the size of the database. See the MySQL documentation for more information. If you're not sure how to do this, you can find some tips and tricks from the community.

PHP configuration

We have a new setup warning to check if the memory reserved for APCu is high enough. If you see this warning, you should increase the memory reserved for APCu. You can do this by increasing the value of the `apc.shm_size` directive in your `php.ini` file. It is generally advised to review this value and increase it if necessary depending on your instance size.

Nextcloud configuration

Maximum chunk size

We have adjusted the default maximum chunk size for big file uploading. Previously it was set to 10MiB, it is now increased to 100MiB.

Also the configuration was moved from an app configuration to the system configuration (`config.php`). If you set up a custom value previously the value will be automatically migrated to the system configuration during the update. But if you need to set a new custom value you need now to use the system configuration, see also *Adjust chunk size on Nextcloud side*.

Monitoring: Counting of active users

Starting with Nextcloud 31.0.6 the monitoring app was adjusted to count the active users in the same way as occ user:report and the support app.

Previews

Starting with Nextcloud 31.0.10, the preview provider for MP3 files, which reads cover images embedded in the files, is disabled by default for performance and stability reasons. See *Previews configuration* for details on how to enable or disable the preview provider.

AppAPI (app_api) is now a default app

Starting with Nextcloud 30.0.1, the AppAPI app is included and enabled by default. See *ExApps management* for details.

You can disable this app in the standard manner via the *Apps* menu if you do not expect to use AppAPI integrations in the near future.

If AppAPI is disabled, other apps that depend on it will not be visible in the app store. AppAPI-related setup checks will also be deactivated.

5.1.3 Upgrade to Nextcloud 30

System requirements

- PHP 8.1 is now deprecated but still supported.
- PHP 8.0 is no longer supported.
- PostgreSQL 9.4 is no longer supported.
- MariaDB 10.3 and 10.5 are no longer supported.

Web server configuration

Make sure that your web server is serving files with the `webp` extension (WebP images) correctly as static assets. This is included in the shipped `.htaccess` file but if you use another web server or custom configuration you need to check this manually.

Nextcloud configuration

Changes to the available options in `config.php`.

- The option `blacklisted_files` is now deprecated and replaced with `forbidden_filenames`
- The option `forbidden_chars` is now deprecated and replaced with `forbidden_filename_characters`
- The option `forbidden_filename_basenames` was added to allow bocking files with specific basenames (the filename without extension (before the first dot))
- The option `forbidden_filename_extensions` was added to allow blocking extensions from being used on filenames

Previews for PDF files with Imaginary

The preview provider `OC\Preview\Imaginary` is no longer generating previews for PDF files. Add the new preview provider `OC\Preview\ImaginaryPDF` to `enabledPreviewProviders` to enable preview generation with Imaginary for PDF files.

Automated clean-up of app password

Nextcloud 30 will *clean-up unused app passwords*.

Monitoring: Counting of active users

Starting with Nextcloud 30.0.12 the monitoring app was adjusted to count the active users in the same way as occ user:report and the support app.

AppAPI (app_api) is now a default app

Starting with Nextcloud 30.0.1, the AppAPI app is included and enabled by default. See *ExApps management* for details.

You can disable this app in the standard manner via the *Apps* menu if you do not expect to use AppAPI integrations in the near future.

If AppAPI is disabled, other apps that depend on it will not be visible in the app store. AppAPI-related setup checks will also be deactivated.

5.1.4 Upgrade to Nextcloud 28

System requirements

- PHP 8.3 is now supported, but 8.2 is recommended.

Web server configuration

- The recommended *nginx configuration* changed as Nextcloud Talk now serves audio files with `.ogg` / `.flac` extension, make sure to add these extensions to the list of static files.
- As some core app now make use of JavaScript modules, make sure your web server is not rewriting requests to `.mjs` files, but serves them with `text/javascript` MIME type and proper `Cache-Control` header, like `.js` and other static file extensions.
  - When using Apache with `.htaccess` configuration, this will be done automatically.
  - For Nginx, please refer to our recommended *Nginx configuration*.
  - For other setups, make sure to add `.mjs` to the list of static file extensions in web server configs and in case define its MIME type in `/etc/mime.types`.

Setup Checks

The setup checks (the ones visible under *Administration settings->Overview*) that previously ran from the web browser now run server-side rather than from the browser.

This means that some false positives may be triggered in existing installations after upgrading. This does not mean the checks are invalid or broken. It does mean that local configuration matters that may not have had obvious side effects previously may now prevent the tests from getting accurate results.

In nearly all cases the resolution is one or more of the following:

- verifying all entries in `trusted_domains` and the value of `overwrite.cli.url` are valid, resolvable in DNS, and reachable *from the Nextcloud Server itself*

- verifying that the Server can reach its own URL(s)
- verifying all `overwrite*` config values are reasonable

In diagnosing the above, many admins have found it useful to review not only their *config.php* (for cleanup) but also:

- their local DNS resolvers and `/etc/hosts` files for reasonableness
- their firewall configurations
- their container network configuration if using Docker/etc (especially for outbound connectivity)

Tip

Testing of connectivity and reachability of specific URLs can usually be tested from servers or containers via `curl` or `wget`.

Monitoring

Beginning with Nextcloud 28, the monitoring endpoint no longer provides information about available app updates, as gathering the data always involves at least one external request to apps.nextcloud.com.

You can still ask the monitoring endpoint to show new app updates by using the URL parameter skipApps=false. However, please do not check this endpoint too often.

https://github.com/nextcloud/serverinfo#api

Previews for Office files using LibreOffice

Nextcloud can generate previews for Office files using LibreOffice.

Since Nextcloud 28, you can also create previews for EMF files. To enable it, add `'OC\Preview\EMF'` to `enabledPreviewProviders`.

Until Nextcloud 28, the same LibreOffice user profile was used to generate the previews. LibreOffice can only be invoked once per user profile, so the generation of a preview for an office file would fail if another one were created right now.

Beginning with Nextcloud 28, a different LibreOffice user profile is used for each file. Downside: If you upload 100 emf files, you may end up with 100 LibreOffice invocations. Though, you can use `preview_concurrency_new` and `preview_concurrency_all` to limit the number of previews that can be generated concurrently when php-sysvsem is available.

The configuration option `preview_office_cl_parameters` was removed with Nextcloud 28. We expect LibreOffice to be started with the given parameters, so it's unfavorable to have a configuration option to change the parameters. Please reach out to us via https://github.com/nextcloud/server/pull/41395 if that's causing any trouble for you.

Tip

Previews for EMF files can be enabled without a local LibreOffice installation if you are already using Nextcloud Office / Collabora. Make sure you have Nextcloud Office 8.3.0 installed and add `'OCA\Richdocuments\Preview\EMF'` to `enabledPreviewProviders`.

5.1.5 Upgrade to Nextcloud 27

System requirements

- PHP 8.2 is recommended over PHP 8.1.
- PHP 8.0 is deprecated and might be removed in Nextcloud 28.

Exposed system address book

Nextcloud 27 exposes the *system address book*. Restrict the enumeration settings if your users should not see other users.

Web server configuration

- The recommended *nginx configuration* changed as Nextcloud now supports module javascript with the `.mjs` and audio files with `.ogg` / `.flac` extension, make sure to add these extensions to the list of static files.

5.1.6 Upgrade to Nextcloud 26

System requirements

- PHP 8.2 is now supported, but 8.1 is recommended.
- PHP 7.4 is no longer supported.

System email

The software component to send system emails (notifications, invites, password reset, etc) had to be replaced. The new library should work without any changes out of the box for most setups.

A brief overview of changes:

- STARTTLS cannot be enforced. It will be used automatically if the mail server supports it. The encryption type should be set to 'None/STARTTLS' in this case.
- Self signed certificates now need to be explicitly enabled, see *this guide* for an example on how to configure this.
- NTLM authentication for Microsoft Exchange is not supported by the new mailer library. Try using basic authentication instead.

See for more information: *Mail Providers*.

DAV sync tokens retention

A mechanism to clean up old CalDAV and CardDAV sync tokens has been added. See *CalDAV retention* and *CardDAV retention* and make sure it fits your installation size.

Web server configuration

- The recommended *nginx configuration* changed.

5.2 Changelog

See the official changelog for a complete list of changes.

CHAPTER

SIX

INSTALLATION AND SERVER CONFIGURATION

6.1 System requirements

6.1.1 Server

For best performance, stability and functionality we have documented some recommendations for running a Nextcloud server.

> **Note**
>
> If you plan a setup for your organization and you rely on professional deployment consulting (e.g. efficient and reliable scaling) and support, we strongly recommend you to check out our enterprise support.

Platform	Options
Operating System (64-bit)	• **Ubuntu 24.04 LTS** (recommended) • Ubuntu 22.04 LTS • **Red Hat Enterprise Linux 9** (recommended) • Red Hat Enterprise Linux 8 • Debian 12 (Bookworm) • SUSE Linux Enterprise Server 15 • openSUSE Leap 15.6 • CentOS Stream • Alpine Linux
Database	• MySQL 8.0 / **8.4** or MariaDB 10.6/ **10.11** (recommended) / 11.4 • Oracle Database 11g, 19c, 21c, 23ai (*only as part of an enterprise subscription*) • PostgreSQL 13/14/15/16/17 • SQLite 3.24+ (*only recommended for testing and minimal-instances*)
Webserver	• **Apache 2.4 with** `mod_php` **or** `php-fpm` (recommended) • nginx with `php-fpm`
PHP Runtime	• 8.1 (*deprecated*) • 8.2 • **8.3** (*recommended*) • 8.4

See *Installation on Linux* for minimum PHP-modules and additional software for installing Nextcloud.

To ensure the full functionality of your Nextcloud, please make sure that the server can reach the *required remote systems*.

CPU Architecture and OS

A 64-bit CPU, OS and PHP is strongly recommended for Nextcloud.

32-bit systems are supported, with the following known limitations:

- Dates before Unix Epoch (1970-01-01) are not supported
- Dates after 2038 are not supported

Memory

Memory requirements for running a Nextcloud server are greatly variable, depending on the numbers of users, apps, files and volume of server activity.

Nextcloud needs a minimum of **128MB** RAM per process, and we recommend a minimum of **512MB** RAM per process.

In low memory environments, some features or apps may require adjustments to their default settings in order to function (or, in some cases, may need to be disabled outright).

Warning

To use the built-in Updater, at least 256MB is required.

Database requirements for MySQL / MariaDB

The following is currently required if you're running Nextcloud together with a MySQL / MariaDB database:

- InnoDB storage engine (MyISAM is not supported)
- "READ COMMITTED" transaction isolation level (See: *Database "READ COMMITTED" transaction isolation level*)
- Disabled or BINLOG_FORMAT = ROW configured Binary Logging (See: https://dev.mysql.com/doc/refman/5.7/en/binary-log-formats.html)
- For **Emoji (UTF8 4-byte) support** see *Enabling MySQL 4-byte support*

Why we drop old PHP versions

Every year, a new PHP version is added and old PHP versions are deprecated. This also affects our documented recommended PHP version.

We try to support old PHP versions for as long as reasonably possible. However the list of security, performance, and bug fixes will only increase, some of those fixes might be considered critical and thus at some point the deprecation will be inevitable.

Thus it is recommended to keep your PHP version up to date.

Advantages of upgrading PHP

- **Security**

  PHP deprecates security fixes of old versions. Nextcloud cannot implement security fixes that come with new PHP versions as long as we support deprecated PHP versions, since the syntax that we are allowed to use must be the lowest one of the supported versions, thus the upstream packages of third parties break because they dropped this support.

- **Performance**

  The language continuously improves over time which makes it possible to do more requests in significantly less time.

Long term support

If you are running Nextcloud for an organisation-critical use case, you could consider upgrading your subscription to a premium subscription which comes with 5 years of long term support. This means you continue to receive maintenance releases for high and critical security issues, data loss fixes, and regressions within version over this extended period of time.

6.1.2 Desktop client

We strongly recommend using the latest version of your operating system to get the full and most stable experience out of our clients.

- **Windows** 10+

- **macOS** Monterey (12.0)+ (64-bits only) * Please note that your server may need to be Apple App Transport Security compliant in order for the desktop client to connect successfully. This may involve using a digital certificate that is adequately signed to the standards established by Apple. More information is provided by Apple in their developer documentation: https://developer.apple.com/documentation/security/preventing-insecure-network-connections
- **Linux** (64-bits only) Should run on any distribution newer than Ubuntu 18.04 with our official AppImage package

6.1.3 Mobile apps

We strongly recommend using the latest version of your mobile operating system to get the full and most stable experience out of our mobile apps.

Files App

- **iOS** 15.0+
- **Android** 8.1+

Talk App

- **iOS** 15.0+
- **Android** 8.0+
- **Nextcloud Server** 19.0+
- **Nextcloud Talk** 9.0+

6.1.4 Web browser

For the best experience with the Nextcloud web interface, we recommend that you use the latest and supported version of a browser from this list, or one based on those:

- Microsoft **Edge**
- Mozilla **Firefox**
- Google **Chrome**/Chromium
- Apple **Safari**

Note

If you want to use Nextcloud Talk you should use Mozilla **Firefox** 52+ or Google **Chrome**/Chromium 49+ to have the full experience with video calls and screensharing. Google Chrome/Chromium requires an additional plugin for screensharing.

6.2 Deployment recommendations

Find up-to-date deployment recommendations for enterprises in our customer portal.

6.3 Preparing PHP

Before installing Nextcloud Server, ensure your PHP environment is properly configured. This includes installing the correct PHP version, enabling required PHP modules, and adjusting important *php.ini* settings. This guide explains which PHP modules are necessary, which are recommended for optimal performance and compatibility, and how to configure your PHP environment for both web server and command-line usage.

Note

You can safely ignore this chapter if you plan to use a turnkey Nextcloud Server installation method (such as AIO, Snap, NCP, or Community Docker). Those installation methods provide PHP environments that are already pre-configured for use with Nextcloud Server. For guidance regarding customizing PHP in those environments, refer to the documentation provided specifically for or by those install methods.

- *PHP Installation*
- *Required PHP Modules*
- *Required PHP Database Connectors*
- *Recommended General PHP Modules*
- *Recommended PHP Caching Modules*
- *Recommended PHP CLI Modules*
- *PHP Modules for Media Management*
- *PHP Modules for Specific Applications*
- *PHP* ini *Settings*
- *Notes on PHP* ini *Configuration*
- *PHP Module Quick Reference Table*
- *Further Resources*

6.3.1 PHP Installation

Refer to your OS distribution's documentation for instructions for establishing a base PHP installation. It may be possible to choose among several versions of PHP. Refer to *System requirements* to see which versions of PHP are supported by this release of Nextcloud Server. After completing a base PHP installation, follow the below guidance to configure your new PHP installation for your new Nextcloud Server deployment.

6.3.2 Required PHP Modules

The following PHP modules **must** be installed and enabled for Nextcloud Server to function:

- *ctype* (included with PHP)
- *curl*
- *DOM*
- *fileinfo* (included with PHP)
- *filter* (only on Mageia and FreeBSD)

- *GD*
- *xml* (provides SimpleXML, XMLReader and XMLWriter; requires Linux package *libxml2* version >= 2.7.0)
- *mbstring*
- *OpenSSL* (included with PHP)
- *posix*
- *session* (included with PHP)
- *zip*
- *zlib*

Note

The PHP "xml" extension is commonly packaged as *php-xml* or shown as *libxml* by OS package managers. This extension provides the underlying libxml2 bindings and exposes SimpleXML, XMLReader and XMLWriter. Ensure the corresponding *php-xml* (or distribution-specific) package is installed so that SimpleXML, XMLReader and XMLWriter are available to PHP.

The *ctype*, *fileinfo*, and *OpenSSL* modules are generally included and enabled in PHP by default. Often some of the other required modules are automatically installed by OS distribution package managers.

How to check if a module is enabled:

- Run `php -m | grep -i <module_name>`. If you see output, the module is active.

Note

The *filter* module is required only on Mageia and FreeBSD.

6.3.3 Required PHP Database Connectors

Install the PHP connector module for the database you plan to use (choose one):

- *pdo_sqlite* (>= 3, usually not recommended for performance reasons)
- *pdo_mysql* (MySQL/MariaDB)
- *pdo_pgsql* (PostgreSQL)

6.3.4 Recommended General PHP Modules

These modules are not required, but are highly recommended to improve functionality or security:

- *intl*: Fixes sorting of non-ASCII characters and improves language translation performance.
- *sodium*: Provides Argon2 password hashing (needed if using PHP < 8.4 and PHP was built without *libargon2*).

  bcrypt will be used if Argon2 is unavailable, but if passwords were previously hashed with Argon2 (such as when migrating an existing Nextcloud Server installation to a new server environment) and this module is missing, accounts will not be able to log-in).

- *sysvsem*: Enables System V semaphores used by Nextcloud to coordinate preview generation across PHP processes. Recommended; if missing, previews still work but may be less reliable under heavy load.

6.3.5 Recommended PHP Caching Modules

Memory caching is not required so these modules are not required, but are highly recommended for optimal performance and reliability. Choose and install your preferred combination of memory caching modules:

- *APCu* (>= 4.0.6)
- *redis* / *phpredis* (>= 2.2.6, required for Transactional File Locking)
- *memcached* (an older alternative to *redis* that is not recommended for new installations)

> **Note**
>
> Memory caching is highly recommended for optimal performance. In most cases, a combination of *APCu* and *redis* are the best choice for new installations.

See *Memory caching* for configuration details.

6.3.6 Recommended PHP CLI Modules

For command-line processing (optional):

- *pcntl*: Allows command interruption (e.g., via `ctrl-c`).

  Ensure `pcntl_signal` and `pcntl_signal_dispatch` are *not* disabled in your *php.ini* by the `disable_functions` option.

For command-line updater (optional):

- *phar*: Required to run the updater with:

  ```
  sudo -E -u www-data php /var/www/nextcloud/updater/updater.phar
  ```

6.3.7 PHP Modules for Media Management

Image meta data and orientation (optional):

- *exif*: Image meta data loading and rotation

Preview Generation (optional):

- *imagick* (for image previews)
- *avconv* or *ffmpeg* (for video previews)
- OpenOffice or LibreOffice (for document previews)

> **Note**
>
> If previewing PDF files fails with a "not authorized" error, you may need to adjust the *imagick* policy file. See https://cromwell-intl.com/open-source/pdf-not-authorized.html

See *Previews configuration* for additional preview generation context.

6.3.8 PHP Modules for Specific Applications

Some optional Nextcloud apps/functionality require additional modules. Install as needed:

- *ldap*: LDAP integration
- *smbclient*: SMB/CIFS integration (see *SMB/CIFS*)
- *ftp*: FTP storage or external user authentication
- *imap*: External user authentication

Recommended/Optional:

- *gmp*: SFTP storage

6.3.9 PHP *ini* Settings

Adjust the following settings in your *php.ini* as needed for Nextcloud:

- `disable_functions`: Avoid disabling functions unless necessary.
- `max_execution_time`: See *Uploading big files > 512MB*
- `memory_limit`: Should be at least 512MB. See also *Uploading big files > 512MB*
- `opcache.enable` and related settings: See *Memory caching* and *Server tuning*
- `open_basedir`: See *Hardening and security guidance*
- `upload_tmp_dir`: See *Uploading big files > 512MB*

6.3.10 Notes on PHP *ini* Configuration

- **Multiple php.ini files:**
  - You may need to configure settings in more than one *php.ini* file (e.g., for web server and CLI).
    - **Web server:**
      /etc/php/<version>/apache2/php.ini or */etc/php/<version>/fpm/php.ini*
    - **CLI (used by Nextcloud CRON jobs):**
      /etc/php/<version>/cli/php.ini
- **Find which php.ini is active for each SAPI:**
  - Use `php --ini` for CLI, or check `phpinfo()` in a web page.
- **Search for a parameter:**
  - Run `grep -r <parameter_name> /etc/php` (e.g., `grep -r date.timezone /etc/php`)
- **Replace `<version>` with your actual PHP version (e.g., 8.1, 8.2, etc.).**

6.3.11 PHP Module Quick Reference Table

Module	Required	Recommended	For Specific App	Description
ctype	✓			Core functionality
curl	✓			HTTP requests
intl		✓		Improves translations and sorting
sodium		✓		Argon2 password hashing
sysvsem		✓		System V semaphore support used to coordinate preview generation across PHP processes.
ldap			✓	LDAP integration
smbclient			✓	SMB/CIFS integration
ftp			✓	FTP storage/authentication
imap			✓	External user authentication
gmp			✓ (optional)	SFTP storage
exif			✓ (optional)	Image rotation in Pictures app
apcu		✓		Performance caching
memcached		✓		Performance caching
redis		✓		Transactional File Locking
imagick			✓ (optional)	Image previews
avconv/ffmpeg			✓ (optional)	Video previews
Open/LibreO			✓ (optional)	Document previews
pcntl			✓ (optional)	Command interruption in CLI
phar			✓ (optional)	Needed for command-line updater

6.3.12 Further Resources

- For more details on each module, consult the official PHP documentation.
- Refer to your OS distribution's documentation for the specifics of installing PHP modules in your environment.
- The words *extension* and *module* are interchangeable within PHP. We use the word *modules* in our documentation.
- Always restart your web server and PHP-FPM after making changes to an *php.ini* file or installed modules.

6.4 Installation on Linux

There are multiple ways of installing Nextcloud depending on your preferences, requirements and goals.

If you prefer an automated installation, you have the option to:

- use the official Nextcloud installation method. Nextcloud AIO provides easy deployment and maintenance with most features included in this one Nextcloud instance. It includes Office, a turnkey Backup solution, Imaginary (for previews of heic, heif, illustrator, pdf, svg, tiff and webp) and more.
- use the community Snap Package. This includes a full production-ready stack, will maintain your HTTPS certificates for you, and will automatically update as needed to stay secure.

- use the community Nextcloud VM Appliance (aka Nextcloud Virtual Machine or NcVM). This helps you create a personal or corporate Nextcloud Server faster and easier. It can be used install directly on a clean Ubuntu Server or downloaded as a fully functioning VM.
- use the community NextcloudPi scripts (based on Debian). It will setup everything for you and include scripts for automated installation of apps like: Collabora, OnlyOffice, Talk and so on.
- use the community Nextcloud Docker image. This image is designed to be used in a micro-service environment. There are two versions of the image you can choose from: the Apache one contains a full Nextcloud installation including an Apache web server. The second option is an FPM installation and runs a FastCGI process that serves your Nextcloud installation (you will need to supply your preferred web, database and other desired supplementary services).

Note

Please note that the community options are not officially supported by Nextcloud GmbH.

Tip

For an enterprise-ready and scalable installation based on Helm Charts (also available for Podman), please contact Nextcloud GmbH.

In case you prefer installing from the source tarball, you can setup Nextcloud from scratch using a classic LAMP stack (Linux, Apache, MySQL/MariaDB, PHP). This document provides a complete walk-through for installing Nextcloud on Ubuntu 24.04 LTS Server with Apache and MariaDB, using the Nextcloud .tar archive. This method is recommended to install Nextcloud.

This installation guide is giving a general overview of required dependencies and their configuration. For a distribution specific setup guide have a look at the *Example installation on Ubuntu 22.04 LTS* and *Example installation on CentOS 8*.

Note

Admins of SELinux-enabled distributions such as CentOS, Fedora, and Red Hat Enterprise Linux may need to set new rules to enable installing Nextcloud. See *SELinux configuration tips* for a suggested configuration.

6.4.1 Prerequisites for manual installation

The Nextcloud .tar archive contains all of the required PHP modules. Your Linux distribution should have packages for all required modules. See *Preparing PHP* for a list of required and suggested modules.

You don't need the WebDAV module for your Web server (i.e. Apache's `mod_webdav`), as Nextcloud has a built-in WebDAV server of its own, SabreDAV. If `mod_webdav` is enabled you must disable it for Nextcloud. (See *Apache Web server configuration* for an example configuration.)

6.4.2 Apache Web server configuration

Configuring Apache requires the creation of a single configuration file. On Debian, Ubuntu, and their derivatives, this file will be `/etc/apache2/sites-available/nextcloud.conf`. On Fedora, CentOS, RHEL, and similar systems, the configuration file will be `/etc/httpd/conf.d/nextcloud.conf`.

You can choose to install Nextcloud in a directory on an existing webserver, for example *https://www.example.com/nextcloud/*, or in a virtual host if you want Nextcloud to be accessible from its own subdomain such as *https://cloud.example.com/*.

To use the directory-based installation, put the following in your `nextcloud.conf` replacing the **Directory** and **Alias** filepaths with the filepaths appropriate for your system:

```
Alias /nextcloud "/var/www/nextcloud/"

<Directory /var/www/nextcloud/>
  Require all granted
  AllowOverride All
  Options FollowSymLinks MultiViews

  <IfModule mod_dav.c>
    Dav off
  </IfModule>
</Directory>
```

To use the virtual host installation, put the following in your `nextcloud.conf` replacing **ServerName**, as well as the **DocumentRoot** and **Directory** filepaths with values appropriate for your system:

```
<VirtualHost *:80>
  DocumentRoot /var/www/nextcloud/
  ServerName  your.server.com

  <Directory /var/www/nextcloud/>
    Require all granted
    AllowOverride All
    Options FollowSymLinks MultiViews

    <IfModule mod_dav.c>
      Dav off
    </IfModule>
  </Directory>
</VirtualHost>
```

On Debian, Ubuntu, and their derivatives, you should run the following command to enable the configuration:

```
a2ensite nextcloud.conf
```

Additional Apache configurations

- For Nextcloud to work correctly, we need the module `mod_rewrite`. Enable it by running:

  ```
  a2enmod rewrite
  ```

  Additional recommended modules are `mod_headers`, `mod_env`, `mod_dir` and `mod_mime`:

  ```
  a2enmod headers
  a2enmod env
  a2enmod dir
  a2enmod mime
  ```

  If you're running `mod_fcgi` instead of the standard `mod_php` also enable:

  ```
  a2enmod setenvif
  ```

  and apply the following modifications to the configuration:

```
ProxyFCGIBackendType FPM

<FilesMatch remote.php>
  SetEnvIf Authorization "(.*)" HTTP_AUTHORIZATION=$1
</FilesMatch>
```

- You must disable any server-configured authentication for Nextcloud, as it uses Basic authentication internally for DAV services. If you have turned on authentication on a parent folder (via e.g. an `AuthType Basic` directive), you can turn off the authentication specifically for the Nextcloud entry. Following the above example configuration file, add the following line in the `<Directory>` section:

```
Satisfy Any
```

- When using SSL, take special note of the ServerName. You should specify one in the server configuration, as well as in the CommonName field of the certificate. If you want your Nextcloud to be reachable via the internet, then set both of these to the domain you want to reach your Nextcloud server.
- Now restart Apache:

```
service apache2 restart
```

- If you're running Nextcloud in a subdirectory and want to use CalDAV or CardDAV clients make sure you have configured the correct *Service discovery* URLs.

6.4.3 Pretty URLs

Pretty URLs remove the `index.php`-part in all Nextcloud URLs, for example in sharing links like `https://example.org/nextcloud/index.php/s/Sv1b7krAUqmF8QQ`, making URLs shorter and thus prettier.

`mod_env` and `mod_rewrite` must be installed on your webserver and the `.htaccess` must be writable by the HTTP user. To enable `mod_env` and `mod_rewrite`, run `sudo a2enmod env` and `sudo a2enmod rewrite`. Then you can set in the `config.php` two variables:

```
'overwrite.cli.url' => 'https://example.org/nextcloud',
'htaccess.RewriteBase' => '/nextcloud',
```

if your setup is available on `https://example.org/nextcloud` or:

```
'overwrite.cli.url' => 'https://example.org/',
'htaccess.RewriteBase' => '/',
```

if it isn't installed in a subfolder.

Note

`htaccess.RewriteBase` must match the path relative to Apache's DocumentRoot where Nextcloud is served on the backend, not the public URL prefix. In a direct Apache setup these are identical. Behind a reverse proxy that strips the URL prefix — for example `https://domain.com/nextcloud/` forwarded to `http://localhost:8080/` — the correct value is `/` even though the public URL contains `/nextcloud`.

Finally run this occ-command to update your `.htaccess` file:

```
sudo -E -u www-data php /var/www/nextcloud/occ maintenance:update:htaccess
```

After each update, these changes are automatically applied to the `.htaccess`-file.

Note

In case the automatically added `.htaccess` configuration *SetEnv front_controller_active true* does not work for your environment: Edit `config/config.php` and add `'htaccess.IgnoreFrontController' => true`. See *Configuration Parameters* for a detailed description.

6.4.4 Enabling SSL

Note

You can use Nextcloud over plain HTTP, but we strongly encourage you to use SSL/TLS to encrypt all of your server traffic, and to protect user's logins and data in transit.

Apache installed under Ubuntu comes already set-up with a simple self-signed certificate. All you have to do is to enable the ssl module and the default site. Open a terminal and run:

```
a2enmod ssl
a2ensite default-ssl
service apache2 reload
```

Note

Self-signed certificates have their drawbacks - especially when you plan to make your Nextcloud server publicly accessible. Consider getting a certificate signed by a signing authority. Check with your domain name registrar or hosting service for good deals on commercial certificates. Or use a free Let's Encrypt ones.

6.4.5 Installation wizard

After restarting Apache you must complete your installation by running either the graphical Installation Wizard, or on the command line with the `occ` command. To enable this, change the ownership on your Nextcloud directories to your HTTP user:

```
chown -R www-data:www-data /var/www/nextcloud/
```

Note

`www-data` is the default web server user on Debian/Ubuntu systems. On RHEL/CentOS/Fedora use `apache`. The key requirement is that the web server process user has **read and write access** to all Nextcloud directories — ownership is not strictly necessary. In environments where changing ownership is not possible (shared hosting, Docker bind-mounts, etc.), it is sufficient to add the web server user to the group that owns the directories and ensure the directories are group-writable, for example:

```
usermod -a -G vboxsf www-data
```

> **Note**
>
> Admins of SELinux-enabled distributions may need to write new SELinux rules to complete their Nextcloud installation; see *SELinux configuration tips*.

To use `occ` see *Installing from command line*.

To use the graphical Installation Wizard see *Installation wizard*.

6.4.6 Setting up background jobs

Nextcloud requires that some tasks are run regularly. These may include maintenance tasks to ensure optimal performance or time sensitive tasks like sending notifications.

See *Background jobs* for a detailed description and the benefits.

6.4.7 SELinux configuration tips

See *SELinux configuration* for a suggested configuration for SELinux-enabled distributions such as Fedora and CentOS.

6.4.8 PHP-FPM configuration

Overview

PHP-FPM is a FastCGI based implementation of PHP containing features useful for busy web sites and large web applications. Using it with Nextcloud is an advanced topic and requires getting familiar with how PHP-FPM functions. In most cases the defaults are not ideal for use with Nextcloud. Here we'll highlight a few of the most important areas that should be adjusted.

Process manager

The default value for `pm.max_children` in many PHP-FPM installations is lower than appropriate. Having a low value may cause client connectivity problems, unexplained errors, and performance problems. It is a common cause of *Gateway Timeouts*. Having too high of a value in relation to available resources (such as memory), however, will also lead to problems. The default value is often `5`. This greatly limits simultaneously connections to your Nextcloud instance and, unless you are under severe resource constraints, will underutilize your hardware. Check the *Server tuning* chapter for some guidance and resources for coming up with appropriate values, as well as other related parameters.

System environment variables

When you are using `php-fpm`, system environment variables like PATH, TMP or others are not automatically populated in the same way as when using `php-cli`. A PHP call like `getenv('PATH');` can therefore return an empty result. So you may need to manually configure environment variables in the appropriate `php-fpm` ini/config file.

Here are some example root paths for these ini/config files:

Debian/Ubuntu/Mint	CentOS/Red Hat/Fedora
`/etc/php/8.3/fpm/`	`/etc/php-fpm.d/`

In both examples, the ini/config file is called `www.conf`, and depending on the distro version or customizations you have made, it may be in a subdirectory such as `pool.d`.

Usually, you will find some or all of the environment variables already in the file, but commented out like this:

```
;env[HOSTNAME] = $HOSTNAME
;env[PATH] = /usr/local/bin:/usr/bin:/bin
;env[TMP] = /tmp
;env[TMPDIR] = /tmp
;env[TEMP] = /tmp
```

Uncomment the appropriate existing entries. Then run `printenv PATH` to confirm your paths, for example:

```
$ printenv PATH
/home/user/bin:/usr/local/sbin:/usr/local/bin:/usr/sbin:/usr/bin:
/sbin:/bin:/
```

If any of your system environment variables are not present in the file then you must add them.

Alternatively it is possible to use the environment variables of your system by modifying:

```
/etc/php/8.3/fpm/pool.d/www.conf
```

and uncommenting the line:

```
clear_env = no
```

When you are using shared hosting or a control panel to manage your Nextcloud VM or server, the configuration files are almost certain to be located somewhere else, for security and flexibility reasons, so check your documentation for the correct locations.

Please keep in mind that it is possible to create different settings for `php-cli` and `php-fpm`, and for different domains and Web sites. The best way to check your settings is with *PHP version and information*.

Maximum upload size

If you want to increase the maximum upload size, you will also have to modify your `php-fpm` configuration and increase the `upload_max_filesize` and `post_max_size` values. You will need to restart `php-fpm` and your HTTP server in order for these changes to be applied.

.htaccess

Nextcloud comes with its own `nextcloud/.htaccess` file. Because `php-fpm` can't read PHP settings in `.htaccess` these settings and permissions must be set in the `nextcloud/.user.ini` file.

6.4.9 Other Web servers

- *NGINX configuration*

6.4.10 Installing on Windows (virtual machine)

If you are using Windows, the easiest way to get Nextcloud up and running is using a virtual machine (VM). There are two options:

- **Enterprise/SME appliance**

Nextcloud GmbH maintains a free appliance built on the Univention Corporate Server (UCS) with easy graphical setup and web-based administration. It includes user management via LDAP, can replace an existing Active Directory setup and has optional ONLYOFFICE and Collabora Online integration, with many more applications available for easy and quick install.

It can be installed on hardware or run in a virtual machine using VirtualBox, VMWare (ESX) and KVM images.

Download the the Appliance here:

- Univention Corporate Server (UCS)
- **Home User/SME appliance**

The Nextcloud VM is maintained by T&M Hansson IT and several different versions are offered. Collabora, OnlyOffice, Full Text Search and other apps can easily be installed with the included scripts which you can choose to run during the first setup, or download them later and run it afterwards. You can find all the currently available automated app installations on GitHub.

The VM comes in different sizes and versions.

You can find all the available versions here.

For complete instructions and downloads see:

- Nextcloud VM (GitHub)
- Nextcloud VM (T&M Hansson IT)

Note

You can install the VM on several different operating systems as long as you can mount OVA, VMDK, or VHD/VHDX VM in your hypervisor. If you are using KVM then you need to install the VM from the scripts on GitHub. You can follow the instructions in the README.

6.4.11 Installing via Snap packages

Nextcloud snap is a community driven installation method and is designed to be easy to install and simple to maintain. The ideal Nextcloud snap is an "install and forget" Nextcloud instance that works on most architectures and updates itself without needing administrative skills. Combining Nextcloud with snapd makes it a perfect fit for IoT or scalable environments. Snapd is a secure and robust technology which the Nextcloud snap team has embraced.

Most importantly snaps are designed to be secure, sandboxed, containerized applications isolated from the underlying system and from other applications.

However, the snap is opinionated and there are requirements to be met.

- Nextcloud snap uses recommended Apache.
- Nextcloud snap uses recommended MySQL.
- Nextcloud snap uses recommended PHP.

Installation

On Ubuntu

- https://snapcraft.io/nextcloud
- Install Nextcloud `sudo snap install nextcloud`

All other distros be warned

By default the latest stable Nextcloud snap release will be installed and it will automatically update to subsequent stable releases, but there are other releases available as well and you have full control of automatic updates.

After installation, Nextcloud will start automatically. Assuming you and the device on which it was installed are on the same network, you will reach the Nextcloud installation by visiting `<hostname>.local` or the IP address of the instance in your browser. If your hostname is `localhost` or `localhost.localdomain`, like on an Ubuntu Core device, `nextcloud.local` will be used instead.

1st login

Upon visiting the Nextcloud installation for the first time, you will be prompted to enter an admin username and password before Nextcloud is initialised. This may take a while depending on resources and the device. After you provide that information you will be logged in and able to install apps, create users, and upload files.

HTTPS encryption

Nextcloud snap includes a service for automated HTTPS encryption and automated renewal using Lets Encrypt, or self-signed certificates. Run `nextcloud.enable-https -h` for more information. Managing encryption.

Configuration

While the default Nextcloud configurations are mostly fine, it may be necessary to fine tune Nextcloud snap by editing configuration files manually or using the management console. Configuring Nextcloud snap.

External media

Snap confinement is a security feature and determines the amount of access an application has to system resources, such as files, the network, peripherals and services. Thus your Nextcloud snap is securely confined from the host system. Unless you specifically allow the Nextcloud snap to access the `/media` or `/mnt` directories on the host system, you will not be able to access any other directory outside of the confinement.

Removable media or external storage must be mounted to either `/media` or `/mnt` as root with root permissions and connected to Snap! Managing external media and storage

The interface providing the ability to access removable media is not automatically connected upon install, to use external storage (or otherwise use a device in `/media` or `/mnt` for data), you need to give the snap permission to access removable media by connecting that interface:

```
sudo snap connect nextcloud:removable-media
```

Further documentation, an extensive Wiki and FAQ's can be found on the developers GitHub.

> **Note**
>
> The snapd technology is the core that powers snaps, and it offers a new way to package, distribute, update and run OS components and applications on a Linux system. See more about snaps on snapcraft.io.

6.4.12 Installation via web installer on a VPS or web space

When you don't have access to the command line, for example at a web hosting or VMPS, an easy option is to use our web installer. This script can be found on our server installation page here.

The script checks the dependencies, downloads Nextcloud from the official server, unpacks it with the right permissions and the right user account. Finally, you will be redirected to the Nextcloud installer. Here a quick how-to:

1. Get the file from the installation page
2. Upload setup-nextcloud.php to your web space
3. Point your web browser to setup-nextcloud.php on your webspace
4. Follow the instructions and configure Nextcloud
5. Login to your newly created Nextcloud instance!

> **Note**
>
> that the installer uses the same Nextcloud version as available for the built in updater in Nextcloud. After a major release it can take up to a month before it becomes available through the web installer and the updater. This is done to spread the deployment of new major releases out over time.

6.4.13 Installation on TrueNAS

See the TrueNAS installation documentation.

6.4.14 Installation via install script

One of the easiest ways of installing is to use the Nextcloud VM or NextcloudPI scripts. It's basically just two steps:

1. Download the latest VM installation script.
2. Run the script with:

```
sudo bash nextcloud_install_production.sh
```

or

1. Download the latest PI installation script.
2. Run the script with:

```
sudo bash install.sh
```

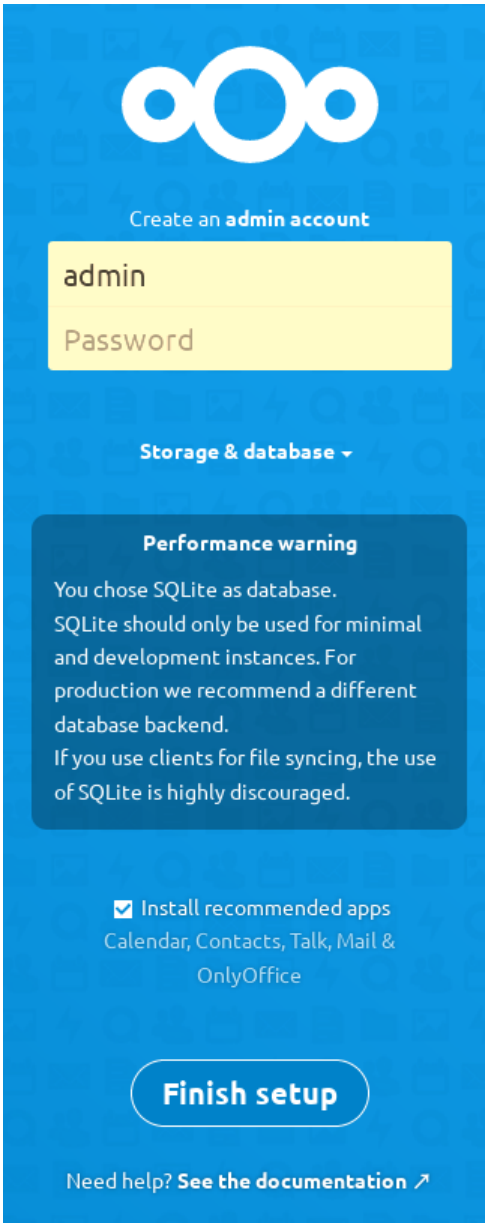
A guided setup will follow and the only thing you have to do it to follow the on screen instructions, when given to you.

6.5 Installation wizard

6.5.1 Quick start

When Nextcloud prerequisites are fulfilled and all Nextcloud files are installed, the last step to completing the installation is running the Installation Wizard. This is just three steps:

1. Point your Web browser to `http://localhost/nextcloud`
2. Enter your desired administrator's username and password.
3. Click **Finish Setup**.



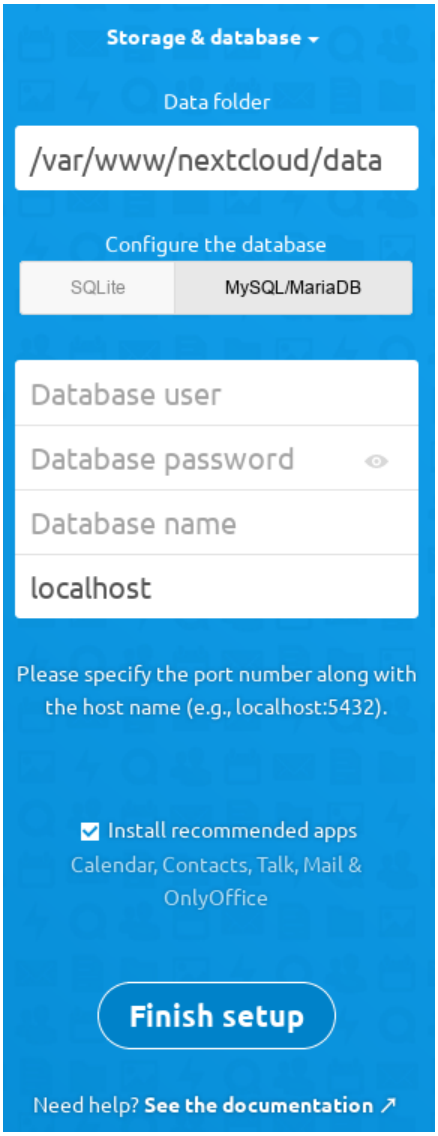
You're finished and can start using your new Nextcloud server.

Of course, there is much more that you can do to set up your Nextcloud server for best performance and security. In the following sections we will cover important installation and post-installation steps.

- *Data Directory Location*
- *Database Choice*
- *Trusted Domains*

6.5.2 Data directory location

Click **Storage and Database** to expose additional installation configuration options for your Nextcloud data directory and database.



You should locate your Nextcloud data directory outside of your Web root if you are using an HTTP server other than Apache, or you may wish to store your Nextcloud data in a different location for other reasons (e.g. on a storage server). It is best to configure your data directory location at installation, as it is difficult to move after installation. You may put it anywhere; in this example is it located in `/opt/nextcloud/`. This directory must already exist, and must be owned by your HTTP user.

6.5.3 Database choice

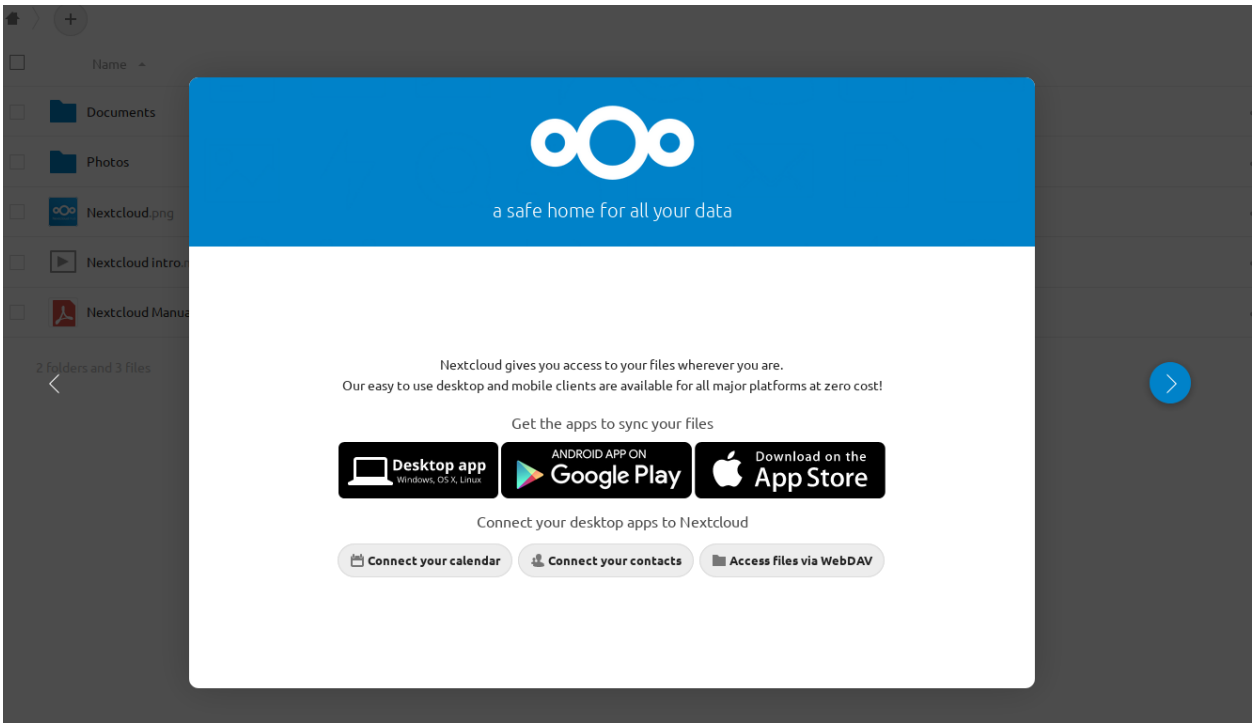
SQLite is the default database for Nextcloud Server and it is good only for testing and lightweight single-user setups without client synchronization. Supported databases are MySQL, MariaDB, Oracle 11g, and PostgreSQL, and we recommend *MySQL/MariaDB*. Your database and PHP connectors must be installed before you run the Installation Wizard. When you install Nextcloud from packages all the necessary dependencies will be satisfied (see *Installation on Linux* for a detailed listing of required and optional PHP modules). You will need the root database login, or any administrator login , and then enter any name you want for your Nextcloud database. Be careful your administrator login needs to have the permissions to create and modify databases and they needs to have the permissions to grant permissions to other users.

After you enter your root or administrator login for your database, the installer creates a special database user with privileges limited to the Nextcloud database. Then Nextcloud needs only the special Nextcloud database user, and drops

the root dB login. This user is named for your Nextcloud admin user, with an `oc_` prefix, and then given a random password. The Nextcloud database user and password are written into `config.php`:

```
'dbuser' => 'oc_molly',
'dbpassword' => 'pX65Ty5DrHQkYPE5HRsDvyFHlZZHcm',
```

Click Finish Setup, and start using your new Nextcloud server.



Now we will look at some important post-installation steps.

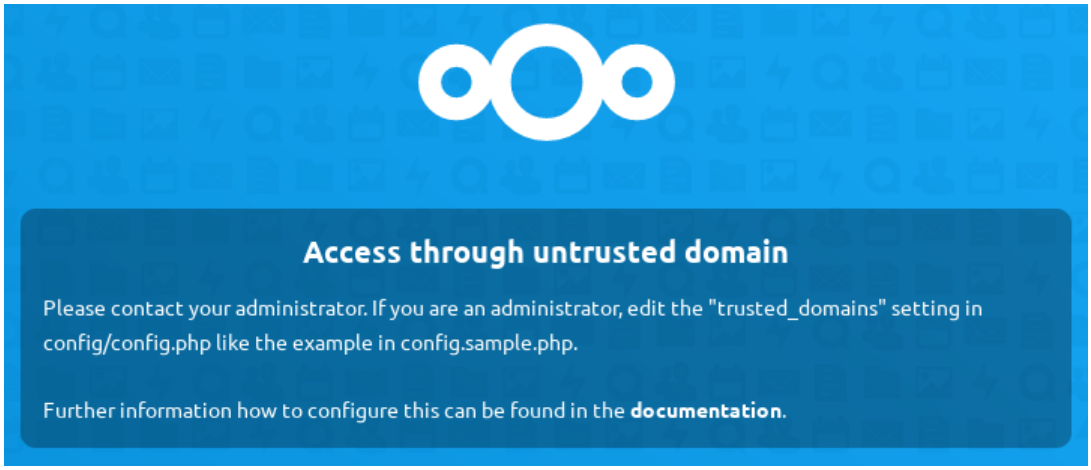
6.5.4 Trusted domains

All URLs used to access your Nextcloud server must be whitelisted in your `config.php` file, under the `trusted_domains` setting. Users are allowed to log into Nextcloud only when they point their browsers to a URL that is listed in the `trusted_domains` setting. This is not a list of allowed client-side domains or IP addresses. You may use IP addresses and domain names. A typical configuration looks like this:

```
'trusted_domains' =>
  array (
    0 => 'localhost',
    1 => 'server1.example.com',
    2 => '192.168.1.50',
    3 => '[fe80::1:50]',
),
```

Note:

The loopback address, `127.0.0.1`, is automatically whitelisted, so as long as you have access to the physical server you can always log in. In the event that a load balancer is in place there will be no issues as long as it sends the correct X-Forwarded-Host header. When a user tries a URL that is not whitelisted the following error appears:



6.6 Installing from command line

It is now possible to install Nextcloud entirely from the command line. This is convenient for scripted operations, headless servers, and sysadmins who prefer the command line. There are three stages to installing Nextcloud via the command line:

1. Download the Nextcloud code and unpack the tarball in the appropriate directories. (See *Installation on Linux*.)

2. Change the ownership of your `nextcloud` directory to your HTTP user, like this example for Debian/Ubuntu. You must run `occ` as your HTTP user; see *Running occ*:

```
$ sudo chown -R www-data:www-data /var/www/nextcloud/
```

3. Use the `occ` command to complete your installation. This takes the place of running the graphical Installation Wizard:

```
$ cd /var/www/nextcloud/
$ sudo -E -u www-data php occ  maintenance:install \
--database 'mysql' --database-name 'nextcloud' \
--database-user 'nextcloud' --database-pass 'password' \
--admin-user 'admin' --admin-pass 'password'
```

Note that you must change to the root Nextcloud directory, as in the example above, to run `occ maintenance:install`, or the installation will fail with a PHP fatal error message.

Supported databases are:

```
- sqlite (SQLite3 - Nextcloud Community edition only)
- mysql (MySQL/MariaDB)
- pgsql (PostgreSQL)
- oci (Oracle 11g currently only possible if you contact us at https://nextcloud.com/
↪enterprise as part of a subscription)
```

See *Command line installation* for more information.

6.7 SELinux configuration

When you have SELinux enabled on your Linux distribution, you may run into permissions problems after a new Nextcloud installation, and see `permission denied` errors in your Nextcloud logs.

> **Tip**
>
> Permission problems may be caused by SELinux *even if the denial is not indicated in the audit logs.* This is because SELinux does not log all system calls used for verifying access. See Possible Causes of Silent Denials to solve.

The following settings should work for most SELinux systems that use the default distro profiles. Run these commands as root, and remember to adjust the filepaths in these examples for your installation:

```
semanage fcontext -a -t httpd_sys_rw_content_t '/var/www/html/nextcloud/data(/.*)?'
semanage fcontext -a -t httpd_sys_rw_content_t '/var/www/html/nextcloud/config(/.*)?'
semanage fcontext -a -t httpd_sys_rw_content_t '/var/www/html/nextcloud/apps(/.*)?'
semanage fcontext -a -t httpd_sys_rw_content_t '/var/www/html/nextcloud/.htaccess'
semanage fcontext -a -t httpd_sys_rw_content_t '/var/www/html/nextcloud/.user.ini'
semanage fcontext -a -t httpd_sys_rw_content_t '/var/www/html/nextcloud/3rdparty/aws/
↪aws-sdk-php/src/data/logs(/.*)?'

restorecon -Rv '/var/www/html/nextcloud/'
```

If you uninstall Nextcloud you need to remove the Nextcloud directory labels. To do this execute the following commands as root after uninstalling Nextcloud:

```
semanage fcontext -d '/var/www/html/nextcloud/data(/.*)?'
semanage fcontext -d '/var/www/html/nextcloud/config(/.*)?'
semanage fcontext -d '/var/www/html/nextcloud/apps(/.*)?'
semanage fcontext -d '/var/www/html/nextcloud/.htaccess'
semanage fcontext -d '/var/www/html/nextcloud/.user.ini'
semanage fcontext -d '/var/www/html/nextcloud/3rdparty/aws/aws-sdk-php/src/data/logs(/
↪.*)?'

restorecon -Rv '/var/www/html/nextcloud/'
```

If you have customized SELinux policies and these examples do not work, you must give the HTTP server write access to these directories:

```
/var/www/html/nextcloud/data
/var/www/html/nextcloud/config
/var/www/html/nextcloud/apps
```

6.7.1 Enable updates via the web interface

To enable updates via the web interface, you may need this to enable writing to the directories:

```
setsebool httpd_unified on
```

When the update is completed, disable write access:

```
setsebool -P  httpd_unified  off
```

6.7.2 Disallow write access to the whole web directory

For security reasons it's suggested to disable write access to all folders in /var/www/ (default):

```
setsebool -P  httpd_unified  off
```

6.7.3 Allow access to a remote database

An additional setting is needed if your installation is connecting to a remote database:

```
setsebool -P httpd_can_network_connect_db on
```

6.7.4 Allow access to LDAP server

Use this setting to allow LDAP connections:

```
setsebool -P httpd_can_connect_ldap on
```

6.7.5 Allow access to remote network

Nextcloud requires access to remote networks for functions such as Server-to-Server sharing, external storages or the app store. To allow this access use the following setting:

```
setsebool -P httpd_can_network_connect on
```

6.7.6 Allow access to network memcache

This setting is not required if `httpd_can_network_connect` is already on:

```
setsebool -P httpd_can_network_memcache on
```

6.7.7 Allow access to SMTP/sendmail

If you want to allow Nextcloud to send out e-mail notifications via sendmail you need to use the following setting:

```
setsebool -P httpd_can_sendmail on
```

6.7.8 Allow access to CIFS/SMB

If you have placed your datadir on a CIFS/SMB share use the following setting:

```
setsebool -P httpd_use_cifs on
```

6.7.9 Allow access to FuseFS

If your data folder resides on a Fuse Filesystem (e.g. EncFS etc), this setting is required as well:

```
setsebool -P httpd_use_fusefs on
```

6.7.10 Allow access to GPG for Rainloop

If you use a the rainloop webmail client app which supports GPG/PGP, you might need this:

```
setsebool -P httpd_use_gpg on
```

6.7.11 Troubleshooting

For general Troubleshooting of SELinux and its profiles try to install the package `setroubleshoot` and run:

```
sealert -a /var/log/audit/audit.log > /path/to/mylogfile.txt
```

to get a report which helps you configuring your SELinux profiles.

Another tool for troubleshooting is to enable a single ruleset for your Nextcloud directory:

```
semanage fcontext -a -t httpd_sys_rw_content_t '/var/www/html/nextcloud(/.*)?'
restorecon -RF /var/www/html/nextcloud
```

It is much stronger security to have a more fine-grained ruleset as in the examples at the beginning, so use this only for testing and troubleshooting. It has a similar effect to disabling SELinux, so don't use it on production systems.

6.8 NGINX configuration

This page covers how to run a Nextcloud server using NGINX backed by PHP-FPM, which is also an officially supported setup.

- You need to insert the following code into **your Nginx configuration file**. Choose the appropriate example based on whether you are deploying *Nextcloud in the webroot of NGINX* (i.e. `https://cloud.example.com/`) or *Nextcloud in a subdir of the NGINX webroot* (i.e. `https://cloud.example.com/nextcloud`).
- Adjust the server directive under `upstream php-handler` to match your PHP installation's configured FPM listener (a misconfiguration here will result in a `502 Bad Gateway` - see *PHP-Handler Configuration / Avoiding "502 Bad Gateway"* for details)
- Adjust the existing `server_name` directives found under *both* `server` sections to your real hostname
- Adjust `root` to the webroot of your Nextcloud installation
- Adjust the `ssl_certificate` and `ssl_certificate_key` directives to the real paths for your signed certificate and private key. Make sure your SSL certificates are readable by the nginx server process (see nginx HTTPS SSL Module documentation).
- If using Let's Encrypt as TLS certificate and nginx as webserver, set *ssl_stapling* and *ssl_stapling_verify* to *off* in main nginx config (see [Let's Encrypt blog post](https://letsencrypt.org/2024/12/05/ending-ocsp)).
- Be careful about line breaks if you copy the examples, as long lines may be broken for page display and result in an invalid configuration files.
- Some environments might need a `cgi.fix_pathinfo` set to `1` in their `php.ini`.

6.8.1 Nextcloud in the webroot of NGINX

The following configuration should be used when Nextcloud is placed in the webroot of your nginx installation. In this example it is `/var/www/nextcloud` and it is accessed via `http(s)://cloud.example.com/`

```
# Version 2025-07-23

upstream php-handler {
    server 127.0.0.1:9000;
    #server unix:/run/php/php8.2-fpm.sock;
}

# Set the `immutable` cache control options only for assets with a cache busting `v`␣
```

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```
↪argument
map $arg_v $asset_immutable {
    "" "";
    default ", immutable";
}

server {
    listen 80;
    listen [::]:80;
    server_name cloud.example.com;

    # Prevent nginx HTTP Server Detection
    server_tokens off;

    # Enforce HTTPS
    return 301 https://$server_name$request_uri;
}

server {
    listen 443 ssl http2;
    listen [::]:443 ssl http2;
    # With NGinx >= 1.25.1 you should use this instead:
    # listen 443      ssl;
    # listen [::]:443 ssl;
    # http2 on;
    server_name cloud.example.com;

    # Path to the root of your installation
    root /var/www/nextcloud;

    # Use Mozilla's guidelines for SSL/TLS settings
    # https://mozilla.github.io/server-side-tls/ssl-config-generator/
    ssl_certificate     /etc/ssl/nginx/cloud.example.com.crt;
    ssl_certificate_key /etc/ssl/nginx/cloud.example.com.key;

    # Prevent nginx HTTP Server Detection
    server_tokens off;

    # HSTS settings
    # WARNING: Only add the preload option once you read about
    # the consequences in https://hstspreload.org/. This option
    # will add the domain to a hardcoded list that is shipped
    # in all major browsers and getting removed from this list
    # could take several months.
    #add_header Strict-Transport-Security "max-age=31536000; includeSubDomains;␣
↪preload" always;

    # set max upload size and increase upload timeout:
    client_max_body_size 512M;
    client_body_timeout 300s;
    fastcgi_buffers 64 4K;
```

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```
    # Proxy and client response timeouts
    # Uncomment an increase these if facing timeout errors during large file uploads
    #proxy_connect_timeout 60s;
    #proxy_send_timeout 60s;
    #proxy_read_timeout 60s;
    #send_timeout 60s;

    # Enable gzip but do not remove ETag headers
    gzip on;
    gzip_vary on;
    gzip_comp_level 4;
    gzip_min_length 256;
    gzip_proxied expired no-cache no-store private no_last_modified no_etag auth;
    gzip_types application/atom+xml text/javascript application/javascript␣
↪application/json application/ld+json application/manifest+json application/rss+xml␣
↪application/vnd.geo+json application/vnd.ms-fontobject application/wasm application/
↪x-font-ttf application/x-web-app-manifest+json application/xhtml+xml application/
↪xml font/opentype image/bmp image/svg+xml image/x-icon text/cache-manifest text/css␣
↪text/plain text/vcard text/vnd.rim.location.xloc text/vtt text/x-component text/x-
↪cross-domain-policy;

    # Pagespeed is not supported by Nextcloud, so if your server is built
    # with the `ngx_pagespeed` module, uncomment this line to disable it.
    #pagespeed off;

    # The settings allows you to optimize the HTTP2 bandwidth.
    # See https://blog.cloudflare.com/delivering-http-2-upload-speed-improvements/
    # for tuning hints
    client_body_buffer_size 512k;

    # HTTP response headers borrowed from Nextcloud `.htaccess`
    add_header Referrer-Policy                   "no-referrer"       always;
    add_header X-Content-Type-Options            "nosniff"           always;
    add_header X-Frame-Options                   "SAMEORIGIN"        always;
    add_header X-Permitted-Cross-Domain-Policies "none"              always;
    add_header X-Robots-Tag                      "noindex, nofollow" always;

    # Remove X-Powered-By, which is an information leak
    fastcgi_hide_header X-Powered-By;

    # Set .mjs and .wasm MIME types
    # Either include it in the default mime.types list
    # and include that list explicitly or add the file extension
    # only for Nextcloud like below:
    include mime.types;
    types {
        text/javascript mjs;
        application/wasm wasm;
    }

    # Specify how to handle directories -- specifying `/index.php$request_uri`
    # here as the fallback means that Nginx always exhibits the desired behaviour
```

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```
    # when a client requests a path that corresponds to a directory that exists
    # on the server. In particular, if that directory contains an index.php file,
    # that file is correctly served; if it doesn't, then the request is passed to
    # the front-end controller. This consistent behaviour means that we don't need
    # to specify custom rules for certain paths (e.g. images and other assets,
    # `/updater`, `/ocs-provider`), and thus
    # `try_files $uri $uri/ /index.php$request_uri`
    # always provides the desired behaviour.
    index index.php index.html /index.php$request_uri;

    # Rule borrowed from `.htaccess` to handle Microsoft DAV clients
    location = / {
        if ( $http_user_agent ~ ^DavClnt ) {
            return 302 /remote.php/webdav/$is_args$args;
        }
    }

    location = /robots.txt {
        allow all;
        log_not_found off;
        access_log off;
    }

    # Make a regex exception for `/.well-known` so that clients can still
    # access it despite the existence of the regex rule
    # `location ~ /(\.|autotest|...)` which would otherwise handle requests
    # for `/.well-known`.
    location ^~ /.well-known {
        # The rules in this block are an adaptation of the rules
        # in `.htaccess` that concern `/.well-known`.

        location = /.well-known/carddav { return 301 /remote.php/dav/; }
        location = /.well-known/caldav  { return 301 /remote.php/dav/; }

        location /.well-known/acme-challenge    { try_files $uri $uri/ =404; }
        location /.well-known/pki-validation    { try_files $uri $uri/ =404; }

        # Let Nextcloud's API for `/.well-known` URIs handle all other
        # requests by passing them to the front-end controller.
        return 301 /index.php$request_uri;
    }

    # Rules borrowed from `.htaccess` to hide certain paths from clients
    location ~ ^/(?:build|tests|config|lib|3rdparty|templates|data)(?:$|/)  { return␣
↪404; }
    location ~ ^/(?:\.|autotest|occ|issue|indie|db_|console)                { return␣
↪404; }

    # Ensure this block, which passes PHP files to the PHP process, is above the␣
↪blocks
    # which handle static assets (as seen below). If this block is not declared first,
    # then Nginx will encounter an infinite rewriting loop when it prepends `/index.
```

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```
↪php`
    # to the URI, resulting in a HTTP 500 error response.
    location ~ \.php(?:$|/) {
        # Required for legacy support
        rewrite ^/(?!index|remote|public|cron|core\/ajax\/update|status|ocs\/
↪v[12]|updater\/.+|ocs-provider\/.+|.+\/richdocumentscode(_arm64)?\/proxy) /index.php
↪$request_uri;

        fastcgi_split_path_info ^(.+?\.php)(/.*)$;
        set $path_info $fastcgi_path_info;

        try_files $fastcgi_script_name =404;

        include fastcgi_params;
        fastcgi_param SCRIPT_FILENAME $document_root$fastcgi_script_name;
        fastcgi_param PATH_INFO $path_info;
        fastcgi_param HTTPS on;

        fastcgi_param modHeadersAvailable true;         # Avoid sending the security␣
↪headers twice
        fastcgi_param front_controller_active true;     # Enable pretty urls
        fastcgi_pass php-handler;

        fastcgi_intercept_errors on;
        fastcgi_request_buffering on;                   # Required as PHP-FPM does␣
↪not support chunked transfer encoding and requires a valid ContentLength header.

        # PHP-FPM 504 response timeouts
        # Uncomment and increase these if facing timeout errors during large file␣
↪uploads
        #fastcgi_read_timeout 60s;
        #fastcgi_send_timeout 60s;
        #fastcgi_connect_timeout 60s;

        fastcgi_max_temp_file_size 0;
    }

    # Serve static files
    location ~ \.(?
↪:css|js|mjs|svg|gif|ico|jpg|png|webp|wasm|tflite|map|ogg|flac|mp4|webm)$ {
        try_files $uri /index.php$request_uri;
        # HTTP response headers borrowed from Nextcloud `.htaccess`
        add_header Cache-Control                    "public, max-age=15778463$asset_
↪immutable";
        add_header Referrer-Policy                  "no-referrer"       always;
        add_header X-Content-Type-Options           "nosniff"           always;
        add_header X-Frame-Options                  "SAMEORIGIN"        always;
        add_header X-Permitted-Cross-Domain-Policies "none"             always;
        add_header X-Robots-Tag                     "noindex, nofollow" always;
        access_log off;     # Optional: Don't log access to assets
    }
```

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```
    location ~ \.(otf|woff2?)$ {
        try_files $uri /index.php$request_uri;
        expires 7d;         # Cache-Control policy borrowed from `.htaccess`
        access_log off;     # Optional: Don't log access to assets
    }

    # Rule borrowed from `.htaccess`
    location /remote {
        return 301 /remote.php$request_uri;
    }

    location / {
        try_files $uri $uri/ /index.php$request_uri;
    }
}
```

6.8.2 Nextcloud in a subdir of the NGINX webroot

The following config should be used when Nextcloud is placed within a subdir of the webroot of your nginx installation. In this example the Nextcloud files are located at `/var/www/nextcloud` and the Nextcloud instance is accessed via `http(s)://cloud.example.com/nextcloud/`. The configuration differs from the "Nextcloud in webroot" configuration above in the following ways:

- All requests for `/nextcloud` are encapsulated within a single `location` block, namely `location ^~ /nextcloud`.
- The string `/nextcloud` is prepended to all prefix paths.
- The root of the domain is mapped to `/var/www` rather than `/var/www/nextcloud`, so that the URI `/nextcloud` is mapped to the server directory `/var/www/nextcloud`.
- The blocks that handle requests for paths outside of `/nextcloud` (i.e. `/robots.txt` and `/.well-known`) are pulled out of the `location ^~ /nextcloud` block.
- The block which handles */.well-known* doesn't need a regex exception, since the rule which prevents users from accessing hidden folders at the root of the Nextcloud installation no longer matches that path.

```
# Version 2025-07-23

upstream php-handler {
    server 127.0.0.1:9000;
    #server unix:/run/php/php8.2-fpm.sock;
}

# Set the `immutable` cache control options only for assets with a cache busting `v`␣
↪argument
map $arg_v $asset_immutable {
    "" "";
    default ", immutable";
}

server {
    listen 80;
    listen [::]:80;
```

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```
    server_name cloud.example.com;

    # Prevent nginx HTTP Server Detection
    server_tokens off;

    # Enforce HTTPS just for `/nextcloud`
    location /nextcloud {
        return 301 https://$server_name$request_uri;
    }
}

server {
    listen 443      ssl http2;
    listen [::]:443 ssl http2;
    # With NGinx >= 1.25.1 you should use this instead:
    # listen 443      ssl;
    # listen [::]:443 ssl;
    # http2 on;
    server_name cloud.example.com;

    # Path to the root of the domain
    root /var/www;

    # Use Mozilla's guidelines for SSL/TLS settings
    # https://mozilla.github.io/server-side-tls/ssl-config-generator/
    ssl_certificate     /etc/ssl/nginx/cloud.example.com.crt;
    ssl_certificate_key /etc/ssl/nginx/cloud.example.com.key;

    # Prevent nginx HTTP Server Detection
    server_tokens off;

    # Set .mjs and .wasm MIME types
    # Either include it in the default mime.types list
    # and include that list explicitly or add the file extension
    # only for Nextcloud like below:
    include mime.types;
    types {
        text/javascript mjs;
        application/wasm wasm;
    }

    location = /robots.txt {
        allow all;
        log_not_found off;
        access_log off;
    }

    location ^~ /.well-known {
        # The rules in this block are an adaptation of the rules
        # in the Nextcloud `.htaccess` that concern `/.well-known`.

        location = /.well-known/carddav { return 301 /nextcloud/remote.php/dav/; }
```

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```
        location = /.well-known/caldav  { return 301 /nextcloud/remote.php/dav/; }

        location /.well-known/acme-challenge    { try_files $uri $uri/ =404; }
        location /.well-known/pki-validation    { try_files $uri $uri/ =404; }

        # Let Nextcloud's API for `/.well-known` URIs handle all other
        # requests by passing them to the front-end controller.
        return 301 /nextcloud/index.php$request_uri;
    }

    location ^~ /nextcloud {
        # set max upload size and increase upload timeout:
        client_max_body_size 512M;
        client_body_timeout 300s;
        fastcgi_buffers 64 4K;

        # Proxy and client response timeouts
        # Uncomment an increase these if facing timeout errors during large file␣
↪uploads
        #proxy_connect_timeout 60s;
        #proxy_send_timeout 60s;
        #proxy_read_timeout 60s;
        #send_timeout 60s;

        # Enable gzip but do not remove ETag headers
        gzip on;
        gzip_vary on;
        gzip_comp_level 4;
        gzip_min_length 256;
        gzip_proxied expired no-cache no-store private no_last_modified no_etag auth;
        gzip_types application/atom+xml text/javascript application/javascript␣
↪application/json application/ld+json application/manifest+json application/rss+xml␣
↪application/vnd.geo+json application/vnd.ms-fontobject application/wasm application/
↪x-font-ttf application/x-web-app-manifest+json application/xhtml+xml application/
↪xml font/opentype image/bmp image/svg+xml image/x-icon text/cache-manifest text/css␣
↪text/plain text/vcard text/vnd.rim.location.xloc text/vtt text/x-component text/x-
↪cross-domain-policy;

        # Pagespeed is not supported by Nextcloud, so if your server is built
        # with the `ngx_pagespeed` module, uncomment this line to disable it.
        #pagespeed off;

        # The settings allows you to optimize the HTTP2 bandwidth.
        # See https://blog.cloudflare.com/delivering-http-2-upload-speed-improvements/
        # for tuning hints
        client_body_buffer_size 512k;

        # HSTS settings
        # WARNING: Only add the preload option once you read about
        # the consequences in https://hstspreload.org/. This option
        # will add the domain to a hardcoded list that is shipped
        # in all major browsers and getting removed from this list
```

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```
        # could take several months.
        #add_header Strict-Transport-Security "max-age=31536000; includeSubDomains;␣
↪preload" always;

        # HTTP response headers borrowed from Nextcloud `.htaccess`
        add_header Referrer-Policy                   "no-referrer"       always;
        add_header X-Content-Type-Options            "nosniff"           always;
        add_header X-Frame-Options                   "SAMEORIGIN"        always;
        add_header X-Permitted-Cross-Domain-Policies "none"              always;
        add_header X-Robots-Tag                      "noindex, nofollow" always;

        # Remove X-Powered-By, which is an information leak
        fastcgi_hide_header X-Powered-By;

        # Specify how to handle directories -- specifying `/nextcloud/index.php
↪$request_uri`
        # here as the fallback means that Nginx always exhibits the desired behaviour
        # when a client requests a path that corresponds to a directory that exists
        # on the server. In particular, if that directory contains an index.php file,
        # that file is correctly served; if it doesn't, then the request is passed to
        # the front-end controller. This consistent behaviour means that we don't need
        # to specify custom rules for certain paths (e.g. images and other assets,
        # `/updater`, `/ocs-provider`), and thus
        # `try_files $uri $uri/ /nextcloud/index.php$request_uri`
        # always provides the desired behaviour.
        index index.php index.html /nextcloud/index.php$request_uri;

        # Rule borrowed from `.htaccess` to handle Microsoft DAV clients
        location = /nextcloud {
            if ( $http_user_agent ~ ^DavClnt ) {
                return 302 /nextcloud/remote.php/webdav/$is_args$args;
            }
        }

        # Rules borrowed from `.htaccess` to hide certain paths from clients
        location ~ ^/nextcloud/(?:build|tests|config|lib|3rdparty|templates|data)(?:
↪$|/)    { return 404; }
        location ~ ^/nextcloud/(?:\.|autotest|occ|issue|indie|db_|console)              ␣
↪       { return 404; }

        # Ensure this block, which passes PHP files to the PHP process, is above the␣
↪blocks
        # which handle static assets (as seen below). If this block is not declared␣
↪first,
        # then Nginx will encounter an infinite rewriting loop when it prepends
        # `/nextcloud/index.php` to the URI, resulting in a HTTP 500 error response.
        location ~ \.php(?:$|/) {
            # Required for legacy support
            rewrite ^/nextcloud/(?!index|remote|public|cron|core\/ajax\/
↪update|status|ocs\/v[12]|updater\/.+|ocs-provider\/.+|.+\/richdocumentscode(_arm64)?
↪\/proxy) /nextcloud/index.php$request_uri;
```

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```
            fastcgi_split_path_info ^(.+?\.php)(/.*)$;
            set $path_info $fastcgi_path_info;

            try_files $fastcgi_script_name =404;

            include fastcgi_params;
            fastcgi_param SCRIPT_FILENAME $document_root$fastcgi_script_name;
            fastcgi_param PATH_INFO $path_info;
            fastcgi_param HTTPS on;

            fastcgi_param modHeadersAvailable true;         # Avoid sending the␣
↪security headers twice
            fastcgi_param front_controller_active true;     # Enable pretty urls
            fastcgi_pass php-handler;

            fastcgi_intercept_errors on;
            fastcgi_request_buffering on;                   # Required as PHP-FPM␣
↪does not support chunked transfer encoding and requires a valid ContentLength␣
↪header.

            # PHP-FPM 504 response timeouts
            # Uncomment and increase these if facing timeout errors during large file␣
↪uploads
            #fastcgi_read_timeout 60s;
            #fastcgi_send_timeout 60s;
            #fastcgi_connect_timeout 60s;

            fastcgi_max_temp_file_size 0;
        }

        # Serve static files
        location ~ \.(?
↪:css|js|mjs|svg|gif|ico|jpg|png|webp|wasm|tflite|map|ogg|flac|mp4|webm)$ {
            try_files $uri /nextcloud/index.php$request_uri;
            # HTTP response headers borrowed from Nextcloud `.htaccess`
            add_header Cache-Control                    "public, max-age=15778463
↪$asset_immutable";
            add_header Referrer-Policy                  "no-referrer"       always;
            add_header X-Content-Type-Options           "nosniff"           always;
            add_header X-Frame-Options                  "SAMEORIGIN"        always;
            add_header X-Permitted-Cross-Domain-Policies "none"             always;
            add_header X-Robots-Tag                     "noindex, nofollow" always;
            access_log off;     # Optional: Don't log access to assets
        }

        location ~ \.(otf|woff2?)$ {
            try_files $uri /nextcloud/index.php$request_uri;
            expires 7d;         # Cache-Control policy borrowed from `.htaccess`
            access_log off;     # Optional: Don't log access to assets
        }

        # Rule borrowed from `.htaccess`
```

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```
        location /nextcloud/remote {
            return 301 /nextcloud/remote.php$request_uri;
        }

        location /nextcloud {
            try_files $uri $uri/ /nextcloud/index.php$request_uri;
        }
    }
}
```

6.8.3 Tips and tricks

PHP-Handler Configuration / Avoiding "502 Bad Gateway"

The `server` line within the `upstream php-handler` above needs to be adjusted to reflect your local PHP FPM configuration. It must match whatever is configured for the `listen` directive within the PHP FPM pool you'll be using for NC.

Many Linux distributions define a listener for a default PHP-FPM pool called `www` in a file called `www.conf` located somewhere like `/etc/php/8.1/pool.d`.

Look for the line that is set to something like:

`listen = /var/run/php/php-fpm.sock` or `listen = 127.0.0.1:9000`

If PHP FPM will be running on the same host as NGINX (it's probably a safe assumption it will be if you're unsure), it is recommended you use the UNIX socket (i.e. `/var/run/php/php-fpm.sock`) rather than TCP (`127.0.0.1:9000`) for maximum performance (though either will work as long as your NGINX and PHP FPM configurations match).

After deciding how you'd prefer to connect NGINX with PHP FPM (and, if necessary, updating your local PHP FPM configuration and restarting FPM), set your NGINX configuration's `upstream php-handler server` to match your preference (Note: If using UNIX sockets, prepend `unix:` in the NGINX configuration, but *not* in your PHP FPM `www.conf`).

Suppressing log messages

If you're seeing meaningless messages in your logfile, for example `client denied by server configuration: /var/www/data/htaccesstest.txt`, add this section to your nginx configuration to suppress them:

```
location = /data/htaccesstest.txt {
  allow all;
  log_not_found off;
  access_log off;
}
```

JavaScript (.js) or CSS (.css) files not served properly

A common issue with custom nginx configs is that JavaScript (.js) or CSS (.css) files are not served properly leading to a 404 (File not found) error on those files and a broken webinterface.

This could be caused by the:

```
location ~* \.(?:css|js)$ {
```

block shown above not located **below** the:

```
location ~ \.php(?:$|\/) {
```

block. Other custom configurations like caching JavaScript (.js) or CSS (.css) files via gzip could also cause such issues.

Another cause of this issue could be not properly including mimetypes in the http block, as shown here.

Upload of files greater than 10 MiB fails

If you configure nginx (globally) to block all requests to (hidden) dot files, it may be not possible to upload files greater than 10 MiB using the webpage due to Nextclouds requirement to upload the file to a URL ending with `/.file`.

You may require to change:

```
location ~ /\. {
```

to the following to re-allow file uploads:

```
location ~ /\.(?!file).* {
```

See issue #8802 on nextcloud/server for more information.

Other parameters besides the above are relevant to uploading large files (see *Uploading big files > 512MB*).

Login loop without any clue in access.log, error.log, nor nextcloud.log

If you after fresh installation (Centos 7 with nginx) have problem with first login, you should as first check these files:

```
tail /var/www/nextcloud/data/nextcloud.log
tail /var/log/nginx/access.log
tail /var/log/nginx/error.log
```

If you just see some correct requests in access log, but no login happens, you check access rights for php session and wsdlcache directory. Try to check permissions and execute change if needed:

```
chown nginx:nginx /var/lib/php/session/
chown root:nginx /var/lib/php/wsdlcache/
chown root:nginx /var/lib/php/opcache/
```

6.9 Hardening and security guidance

Nextcloud aims to ship with secure defaults that do not need to get modified by administrators. However, in some cases some additional security hardening can be applied in scenarios where the administrator has complete control over the Nextcloud instance. This page assumes that you run Nextcloud Server on Apache2 in a Linux environment.

> **Note**
>
> Nextcloud will warn you in the administration interface if some critical security-relevant options are missing. However, it is still up to the server administrator to review and maintain system security.

6.9.1 Passwords

Storage of access tokens

Upon successful authentication, Nextcloud issues an access token that clients will use for all future HTTP requests. This access token uniquely identifies a user and should not be stored on any system other than the client requesting it. The

user password is also stored encrypted in the Nextcloud database. For encryption of the password, the token and an instance-specific secret is used.

Leakage of the access token can have negative security consequences. Depending on the data access by the actor, the risk here is different:

- An actor with access to only the access token can impersonate users and login as them.
- An actor with access to the access token, the Nextcloud config file, and the Nextcloud database can decrypt user passwords stored in the database.

Limit on password length

Nextcloud uses the bcrypt algorithm, and thus for security and performance reasons, e.g. Denial of Service as CPU demand increases exponentially, it only verifies the first 72 characters of passwords. This applies to all passwords that you use in Nextcloud: user passwords, passwords on link shares, and passwords on external shares.

6.9.2 Operating system

Give PHP read access to `/dev/urandom`

Nextcloud uses a RFC 4086 ("Randomness Requirements for Security") compliant mixer to generate cryptographically secure pseudo-random numbers. This means that when generating a random number Nextcloud will request multiple random numbers from different sources and derive from these the final random number.

The random number generation also tries to request random numbers from `/dev/urandom`, thus it is highly recommended to configure your setup in such a way that PHP is able to read random data from it.

> **Note**
>
> When having an `open_basedir` configured within your `php.ini` file, make sure to include `/dev/urandom`.

Enable hardening modules such as SELinux

It is highly recommended to enable hardening modules such as SELinux where possible. See *SELinux configuration* to learn more about SELinux.

6.9.3 Deployment

Place data directory outside of the web root

It is highly recommended to place your data directory outside of the Web root (i.e. outside of `/var/www`). It is easiest to do this on a new installation.

Place config directory outside of the web root

You can move the `config/` directory outside the web root using the `NEXTCLOUD_CONFIG_DIR` environment variable. This ensures `config.php` — which contains database credentials, secret keys, and other sensitive values — is not accessible via HTTP even in the event of a web server misconfiguration.

Set the variable in your web server virtual host configuration:

```
# Apache
SetEnv NEXTCLOUD_CONFIG_DIR /etc/nextcloud
```

```
# nginx — set via fastcgi_param or the PHP-FPM pool's env[] setting
fastcgi_param NEXTCLOUD_CONFIG_DIR /etc/nextcloud;
```

Also set it for CLI work (`occ`, cron):

```
export NEXTCLOUD_CONFIG_DIR=/etc/nextcloud
```

Note

The variable must be set for **both** the web server process and CLI invocations. Verify with `occ config:list system` after changing it.

See also

Configuration Parameters for full details on `NEXTCLOUD_CONFIG_DIR` and other configuration loading behaviour.

Disable preview image generation

Nextcloud is able to generate preview images of common filetypes such as images or text files. By default the preview generation for some file types that we consider secure enough for deployment is enabled. However, administrators should be aware that these previews are generated using PHP libraries written in C which might be vulnerable to attack vectors.

For high security deployments we recommend disabling the preview generation by setting the `enable_previews` switch to `false` in `config.php`. As an administrator you are also able to manage which preview providers are enabled by modifying the `enabledPreviewProviders` option switch.

Disable Debug Mode

Verify that `debug` is `false` in your `config.php`. The default is `false` in new installations (or when not specified). It should not be enabled in production environments or outside of targeted troubleshooting situations. When enabled, things like server-wide WebDAV collection listings are permitted. It is intended for local development and usage in controlled environments only.

6.9.4 Use HTTPS

Using Nextcloud without using an encrypted HTTPS connection opens up your server to a man-in-the-middle (MITM) attack, and risks the interception of user data and passwords. It is a best practice, and highly recommended, to always use HTTPS on production servers, and to never allow unencrypted HTTP.

How to setup HTTPS on your Web server depends on your setup; please consult the documentation for your HTTP server. The following examples are for Apache.

Redirect all unencrypted traffic to HTTPS

To redirect all HTTP traffic to HTTPS administrators are encouraged to issue a permanent redirect using the 301 status code. When using Apache this can be achieved by a setting such as the following in the Apache VirtualHosts configuration:

```
<VirtualHost *:80>
   ServerName cloud.nextcloud.com
   Redirect permanent / https://cloud.nextcloud.com/
</VirtualHost>
```

Enable HTTP Strict Transport Security

While redirecting all traffic to HTTPS is good, it may not completely prevent man-in-the-middle attacks. Thus administrators are encouraged to set the HTTP Strict Transport Security header, which instructs browsers to not allow any connection to the Nextcloud instance using HTTP, and it attempts to prevent site visitors from bypassing invalid certificate warnings.

This can be achieved by setting the following settings within the Apache VirtualHost file:

```
<VirtualHost *:443>
  ServerName cloud.nextcloud.com
    <IfModule mod_headers.c>
      Header always set Strict-Transport-Security "max-age=15552000; includeSubDomains
↪"
    </IfModule>
 </VirtualHost>
```

Warning

We recommend the additional setting `; preload` to be added to that header. Then the domain will be added to a hardcoded list that is shipped with all major browsers and enforce HTTPS upon those domains. See the HSTS preload website for more information. Due to the policy of this list you need to add it to the above example for yourself once you are sure that this is what you want. Removing the domain from this list could take some months until it reaches all installed browsers.

This example configuration will make all subdomains only accessible via HTTPS. If you have subdomains not accessible via HTTPS, remove `includeSubDomains`.

This requires the `mod_headers` extension in Apache.

Proper SSL configuration

Default SSL configurations by Web servers are often not state-of-the-art, and require fine-tuning for an optimal performance and security experience. The available SSL ciphers and options depend completely on your environment and thus giving a generic recommendation is not really possible.

We recommend using the Mozilla SSL Configuration Generator to generate a suitable configuration suited for your environment. To verify your configuration you can use the free Web TLS Profiler service. This service gives detailed error messages, if your server's TLS settings deviate from the Mozilla Configuration. Another useful tool to check your server's TLS configuration is the free Qualys SSL Labs Test which provides general information about the TLS settings.

Also ensure that HTTP compression is disabled to mitigate the BREACH attack.

6.9.5 Restrict admin actions to a specific range of IP addresses

Configure `allowed_admin_ranges` in `config.php` to restrict the admin actions to trusted IP ranges.

This can be achieved with this kind of setting, usually using private IP ranges:

```
'allowed_admin_ranges' => [
  '127.0.0.1/8',
  '192.168.0.0/16',
  'fd00::/8',
],
```

All requests originating from IP addresses outside of these ranges will not be able to execute admin actions.

Administrators connected from untrusted IP addresses will be able to use Nextcloud, but all admin specific actions will be hidden.

6.9.6 Use a dedicated domain for Nextcloud

Administrators are encouraged to install Nextcloud on a dedicated domain such as cloud.domain.tld instead of domain.tld to gain all the benefits offered by the Same-Origin-Policy.

6.9.7 Ensure that your Nextcloud instance is installed in a DMZ

As Nextcloud supports features such as Federated File Sharing we do not consider Server Side Request Forgery (SSRF) part of our threat model. In fact, given all our external storage adapters this can be considered a feature and not a vulnerability.

This means that a user on your Nextcloud instance could probe whether other hosts are accessible from the Nextcloud network. If you do not want this you need to ensure that your Nextcloud is properly installed in a segregated network and proper firewall rules are in place.

6.9.8 Serve security related headers by the Web server

Basic security headers are served by Nextcloud already in a default environment. These include:

- **`X-Content-Type-Options: nosniff`**
  - Instructs some browsers to not sniff the mimetype of files. This is used for example to prevent browsers from interpreting text files as JavaScript.
- **`X-Robots-Tag: noindex, nofollow`**
  - Instructs search machines to not index these pages and not follow any links there.
- **`X-Frame-Options: SAMEORIGIN`**
  - Prevents embedding of the Nextcloud instance within an iframe from other domains to prevent Click-jacking and other similar attacks.
- **`Referrer-Policy: no-referrer`**
  - The default *no-referrer* policy instructs the browser not to send referrer information along with requests to any origin.

These headers are hard-coded into the Nextcloud server, and need no intervention by the server administrator.

For optimal security, administrators are encouraged to serve these basic HTTP headers by the Web server to enforce them on response. To do this Apache has to be configured to use the `.htaccess` file and the following Apache modules need to be enabled:

- mod_headers
- mod_env

Administrators can verify whether this security change is active by accessing a static resource served by the Web server and verify that the above mentioned security headers are shipped.

6.9.9 Connections to remote servers

Some functionalities require the Nextcloud server to be able to connect remote systems via https/443. This paragraph also includes the data which is being transmitted to the Nextcloud GmbH. Depending on your server setup, these are the possible connections:

- **nextcloud.com, startpage.com, eff.org, edri.org**

  - optional (config)
  - for checking the internet connection
- **cloud.nextcloud.com**
  - used for enterprise license monitoring
  - submitted data: subscription key, user count
- **updates.nextcloud.com**
  - to check for available Nextcloud server updates
  - submitted data: server version, subscription key, install time, instance id, instance size
- **apps.nextcloud.com, ltd[1-3].nextcloud.com, garm[1-5].nextcloud.com**
  - to check for available apps and their updates
  - source is apps.nextcloud.com the ltd and garm servers are just mirroring the apps.json file
  - submitted data: subscription key
- **github.com, objects.githubusercontent.com, release-assets.githubusercontent.com**
  - to download Nextcloud standard apps
  - to download Nextcloud server releases
- **push-notifications.nextcloud.com**
  - sending push notifications to mobile clients
  - submitted data: unique device identifier, public key, push token
- **pushfeed.nextcloud.com**
  - optional
  - checking for updates to be shown in the Nextcloud Announcements app
- **lookup.nextcloud.com**
  - optional
  - for updating and lookups to the federated sharing addressbook
  - submitted data: *pending*
- **surveyserver.nextcloud.com**
  - optional
  - if the admin has agreed to share anonymized server data
  - submitted data: statistical data. see here for the detailed field list
- **nominatim.openstreetmap.org**
  - optional
  - if the weather status app is enabled and used
  - submitted data: address manually entered by the user to resolve to longitude and latitude
- **api.opentopodata.org**
  - optional
  - if the weather status app is enabled and used

  - submitted data: address manually entered by the user to resolve the altitude of the location

- **api.met.no**
  - optional
  - if the weather status app is enabled and used
  - submitted data: longitude and latitude configured in the weather status app by the individual user
- Any remote Nextcloud server that is connected with federated sharing
- When downloading apps from the App store other domains might be accessed, based on the choice of the app developers where they host the releases. For all official Nextcloud apps this is not the case though, because they are hosted on Github.

6.9.10 Setup fail2ban

Exposing your server to the internet will inevitably lead to the exposure of the services running on the internet-exposed ports to brute force login attempts.

This guide will enable blocking of the originating IP addresses at an operating system level, so the webserver, PHP and the database do not need to handle this unnecessary traffic at all.

Nextcloud prerequisites

Nextcloud logs failed login attempts in `nextcloud.log` with log level `2`, so you need to define a `loglevel` of `2` or less in `config.php`.

Make sure your `nextcloud.log` is writeable by your webserver user, possibly by defining a correct `logfilemode` in `config.php`.

Perform a bad login attempt and check whether it does get logged to `nextcloud.log`.

Note that `audit.log` (if enabled) currently only logs successful logins and cannot be used.

Fail2ban introduction

Fail2ban is a service that uses iptables to automatically drop connections for a pre-defined amount of time from IPs that continuously failed to authenticate to the configured services.

In order to setup fail2ban, you first need to download and install it on your server. Downloads for several distributions can be found on fail2ban download page. It is often available from most distributions' package managers (e.g. `apt-get`).

The standard path for fail2ban's configuration is `/etc/fail2ban`.

Setup a filter and a jail for Nextcloud

A filter defines regex rules to identify when users fail to authenticate on Nextcloud's user interface, WebDAV, or use an untrusted domain to access the server.

Create a file in `/etc/fail2ban/filter.d` named `nextcloud.conf` with the following contents:

```
[Definition]
_groupsre = (?:(?:,?\s*"\w+":(?:"[^"]+"|\w+))*)
failregex = ^\{%(_groupsre)s,?\s*"remoteAddr":"<HOST>"%(_groupsre)s,?\s*"message":
↪"Login failed:
            ^\{%(_groupsre)s,?\s*"remoteAddr":"<HOST>"%(_groupsre)s,?\s*"message":
↪"Two-factor challenge failed:
            ^\{%(_groupsre)s,?\s*"remoteAddr":"<HOST>"%(_groupsre)s,?\s*"message":
```

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```
↪"Trusted domain error.
datepattern = ,?\s*"time"\s*:\s*"%%Y-%%m-%%d[T ]%%H:%%M:%%S(%%z)?"
```

The jail file defines how to handle the failed authentication attempts found by the Nextcloud filter.

Create a file in `/etc/fail2ban/jail.d` named `nextcloud.local` with the following contents:

```
[nextcloud]
backend = auto
enabled = true
port = 80,443
protocol = tcp
filter = nextcloud
maxretry = 3
bantime = 86400
findtime = 43200
logpath = /path/to/data/directory/nextcloud.log
```

Ensure to replace `logpath` with your installation's `nextcloud.log` location. If you are using ports other than `80` and `443` for your Web server you should replace those too. The `bantime` and `findtime` are defined in seconds.

Restart the fail2ban service. You can check the status of your Nextcloud jail by running:

```
fail2ban-client status nextcloud
```

If you need to unban certain IP addresses (`1.2.3.4` in this example), you may do so by issuing:

```
fail2ban-client unban 1.2.3.4
```

There may be scenarios where you want to more permanently ban certain IP addresses that repeatedly generate bad login attempts (or other attacks) by using fail2ban's `recidive` feature.

6.10 Server tuning

6.10.1 Using cron to perform background jobs

See *Background jobs* for a description and the benefits.

6.10.2 Reducing system load

High system load will slow down Nextcloud and might also lead to other unwanted side effects. To reduce load you should first identify the source of the problem. Tools such as htop, iotop, netdata or glances will help to identify the process or the drive that slows down your system. First you should make sure that you installed/assigned enough RAM. Swap usage should be prevented by all means. If you run your database inside a VM, you should not store it inside a VM image file. Better put it on a dedicated block device to reduce latency due to multiple abstraction layers.

6.10.3 Log Levels

Verify the `loglevel` in your `config.php`. The default the log level is set to `2` (WARN) in new installations. Sometimes this parameter is inadvertently left at the DEBUG level (`0`) after a troubleshooting event. In some older installations this parameter may also be something other than the default. Use `0` (DEBUG) when you have a problem to diagnose, and then reset your log level to a less-verbose level. DEBUG outputs a lot of information, and can affect your server performance.

6.10.4 Debug Mode

Verify that `debug` is `false` in your `config.php`. The default is `false` in new installations (or when not specified). While similar to the DEBUG logging level, this option also disables various optimizations (to facilitate easier debugging) and generates additional debug output both at the browser level and server-side. It should not be enabled in production environments outside of isolated troubleshooting situations.

6.10.5 Caching

Caching improves performance by storing data, code, and other objects in memory. Memory cache configuration for the Nextcloud server must be installed and configured. See *Memory caching*.

6.10.6 Compression

Enabling compression in your web server for JavaScript, CSS, and SVG files improves the performance because fewer bytes need to be transferred to the clients.

6.10.7 Using MariaDB/MySQL instead of SQLite

MySQL or MariaDB are preferred because of the performance limitations of SQLite with highly concurrent applications, like Nextcloud.

See the section *Database configuration* for how to configure Nextcloud for MySQL or MariaDB. If your installation is already running on SQLite then it is possible to convert to MySQL or MariaDB using the steps provided in *Converting database type*.

For more details and help tuning your database, check this article at MariaDB.

6.10.8 Using Redis-based transactional file locking

File locking is enabled by default, using the database locking backend. This places a significant load on your database. See the section *Transactional file locking* for how to configure Nextcloud to use Redis-based Transactional File Locking.

6.10.9 TLS / encryption app

TLS (HTTPS) and file encryption/decryption can be offloaded to a processor's AES-NI extension. This can both speed up these operations while lowering processing overhead. This requires a processor with the AES-NI instruction set.

Here are some examples how to check if your CPU / environment supports the AES-NI extension:

- For each CPU core present: `grep flags /proc/cpuinfo` or as a summary for all cores: `grep -m 1 '^flags' /proc/cpuinfo` If the result contains any `aes`, the extension is present.
- Search eg. on the Intel web if the processor used supports the extension Intel Processor Feature Filter You may set a filter by `"AES New Instructions"` to get a reduced result set.
- For versions of openssl >= 1.0.1, AES-NI does not work via an engine and will not show up in the `openssl engine` command. It is active by default on the supported hardware. You can check the openssl version via `openssl version -a`
- If your processor supports AES-NI but it does not show up eg via grep or coreinfo, it is maybe disabled in the BIOS.
- If your environment runs virtualized, check the virtualization vendor for support.

6.10.10 Enable HTTP/2 for faster loading

HTTP/2 has huge speed improvements over HTTP with multiple request. Most browsers already support HTTP/2 over TLS (HTTPS). Refer to your web server manual for guides on how to enable HTTP/2.

6.10.11 Tune PHP-FPM

If you are using a default installation of PHP-FPM you might have noticed excessive load times on the web interface or even sync issues. This is due to the fact that each simultaneous request of an element is handled by a separate PHP-FPM process. So even on a small installation you should allow more processes to run in parallel to handle the requests.

This link can help you calculate the good values for your system.

6.10.12 Enable PHP OPcache

The OPcache improves the performance of PHP applications by caching precompiled bytecode.

Revalidation

OPcache revalidation in PHP handles changes made to PHP application code stored on disk. Code changes occur whenever:

- Nextcloud or a Nextcloud app is upgraded
- a configuration change is made (e.g. `config.php` is modified)

Nextcloud, as much as possible, handles cache revalidation internally when required. However this is not foolproof. In a default PHP environment, revalidation is enabled and cached scripts are revalidated to ensure that changes (on disk) take effect every `2` seconds. In many environments, these default values are reasonable (and may never need to be changed).

However, the revalidation frequency can be adjusted and may *potentially* enhance performance. We make no recommendations here about appropriate values for revalidation (other than the PHP defaults).

Danger

Lengthening the time between revalidation (or disabling it completely) means that manual changes to scripts, including `config.php`, will take longer before they become active (or will never do so, if revalidation is disabled completely). Lengthening also increases the likelihood of transient server and application upgrade problems. It also prevents the proper toggling of maintenance mode.

Warning

If you adjust these parameters, you are more likely to need to restart/reload your web server (mod_php) or fpm after making configuration changes or performing upgrades. If you forget to do so, you will likely experience unusual behavior due to a mismatch between what is on disk and is in memory. These may appear to be bugs, but will go away as soon as you restart/reload mod_php/fpm.

To change the default from `2` and check for changes on disk at most every `60` seconds, use the following setting:

```
opcache.revalidate_freq = 60
```

Any Server/app upgrades or changes to `config.php` will then require restarting PHP (or otherwise manually clearing the cache or invalidating this particular script).

Warning

To avoid false reports, if your environment isn't using the PHP default revalidation values, please do not report bugs/odd behavior after upgrading Nextcloud or Nextcloud apps until after you've restarted mod_php/fpm (to confirm they are not simply caused by local revalidation configuration).

Sizing

If any cache size limit is reached by more than 90%, the admin panel will show a related warning and suggested changes.

For more details check out the official PHP documentation. To monitor OPcache usage, clear individual or all cache entries, opcache-gui can be used.

Comments

Nextcloud strictly requires code comments to be preserved in opcode, which is the default. But in case PHP settings are changed on your system, you may need set the following:

```
opcache.save_comments = 1
```

JIT

PHP 8.0 and above ship with a JIT compiler that can be enabled on x86 platforms to benefit any CPU intensive apps you might be running. To enable a tracing JIT with all optimizations:

```
opcache.jit = 1255
opcache.jit_buffer_size = 8M
```

Note

Single Nextcloud instances have shown to use less than 2 MiB of the configured JIT buffer size, so that 8 MiB is sufficient by a large margin. The overall OPcache usage however raises by a larger amount, so that `opcache.memory_consumption` might need to be raised in some cases. The Nextcloud admin panel will then show a related warning. JIT buffer usage can be monitored with opcache-gui as well.

6.10.13 Previews

It is possible to speed up preview generation using an external microservice: Imaginary.

Warning

Imaginary is currently incompatible with server-side-encryption. See https://github.com/nextcloud/server/issues/34262

We strongly recommend running our custom docker image that is more up to date than the official image. You can find the image at *https://ghcr.io/nextcloud-releases/aio-imaginary*. When running it, a port must be mapped by adding *-p <port>:9000* to the *docker run* command, e.g. `docker run -d -p 9000:9000 --name nextcloud_imaginary --restart always ghcr.io/nextcloud-releases/aio-imaginary:latest`.

To do so, you will need to deploy the service and make sure that it is not accessible from outside of your servers. Then you can configure Nextcloud to use Imaginary by editing your *config.php*:

```
'enabledPreviewProviders' => [
    'OC\Preview\TXT',
    'OC\Preview\MarkDown',
    'OC\Preview\OpenDocument',
    'OC\Preview\Krita',
    'OC\Preview\Imaginary',
],
'preview_imaginary_url' => 'http://<url of imaginary>:<port>',
```

Warning

Make sure to start Imaginary with the *-return-size* command line parameter. Otherwise, there will be a minor performance impact. The flag requires a recent version of Imaginary (newer than v1.2.4) and is by default added to the *aio-imaginary* container. Also make sure to add the capability *SYS_NICE* via *–cap-add=sys_nice* or *cap_add: - SYS_NICE* as it is required by imaginary to generate HEIC previews.

Note

For large instance, you should follow Imaginary's scalability recommendation.

Settings

If you want set the preview format for imaginary. You can change between jpeg and webp, the default is jpeg:

```
'preview_format' => 'webp',
```

If you want set a api key for imaginary':

```
'preview_imaginary_key' => 'secret',
```

Default WebP quality setting for preview images is '80'. Change this with:

```
occ config:app:set preview webp_quality --value="30"
```

6.11 Example installation on Ubuntu 22.04 LTS

You can use .deb packages to install the required and recommended modules for a typical Nextcloud installation, using Apache and MariaDB, by issuing the following commands in a terminal:

```
sudo apt update && sudo apt upgrade
sudo apt install apache2 mariadb-server libapache2-mod-php php-gd php-mysql \
php-curl php-mbstring php-intl php-gmp php-xml php-imagick php-zip
```

- This installs the packages for the Nextcloud core system. If you are planning on running additional apps, keep in mind that they might require additional packages. See *Prerequisites for manual installation* for details.

Now you need to create a database user and the database itself by using the MySQL command line interface. The database tables will be created by Nextcloud when you login for the first time.

To start the MySQL command line mode use the following command:

```
sudo mysql
```

Then a **MariaDB [root]>** prompt will appear. Now enter the following lines, replacing `username` and `password` with appropriate values, and confirm them with the Enter key:

```
CREATE USER 'username'@'localhost' IDENTIFIED BY 'password';
CREATE DATABASE IF NOT EXISTS nextcloud CHARACTER SET utf8mb4 COLLATE utf8mb4_general_
↪ci;
GRANT ALL PRIVILEGES ON nextcloud.* TO 'username'@'localhost';
FLUSH PRIVILEGES;
```

You can quit the prompt by entering:

```
quit;
```

Now download the archive of the latest Nextcloud version:

- Go to the Nextcloud Install Page.
- Go to **Download Server > Community Projects** and download either the tar.bz2 or .zip archive.
- This downloads a file named nextcloud-x.y.z.tar.bz2 or nextcloud-x.y.z.zip (where x.y.z is the version number).
- Download its corresponding checksum file, e.g. nextcloud-x.y.z.tar.bz2.md5, or nextcloud-x.y.z.tar.bz2.sha256.
- Verify the MD5 or SHA256 sum:

```
md5sum -c nextcloud-x.y.z.tar.bz2.md5 < nextcloud-x.y.z.tar.bz2
sha256sum -c nextcloud-x.y.z.tar.bz2.sha256 < nextcloud-x.y.z.tar.bz2
md5sum  -c nextcloud-x.y.z.zip.md5 < nextcloud-x.y.z.zip
sha256sum  -c nextcloud-x.y.z.zip.sha256 < nextcloud-x.y.z.zip
```

- You may also verify the PGP signature:

```
wget https://download.nextcloud.com/server/releases/nextcloud-x.y.z.tar.bz2.asc
wget https://nextcloud.com/nextcloud.asc
gpg --import nextcloud.asc
gpg --verify nextcloud-x.y.z.tar.bz2.asc nextcloud-x.y.z.tar.bz2
```

- Now you can extract the archive contents. Run the appropriate unpacking command for your archive type:

```
tar -xjvf nextcloud-x.y.z.tar.bz2
unzip nextcloud-x.y.z.zip
```

- This unpacks to a single `nextcloud` directory. Copy the Nextcloud directory to its final destination. When you are running the Apache HTTP server you may safely install Nextcloud in your Apache document root:

```
sudo cp -r nextcloud /var/www
```

- Finally, change the ownership of your Nextcloud directories to your HTTP user:

```
sudo chown -R www-data:www-data /var/www/nextcloud
```

On other HTTP servers it is recommended to install Nextcloud outside of the document root.

6.11.1 Next steps

After installing the prerequisites and extracting the nextcloud directory, you should follow the instructions for Apache configuration at *Apache Web server configuration*. Once Apache is installed, you can optionally follow the *Installation on Linux* guide from *Pretty URLs* until *Other Web servers*

6.12 Example installation on CentOS 8

Warning

CentOS 8 reached end-of-life on December 31, 2021 and no longer receives security updates. This guide is preserved for reference only and may be outdated. For production deployments, use a currently supported Linux distribution.

In this install tutorial we will be deploying CentOS 8, PHP 7.4, MariaDB, Redis as memcache and Nextcloud running on Apache.

Start off by installing a CentOS 8 minimal install. This should provide a sufficient platform to run a successful Nextcloud instance.

First install some dependencies you will be needing during installation, but which will also be useful in every day use situations:

```
dnf install -y epel-release yum-utils unzip curl wget \
bash-completion policycoreutils-python-utils mlocate bzip2
```

Now make sure your system is up to date:

```
dnf update -y
```

6.12.1 Apache

```
dnf install -y httpd
```

Create a virtualhost in `/etc/httpd/conf.d/nextcloud.conf` and add the following content to it:

```
<VirtualHost *:80>
  DocumentRoot /var/www/html/nextcloud/
  ServerName  your.server.com

  <Directory /var/www/html/nextcloud/>
    Require all granted
    AllowOverride All
    Options FollowSymLinks MultiViews

    <IfModule mod_dav.c>
      Dav off
    </IfModule>

  </Directory>
</VirtualHost>
```

See *Apache Web server configuration* for further details.

Make sure the apache web service is enabled and started:

```
systemctl enable httpd.service
systemctl start httpd.service
```

6.12.2 PHP

> **Note**
>
> CentOS 8 doesn't come with packages for the redis and imagick php extensions. Those can either be installed using pecl. Apart from the official PHP packages there are 3rdparty repositories available at `https://rpms.remirepo.net`. Using remirepo you can also install the latest PHP version instead of the standard shipped one.

Setting up remirepo with PHP 8.2

More details can be found on `https://blog.remirepo.net/pages/Config-en`

Command to install the Remi repository configuration package:

```
dnf install https://rpms.remirepo.net/enterprise/remi-release-8.rpm
```

Command to install the yum-utils package (for the yum-config-manager command):

```
dnf install yum-utils
```

You want a single version which means replacing base packages from the distribution. Packages have the same name than the base repository, ie php-*. Some common dependencies are available in remi-safe repository, which is enabled by default.

You have to enable the module stream for 8.2:

```
dnf module reset php
dnf module install php:remi-8.2
dnf update
```

Installing PHP and the required modules

Next, install the PHP modules needed for this install. Remember, because this is a limited basic install, we only install the necessary modules, not all of them. If you are making a more complete install, please refer to PHP module list in the source installation documentation, *Installation on Linux*:

```
dnf install -y php php-cli php-gd php-mbstring php-intl php-pecl-apcu\
    php-mysqlnd php-opcache php-json php-zip
```

Installing optional modules redis/imagick

```
dnf install -y php-redis php-imagick
```

6.12.3 Database

As mentioned, we will be using MySQL/MariaDB as our database.:

```
dnf install -y mariadb mariadb-server
```

Make sure the database service is enabled to start at boot time.:

```
systemctl enable mariadb.service
systemctl start mariadb.service
```

Improve MariaDB security.:

```
mysql_secure_installation
```

After you have done this, make sure you create a database with a username and password so that Nextcloud will have access to it. For further details on database setup and configuration, see the *Database configuration* documentation.

6.12.4 Redis

```
dnf install -y redis
systemctl enable redis.service
systemctl start redis.service
```

6.12.5 Installing Nextcloud

Nearly there, so keep at it, you are doing great!

Now download the archive of the latest Nextcloud version:

- Go to the Nextcloud Download Page.
- Go to **Download Nextcloud Server > Download > Archive file for server owners** and download either the tar.bz2 or .zip archive.
- This downloads a file named nextcloud-x.y.z.tar.bz2 or nextcloud-x.y.z.zip (where x.y.z is the version number).
- Download its corresponding checksum file, e.g. nextcloud-x.y.z.tar.bz2.md5, or nextcloud-x.y.z.tar.bz2.sha256.
- Verify the MD5 or SHA256 sum:

```
md5sum -c nextcloud-x.y.z.tar.bz2.md5 < nextcloud-x.y.z.tar.bz2
sha256sum -c nextcloud-x.y.z.tar.bz2.sha256 < nextcloud-x.y.z.tar.bz2
md5sum  -c nextcloud-x.y.z.zip.md5 < nextcloud-x.y.z.zip
sha256sum  -c nextcloud-x.y.z.zip.sha256 < nextcloud-x.y.z.zip
```

- You may also verify the PGP signature:

```
wget https://download.nextcloud.com/server/releases/nextcloud-x.y.z.tar.bz2.asc
wget https://nextcloud.com/nextcloud.asc
gpg --import nextcloud.asc
gpg --verify nextcloud-x.y.z.tar.bz2.asc nextcloud-x.y.z.tar.bz2
```

For the sake of the walk-through, we grabbed the latest version of Nextcloud in the form a zip file, confirmed the download with the above-mentioned command, and now we will extract it:

```
unzip nextcloud-*.zip
```

Copy the content over to the root directory of your webserver. In our case, we are using apache so it will be `/var/www/html/`:

```
cp -R nextcloud/ /var/www/html/
```

During the install process, no data folder is created, so we will create one manually to help with the installation wizard:

```
mkdir /var/www/html/nextcloud/data
```

Make sure that apache has read and write access to the whole nextcloud folder:

```
chown -R apache:apache /var/www/html/nextcloud
```

Restart apache:

```
systemctl restart httpd.service
```

Create a firewall rule for access to apache:

```
firewall-cmd --zone=public --add-service=http --permanent
firewall-cmd --reload
```

6.12.6 SELinux

Again, there is an extensive write-up done on SELinux which can be found at *SELinux configuration*, so if you are using SELinux in Enforcing mode, please run the commands suggested on that page. The following commands only refers to this tutorial:

```
semanage fcontext -a -t httpd_sys_rw_content_t '/var/www/html/nextcloud/data(/.*)?'
semanage fcontext -a -t httpd_sys_rw_content_t '/var/www/html/nextcloud/config(/.*)?'
semanage fcontext -a -t httpd_sys_rw_content_t '/var/www/html/nextcloud/apps(/.*)?'
semanage fcontext -a -t httpd_sys_rw_content_t '/var/www/html/nextcloud/.htaccess'
semanage fcontext -a -t httpd_sys_rw_content_t '/var/www/html/nextcloud/.user.ini'
semanage fcontext -a -t httpd_sys_rw_content_t '/var/www/html/nextcloud/3rdparty/aws/
↪aws-sdk-php/src/data/logs(/.*)?'

restorecon -R '/var/www/html/nextcloud/'

setsebool -P httpd_can_network_connect on
```

If you need more SELinux configs, refer to the above-mentioned URL, return to this tutorial.

Once done with with SELinux, please head over to `http://your.server.com/nextcloud` and follow the steps as found *Installation wizard*, where it will explain to you exactly how to proceed with the final part of the install, which is done as admin user through your web browser.

Note

If you use this tutorial, and you see warnings in the web browser after installation about `OPcache` not being enabled or configured correctly, you need to make the suggested changes in `/etc/opt/rh/rh-php74/php.d/10-opcache.ini` for the errors to disappear. These warnings will be on the Admin page, under Basic settings.

Because we used `Redis` as a memcache, you will need a config similar to the following example in `/var/www/html/nextcloud/config/config.php` which is auto-generated when you run the online installation wizard mentioned earlier.

Example config:

```
'memcache.distributed' => '\OC\Memcache\Redis',
'memcache.locking' => '\OC\Memcache\Redis',
```

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```
'memcache.local' => '\OC\Memcache\APCu',
'redis' => array(
  'host' => 'localhost',
  'port' => 6379,
),
```

Remember, this tutorial is only for a basic setup of Nextcloud on CentOS 8, with PHP 7.4. If you are going to use more features like LDAP or Single Sign On, you will need additional PHP modules as well as extra configurations. So please visit the rest of the Admin manual, *Introduction*, for detailed descriptions on how to get this done.

6.13 Example installation on OpenBSD

Warning

Nextcloud does not have official OpenBSD or other BSDs support

In this install tutorial we will be deploying Nextcloud on a minimal OpenBSD with our own httpd(8), PHP, PostgreSQL and redis (for -stable or -current are the same steps).

From a base installed OpenBSD system you can just do:

```
# pkg_add nextcloud
```

The extra packages:

```
# pkg_add postgresql-server redis pecl82-redis php-pdo_pgsql
```

This will take care of your dependencies and give you the options to choose which PHP version do you want.

6.13.1 HTTPD(8)

Create a virtualhost in `/etc/httpd.conf` and add the following content to it:

```
  server "domain.tld" {
      listen on egress tls port 443
      hsts {
    max-age 15768000
    preload
    subdomains
  }

    tls {
          certificate "/etc/ssl/domain.tld_fullchain.pem"
          key "/etc/ssl/private/domain.tld_private.pem"
    }

    # Set max upload size to 513M (in bytes)
    connection max request body 537919488
    connection max requests 1000
    connection request timeout 3600
    connection timeout 3600
```

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```
    root "/nextcloud"
    directory index "index.php"

    # Ensure that no '*.php*' files can be fetched from these directories
    location "/config/*" {
        block drop
    }

    location "/data/*" {
        block drop
    }

    # Note that this matches "*.php*" anywhere in the request path.
    location "/nextcloud/*.php*" {
        fastcgi socket "/run/php-fpm.sock"
    }

    location "/apps/*" {
        pass
    }

    location "/core/*" {
        pass
    }

    location "/.well-known/carddav" {
        block return 301 "https://$SERVER_NAME/remote.php/dav"
    }

    location "/.well-known/caldav" {
        block return 301 "https://$SERVER_NAME/remote.php/dav"
    }

    location "/.well-known/webfinger" {
        block return 301 "https://$SERVER_NAME/public.php?service=webfinger"
    }

    location match "/ocs-provider/*" {
        pass
    }
}
```

Make sure that httpd(8) is enabled and started:

```
# rcctl enable httpd
# rcctl start httpd
```

6.13.2 PHP

Assuming that you are on OpenBSD -current (or >= 6.8-stable) you could use PHP 8.2 so I will keep this version, but the concept is the same for other version.

The PHP packages will be available since you installed Nextcloud with pkg_add, so you just need to adjust a bit your php.ini.

It is recommended to add opcache to it:

```
[opcache]
opcache.enable=1
opcache.memory_consumption=512
opcache.interned_strings_buffer=8
opcache.max_accelerated_files=10000
opcache.revalidate_freq=1
opcache.save_comments=1
```

And increase some limits:

```
post_max_size = 513M
upload_max_filesize = 513M
```

We can enable the PHP modules with:

```
# cd /etc/php-8.2.sample
# for i in *; do ln -sf ../php-8.2.sample/$i ../php-8.2/; done
```

And then we just enable and start PHP:

```
# rcctl enable php82_fpm
# rcctl start php82_fpm
```

6.13.3 Database

As mentioned, we will be using PostgreSQL as our database, and we already installed it, now we need to initialised:

```
$ su - _postgresql
$ mkdir /var/postgresql/data
$ initdb -D /var/postgresql/data -U postgres -A md5 -E UTF8 -W
...
Enter new superuser password: PASSWORD
Enter it again: PASSWORD
...
Success. You can now start the database server using:

pg_ctl -D /var/postgresql/data -l logfile start

$ pg_ctl -D /var/postgresql/data -l logfile start
server starting
$ exit
```

We need to check, enable and start postgres:

```
# rcctl check postgresql
# rcctl enable postgresql
# rcctl start postgresql
```

You can follow the README on `/usr/local/share/doc/pkg-readmes/postgresql-server` to create users and permission.

6.13.4 Redis

We installed redis before, we need to enable it and start it and also add it to the Nextcloud conf:

```
# rcctl enable redis
# rcctl start redis
# mg /var/www/nextcloud/config/config.php
...
  'memcache.local' => '\OC\Memcache\Redis',
  'redis' => array(
  'host' => 'localhost',
  'port' => 6379,
  'timeout' => 0.0,
),
...
```

6.13.5 Cron job

We need to add the Nextcloud cron job to get some tasks done by adding this entry on your cronjob:

```
*/5 * * * * /usr/bin/ftp -Vo - https://domain.tld/cron.php >/dev/null
```

6.13.6 Chroot

Since in OpenBSD httpd(8) works with a chroot(8) by default, we need to be sure that we have the relevant files into the /var/www jail:

```
# mkdir -p /var/www/etc/ssl
# install -m 444 -o root -g bin /etc/ssl/cert.pem /etc/ssl/openssl.cnf \
        /var/www/etc/ssl/
# cp /etc/resolv.conf /var/www/etc
```

6.13.7 Nextcloud final steps

The remaining installation step are completed in the web-based installation wizard.

To activate this wizard, create a file named CAN_INSTALL inside the installation's config folder:

```
# touch /var/www/nextcloud/config/CAN_INSTALL
```

Use your browser to navigate to the installation's URL:

```
https://domain.tld
```

Now you just need to follow the steps and put in place your DB name, usr and passwords.

Keep in mind that the upgrades for Nextcloud you can do it by running on -current:

```
# pkg_add -u -Dsnap
```

And on -stable:

```
# pkg_add -u
```

Then you just follow the steps from your browser.

6.13.8 NOTE

Remember always to read all the READMES from the OpenBSD packages on:

```
/usr/local/share/doc/pkg-readmes/
```

All this information and more is available for you there.

6.14 Uninstallation

The application is stored in a server directory and works with a database to store the metadata for files and their shares (EFSS functionality).

There are no general uninstallation instructions, as Nextcloud offers a high degree of flexibility with regard to the operating model or operating platform; examples include abstract containers, virtual machines or "bare metal", i.e. installation directly on one or more servers.

It is therefore important for the uninstallation to understand where the Nextcloud application is installed and where the corresponding data is located.

- Application directory (created before installation)
- File storage of the users (configured within the application directory or outside)
- Metadata storage in the database (within the application directory when using SQLite or outside on the same or another server)
- Caching via Redis server or similar (if used)

For uninstallation, a decision must be made as to whether the file storage should be backed up or whether the data should also be deleted. In addition, either the corresponding servers must be completely deprovisioned or the application directory deleted, as well as the database schemas and Redis entries, depending on the deployment scenario. If dedicated containers or virtual machines are used, these must be deprovisioned and the Nextcloud application must also be deprovisioned.

To uninstall, you can read values from your configuration in `config` directory. Check:

- Source code (manually installed, usually in `/var/www` or `/opt/nextcloud`): remove the directory on all servers
- Database (related configuration keys: `dbtype`, `dbhost`): remove the corresponding database on all your database servers (you may want to make a backup first)
- Cache (related configuration keys: `memcache.*`): if persistent, remove the corresponding database or key from all cache servers
- Data (related configuration keys: `datadirectory`): delete the directory on all servers (you may need to create a backup beforehand). Nextcloud has the option to store data in different locations. Also check external storage and objectstore
- Logs (related configuration keys: `logfile`, `logfile_audit`): normally in the data directory, but can also be in another location such as `/var/log/`

CHAPTER

SEVEN

DATABASE CONFIGURATION

7.1 Converting database type

You can convert a SQLite database to a better performing MySQL, MariaDB or PostgreSQL database with the Nextcloud command line tool. SQLite is good for testing and simple single-user Nextcloud servers, but it does not scale for multiple-user production servers.

7.1.1 Run the conversion

Conversion consists of two steps:

1. Establishing the target database (including its credentials)
2. Triggering the conversion tool which migrates the contents of the existing database to the target database

Establishing the target database

First create up the target (new) database (along with its associated username and password) by following the manual database configuration instructions for your chosen target database type:

- *Configuring a MySQL or MariaDB database*
- *PostgreSQL database*

Since the above db instructions uses the database name `nextcloud` for the newly created database we will do so here for consistency, but you are free to use whatever database name you prefer. Use the database name, database username, and database password you specified when creating the new database.

Triggering the conversion

The `occ db:convert-type` command handles all the tasks of the conversion. The following are the parameters available:

```
sudo -E -u www-data php occ db:convert-type [options] type username hostname database
```

`type` should be the target database type. The same values are available here as for the `config.php` `dbtype` parameter. It should be one of: `mysql` for MariaDB/MySQL, `pgsql` for PostgreSQL, or `oci` for Oracle.

The options:

- `--port="3306"` the database port (optional) [defaults to "3306"]
- `--password="mysql_user_password"` password for the new database. If omitted the tool will ask you (optional)
- `--clear-schema` clear schema (optional)

- `--all-apps` by default, tables for enabled apps are converted, use to convert also tables of deactivated apps (optional)
- `-n, --no-interaction` do not ask any interactive question

Note

The conversion tool searches for apps in your configured app folders and uses the schema (table) definitions in the apps to create the new tables. Any tables that still exist for removed apps will not be converted (even with option `--all-apps`).

Let's convert our existing (functioning) sqlite3 installation to be MariaDB/MySQL based:

```
sudo -E -u www-data php occ db:convert-type --password="<password>" --port="3306" --
↪all-apps mysql <username> <hostname> nextcloud
```

Note

It was unnecessary to specify the port in this example because `3306` is already the default. We did so merely for demonstration purposes and completeness in case the reader is using a non-standard port on their target database server.

On success the converter will automatically configure the new database in your Nextcloud config `config.php`.

If you are converting to a MySQL/MariaDB database, you will also want to set `mysql.utf8mb4` parameter to true in your `config.php`:

```
sudo -E -u www-data php occ config:system:set mysql.utf8mb4 --type boolean --value=
↪"true"
```

If you like, you can view the changes that were made by looking for the `db*` parameters in your `config.php` (you could also use this command before doing the conversion to compare your configuration before/after):

```
grep db config/config.php
```

7.1.2 Inconvertible tables

If you updated your Nextcloud instance, there might be remnants of old tables which are not used any more. The updater will tell you which ones these are.

```
The following tables will not be converted:
oc_permissions
...
```

You can ignore these tables. Here is a list of known old tables:

- oc_calendar_calendars
- oc_calendar_objects
- oc_calendar_share_calendar
- oc_calendar_share_event
- oc_fscache

- oc_log
- oc_media_albums
- oc_media_artists
- oc_media_sessions
- oc_media_songs
- oc_media_users
- oc_permissions
- oc_privatedata - this table was later added again by the app *privatedata* (https://apps.nextcloud.com/apps/privatedata) and is safe to be removed if that app is not enabled
- oc_queuedtasks
- oc_sharing

7.2 Database configuration

Nextcloud requires a database in which administrative data is stored. The following databases are currently supported:

- MySQL / MariaDB
- PostgreSQL
- Oracle

The MySQL or MariaDB databases are the recommended database engines.

Tip

Not all versions of every supported database are recommended. Please review the Nextcloud *System Requirements* before settling on a particular version.

7.2.1 Requirements

- Decide whether you wish to use MySQL / MariaDB, PostgreSQL, or Oracle as your database
- Pick a recommendeded version of your database by checking the Nextcloud *System Requirements*
- Install and set up the chosen database server software (and preferred version) before deploying Nextcloud Server

Note

The steps for configuring a third party database are beyond the scope of this document. Please refer to the documentation for your specific database choice for instructions.

Database "READ COMMITTED" transaction isolation level

As discussed above Nextcloud is using the `TRANSACTION_READ_COMMITTED` transaction isolation level. Some database configurations are enforcing other transaction isolation levels. To avoid data loss under high load scenarios (e.g. by using the sync client with many clients/users and many parallel operations) you need to configure the transaction isolation level accordingly. Please refer to the MySQL manual for detailed information.

7.2.2 Parameters

For setting up Nextcloud to use any database, use the instructions in *Installation wizard*. You should not have to edit the respective values in the `config/config.php`. However, in special cases (for example, if you want to connect your Nextcloud instance to a database created by a previous installation of Nextcloud), some modification might be required.

Configuring a MySQL or MariaDB database

If you decide to use a MySQL or MariaDB database, ensure the following:

- The transaction isolation level is set to "READ-COMMITTED" in your MariaDB server configuration `/etc/mysql/my.cnf` to persist even after a restart of your database server.

  Verify the **transaction_isolation** and **binlog_format**:

```
[mysqld]
...
transaction_isolation = READ-COMMITTED
binlog_format = ROW
...
```

Your `/etc/mysql/my.cnf` could look like this:

```
[server]
skip_name_resolve = 1
innodb_buffer_pool_size = 128M
innodb_buffer_pool_instances = 1
innodb_flush_log_at_trx_commit = 2
innodb_log_buffer_size = 32M
innodb_max_dirty_pages_pct = 90
query_cache_type = 1
query_cache_limit = 2M
query_cache_min_res_unit = 2k
query_cache_size = 64M
tmp_table_size= 64M
max_heap_table_size= 64M
slow_query_log = 1
slow_query_log_file = /var/log/mysql/slow.log
long_query_time = 1

[client-server]
!includedir /etc/mysql/conf.d/
!includedir /etc/mysql/mariadb.conf.d/

[client]
default-character-set = utf8mb4

[mysqld]
character_set_server = utf8mb4
collation_server = utf8mb4_bin
transaction_isolation = READ-COMMITTED
binlog_format = ROW
innodb_large_prefix=on
innodb_file_format=barracuda
innodb_file_per_table=1
```

Please refer to the page in the MySQL manual.

- That you have installed and enabled the pdo_mysql extension in PHP
- That the **mysql.default_socket** points to the correct socket (if the database runs on the same server as Nextcloud).

> **Note**
>
> MariaDB is backwards compatible with MySQL. All instructions work for both. You will not need to replace mysql with anything.

The PHP configuration in `/etc/php7/conf.d/mysql.ini` could look like this:

```
# configuration for PHP MySQL module
extension=pdo_mysql.so

[mysql]
mysql.allow_local_infile=On
mysql.allow_persistent=On
mysql.cache_size=2000
mysql.max_persistent=-1
mysql.max_links=-1
mysql.default_port=
mysql.default_socket=/var/lib/mysql/mysql.sock  # Debian squeeze: /var/run/mysqld/
↪mysqld.sock
mysql.default_host=
mysql.default_user=
mysql.default_password=
mysql.connect_timeout=60
mysql.trace_mode=Off
```

Now you need to create a database user and the database itself by using the MySQL command line interface. The database tables will be created by Nextcloud when you login for the first time.

To start the MySQL command line mode use:

```
mysql -uroot -p
```

When using MariaDB use:

```
mariadb -uroot -p
```

Then a **mysql>** or **MariaDB [root]>** prompt will appear. Now enter the following lines and confirm them with the enter key:

```
CREATE USER 'username'@'localhost' IDENTIFIED BY 'password';
CREATE DATABASE IF NOT EXISTS nextcloud CHARACTER SET utf8mb4 COLLATE utf8mb4_bin;
GRANT ALL PRIVILEGES on nextcloud.* to 'username'@'localhost';
```

You can quit the prompt by entering:

```
quit;
```

A Nextcloud instance configured with MySQL would contain the hostname on which the database is running, a valid username and password to access it, and the name of the database. The `config/config.php` as created by the *Installation wizard* would therefore contain entries like this:

```
<?php

  "dbtype"        => "mysql",
  "dbname"        => "nextcloud",
  "dbuser"        => "username",
  "dbpassword"    => "password",
  "dbhost"        => "localhost",
  "dbtableprefix" => "oc_",
```

In case of UTF8MB4 you will also find:

```
"mysql.utf8mb4" => true,
```

SSL for MySQL Database

Enabling SSL is only necessary if your database does not reside on the same server as your Nextcloud instance. If you do not connect over localhost and need to allow remote connections then you should enable SSL. This just covers the SSL database configuration on the Nextcloud server. First you need to configure your database server accordingly.

```
'dbdriveroptions' => [
  \PDO::MYSQL_ATTR_SSL_KEY => '/../ssl-key.pem',
  \PDO::MYSQL_ATTR_SSL_CERT => '/../ssl-cert.pem',
  \PDO::MYSQL_ATTR_SSL_CA => '/../ca-cert.pem',
  \PDO::MYSQL_ATTR_SSL_VERIFY_SERVER_CERT => true,
],
```

Adjust the paths to the pem files for your environment.

PostgreSQL database

In order to run Nextcloud securely on PostgreSQL, it is assumed that only Nextcloud uses this database and thus only one user accesses the database. For further services and users, we recommend to create a separate database or PostgreSQL instance.

If you decide to use a PostgreSQL database make sure that you have installed and enabled the PostgreSQL extension in PHP. The PHP configuration in `/etc/php7/conf.d/pgsql.ini` could look like this:

```
# configuration for PHP PostgreSQL module
extension=pdo_pgsql.so
extension=pgsql.so

[PostgreSQL]
pgsql.allow_persistent = On
pgsql.auto_reset_persistent = Off
pgsql.max_persistent = -1
pgsql.max_links = -1
pgsql.ignore_notice = 0
pgsql.log_notice = 0
```

The default configuration for PostgreSQL (at least in Ubuntu 14.04) is to use the peer authentication method. Check `/etc/postgresql/9.3/main/pg_hba.conf` to find out which authentication method is used in your setup. To start the postgres command line mode use:

```
sudo -u postgres psql -d template1
```

Then a **template1=#** prompt will appear. Now enter the following lines and confirm them with the enter key:

```
CREATE USER username CREATEDB;
CREATE DATABASE nextcloud OWNER username TEMPLATE template0 ENCODING 'UTF8';
GRANT CREATE ON SCHEMA public TO username;
```

You can quit the prompt by entering:

```
\q
```

A Nextcloud instance configured with PostgreSQL would contain the path to the socket on which the database is running as the hostname, the system username the PHP process is using, and an empty password to access it, and the name of the database. The `config/config.php` as created by the *Installation wizard* would therefore contain entries like this:

```
<?php

  "dbtype"        => "pgsql",
  "dbname"        => "nextcloud",
  "dbuser"        => "username",
  "dbpassword"    => "",
  "dbhost"        => "/var/run/postgresql",
  "dbtableprefix" => "oc_",
```

Note

The host actually points to the socket that is used to connect to the database. Using localhost here will not work if postgreSQL is configured to use peer authentication. Also note that no password is specified, because this authentication method doesn't use a password.

If you use another authentication method (not peer), you'll need to use the following steps to get the database setup: Now you need to create a database user and the database itself by using the PostgreSQL command line interface. The database tables will be created by Nextcloud when you login for the first time.

To start the postgres command line mode use:

```
psql -hlocalhost -Upostgres
```

Then a **postgres=#** prompt will appear. Now enter the following lines and confirm them with the enter key:

```
CREATE USER username WITH PASSWORD 'password' CREATEDB;
CREATE DATABASE nextcloud TEMPLATE template0 ENCODING 'UTF8';
ALTER DATABASE nextcloud OWNER TO username;
GRANT ALL PRIVILEGES ON DATABASE nextcloud TO username;
GRANT ALL PRIVILEGES ON SCHEMA public TO username;
```

You can quit the prompt by entering:

```
\q
```

A Nextcloud instance configured with PostgreSQL would contain the hostname on which the database is running, a valid username and password to access it, and the name of the database. The `config/config.php` as created by the *Installation wizard* would therefore contain entries like this:

```
<?php

  "dbtype"        => "pgsql",
  "dbname"        => "nextcloud",
  "dbuser"        => "username",
  "dbpassword"    => "password",
  "dbhost"        => "localhost",
  "dbtableprefix" => "oc_",
```

7.2.3 Troubleshooting

How to work around "general error: 2006 MySQL server has gone away"

The database request takes too long and therefore the MySQL server times out. It's also possible that the server is dropping a packet that is too large. Please refer to the manual of your database for how to raise the configuration options `wait_timeout` and/or `max_allowed_packet`.

Some shared hosters are not allowing the access to these config options. For such systems Nextcloud is providing a `dbdriveroptions` configuration option within your `config/config.php` where you can pass such options to the database driver. Please refer to *Configuration Parameters* for an example.

How can I find out if my MySQL/PostgreSQL server is reachable?

To check the server's network availability, use the ping command on the server's host name (db.server.com in this example):

```
ping db.server.com
```

```
PING db.server.com (ip-address) 56(84) bytes of data.
64 bytes from your-server.local.lan (192.168.1.10): icmp_req=1 ttl=64 time=3.64 ms
64 bytes from your-server.local.lan (192.168.1.10): icmp_req=2 ttl=64 time=0.055 ms
64 bytes from your-server.local.lan (192.168.1.10): icmp_req=3 ttl=64 time=0.062 ms
```

For a more detailed check whether the access to the database server software itself works correctly, see the next question.

How can I find out if a created user can access a database?

The easiest way to test if a database is accessible is by starting the command line interface:

MySQL:

Assuming the database server is installed on the same system you're running the command from, use:

```
mysql -uUSERNAME -p
```

To access a MySQL installation on a different machine, add the -h option with the respective host name:

```
mysql -uUSERNAME -p -h HOSTNAME
```

```
mysql> SHOW VARIABLES LIKE "version";
+---------------+--------+
| Variable_name | Value  |
+---------------+--------+
| version       | 8.0.36 |
```

(continues on next page)

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```
+---------------+--------+
1 row in set (0.00 sec)
mysql> quit
```

PostgreSQL:

Assuming the database server is installed on the same system you're running the command from, use:

```
psql -Uusername -dnextcloud
```

To access a PostgreSQL installation on a different machine, add the -h option with the respective host name:

```
psql -Uusername -dnextcloud -h HOSTNAME
```

```
postgres=# SELECT version();
PostgreSQL 16.2 on i686-pc-linux-gnu, compiled by GCC gcc (GCC) 4.1.3 20080704␣
↪(prerelease), 32-bit
(1 row)
postgres=# \q
```

Useful SQL commands

Show Database Users:

```
MySQL     : SELECT User,Host FROM mysql.user;
PostgreSQL: SELECT * FROM pg_user;
```

Show available Databases:

```
MySQL     : SHOW DATABASES;
PostgreSQL: \l
```

Show Nextcloud Tables in Database:

```
MySQL     : USE nextcloud; SHOW TABLES;
PostgreSQL: \c nextcloud; \d
```

Quit Database:

```
MySQL     : quit
PostgreSQL: \q
```

7.3 Enabling MySQL 4-byte support

Note

Be sure to backup your database before performing this database upgrade.

In order to use Emojis (textbased smilies) on your Nextcloud server with a MySQL database, the installation needs to be tweaked a bit.

Warning

This guide applies only to MySQL 8 or newer and MariaDB 10.6 or newer. For a list of supported MySQL and MariaDB versions, see our *system requirements documentation*.

1. Make sure the following InnoDB settings are set on your MySQL server:

```
[mysqld]
innodb_file_per_table=1
```

2. Restart the MySQL server in case you changed the configuration in step 1.

You can then verify that the change worked:

```
SHOW VARIABLES LIKE 'innodb_file_per_table';
```

The result should look like this:

```
mysql> SHOW VARIABLES LIKE 'innodb_file_per_table';
+-----------------------+-------+
| Variable_name         | Value |
+-----------------------+-------+
| innodb_file_per_table | ON    |
+-----------------------+-------+
1 row in set (0.00 sec)
```

3. Open a shell, change dir (adjust `/var/www/nextcloud` to your nextcloud location if needed), and put your nextcloud instance in maintenance mode, if it isn't already:

```
$ cd /var/www/nextcloud
$ sudo -E -u www-data php occ maintenance:mode --on
```

4. Change your databases character set and collation:

```
ALTER DATABASE nextcloud CHARACTER SET utf8mb4 COLLATE utf8mb4_general_ci;
```

5. Set the `mysql.utf8mb4` config to true in your config.php:

```
$ sudo -E -u www-data php occ config:system:set mysql.utf8mb4 --type boolean --
↪value="true"
```

6. Convert all existing tables to the new collation by running the repair step:

```
$ sudo -E -u www-data php occ maintenance:repair
```

Note

This will also change the *ROW_FORMAT* to *DYNAMIC* for your tables.

7. Disable maintenance mode:

```
$ sudo -E -u www-data php occ maintenance:mode --off
```

Now you should be able to use Emojis in your file names, calendar events, comments and many more.

Note

Also make sure your backup strategy still work. If you use `mysqldump` make sure to add the `--default-character-set=utf8mb4` option. Otherwise your backups are broken and restoring them will result in `?` instead of the emojis, making files inaccessible.

7.4 BigInt (64bit) identifiers

Nextcloud uses big integers to store identifiers and auto-increment keys in the database. Because changing columns on huge tables can take quite a while (up to hours or days) depending on the number of files in the Nextcloud instance, this migration on the filecache and activity table has to be triggered manually by a console command.

The command can safely be executed. It will show a success message when there is nothing to do:

```
sudo -E -u www-data php occ db:convert-filecache-bigint
All tables already up to date!
```

or otherwise ask for confirmation, before performing the heavy actions:

```
sudo -E -u www-data php occ db:convert-filecache-bigint
This can take up to hours, depending on the number of files in your instance!
Continue with the conversion (y/n)? [n]
```

to suppress the confirmation message append `--no-interaction` to the argument list:

```
sudo -E -u www-data php occ db:convert-filecache-bigint --no-interaction
```

Note

Similar to a normal update, you should shutdown your Apache or nginx server or enable maintenance mode before running the command to avoid issues with your sync clients.

7.5 Replication

Added in version 29.

Nextcloud can natively split read and write operations on a database query level. Replicas are only used for reads. The default database connection will be used for writes and causal reads.

```
'dbreplica' => [
        ['user' => 'nextcloud', 'password' => 'password1', 'host' => '10.0.3.1',
↪'dbname' => 'nextcloud'],
        ['user' => 'nextcloud', 'password' => 'password2', 'host' => '10.0.3.2',
↪'dbname' => 'nextcloud'],
    ],
```

7.6 Splitting databases

Warning

This is still proof-of-concept level. Use with care.

In order to scale at some point it might make sense to split out some tables or apps which allow it as they might be better off with a different replication methods, etc.

A first attempt we do right now with the activity table. In order to make use of this, the app/table needs to match the following criteria:

- No other apps are allowed to have queries directly to the table
- No JOINs are performed between this table and any other tables not on this new separate connection
- The app needs to support a connection parameter prefix

In case of the activity app the prefix is `activity_`. If a database config is not specified it falls back to the normal database configuration option for this value:

- `activity_dbuser` falling back to `dbuser`
- `activity_dbpassword` falling back to `dbpassword`
- `activity_dbname` falling back to `dbname`
- `activity_dbhost` falling back to `dbhost`
- `activity_dbport` falling back to `dbport`
- `activity_dbdriveroptions` falling back to `dbdriveroptions`

Note

It is not possible to use a different database type (SQLite, MySQL, PostrgreSQL, Oracle) for a split database. Also in case of MySQL and MariaDB the utf8mb4 option needs to be the same on both databases.

7.6.1 Initial splitting

For the initial split the affected tables have to be copied over to the new database, in case of the activity app these are:

- `oc_activity`
- `oc_activity_mq`

1. Enable maintenance mode
2. Make sure optional database changes are applied:
    1. `occ db:convert-mysql-charset`
    2. `occ db:convert-filecache-bigint`
    3. `occ db:add-missing-columns`
    4. `occ db:add-missing-indices`
    5. `occ db:add-missing-primary-keys`
3. Specify the desired configuration values

4. Copy the 2 tables to the new database
5. Disable maintenance mode

7.6.2 Migrations on updates

We will try to avoid migrations on those tables in the future, but it might be necessary at some point. We hope to have a dedicated plan by the time this happens. For now a potential way would be:

1. Enable maintenance mode
2. Update as usual
3. Execute manual queries for schema changes provided by the app authors
4. Execute manual queries for data changes provided by the app authors
5. Disable maintenance mode

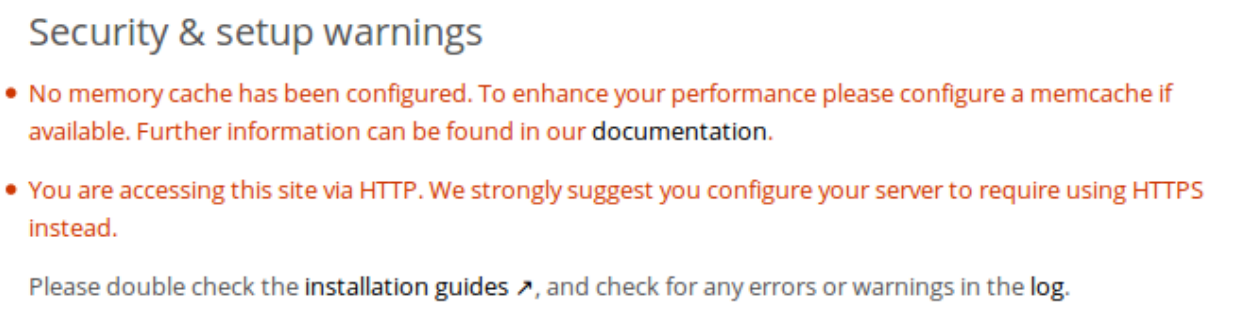
CHAPTER

EIGHT

NEXTCLOUD CONFIGURATION

8.1 Warnings on admin page

Your Nextcloud server has a built-in configuration checker, and it reports its findings at the top of your Admin page. These are some of the warnings you might see, and what to do about them.



You can use the Nextcloud Security Scan to see if your system is up to date and well secured. We have ran this scan over public IP addresses in the past to try and reach out to extremely outdated systems and might again in the future. Please, protect your privacy and keep your server up to date! Privacy means little without security.

8.1.1 Cache warnings

"No memory cache has been configured. To enhance your performance please configure a memcache if available." Nextcloud supports multiple php caching extensions:

- APCu (minimum required PHP extension version 4.0.6)
- Memcached
- Redis (minimum required PHP extension version: 2.2.6)

You will see this warning if you have no caches installed and enabled, or if your cache does not have the required minimum version installed; older versions are disabled because of performance problems.

If you see "*{Cache}* below version *{Version}* is installed. for stability and performance reasons we recommend to update to a newer *{Cache}* version" then you need to upgrade, or, if you're not using it, remove it.

You are not required to use any caches, but caches improve server performance. See *Memory caching*.

8.1.2 Transactional file locking is disabled

"Transactional file locking is disabled, this might lead to issues with race conditions."

Please see *Transactional file locking* on how to correctly configure your environment for transactional file locking.

8.1.3 You are accessing this site via HTTP

"You are accessing this site via HTTP. We strongly suggest you configure your server to require using HTTPS instead." Please take this warning seriously; using HTTPS is a fundamental security measure. You must configure your Web server to support it, and then there are some settings in the **Security** section of your Nextcloud Admin page to enable. The following pages describe how to enable HTTPS on the Apache and Nginx Web servers.

Enabling SSL (on Apache)

Use HTTPS

NGINX configuration

8.1.4 The test with getenv("PATH") only returns an empty response

Some environments are not passing a valid PATH variable to Nextcloud. The *PHP-FPM configuration* provides the information about how to configure your environment.

8.1.5 The "Strict-Transport-Security" HTTP header is not configured

"The "Strict-Transport-Security" HTTP header is not configured to least "15552000" seconds. For enhanced security we recommend enabling HSTS as described in our security tips."

The HSTS header needs to be configured within your Web server by following the *Enable HTTP Strict Transport Security* documentation

You can see if the header is appearing in requests by using your browser inspector or using a tool such as cURL: `curl --head https://cloud.domain.tld`.

8.1.6 /dev/urandom is not readable by PHP

"/dev/urandom is not readable by PHP which is highly discouraged for security reasons. Further information can be found in our documentation."

This message is another one which needs to be taken seriously. Please have a look at the *Give PHP read access to /dev/urandom* documentation.

8.1.7 Your Web server is not yet set up properly to allow file synchronization

"Your web server is not yet set up properly to allow file synchronization because the WebDAV interface seems to be broken."

At the ownCloud community forums a larger FAQ is maintained containing various information and debugging hints.

8.1.8 Outdated NSS / OpenSSL version

"cURL is using an outdated OpenSSL version (OpenSSL/$version). Please update your operating system or features such as installing and updating apps via the app store or Federated Cloud Sharing will not work reliably."

"cURL is using an outdated NSS version (NSS/$version). Please update your operating system or features such as installing and updating apps via the app store or Federated Cloud Sharing will not work reliably."

There are known bugs in older OpenSSL and NSS versions leading to misbehavior in combination with remote hosts using SNI. A technology used by most of the HTTPS websites. To ensure that Nextcloud will work properly you need to

update OpenSSL to at least 1.0.2b or 1.0.1d. For NSS the patch version depends on your distribution and an heuristic is running the test which actually reproduces the bug.

8.1.9 Your Web server is not set up properly to resolve /.well-known/caldav/ or /.well-known/carddav/

Both URLs need to be correctly redirected to the DAV endpoint of Nextcloud. Please refer to *Service discovery* for more info.

8.1.10 Some files have not passed the integrity check

Please refer to the *Fixing invalid code integrity messages* documentation how to debug this issue.

8.1.11 Your database does not run with "READ COMMITTED" transaction isolation level

"Your database does not run with "READ COMMITTED" transaction isolation level. This can cause problems when multiple actions are executed in parallel."

Please refer to *Database "READ COMMITTED" transaction isolation level* how to configure your database for this requirement.

8.1.12 The "__Host-" prefix is not used for the cookie name

"The `__Host-` prefix is not used for the cookie name. It is recommended to enable this in your configuration."

Nextcloud applies the `__Host-` prefix to its same-site CSRF cookies (`__Host-nc_sameSiteCookiestrict` and `__Host-nc_sameSiteCookielax`) when it detects that the connection is served over HTTPS. The prefix instructs browsers to only accept those cookies over a secure connection and from the exact host that set them, which strengthens CSRF protection.

This warning appears when Nextcloud cannot confirm it is running over HTTPS. The most common cause is a **reverse proxy** that terminates TLS and forwards requests to Nextcloud over plain HTTP. In that case Nextcloud sees HTTP internally and omits the prefix.

To fix this, tell Nextcloud to treat the connection as HTTPS by adding `overwriteprotocol` to `config/config.php`:

```
'overwriteprotocol' => 'https',
```

If you are not behind a reverse proxy, ensure your web server is configured to serve Nextcloud exclusively over HTTPS. See the *Use HTTPS* documentation.

For background on the cookies themselves, see *Cookies*.

8.2 Configuration Parameters

8.2.1 Introduction

Nextcloud uses `config/config.php` as its main configuration file. This file controls various fundamental aspects of server operations. It is typically modified as part of initial deployment, when troubleshooting, and when making adjustments to surrounding infrastructure.

This is a required file for all Nextcloud deployments and thus it is critical for Nextcloud administrators to be familiar with managing it.

This section of the *Administration Manual* documents how to adjust this essential file, certain special characteristics of the `config/` directory, and all of the supported parameters that can be specified in a `config/config.php` file.

Note

While `config/config.php` is a required file, many Nextcloud or Nextcloud app settings are managed elsewhere and thus not included in it. These settings are typically managed via individual apps.

8.2.2 Loading

Configuration files located in `config/` are parsed automatically when Nextcloud starts up. They are also checked for changes periodically (approximately every two seconds in a standard PHP environment running with default *OPcache* settings; approximately every sixty seconds in many pre-packaged Nextcloud installation methods).

The `config/config.php` file may be supplemented by additional `*.config.php` files placed in the `config/` directory (if appropriately named and formatted).

Danger

Be cautious when naming or creating backup copies of your active `config/config.php`. If a backup is located within `config/` and is named `(ANYTHING).config.php`, it will be loaded as part of your live configuration and override your `config/config.php` values!

Tip

If your configuration changes don't seem to be taking effect, check: (a) your PHP opcache configuration; (b) for additional `*.config.php` files located in `config/`; (c) the documentation for your Nextcloud installation method/package; (d) the output of `occ config:list system`.

8.2.3 Format

The short answer is that `config/` files are plain text files with some special formatting requirements for different types of parameters and values. This makes it extensible and easy for Nextcloud to interact with. It also makes it easy for administartors to view with any text viewer and from the command-line.

Technically these configuration files are PHP files containing a special (to Nextcloud) PHP array called `$CONFIG`. This array consists of various Nextcloud specific "key-value" pairs (in some cases arrays themselves). Each pair has the form `key => value` and is comma-separated.

Types of Values

Strings:

- `"thisIsAnImportantValue"`
- Note: These must be either single or double quoted - i.e. `"string"` or `'string'`.
- Note: IP addresses are considered strings.
- **Examples:**

```
- 'logo_url' => 'https://example.org',
- 'versions_retention_obligation' => 'auto, D',
- 'logtimezone' => 'Europe/Berlin',
```

Boolean:

- `true` or `false`
- Note: These should **not** be surrounded by quote marks within the configuration file itself.
- **Examples:**

  - `'session_keepalive' => true,`
  - `'hide_login_form' => false,`

Numerical:

- `12`
- This includes both integers and floating point numbers.
- Note: These should **not** be surrounded by quote marks within the configuration file itself.
- **Examples:**

  - `'loglevel' => 2,`
  - `'session_lifetime' => 60 * 60 * 24,`

Arrays of any of the above types:

- `[ 'value1', 'value2' ]`
- All value types (including other arrays) can be included in arrays.
- Note: Only some parameters support array style values.
- **Examples:**

  - `'connectivity_check_domains' => [ 'www.nextcloud.com', 'www.eff.org', ],`
  - `'enabledPreviewProviders' => [ 'OC\Preview\BMP', 'OC\Preview\GIF', 'OC\Preview\JPEG', ],`

Tip

Nextcloud attempts to remedy some value type/formatting mistakes, but this is not foolproof. Use the correct formatting (for the type of value in question) to avoid unexpected results arising from values being cast in unexpected ways.

8.2.4 Modifying

Parameters may be modified in a standard text editor (i.e. via the command-line or externally then re-uploaded). They may also, in most cases, be modified using the commands in the `occ config:system:*` namespace.

Tip

Incorrectly formatted `key => value` entries (or incorrectly specified values) may not generate immediate errors or problems (such as parsing / syntax errors), but may still lead to unexpected and undesirable results. Review your fully parsed (by PHP) configuration by using the command `occ config:list system` and/or `occ config:list system --private` to identify anything unexpected.

8.2.5 Defaults

Nextcloud creates a base `config/config.php` file at installation time containing the most essential parameters for operations. These values are a mixture of auto-generated and drawn from information provided by the administrator at installation time.

The file `config/config.sample.php` lists all the parameters within Nextcloud that can be specified in `config/` files, along with example and default values for each. The content of that sample configuration file is included *below* for ease of reference and alongside additional context.

Tip

Only add parameters to `config/config.php` that you wish to modify.

Danger

Do not copy everything from `config/config.sample.php` into your own `config/config.php`! Besides being unnecessary, it will break things and possibly even require re-installation.

8.2.6 Multiple/Merged Configuration Files

Nextcloud supports loading configuration parameters from multiple files. You can add arbitrary files ending with `.config.php*` (i.e. `*.config.php`) in the `config/` directory. The values in these files take precedence over `config/config.php`. This allows you to easily create and manage custom configurations, or to divide a large complex configuration file into a set of smaller files. These custom files are not overwritten by Nextcloud.

For example, you could place your email server configuration in `config/email.config.php` and whatever parameters you specify in it will be merged with your `config/config.php`.

Note

The values in these additional configuration files **always** take precedence over `config/config.php`.

Tip

To view your fully merged configuration (i.e. incorporating all config files), use `occ config:list system` and/or `occ config:list system --private`.

Danger

Be cautious when naming or creating backup copies of your active `config/config.php`. If a backup config file is located within `config/` and happens to be named `(ANYTHING).config.php`, it will be loaded as part of your live configuration and override your `config/config.php` values!

8.2.7 Environment Variables

The `NEXTCLOUD_CONFIG_DIR` environment variable overrides the default config directory path. When set, Nextcloud loads `config.php` (and any `*.config.php` files) from that path instead of the `config/` directory inside the webroot.

```
NEXTCLOUD_CONFIG_DIR=/etc/nextcloud php /var/www/nextcloud/cron.php
```

This is useful for:

- Moving `config.php` outside the webroot as a hardening measure — credentials are not accessible via HTTP even if directory listing is enabled or misconfigured.
- Running multiple Nextcloud instances that share a single codebase but require separate config directories.

Note

`NEXTCLOUD_CONFIG_DIR` must be set for **both** the web server process and any CLI invocations (`occ`, cron jobs). Set it in your web server virtual host configuration and in the shell environment used for CLI work.

See also

Place config directory outside of the web root in the hardening guide for a deployment recommendation.

8.2.8 Examples

These are some examples of the content of typical `config/config.php` files immediately after a basic installation of Nextcloud.

When you use SQLite as your Nextcloud database, your `config.php` looks like this after installation. The SQLite database is stored in your Nextcloud `data/` directory:

```
<?php
$CONFIG = array (
  'instanceid' => 'occ6f7365735',
  'passwordsalt' => '2c57784763467863O6303',
  'trusted_domains' =>
  array (
    0 => 'localhost',
    1 => 'studio',
  ),
  'datadirectory' => '/var/www/nextcloud/data',
  'dbtype' => 'sqlite3',
  'version' => '7.0.2.1',
  'installed' => true,
);
```

Note

SQLite is a simple, lightweight embedded database that is fine for testing and simple installations, but production environments you should use MySQL/MariaDB, Oracle, or PosgreSQL.

This example is from a new Nextcloud installation using MariaDB:

```
<?php
$CONFIG = array (
  'instanceid' => 'oc8c0fd71e03',
  'passwordsalt' => '515a13302a6b3950a9d0fdb970191a',
  'trusted_domains' =>
  array (
    0 => 'localhost',
    1 => 'studio',
    2 => '192.168.10.155'
  ),
  'datadirectory' => '/var/www/nextcloud/data',
  'dbtype' => 'mysql',
   'version' => '7.0.2.1',
  'dbname' => 'nextcloud',
  'dbhost' => 'localhost',
  'dbtableprefix' => 'oc_',
  'dbuser' => 'oc_carla',
  'dbpassword' => '67336bcdf7630dd80b2b81a413d07',
  'installed' => true,
);
```

8.2.9 Default Parameters

These parameters are configured by the Nextcloud installer, and are required for your Nextcloud server to operate.

instanceid

```
'instanceid' => '',
```

This is a unique identifier for your Nextcloud installation, created automatically by the installer. This example is for documentation only, and you should never use it because it will not work. A valid `instanceid` is created when you install Nextcloud.

'instanceid' => 'd3c944a9a',

passwordsalt

```
'passwordsalt' => '',
```

The salt used to hash all passwords, auto-generated by the Nextcloud installer. (There are also per-user salts.) If you lose this salt, you lose all your passwords. This example is for documentation only, and you should never use it.

Deprecated since version This: salt is deprecated and only used for legacy-compatibility, developers should *NOT* use this value for anything nowadays. 'passwordsalt' => 'd3c944a9af095aa08f',

secret

```
'secret' => '',
```

Secret used by Nextcloud for various purposes, e.g., to encrypt data. If you lose this string, there will be data corruption.

trusted_domains

```
'trusted_domains' => [
    'demo.example.org',
    'otherdomain.example.org',
    '10.111.112.113',
    '[2001:db8::1]'
],
```

Your list of trusted domains that users can log into. Specifying trusted domains prevents host header poisoning. Do not remove this, as it performs necessary security checks.

You can specify:

- The exact hostname of your host or virtual host, e.g., demo.example.org.
- The exact hostname with permitted port, e.g., demo.example.org:443. This disallows all other ports on this host
- Use * as a wildcard, e.g., ubos-raspberry-pi*.local will allow ubos-raspberry-pi.local and ubos-raspberry-pi-2.local
- The IP address with or without permitted port, e.g., [2001:db8::1]:8080 Using TLS certificates where commonName=<IP address> is deprecated

cookie_domain

```
'cookie_domain' => '',
```

The validity domain for cookies, for example '' (cookies will be sent only the domain that defined it, e.g. 'demo.example.org'), 'demo.example.org' (cookies will be valid for the domain and all subdomains), …

Defaults to '' (safe option)

datadirectory

```
'datadirectory' => '/var/www/nextcloud/data',
```

Where user files are stored. The SQLite database is also stored here, when you use SQLite.

Default to `data/` in the Nextcloud directory.

version

```
'version' => '',
```

The current version number of your Nextcloud installation. This is set up during installation and update, so you shouldn't need to change it.

dbtype

```
'dbtype' => 'sqlite3',
```

Identifies the database used with this installation. See also config option `supportedDatabases`

Available:

- sqlite3 (SQLite3)
- mysql (MySQL/MariaDB)

- pgsql (PostgreSQL)

Defaults to `sqlite3`

dbhost

```
'dbhost' => '',
```

Your host server name, for example `localhost`, `hostname`, `hostname.example.com`, or the IP address.

To specify a port, use `hostname:####`; for IPv6 addresses, use the URI notation `[ip]:port`. To specify a Unix socket, use `localhost:/path/to/directory/containing/socket` or `:/path/to/directory/containing/socket`, e.g., `localhost:/run/postgresql/`.

dbname

```
'dbname' => 'nextcloud',
```

The name of the Nextcloud database, which is set during installation. You should not need to change this.

dbuser

```
'dbuser' => '',
```

The user that Nextcloud uses to write to the database. This must be unique across Nextcloud instances using the same SQL database. This is set up during installation, so you shouldn't need to change it.

dbpassword

```
'dbpassword' => '',
```

The password for the database user. This is set up during installation, so you shouldn't need to change it.

dbtableprefix

```
'dbtableprefix' => 'oc_',
```

Prefix for the Nextcloud tables in the database.

Default to `oc_`

dbpersistent

```
'dbpersistent' => '',
```

Enable persistent connections to the database.

This setting uses the "persistent" option from Doctrine DBAL, which in turn uses the PDO::ATTR_PERSISTENT option from the PDO driver.

dbreplica

```
'dbreplica' => [
    ['user' => 'nextcloud', 'password' => 'password1', 'host' => 'replica1', 'dbname'␣
↪=> ''],
    ['user' => 'nextcloud', 'password' => 'password2', 'host' => 'replica2', 'dbname'␣
↪=> ''],
],
```

Specify read-only replicas to be used by Nextcloud when querying the database

db.log_request_id

```
'db.log_request_id' => false,
```

Add request ID to the database query in a comment.

This can be enabled to assist in mapping database logs to Nextcloud logs.

installed

```
'installed' => false,
```

Indicates whether the Nextcloud instance was installed successfully; `true` indicates a successful installation, and `false` indicates an unsuccessful installation.

Defaults to `false`

8.2.10 User Experience

These optional parameters control some aspects of the user interface. Default values, where present, are shown.

default_language

```
'default_language' => 'en',
```

This sets the default language on your Nextcloud server, using ISO_639-1 language codes such as `en` for English, `de` for German, and `fr` for French. The default_language parameter is only used when the browser does not send any language, and the user hasn't configured their own language preferences.

Nextcloud has two distinguished language codes for German, 'de' and 'de_DE'. 'de' is used for informal German and 'de_DE' for formal German. By setting this value to 'de_DE', you can enforce the formal version of German unless the user has chosen something different explicitly.

Defaults to `en`

force_language

```
'force_language' => 'en',
```

With this setting, a language can be forced for all users. If a language is forced, the users are also unable to change their language in the personal settings. If users shall be unable to change their language, but users have different languages, this value can be set to `true` instead of a language code.

Defaults to `false`

default_locale

```
'default_locale' => 'en_US',
```

This sets the default locale on your Nextcloud server, using ISO_639 language codes such as `en` for English, `de` for German, and `fr` for French, and ISO-3166 country codes such as `GB`, `US`, `CA`, as defined in RFC 5646. It overrides automatic locale detection on public pages like login or shared items. User's locale preferences configured under "personal -> locale" override this setting after they have logged in.

Defaults to `en`

reduce_to_languages

```
'reduce_to_languages' => [],
```

With this setting, it is possible to reduce the languages available in the language chooser. The languages have to be set as array values using ISO_639-1 language codes such as `en` for English, `de` for German, etc.

For example: Set to ['de', 'fr'] to only allow German and French languages.

default_phone_region

```
'default_phone_region' => 'GB',
```

This sets the default region for phone numbers on your Nextcloud server, using ISO 3166-1 country codes such as `DE` for Germany, `FR` for France, … It is required to allow inserting phone numbers in the user profiles starting without the country code (e.g., +49 for Germany).

No default value!

force_locale

```
'force_locale' => 'en_US',
```

With this setting, a locale can be forced for all users. If a locale is forced, the users are also unable to change their locale in the personal settings. If users shall be unable to change their locale, but users have different languages, this value can be set to `true` instead of a locale code.

Defaults to `false`

default_timezone

```
'default_timezone' => 'Europe/Berlin',
```

This sets the default timezone on your Nextcloud server, using IANA identifiers like `Europe/Berlin` or `Pacific/Auckland`. The default timezone parameter is only used when the timezone of the user cannot be determined.

Defaults to `UTC`

knowledgebaseenabled

```
'knowledgebaseenabled' => true,
```

`true` enables the Help menu item in the user menu (top right of the Nextcloud Web interface). `false` removes the Help item.

knowledgebase.embedded

```
'knowledgebase.embedded' => false,
```

`true` embeds the documentation in an iframe inside Nextcloud.

`false` only shows buttons to the online documentation.

allow_user_to_change_display_name

```
'allow_user_to_change_display_name' => true,
```

`true` allows users to change their display names (on their Personal pages), and `false` prevents them from changing their display names.

skeletondirectory

```
'skeletondirectory' => '/path/to/nextcloud/core/skeleton',
```

The directory where the skeleton files are located. These files will be copied to the data directory of new users. Set empty string to not copy any skeleton files. If unset and templatedirectory is an empty string, shipped templates will be used to create a template directory for the user.

`{lang}` can be used as a placeholder for the language of the user. If the directory does not exist, it falls back to non-dialect (from `de_DE` to `de`). If that does not exist either, it falls back to `default`

Defaults to `core/skeleton` in the Nextcloud directory.

templatedirectory

```
'templatedirectory' => '/path/to/nextcloud/templates',
```

The directory where the template files are located. These files will be copied to the template directory of new users. Set empty string to not copy any template files.

`{lang}` can be used as a placeholder for the language of the user. If the directory does not exist, it falls back to non-dialect (from `de_DE` to `de`). If that does not exist either, it falls back to `default`

To disable creating a template directory, set both skeletondirectory and templatedirectory to empty strings.

8.2.11 User session

remember_login_cookie_lifetime

```
'remember_login_cookie_lifetime' => 60*60*24*15,
```

Lifetime of the remember login cookie. This should be larger than the session_lifetime. If it is set to 0, remember me is disabled.

Defaults to `60*60*24*15` seconds (15 days)

session_lifetime

```
'session_lifetime' => 60 * 60 * 24,
```

The lifetime of a session after inactivity.

The maximum possible time is limited by the session.gc_maxlifetime php.ini setting which would overwrite this option if it is less than the value in the config.php

Defaults to `60*60*24` seconds (24 hours)

davstorage.request_timeout

```
'davstorage.request_timeout' => 30,
```

The timeout in seconds for requests to servers made by the DAV component (e.g., needed for federated shares).

carddav_sync_request_timeout

```
'carddav_sync_request_timeout' => 30,
```

The timeout in seconds for synchronizing address books, e.g., federated system address books (as run by *occ federation:sync-addressbooks*).

Defaults to `30` seconds

carddav_sync_request_truncation

```
'carddav_sync_request_truncation' => 2500,
```

The limit applied to the synchronization report request, e.g. federated system address books (as run by *occ federation:sync-addressbooks*).

session_relaxed_expiry

```
'session_relaxed_expiry' => false,
```

true enables a relaxed session timeout, where the session timeout would no longer be handled by Nextcloud but by either the PHP garbage collection or the expiration of potential other session backends like Redis.

This may lead to sessions being available for longer than what session_lifetime uses but comes with performance benefits as sessions are no longer a locking operation for concurrent requests.

session_keepalive

```
'session_keepalive' => true,
```

Enable or disable session keep-alive when a user is logged in to the Web UI.

Enabling this sends a “heartbeat” to the server to keep it from timing out.

Defaults to `true`

auto_logout

```
'auto_logout' => false,
```

Enable or disable the automatic logout after session_lifetime, even if session keepalive is enabled. This will make sure that an inactive browser will log itself out even if requests to the server might extend the session lifetime. Note: the logout is handled on the client side. This is not a way to limit the duration of potentially compromised sessions.

Defaults to `false`

token_auth_enforced

```
'token_auth_enforced' => false,
```

Enforce token authentication for clients, which blocks requests using the user password for enhanced security. Users need to generate tokens in personal settings which can be used as passwords on their clients.

Defaults to `false`

token_auth_activity_update

```
'token_auth_activity_update' => 60,
```

The interval at which token activity should be updated.

Increasing this value means that the last activity on the security page gets more outdated.

Tokens are still checked every 5 minutes for validity max value: 300

Defaults to `60`

auth.bruteforce.protection.enabled

```
'auth.bruteforce.protection.enabled' => true,
```

Whether the brute force protection shipped with Nextcloud should be enabled or not.

Disabling this is discouraged for security reasons.

Defaults to `true`

auth.bruteforce.protection.force.database

```
'auth.bruteforce.protection.force.database' => false,
```

Whether the brute force protection should write into the database even when a memory cache is available

Using the database is most likely worse for performance, but makes investigating issues a lot easier as it's possible to look directly at the table to see all logged remote addresses and actions.

Defaults to `false`

auth.bruteforce.protection.testing

```
'auth.bruteforce.protection.testing' => false,
```

Whether the brute force protection shipped with Nextcloud should be set to testing mode.

In testing mode, brute force attempts are still recorded, but the requests do not sleep/wait for the specified time. They will still abort with "429 Too Many Requests" when the maximum delay is reached. Enabling this is discouraged for security reasons and should only be done for debugging and on CI when running tests.

Defaults to `false`

auth.bruteforce.max-attempts

```
'auth.bruteforce.max-attempts' => 10,
```

Brute force protection: maximum number of attempts before blocking

When more than max-attempts login requests are sent to Nextcloud, requests will abort with "429 Too Many Requests". For security reasons, change it only if you know what you are doing.

Defaults to `10`

ratelimit.protection.enabled

```
'ratelimit.protection.enabled' => true,
```

Whether the rate limit protection shipped with Nextcloud should be enabled or not.

Disabling this is discouraged for security reasons.

Defaults to `true`

ratelimit_overwrite

```
'ratelimit_overwrite' => [
    'profile.profilepage.index' => [
        'user' => ['limit' => 300, 'period' => 3600],
        'anon' => ['limit' => 1, 'period' => 300],
    ]
],
```

Overwrite the individual rate limit for a specific route

From time to time it can be necessary to extend the rate limit of a specific route, depending on your usage pattern or when you script some actions. Instead of completely disabling the rate limit or excluding an IP address from the rate limit, the following config allows to overwrite the rate limit duration and period.

The first level key is the name of the route. You can find the route name from a URL using the `occ router:list` command of your server.

You can also specify different limits for logged-in users with the `user` key and not-logged-in users with the `anon` key. However, if there is no specific `user` limit, the `anon` limit is also applied for logged-in users.

Defaults to empty array `[]`

security.ipv6_normalized_subnet_size

```
'security.ipv6_normalized_subnet_size' => 56,
```

Size of subnet used to normalize IPv6

For Brute Force Protection and Rate Limiting, IPv6 addresses are truncated using subnet size. It defaults to /56, but you can set it between /32 and /64

Defaults to `56`

auth.webauthn.enabled

```
'auth.webauthn.enabled' => true,
```

By default, WebAuthn is available, but it can be explicitly disabled by admins

auth.storeCryptedPassword

```
'auth.storeCryptedPassword' => true,
```

Whether encrypted passwords should be stored in the database

The passwords are only decrypted using the login token stored uniquely in the clients and allow connecting to external storages, autoconfiguring mail accounts in the mail app, and periodically checking if the password is still valid.

This might be desirable to disable this functionality when using one-time passwords or when having a password policy enforcing long passwords (> 300 characters).

By default, the passwords are stored encrypted in the database.

Warning

If disabled, password changes on the user backend (e.g., on LDAP) no longer log connected clients out automatically. Users can still disconnect the clients by deleting the app token from the security settings.

hide_login_form

```
'hide_login_form' => false,
```

By default, the login form is always available. There are cases (SSO) where an admin wants to avoid users entering their credentials to the system if the SSO app is unavailable.

This will show an error. But the direct login still works with adding ?direct=1

lost_password_link

```
'lost_password_link' => 'https://example.org/link/to/password/reset',
```

If your user backend does not allow password resets (e.g., when it's a read-only user backend like LDAP), you can specify a custom link, where the user is redirected to, when clicking the "reset password" link after a failed login attempt.

In case you do not want to provide any link, replace the URL with 'disabled'

logo_url

```
'logo_url' => 'https://example.org',
```

URL to use as target for the logo link in the header (top-left logo)

Defaults to the base URL of your Nextcloud instance

8.2.12 Mail Parameters

These configure the email settings for Nextcloud notifications and password resets.

mail_domain

```
'mail_domain' => 'example.com',
```

The return address that you want to appear on emails sent by the Nextcloud server, for example `nc-admin@example.com`, substituting your own domain, of course.

mail_from_address

```
'mail_from_address' => 'nextcloud',
```

FROM address that overrides the built-in `sharing-noreply` and `lostpassword-noreply` FROM addresses.

Defaults to different FROM addresses depending on the feature.

mail_smtpdebug

```
'mail_smtpdebug' => false,
```

Enable SMTP class debugging.

> **Note**
>
> **`loglevel` will likely need to be adjusted too. See docs:**
> https://docs.nextcloud.com/server/32/admin_manual/configuration_server/email_configuration.html#enabling-debug-mode

Defaults to `false`

mail_smtpmode

```
'mail_smtpmode' => 'smtp',
```

Which mode to use for sending mail: `sendmail`, `smtp`, `qmail`, or `null`.

If you are using local or remote SMTP, set this to `smtp`.

For the `sendmail` option, you need an installed and working email system on the server, with `/usr/sbin/sendmail` installed on your Unix system.

For `qmail`, the binary is /var/qmail/bin/sendmail, and it must be installed on your Unix system.

Use the string `null` to send no mails (disable mail delivery). This can be useful if mails should be sent via APIs and rendering messages is not necessary.

Defaults to `smtp`

mail_smtphost

```
'mail_smtphost' => '127.0.0.1',
```

This depends on `mail_smtpmode`. Specify the IP address of your mail server host. This may contain multiple hosts separated by a semicolon. If you need to specify the port number, append it to the IP address separated by a colon, like this: `127.0.0.1:24`.

Defaults to `127.0.0.1`

mail_smtpport

```
'mail_smtpport' => 25,
```

This depends on `mail_smtpmode`. Specify the port for sending mail.

Defaults to `25`

mail_smtptimeout

```
'mail_smtptimeout' => 10,
```

This depends on `mail_smtpmode`. This sets the SMTP server timeout, in seconds. You may need to increase this if you are running an anti-malware or spam scanner.

Defaults to `10` seconds

mail_smtpsecure

```
'mail_smtpsecure' => '',
```

This depends on `mail_smtpmode`. Specify `ssl` when you are using SSL/TLS. Any other value will be ignored.

If the server advertises STARTTLS capabilities, they might be used, but they cannot be enforced by this config option.

Defaults to `''` (empty string)

mail_smtpauth

```
'mail_smtpauth' => false,
```

This depends on `mail_smtpmode`. Change this to `true` if your mail server requires authentication.

Defaults to `false`

mail_smtpname

```
'mail_smtpname' => '',
```

This depends on `mail_smtpauth`. Specify the username for authenticating to the SMTP server.

Defaults to `''` (empty string)

mail_smtppassword

```
'mail_smtppassword' => '',
```

This depends on `mail_smtpauth`. Specify the password for authenticating to the SMTP server.

Default to `''` (empty string)

mail_template_class

```
'mail_template_class' => '\OC\Mail\EMailTemplate',
```

Replaces the default mail template layout. This can be utilized if the options to modify the mail texts with the theming app are not enough.

The class must extend `\OC\Mail\EMailTemplate`

mail_send_plaintext_only

```
'mail_send_plaintext_only' => false,
```

Email will be sent by default with an HTML and a plain text body. This option allows sending only plain text emails.

mail_smtpstreamoptions

```
'mail_smtpstreamoptions' => [],
```

This depends on `mail_smtpmode`. Array of additional streams options that will be passed to underlying Swift mailer implementation.

Defaults to an empty array.

mail_sendmailmode

```
'mail_sendmailmode' => 'smtp',
```

Which mode is used for sendmail/qmail: `smtp` or `pipe`.

For `smtp`, the sendmail binary is started with the parameter `-bs`:

- Use the SMTP protocol on standard input and output.

For `pipe`, the binary is started with the parameters `-t`:

- Read message from STDIN and extract recipients.

Defaults to `smtp`

8.2.13 Proxy Configurations

overwritehost

```
'overwritehost' => '',
```

The automatic hostname detection of Nextcloud can fail in certain reverse proxy and CLI/cron situations. This option allows you to manually override the automatic detection; for example, `www.example.com`, or specify the port `www.example.com:8080`.

overwriteprotocol

```
'overwriteprotocol' => '',
```

When generating URLs, Nextcloud attempts to detect whether the server is accessed via `https` or `http`. However, if Nextcloud is behind a proxy and the proxy handles the `https` calls, Nextcloud would not know that `ssl` is in use, which would result in incorrect URLs being generated.

Valid values are `http` and `https`.

overwritewebroot

```
'overwritewebroot' => '',
```

Nextcloud attempts to detect the webroot for generating URLs automatically.

For example, if `www.example.com/nextcloud` is the URL pointing to the Nextcloud instance, the webroot is `/nextcloud`. When proxies are in use, it may be difficult for Nextcloud to detect this parameter, resulting in invalid URLs.

overwritecondaddr

```
'overwritecondaddr' => '',
```

This option allows you to define a manual override condition as a regular expression for the remote IP address. For example, defining a range of IP addresses starting with `10.0.0.` and ending with 1 to 3: `^10\.0\.0\.[1-3]$`

Defaults to `''` (empty string)

overwrite.cli.url

```
'overwrite.cli.url' => '',
```

Use this configuration parameter to specify the base URL for any URLs which are generated within Nextcloud using any kind of command line tools (cron or occ). The value should contain the full base URL: `https://www.example.com/nextcloud` Please make sure to set the value to the URL that your users mainly use to access this Nextcloud.

Otherwise, there might be problems with the URL generation via cron.

Defaults to `''` (empty string)

htaccess.RewriteBase

```
'htaccess.RewriteBase' => '/',
```

To have clean URLs without */index.php*, this parameter needs to be configured.

This parameter will be written as "RewriteBase" on update and installation of Nextcloud to your *.htaccess* file. While this value is often simply the URL path of the Nextcloud installation, it cannot be set automatically properly in every scenario and needs thus some manual configuration.

In a standard Apache setup, this usually equals the folder that Nextcloud is accessible at. So if Nextcloud is accessible via "https://mycloud.org/nextcloud", the correct value would most likely be "/nextcloud". If Nextcloud is running under "https://mycloud.org/", then it would be "/".

Note that the above rule is not valid in every case, as there are some rare setup cases where this may not apply. However, to avoid any update problems, this configuration value is explicitly opt-in.

After setting this value, run *occ maintenance:update:htaccess*. Now, when the following conditions are met, Nextcloud URLs won't contain *index.php*:

- *mod_rewrite* is installed
- *mod_env* is installed

Defaults to `''` (empty string)

htaccess.IgnoreFrontController

```
'htaccess.IgnoreFrontController' => false,
```

For server setups that don't have *mod_env* enabled or restricted (e.g., suEXEC), this parameter has to be set to true and will assume mod_rewrite.

Please check if *mod_rewrite* is active and functional before setting this parameter, and you updated your .htaccess with *occ maintenance:update:htaccess*. Otherwise, your Nextcloud installation might not be reachable anymore. For example, try accessing resources by leaving out *index.php* in the URL.

proxy

```
'proxy' => '',
```

The URL of your proxy server, for example, `proxy.example.com:8081`.

Note: Guzzle (the HTTP library used by Nextcloud) reads the environment variables HTTP_PROXY (only for CLI requests), HTTPS_PROXY, and NO_PROXY by default.

If you configure a proxy with Nextcloud, any default configuration by Guzzle is overwritten. Make sure to set `proxyexclude` accordingly if necessary.

Defaults to `''` (empty string)

proxyuserpwd

```
'proxyuserpwd' => '',
```

The optional authentication for the proxy to use to connect to the internet.

The format is: `username:password`.

Defaults to `''` (empty string)

proxyexclude

```
'proxyexclude' => [],
```

List of hostnames that should not be proxied to.

For example: `['.mit.edu', 'foo.com']`.

Hint: Use something like `explode(',', getenv('NO_PROXY'))` to sync this value with the global NO_PROXY option.

Defaults to empty array.

allow_local_remote_servers

```
'allow_local_remote_servers' => true,
```

Allow remote servers with local addresses, e.g., in federated shares, webcal services, and more

Defaults to false

8.2.14 Deleted Items (trash bin)

These parameters control the Deleted files app.

trashbin_retention_obligation

```
'trashbin_retention_obligation' => 'auto',
```

If the trash bin app is enabled (default), this setting defines the policy for when files and folders in the trash bin will be permanently deleted.

If the user quota limit is exceeded due to deleted files in the trash bin, retention settings will be ignored and files will be cleaned up until the quota requirements are met.

The app allows for two settings, a minimum time for trash bin retention, and a maximum time for trash bin retention.

Minimum time is the number of days a file will be kept, after which it *may be* deleted. A file may be deleted after the minimum number of days has expired if space is needed. The file will not be deleted if space is not needed.

Whether "space is needed" depends on whether a user quota is defined or not:

- If no user quota is defined, the available space on the Nextcloud data partition sets the limit for the trashbin (issues: see https://github.com/nextcloud/server/issues/28451).
- If a user quota is defined, 50% of the user's remaining quota space sets the limit for the trashbin.

Maximum time is the number of days at which it is *guaranteed to be* deleted. There is no further dependency on the available space.

Both minimum and maximum times can be set together to explicitly define file and folder deletion. For migration purposes, this setting is installed initially set to "auto", which is equivalent to the default setting in Nextcloud.

Available values (D1 and D2 are configurable numbers):

- **auto**
  default setting. Keeps files and folders in the trash bin for 30 days and automatically deletes anytime after that if space is needed (note: files may not be deleted if space is not needed).
- **D1, auto**
  keeps files and folders in the trash bin for D1+ days, delete anytime if space needed (note: files may not be deleted if space is not needed)
- **auto, D2**
  delete all files in the trash bin that are older than D2 days automatically, delete other files anytime if space needed
- **D1, D2**
  keep files and folders in the trash bin for at least D1 days and delete when exceeds D2 days (note: files will not be deleted automatically if space is needed)
- **disabled**
  trash bin auto clean disabled, files and folders will be kept forever

Defaults to `auto`

8.2.15 File versions

These parameters control the Versions app.

versions_retention_obligation

```
'versions_retention_obligation' => 'auto',
```

If the versions app is enabled (default), this setting defines the policy for when versions will be permanently deleted.

The app allows for two settings, a minimum time for version retention, and a maximum time for version retention. Minimum time is the number of days a version will be kept, after which it may be deleted. Maximum time is the number of days at which it is guaranteed to be deleted. Both minimum and maximum times can be set together to explicitly define version deletion. For migration purposes, this setting is installed initially set to "auto", which is equivalent to the default setting in Nextcloud.

Available values:

- **auto**
  default setting. Automatically expire versions according to expire rules. Please refer to *Controlling file versions and aging* for more information.

- **D, auto**
  keep versions at least for D days, apply expiration rules to all versions that are older than D days
- **auto, D**
  delete all versions that are older than D days automatically, delete other versions according to expire rules
- **D1, D2**
  keep versions for at least D1 days and delete when exceeds D2 days
- **disabled**
  versions auto clean disabled, versions will be kept forever

Defaults to `auto`

8.2.16 Nextcloud Verifications

Nextcloud performs several verification checks. There are two options, `true` and `false`.

appcodechecker

```
'appcodechecker' => true,
```

Checks an app before install whether it uses private APIs instead of the proper public APIs. If this is set to true, it will only allow installing or enabling apps that pass this check.

Defaults to `false`

updatechecker

```
'updatechecker' => true,
```

Check if Nextcloud is up-to-date and shows a notification if a new version is available. It sends current version, PHP version, installation and last update time, and release channel to the updater server which responds with the latest available version based on those metrics.

Defaults to `true`

updater.server.url

```
'updater.server.url' => 'https://updates.nextcloud.com/updater_server/',
```

URL that Nextcloud should use to look for updates

Defaults to `https://updates.nextcloud.com/updater_server/`

updater.release.channel

```
'updater.release.channel' => 'stable',
```

The channel that Nextcloud should use to look for updates

Supported values:

- `daily`
- `beta`
- `stable`

has_internet_connection

```
'has_internet_connection' => true,
```

Is Nextcloud connected to the Internet or running in a closed network?

Defaults to `true`

connectivity_check_domains

```
'connectivity_check_domains' => [
    'https://www.nextcloud.com',
    'https://www.startpage.com',
    'https://www.eff.org',
    'https://www.edri.org'
],
```

Which domains to request to determine the availability of an Internet connection. If none of these hosts are reachable, the administration panel will show a warning. Set to an empty list to not do any such checks (warning will still be shown).

If no protocol is provided, both http and https will be tested. For example, 'http://www.nextcloud.com' and 'https://www.nextcloud.com' will be tested for 'www.nextcloud.com' If a protocol is provided, only this one will be tested.

Defaults to the following domains:

- https://www.nextcloud.com
- https://www.startpage.com
- https://www.eff.org
- https://www.edri.org

check_for_working_wellknown_setup

```
'check_for_working_wellknown_setup' => true,
```

Allows Nextcloud to verify a working .well-known URL redirects. This is done by attempting to make a request from JS to https://your-domain.com/.well-known/caldav/

Defaults to `true`

check_for_working_htaccess

```
'check_for_working_htaccess' => true,
```

This is a crucial security check on Apache servers that should always be set to `true`. This verifies that the `.htaccess` file is writable and works.

If it is not, then any options controlled by `.htaccess`, such as large file uploads, will not work. It also runs checks on the `data/` directory, which verifies that it can't be accessed directly through the Web server.

Defaults to `true`

check_data_directory_permissions

```
'check_data_directory_permissions' => true,
```

In rare setups (e.g., on OpenShift or Docker on Windows), the permissions check might block the installation while the underlying system offers no means to "correct" the permissions. In this case, set the value to false.

In regular cases, if issues with permissions are encountered, they should be adjusted accordingly. Changing the flag is discouraged.

Defaults to `true`

config_is_read_only

```
'config_is_read_only' => false,
```

In certain environments, it is desired to have a read-only configuration file.

When this switch is set to `true`, writing to the config file will be forbidden. Therefore, it will not be possible to configure all options via the Web interface. Furthermore, when updating Nextcloud, it is required to make the configuration file writable again and to set this switch to `false` for the update process.

Defaults to `false`

8.2.17 Logging

log_type

```
'log_type' => 'file',
```

This parameter determines where the Nextcloud logs are sent.

`file`: the logs are written to file `nextcloud.log` in the default Nextcloud data directory. The log file can be changed with parameter `logfile`. `syslog`: the logs are sent to the system log. This requires a syslog daemon to be active. `errorlog`: the logs are sent to the PHP `error_log` function. `systemd`: the logs are sent to the Systemd journal. This requires a system that runs Systemd and the Systemd journal. The PHP extension `systemd` must be installed and active.

Defaults to `file`

log_type_audit

```
'log_type_audit' => 'file',
```

This parameter determines where the audit logs are sent. See `log_type` for more information.

Defaults to `file`

logfile

```
'logfile' => '/var/log/nextcloud.log',
```

Name of the file to which the Nextcloud logs are written if parameter `log_type` is set to `file`.

Defaults to `[datadirectory]/nextcloud.log`

logfile_audit

```
'logfile_audit' => '/var/log/audit.log',
```

Name of the file to which the audit logs are written if parameter `log_type` is set to `file`.

Defaults to `[datadirectory]/audit.log`

logfilemode

```
'logfilemode' => 0640,
```

Log file mode for the Nextcloud logging type in octal notation.

Defaults to 0640 (writable by user, readable by group).

loglevel

```
'loglevel' => 2,
```

Loglevel to start logging at. Valid values are: 0 = Debug, 1 = Info, 2 = Warning, 3 = Error, and 4 = Fatal. The default value is Warning.

Defaults to `2`

loglevel_frontend

```
'loglevel_frontend' => 2,
```

Loglevel used by the frontend to start logging at. The same values as for `loglevel` can be used. If not set, it defaults to the value configured for `loglevel` or Warning if that is not set either.

Defaults to `2`

loglevel_dirty_database_queries

```
'loglevel_dirty_database_queries' => 0,
```

Loglevel used by the dirty database query detection. Useful to identify potential database bugs in production. Set this to loglevel or higher to see dirty queries in the logs.

Defaults to `0` (debug)

syslog_tag

```
'syslog_tag' => 'Nextcloud',
```

If you maintain different instances and aggregate the logs, you may want to distinguish between them. `syslog_tag` can be set per instance with a unique ID. Only available if `log_type` is set to `syslog` or `systemd`.

The default value is `Nextcloud`.

syslog_tag_audit

```
'syslog_tag_audit' => 'Nextcloud',
```

If you maintain different instances and aggregate the logs, you may want to distinguish between them. `syslog_tag_audit` can be set per instance with a unique ID. Only available if `log_type` is set to `syslog` or `systemd`.

The default value is the value of `syslog_tag`.

log.condition

```
'log.condition' => [
    'shared_secret' => '57b58edb6637fe3059b3595cf9c41b9',
    'users' => ['sample-user'],
    'apps' => ['files'],
    'matches' => [
        [
            'shared_secret' => '57b58edb6637fe3059b3595cf9c41b9',
            'users' => ['sample-user'],
            'apps' => ['files'],
            'loglevel' => 1,
            'message' => 'contains substring'
        ],
    ],
],
```

Log condition for log level increase based on conditions. Once one of these conditions is met, the required log level is set to debug. This allows debugging specific requests, users, or apps

Supported conditions:

- **`shared_secret`: if a request parameter with the name *log_secret* is set to**
  this value, the condition is met
- **`users`: if the current request is done by one of the specified users,**
  this condition is met
- **`apps`: if the log message is invoked by one of the specified apps,**
  this condition is met
- **`matches`: if all the conditions inside a group match,**
  this condition is met. This allows logging only entries to an app by a few users.

Defaults to an empty array.

log.backtrace

```
'log.backtrace' => false,
```

Enables logging a backtrace with each log line. Normally, only Exceptions carry backtrace information, which are logged automatically. This switch turns them on for any log message. Enabling this option will lead to increased log data size.

Defaults to `false`.

logdateformat

```
'logdateformat' => 'F d, Y H:i:s',
```

This uses PHP.date formatting; see https://www.php.net/manual/en/function.date.php

Defaults to ISO 8601 `2005-08-15T15:52:01+00:00` - see DateTime::ATOM (https://www.php.net/manual/en/class.datetime.php#datetime.constants.atom)

logtimezone

```
'logtimezone' => 'Europe/Berlin',
```

The timezone for logfiles. You may change this; see https://www.php.net/manual/en/timezones.php

Defaults to `UTC`

log_query

```
'log_query' => false,
```

Append all database queries and parameters to the log file. Use this only for debugging, as your logfile will become huge.

log_rotate_size

```
'log_rotate_size' => 100 * 1024 * 1024,
```

Enables log rotation and limits the total size of logfiles. Set it to 0 for no rotation. Specify a size in bytes, for example, 104857600 (100 megabytes = 100 * 1024 * 1024 bytes). A new logfile is created with a new name when the old logfile reaches your limit. If a rotated log file is already present, it will be overwritten.

Defaults to 100 MB

profiler

```
'profiler' => false,
```

Enable built-in profiler. Helpful when trying to debug performance issues.

Note that this has a performance impact and shouldn't be enabled on production.

profiling.request

```
'profiling.request' => false,
```

Enable profiling for individual requests if profiling single requests is enabled or the secret is passed.

This requires the excimer extension to be installed. Be careful with this, as it can generate a lot of data.

The profile data will be stored as a JSON file in the profiling.path directory that can be analyzed with speedscope.

Defaults to `false`

profiling.request.rate

```
'profiling.request.rate' => 0.001,
```

The rate at which profiling data is collected for individual requests.

A lower value means more data points but higher overhead.

Defaults to `0.001`

profiling.secret

```
'profiling.secret' => '',
```

A secret token that can be passed via ?profile_secret=<secret> to enable profiling for a specific request.

This allows profiling specific requests in production without enabling it globally.

No default value.

profiling.sample

```
'profiling.sample' => false,
```

Enable sampling-based profiling. This collects profiling data periodically rather than per-request.

This requires the excimer extension to be installed. Be careful with this, as it can generate a lot of data.

The profile data will be stored as a plain text file in the profiling.path directory that can be analyzed with speedscope.

Defaults to `false`

profiling.sample.rate

```
'profiling.sample.rate' => 1,
```

The rate at which sampling profiling data is collected in seconds.

A lower value means more frequent samples but higher overhead.

Defaults to `1`

profiling.sample.rotation

```
'profiling.sample.rotation' => 60,
```

How often (in minutes) the sample log files are rotated.

Defaults to `60`

profiling.path

```
'profiling.path' => '/tmp',
```

The directory where profiling data is stored.

Note that this directory must be writable by the web server user and will not be cleaned up automatically.

8.2.18 Alternate Code Locations

Some Nextcloud code may be stored in alternate locations.

customclient_desktop

```
'customclient_desktop' =>
    'https://nextcloud.com/install/#install-clients',
'customclient_android' =>
```

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```
    'https://play.google.com/store/apps/details?id=com.nextcloud.client',
'customclient_ios' =>
    'https://itunes.apple.com/us/app/nextcloud/id1125420102?mt=8',
'customclient_ios_appid' =>
    '1125420102',
'customclient_fdroid' =>
    'https://f-droid.org/packages/com.nextcloud.client/',
```

This section is for configuring the download links for Nextcloud clients, as seen in the first-run wizard and on Personal pages.

Defaults to:

- Desktop client: `https://nextcloud.com/install/#install-clients`
- Android client: `https://play.google.com/store/apps/details?id=com.nextcloud.client`
- iOS client: `https://itunes.apple.com/us/app/nextcloud/id1125420102?mt=8`
- iOS client app ID: `1125420102`
- F-Droid client: `https://f-droid.org/packages/com.nextcloud.client/`

8.2.19 Apps

Options for the Apps folder, Apps store, and App code checker.

defaultapp

```
'defaultapp' => 'dashboard,files',
```

Set the default app to open on login. The entry IDs can be retrieved from the Navigations OCS API endpoint: https://docs.nextcloud.com/server/32/developer_manual/_static/openapi.html#/operations/core-navigation-get-apps-navigation.

You can use a comma-separated list of app names, so if the first app is not enabled for a user, then Nextcloud will try the second one, and so on. If no enabled apps are found, it defaults to the dashboard app.

Defaults to `dashboard,files`

appstoreenabled

```
'appstoreenabled' => true,
```

When enabled, admins may install apps from the Nextcloud app store.

Defaults to `true`

appstoreurl

```
'appstoreurl' => 'https://apps.nextcloud.com/api/v1',
```

Enables the installation of apps from a self-hosted apps store.

Requires that at least one of the configured apps directories is writable.

Defaults to `https://apps.nextcloud.com/api/v1`

appsallowlist

```
'appsallowlist' => [],
```

Filters allowed installable apps from the appstore.

Empty array will prevent all apps from the store to be found.

apps_paths

```
'apps_paths' => [
    [
        'path'=> '/var/www/nextcloud/apps',
        'url' => '/apps',
        'writable' => true,
    ],
],
```

Use the `apps_paths` parameter to set the location of the Apps directory, which should be scanned for available apps, and where user-specific apps should be installed from the Apps store. The `path` defines the absolute file system path to the app folder. The key `url` defines the HTTP Web path to that folder, starting from the Nextcloud webroot. The key `writable` indicates if a Web server can write files to that folder.

8.2.20 Previews

Nextcloud supports generating previews for various file types, such as images, audio files, and text files. These options control enabling and disabling previews, and thumbnail size.

enable_previews

```
'enable_previews' => true,
```

By default, Nextcloud can generate previews for the following filetypes:

- Image files
- Text documents

Valid values are `true`, to enable previews, or `false`, to disable previews

Defaults to `true`

preview_concurrency_all

```
'preview_concurrency_all' => 8,
```

Number of all preview requests being processed concurrently, including previews that need to be newly generated, and those that have been generated.

This should be greater than 'preview_concurrency_new'. If unspecified, defaults to twice the value of 'preview_concurrency_new'.

preview_concurrency_new

```
'preview_concurrency_new' => 4,
```

Number of new previews that are being concurrently generated.

Depending on the max preview size set by 'preview_max_x' and 'preview_max_y', the generation process can consume considerable CPU and memory resources. It's recommended to limit this to be no greater than the number of CPU cores. If unspecified, defaults to the number of CPU cores, or 4 if that cannot be determined.

preview_max_x

```
'preview_max_x' => 4096,
```

The maximum width, in pixels, of a preview. A value of `null` means there is no limit.

Defaults to `4096`

preview_max_y

```
'preview_max_y' => 4096,
```

The maximum height, in pixels, of a preview. A value of `null` means there is no limit.

Defaults to `4096`

preview_max_filesize_image

```
'preview_max_filesize_image' => 50,
```

Max file size for generating image previews with imagegd (default behavior).

If the image is bigger, it'll try other preview generators, but will most likely either show the default mimetype icon or not display the image at all. Set to `-1` for no limit and try to generate image previews on all file sizes.

Defaults to `50` megabytes

preview_max_memory

```
'preview_max_memory' => 256,
```

Max memory for generating image previews with imagegd (default behavior) Reads the image dimensions from the header and assumes 32 bits per pixel.

If creating the image would allocate more memory, preview generation will be disabled and the default mimetype icon is shown. Set to -1 for no limit.

Defaults to `256` megabytes

preview_libreoffice_path

```
'preview_libreoffice_path' => '/usr/bin/libreoffice',
```

Custom path for LibreOffice/OpenOffice binary

Defaults to `''` (empty string)

preview_ffmpeg_path

```
'preview_ffmpeg_path' => '/usr/bin/ffmpeg',
```

Custom path for ffmpeg binary

Defaults to `null` and falls back to searching `ffmpeg` in the configured `PATH` environment

preview_ffprobe_path

```
'preview_ffprobe_path' => '/usr/bin/ffprobe',
```

Custom path for ffprobe binary

Defaults to `null` and falls back to using the same path as ffmpeg. ffprobe is typically packaged with ffmpeg and is required for enhanced preview generation for HDR videos.

preview_imaginary_url

```
'preview_imaginary_url' => 'http://previews_hpb:8088/',
```

Set the URL of the Imaginary service to send image previews to.

Also requires the `OC\Preview\Imaginary` provider to be enabled in the `enabledPreviewProviders` array, to create previews for these mimetypes: bmp, x-bitmap, png, jpeg, gif, heic, heif, svg+xml, tiff, webp, and illustrator.

If you want Imaginary to also create preview images from PDF documents, you have to add the `OC\Preview\ImaginaryPDF` provider as well.

See https://github.com/h2non/imaginary

preview_imaginary_key

```
'preview_imaginary_key' => 'secret',
```

If you want to set an API key for Imaginary.

enabledPreviewProviders

```
'enabledPreviewProviders' => [
    'OC\Preview\BMP',
    'OC\Preview\GIF',
    'OC\Preview\JPEG',
    'OC\Preview\Krita',
    'OC\Preview\MarkDown',
    'OC\Preview\OpenDocument',
    'OC\Preview\PNG',
    'OC\Preview\TXT',
    'OC\Preview\XBitmap',
],
```

Only register providers that have been explicitly enabled

The following providers are disabled by default due to performance or privacy concerns:

- `OC\Preview\EMF`
- `OC\Preview\Font`

- OC\Preview\HEIC
- OC\Preview\Illustrator
- OC\Preview\MP3
- OC\Preview\MSOffice2003
- OC\Preview\MSOffice2007
- OC\Preview\MSOfficeDoc
- OC\Preview\Movie
- OC\Preview\PDF
- OC\Preview\Photoshop
- OC\Preview\Postscript
- OC\Preview\SVG
- OC\Preview\StarOffice
- OC\Preview\TIFF

Defaults to the following providers:

- OC\Preview\BMP
- OC\Preview\GIF
- OC\Preview\JPEG
- OC\Preview\Krita
- OC\Preview\MarkDown
- OC\Preview\OpenDocument
- OC\Preview\PNG
- OC\Preview\TXT
- OC\Preview\XBitmap

metadata_max_filesize

```
'metadata_max_filesize' => 256,
```

Maximum file size for metadata generation.

If a file exceeds this size, metadata generation will be skipped. Note: memory equivalent to this size will be used for metadata generation.

Default: 256 megabytes.

max_file_conversion_filesize

```
'max_file_conversion_filesize' => 100,
```

Maximum file size for file conversion.

If a file exceeds this size, the file will not be converted.

Default: 100 MiB

8.2.21 LDAP

Global settings used by LDAP User and Group Backend

ldapUserCleanupInterval

```
'ldapUserCleanupInterval' => 51,
```

Defines the interval in minutes for the background job that checks user existence and marks them as ready to be cleaned up. The number is always minutes. Setting it to 0 disables the feature.

See command line (occ) methods `ldap:show-remnants` and `user:delete`

Defaults to `51` minutes

sort_groups_by_name

```
'sort_groups_by_name' => false,
```

Sort groups in the user settings by name instead of the user count

By enabling this, the user count beside the group name is disabled as well.

Deprecated since version since: Nextcloud 29 - Use the frontend instead or set the app config value *group.sortBy* for *core* to *2*

8.2.22 Comments

Global settings for the Comments infrastructure

comments.managerFactory

```
'comments.managerFactory' => '\OC\Comments\ManagerFactory',
```

Replaces the default Comments Manager Factory. This can be utilized if an own or 3rd-party CommentsManager should be used that – for instance – uses the filesystem instead of the database to keep the comments.

Defaults to `\OC\Comments\ManagerFactory`

systemtags.managerFactory

```
'systemtags.managerFactory' => '\OC\SystemTag\ManagerFactory',
```

Replaces the default System Tags Manager Factory. This can be utilized if an own or 3rd-party SystemTagsManager should be used that – for instance – uses the filesystem instead of the database to keep the tags.

Defaults to `\OC\SystemTag\ManagerFactory`

8.2.23 Maintenance

These options are for halting user activity when you are performing server maintenance.

maintenance

```
'maintenance' => false,
```

Enable maintenance mode to disable Nextcloud

If you want to prevent users from logging in to Nextcloud before you start doing some maintenance work, you need to set the value of the maintenance parameter to true. Please keep in mind that users who are already logged in are kicked out of Nextcloud instantly.

Defaults to `false`

maintenance_window_start

```
'maintenance_window_start' => 1,
```

UTC Hour for maintenance windows

Some background jobs only run once a day. When an hour is defined for this config, the background jobs which advertise themselves as not time sensitive will be delayed during the "working" hours and only run in the 4 hours after the given time. This is, e.g., used for activity expiration, suspicious login training, and update checks.

A value of 1, e.g., will only run these background jobs between 01:00am UTC and 05:00am UTC.

Defaults to `100` which disables the feature

ldap_log_file

```
'ldap_log_file' => '',
```

Log all LDAP requests into a file

Warning: This heavily decreases the performance of the server and is only meant to debug/profile the LDAP interaction manually. Also, it might log sensitive data into a plain text file.

8.2.24 SSL

openssl

```
'openssl' => [
    'config' => '/absolute/location/of/openssl.cnf',
],
```

Extra SSL options to be used for configuration.

Defaults to an empty array.

8.2.25 Memory caching backend configuration

Available cache backends:

- `\OC\Memcache\APCu` APC user backend
- `\OC\Memcache\ArrayCache` In-memory array-based backend (not recommended)
- `\OC\Memcache\Memcached` Memcached backend
- `\OC\Memcache\Redis` Redis backend

Advice on choosing between the various backends:

- APCu should be easiest to install. Almost all distributions have packages. Use this for single user environment for all caches.
- Use Redis or Memcached for distributed environments. For the local cache (you can configure two) take APCu.

memcache.local

```
'memcache.local' => '\\OC\\Memcache\\APCu',
```

Memory caching backend for locally stored data

- Used for host-specific data, e.g., file paths

Defaults to `none`

memcache.distributed

```
'memcache.distributed' => '\\OC\\Memcache\\Memcached',
```

Memory caching backend for distributed data

- Used for installation-specific data, e.g., database caching
- If unset, defaults to the value of memcache.local

Defaults to `none`

memcache_customprefix

```
'memcache_customprefix' => 'mycustomprefix',
```

Cache Key Prefix for Redis or Memcached

- Used for avoiding collisions in the cache system
- May be used for ACL restrictions in Redis

Defaults to `''` (empty string)

redis

```
'redis' => [
    'host' => 'localhost', // can also be a Unix domain socket: '/tmp/redis.sock'
    'port' => 6379,
    'timeout' => 0.0,
    'read_timeout' => 0.0,
    'user' =>  '', // Optional: if not defined, no password will be used.
    'password' => '', // Optional: if not defined, no password will be used.
    'dbindex' => 0, // Optional: if undefined, SELECT will not run and will use Redis␣
↪Server's default DB Index.
    // If Redis in-transit encryption is enabled, provide certificates
    // SSL context https://www.php.net/manual/en/context.ssl.php
    'ssl_context' => [
        'local_cert' => '/certs/redis.crt',
        'local_pk' => '/certs/redis.key',
        'cafile' => '/certs/ca.crt'
    ]
],
```

Connection details for Redis to use for memory caching in a single server configuration.

For enhanced security, it is recommended to configure Redis to require a password. See http://redis.io/topics/security for more information.

We also support Redis SSL/TLS encryption as of version 6. See https://redis.io/topics/encryption for more information.

redis.cluster

```
'redis.cluster' => [
    'seeds' => [ // provide some or all of the cluster servers to bootstrap discovery,
↪ port required
        'localhost:7000',
        'localhost:7001',
    ],
    'timeout' => 0.0,
    'read_timeout' => 0.0,
    'failover_mode' => \RedisCluster::FAILOVER_ERROR,
    'user' =>  '', // Optional: if not defined, no password will be used.
    'password' => '', // Optional: if not defined, no password will be used.
    // If Redis in-transit encryption is enabled, provide certificates
    // SSL context https://www.php.net/manual/en/context.ssl.php
    'ssl_context' => [
        'local_cert' => '/certs/redis.crt',
        'local_pk' => '/certs/redis.key',
        'cafile' => '/certs/ca.crt'
    ]
],
```

Connection details for a Redis Cluster.

Redis Cluster support requires the PHP module phpredis in version 3.0.0 or higher.

Available failover modes:

- \RedisCluster::FAILOVER_NONE - only send commands to master nodes (default)
- \RedisCluster::FAILOVER_ERROR - failover to slaves for read commands if master is unavailable (recommended)
- \RedisCluster::FAILOVER_DISTRIBUTE - randomly distribute read commands across master and slaves

Warning

FAILOVER_DISTRIBUTE is a not recommended setting, and we strongly suggest to not use it if you use Redis for file locking. Due to the way Redis is synchronized, it could happen that the read for an existing lock is scheduled to a slave that is not fully synchronized with the connected master which then causes a FileLocked exception.

See https://redis.io/topics/cluster-spec for details about the Redis cluster

Authentication works with phpredis version 4.2.1+. See https://github.com/phpredis/phpredis/commit/c5994f2a42b8a348af92d3acb4edff1328ad8ce1

memcached_servers

```
'memcached_servers' => [
    // hostname, port and optional weight
    // or path and port 0 for Unix socket. Also see:
    // https://www.php.net/manual/en/memcached.addservers.php
    // https://www.php.net/manual/en/memcached.addserver.php
```

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```
    ['localhost', 11211],
    //array('other.host.local', 11211),
],
```

Server details for one or more Memcached servers to use for memory caching.

memcached_options

```
'memcached_options' => [
    // Set timeouts to 50ms
    \Memcached::OPT_CONNECT_TIMEOUT => 50,
    \Memcached::OPT_RETRY_TIMEOUT =>   50,
    \Memcached::OPT_SEND_TIMEOUT =>    50,
    \Memcached::OPT_RECV_TIMEOUT =>    50,
    \Memcached::OPT_POLL_TIMEOUT =>    50,

    // Enable compression
    \Memcached::OPT_COMPRESSION =>          true,

    // Turn on consistent hashing
    \Memcached::OPT_LIBKETAMA_COMPATIBLE => true,

    // Enable Binary Protocol
    \Memcached::OPT_BINARY_PROTOCOL =>      true,

    // Binary serializer will be enabled if the igbinary PECL module is available
    //\Memcached::OPT_SERIALIZER => \Memcached::SERIALIZER_IGBINARY,
],
```

Connection options for Memcached

cache_path

```
'cache_path' => '',
```

Location of the cache folder, defaults to `data/$user/cache` where `$user` is the current user. When specified, the format will change to `$cache_path/$user` where `$cache_path` is the configured cache directory and `$user` is the user.

Defaults to `''` (empty string)

cache_chunk_gc_ttl

```
'cache_chunk_gc_ttl' => 60*60*24,
```

TTL of chunks located in the cache folder before they're removed by garbage collection (in seconds). Increase this value if users have issues uploading very large files via the Nextcloud Client as upload isn't completed within one day.

Defaults to `60*60*24` (1 day)

cache_app_config

```
'cache_app_config' => true,
```

Enable caching of the app config values.

If enabled the app config will be cached locally for a short TTL, reducing database load significantly on larger setups.

Defaults to `true`

8.2.26 Using Object Store with Nextcloud

objectstore

```
'objectstore' => [
    'class' => 'OC\\Files\\ObjectStore\\Swift',
    'arguments' => [
        // trystack will use your Facebook ID as the username
        'username' => 'facebook100000123456789',
        // in the trystack dashboard, go to user -> settings -> API Password to
        // generate a password
        'password' => 'Secr3tPaSSWoRdt7',
        // must already exist in the objectstore, name can be different
        'container' => 'nextcloud',
        // prefix to prepend to the fileid, default is 'oid:urn:'
        'objectPrefix' => 'oid:urn:',
        // create the container if it does not exist. default is false
        'autocreate' => true,
        // required, dev-/trystack defaults to 'RegionOne'
        'region' => 'RegionOne',
        // The Identity / Keystone endpoint
        'url' => 'http://8.21.28.222:5000/v2.0',
        // uploadPartSize: size of the uploaded chunks, defaults to 524288000
        'uploadPartSize' => 524288000,
        // required on dev-/trystack
        'tenantName' => 'facebook100000123456789',
        // dev-/trystack uses swift by default, the lib defaults to 'cloudFiles'
        // if omitted
        'serviceName' => 'swift',
        // The Interface / URL Type, optional
        'urlType' => 'internal'
    ],
],
```

This example shows how to configure Nextcloud to store all files in a Swift object storage.

It is important to note that Nextcloud in object store mode will expect exclusive access to the object store container because it only stores the binary data for each file. The metadata is currently kept in the local database for performance reasons.

Warning

The current implementation is incompatible with any app that uses direct file I/O and circumvents our virtual filesystem. That includes Encryption and Gallery. Gallery will store thumbnails directly in the filesystem, and encryption will cause severe overhead because key files need to be fetched in addition to any requested file.

objectstore

```
'objectstore' => [
    'class' => 'OC\\Files\\ObjectStore\\Swift',
    'arguments' => [
        'autocreate' => true,
        'user' => [
            'name' => 'swift',
            'password' => 'swift',
            'domain' => [
                'name' => 'default',
            ],
        ],
        'scope' => [
            'project' => [
                'name' => 'service',
                'domain' => [
                    'name' => 'default',
                ],
            ],
        ],
        'tenantName' => 'service',
        'serviceName' => 'swift',
        'region' => 'regionOne',
        'url' => 'http://yourswifthost:5000/v3',
        'bucket' => 'nextcloud',
    ],
],
```

To use Swift V3

objectstore

```
'objectstore' => [
    'class' => 'OC\\Files\\ObjectStore\\S3',
    'arguments' => [
        'bucket' => 'nextcloud',
        'key' => 'your-access-key',
        'secret' => 'your-secret-key',
        'hostname' => 's3.example.com',
        'port' => 443,
        'use_ssl' => true,
        'region' => 'us-east-1',
        // optional: Maximum number of retry attempts for failed S3 requests
        // Default: 5
        'retriesMaxAttempts' => 5,
        // Data Integrity Protections for Amazon S3 (https://docs.aws.amazon.com/
↪sdkref/latest/guide/feature-dataintegrity.html)
        // Valid values are "when_required" (default) and "when_supported".
        // To ensure compatibility with 3rd party S3 implementations, Nextcloud␣
↪disables it by default. However, if you are
        // using Amazon S3 (or any other implementation that supports it) we␣
↪recommend enabling it by using "when_supported".
```

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```
        'request_checksum_calculation' => 'when_required',
        'response_checksum_validation' => 'when_required',
    ],
],
```

To use S3 object storage

objectstore.multibucket.preview-distribution

```
'objectstore.multibucket.preview-distribution' => false,
```

If this is set to true and a multibucket object store is configured, then newly created previews are put into 256 dedicated buckets.

Those buckets are named like the multibucket version but with the postfix `-preview-NUMBER` where NUMBER is between 0 and 255.

Keep in mind that only previews of files are put in there that don't have some already. Otherwise, the old bucket will be used.

To migrate existing previews to this new multibucket distribution of previews, use the occ command `preview:repair`. For now, this will only migrate previews that were generated before Nextcloud 19 in the flat `appdata_INSTANCEID/previews/FILEID` folder structure.

8.2.27 Sharing

Global settings for Sharing

sharing.managerFactory

```
'sharing.managerFactory' => '\OC\Share20\ProviderFactory',
```

Replaces the default Share Provider Factory. This can be utilized if own or 3rd-party Share Providers are used that – for instance – use the filesystem instead of the database to keep the share information.

Defaults to `\OC\Share20\ProviderFactory`

sharing.enable_mail_link_password_expiration

```
'sharing.enable_mail_link_password_expiration' => false,
```

Enables expiration for link share passwords sent by email (sharebymail).

The passwords will expire after the configured interval; the users can still request a new one on the public link page.

sharing.mail_link_password_expiration_interval

```
'sharing.mail_link_password_expiration_interval' => 3600,
```

Expiration interval for passwords, in seconds.

sharing.maxAutocompleteResults

```
'sharing.maxAutocompleteResults' => 25,
```

Define max number of results returned by the search for auto-completion of users, groups, etc. The value must not be lower than 0 (for unlimited).

If more, different sources are requested (e.g., different user backends; or both users and groups), the value is applied per source and might not be truncated after collecting the results. I.e., more results can appear than configured here.

Default is 25.

sharing.minSearchStringLength

```
'sharing.minSearchStringLength' => 0,
```

Define the minimum length of the search string before we start auto-completion Default is no limit (value set to 0)

sharing.enable_share_accept

```
'sharing.enable_share_accept' => false,
```

Set to true to enable that internal shares need to be accepted by the users by default.

Users can change this for their account in their personal sharing settings

sharing.force_share_accept

```
'sharing.force_share_accept' => false,
```

Set to true to enforce that internal shares need to be accepted

sharing.allow_custom_share_folder

```
'sharing.allow_custom_share_folder' => true,
```

Set to `false` to prevent users from setting a custom share_folder

share_folder

```
'share_folder' => '/',
```

Define a default folder for shared files and folders other than root.

Changes to this value will only have effect on new shares.

Defaults to `/`

sharing.enable_share_mail

```
'sharing.enable_share_mail' => true,
```

Set to `false` to stop sending a mail when users receive a share

sharing.allow_disabled_password_enforcement_groups

```
'sharing.allow_disabled_password_enforcement_groups' => false,
```

Set to true to enable the feature to add exceptions for share password enforcement

transferIncomingShares

```
'transferIncomingShares' => false,
```

Set to true to always transfer incoming shares by default when running "occ files:transfer-ownership".

Defaults to false, so incoming shares are not transferred if not specifically requested by a command line argument.

8.2.28 Federated Cloud Sharing

sharing.federation.allowSelfSignedCertificates

```
'sharing.federation.allowSelfSignedCertificates' => false,
```

Allow self-signed certificates for federated shares

8.2.29 Hashing

hashing_default_password

```
'hashing_default_password' => false,
```

By default, Nextcloud will use the Argon2 password hashing if available.

However, if for whatever reason you want to stick with the PASSWORD_DEFAULT of your PHP version, then set the setting to true.

Nextcloud uses the Argon2 algorithm (with PHP >= 7.2) to create hashes by its own and exposes its configuration options as following. More information can be found at: https://www.php.net/manual/en/function.password-hash.php

hashingThreads

```
'hashingThreads' => PASSWORD_ARGON2_DEFAULT_THREADS,
```

The number of CPU threads to be used by the algorithm for computing a hash.

The value must be an integer, and the minimum value is 1. Rationally, it does not help to provide a number higher than the available threads on the machine. Values that undershoot the minimum will be ignored in favor of the minimum.

hashingMemoryCost

```
'hashingMemoryCost' => PASSWORD_ARGON2_DEFAULT_MEMORY_COST,
```

The memory in KiB to be used by the algorithm for computing a hash. The value must be an integer, and the minimum value is 8 times the number of CPU threads.

Values that undershoot the minimum will be ignored in favor of the minimum.

hashingTimeCost

```
'hashingTimeCost' => PASSWORD_ARGON2_DEFAULT_TIME_COST,
```

The number of iterations that are used by the algorithm for computing a hash.

The value must be an integer, and the minimum value is 1. Values that undershoot the minimum will be ignored in favor of the minimum.

hashingCost

```
'hashingCost' => 10,
```

The hashing cost used by hashes generated by Nextcloud Using a higher value requires more time and CPU power to calculate the hashes

8.2.30 All other configuration options

dbdriveroptions

```
'dbdriveroptions' => [
    PDO::MYSQL_ATTR_SSL_CA => '/file/path/to/ca_cert.pem',
    PDO::MYSQL_ATTR_SSL_KEY => '/file/path/to/mysql-client-key.pem',
    PDO::MYSQL_ATTR_SSL_CERT => '/file/path/to/mysql-client-cert.pem',
    PDO::MYSQL_ATTR_SSL_VERIFY_SERVER_CERT => false,
    PDO::MYSQL_ATTR_INIT_COMMAND => 'SET wait_timeout = 28800'
],
```

Additional driver options for the database connection, e.g., to enable SSL encryption in MySQL or specify a custom wait timeout on a cheap hoster.

When setting up TLS/SSL for encrypting the connections, you need to ensure that the passed keys and certificates are readable by the PHP process. In addition, PDO::MYSQL_ATTR_SSL_VERIFY_SERVER_CERT might need to be set to false, if the database server's certificate CN does not match with the hostname used to connect. The standard behavior here is different from the MySQL/MariaDB CLI client, which does not verify the server cert except –ssl-verify-server-cert is passed manually.

sqlite.journal_mode

```
'sqlite.journal_mode' => 'DELETE',
```

SQLite3 journal mode can be specified using this configuration parameter - can be 'WAL' or 'DELETE'. See https://www.sqlite.org/wal.html for more details.

mysql.utf8mb4

```
'mysql.utf8mb4' => false,
```

During setup, if requirements are met (see below), this setting is set to true to enable MySQL to handle 4-byte characters instead of 3-byte characters.

To convert an existing 3-byte setup to a 4-byte setup, configure the MySQL parameters as described below and run the migration command: ./occ db:convert-mysql-charset This config setting will be automatically updated after a successful migration.

Refer to the documentation for more details.

MySQL requires specific settings for longer indexes (> 767 bytes), which are necessary for 4-byte character support:

[mysqld] innodb_large_prefix=ON innodb_file_format=Barracuda innodb_file_per_table=ON

Tables will be created with:

- character set: utf8mb4
- collation: utf8mb4_bin
- row_format: dynamic

See: https://dev.mysql.com/doc/refman/5.7/en/charset-unicode-utf8mb4.html https://dev.mysql.com/doc/refman/5.7/en/innodb-parameters.html#sysvar_innodb_large_prefix https://mariadb.com/kb/en/mariadb/xtradbinnodb-server-system-variables/#innodb_large_prefix http://www.tocker.ca/2013/10/31/benchmarking-innodb-page-compression-performance.html http://mechanics.flite.com/blog/2014/07/29/using-innodb-large-prefix-to-avoid-error-1071/

mysql.collation

```
'mysql.collation' => null,
```

For search queries in the database, a default collation is chosen based on the character set. In some cases, a different collation is desired, such as for accent-sensitive searches.

MariaDB and MySQL share some collations, but also have incompatible ones, depending on the database server version.

This option allows overriding the automatic collation choice. Example:

'mysql.collation' => 'utf8mb4_0900_as_ci',

This setting does not affect table creation or setup, where utf8[mb4]_bin is always used. It applies only to SQL queries using LIKE comparison operators.

pgsql_ssl

```
'pgsql_ssl' => [
    'mode' => '',
    'cert' => '',
    'rootcert' => '',
    'key' => '',
    'crl' => '',
],
```

PostgreSQL SSL connection

supportedDatabases

```
'supportedDatabases' => [
    'sqlite',
    'mysql',
    'pgsql',
    'oci',
],
```

Database types supported for installation.

Available:

- sqlite (SQLite3)

- mysql (MySQL)
- pgsql (PostgreSQL)
- oci (Oracle)

Defaults to:

- sqlite (SQLite3)
- mysql (MySQL)
- pgsql (PostgreSQL)

tempdirectory

```
'tempdirectory' => '/tmp/nextcloudtemp',
```

Override the location where Nextcloud stores temporary files. Useful in setups where the system temporary directory is on a limited-space ramdisk, restricted, or when using external storage that does not support streaming.

The web server user/PHP must have write access to this directory. Ensure that PHP configuration recognizes this as a valid temporary directory by setting the TMP, TMPDIR, and TEMP environment variables accordingly. Additional permissions may be required for AppArmor or SELinux.

updatedirectory

```
'updatedirectory' => '',
```

Override the location where Nextcloud stores update files during updates.

Useful when the default *datadirectory* is on a network disk like NFS or is otherwise restricted. Defaults to the value of *datadirectory* if unset.

If set, the directory must be located outside the Nextcloud installation directory and writable by the web server user.

forbidden_filenames

```
'forbidden_filenames' => ['.htaccess'],
```

Block specific files or filenames, disallowing uploads or access (read and write).

`.htaccess` is blocked by default.

Warning

Use this only if you understand the implications.

Note: This list is case-insensitive.

Defaults to `['.htaccess']`

forbidden_filename_basenames

```
'forbidden_filename_basenames' => [],
```

Disallow uploads of files with specific basenames. Matching existing files cannot be updated, and no new files can be created in matching folders.

The basename is the filename without the extension, e.g., for "archive.tar.gz", the basename is "archive".

Note: This list is case-insensitive.

Defaults to `[]` (empty array)

forbidden_filename_characters

```
'forbidden_filename_characters' => [],
```

Block specific characters in filenames. Useful for filesystems or operating systems (e.g., Windows) that do not support certain characters. Matching existing files cannot be updated, and no new files can be created in matching folders.

The '/' and '' characters, as well as ASCII characters [0-31], are always forbidden.

Example for Windows: `['?', '<', '>', ':', '*', '|', '"']` See: https://en.wikipedia.org/wiki/Comparison_of_file_systems#Limits

Defaults to `[]` (empty array)

forbidden_filename_extensions

```
'forbidden_filename_extensions' => ['.part', '.filepart'],
```

Deny specific file extensions. Matching existing files cannot be updated, and no new files can be created in matching folders.

The '.part' extension is always forbidden, as it is used internally by Nextcloud.

Defaults to `['.filepart', '.part']`

theme

```
'theme' => '',
```

Specify the name of a theme to apply to Nextcloud. Themes are located in `nextcloud/themes/` by default.

Defaults to the theming app, included since Nextcloud 9.

enforce_theme

```
'enforce_theme' => '',
```

Enforce a specific user theme, disabling user theming settings. Must be a valid ITheme ID, e.g., dark, dark-highcontrast, default, light, light-highcontrast, opendyslexic.

theming.standalone_window.enabled

```
'theming.standalone_window.enabled' => true,
```

Enable or disable Progressive Web App (PWA) functionality, which allows browsers to open web applications in dedicated windows.

Defaults to `true`

cipher

```
'cipher' => 'AES-256-CTR',
```

Specify the default cipher for encrypting files. Supported ciphers:

- AES-256-CTR
- AES-128-CTR
- AES-256-CFB
- AES-128-CFB

Defaults to `AES-256-CTR`

encryption.use_legacy_base64_encoding

```
'encryption.use_legacy_base64_encoding' => false,
```

Use the legacy base64 format for encrypted files instead of the more space-efficient binary format. This affects only newly written files; existing encrypted files remain readable regardless of the format.

Defaults to `false`

minimum.supported.desktop.version

```
'minimum.supported.desktop.version' => '3.1.0',
```

Specify the minimum Nextcloud desktop client version allowed to sync with this server. Connections from earlier clients will be denied. Defaults to the minimum officially supported version at the time of this server release.

Changing this may cause older, unsupported clients to malfunction, potentially leading to data loss or unexpected behavior.

Defaults to `3.1.0`

maximum.supported.desktop.version

```
'maximum.supported.desktop.version' => '99.99.99',
```

Specify the maximum Nextcloud desktop client version allowed to sync with this server. Connections from later clients will be denied.

Defaults to `99.99.99`

localstorage.allowsymlinks

```
'localstorage.allowsymlinks' => false,
```

Allow local storage to contain symlinks.

> **Warning**
>
> Not recommended, as this allows Nextcloud to access files outside the data directory, posing a potential security risk.

Defaults to `false`

localstorage.umask

```
'localstorage.umask' => 0022,
```

Nextcloud overrides umask to ensure suitable access permissions regardless of web server or PHP-FPM configuration. Modifying this value has security implications and may cause issues with the installation.

Most installations should not modify this value.

Defaults to `0022`

localstorage.unlink_on_truncate

```
'localstorage.unlink_on_truncate' => false,
```

Allow storage systems that do not support modifying existing files to overcome this limitation by removing files before overwriting.

Defaults to `false`

quota_include_external_storage

```
'quota_include_external_storage' => false,
```

EXPERIMENTAL: Include external storage in quota calculations.

Defaults to `false`

external_storage.auth_availability_delay

```
'external_storage.auth_availability_delay' => 1800,
```

When an external storage is unavailable (e.g., due to failed authentication), it is flagged as such for a specified duration. For authentication failures, this delay can be customized to reduce the likelihood of account lockouts in systems like Active Directory.

Defaults to `1800` seconds (30 minutes)

files_external_allow_create_new_local

```
'files_external_allow_create_new_local' => true,
```

Allow creation of external storages of type "Local" via the web interface and APIs. When disabled, local storages can still be created using the occ command:

occ files_external:create /mountpoint local null::null -c datadir=/path/to/data

Defaults to `true`

filesystem_check_changes

```
'filesystem_check_changes' => 0,
```

Specify how often the local filesystem (Nextcloud data/ directory and NFS mounts in data/) is checked for changes made outside Nextcloud. This does not apply to external storage.

0 -> Never check the filesystem for outside changes, improving performance
when no external changes are expected.

1 -> Check each file or folder at most once per request, recommended for general use if outside changes are possible.

Defaults to `0`

part_file_in_storage

```
'part_file_in_storage' => true,
```

Store part files created during upload in the same storage as the upload target. Setting this to false stores part files in the root of the user's folder, which may be necessary for external storage with limited rename capabilities.

Defaults to `true`

mount_file

```
'mount_file' => '/var/www/nextcloud/data/mount.json',
```

Specify the location of the `mount.json` file.

Defaults to `data/mount.json` in the Nextcloud directory.

filesystem_cache_readonly

```
'filesystem_cache_readonly' => false,
```

Prevent Nextcloud from updating the cache due to filesystem changes for all storage.

Defaults to `false`

trusted_proxies

```
'trusted_proxies' => ['203.0.113.45', '198.51.100.128', '192.168.2.0/24'],
```

List of trusted proxy servers. Supported formats: - IPv4 addresses, e.g., *192.168.2.123* - IPv4 ranges in CIDR notation, e.g., *192.168.2.0/24* - IPv6 addresses, e.g., *fd9e:21a7:a92c:2323::1* - IPv6 ranges in CIDR notation, e.g., *2001:db8:85a3:8d3:1319:8a20::/95*

If a request's *REMOTE_ADDR* matches an address here, it is treated as a proxy, and the client IP is read from the HTTP header specified in *forwarded_for_headers* instead of *REMOTE_ADDR*.

Ensure *forwarded_for_headers* is configured if *trusted_proxies* is set.

Defaults to `[]` (empty array)

forwarded_for_headers

```
'forwarded_for_headers' => ['HTTP_X_FORWARDED', 'HTTP_FORWARDED_FOR'],
```

Headers trusted as containing the client IP address when used with *trusted_proxies*. For example, use *HTTP_X_FORWARDED_FOR* for the *X-Forwarded-For* header.

Incorrect configuration allows clients to spoof their IP address, bypassing access controls and rendering logs unreliable.

Defaults to `['HTTP_X_FORWARDED_FOR']`

allowed_admin_ranges

```
'allowed_admin_ranges' => ['192.0.2.42/32', '233.252.0.0/24', '2001:db8::13:37/64'],
```

List of trusted IP ranges for admin actions. If non-empty, all admin actions must originate from IPs within these ranges.

Supported formats: - IPv4 addresses or ranges, e.g., *192.0.2.42/32*, *233.252.0.0/24* - IPv6 addresses or ranges, e.g., *2001:db8::13:37/64*

Defaults to `[]` (empty array)

allowed_no_password_confirmation_ranges

```
'allowed_no_password_confirmation_ranges' => ['192.0.2.42/32', '233.252.0.0/24',
↪'2001:db8::13:37/64'],
```

List of trusted IP ranges that can bypass password confirmation.

If non-empty, all endpoints marked with the PasswordConfirmationRequired attribute won't need a password confirmation when originating from IPs within these ranges.

Supported formats: - IPv4 addresses or ranges, e.g., `192.0.2.42/32`, `233.252.0.0/24` - IPv6 addresses or ranges, e.g., `2001:db8::13:37/64`

Defaults to `[]` (empty array)

max_filesize_animated_gifs_public_sharing

```
'max_filesize_animated_gifs_public_sharing' => 10,
```

Maximum file size (in megabytes) for animating GIFs on public sharing pages.

If a GIF exceeds this size, a static preview is shown.

Set to `-1` for no limit.

Defaults to `10` megabytes

filelocking.ttl

```
'filelocking.ttl' => 60*60,
```

Set the lock's time-to-live (TTL) in seconds. Locks older than this are automatically cleaned up.

Defaults to `3600` seconds (1 hour) or the PHP *max_execution_time*, whichever is higher.

memcache.locking

```
'memcache.locking' => '\\OC\\Memcache\\Redis',
```

Memory caching backend for file locking. Redis is highly recommended to avoid data loss, as many memcache backends may evict values unexpectedly.

Defaults to `none`

filelocking.debug

```
'filelocking.debug' => false,
```

Enable debug logging for file locking. This can generate a large volume of log entries, potentially causing performance degradation and large log files on busy instances.

Use with *log.condition* to limit logging in production environments.

Defaults to `false`

upgrade.disable-web

```
'upgrade.disable-web' => false,
```

Disable the web-based updater.

Defaults to `false`

upgrade.cli-upgrade-link

```
'upgrade.cli-upgrade-link' => '',
```

Customize the CLI upgrade documentation link.

user_ini_additional_lines

```
'user_ini_additional_lines' => '',
```

Additional line(s) (string or array of strings) that will be added to .user.ini on each update by the updater.

Defaults to `''` (empty string)

documentation_url.server_logs

```
'documentation_url.server_logs' => '',
```

Customize the server logs documentation link for exception handling.

debug

```
'debug' => false,
```

Enable debugging mode for Nextcloud. Only use for local development, not in production, as it disables minification and outputs additional debug information.

Defaults to `false`

data-fingerprint

```
'data-fingerprint' => '',
```

Set the data fingerprint for the current data served. Used by clients to detect if a backup has been restored. Update this by running: ./occ maintenance:data-fingerprint

Changing or deleting this value may cause connected clients to stall until conflicts are resolved.

Defaults to `''` (empty string)

copied_sample_config

```
'copied_sample_config' => true,
```

This entry serves as a warning if the sample configuration was copied.

DO NOT ADD THIS TO YOUR CONFIGURATION!

Ensure all settings are modified only after consulting the documentation.

lookup_server

```
'lookup_server' => 'https://lookup.nextcloud.com',
```

Use a custom lookup server to publish user data.

Defaults to `https://lookup.nextcloud.com`

gs.enabled

```
'gs.enabled' => false,
```

Enable Nextcloud's Global Scale architecture.

Defaults to `false`

gs.federation

```
'gs.federation' => 'internal',
```

Configure federation for Global Scale setups. Set to 'global' to allow federation outside the environment.

Defaults to `internal`

csrf.optout

```
'csrf.optout' => [
    '/^WebDAVFS/', // OS X Finder
    '/^Microsoft-WebDAV-MiniRedir/', // Windows WebDAV drive
],
```

List of user agents exempt from SameSite cookie protection due to non-standard HTTP behavior.

Warning

Use only if you understand the implications.

Defaults to: - /^WebDAVFS/ (OS X Finder) - /^Microsoft-WebDAV-MiniRedir/ (Windows WebDAV drive)

core.login_flow_v2.allowed_user_agents

```
'core.login_flow_v2.allowed_user_agents' => [],
```

Specify allowed user agents for Login Flow V2 using regular expressions.

User agents not matching this list are denied access to Login Flow V2.

Warning

Use only if you understand the implications.

Example: Allow only the Nextcloud Android app: 'core.login_flow_v2.allowed_user_agents' => ['/Nextcloud-android/i'],

Defaults to `[]` (empty array)

simpleSignUpLink.shown

```
'simpleSignUpLink.shown' => true,
```

Show or hide the "simple sign up" link on public pages.

See: https://nextcloud.com/signup/

Defaults to `true`

login_form_autocomplete

```
'login_form_autocomplete' => true,
```

Enable or disable autocompletion for the login form. Disabling this prevents browsers from remembering login credentials, which may be required for compliance with certain security policies.

Defaults to `true`

login_form_timeout

```
'login_form_timeout' => 300,
```

Set a timeout (in seconds) for the login form. After this period, the form is reset to prevent password leaks on public devices if the user forgets to clear it.

A value of 0 disables the timeout.

Defaults to `300` seconds (5 minutes)

no_unsupported_browser_warning

```
'no_unsupported_browser_warning' => false,
```

Suppress warnings for outdated or unsupported browsers. When enabled, users can bypass the warning after reading it.

Set to `true` to disable the warning.

Defaults to `false`

files_no_background_scan

```
'files_no_background_scan' => false,
```

Disable background scanning of files. When enabled, a background job runs every 10 minutes to sync the filesystem and database for up to 500 users with unscanned files (size < 0 in filecache).

Defaults to `false`

query_log_file

```
'query_log_file' => '',
```

Log all database queries to a file.

> **Warning**
>
> This significantly reduces server performance and is intended only for debugging or profiling query interactions. Sensitive data may be logged in plain text.

query_log_file_requestid

```
'query_log_file_requestid' => '',
```

Prefix all queries with the request ID when set to *yes*.

Requires *query_log_file* to be set.

query_log_file_parameters

```
'query_log_file_parameters' => '',
```

Include all query parameters in the query log when set to *yes*.

Requires *query_log_file* to be set.

> **Warning**
>
> This may log sensitive data in plain text.

query_log_file_backtrace

```
'query_log_file_backtrace' => '',
```

Include a backtrace in the query log when set to *yes*.

Requires *query_log_file* to be set.

redis_log_file

```
'redis_log_file' => '',
```

Log all Redis requests to a file.

> **Warning**
>
> This significantly reduces server performance and is intended only for debugging or profiling Redis interactions. Sensitive data may be logged in plain text.

diagnostics.logging

```
'diagnostics.logging' => true,
```

Enable diagnostics event logging. Logs timings of common execution steps at debug level. Use with *log.condition* to enable conditionally in production.

Defaults to `true`

diagnostics.logging.threshold

```
'diagnostics.logging.threshold' => 0,
```

Limit diagnostics event logging to events longer than the specified threshold (in milliseconds). A value of 0 disables diagnostics event logging.

profile.enabled

```
'profile.enabled' => true,
```

Enable profiling globally.

Defaults to `true`

account_manager.default_property_scope

```
'account_manager.default_property_scope' => [],
```

Override default scopes for account data. Valid properties and scopes are defined in `OCP\Accounts\IAccountManager`. Values are merged with defaults from `OC\Accounts\AccountManager`.

Example: Set phone property to private scope: `[\OCP\Accounts\IAccountManager::PROPERTY_PHONE => \OCP\Accounts\IAccountManager::SCOPE_PRIVATE]`

projects.enabled

```
'projects.enabled' => false,
```

Enable the deprecated Projects feature, superseded by Related Resources since Nextcloud 25.

Defaults to `false`

bulkupload.enabled

```
'bulkupload.enabled' => true,
```

Enable the bulk upload feature.

Defaults to `true`

reference_opengraph

```
'reference_opengraph' => true,
```

Enable fetching Open Graph metadata from remote URLs.

Defaults to `true`

unified_search.enabled

```
'unified_search.enabled' => false,
```

Enable the legacy unified search.

Defaults to `false`

enable_non-accessible_features

```
'enable_non-accessible_features' => true,
```

Enable features that do not yet comply with accessibility standards.

Defaults to `true`

binary_search_paths

```
'binary_search_paths' => [
    '/usr/local/sbin',
    '/usr/local/bin',
    '/usr/sbin',
    '/usr/bin',
    '/sbin',
    '/bin',
    '/opt/bin',
],
```

Directories where Nextcloud searches for external binaries (e.g., LibreOffice, sendmail, ffmpeg).

Defaults to: - /usr/local/sbin - /usr/local/bin - /usr/sbin - /usr/bin - /sbin - /bin - /opt/bin

files.chunked_upload.max_size

```
'files.chunked_upload.max_size' => 100 * 1024 * 1024,
```

Maximum chunk size for chunked uploads (in bytes). Larger chunks increase throughput but yield diminishing returns above 100 MiB. Services like Cloudflare may limit to 100 MiB.

Defaults to `100 * 1024 * 1024` (100 MiB)

files.chunked_upload.max_parallel_count

```
'files.chunked_upload.max_parallel_count' => 5,
```

Maximum number of chunks uploaded in parallel during chunked uploads. Higher counts increase throughput but consume more server resources, with diminishing returns. Value must be a positive integer.

Defaults to `5`

files.trash.delete

```
'files.trash.delete' => true,
```

Allow users to manually delete files from their trashbin. Automated deletions (e.g., due to low quota) are unaffected.

Defaults to `true`

enable_lazy_objects

```
'enable_lazy_objects' => true,
```

Enable PHP 8.4 lazy objects for Dependency Injection to improve performance by avoiding instantiation of unused objects.

Defaults to `true`

default_certificates_bundle_path

```
'default_certificates_bundle_path' => \OC::$SERVERROOT . '/resources/config/ca-bundle.
↪crt',
```

Change the default certificates bundle used for trusting certificates.

Nextcloud ships its own up-to-date certificates bundle, but in certain cases admins may wish to specify a different bundle, for example the one shipped by their distro.

Defaults to *\OC::$SERVERROOT . '/resources/config/ca-bundle.crt'*.

8.2.31 App config options

Activity app

Retention for activities of the activity app:

```
'activity_expire_days' => 365,
```

Every day a cron job is ran, which deletes all activities for all users which are older then the number of days that is set for `activity_expire_days`

```
'activity_use_cached_mountpoints' => false,
```

Before enabling this, read the warning in *Activities in groupfolders or external storages*

Settings app

If an email address of a user is changed by an admin, then it triggers an email to the user that states "Your email address on URL was changed by an administrator.". In some cases this should not be triggered, because it was a normal maintenance change. To disable this specific email the appconfig option `disable_email.email_address_changed_by_admin` can be set to `yes`:

```
occ config:app:set settings disable_activity.email_address_changed_by_admin --value␣
↪yes
```

To disable this behaviour change it to any other value or delete the app config:

```
occ config:app:delete settings disable_activity.email_address_changed_by_admin
```

8.3 Activity app

You can configure your Nextcloud server to automatically send out e-mail notifications to your users for various events like:

- A file or folder has been shared
- A new file or folder has been created
- A file or folder has been changed
- A file or folder has been deleted

Users can see actions (delete, add, modify) that happen to files they have access to. Sharing actions are only visible to the sharer and sharee.

8.3.1 Enabling the activity app

The Activity App is shipped and enabled by default. If it is not enabled simply go to your Nextcloud Apps page to enable it.

8.3.2 Configuring your Nextcloud for the activity app

To configure your Nextcloud to send out e-mail notifications a working *Email* is mandatory.

Furthermore it is recommended to configure the background job `Webcron` or `Cron` as described in *Background jobs*.

There is also a configuration option `activity_expire_days` available in your `config.php` (See *Activity app*) which allows you to clean-up older activities from the database.

8.3.3 Activities in groupfolders or external storages

By default activities in groupfolders or external storages are only generated for the current user. This is due to the logic of groupfolders and external storages. There is a config flag `activity_use_cached_mountpoints` that makes activities in groupfolders and external storages work like in normal shares when set to `true`.

Warning

This config option comes with the following limitations:

1. If “Advanced Permissions” (ACLs) are enabled in a groupfolder, the activities don’t respect the permissions and therefore all users see all activities, even for files and directories they don’t have access to. **This potentially leaks sensitive information!** See this issue for more information.
2. Users that had access to a groupfolder, share or external storage can see activities in their stream and emails that happen after they are removed until they login again
3. Users that are newly added to a groupfolder, share or external storage can not see activities in their stream nor emails that happen after they are added until they login again

8.3.4 Better scheduling of activity emails

In certain scenarios it makes sense to send the activity emails out more regularly, e.g. you want to send the hourly emails always at the full hour, daily emails before people start to work in the morning and weekly mails shall be send on monday morning, so people can read up when starting into the week.

A console command is available to trigger sending those emails. This allows to set up special cron jobs on your server with the known granularity, instead of relying on the Nextcloud cron feature which is not very flexible on scheduling.

To implement the samples mentioned above, the following three entries are necessary:

```
# crontab -u www-data -e
 0  *  *  *  *    php -f /var/www/nextcloud/occ activity:send-mails hourly
30  7  *  *  *    php -f /var/www/nextcloud/occ activity:send-mails daily
30  7  *  *  MON  php -f /var/www/nextcloud/occ activity:send-mails weekly
```

If you want to manually send out all activity emails which are queued, you can run `occ activity:send-mails` without any argument.

8.3.5 Excluding users from the activity expiration

For certain users, it might make sense to never expire their activity data, for example administrators. You can set the config value *activity_expire_exclude_users* in your Nextcloud config to exclude these users from expiration:

```
'activity_expire_exclude_users' => [
  'admin',
  'group_admin',
  'second_admin'
]
```

For these users, their activity records will never deleted from the database.

8.4 Administration privileges (Delegation)

8.4.1 Introduction

Nextcloud has built-in functionality which permits administrators to delegate authority to others without granting them full administration privileges (and without making them a member of the `admin` group).

This administration privilege delegation functionality is supported by many shipped and ecosystem apps that have their own settings areas under *Administration settings*.

Note

If you're an app developer and would like administrators to be able to utilize this functionality for your app, you need to enable support for delegation of your settings (see the Developer Manual for specifics).

Tip

Delegation of user management is possible, but you can also use *Group Administrators*.

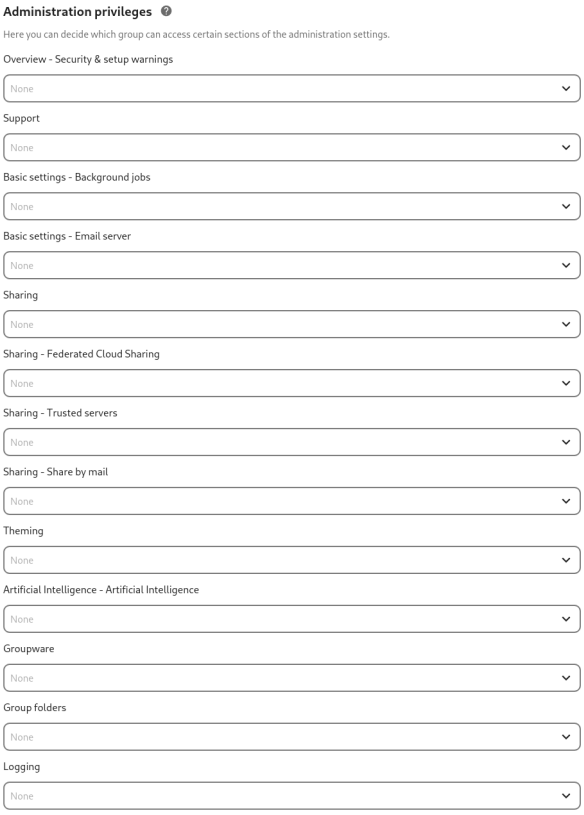
Warning

Delegation of user management allow the delegated users to add themselves to groups receiving delegation of other settings. This can be used to escalate privileges.

8.4.2 Usage

By default only members of the `admin` group can access *Administration settings*. You can create additional user groups (or use existing ones) and then grant these groups access to specific settings.

While logged in to an account that is a member of the `admin` group, go to *Administration settings* -> *Administration privilege*. You will be presented with the list of settings pages and sections, including for any installed apps, that support delegation.



By clicking on the combo box, you will be able to choose which groups are able to access the selected settings. You can revoke access at any time by removing the group from the selection (or, if you wish only to revoke access for an individual account, by removing that account from the configured group).

Tip

Not every settings page or section supports delegation. This is either because delegating access to that particular settings page would enable privilege escalation (i.e. bypassing of the limited administration authority) or delegation has not yet been implemented for that specific settings page or app.

8.5 Android Deep Link Handling

Deep linking in Android allows your application to be launched directly from a URL, making it easier for users to navigate to specific content within your app. Starting from Android 12, handling deep links requires additional configuration using an `assetlinks.json` file to ensure the app and the host domain are properly associated.

8.5.1 Android 11 and Below

For Android 11 and below, deep linking is straightforward and does not require additional configuration beyond the usual manifest settings.

8.5.2 Android 12 and Above

For Android 12 and above, an additional configuration step is required to verify the relationship between your app and the host domain using the `assetlinks.json` file.

Creating assetlinks.json

Create a file named `assetlinks.json` and host it in the .well-known directory of your website (e.g., https://www.cloud.example.com/.well-known/assetlinks.json).

Example `assetlinks.json`:

```
[
  {
    "relation": ["delegate_permission/common.handle_all_urls"],
    "target": {
      "namespace": "android_app",
      "package_name": "com.cloud.example.nextcloud",
      "sha256_cert_fingerprints": [

↪"FB:00:95:22:F6:5E:25:80:22:61:B6:7B:10:A4:5F:D7:0E:61:00:31:97:6F:40:B2:8A:64:9E:15:2D:ED:03:73
↪"
      ]
    }
  }
]
```

Nextcloud Configuration Limitation

Due to the additional requirement of hosting an `assetlinks.json` file for Android 12 and above, Nextcloud cannot configure the Android client for all different hosts. This is because each host needs its own `assetlinks.json` file to establish a verified relationship with the app, and Nextcloud cannot manage this file for every possible host domain.

8.6 Antivirus scanner

You can configure your Nextcloud server to automatically run a virus scan on newly-uploaded files with the Antivirus app for Files. The Antivirus app for Files integrates the open source anti-virus engine ClamAV with Nextcloud. ClamAV detects all forms of malware including Trojan horses, viruses, and worms, and it operates on all major file types including Windows, Linux, and Mac files, compressed files, executables, image files, Flash, PDF, and many others. ClamAV's Freshclam daemon automatically updates its malware signature database at scheduled intervals.

ClamAV runs on Linux and any Unix-type operating system, and Microsoft Windows. However, it has only been tested with Nextcloud on Linux, so these instructions are for Linux systems. You must first install ClamAV, and then install and

configure the Antivirus app for Files on Nextcloud.

8.6.1 Installing ClamAV

As always, the various Linux distributions manage installing and configuring ClamAV in different ways.

Debian, Ubuntu, Linux Mint
On Debian and Ubuntu systems, and their many variants, install ClamAV with these commands:

```
apt-get install clamav clamav-daemon
```

The installer automatically creates default configuration files and launches the `clamd` and `freshclam` daemons. You don't have to do anything more, though it's a good idea to review the ClamAV documentation and your settings in `/etc/clamav/`. Enable verbose logging in both `clamd.conf` and `freshclam.conf` until you get any kinks worked out.

RedHat Enterprise Linux 7, CentOS 7
On RedHat Enterprise Linux 7 and related systems you must install the Extra Packages for Enterprise Linux (EPEL) repository, and then install ClamAV:

```
yum install epel-release
yum install clamav clamav-scanner clamav-scanner-systemd clamav-server
clamav-server-systemd clamav-update
```

This installs two configuration files: `/etc/freshclam.conf` and `/etc/clamd.d/scan.conf`. You must edit both of these before you can run ClamAV. Both files are well-commented, and `man clamd.conf` and `man freshclam.conf` explain all the options. Refer to `/etc/passwd` and `/etc/group` when you need to verify the ClamAV user and group.

First edit `/etc/freshclam.conf` and configure your options. `freshclam` updates your malware database, so you want it to run frequently to get updated malware signatures. Run it manually post-installation to download your first set of malware signatures:

```
freshclam
```

The EPEL packages do not include an init file for `freshclam`, so the quick and easy way to set it up for regular checks is with a cron job. This example runs it every hour at 47 minutes past the hour:

```
# m   h  dom mon dow  command
  47  *  *   *    *  /usr/bin/freshclam --quiet
```

Please avoid any multiples of 10, because those are when the ClamAV servers are hit the hardest for updates.

Next, edit `/etc/clamd.d/scan.conf`. When you're finished you must enable the `clamd` service file and start `clamd`:

```
systemctl enable clamd@scan.service
systemctl start clamd@scan.service
```

That should take care of everything. Enable verbose logging in `scan.conf` and `freshclam.conf` until it is running the way you want.

Docker, Docker-compose
To install ClamAV via docker or docker compose you can take official image of ClamAV, or build one by yourself. This example is based on docker image from https://github.com/Cisco-Talos/clamav.

You can mount ClamAV Socket from the Docker Container to the host System as volume. In this case you do not need to expose any port outside of container.

For a Docker run this command:

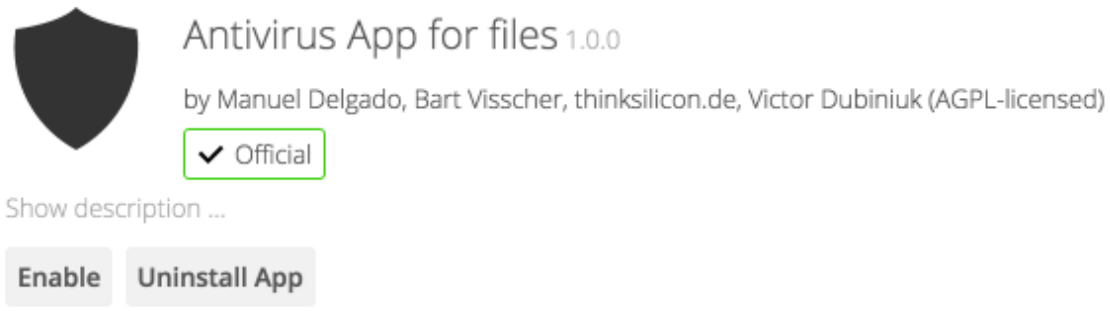
```
docker run --name clamav -d -v /var/run/clamav/:/var/run/clamav/ -v /var/docker/
↪clamav/virus_db/:/var/lib/clamav/ clamav/clamav:stable_base
```

For a Docker-compose use following settings:

```
version: "3.6"
services:
  clamav:
    image: "clamav/clamav:stable_base"
    container_name: "clamav"
    volumes:
      # Socket
      - /var/run/clamav/:/var/run/clamav/
      # Virus DB
      - /var/docker/clamav/virus_db/:/var/lib/clamav/
    restart: unless-stopped
```

8.6.2 Enabling the antivirus app for files

Place the `files_antivirus` app into the `apps` directory of your Nextcloud server. Then the app shows up on the Nextcloud Apps page where it simply can be enabled.

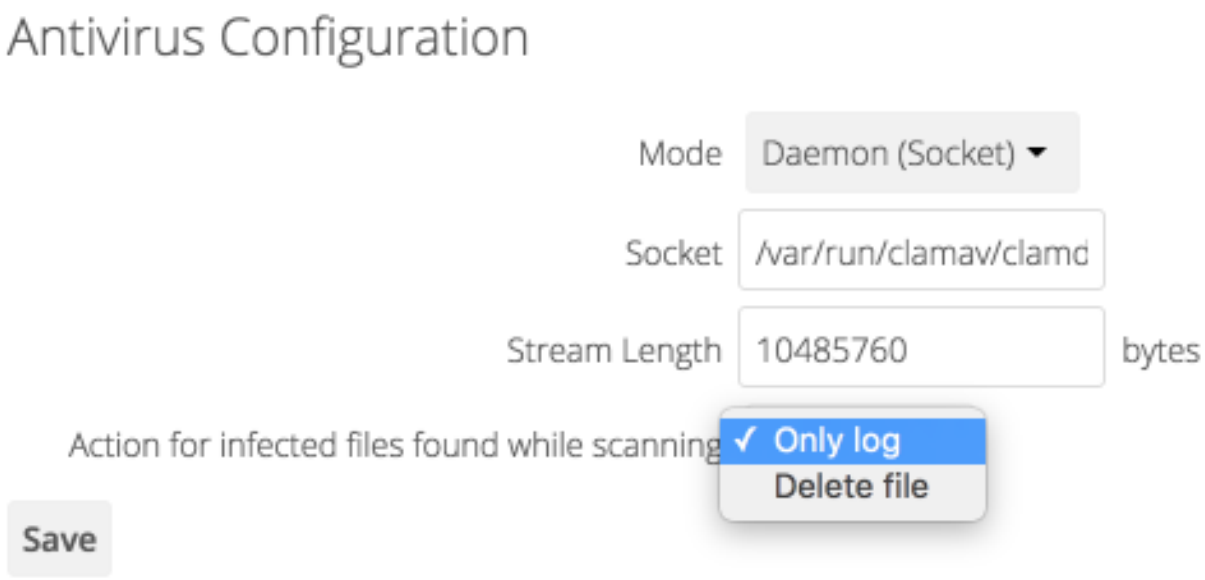


8.6.3 Configuring ClamAV on Nextcloud

Next, go to your Nextcloud Admin page and set your Nextcloud logging level to Everything.



Now find your Antivirus Configuration panel on your Admin page.



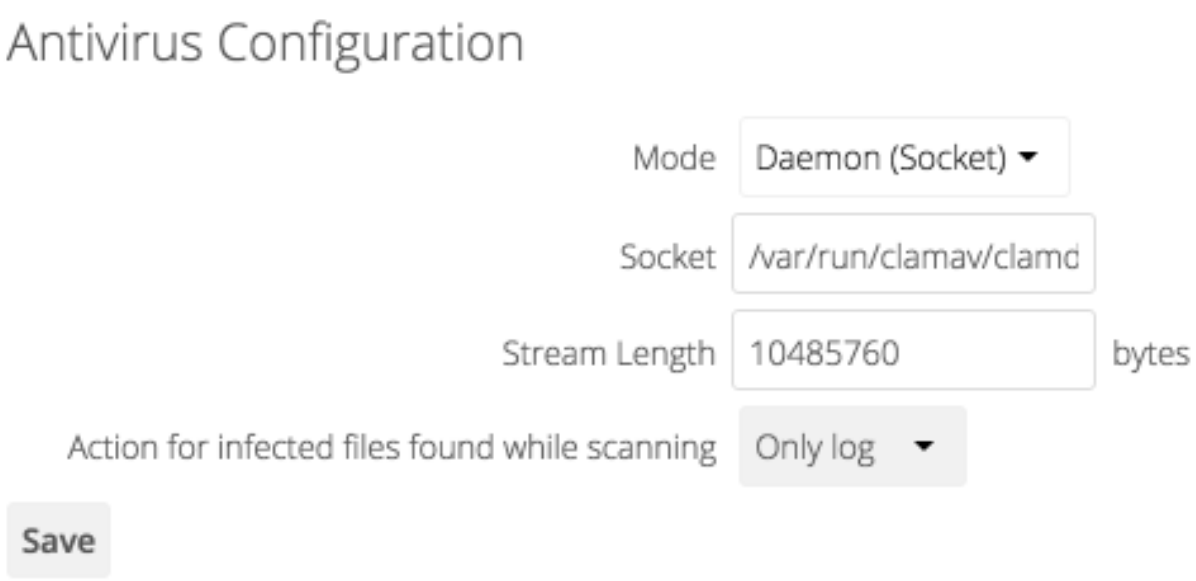
ClamAV runs in one of three modes:

- Daemon (Socket): ClamAV is running on the same server as Nextcloud. The ClamAV daemon, `clamd`, runs in the background. When there is no activity `clamd` places a minimal load on your system. If your users upload large volumes of files you will see high CPU usage.
- Daemon: ClamAV is running on a different server. This is a good option for Nextcloud servers with high volumes of file uploads.
- Executable: ClamAV is running on the same server as Nextcloud, and the `clamscan` command is started and then stopped with each file upload. `clamscan` is slow and not always reliable for on-demand usage; it is better to use one of the daemon modes.

Daemon (Socket)

Nextcloud should detect your `clamd` socket and fill in the `Socket` field. This is the `LocalSocket` option in `clamd.conf`. You can run `netstat` to verify:

```
netstat -a|grep clam
unix 2 [ ACC ] STREAM LISTENING 15857 /var/run/clamav/clamd.ctl
```

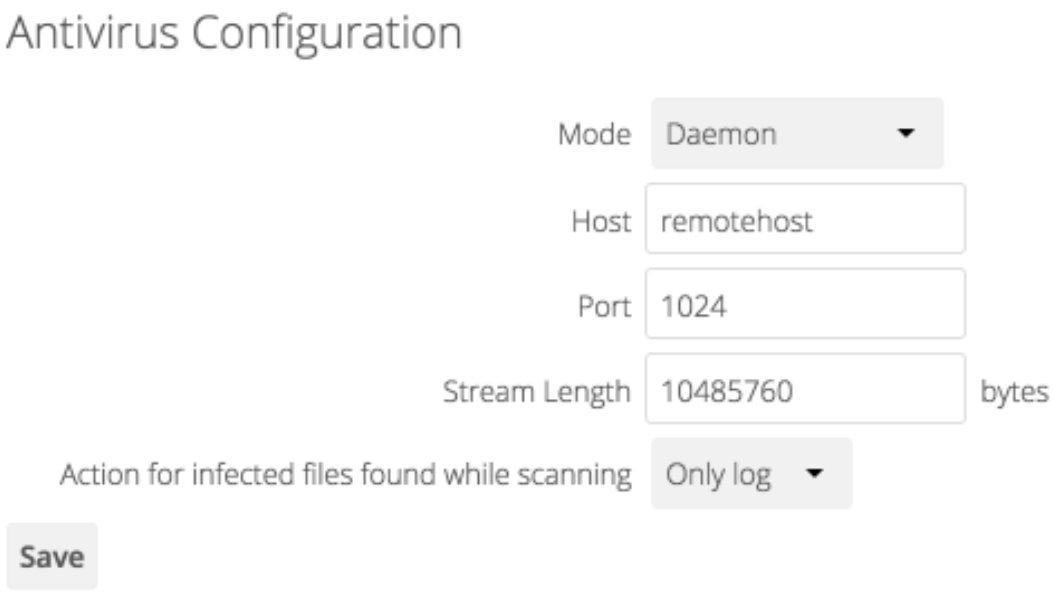


The `Stream Length` value sets the number of bytes read in one pass. 10485760 bytes, or ten megabytes, is the default. This value should be no larger than the PHP `memory_limit` settings, or physical memory if `memory_limit` is set to -1 (no limit).

`Action for infected files found while scanning` gives you the choice of logging any alerts without deleting the files, or immediately deleting infected files.

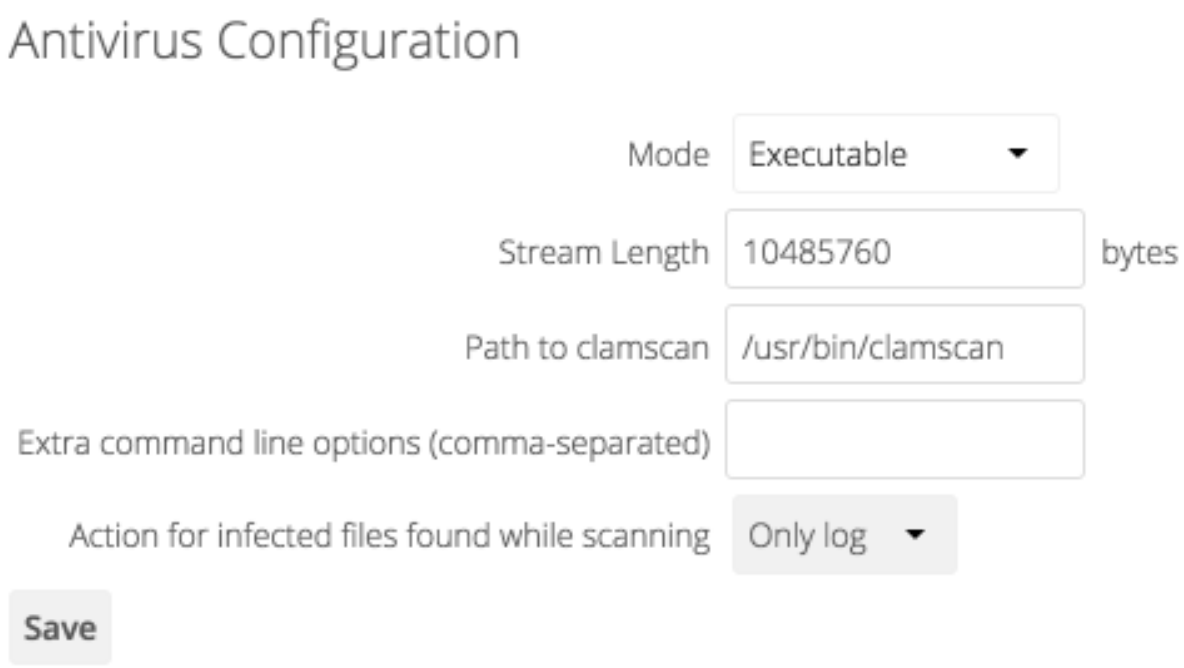
Daemon

For the Daemon option you need the hostname or IP address of the remote server running ClamAV, and the server's port number.



Executable

The Executable option requires the path to `clamscan`, which is the interactive ClamAV scanning command. Nextcloud should find it automatically.



When you are satisfied with how ClamAV is operating, you might want to go back and change all of your logging to less verbose levels.

8.6.4 Confirm everything is working

Every antivirus provider implements a test virus string, that way tests are quite easy. You find the files here: https://www.eicar.org/download-anti-malware-testfile/

Uploading the file will trigger an error:

> "Virus Win.Test.EICAR_HDB-1 is detected in the file. Upload cannot be completed."

8.6.5 Manage the background scanner

The background scanner does not require any manual intervention. However at times you might want to inspect it or perform tasks on it.

Get info about files in the scan queue

```
sudo -E -u www-data php occ files_antivirus:status [-v]
```

Manually trigger the background scan

```
sudo -E -u www-data php occ files_antivirus:background-scan [-v] [-m MAX]
```

Manually scan a single file

```
sudo -E -u www-data php occ files_antivirus:scan <path>
```

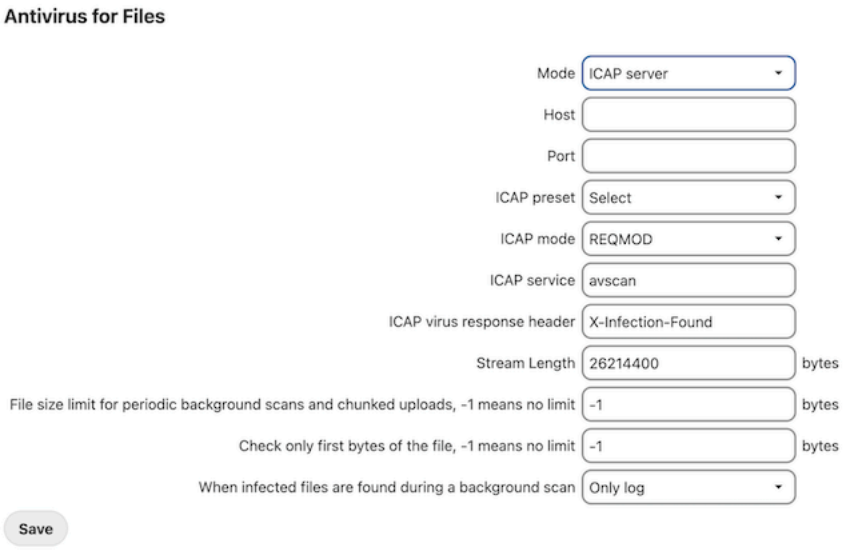
Mark a file as scanned or unscanned

```
sudo -E -u www-data php occ files_antivirus:mark <path> <scanned|unscanned>
```

Files marked as scanned will not be scanned for the next four weeks.

8.6.6 Configuring ICAP on Nextcloud

Nextcloud offers the integration of antivirus protection based on the ICAP protocol. The settings are outlined here. Additional documentation is work in progress.



8.6.7 Disabling background scan task

You can disable background scan with occ to only scan files during upload:

```
sudo -E -u www-data php occ config:app:set files_antivirus av_background_scan --value=
↪"off"
```

8.7 Automatic setup

If you need to install Nextcloud on multiple servers, you normally do not want to set up each instance separately as described in *Database configuration*. For this reason, Nextcloud provides an automatic configuration feature.

To take advantage of this feature, you must create a configuration file, called `config/autoconfig.php`, and set the file parameters as required. You can specify any number of parameters in this file. Any unspecified parameters appear on the "Finish setup" screen when you first launch Nextcloud.

The `config/autoconfig.php` is automatically removed after the initial configuration has been applied.

Note

Keep in mind that the automatic configuration does not eliminate the need for creating the database user and database in advance, as described in *Database configuration*.

8.7.1 Parameters

When configuring parameters, you must understand that two parameters are named differently in this configuration file when compared to the standard `config.php` file.

autoconfig.php	config.php
directory	datadirectory
dbpass	dbpassword

8.7.2 Automatic configurations examples

The following sections provide sample automatic configuration examples and what information is requested at the end of the configuration.

Data Directory

Using the following parameter settings, the "Finish setup" screen requests database and admin credentials settings.

```
<?php
$AUTOCONFIG = [
  "directory"     => "/www/htdocs/nextcloud/data",
];
```

SQLite database

Using the following parameter settings, the "Finish setup" screen requests data directory and admin credentials settings.

```
<?php
$AUTOCONFIG = [
  "dbtype"        => "sqlite",
  "dbname"        => "nextcloud",
  "dbtableprefix" => "",
];
```

MySQL database

Using the following parameter settings, the "Finish setup" screen requests data directory and admin credentials settings.

```
<?php
$AUTOCONFIG = array(
  "dbtype"        => "mysql",
  "dbname"        => "nextcloud",
  "dbuser"        => "username",
  "dbpass"        => "password",
  "dbhost"        => "localhost",
  "dbtableprefix" => "",
);
```

PostgreSQL database

Using the following parameter settings, the "Finish setup" screen requests data directory and admin credentials settings.

```
<?php
$AUTOCONFIG = array(
  "dbtype"        => "pgsql",
  "dbname"        => "nextcloud",
  "dbuser"        => "username",
  "dbpass"        => "password",
  "dbhost"        => "localhost",
  "dbtableprefix" => "",
);
```

Note

Keep in mind that the automatic configuration does not eliminate the need for creating the database user and database in advance, as described in *Database configuration*.

All parameters

Using the following parameter settings, because all parameters are already configured in the file, the Nextcloud installation skips the "Finish setup" screen.

```
<?php
$AUTOCONFIG = array(
  "dbtype"        => "mysql",
  "dbname"        => "nextcloud",
  "dbuser"        => "username",
  "dbpass"        => "password",
  "dbhost"        => "localhost",
  "dbtableprefix" => "",
  "adminlogin"    => "root",
  "adminpass"     => "root-password",
  "directory"     => "/www/htdocs/nextcloud/data",
);
```

Note

Keep in mind that the automatic configuration does not eliminate the need for creating the database user and database in advance, as described in *Database configuration*.

8.8 Background jobs

A system like Nextcloud sometimes requires tasks to be done on a regular basis without the need for user interaction or hindering Nextcloud performance. For that purpose, as a system administrator, you can define background jobs (for example, database clean-ups) which are executed without any need for user interaction.

These jobs are typically referred to as *cron jobs*. Cron jobs are commands or shell-based scripts that are scheduled to run periodically at fixed times, dates, or intervals. `cron.php` is a Nextcloud internal process that runs such background jobs on demand.

Nextcloud apps register actions with `cron.php` automatically to take care of typical housekeeping operations, such as garbage collecting of temporary files or checking for newly updated files using `filescan()` for externally mounted file systems.

8.8.1 Parameters

maintenance_window_start

> **Note**
>
> This setting is only taken into account in `cron` mode.

In the `config/config.php` file you can specify this config. Some background jobs only run once a day. When an hour is defined (timezone is UTC) for this config, the background jobs which advertise themselves as not time-sensitive will be delayed during the "working" hours and only run in the 4 hours after the given time. This is e.g. used for activity expiration, suspicious login training, and update checks.

A value of 1 e.g. will only run these background jobs between 01:00am UTC and 05:00am UTC:

```
'maintenance_window_start' => 1,
```

If you don't care when these jobs run, you can set the value to `100`, but beware that resource intensive jobs may then run unnecessarily during high usage periods. This may lead to slower performance and a lower quality user experience.

This setting may also be set directly via `occ` just like any other configuration parameter:

```
occ config:system:set maintenance_window_start --type=integer --value=1
```

8.8.2 Cron jobs

You can schedule cron jobs in three ways – using AJAX, Webcron, or cron. The default method is to use AJAX. However, the recommended method is to use cron. The following sections describe the differences between each method.

AJAX

Use case: Single user instance

The AJAX scheduling method is the default option. Unfortunately, however, it is also the least reliable. Each time a user visits the Nextcloud page, a single background job is executed. The advantage of this mechanism is that it does not require access to the system nor registration with a third-party service. The disadvantage of this mechanism, when compared to the Webcron service, is that it requires regular visits to the page for it to be triggered.

> **Warning**
>
> Especially when using the Activity app or external storages, where new files are added, updated or deleted, or when **multiple users** use the server, it is recommended to use `cron`.

Webcron

Use case: Very small instance (1–5 users depending on the usage)

By registering your Nextcloud `cron.php` script address at an external webcron service (for example, easyCron), you ensure that background jobs are executed regularly. To use this type of service with your server, you must be able to access your server using the Internet. For example:

```
URL to call: http[s]://<domain-of-your-server>/nextcloud/cron.php
```

Warning

Since WebCron is still executed via the web, the webserver in most cases limits the resources on the execution. To avoid interrupts inside jobs only 1 job is executed per call. When webcron is called once every 5 minutes this limits your instance to 288 background jobs per day, which is only suitable for very small instances. For bigger instances, it is recommended to use `cron`.

Cron

Using the operating system cron feature is the preferred method for executing regular tasks. This method enables the execution of scheduled jobs without the inherent limitations the Web server might have.

To run a cron job on a *nix system, every 5 minutes, under the default Web server user (often, `www-data` or `wwwrun`), you must set up the following cron job to call the **cron.php** script:

```
# crontab -u www-data -e
```

And append this line:

```
*/5  *  *  *  * php -f /var/www/nextcloud/cron.php
```

You can verify if the cron job has been added and scheduled by executing:

```
# crontab -u www-data -l
```

Which returns:

```
[snip]
*/5  *  *  *  * php -f /var/www/nextcloud/cron.php
```

Note

You have to replace the path `/var/www/nextcloud/cron.php` with the path to your current Nextcloud installation.

Note

On some systems it might be required to call **php-cli** instead of **php**.

Note

Please refer to the crontab man page for the exact command syntax.

systemd

If systemd is installed on the system, a systemd timer could be an alternative to a cronjob.

This approach requires two files: **nextcloudcron.service** and **nextcloudcron.timer**. Create these two files in `/etc/systemd/system/`.

nextcloudcron.service should look like this:

```
[Unit]
Description=Nextcloud cron.php job

[Service]
User=www-data
ExecCondition=php -f /var/www/nextcloud/occ status -e
ExecStart=/usr/bin/php -f /var/www/nextcloud/cron.php
KillMode=process
```

Replace the user `www-data` with the user of your http server and `/var/www/nextcloud/cron.php` with the location of **cron.php** in your nextcloud directory.

The *ExecCondition* checks that the nextcloud instance is operating normally before running the background job, and skips it if otherwise.

The `KillMode=process` setting is necessary for external programs that are started by the cron job to keep running after the cron job has finished.

Note that the **.service** unit file does not need an `[Install]` section. Please check your setup because we recommended it in earlier versions of this admin manual.

nextcloudcron.timer should look like this:

```
[Unit]
Description=Run Nextcloud cron.php every 5 minutes

[Timer]
OnBootSec=5min
OnUnitActiveSec=5min
Unit=nextcloudcron.service

[Install]
WantedBy=timers.target
```

The important parts in the timer-unit are `OnBootSec` and `OnUnitActiveSec`. `OnBootSec` will start the timer 5 minutes after boot, otherwise, you would have to start it manually after every boot. `OnUnitActiveSec` will set a 5-minute timer after the service-unit was last activated.

Now all that is left is to start and enable the timer by running this command:

```
systemctl enable --now nextcloudcron.timer
```

When the option `--now` is used with `enable`, the respective unit will also be started.

> **Note**
>
> Selecting the option `Cron` in the admin menu for background jobs is not mandatory, because once *cron.php* is executed from the command line or cron service it will set it automatically to `Cron`.

8.9 Brute force protection

8.9.1 Introduction

Nextcloud has built-in protection against brute force attempts.

The brute force protection feature is meant to protect Nextcloud servers from attempts to guess passwords and tokens in various ways. Besides the obvious "let's try a big list of commonly used passwords" attack, it also makes it harder to use slightly more sophisticated attacks via the reset password page or trying to find app password tokens. It is used throughout the Nextcloud ecosystem, including by other apps, if they have sensitive entrypoints (and choose to enable support for it).

8.9.2 How it works

Overview

If triggered, brute force protection makes requests - coming from an IP address via a brute force protected entrypoint - slower for up to a 24 hour period. In extreme circumstances it may prevent access outright, for up to 30 minutes, from a problematic IP address.

This protects your system from attackers trying, for example, a lot of different passwords.

The primary filter is IP address-based. This means that any account - even one associated with a given brute force attempt - is not impacted when it is connecting from a different IP address than any brute force attempts. This helps minimize inadvertent denial of service attacks against legitimate connections, while maximizing attack resistance from problematic IP sources.

Nuisance triggers are minimized through reasonable built-in defaults appropriate to each type of action.

The attempts history is automatically managed by a daily cronjob. Individual entries expire after 48 hours (attempts, however, may be still *logged* indefinitely elsewhere through the usual mechanisms within Nextcloud Server and at the discretion of the admin).

Excluding (whitelisting) select IP addresses from brute force protection to prevent false positives is supported, but usually false positives are best handled by fixing the underlying causes (e.g. a misconfigured reverse proxy or misbehaving client).

Tip

If you do notice a problem with the authentication behavior of any the official Nextcloud clients, please report it to the appropriate repository so that it can be looked into.

Keeping brute force protection active and operating properly helps protects your Nextcloud Server from malicious actors while minimizing potential impact on legitimate usage.

Example: The login page

The brute force protection is easiest to see in action on the login page. If you try to log in the first time with an invalid username and/or password you will not notice anything. But if you do this a few times you start to notice that the verification of the login is taking longer each time. This is the brute force protection kicking in.

The maximum delay is 25 seconds, unless maximum number of attempts (currently 10) was reached within the last 30 minutes (in which case a `429 Too Many Requests` will be returned until the maximum attempts within the recent time has dropped below the threshold).

After a successful login (from the same source IP address), any prior invalid login attempts will be cleared and you will no longer be hit by the delay.

Note

Not all actions are necessarily viewed the same. It is possible for some activities to be more (or less) strict than others.

8.9.3 Usage

Activating

Brute force protection is enabled by default on Nextcloud. Its behavior can be adjusted through the `bruteforcesettings` app (shipped with Server and enabled by default), several `occ` commands, and several `config.php` parameters. Its effectiveness is highly dependent on having a properly configured environment, particularly when integrating a reverse proxy with Nextcloud (and associated parameters such as `trusted_proxies`).

The brute force settings app

This app, which shipped and enabled by default, makes it possible (via the Web UI) to view the status of a connection and modify certain parameters of the brute force protection built into Nextcloud Server.

The user interface added by this app is found under *Administration settings -> Security* under the *Brute-force IP whitelist* heading.

Currently an admin can view the status of the IP address they are connecting from as well as specify IPv4 or IPv6 addresses and ranges to exempt from brute force protection.

Additional enhancements may be made in the future, within this app and/or in combination with Nextcloud Server for additional monitoring or behavior adjustments related to brute force protection.

Warning

Disabling the `bruteforcesettings` app does **not** disable brute force protection - it merely removes your ability to adjust brute force related settings from the Web interface.

Danger

You would need to adjust the parameter `auth.bruteforce.protection.enabled` in your Nextcloud `config.php` to disable brute force protection, which is **heavily discouraged for production servers**, particularly if your server is reachable via a public IP address. It allows an attacker to iterate over all users and their passwords as well as two-factor verifications afterwards ultimately leading to admin access.

`occ` commands

There are several brute force related `occ` commands under `occ security`.

Brute force protection and load balancers/reverse proxies

If you are behind a reverse proxy or load balancer it is important you make sure it is setup properly. Especially the **trusted_proxies** and **forwarded_for_headers** *config.php* variables need to be set correctly. Otherwise it can happen that Nextcloud actually starts throttling all traffic coming from the reverse proxy or load balancer. For more information see *Reverse proxy*.

8.9.4 Troubleshooting

Overview

On most setups Nextcloud will work out of the box without any issues. If you run into a situation where logging in or connecting is often very slow for multiple users, the first step is to check your Nextcloud Server logs to see what IP addresses are being detected (you will need to adjust your `loglevel` to `1` temporarily to do so).

Look for entries that start with any of the following:

- *Bruteforce attempt from* […]
- *IP address throttled* […]
- *IP address blocked* […]

If all clients appear to be coming from the same IP address and that IP address happens to be your proxy, you need to review your `trusted_proxies` configuration.

If the IP address is a common connection point, such as a multi-user office location, it can be an option to whitelist it, with the draw back that users have to be trust-worthy.

For testing purposes you want want to whitelist your own IP address to see if the problem disappears. If it does - and assuming your proxy configuration is correct - you may have a client/device in your network that is misbehaving and generating invalid login attempts from your IP address.

You can use the *occ security:bruteforce:attempts* command to check the realtime status for a given IP address.

Note

The *bruteforce_attempts* database table will be empty if you're using a distributed memory cache since the database backend is no longer used unless it is the only option available.

Excluding IP addresses from brute force protection

Note

Most nuisance triggering of brute force protection can be resolved through proper configuration of reverse proxies. In other cases, select IP addresses that need to be whitelisted can be configured within this app (while leaving brute force protection enabled). This can be useful for testing purposes or when there are a lot of people (or devices) connecting from a known, single IP address.

It's possible to exclude IP addresses from the brute force protection.

- Make sure the `bruteforcesettings` app is enabled (it is by default)
- Login as admin and go to **Administration settings -> Security**

Danger

Any excluded IP address can perform authentication attempts without any throttling. It's best to exclude as few IP addresses as you can, or even none at all.

8.10 Memory caching

You can significantly improve your Nextcloud server performance with memory caching, where frequently-requested objects are stored in memory for faster retrieval. There are two types of caches to use: a PHP opcode cache, which is commonly called *opcache*, and data cache for your web server, commonly called "memcache".

Note

If you do not install and enable a local memcache you will see a warning on your Nextcloud admin page. **A memcache is not required. You may safely ignore the warning if you prefer.** If you enable only a distributed cache

(`memcache.distributed`) in your `config.php` and not a local cache (`memcache.local`) you will still see the cache warning.

A **PHP opcache** stores compiled PHP scripts, so they don't need to be re-compiled every time they are called. PHP bundles the Zend OPcache in core since version 5.5, so you don't need to install an opcache manually.

Data caching is supplied by the user. Nextcloud supports multiple memory caching backends, so you can choose the type of memcache that best fits your needs. The supported caching backends are:

- **APCu (APCu 4.0.6 and up required).**
  A local cache for systems.
- **Redis (4.0.0 and up required).**
  For local and distributed caching, as well as transactional file locking.
- **Memcached**
  For distributed caching.

Data caches, or memcaches, must be explicitly configured in Nextcloud by installing and enabling your desired cache, and then adding the appropriate entry to `config.php` (See *Configuration Parameters* for an overview of all possible config parameters).

8.10.1 Recommendations based on type of deployment

You may use both a local and a distributed cache. Recommended caches are APCu and Redis. After installing and enabling your chosen memcache (data cache), verify that it is active by running *PHP version and information*.

Note

See specific cache configuration options under the appropriate section further down.

Small/Private home server

Only use APCu:

```
'memcache.local' => '\OC\Memcache\APCu',
```

Organizations with single-server

Use Redis for everything except local memcache:

```
'memcache.local' => '\OC\Memcache\APCu',
'memcache.distributed' => '\OC\Memcache\Redis',
'memcache.locking' => '\OC\Memcache\Redis',
'redis' => [
     'host' => 'localhost',
     'port' => 6379,
],
```

Organizations with clustered setups

Use APCu for local cache and either Redis cluster …:

```
'memcache.local' => '\OC\Memcache\APCu',
'memcache.distributed' => '\OC\Memcache\Redis',
'memcache.locking' => '\OC\Memcache\Redis',
'redis.cluster' => [
    'seeds' => [ // provide some/all of the cluster servers to bootstrap discovery,␣
↪port required
        'cache-cluster:7000',
        'cache-cluster:7001',
    ],
 ],
```

… or Memcached cluster …:

```
'memcache.local' => '\OC\Memcache\APCu',
'memcache.distributed' => '\OC\Memcache\Memcached',
'memcache.locking' => '\OC\Memcache\Memcached',
'memcached_servers' => [
    [ 'server1.example.com', 11211 ],
    [ 'server2.example.com', 11211 ],
 ],
```

… for distributed and locking caches.

Note

If you run multiple web servers and enable a distributed cache in your `config.php` (`memcache.distributed`) or a file locking provider (`memcache.locking`) you need to make sure that they are referring to the very same memcache server/cluster and not to `localhost` or a unix socket.

Additional notes for Redis vs. APCu on memory caching

APCu is faster at local caching than Redis. If you have enough memory, use APCu for Memory Caching and Redis for File Locking. If you are low on memory, use Redis for both.

8.10.2 APCu

APCu is a data cache, and it is available in most Linux distributions. On Red Hat/CentOS/Fedora systems install `php-pecl-apcu`. On Debian/Ubuntu/Mint systems install `php-apcu`.

After restarting your Web server, add this line to your `config.php` file:

```
'memcache.local' => '\OC\Memcache\APCu',
```

Refresh your Nextcloud admin page, and the cache warning should disappear.

Depending on your installation size and the number of users and interactions with the system you may want to adapt the `apc.shm_size` setting in your `php.ini`. The default value is 32M which is usually too low for Nextcloud. A good starting point is 128M. If you have a lot of users and/or a lot of apps installed you may want to increase this value further. Keep in mind that this memory needs to be available in your system's memory and kept in mind when sizing the amount of workers on your server.

A frequently resetting cache can lead to unexpected slow downs when the cache is being cleared and refilled.

There is an admin check trying to detect too low memory sizing, but make sure to monitor the APCu cache status to see if the cache is full and if you need to increase the size. APCu provides a script that can help with this, otherwise the

serverinfo app in Nextcloud can also show the APCu cache status.

8.10.3 Redis

Redis is an excellent modern memcache to use for distributed caching, and as a key-value store for *Transactional File Locking* because it guarantees that cached objects are available for as long as they are needed.

The Redis PHP module must be version 2.2.6+. If you are running a Linux distribution that does not package the supported versions of this module, or does not package Redis at all, see *Memcached*.

On Debian/Ubuntu/Mint, install `redis-server` and `php-redis`. The installer will automatically launch `redis-server` and configure it to launch at startup.

On CentOS and Fedora, install `redis` and `php-pecl-redis`. It will not start automatically, so you must use your service manager to start `redis`, and to launch it at boot as a daemon.

You can verify that the Redis daemon is running with `ps ax`:

```
ps ax | grep redis
22203 ? Ssl    0:00 /usr/bin/redis-server 127.0.0.1:6379
```

Restart your Web server, add the appropriate entries to your `config.php`, and refresh your Nextcloud admin page.

Redis configuration in Nextcloud (config.php)

For best performance, use Redis for file locking by adding this:

```
'memcache.locking' => '\OC\Memcache\Redis',
```

Additionally, you should use Redis for the distributed server cache:

```
'memcache.distributed' => '\OC\Memcache\Redis',
```

Furthermore, you could use Redis for the local cache like so, but it's not recommended (see warning below):

```
'memcache.local' => '\OC\Memcache\Redis',
```

> **Warning**
>
> Using Redis for local cache on a multi-server setup can cause issues. Also, even on a single-server setup, APCu (see section above) should be faster.

When using Redis for any of the above cache settings, you also need to specify either the `redis` or `redis.cluster` configuration in `config.php`.

The following options are available to configure when using a single redis server (all but `host` and `port` are optional. For the latter two, see the next sections):

```
'memcache.locking' => '\OC\Memcache\Redis',
'memcache.distributed' => '\OC\Memcache\Redis',
'memcache.local' =>'\OC\Memcache\Redis' ,
'redis' => [
   // 'host'      => see connection parameters below
   // 'port'      => see connection parameters below
  'user'         => 'nextcloud',
```

(continues on next page)

(continued from previous page)

```
  'password'      => 'password',
  'dbindex'       => 0,
  'timeout'       => 1.5,
  'read_timeout'  => 1.5,
],
```

The following options are available to configure when using a redis cluster (all but `seeds` are optional):

```
'memcache.locking' => '\OC\Memcache\Redis',
'memcache.distributed' => '\OC\Memcache\Redis',
'memcache.local' =>'\OC\Memcache\Redis' ,
'redis.cluster' => [
   'seeds' => [ // provide some/all of the cluster servers to bootstrap discovery,␣
↪port required
      'cache-cluster:7000',
      'cache-cluster:7001',
      'cache-cluster:7002',
      'cache-cluster:7003',
      'cache-cluster:7004',
      'cache-cluster:7005'
   ],
   'failover_mode'   => \RedisCluster::FAILOVER_ERROR,
   'timeout'         => 0.0,
   'read_timeout'    => 0.0,
   'user'            => 'nextcloud',
   'password'        => 'password',
   'dbindex'         => 0,
],
```

Note

The port is required as part of the server URL. However, it is not necessary to list all servers: for example, if all servers are load balanced via the same DNS name, only that server name is required.

Connecting to single Redis server over TCP

To connect to a remote or local Redis server over TCP use:

```
'redis' => [
   'host' => 'redis-host.example.com',
   'port' => 6379,
],
```

Connecting to single Redis server over TLS

To connect via TCP over TLS, add the following configuration:

```
'redis' => [
   'host' => 'tls://127.0.0.1',
   'port' => 6379,
   'ssl_context' => [
```

(continues on next page)

(continued from previous page)

```
      'local_cert' => '/certs/redis.crt',
      'local_pk' => '/certs/redis.key',
      'cafile' => '/certs/ca.crt',
      'verify_peer_name' => false,
   ],
],
```

Connecting to Redis cluster over TLS

To connect via TCP over TLS, add the following configuration:

```
'redis.cluster' => [
   'seeds' => [ // provide some/all of the cluster servers to bootstrap discovery,␣
↪port required
      'cache-cluster:7000',
      'cache-cluster:7001',
   ],
   'ssl_context' => [
      'local_cert' => '/certs/redis.crt',
      'local_pk' => '/certs/redis.key',
      'cafile' => '/certs/ca.crt',
      'verify_peer_name' => false,
   ],
],
```

Connecting to single Redis server over UNIX socket

If you want to connect to Redis configured to listen on an Unix socket (which is recommended if Redis is running on the same system as Nextcloud) use this example `config.php` configuration:

```
'redis' => [
   'host'     => '/run/redis/redis-server.sock',
   'port'     => 0,
],
```

Only "host" and "port" variables are required, the other ones are optional.

Update the redis configuration in `/etc/redis/redis.conf` accordingly: uncomment Unix socket options and ensure the "socket" and "port" settings match your Nextcloud configuration.

Be sure to set the right permissions on redis.sock so that your webserver can read and write to it. For this you typically have to add the webserver user to the redis group:

```
usermod -a -G redis www-data
```

And modify the `unixsocketperm` of the `redis.conf` accordingly:

```
unixsocketperm 770
```

You might need to restart apache and redis for the changes to take effect:

```
systemctl restart apache2
systemctl restart redis-server
```

Redis is very configurable; consult the Redis documentation to learn more.

Using the Redis session handler

If you are using Redis for locking and/or caching, you may also wish to use Redis for session management. Redis can be used for centralized session management across multiple Nextcloud application servers, unlike the standard *files* handler. If you use the Redis handler, though, you *MUST* ensure that session locking is enabled. As of this writing, the Redis session handler does *NOT* enable session locking by default, which can lead to session corruption in some Nextcloud apps that make heavy use of session writes such as Talk. In addition, even when session locking is enabled, if the application fails to acquire a lock, the Redis session handler does not currently return an error. Adding the following settings in your `php.ini` file will prevent session corruption when using Redis as your session handler:

```
redis.session.locking_enabled=1
redis.session.lock_retries=-1
redis.session.lock_wait_time=10000
```

More information on configuration of phpredis session handler can be found on the PhpRedis GitHub page

8.10.4 Memcached

Memcached is a reliable oldtimer for shared caching on distributed servers, and performs well with Nextcloud with one exception: it is not suitable to use with *Transactional File Locking* because it does not store locks, and data can disappear from the cache at any time (Redis is the best memcache for this).

> **Note**
>
> Be sure to install the **memcached** PHP module, and not memcache, as in the following examples. Nextcloud supports only the **memcached** PHP module.

Setting up Memcached is easy. On Debian/Ubuntu/Mint install `memcached` and `php-memcached`. The installer will automatically start `memcached` and configure it to launch at startup.

On Red Hat/CentOS/Fedora install `memcached` and `php-pecl-memcached`. It will not start automatically, so you must use your service manager to start `memcached`, and to launch it at boot as a daemon.

You can verify that the Memcached daemon is running with `ps ax`:

```
ps ax | grep memcached
19563 ? Sl 0:02 /usr/bin/memcached -m 64 -p 11211 -u memcache -l
127.0.0.1
```

Restart your Web server, add the appropriate entries to your `config.php`, and refresh your Nextcloud admin page.

Memcached configuration in Nextcloud (config.php)

This example uses APCu for the local cache, Memcached as the distributed memcache, and lists all the servers in the shared cache pool with their port numbers:

```
'memcache.local' => '\OC\Memcache\APCu',
'memcache.distributed' => '\OC\Memcache\Memcached',
'memcache.locking' => '\OC\Memcache\Memcached',
'memcached_servers' => [
     [ 'server0.example.com', 11211 ],
     [ 'server1.example.com', 11211 ],
     [ 'server2.example.com', 11211 ],
 ],
```

8.10.5 Cache Directory location

The cache directory defaults to `data/$user/cache` where `$user` is the current user. You may use the `'cache_path'` directive in `config.php` (See *Configuration Parameters*) to select a different location.

8.11 Dashboard app

The Nextcloud Dashboard is your starting point of the day, giving users an overview of your upcoming appointments, urgent emails, chat messages, incoming tickets, latest tweets and much more! Users can add the widgets they like and change the background to their liking.

8.11.1 Enabling the dashboard app

The Dashboard App is shipped and enabled by default. If it is not enabled simply go to your Nextcloud Apps page to enable it.

8.11.2 Configuring your Nextcloud for the dashboard app

The dashboard widgets are provided by apps and have a unique identifier. This can be used to customize the default layout of the dashboard as an administrator. The layout is stored as a comma-separated list of widget identifiers.

The layout of an existing user can be read with the following command:

```
occ user:setting admin dashboard layout
```

The layout of the dashboard for a specific user can be set with the following command:

```
occ user:setting admin dashboard layout "calendar,files,activity"
```

The default layout of the dashboard for all users can be set with the following command:

```
occ config:app:set dashboard layout --value="files,activity,calendar"
```

Changing the default layout will not affect existing users that already have a custom layout stored.

It is possible to replace the default app, which is the dashboard app, with a custom app with the following command:

occ config:app:set core defaultpage –value “/apps/files/extstoragemounts”

8.12 Domain Change

Changing the domain after the first setup is currently not supported by Nextcloud. That is mainly because Nextcloud’s apps don’t support changing the domain after they are set up.

Note

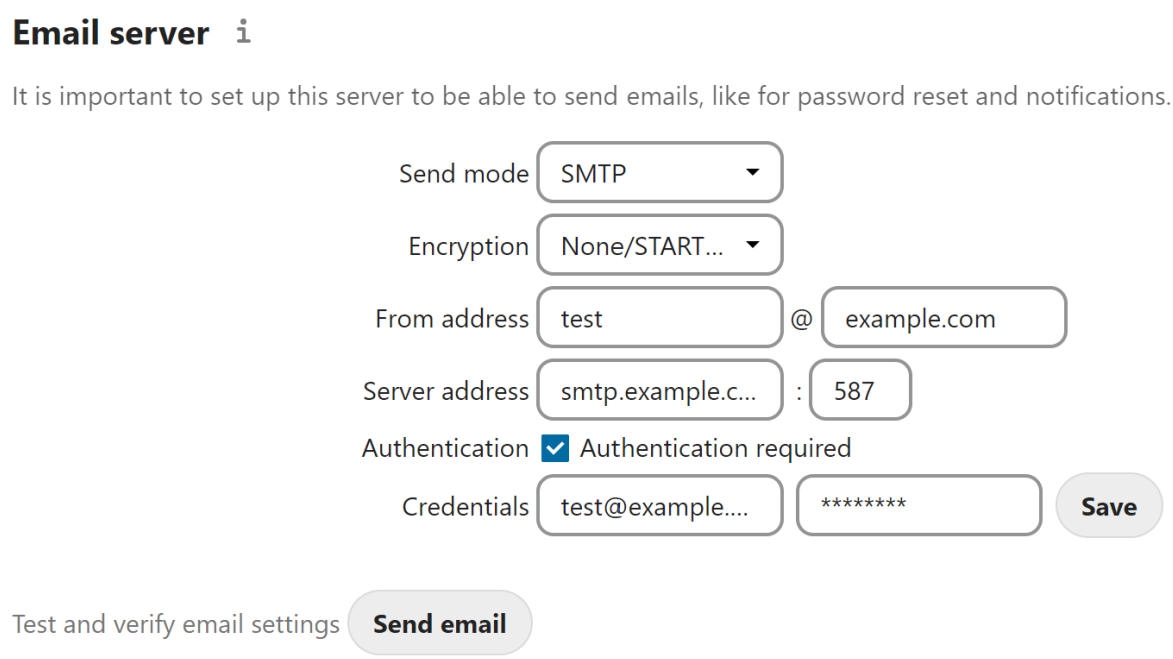
This documentation will get updated with steps what needs to be done if you want to change the domain as soon as this feature is available.

8.13 Email

Nextcloud is capable of sending password reset emails, notifying users of new file shares, changes in files, and activity notifications. Your users configure which notifications they want to receive on their Personal pages.

Nextcloud does not contain a full email server, but rather connects to your existing mail server. You must have a functioning mail server for Nextcloud to be able to send emails. You may have a mail server on the same machine as Nextcloud, or it may be a remote server.

To access the setup page below log in with an admin account. Click on your avatar in the top right, and then click Settings. On the left side under Administration and click Basic settings.



With the wizard, connecting Nextcloud to your mail server is fast and easy. The wizard fills in the values in `config/config.php`, so you may use either or both as you prefer.

The Nextcloud Email wizard supports three types of mail server connections: SMTP, qmail, and Sendmail. Use the SMTP configurator for a remote server or Sendmail when your mail server is on the same machine as Nextcloud.

Note

The Sendmail option refers to the Sendmail SMTP server and any drop-in Sendmail replacement such as Postfix, Exim, or Courier. All of these include a `sendmail` binary, and are freely-interchangeable.

8.13.1 Mail Providers

Added in version 30.

A mail provider is an app that provides outbound mail service to Nextcloud and allows the sending of system emails directly through a user's configured personal email account instead of the system email account. At present, this functionality is limited to calendar invitations. This feature automatically matches a users email address to a configured mail provider account, when a system message is sent. The only app that supports this functionality at present is Nextcloud Mail 4.1 or higher, a configured email account is required.

8.13.2 Configuring an SMTP server

You need the following information from your mail server administrator to connect Nextcloud to a remote SMTP server:

Warning

There were changes to the 3rd party mailer library in Nextcloud 26:

- STARTTLS cannot be enforced; it is used automatically if the mail server supports it. Set the encryption type to **None/STARTTLS** to allow this automatic upgrade. See *here* for an example on how to configure self-signed certificates.
- NTLM authentication for Microsoft Exchange is not supported by the new mailer library. Try using basic authentication instead.
- Outlook and Microsoft Exchange have discontinued support for Basic authentication. It is no longer possible to use their services as your default email handler.

- Encryption type: None/STARTTLS or SSL
- The From address you want your outgoing Nextcloud mails to use
- Whether authentication is required
- Authentication: when authentication is required, the underlying mailer will try the following authentication methods in the order they're listed:
  - CramMd5
  - Login
  - Plain
  - XOAuth2
- The server's IP address or fully-qualified domain name and the SMTP port
- Login credentials (if required)

Note

The `overwrite.cli.url` parameter from `config.php` will be used for the SMTP EHLO.

Your changes are saved immediately, and you can click the Send Email button to test your configuration. This sends a test message to the email address you configured on your Personal page. The test message says:

```
If you received this email, the settings seem to be correct.

--
Nextcloud
a safe home for all your data
```

8.13.3 Configuring Sendmail/qmail

Configuring Sendmail or qmail requires only that you select one of them instead of SMTP, and then enter your desired return email address.

In most cases the `SMTP` option is best, since you will be able to control all of your mail server options in one place, in your mail server configuration then.

8.13.4 Using email templates

We designed a mechanism that generates emails which follow the theming settings and look the same in all the different email clients out there.

> **Note**
>
> If, for some reason, you need text-only emails, consider simply configuring this on the client side or let the receiving (or even sending) mail server drop the HTML part. Note that there is no security impact from **sending** HTML emails, just from displaying them and thus any security risk can only be mitigated by disabling showing HTML on the client (or removing the HTML part in the mail server).

Modifying the look of emails beyond the theming app capabilities

You can overwrite templates by writing a class that implements the template interface (or extends it to not need to copy over everything). Easiest way is to then put this class into an app and load it so you do not need to patch it on every update.

This is the interface of the class that needs to be implemented: https://github.com/nextcloud/server/blob/master/lib/public/Mail/IEMailTemplate.php

That is the implementation that could be extended and used to see how it works: https://github.com/nextcloud/server/blob/master/lib/private/Mail/EMailTemplate.php

An example from a GitHub issue:

1. Look at the source code of extended class OC\Mail\EMailTemplate::class
2. Then override what you need in your own *OC\Mail\EMailTemplate::class* extension

Example:

Let's assume that we need to override the email header:

```
<?php

namespace \OCA\MyApp;

use OC\Mail\EMailTemplate;

class MyClass extends EMailTemplate
{
   protected string $header = <<<EOF
      <table align="center" class="wrapper">
            // your theme email header modification
      </table>
   EOF;
}
```

3. Then in `config/config.php` change `mail_template_class` to your class namespace:

   ```
   'mail_template_class' => 'OCA\\MyApp\\MyClass',
   ```

You will find a detailed step by step guide in our support portal.

8.13.5 Setting mail server parameters in config.php

If you prefer, you may set your mail server parameters in `config/config.php`. The following examples are for SMTP, Sendmail, and Qmail.

SMTP

If you want to send email using a local or remote SMTP server it is necessary to enter the name or IP address of the server, optionally followed by a colon separated port number, e.g. **:425**. If this value is not given the default port 25/tcp will be used unless you change that by modifying the **mail_smtpport** parameter.

```
"mail_smtpmode"     => "smtp",
"mail_smtphost"     => "smtp.server.dom:425",
```

or

```
"mail_smtpmode"     => "smtp",
"mail_smtphost"     => "smtp.server.dom",
"mail_smtpport"     => 425,
```

If a malware or SPAM scanner is running on the SMTP server it might be necessary that you increase the SMTP timeout to e.g. 30s:

```
"mail_smtptimeout"  => 30,
```

If the SMTP server accepts insecure connections, the default setting can be used:

```
"mail_smtpsecure"   => '',
```

The connection will be upgraded automatically via STARTTLS if the SMTP server supports it.

If required by the SMTP server, a secure SSL/TLS connection can be enforced via the SMTPS protocol which uses the port 465/tcp:

```
"mail_smtphost"     => "smtp.server.dom:465",
"mail_smtpsecure"   => 'ssl',
```

And finally it is necessary to configure if the SMTP server requires authentication, if not, the default values can be taken as is.

```
"mail_smtpauth"     => false,
"mail_smtpname"     => "",
"mail_smtppassword" => "",
```

If SMTP authentication is required you have to set the required username and password.

```
"mail_smtpauth"     => true,
"mail_smtpname"     => "username",
"mail_smtppassword" => "password",
```

Sendmail

If you want to use the well known Sendmail program to send email, it is necessary to have an installed and working email system on your *nix server. The sendmail binary (**/usr/sbin/sendmail**) is usually part of that system. Nextcloud should be able to send email out of the box.

```
"mail_smtpmode"     => "sendmail",
"mail_smtphost"     => "127.0.0.1",
"mail_smtpport"     => 25,
"mail_smtptimeout"  => 10,
"mail_smtpsecure"   => "",
"mail_smtpauth"     => false,
"mail_smtpauthtype" => "LOGIN",
"mail_smtpname"     => "",
"mail_smtppassword" => "",
```

qmail

If you want to use the qmail program to send email, it is necessary to have an installed and working qmail email system on your server. The qmail binary installed on your server will then be used to send email. Nextcloud should be able to send email out of the box.

```
"mail_smtpmode"     => "qmail",
"mail_smtphost"     => "127.0.0.1",
"mail_smtpport"     => 25,
"mail_smtptimeout"  => 10,
"mail_smtpsecure"   => "",
"mail_smtpauth"     => false,
"mail_smtpauthtype" => "LOGIN",
"mail_smtpname"     => "",
"mail_smtppassword" => "",
```

8.13.6 Send a test email

To test your email configuration, save your email address in your personal settings and then use the **Send email** button in the *Email Server* section of the Admin settings page.

8.13.7 Troubleshooting

Enabling debug mode

If you are unable to send email, it might be useful to activate further debug messages by enabling the `mail_smtpdebug` parameter and temporarily setting your NC loglevel to DEBUG:

```
"mail_smtpdebug" => true,
"loglevel" => 0,
```

Be cautious setting your `loglevel` to DEBUG (`0`) since it'll apply to everything occurring on your NC instance, not just email. And don't forget to set it back to a more reasonable level when you're done troubleshooting:

```
"mail_smtpdebug" => false,
"loglevel" => 2,
```

> **Note**
>
> Immediately after pressing the **Send email** button, as described before, several **SMTP -> get_lines(): …** messages appear on the screen. This is expected behavior and can be ignored.

Why is my web domain different from my mail domain?

The default domain name used for the sender address is the hostname where your Nextcloud installation is served. If you have a different mail domain name you can override this behavior by setting the following configuration parameter:

```
"mail_domain" => "example.com",
```

This setting results in every email sent by Nextcloud (for example, the password reset email) having the domain part of the sender address appear as follows:

```
no-reply@example.com
```

How can I find out if an SMTP server is reachable?

Use the ping command to check the server availability:

```
ping smtp.server.dom
```

```
PING smtp.server.dom (ip-address) 56(84) bytes of data.
64 bytes from your-server.local.lan (192.168.1.10): icmp_req=1 ttl=64
time=3.64ms
```

How can I find out if the SMTP server is listening on a specific TCP port?

The best way to get mail server information is to ask your mail server admin. If you are the mail server admin, or need information in a hurry, you can use the `netstat` command. This example shows all active servers on your system, and the ports they are listening on. The SMTP server is listening on localhost port 25.

```
# netstat -pant
```

```
Active Internet connections (servers and established)
Proto Recv-Q Send-Q Local Address   Foreign Address  State  ID/Program name
tcp    0      0    0.0.0.0:631     0.0.0.0:*        LISTEN   4418/cupsd
tcp    0      0    127.0.0.1:25    0.0.0.0:*        LISTEN   2245/exim4
tcp    0      0    127.0.0.1:3306  0.0.0.0:*        LISTEN   1524/mysqld
```

- 25/tcp is unencrypted smtp
- 110/tcp/udp is unencrypted pop3
- 143/tcp/udp is unencrypted imap4
- 465/tcp is encrypted submissions
- 587/tcp is opportunistically-encrypted submission
- 993/tcp/udp is encrypted imaps
- 995/tcp/udp is encrypted pop3s

How can I determine if the SMTP server supports the SMTPS protocol?

A good indication that the SMTP server supports the SMTPS protocol is that it is listening on the *submissions* port **465**.

How can I determine what authorization and encryption protocols the mail server supports?

SMTP servers usually announce the availability of STARTTLS immediately after a connection has been established. You can easily check this using the `telnet` command.

> **Note**
>
> You must enter the marked lines to obtain the information displayed.

```
telnet smtp.domain.dom 25
```

```
Trying 192.168.1.10...
Connected to smtp.domain.dom.
Escape character is '^]'.
220 smtp.domain.dom ESMTP Exim 4.80.1 Tue, 22 Jan 2013 22:39:55 +0100
EHLO your-server.local.lan                    # <<< enter this command
250-smtp.domain.dom Hello your-server.local.lan [ip-address]
250-SIZE 52428800
250-8BITMIME
250-PIPELINING
250-AUTH PLAIN LOGIN CRAM-MD5                 # <<< Supported auth protocols
250-STARTTLS                                  # <<< Encryption is supported
250 HELP
QUIT                                          # <<< enter this command
221 smtp.domain.dom closing connection
Connection closed by foreign host.
```

How can I send mail using self-signed certificates or use STARTTLS with self signed certificates?

To disable peer verification or to use self signed certificates, add the following to your `config/config.php`:

```
"mail_smtpstreamoptions" => array(
    'ssl' => array(
        'allow_self_signed' => true,
        'verify_peer' => false,
        'verify_peer_name' => false
    )
),
```

All emails keep getting rejected even though only one email address is invalid.

Partial sending, i. e. sending to all but the faulty email address is not possible.

> **Note**
>
> Immediately after pressing the **Send email** button, as described before, several **SMTP -> get_lines(): …** messages appear on the screen. This is expected behavior and can be ignored.

8.14 Linking external sites

You can embed external websites or documents inside your Nextcloud pages with the **External sites** app, as this screenshot shows.

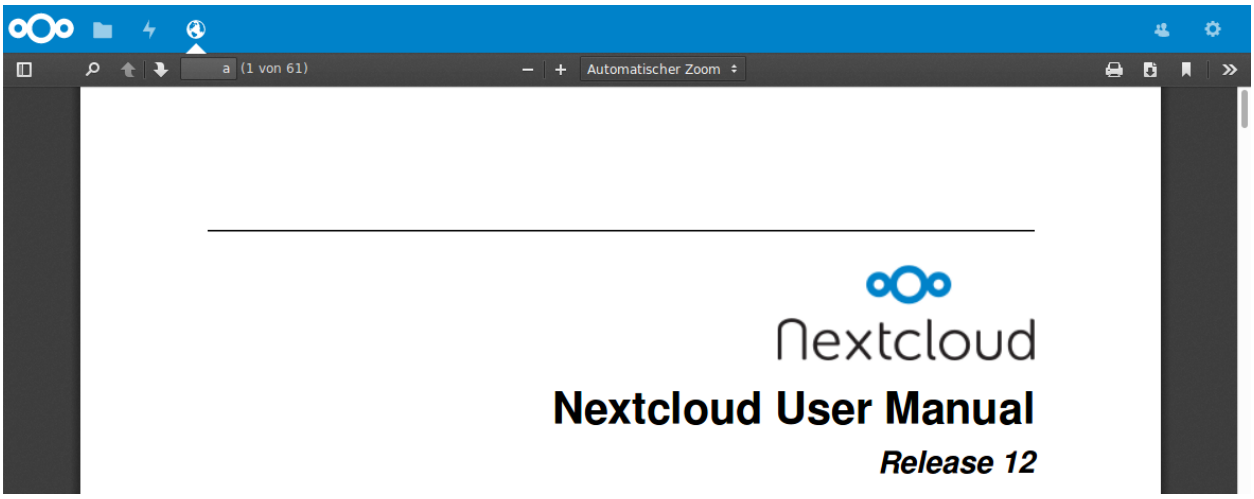


Fig. 1: *Click to enlarge*

This is useful for quick access to important pages such as the Nextcloud manuals and informational pages for your company, and for presenting external pages inside your custom Nextcloud branding, if you use your own custom themes.

The External sites app can be easily installed from the app store. Go to **Settings > Apps > Customization** to enable it. Then go to your Nextcloud **Settings > Administration > External sites** to create your links, which are saved automatically.

Each link can have a unique icon, which can be uploaded in the admin settings. If you select a language, the link will only be displayed for users with the selected language. This allows you to have different documentation links for users depending on their language.

It is also possible to add links for a special device (recognized by the user agent). Currently the following options are available: All devices, Android app, iOS app, Desktop client and all others (Browsers).

It is also possible to add links only for members of a given group.

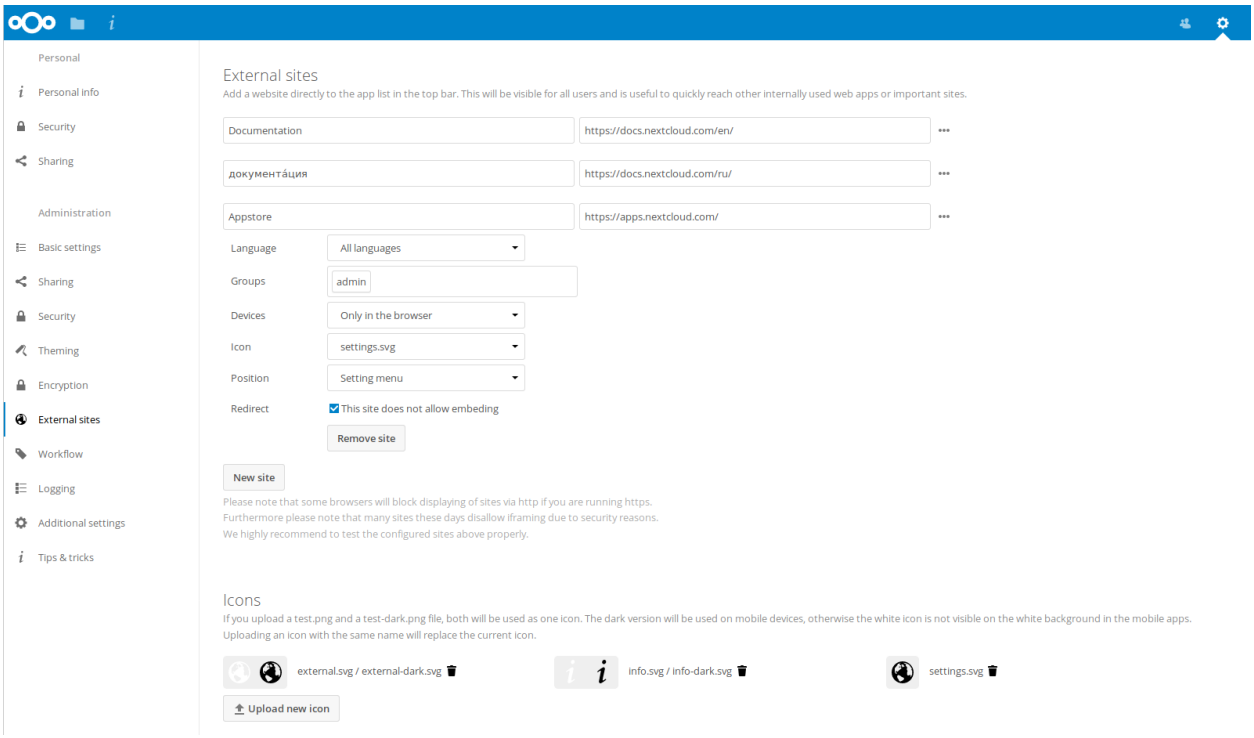
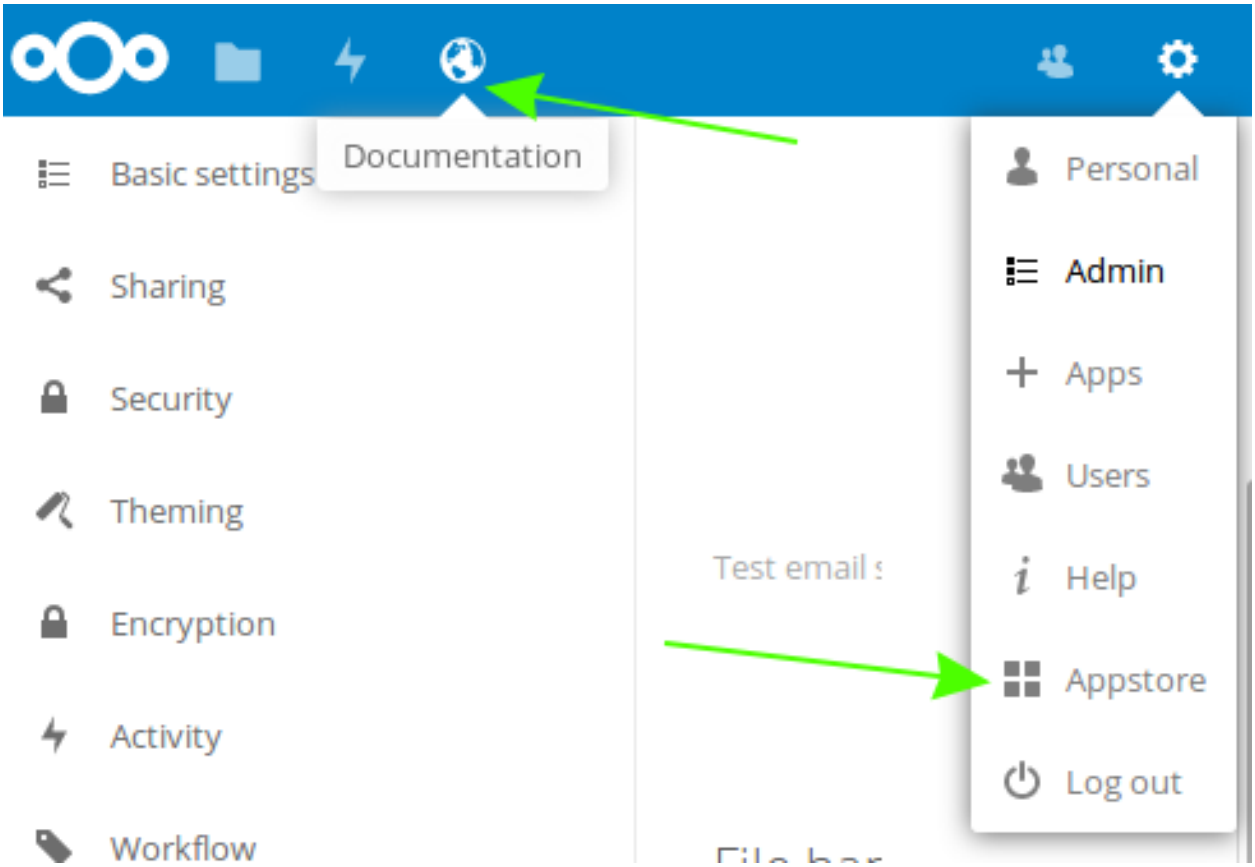


Fig. 2: *Click to enlarge*

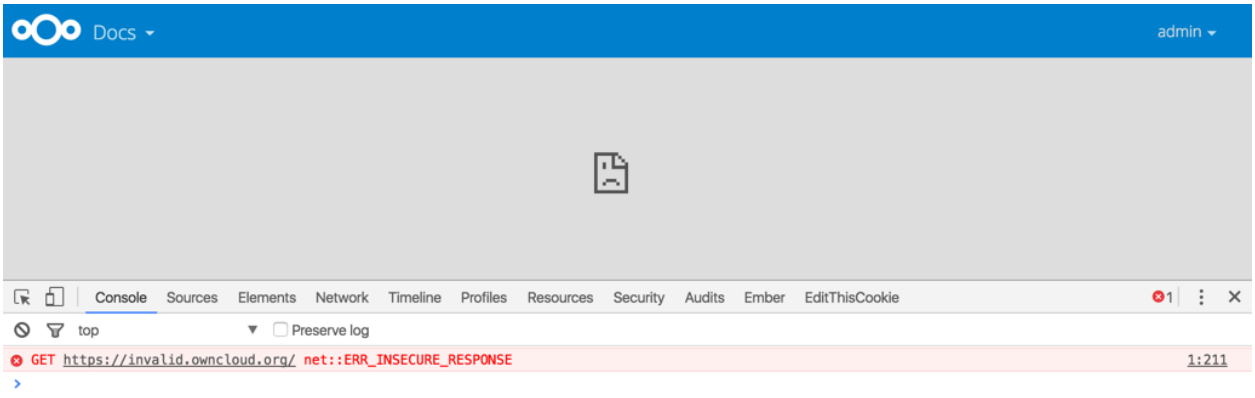
The links appear in the Nextcloud menu on the top or in the settings menu, after reloading the page.



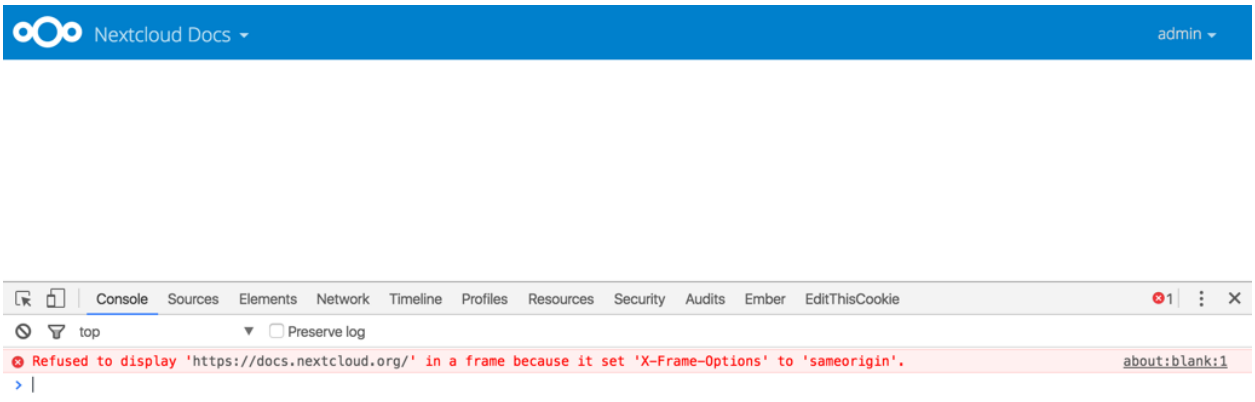
8.14.1 Configurations preventing embedding

Your links may or may not work correctly due to the various ways that Web browsers and Web sites handle HTTP and HTTPS URLs, and because the External Sites app embeds external links in IFrames. Modern Web browsers try very hard to protect Web surfers from dangerous links, and safety apps like Privacy Badger and ad-blockers may block embedded pages. It is strongly recommended to enforce HTTPS on your Nextcloud server; do not weaken this, or any of your security tools, just to make embedded Web pages work. After all, you can freely access them outside of Nextcloud.

Most Web sites that offer login functionalities use the `X-Frame-Options` or `Content-Security-Policy` HTTP header which instructs browsers to not allow their pages to be embedded for security reasons (e.g. "Clickjacking"). You can usually verify the reason why embedding the website is not possible by using your browser's console tool. For example, this page has an invalid SSL certificate.



On this page, X-Frame-Options prevents the embedding.



There is also a redirect option, which allows that those websites can still be added for quick access. Instead of embedding the website the user will be redirected to it.

8.15 Language & Locale

8.15.1 Default language

In normal cases Nextcloud will automatically detect the language of the Web-GUI. If this does not work properly or you want to make sure that Nextcloud always starts with a given language, you can set a **default_language** parameter in the `config/config.php`.

> **Note**
>
> The `default_language` parameter only applies when the browser sends no language preference and the user has not set their own. Accepts ISO 639-1 codes such as `en` (English), `fr` (French), `de` (informal German), or `de_DE` (formal German).

```
"default_language" => "en",
```

8.15.2 Force language

If you want to force a specific language, users will no longer be able to change their language in the personal settings. You can set a **force_language** parameter in the `config/config.php`.

```
"force_language" => "en",
```

If users shall be unable to change their language, but users have different languages, this value can be set to `true` instead of a language code.

> **Note**
>
> Please check Transifex language codes for the list of valid language codes.

8.15.3 Default locale

The locale is used to define how dates and other formats are displayed. Nextcloud should automatically pick an appropriate locale based on your current language. Users can modify their locale inside their settings panel. If that does not work properly or if you want to make sure that Nextcloud always starts with a given locale, you can set a **default_locale** parameter in the `config/config.php`.

> **Note**
>
> The default_locale parameter is only used when the user hasn't configured own locale preferences.

```
"default_locale" => "en_US",
```

8.15.4 Force locale

If you want to force a specific locale, users will no longer be able to change their locale in the personal settings. You can set a **force_locale** parameter in the `config/config.php`.

```
"force_locale" => "en_US",
```

> **Note**
>
> Please check the list of MomentJS supported locales for the list of valid locales.

8.16 Logging

Use your Nextcloud log to review system status, or to help debug problems. You may adjust logging levels, and choose how and where log data is stored. If additional event logging is required, you can optionally activate the **admin_audit** app.

When `file` based logging is utilized, both the Nextcloud log and, optionally, the **admin_audit** app log can be viewed within the Nextcloud interface under *Administration settings* -> *Logging* (this functionality is provided by the **logreader** app).

Further configuration and usage details for both the standard Nextcloud log and the optional **admin_audit** app log can be found below.

8.16.1 Log level

Logging levels range from **DEBUG**, which logs all activity, to **FATAL**, which logs only fatal errors.

- **0**: DEBUG: All activity; the most detailed logging.
- **1**: INFO: Activity such as user logins and file activities, plus warnings, errors, and fatal errors.
- **2**: WARN: Operations succeed, but with warnings of potential problems, plus errors and fatal errors.
- **3**: ERROR: An operation fails, but other services and operations continue, plus fatal errors.
- **4**: FATAL: The server stops.

By default the log level is set to **2** (WARN). Use **DEBUG** when you have a problem to diagnose, and then reset your log level to a less-verbose level as **DEBUG** outputs a lot of information, and can affect your server performance.

Logging level parameters are set in the `config/config.php` file.

8.16.2 Log type

errorlog

All log information will be sent to PHP `error_log()`.

```
"log_type" => "errorlog",
```

Warning

Until Nextcloud 25, log entries were prefixed with `[owncloud]`. From 26 onwards, log entries start with `[nextcloud]`.

file

All log information will be written to a separate log file which can be viewed using the log viewer on your Admin page. By default, a log file named **nextcloud.log** will be created in the directory which has been configured by the **datadirectory** parameter in `config/config.php`.

The desired date format can optionally be defined using the **logdateformat** parameter in `config/config.php`. By default the PHP date function parameter `c` is used, and therefore the date/time is written in the format `2013-01-10T15:20:25+02:00`. By using the date format in the example below, the date/time format will be written in the format `January 10, 2013 15:20:25`.

```
"log_type" => "file",
"logfile" => "nextcloud.log",
"loglevel" => 3,
"logdateformat" => "F d, Y H:i:s",
```

syslog

All log information will be sent to your default syslog daemon.

```
"log_type" => "syslog",
"syslog_tag" => "Nextcloud",
"logfile" => "",
"loglevel" => 3,
```

systemd

All log information will be sent to Systemd journal. Requires php-systemd extension.

```
"log_type" => "systemd",
"syslog_tag" => "Nextcloud",
```

8.16.3 Log fields explained

Example log entries

```
{
    "reqId":"TBsuA2uE86DiOD0S8f9j",
    "level":1,
    "time":"April 13, 2021 16:55:37",
    "remoteAddr":"192.168.56.1",
    "user":"admin",
    "app":"admin_audit",
    "method":"GET",
    "url":"/ocs/v1.php/cloud/users?disabled",
    "message":"Login successful: \"admin\"",
    "userAgent":"curl/7.68.0",
    "version":"21.0.1.1"
}

{
    "reqId":"ByeDVLuwkXKMfLpBgvxC",
    "level":2,
    "time":"April 14, 2021 09:03:29",
    "remoteAddr":"192.168.56.1",
    "user":"--",
    "app":"no app in context",
    "method":"POST",
    "url":"/login",
    "message":"Login failed: asdf (Remote IP: 192.168.56.1)",
    "userAgent":"Mozilla/5.0 (X11; Linux x86_64) AppleWebKit/537.36 (KHTML, like␣
↪Gecko) Chrome/89.0.4389.114 Safari/537.36",
    "version":"21.0.1.1"
}
```

Log field breakdown

- **reqId** (request id): any log lines related to a single request have the same value
- **level**: logged incident's level, always 1 in audit.log
- **time**: date and time (format and timezone can be configured in config.php)
- **remoteAddr**: the IP address of the user (if applicable – empty for occ commands)
- **user**: acting user's id (if applicable)
- **app**: affected app (always admin_audit in audit.log)
- **method**: HTTP method, for example GET, POST, PROPFIND, etc. – empty on occ calls
- **url**: request path (if applicable – empty on occ calls)

- **message**: event information message
- **userAgent**: user agent (if applicable – empty on occ calls)
- **exception**: Full exception with trace (if applicable)
- **data** additional structured data (if applicable)
- **version**: Nextcloud version at the time of request

Empty value are written as two dashes: `--`.

8.16.4 Admin audit log (Optional)

By enabling the **admin_audit** app, additional information about various events can be logged. Similar to the normal logging, the audit log can be provided to any of the existing logging mechanisms in `config/config.php`. The default behavior, if no parameters are specified after the app is enabled, is `file` based logging to a file called `audit.log` stored in the `datadirectory`.

If you wish to override this and log to syslog instead the following would be one approach:

```
"log_type_audit" => "syslog",
"syslog_tag_audit" => "Nextcloud",
"logfile_audit" => "",
```

Log level interaction

If system `loglevel` in `config.php` is set to `2` or higher, audit logging needs to be triggered explicitly by adding the following setting to `config.php`:

```
"log.condition" => [
    "apps" => ["admin_audit"],
],
```

Find detailed documentation on auditable events for enterprises in our customer portal.

Integrating into the Web Interface

The built-in NC `logreader` app (which is what provides the *Administration settings->Logging* interface) only accesses the file-based `nextcloud.log`. The **admin_audit** app log output, however, can be integrated into the web interface by configuring it to *also* log to the `nextcloud.log`.

Add the following to your `config.php` (adjusting the path to your own `nextcloud.log` path):

```
'log.condition' => [
    'apps' => [ 'admin_audit'],
],
'logfile_audit' => '/var/www/html/data/nextcloud.log',
```

Configuring through admin_audit app settings

Previously the audit logfile was defined in the app config. This config is still used when the system config is not provided, but is considered a legacy parameter.

```
occ config:app:set admin_audit logfile --value=/var/log/nextcloud/audit.log
```

8.16.5 Workflow log

By default, the workflow log is stored to *flow.log* in the data folder.

The path of the workflow log can be set as follows:

```
occ config:app:set workflowengine logfile --value=/var/log/nextcloud/flow.log
```

Set the value to */dev/null* to avoid storing the log.

8.16.6 Temporary overrides

You can run override the config.php log level of `occ` commands with as *documented here*.

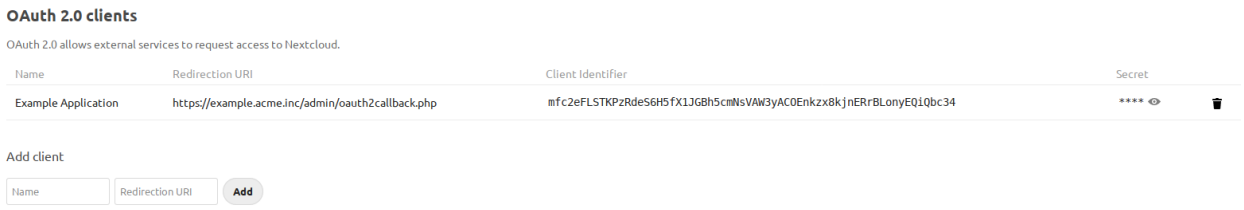
8.17 OAuth2

Nextcloud allows connecting external services (for example Moodle) to your Nextcloud. This is done via `OAuth2`. See RFC6749 for the OAuth2 specification.

> **Note**
>
> Nextcloud supports only confidential clients.

8.17.1 Add an OAuth2 Application

Head over to your Administrator Security Settings. Here you can add a new `OAuth2` client.



Enter the name of your application and provide a redirection url. You should now have a Client Identifier and Secret. Enter those into your `OAuth2` client.

Please provide the OAuth2 application the following details:

- Authorization endpoint: `https://cloud.example.org/apps/oauth2/authorize`
- Token endpoint: `https://cloud.example.org/apps/oauth2/api/v1/token`

Note that you must include `index.php` if pretty URL is not configured - i.e. `https://cloud.example.org/index.php/apps/oauth2/api/v1/token`.

8.17.2 The access token

The access token obtained is a so called Bearer token. Which means that for request to the Nextcloud server you will have to send the proper authorization header.

Authorization: Bearer <TOKEN>

Note that apache by default strips this. Make sure you have `mod_headers`, `mod_rewrite` and `mod_env` enabled.

8.17.3 Security considerations

Nextcloud `OAuth2` implementation currently does not support scoped access. This means that every token has full access to the complete account including read and write permission to the stored files. It is essential to store the `OAuth2` tokens in a safe way!

Without scopes and restrictable access it is not recommended to use a Nextcloud instance as a user authentication service.

8.17.4 Skipping pre-login warning

In Nextcloud default `OAuth2` flow, a confirmation step is shown before login if the user is not yet logged-in, and a second one is shown after login. To skip the pre-login one for a trusted application, the configuration option `skipAuthPickerApplications` can be set through occ:

```
sudo -E -u www-data php occ config:app:set oauth2 skipAuthPickerApplications --type␣
↪array --value '["myapplication"]'
```

8.18 Reverse proxy

Nextcloud can be run through a reverse proxy, which can cache static assets such as images, CSS or JS files, move the load of handling HTTPS to a different server or load balance between multiple servers.

8.18.1 Defining trusted proxies

For security, you must explicitly define the proxy servers that Nextcloud is to trust. Connections from trusted proxies will be specially treated to get the real client information, for use in access control and logging. Parameters are configured in `config/config.php`

Set the `trusted_proxies` parameter as an array of:

- IPv4 addresses
- IPv4 ranges in CIDR notation
- IPv6 addresses
- IPv6 ranges in CIDR notation

to define the servers Nextcloud should trust as proxies. This parameter provides protection against client spoofing, and you should secure those servers as you would your Nextcloud server.

A reverse proxy can define HTTP headers with the original client IP address, and Nextcloud can use those headers to retrieve that IP address. Nextcloud uses the de-facto standard header 'X-Forwarded-For' by default, but this can be configured with the **forwarded_for_headers** parameter. This parameter is an array of PHP lookup strings, for example 'X-Forwarded-For' becomes 'HTTP_X_FORWARDED_FOR'. Incorrectly setting this parameter may allow clients to spoof their IP address as visible to Nextcloud, even when going through the trusted proxy! The correct value for this parameter is dependent on your proxy software.

8.18.2 Overwrite parameters

The automatic hostname, protocol or webroot detection of Nextcloud can fail in certain reverse proxy situations. This configuration allows the automatic detection to be manually overridden. If Nextcloud fails to automatically detect the hostname, protocol or webroot you can use the **overwrite** parameters inside the `config/config.php`.

- `overwritehost` set the hostname of the proxy. You can also specify a port.
- `overwriteprotocol` set the protocol of the proxy. You can choose between the two options **http** and **https**.
- `overwritewebroot` set the absolute web path of the proxy to the Nextcloud folder.

- `overwritecondaddr` overwrite the values dependent on the remote address. The value must be a **regular expression** of the IP addresses of the proxy. This is useful when you use a reverse SSL proxy only for https access and you want to use the automatic detection for http access.
- `overwrite.cli.url` the base URL for any URLs which are generated within Nextcloud using any kind of command line tools. For example, the value set here will be used by the notifications area.

Leave the value empty or omit the parameter to keep the automatic detection.

8.18.3 Service Discovery

The redirects for CalDAV or CardDAV does not work if Nextcloud is running behind a reverse proxy. The recommended solution is that your reverse proxy does the redirects.

Apache2

```
RewriteEngine On
RewriteRule ^/\.well-known/carddav https://%{SERVER_NAME}/remote.php/dav/ [R=301,L]
RewriteRule ^/\.well-known/caldav https://%{SERVER_NAME}/remote.php/dav/ [R=301,L]
```

Thanks to @ffried for apache2 example.

Traefik 1

Using Docker labels:

```
traefik.frontend.redirect.permanent: 'true'
traefik.frontend.redirect.regex: 'https://(.*)/.well-known/(?:card|cal)dav'
traefik.frontend.redirect.replacement: 'https://$$1/remote.php/dav'
```

Using traefik.toml:

```
[frontends.frontend1.redirect]
  regex = "https://(.*)/.well-known/(?:card|cal)dav"
  replacement = "https://$1/remote.php/dav
  permanent = true
```

Thanks to @pauvos and @mrtumnus for traefik examples.

Traefik 2

Using Docker labels:

```
- "traefik.http.routers.nextcloud.middlewares=nextcloud_redirectregex@docker"
- "traefik.http.middlewares.nextcloud_redirectregex.redirectregex.permanent=true"
- "traefik.http.middlewares.nextcloud_redirectregex.redirectregex.regex=https://(.*)/.
↪well-known/(?:card|cal)dav"
- "traefik.http.middlewares.nextcloud_redirectregex.redirectregex.replacement=https://
↪$${1}/remote.php/dav"
```

Using a TOML file:

```
[http.middlewares]
  [http.middlewares.nextcloud-redirectregex.redirectRegex]
    permanent = true
```

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```
    regex = "https://(.*)/.well-known/(?:card|cal)dav"
    replacement = "https://${1}/remote.php/dav"
```

HAProxy

```
acl url_discovery path /.well-known/caldav /.well-known/carddav
http-request redirect location /remote.php/dav/ code 301 if url_discovery
```

NGINX

If using nginx as Nextcloud's webserver from behind another nginx reverse proxy, put this only in the reverse proxy's configuration.

```
location /.well-known/carddav {
    return 301 $scheme://$host/remote.php/dav;
}

location /.well-known/caldav {
    return 301 $scheme://$host/remote.php/dav;
}

location ^~ /.well-known {
    return 301 $scheme://$host/index.php$uri;
}
```

When using NGINX Proxy Manager, the entry `proxy_hide_header Upgrade;` must be added in the *"Advanced Settings"* of the proxy host under *"Custom Nginx Configuration"*, otherwise mobile devices (iPad, iPhone etc.) will simply receive the Error Message "Connection Closed".

Caddy

```
subdomain.example.com {
    redir /.well-known/carddav /remote.php/dav/ 301
    redir /.well-known/caldav /remote.php/dav/ 301

    reverse_proxy {$NEXTCLOUD_HOST:localhost}
}
```

8.18.4 Example

Multiple domains reverse SSL proxy

If you want to access your Nextcloud installation **http://domain.tld/nextcloud** via a multiple domains reverse SSL proxy **https://ssl-proxy.tld/domain.tld/nextcloud** with the IP address **10.0.0.1** you can set the following parameters inside the `config/config.php`.

```
<?php
$CONFIG = array (
  'trusted_proxies'   => ['10.0.0.1'],
  'overwritehost'     => 'ssl-proxy.tld',
  'overwriteprotocol' => 'https',
```

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```
  'overwritewebroot'  => '/domain.tld/nextcloud',
  'overwritecondaddr' => '^10\.0\.0\.1$',
  'overwrite.cli.url' => 'https://domain.tld/',
);
```

Note

If you want to use the SSL proxy during installation you have to create the `config/config.php` otherwise you have to extend the existing **$CONFIG** array.

8.19 Text app

8.19.1 Disable rich workspaces globally

Rich workspaces can be disabled globally by the admin by setting the following config option to 0 (default is 1):

```
occ config:app:set text workspace_available --value=0
```

8.19.2 Default file extension

The default file extension can be changed to txt in order to always create plain text files (default is md):

```
occ config:app:set text default_file_extension --value=txt
```

8.19.3 Disable rich text editing

Rich text editing can be turned off globally to always open markdown files in their raw format, without rendering of the formatting (default is 1):

```
occ config:app:set text rich_editing_enabled --value=0
```

8.19.4 File encodings

Text can automatically detect encodings of files and will convert them to UTF-8 when saving. Due to the variety of encodings, not all of them can be detected, however you can configure a list of encodings and in which priority they should be detected using the php `mbstring.detect_order` setting in your php.ini:

```
mbstring.detect_order = ASCII,JIS,UTF-8,SJIS,EUC-JP
```

8.19.5 Websocket support with notify_push

Text can use the notify_push app to get real-time updates when a file is changed by another user. To enable this, make sure that the notify_push app is installed and enabled.

You can then enable the integration with the following command:

```
occ config:app:set text notify_push --type=boolean --value=true
```

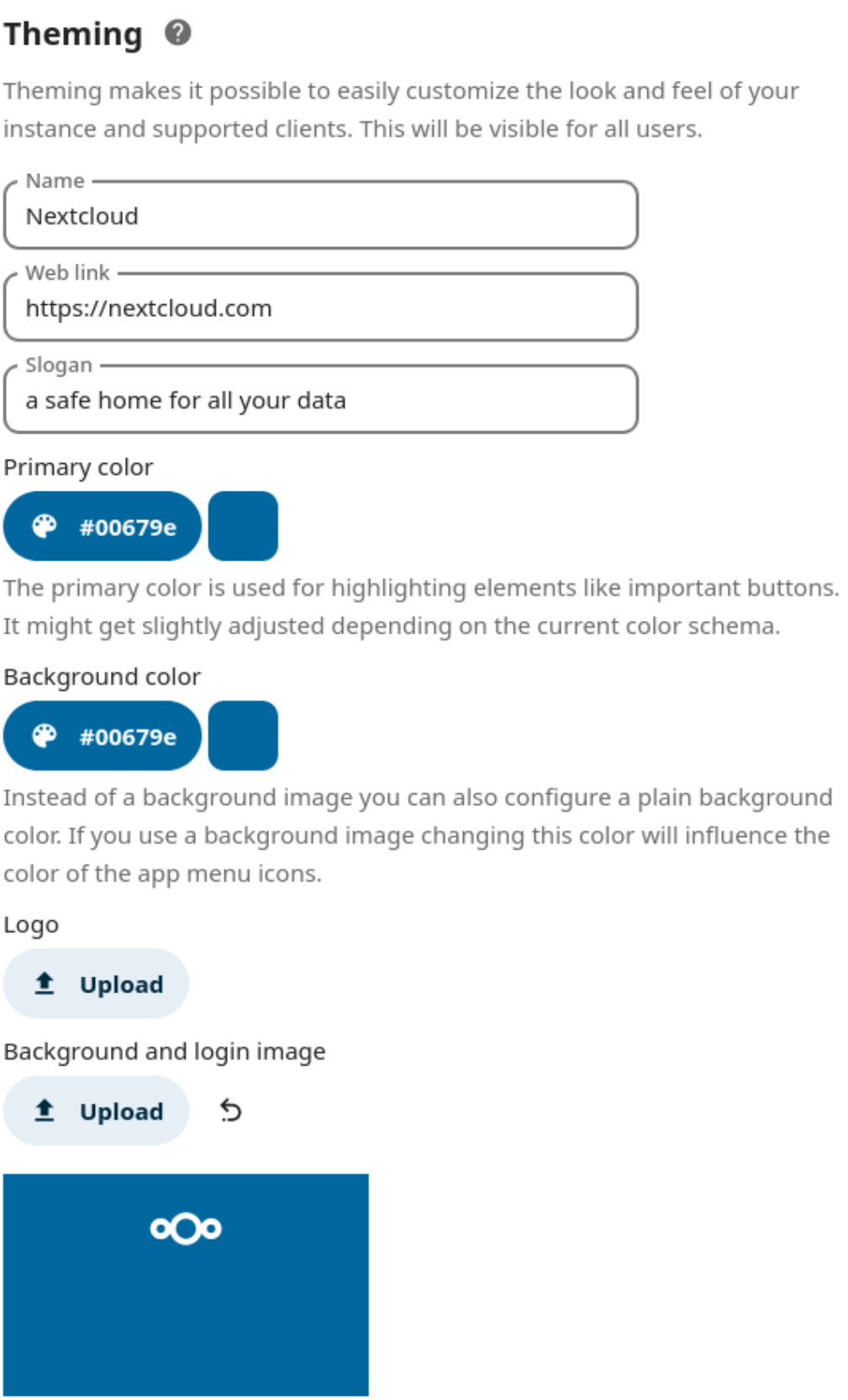
8.20 Theming

With our theming feature, you are able to customize the look and feel of your Nextcloud instance according to the corporate design of your organization by replacing the Nextcloud logo and color with your own assets.

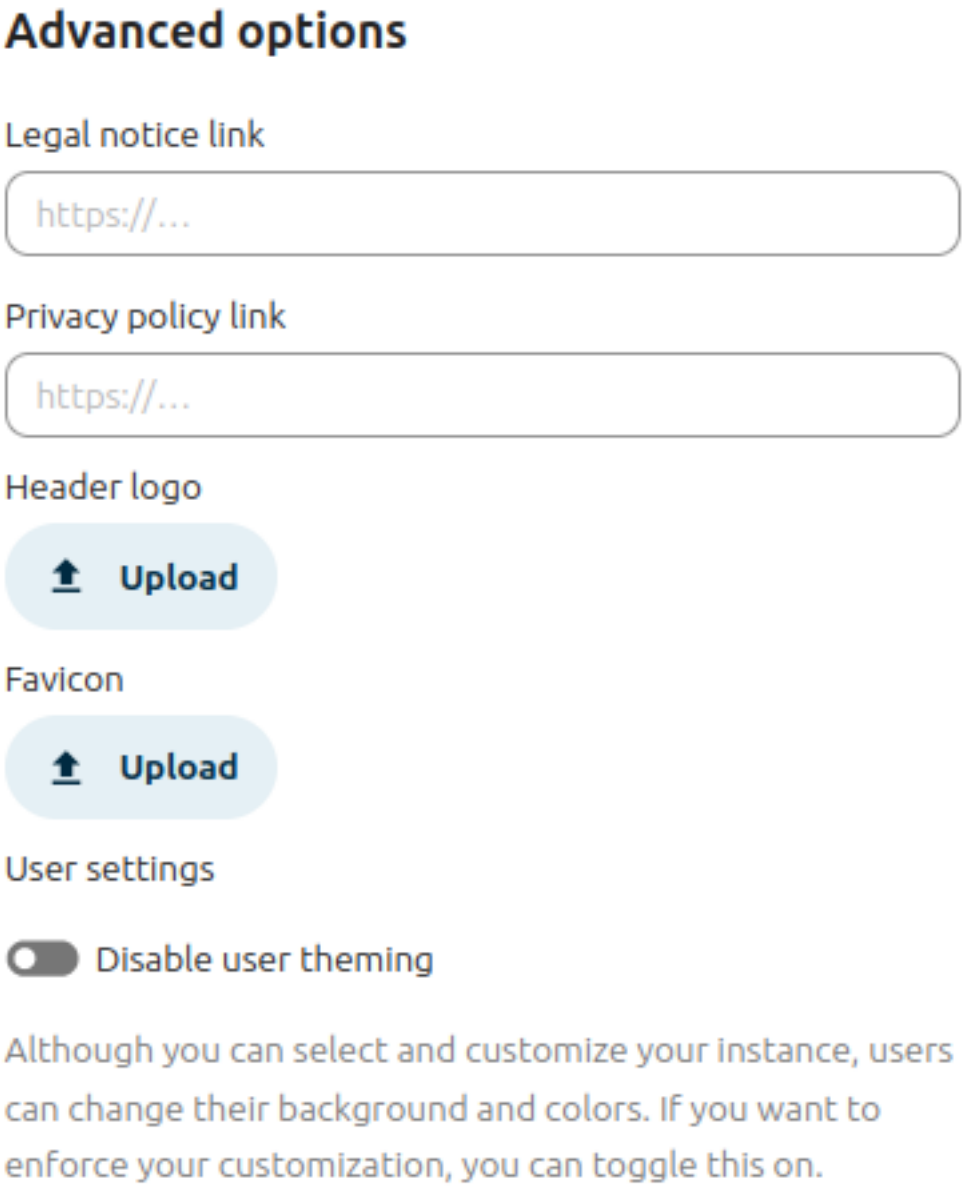
The theming app is enabled by default so the section should appear by default in your admin-settings. If not, check in the apps management that this app is enabled.

8.20.1 Modify the appearance of Nextcloud

You can change the following parameters of the look and feel on your instance:


Theming
Theming makes it possible to easily customize the look and feel of your instance and supported clients. This will be visible for all users.
Name
Nextcloud
Web link
https://nextcloud.com
Slogan
a safe home for all your data
Primary color
#00679e
The primary color is used for highlighting elements like important buttons. It might get slightly adjusted depending on the current color schema.
Background color
#00679e
Instead of a background image you can also configure a plain background color. If you use a background image changing this color will influence the color of the app menu icons.
Logo
Upload
Background and login image
Upload

- Name (e.g. ACME Inc. Cloud)
- Web link (e.g. https://acme.inc/)
- Slogan
- Primary color: The color used for important buttons, checkboxes, and folder icon
- Background color: The background color if no image is used, the color of header bar icons is also generated from this
- Logo: The logo will appear in the header and on the login page. The default has 62/34 px.
- Background and login image: The background image



- Additional legal links (Legal notice and Privacy policy link)
- Custom header logo and favicon as an alternative to auto-generation based on logo

- Disable user theming: Although you can select and customize your instance, users can change their backgrounds and colors. If you want to enforce your customization, you can toggle this on.

8.20.2 Configure theming through CLI

Theming configuration can also be adjusted through the `occ theming:config` command.

The following values are available to be set through this:

- name, url, imprintUrl, privacyUrl, slogan, color, primary_color `occ theming:config name "My Example Cloud"`
- background, logo, favicon, logoheader `occ theming:config logo /tmp/mylogo.png`
- disable-user-theming (yes/no) `occ theming:config disable-user-theming yes`

> **Note**
>
> Images require to be read from a local file on the Nextcloud server

Use a color instead of an image as a background:

```
occ theming:config color "#0082c9"
occ theming:config background backgroundColor
```

8.20.3 Theming of icons

According to the parameters you have set, Nextcloud will automatically generate favicons and a header logo depending on the current logo and theming color.

This requires the following additional dependencies:

- PHP module `imagick`
- SVG support for imagick (e.g. `libmagickcore-6.q16-3-extra` on Debian 9 and Ubuntu 18.04)

> **Note**
>
> In the advanced options of the theming app you are able to set a custom favicon in case you do not want to use the same logo resources you have set above or you do not want to install the mentioned dependencies.

8.20.4 Branded clients

> **Note**
>
> Nextcloud GmbH provides branding services, delivering sync clients (mobile and desktop) which use your corporate identity and are pre-configured to help your users get up and running in no time. If you are interested in our advanced branding & support subscription, contact our sales team.

The theming app supports changing the URLs to the mobile apps (Android & iOS) that are shown when the web interface is opened on one of those devices. Then there was a header shown, that redirects the user to the app in the app store. By default, this redirects to the Nextcloud apps. In some cases, it is wanted that this links to branded versions of those apps. In those cases the IDs and URLs can be set via the `occ`-command:

```
occ config:app:set theming AndroidClientUrl --value "https://play.google.com/store/
↪apps/details?id=com.nextcloud.client"
occ config:app:set theming iTunesAppId --value "1125420102"
occ config:app:set theming iOSClientUrl --value "https://itunes.apple.com/us/app/
↪nextcloud/id1125420102?mt=8"
```

CHAPTER

NINE

USING THE OCC COMMAND

Nextcloud's `occ` command (origins from "ownCloud Console") is Nextcloud's command-line interface. You can perform many common server operations with `occ`, such as installing and upgrading Nextcloud, manage users, encryption, passwords, LDAP setting, and more.

`occ` is in the `nextcloud/` directory; for example `/var/www/nextcloud` on Ubuntu Linux. `occ` is a PHP script. **You must run it as your HTTP user** to ensure that the correct permissions are maintained on your Nextcloud files and directories.

9.1 occ command Directory

- *Running occ*
- *Limitations in maintenance mode*
- *Apps commands*
- *Background jobs selector*
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- *Versions*
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- *Two-factor authentication*
- *Disable users*
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9.2 Running occ

You must run `occ` as your HTTP user so that the file ownership and permissions on your Nextcloud data directory stay consistent with the web server.

The HTTP user is different on the various Linux distributions:

- The HTTP user and group in Debian/Ubuntu is www-data.
- The HTTP user and group in Fedora/CentOS is apache.
- The HTTP user and group in Arch Linux is http.
- The HTTP user in openSUSE is wwwrun, and the HTTP group is www.

If your HTTP server is configured to use a different PHP version than the default (/usr/bin/php), `occ` should be run with the same version. For example, in CentOS 6.5 with SCL-PHP70 installed, the command looks like this:

```
sudo -u apache /opt/rh/php70/root/usr/bin/php /var/www/html/nextcloud/occ
```

Note

Although the following examples make use of the `sudo -u ... /path/to/php /path/to/occ` method, your environment may require use of a different wrapper utility than `sudo` to execute the command as the appropriate user. Other common wrappers:

- `su --command '/path/to/php ...' username` – Note here that the target user specification comes at the end, and the command to execute is specified first.
- `runuser --user username -- /path/to/php ...` – This wrapper might be used in container contexts (ex: Docker / `arm32v7/nextcloud`) where both `sudo` and `su` wrapper utilities cannot be used.

Running `occ` with no options lists all commands and options, like this example on Ubuntu:

```
sudo -E -u www-data php occ
Nextcloud version 19.0.0

Usage:
 command [options] [arguments]
```

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```
Options:
 -h, --help            Display this help message
 -q, --quiet           Do not output any message
 -V, --version         Display this application version
     --ansi            Force ANSI output
     --no-ansi         Disable ANSI output
 -n, --no-interaction  Do not ask any interactive question
     --no-warnings     Skip global warnings, show command output only
 -v|vv|vvv, --verbose  Increase the verbosity of messages: 1 for normal output,
                       2 for more verbose output and 3 for debug

Available commands:
 check                 check dependencies of the server
                       environment
 help                  Displays help for a command
 list                  Lists commands
 status                show some status information
 upgrade               run upgrade routines after installation of
                       a new release. The release has to be
                       installed before.
```

This is the same as `sudo -E -u www-data php occ list`.

Run it with the `-h` option for syntax help:

```
sudo -E -u www-data php occ -h
```

Display your Nextcloud version:

```
sudo -E -u www-data php occ -V
  Nextcloud version 19.0.0
```

Query your Nextcloud server status:

```
sudo -E -u www-data php occ status
  - installed: true
  - version: 19.0.0.12
  - versionstring: 19.0.0
  - edition:
```

`occ` has options, commands, and arguments. Options and arguments are optional, while commands are required. The syntax is:

```
occ [options] command [arguments]
```

Get detailed information on individual commands with the `help` command, like this example for the `maintenance:mode` command:

```
sudo -E -u www-data php occ help maintenance:mode
Usage:
 maintenance:mode [options]

Options:
```

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```
    --on              enable maintenance mode
    --off             disable maintenance mode
 -h, --help           Display this help message
 -q, --quiet          Do not output any message
 -V, --version        Display this application version
    --ansi            Force ANSI output
    --no-ansi         Disable ANSI output
 -n, --no-interaction  Do not ask any interactive question
    --no-warnings     Skip global warnings, show command output only
 -v|vv|vvv, --verbose  Increase the verbosity of messages: 1 for normal output,
                       2 for more verbose output and 3 for debug
```

The `status` command from above has an option to define the output format. The default is plain text, but it can also be `json`:

```
sudo -E -u www-data php occ status --output=json
{"installed":true,"version":"19.0.0.9","versionstring":"19.0.0","edition":""}
```

or `json_pretty`:

```
sudo -E -u www-data php occ status --output=json_pretty
{
   "installed": true,
   "version": "19.0.0.12",
   "versionstring": "19.0.0",
   "edition": ""
}
```

This output option is available on all list and list-like commands: `status`, `check`, `app:list`, `config:list`, `encryption:status` and `encryption:list-modules`

9.2.1 Environment variables

`sudo` does not forward environment variables by default. You can prepend the variable and use the `-E` switch to pass it through:

```
NC_debug=true sudo -E -u www-data php occ status
```

Alternatively, `export` the variable first:

```
export NC_debug=true
sudo -E -u www-data php occ status
```

9.3 Enabling autocompletion

Note

Command autocompletion currently only works if the user you use to execute the occ commands has a profile. `www-data` in most cases is `nologon` and therefore **cannot** use this feature.

Autocompletion is available for bash (and bash based consoles). To enable it, you have to run **one** of the following commands:

```
# BASH ~4.x, ZSH
source <(/var/www/html/nextcloud/occ _completion --generate-hook)

# BASH ~3.x, ZSH
/var/www/html/nextcloud/occ _completion --generate-hook | source /dev/stdin

# BASH (any version)
eval $(/var/www/html/nextcloud/occ _completion --generate-hook)
```

This will allow you to use autocompletion with the full path `/var/www/html/nextcloud/occ <tab>`.

If you also want to use autocompletion on occ from within the directory without using the full path, you need to specify `--program occ` after the `--generate-hook`.

If you want the completion to apply automatically for all new shell sessions, add the command to your shell's profile (eg. `~/.bash_profile` or `~/.zshrc`).

9.4 Limitations in maintenance mode

In maintenance mode, apps are not loaded[1], so commands from apps are unavailable. Commands integrated into Nextcloud server are available in maintenance mode.

We discourage the use of maintenance mode unless the command explicitly prompts you to do so or unless the commands' documentation explicitly states that maintenance mode should be used.

A command may use events to communicate with other apps. An app can only react to an event when loaded. Example: The command user:delete deletes a user account. UserDeletedEvent is emitted. Calendar app implements an event listener to delete user data[2]. In maintenance mode, the Calendar app is not loaded, and hence the user data not deleted.

9.5 Apps commands

The `app` commands list, enable, and disable apps:

```
app
 app:install      install selected app
 app:disable      disable an app
 app:enable       enable an app
 app:getpath      get an absolute path to the app directory
 app:list         list all available apps
 app:update       update an app or all apps
 app:remove       disable and remove an app
```

Download and install an app:

```
sudo -E -u www-data php occ app:install twofactor_totp
```

Install but don't enable:

```
sudo -E -u www-data php occ app:install --keep-disabled twofactor_totp
```

[1] Exception: The settings app is loaded
[2] Calendar app event listener for UserDeletedEvent

Install regardless of the Nextcloud version requirement:

```
sudo -E -u www-data php occ app:install --force twofactor_totp
```

List all of your installed apps, and show whether they are enabled or disabled:

```
sudo -E -u www-data php occ app:list
```

List all of your installed and enabled (flag `--enabled`) or disabled (flag `--disabled`) apps:

```
sudo -E -u www-data php occ app:list --enabled
```

List non-shipped installed apps only:

```
sudo -E -u www-data php occ app:list --shipped false
```

Enable an app, for example the External Storage Support app:

```
sudo -E -u www-data php occ app:enable files_external
files_external enabled
```

Enable an app regardless of the Nextcloud version requirement:

```
sudo -E -u www-data php occ app:enable --force files_external
files_external enabled
```

Enable an app for specific groups of users:

```
sudo -E -u www-data php occ app:enable --groups admin --groups sales files_external
files_external enabled for groups: admin, sales
```

Enable multiple apps simultaneously:

```
sudo -E -u www-data php occ app:enable app1 app2 app3
app1 enabled
app2 enabled
app3 enabled
```

Disable an app:

```
sudo -E -u www-data php occ app:disable files_external
files_external disabled
```

Disable and remove an app:

```
sudo -E -u www-data php occ app:remove files_external
files_external disabled
files_external 1.21.0 removed
```

Remove an app, but keep the app data:

```
sudo -E -u www-data php occ app:remove --keep-data files_external
files_external 1.21.0 removed
```

You can get the full filepath to an app:

```
sudo -E -u www-data php occ app:getpath notifications
/var/www/nextcloud/apps/notifications
```

To update an app, for instance Contacts:

```
sudo -E -u www-data php occ app:update contacts
```

To update all apps:

```
sudo -E -u www-data php occ app:update --all
```

To show available update(s) without updating:

```
sudo -E -u www-data php occ app:update --showonly
```

To update an app to an unstable release, for instance News:

```
sudo -E -u www-data php occ app:update --allow-unstable news
```

9.6 Background jobs selector

Use the `background` commands to select which scheduler you want to use for controlling background jobs. This is the same as using the **Cron** section on your Nextcloud Admin page:

```
background
 background:cron       Set background jobs to cron mode
 background:ajax       Set background jobs to ajax mode
 background:webcron    Set background jobs to webcron mode
```

Example:

```
sudo -E -u www-data php occ background:cron
  Set mode for background jobs to 'cron'
```

The other two commands are:

- `background:ajax`
- `background:webcron`

See *Background jobs* to learn more.

9.7 Config commands

The `config` commands are used to configure the Nextcloud server:

```
config
 config:app:delete      Delete an app config value
 config:app:get         Get an app config value
 config:app:set         Set an app config value
 config:import          Import a list of configs
 config:list            List all configs
 config:system:delete   Delete a system config value
```

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```
config:system:get      Get a system config value
config:system:set      Set a system config value
```

While setting a configuration value, multiple options are available:

- `--value=VALUE` change the configuration value
- `--type=TYPE` change the type of the value. Use carefully; can break your instance
- `--lazy|--no-lazy` set value as *lazy*
- `--sensitive|--no-sensitive` set value as *sensitive*
- `--update-only` only updates if a value is already stored

Note

See Appconfig Concepts to learn more about *typed value*, *lazy* and *sensitive* flag.

You can list all configuration values with one command:

```
sudo -E -u www-data php occ config:list
```

By default, passwords and other sensitive data are omitted from the report, so the output can be posted publicly (e.g. as part of a bug report). In order to generate a full export of all configuration values the `--private` flag needs to be set:

```
sudo -E -u www-data php occ config:list --private
```

The exported content can also be imported again to allow the fast setup of similar instances. The import command will only add or update values. Values that exist in the current configuration, but not in the one that is being imported are left untouched:

```
sudo -E -u www-data php occ config:import filename.json
```

It is also possible to import remote files, by piping the input:

```
sudo -E -u www-data php occ config:import < local-backup.json
```

Note

While it is possible to update/set/delete the versions and installation statuses of apps and Nextcloud itself, it is **not** recommended to do this directly. Use the `occ app:enable`, `occ app:disable` and `occ app:update` commands instead.

9.7.1 Getting a single configuration value

These commands get the value of a single app or system configuration:

```
sudo -E -u www-data php occ config:system:get version
19.0.0.12

sudo -E -u www-data php occ config:app:get activity installed_version
2.2.1
```

9.7.2 Setting a single configuration value

These commands set the value of a single app or system configuration:

```
sudo -E -u www-data php occ config:system:set logtimezone
--value="Europe/Berlin"
System config value logtimezone set to Europe/Berlin

sudo -E -u www-data php occ config:app:set files_sharing
incoming_server2server_share_enabled --value="yes"
Config value incoming_server2server_share_enabled for app files_sharing set to yes
```

The `config:system:set` command creates the value, if it does not already exist. To update an existing value, set `--update-only`:

```
sudo -E -u www-data php occ config:system:set doesnotexist --value="true"
--type=boolean --update-only
Value not updated, as it has not been set before.
```

Note that in order to write a Boolean, float, or integer value to the configuration file, you need to specify the type on your command. This applies only to the `config:system:set` command. The following values are known:

- `boolean`
- `float`
- `integer`
- `json`
- `null`
- `string` (default)

When you want to e.g. disable the maintenance mode run the following command:

```
sudo -E -u www-data php occ config:system:set maintenance --value=false --type=boolean
Nextcloud is in maintenance mode - no app have been loaded
System config value maintenance set to boolean false
```

9.7.3 Setting an array configuration value

Some configurations (e.g. the trusted domain setting) are an array of data. In this case, `config:system:get` for this key will return multiple values:

```
sudo -E -u www-data php occ config:system:get trusted_domains
localhost
nextcloud.local
sample.tld
```

To set one of multiple values, you need to specify the array index as the second `name` in the `config:system:set` command, separated by a space. For example, to replace `sample.tld` with `example.com`, `trusted_domains => 2` needs to be set:

```
sudo -E -u www-data php occ config:system:set trusted_domains 2 --value=example.com
System config value trusted_domains => 2 set to string example.com

sudo -E -u www-data php occ config:system:get trusted_domains
```

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```
localhost
nextcloud.local
example.com
```

Alternatively, you can set the entry array at once by using the `json` type:

```
sudo -E -u www-data php occ config:system:set trusted_domains --type json --value '[
↪"nextcloud.local","example.com"]'
System config value trusted_domains set to json ["nextcloud.local","example.com"]

sudo -E -u www-data php occ config:system:get trusted_domains
nextcloud.local
example.com
```

9.7.4 Setting a hierarchical configuration value

Some configurations use hierarchical data. For example, the settings for the Redis cache would look like this in the `config.php` file:

```
'redis' => array(
  'host' => '/var/run/redis/redis.sock',
  'port' => 0,
  'dbindex' => 0,
  'password' => 'secret',
  'timeout' => 1.5,
)
```

Setting such hierarchical values works similarly to setting an array value above. For this Redis example, use the following commands:

```
sudo -E -u www-data php occ config:system:set redis host \
--value=/var/run/redis/redis.sock
sudo -E -u www-data php occ config:system:set redis port --value=0
sudo -E -u www-data php occ config:system:set redis dbindex --value=0
sudo -E -u www-data php occ config:system:set redis password --value=secret
sudo -E -u www-data php occ config:system:set redis timeout --value=1.5
```

Alternatively, you can set the entry configuration at once by using the `json` type:

```
sudo -E -u www-data php occ config:system:set redis --type json --value '{"host":"/
↪var/run/redis/redis.sock","port":0,"dbindex":0,"password":"secret","timeout":1.5}'
```

9.7.5 Deleting a single configuration value

These commands delete the configuration of an app or system configuration:

```
sudo -E -u www-data php occ config:system:delete maintenance:mode
System config value maintenance:mode deleted

sudo -E -u www-data php occ config:app:delete appname provisioning_api
Config value provisioning_api of app appname deleted
```

The delete command will by default not complain if the configuration was not set before. If you want to be notified in that case, set the `--error-if-not-exists` flag:

```
sudo -E -u www-data php occ config:system:delete doesnotexist
--error-if-not-exists
System config value doesnotexist could not be deleted because it did not exist
```

9.8 Dav commands

Manage addressbooks and calendars:

```
dav
 dav:create-addressbook          Create a dav addressbook
 dav:create-calendar             Create a dav calendar
 dav:create-subscription         Create a dav subscription
 dav:delete-calendar             Delete a dav calendar
 dav:delete-subscription         Delete a calendar subscription for a user
 dav:fix-missing-caldav-changes  Insert missing calendarchanges rows for existing␣
↪events
 dav:list-addressbooks           List all addressbooks of a user
 dav:list-calendars              List all calendars of a user
 dav:list-subscriptions          List all calendar subscriptions for a user
 dav:move-calendar               Move a calendar from an user to another
 dav:remove-invalid-shares       Remove invalid dav shares
 dav:retention:clean-up
 dav:send-event-reminders        Sends event reminders
 dav:sync-birthday-calendar      Synchronizes the birthday calendar
 dav:sync-system-addressbook     Synchronizes users to the system addressbook
calendar
 calendar:export                 Export a calendar of a user
 calendar:import                 Import a calendar to a user
```

9.8.1 Manage addressbooks

List all addressbooks of a user

`dav:list-addressbooks <uid>`

This example will list all addressbooks for user annie:

```
sudo -E -u www-data php occ dav:list-addressbooks annie
```

Create a addressbook for a user

`dav:create-addressbook <user> <name>`

This example creates the addressbook `mollybook` for the user molly:

```
sudo -E -u www-data php occ dav:create-addressbook molly mollybook
```

9.8.2 Manage calendars

List all calendars of a user

`dav:list-calendars <uid>`

This example will list all calendars for user annie:

```
sudo -E -u www-data php occ dav:list-calendars annie
```

Create a calendar for a user

`dav:create-calendar <user> <name>`

This example creates the calendar `mollycal` for the user molly:

```
sudo -E -u www-data php occ dav:create-calendar molly mollycal
```

Delete a calendar for a user

`dav:delete-calendar [--birthday] [-f|--force] [--] <uid> [<name>]` deletes the calendar named `name` (or the birthday calendar if `--birthday` is specified) of the user `uid`. You can use the force option `-f` or `--force` to delete the calendar instead of moving it to the trashbin.

This example will delete the calendar mollycal of user molly:

```
sudo -E -u www-data php occ dav:delete-calendar molly mollycal
```

This example will delete the birthday calendar of user molly:

```
sudo -E -u www-data php occ dav:delete-calendar --birthday molly
```

Move a calendar of a user

Note

Note that this will change existing share URLs.

`dav:move-calendar [-f|--force] [--] <name> <sourceuid> <destinationuid>` allows the admin to move a calendar named `name` from a user `sourceuid` to the user `destinationuid`. You can use the force option *-f* to enforce the move if there are conflicts with existing shares. The system will also generate a new unique calendar name in case there is a conflict over the destination user.

This example will move calendar named personal from user dennis to user sabine:

```
sudo -E -u www-data php occ dav:move-calendar personal dennis sabine
```

Export a calendar of a user

`calendar:export [--format FORMAT] [--location LOCATION] [--] <uid> <uri>` exports the calendar entries from a calendar with the given `uri` of user `uid`.

Arguments:

- `uid` (mandatory): User ID whose calendar will be exported.
- `cid` (mandatory): Calendar URI to export.

- `--format FORMAT` (optional, defaults to `ical`): Output format. One of `ical`, `xcal`, or `jcal`.
- `--location <file path>` (optional, defaults to stdout): Path to the file to export to. If omitted, output is written to standard output.

The output format can be specified with the `--format` option. Valid formats are `ical` standard format (RFC 5545), `xcal` XML iCalendar (RFC 6321), and `jcal` JSON iCalendar (RFC 7265).

This example will export the calendar named personal of user dennis to a file named personal.ics in standard format:

```
sudo -E -u www-data php occ calendar:export dennis personal --location /tmp/personal.
↪ics
```

This example will export the calendar in XML iCalendar format:

```
sudo -E -u www-data php occ calendar:export dennis personal --format xcal --location /
↪tmp/personal.xcal
```

This example will export the calendar in JSON iCalendar format to standard output:

```
sudo -E -u www-data php occ calendar:export dennis personal --format jcal
```

Import a calendar to a user

`calendar:import [--format FORMAT] [--errors ERRORS] [--validation VALIDATION] [--supersede] [--show-created] [--show-updated] [--show-skipped] [--show-errors] [--] <uid> <uri> [<location>]` imports a calendar entries to the calendar with the given `uri` of user `uid`.

Arguments:

- `uid` (mandatory): User ID to import the calendar for.
- `uri` (mandatory): Calendar URI to import into.
- `location` (optional, defaults to stdin): Path to the file to import. If omitted, reads from standard input.
- `--format FORMAT` (optional, defaults to `ical`): Input format. One of `ical`, `xcal`, or `jcal`.
- `--supersede` (optional): Force override of existing objects with the same UID.
- `--show-created` (optional): Show UID of created objects after import.
- `--show-updated` (optional): Show UID of updated objects after import.
- `--show-skipped` (optional): Show UID of skipped objects (e.g., duplicates or invalid entries).
- `--show-errors` (optional): Show UID of objects with errors during import.
- `--errors ERRORS` (optional): How to handle errors. `0` = continue on error, `1` = fail on error.
- `--validation VALIDATION` (optional): How to handle object validation. `0` = no validation, `1` = validate and skip on issue, `2` = validate and fail on issue.

The input format can be specified with the `--format` option, valid formats are `ical` standard format (RFC 5545), `xcal` XML iCalendar (RFC 6321) and `jcal` JSON iCalendar (RFC 7265), the default is `ical`.

This example will import from a file named personal.ics in standard format to the calendar named personal of user dennis:

```
sudo -E -u www-data php occ calendar:import dennis personal /tmp/personal.ics
```

This example will import from a file named personal.xcal in XML iCalendar format to the calendar named personal of user dennis:

```
sudo -E -u www-data php occ calendar:import --format xcal dennis personal /tmp/
↪personal.xcal
```

This example will import from a file named personal.jcal in JSON iCalendar format to the calendar named personal of user dennis:

```
sudo -E -u www-data php occ calendar:import --format jcal dennis personal /tmp/
↪personal.jcal
```

This example will import from standard input to the calendar named personal of user dennis:

```
cat /tmp/personal.ics | sudo -E -u www-data php occ calendar:import dennis personal
```

Misc

`dav:fix-missing-caldav-changes [<user>]` attempts to restore calendar sync changes when data in the calendarchanges table has been lost. If the user ID is omitted, the command runs for all users, which may take some time to complete.

`dav:retention:clean-up` deletes elements from the CalDAV trash that are due for removal.

`dav:remove-invalid-shares` removes invalid shares that were created due to a bug in the calendar app.

`dav:send-event-reminders` is a command that should be called regularly through a dedicated cron job to send event reminder notifications. See *Calendar / CalDAV* for more information on how to use this command.

9.8.3 Manage calendar subscriptions

List all calendar subscriptions of a user

`dav:list-subscriptions <uid>`

This example will list all calendar subscriptions for user annie:

```
sudo -E -u www-data php occ dav:list-subscriptions annie
```

Create a calendar subscription for a user

`dav:create-subscription <user> <name> <url> [<color>]`

This example creates the subscription for the lunar calendar `Lunar Calendar` for the user molly:

```
sudo -E -u www-data php occ dav:create-subscription molly "Lunar Calendar" webcal://
↪cantonbecker.com/astronomy-calendar/astrocal.ics
```

Optionally, a color for the new subscription calendar can be passed as a HEX color code:

```
sudo -E -u www-data php occ dav:create-subscription molly "Lunar Calendar" calendar␣
↪webcal://cantonbecker.com/astronomy-calendar/astrocal.ics "#ff5733"
```

If not set, the theming default color will be used.

Delete a calendar subscription for a user

`dav:delete-subscription <uid> <uri>`

This example deletes the subscription for the lunar calendar `Lunar Calendar` for the user molly:

```
sudo -E -u www-data php occ dav:delete-subscription molly "Lunar Calendar"
```

9.8.4 Sync system address book

`dav:sync-system-addressbook` synchronizes all users to the *system address book*:

```
sudo -E -u www-data php occ dav:sync-system-addressbook
```

9.8.5 Sync birthday calendar

`dav:sync-birthday-calendar [<user>]` adds all birthdays to your calendar from addressbooks shared with you. This example syncs to your calendar from user bernie:

```
sudo -E -u www-data php occ dav:sync-birthday-calendar bernie
```

9.8.6 Disable creation of example events

This will disable the automatic creation of example events in calendar:

```
sudo -E -u www-data php occ config:app:set dav create_example_event --value=false --
↪type=boolean
```

9.9 Database conversion

The SQLite database is good for testing, and for Nextcloud servers with small single-user workloads that do not use sync clients, but production servers with multiple users should use MariaDB, MySQL, or PostgreSQL. You can use `occ` to convert from SQLite to one of these other databases.

```
db
 db:convert-type           Convert the Nextcloud database to the newly
                           configured one
```

You need:

- Your desired database and its PHP connector installed.
- The login and password of a database admin user.
- The database port number, if it is a non-standard port.

This is example converts SQLite to MySQL/MariaDB:

```
sudo -E -u www-data php occ db:convert-type mysql oc_dbuser 127.0.0.1
oc_database
```

For a more detailed explanation see *Converting database type*

9.10 Add missing indices

It might happen that we add from time to time new indices to already existing database tables, for example to improve performance. In order to check your database for missing indices run following command:

```
sudo -E -u www-data php occ db:add-missing-indices
```

Use option `--dry-run` to output the SQL queries without running them.

9.11 Encryption

`occ` includes a complete set of commands for managing encryption:

```
encryption
 encryption:change-key-storage-root   Change key storage root
 encryption:decrypt-all               Disable server-side encryption and
                                      decrypt all files
 encryption:disable                   Disable encryption
 encryption:drop-legacy-filekey       Drop legacy filekey for files still using it
 encryption:enable                    Enable encryption
 encryption:enable-master-key         Enable the master key. Only available
                                      for fresh installations with no existing
                                      encrypted data! There is also no way to
                                      disable it again.
 encryption:encrypt-all               Encrypt all files for all users
 encryption:list-modules              List all available encryption modules
 encryption:set-default-module        Set the encryption default module
 encryption:show-key-storage-root     Show current key storage root
 encryption:status                    Lists the current status of encryption
```

`encryption:status` shows whether you have active encryption, and your default encryption module. To enable encryption you must first enable the Encryption app, and then run `encryption:enable`:

```
sudo -E -u www-data php occ app:enable encryption
sudo -E -u www-data php occ encryption:enable
sudo -E -u www-data php occ encryption:status
 - enabled: true
 - defaultModule: OC_DEFAULT_MODULE
```

`encryption:change-key-storage-root` is for moving your encryption keys to a different folder. It takes one argument, `newRoot`, which defines your new root folder:

```
sudo -E -u www-data php occ encryption:change-key-storage-root /etc/oc-keys
```

You can see the current location of your keys folder:

```
sudo -E -u www-data php occ encryption:show-key-storage-root
Current key storage root:  default storage location (data/)
```

`encryption:list-modules` displays your available encryption modules. You will see a list of modules only if you have enabled the Encryption app. Use `encryption:set-default-module [module name]` to set your desired module.

`encryption:encrypt-all` encrypts all data files for all users. You must first put your Nextcloud server into *maintenance mode* to prevent any user activity until encryption is completed.

`encryption:decrypt-all` decrypts all user data files, or optionally a single user:

```
sudo -E -u www-data php occ encryption:decrypt freda
```

Users must have enabled recovery keys on their Personal pages.

Note that if you do not have master key/recovery key enabled, you can ONLY decrypt files per user, one user at a time and NOT when in maintenance mode. You will need the users' password to decrypt the files.

Use `encryption:disable` to disable your encryption module. You must first put your Nextcloud server into *maintenance mode* to prevent any user activity.

`encryption:enable-master-key` creates a new master key, which is used for all user data instead of individual user keys. This is especially useful to enable single-sign on. Use this only on fresh installations with no existing data, or on systems where encryption has not already been enabled. It is not possible to disable it.

`encryption:drop-legacy-filekey` scans the files for the legacy filekey format using RC4 and get rid of it (if master key is enabled). The operation can be quite slow as it needs to rewrite each encrypted file. If you do not do it files will be migrated to drop their legacy filekey on the first modification. If you have old files from Nextcloud<25 still using base64 encoding this will migrate them to the binary format and save about 33% disk space.

See *Server-side Encryption* to learn more.

9.12 Federation sync

Note

This command is only available when the "Federation" app (`federation`) is enabled.

Synchronize the addressbooks of all federated Nextcloud servers:

```
federation:sync-addressbooks  Synchronizes addressbooks of all
                              federated clouds
```

In Nextcloud, servers connected with federation shares can share user address books, and auto-complete usernames in share dialogs. Use this command to synchronize federated servers:

```
sudo -E -u www-data php occ federation:sync-addressbooks
```

9.13 File operations

Available `occ` commands for the `files` namespace:

```
files:cleanup                    cleanup filecache
files:copy                       Copy a file or folder
files:delete                     Delete a file or folder
files:get                        Get the contents of a file
files:move                       Move a file or folder
files:object:delete              Delete an object from the object store
files:object:get                 Get the contents of an object
files:object:put                 Write a file to the object store
files:put                        Write contents of a file
files:recommendations:recommend
```

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```
files:reminders                  List file reminders
files:repair-tree                Try and repair malformed filesystem tree structures
files:scan                       rescan filesystem
files:scan-app-data              rescan the AppData folder
files:transfer-ownership         All files and folders are moved to another user -␣
↪outgoing shares and incoming user file shares (optionally) are moved as well.
```

9.13.1 Scan

The `files:scan` command scans for new files and updates the file cache. You may rescan all files, per-user, a space-delimited list of users, and limit the search path. If not using `--quiet`, statistics will be shown at the end of the scan:

```
sudo -E -u www-data php occ files:scan --help
Description:
  rescan filesystem

Usage:
  files:scan [options] [--] [<user_id>...]

Arguments:
  user_id                 will rescan all files of the given user(s)

Options:
      --output[=OUTPUT]    Output format (plain, json or json_pretty, default is␣
↪plain) [default: "plain"]
  -p, --path=PATH          limit rescan to this path, eg. --path="/alice/files/Music",
↪ the user_id is determined by the path and the user_id parameter and --all are␣
↪ignored
      --generate-metadata  Generate metadata for all scanned files
      --all                will rescan all files of all known users
      --unscanned          only scan files which are marked as not fully scanned
      --shallow            do not scan folders recursively
      --home-only          only scan the home storage, ignoring any mounted external␣
↪storage or share
  -h, --help               Display help for the given command. When no command is␣
↪given display help for the list command
  -q, --quiet              Do not output any message
  -V, --version            Display this application version
      --ansi|--no-ansi     Force (or disable --no-ansi) ANSI output
  -n, --no-interaction     Do not ask any interactive question
      --no-warnings        Skip global warnings, show command output only
  -v|vv|vvv, --verbose     Increase the verbosity of messages: 1 for normal output, 2␣
↪for more verbose output and 3 for debug
```

Verbosity levels of `-vv` or `-vvv` are automatically reset to `-v`

Note for option `--unscanned`: In general there is a background job (through cron) that will do that scan periodically. The `--unscanned` option makes it possible to trigger this from the CLI.

When using the `--path` option, the path must consist of following components:

```
"user_id/files/path"
  or
```

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```
"user_id/files/mount_name"
  or
"user_id/files/mount_name/path"
```

where the term `files` is mandatory.

Example:

```
--path="/alice/files/Music"
```

In the example above, the user_id `alice` is determined implicitly from the path component given.

The `--path`, `--all` and `[user_id]` parameters are exclusive - only one must be specified.

9.13.2 Scan appdata

Appdata is a folder inside of the data directory which contains files that are shared between users and can be put there by the server or apps like avatar images, file previews and cached CSS files for example.

Since the regular files scan only operates on user files the `occ files:scan-app-data` command will check the appdata directory and make sure that the filecache is consistent with the files on the actual storage.:

```
Usage:
  files:scan-app-data [options] [--] [<folder>]

Arguments:
  folder                The appdata subfolder to scan [default: ""]
```

9.13.3 Cleanup previews

`preview:cleanup` removes all of the server's preview files. This is useful when changing the previews configuration (sizes, quality or file), and especially on systems using Object Storage as Primary Storage where the `appdata_xxx/preview` folder can't simply be deleted.

See *Previews configuration*.

9.13.4 Cleanup

`files:cleanup` tidies up the server's file cache by deleting all file entries that have no matching entries in the storage table.

9.13.5 Repair-Tree

`files:repair-tree` try and repair malformed filesystem tree structures. If for any reason the path of an entry in the filecache doesn't match with it's expected path, based on the path of it's parent node, you end up with an entry in the filecache that exists in different places based on how the entry is generated. For example, if while listing folder `/foo` it contains a file `bar.txt`, but when trying to do anything with `/foo/bar.txt` the file doesn't exists.

This command attempts to repair such entries by querying for entries where the path doesn't match the expected path based on it's parent path and filename and resets it's path to the expected one.

9.13.6 Sanitize filenames

This command allows to automatically rename files not matching the current file naming constraints, for example after enabling the *Windows compatible filenames*:

```
Usage:
  files:sanitize-filenames [options] [--] [<user_id>...]

Arguments:
  user_id                               Limit filename sanitizing to files given␣
↪user(s) have access to

Options:
     --dry-run                          Do not actually rename any files but just␣
↪check filenames.
 -c, --char-replacement=CHAR-REPLACEMENT  Replacement for invalid character (by␣
↪default space, underscore or dash is used)
```

When running this command without parameters it will scan all files of all users for filenames not comply with the current filename constraints and try to automatically rename those files. Invalid characters will be replaced by default with either a space, underscore, or dash depending on which characters are allowed. If your constraints forbid all of them, then you have to provide an character replacement yourself by specifying the `--char-replacement` option.

The `--dry-run` option allows to perform the sanitizing without the actual renaming, this is useful for estimating the execution time and to get an overview on what renaming actions will be performed.

9.13.7 Transfer

The command `occ files:transfer-ownership` can be used to transfer files from one user to another:

```
Usage:
  files:transfer-ownership [options] [--] <source-user> <destination-user>

Arguments:
  source-user                                                owner of files which␣
↪shall be moved
  destination-user                                           user who will be the new␣
↪owner of the files

Options:
      --path=PATH                                            selectively provide the␣
↪path to transfer. For example --path="folder_name" [default: ""]
      --move                                                 move data from source␣
↪user to root directory of destination user, which must be empty
      --transfer-incoming-shares[=TRANSFER-INCOMING-SHARES]  transfer incoming user␣
↪file shares to destination user. Usage: --transfer-incoming-shares=1 (value␣
↪required) [default: "2"]
```

You may transfer all files and shares from one user to another. This is useful before removing a user:

```
sudo -E -u www-data php occ files:transfer-ownership <source-user> <destination-user>
```

The transferred files will appear inside a new sub-directory in the destination user's home.

> **Note**
>
> Unless server side encryption is enabled, **the command will init the <destination-user> file system** in Nextcloud versions **22.2.6, 23.0.3 and since 24**. When it is unable to create the user's folder in the data directory it will show the following error: `unable to rename, destination directory is not writable`. Before 22.2.6 the command `occ files:transfer-ownership` would only work after the user has logged in for the first time.

If the destination user has no files at all (empty home), it is possible to also transfer all the source user's files by passing `--move`:

```
sudo -E -u www-data php occ files:transfer-ownership --move <source-user>
↪<destination-user>
```

In this case no sub-directory is created and all files will appear directly in the root of the user's home.

It is also possible to transfer only one directory along with its contents. This can be useful to restructure your organization or quotas. The `--path` argument is given as the path to the directory as seen from the source user:

```
sudo -E -u www-data php occ files:transfer-ownership --path="path_to_dir" <source-
↪user> <destination-user>
```

Incoming shares are not moved by default because the sharing user holds the ownership of the respective files. There is however an option to enable moving incoming shares.

In case the incoming shares must be transferred as well, use the argument `--transfer-incoming-shares` with `0` or `1` as parameters

```
sudo -E -u www-data php occ files:transfer-ownership --transfer-incoming-shares=1 --
↪path="path_to_dir" <source-user> <destination-user>
```

As an alternative, the system configuration option `transferIncomingShares` in config.php can be set to `true` to always transfer incoming shares.

The command line option `--transfer-incoming-shares` overwrites the config.php option `transferIncoming-Shares`. For example, `'transferIncomingShares => true` can be overwritten by:

```
sudo -E -u www-data php occ files:transfer-ownership --transfer-incoming-shares=0
↪<source-user> <destination-user>
```

Users may also transfer files or folders selectively by themselves. See user documentation for details.

9.13.8 Toggle Windows compatibility

The command `occ files:windows-compatible-filenames` can be used to toggle enforcing *Windows compatible filenames*:

```
Usage:
  files:windows-compatible-filenames [options]

Options:
      --enable                  enable enforcing windows compatible filenames
      --disable                 disable enforcing windows compatible filenames
```

9.14 Files Sharing

Commands for handling shares:

```
sharing
 sharing:cleanup-remote-storages  Cleanup shared storage entries that have no␣
↪matching entry in the shares_external table
 sharing:expiration-notification  Notify share initiators when a share will expire␣
↪the next day
 sharing:delete-orphan-shares     Delete shares where the owner no longer has access␣
↪to the file or the file is not available anymore
```

9.15 Files external

These commands are used for managing Nextcloud's *External Storage* feature. In addition to replicating the configuration capabilities in the Web UI, additional capabilities include exporting / importing configurations, scanning *External Storage* mounts that require login credentials, and configuring update notifications (if supported by the storage type).

Note

These commands are only available when the "External storage support" app (`files_external`) is enabled.

Available commands for the "files_external" namespace:

```
files_external:applicable   Manage applicable users and groups for a mount
files_external:backends     Show available authentication and storage backends
files_external:config       Manage backend configuration for a mount
files_external:create       Create a new mount configuration
files_external:delete       Delete an external mount
files_external:export       Export mount configurations
files_external:import       Import mount configurations
files_external:list         List configured admin or personal mounts
files_external:notify       Listen for active update notifications for a configured␣
↪external mount
files_external:option       Manage mount options for a mount
files_external:scan         Scan an external storage for changed files
files_external:verify       Verify mount configuration
files_external:dependencies Check for any missing dependencies needed for mounting␣
↪external storages
```

`files_external:scan` provides the ability to provide a username and/or password for cases where login credentials are used.

Use `files_external:export` to export all admin mounts to stdout, and `files_external:export [user_id]` to export the mounts of the specified Nextcloud user.

Use `files_external:import [filename]` to import legacy JSON configurations, and to copy external mount configurations to another Nextcloud server.

9.16 Integrity check

Apps which have a `Featured` tag MUST be code signed with Nextcloud. Unsigned featured apps won't be installable anymore. Code signing is optional for all third-party applications:

```
integrity
 integrity:check-app                Check app integrity using a signature.
 integrity:check-core               Check core integrity using a signature.
 integrity:sign-app                 Signs an app using a private key.
 integrity:sign-core                Sign core using a private key
```

After creating your signing key, sign your app like this example:

```
sudo -E -u www-data php occ integrity:sign-app --privateKey=/Users/lukasreschke/
↪contacts.key --certificate=/Users/lukasreschke/CA/contacts.crt --path=/Users/
↪lukasreschke/Programming/contacts
```

Verify your app:

```
sudo -E -u www-data php occ integrity:check-app --path=/pathto/app appname
```

When it returns nothing, your app is signed correctly. When it returns a message then there is an error. See Code Signing in the Developer manual for more detailed information.

`integrity:sign-core` is for Nextcloud core developers only.

See *Code signing* to learn more.

9.17 I10n, create JavaScript translation files for apps

This command is for app developers to update their translation mechanism from ownCloud 7 to Nextcloud.

9.18 LDAP commands

> **Note**
>
> These commands are only available when the "LDAP user and group backend" app (`user_ldap`) is enabled.

These LDAP commands appear only when you have enabled the LDAP app. Then you can run the following LDAP commands with `occ`:

```
ldap
 ldap:check-user               checks whether a user exists on LDAP.
 ldap:check-group              checks whether a group exists on LDAP.
 ldap:create-empty-config      creates an empty LDAP configuration
 ldap:delete-config            deletes an existing LDAP configuration
 ldap:search                   executes a user or group search
 ldap:set-config               modifies an LDAP configuration
 ldap:show-config              shows the LDAP configuration
 ldap:show-remnants            shows which users are not available on
                               LDAP anymore, but have remnants in
                               Nextcloud.
```

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```
ldap:test-config              tests an LDAP configuration
ldap:test-user-settings       runs tests and show information about user
                              related LDAP settings
```

9.18.1 ldap:search

Search for an LDAP user, using this syntax

sudo -E -u www-data php occ ldap:search [–group] [–offset="…"] [–limit="…"] search

Searches will match at the beginning of the attribute value only. This example searches for givenNames that start with "rob":

```
sudo -E -u www-data php occ ldap:search "rob"
```

This will find robbie, roberta, and robin. Broaden the search to find, for example, `jeroboam` with the asterisk wildcard:

```
sudo -E -u www-data php occ ldap:search "*rob"
```

User search attributes are set with `ldap:set-config` (below). For example, if your search attributes are `givenName` and `sn` you can find users by first name + last name very quickly. For example, you'll find Terri Hanson by searching for `te ha`. Trailing whitespaces are ignored.

Check if an LDAP user exists. This works only if the Nextcloud server is connected to an LDAP server:

```
sudo -E -u www-data php occ ldap:check-user robert
```

9.18.2 ldap:check-user

Will not run a check when it finds a disabled LDAP connection. This prevents users that exist on disabled LDAP connections from being marked as deleted. If you know for certain that the user you are searching for is not in one of the disabled connections, and exists on an active connection, use the `--force` option to force it to check all active LDAP connections:

```
sudo -E -u www-data php occ ldap:check-user --force robert
```

9.18.3 ldap:check-group

Checks whether a group still exists in the LDAP directory. Use with `--update` to update the group membership cache on the Nextcloud side:

```
sudo -E -u www-data php occ ldap:check-group --update mygroup
```

9.18.4 ldap:create-empty-config

Creates an empty LDAP configuration. The first one you create has `configID s01`, and all subsequent configurations that you create are automatically assigned IDs:

```
sudo -E -u www-data php occ ldap:create-empty-config
   Created new configuration with configID 's01'
```

Then you can list and view your configurations:

```
sudo -E -u www-data php occ ldap:show-config
```

And view the configuration for a single configID:

```
sudo -E -u www-data php occ ldap:show-config s01
```

9.18.5 ldap:delete-config

Deletes an existing LDAP configuration:

```
sudo -E -u www-data php occ ldap:delete  s01
Deleted configuration with configID 's01'
```

9.18.6 ldap:set-config

This command is for manipulating configurations, like this example that sets search attributes:

```
sudo -E -u www-data php occ ldap:set-config s01 ldapAttributesForUserSearch
"cn;givenname;sn;displayname;mail"
```

9.18.7 ldap:test-config

Tests whether your configuration is correct and can bind to the server:

```
sudo -E -u www-data php occ ldap:test-config s01
The configuration is valid and the connection could be established!
```

9.18.8 ldap:test-user-settings

Tests user-related LDAP settings:

```
sudo -E -u www-data php occ ldap:test-user-settings "cn=philip j. fry,ou=people,
↪dc=planetexpress,dc=com" --group "Everyone"

User cn=philip j. fry,ou=people,dc=planetexpress,dc=com is mapped with account name␣
↪fry.
Known UUID is ce6cd914-71d5-103f-95a8-ad2dab17b2f9.
Configuration prefix is s01

Attributes set in configuration:
- ldapExpertUsernameAttr: uid
- ldapUuidUserAttribute: auto
- ldapEmailAttribute: mail
- ldapUserDisplayName: cn

Attributes fetched from LDAP using filter (|(objectclass=inetOrgPerson)):
- entryuuid: ["ce6cd914-71d5-103f-95a8-ad2dab17b2f9"]
- uid: ["fry"]
- mail: ["fry@planetexpress.com"]
- cn: ["Philip J. Fry"]

Detected UUID attribute: entryuuid
```

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```
UUID for cn=philip j. fry,ou=people,dc=planetexpress,dc=com: ce6cd914-71d5-103f-95a8-
↪ad2dab17b2f9

Group information:
Configuration:
- ldapGroupFilter: (|(objectclass=groupOfNames))
- ldapGroupMemberAssocAttr: member

Primary group:
Group from gidNumber:
All known groups: ["Ship crew", "Everyone"]
MemberOf usage: off (0,1)

Group Everyone:
Group cn=everyone,ou=groups,dc=planetexpress,dc=com is mapped with name Everyone.
Known UUID is ce8b61c2-71d5-103f-95af-ad2dab17b2f9.
Members: ["bender", "fry", "leela"]
```

9.18.9 ldap:show-remnants

Used to clean up the LDAP mappings table, and is documented in *LDAP user cleanup*.

9.19 Logging commands

These commands view and configure your Nextcloud logging preferences:

```
log
 log:file        manipulate Nextcloud logging backend
 log:manage      manage logging configuration
 log:tail        tail the nextcloud logfile [requires app "Log Reader" to be enabled]
 log:watch       watch the nextcloud logfile live [requires app "Log Reader" to be␣
↪enabled]
```

Run `log:file [--] [--enable] [--file] [--rotate-size]` to see your current logging status:

```
sudo -E -u www-data php occ log:file
Log backend Nextcloud: enabled
Log file: /opt/nextcloud/data/nextcloud.log
Rotate at: disabled
```

- `--enable` turns on logging.
- `--file` sets a different log file path.
- `--rotate-size` sets your rotation by log file size in bytes with; 0 disables rotation.

`log:manage [--backend] [--level] [--timezone]` sets your logging backend, log level, and timezone. The defaults are `file`, `warning`, and `UTC`. Available options are:

- `--backend [file, syslog, errorlog, systemd]`
- `--level [debug|info|warning|error|fatal]`
- `--timezone` according to https://www.php.net/manual/en/timezones.php

9.20 Maintenance commands

Use these commands when you upgrade Nextcloud, manage encryption, perform backups and other tasks that require locking users out until you are finished:

```
maintenance
 maintenance:data-fingerprint        update the systems data-fingerprint after a␣
↪backup is restored
 maintenance:mimetype:update-db      Update database mimetypes and update filecache
 maintenance:mimetype:update-js      Update mimetypelist.js
 maintenance:mode                    set maintenance mode
 maintenance:repair                  repair this installation
 maintenance:theme:update            Apply custom theme changes
 maintenance:update:htaccess         Updates the .htaccess file
 maintenance:repair-share-owner      Fix some shares owner if it felt out of sync
```

`maintenance:mode` locks the sessions of all logged-in users, including administrators, and displays a status screen warning that the server is in maintenance mode. Users who are not already logged in cannot log in until maintenance mode is turned off. When you take the server out of maintenance mode logged-in users must refresh their Web browsers to continue working:

```
sudo -E -u www-data php occ maintenance:mode --on
sudo -E -u www-data php occ maintenance:mode --off
```

After restoring a backup of your data directory or the database, you should always call `maintenance:data-fingerprint` once. This changes the ETag for all files in the communication with sync clients, allowing them to realize a file was modified.

The `maintenance:repair` command runs automatically during upgrades to clean up the database, so while you can run it manually there usually isn't a need to:

```
sudo -E -u www-data php occ maintenance:repair
```

`maintenance:mimetype:update-db` updates the Nextcloud database and file cache with changed mimetypes found in `config/mimetypemapping.json`. Run this command after modifying `config/mimetypemapping.json`. If you change a mimetype, run `maintenance:mimetype:update-db --repair-filecache` to apply the change to existing files.

Run the `maintenance:theme:update` command if the icons of your custom theme are not updated correctly. This updates the mimetypelist.js and clears the image cache.

9.21 Security

Use these commands to manage server-wide security related parameters. Currently this includes *Brute force protection* and SSL certificates (the latter are useful when creating federation connections with other Nextcloud servers that use self-signed certificates:

```
security
 security:bruteforce:attempts  show bruteforce attempts status for a given IP address
 security:bruteforce:reset     resets bruteforce attempts for a given IP address
 security:certificates         list trusted certificates
 security:certificates:import  import trusted certificate
 security:certificates:remove  remove trusted certificate
```

Reset an IP:

```
sudo -E -u www-data php occ security:bruteforce:reset [IP address]
```

This example lists your installed certificates:

```
sudo -E -u www-data php occ security:certificates
```

Import a new certificate:

```
sudo -E -u www-data php occ security:certificates:import /path/to/certificate
```

Remove a certificate:

```
sudo -E -u www-data php occ security:certificates:remove [certificate name]
```

9.22 Status

Use the status command to retrieve information about the current installation:

```
$ sudo -E -u www-data php occ status
  - installed: true
  - version: 25.0.2.3
  - versionstring: 25.0.2
  - edition:
  - maintenance: false
  - needsDbUpgrade: false
  - productname: Nextcloud
  - extendedSupport: false
```

This information can also be formatted via JSON instead of plain text:

```
$ sudo -E -u www-data php occ status --output=json_pretty
{
    "installed": true,
    "version": "25.0.2.3",
    "versionstring": "25.0.2",
    "edition": "",
    "maintenance": false,
    "needsDbUpgrade": false,
    "productname": "Nextcloud",
    "extendedSupport": false
}
```

9.22.1 Status return code

And finally, the `-e` (for exit code) parameter can be used to check the state of the nextcloud installation via return code:

```
$ sudo -E -u www-data php occ status -e
$ echo $?
0
$ sudo -E -u www-data php occ maintenance:mode --on
Maintenance mode enabled
$ sudo -E -u www-data php occ status -e
```

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```
$ echo $?
1
$ sudo -E -u www-data php occ maintenance:mode --off
Maintenance mode disabled
$ sudo -E -u www-data php occ status -e
$ echo $?
0
```

Note that by default there is no output when run with `-e`. This is intentional, so it can be used in scripts, monitoring checks, and systemd units.

Return code	Description
0	normal operation
1	maintenance mode is enabled; the instance is currently unavailable to users.
2	`sudo -E -u www-data php occ upgrade` is required

9.23 Trashbin

These commands allow for manually managing various aspects of the trash bin (deleted files):

```
trashbin
 trashbin:cleanup      Permanently remove deleted files
 trashbin:expire       Expires the users trashbin
 trashbin:size         Configure the target trashbin size
 trashbin:restore      Restore all deleted files according to the given filters
```

Note

These commands are only available when the "Deleted files" app (`files_trashbin`) is enabled.

The `trashbin:cleanup [--all-users] [--] [<user_id>...]` command removes the deleted files of the specified users in a space-delimited list, or all users if –all-users is specified.

This example permanently removes the deleted files of all users:

```
sudo -E -u www-data php occ trashbin:cleanup --all-users
Remove all deleted files for all users
Remove deleted files for users on backend Database
 freda
 molly
 stash
 rosa
 edward
```

This example permanently removes the deleted files of users molly and freda:

```
sudo -E -u www-data php occ trashbin:cleanup molly freda
Remove deleted files of   molly
Remove deleted files of   freda
```

The `trashbin:restore [--all-users] [--scope[=SCOPE]] [--since[=SINCE]] [--until[=UNTIL]] [--dry-run] [--] [<user_id>...]` command restores the deleted files of the specified users in a space-delimited list, or all users if –all-users is specified.

This example restores the deleted user-files of all users:

```
sudo -E -u www-data php occ trashbin:restore --all-users
```

This example restores the deleted user-files of users molly and freda:

```
sudo -E -u www-data php occ trashbin:restore molly freda
```

The `--scope` option can be used to limit the restore to a specific scope. Possible values are “user”, “groupfolders” or “all” [default: “user”].

This example restores the deleted files of all groupfolders which are visible to the user freda:

```
sudo -E -u www-data php occ trashbin:restore --scope groupfolders freda
```

The `--since` and `--until` options can be used to limit the restore to files deleted inside of the given time period.

This example restores the locally deleted files and files of any groupfolders which are visible to the user freda. Additionally the files have to be deleted between `01.08.2023 11:55:22` and `02.08.2023 01:33`:

```
sudo -E -u www-data php occ trashbin:restore --scope all --since "01.08.2023 11:55:22
↪" --until "02.08.2023 01:33" freda
```

The `--dry-run` option can be used to simulate the restore without actually restoring the files.

Note

You can use the verbose options (`-v` or `-vv`) to get more information about the restore process and why some files might be skipped.

9.24 User commands

The `user` commands create and remove users, reset passwords, manage authentication tokens / sessions, display a simple report showing how many users you have, and when a user was last logged in:

```
user
 user:add                              adds a user
 user:add-app-password                 adds a app password named "cli" (deprecated:␣
↪alias for user:auth-tokens:add)
 user:auth-tokens:add                  Add app password for the named account
 user:auth-tokens:delete               Deletes an authentication token
 user:auth-tokens:list                 List authentication tokens of an user
 user:clear-avatar-cache               clear avatar cache
 user:delete                           deletes the specified user
 user:disable                          disables the specified user
 user:enable                           enables the specified user
 user:info                             shows information about the specific user
 user:keys:verify                      Verify if the stored public key matches the␣
↪stored private key
 user:lastseen                         shows when the user was logged in last time
```

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```
 user:list                              shows list of all registered users
 user:report                            shows how many users have access
 user:resetpassword                     Resets the password of the named user
 user:setting                           Read and modify user settings
 user:keys:verify                       Verify that the stored public key matches
                                        the stored private key
```

9.24.1 user:add

You can create a new user with their display name, login name, and any group memberships with the `user:add` command. The syntax is:

```
user:add [--password-from-env] [--generate-password] [--display-name["..."]] [-g|--
↪group["..."]] [--email EMAIL]
uid
```

The `display-name` corresponds to the **Full Name** on the Users page in your Nextcloud Web UI, and the `uid` is their **Username**, which is their login name. This example adds new user Layla Smith, and adds them to the **users** and **db-admins** groups. Any groups that do not exist are created:

```
sudo -E -u www-data php occ user:add --display-name="Layla Smith"
  --group="users" --group="db-admins" layla
  Enter password:
  Confirm password:
  The user "layla" was created successfully
  Display name set to "Layla Smith"
  User "layla" added to group "users"
  User "layla" added to group "db-admins"
```

Go to your Users page, and you will see your new user.

`password-from-env` allows you to set the user's password from an environment variable. This prevents the password from being exposed to all users via the process list, and will only be visible in the history of the user (root) running the command. This also permits creating scripts for adding multiple new users.

Note that `sudo` strips environment variables by default; the `-E` flag preserves them, as shown in the example below:

```
export OC_PASS=newpassword
sudo -E -u www-data php occ user:add --password-from-env --display-name="Fred Jones" -
↪-group="users" fred
The user "fred" was created successfully
Display name set to "Fred Jones"
User "fred" added to group "users"
```

`generate-password` allows you to set a securely generated password for the user. This is never shown in the output and can be used to create users with temporary passwords. This can be used in conjunction with the `email` option to create users with a temporary password and send a welcome email to the user's email address without user interaction:

```
sudo -E -u www-data php occ user:add layla --generate-password --email layla@example.
↪tld
  The account "layla" was created successfully
  Welcome email sent to layla@example.tld
```

The `email` option allows you to set the user's email address when creating the user. A welcome email will be sent to the user's email address if `newUser.sendEmail` is set to `yes` in `core`'s app config or not set at all:

```
sudo -E -u www-data php occ user:add layla --email layla@example.tld
  Enter password:
  Confirm password:
  The account "layla" was created successfully
  Welcome email sent to layla@example.tld
```

9.24.2 user:resetpassword

You can reset any user's password, including administrators (see *Resetting a lost admin password*):

```
sudo -E -u www-data php occ user:resetpassword layla
  Enter a new password:
  Confirm the new password:
  Successfully reset password for layla
```

You may also use `password-from-env` to reset passwords:

```
export OC_PASS=newpassword
sudo -E -u www-data php occ user:resetpassword --password-from-env layla
  Successfully reset password for layla
```

9.24.3 user:delete

You can delete users:

```
sudo -E -u www-data php occ user:delete fred
```

9.24.4 user:lastseen

View a specific user's most recent login:

```
sudo -E -u www-data php occ user:lastseen layla
  layla's last login: 2024-03-20 17:18
```

View a list of all users' most recent login:

```
sudo -E -u www-data php occ user:lastseen --all
  albert's last login: 2024-03-18 10:30
  bob has never logged in.
  layla's last login: 2024-03-20 17:18
  stephanie's last login: 2024-01-11 13:26
```

9.24.5 user:profile

Read user profile properties:

```
sudo -E -u www-data php occ user:profile admin
  - displayname: admin
  - address: Berlin
  - email: admin@example.net
```

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```
  - profile_enabled: 1
  - pronouns: they/them
```

Get a single profile property for a user:

```
sudo -E -u www-data php occ user:profile address
  Berlin
```

Set a profile property:

```
sudo -E -u www-data php occ user:profile address Stuttgart
```

Delete a profile property:

```
sudo -E -u www-data php occ user:profile address --delete
```

9.24.6 user:setting

Read user settings:

```
sudo -E -u www-data php occ user:setting layla
  - core:
    - lang: en
  - login:
    - lastLogin: 1465910968
  - settings:
    - email: layla@example.tld
```

Filter by app:

```
sudo -E -u www-data php occ user:setting layla core
  - core:
    - lang: en
```

Get a single setting:

```
sudo -E -u www-data php occ user:setting layla core lang
en
```

Set a setting:

```
sudo -E -u www-data php occ user:setting layla settings email "new-layla@example.tld"
```

Delete a setting:

```
sudo -E -u www-data php occ user:setting layla settings email --delete
```

9.24.7 user:report

Generate a simple report that counts all users, including users on external user authentication servers such as LDAP:

```
sudo -E -u www-data php occ user:report
+------------------+----+
| User Report      |    |
+------------------+----+
| Database         | 12 |
| LDAP             | 86 |
|                  |    |
| total users      | 98 |
|                  |    |
| user directories | 2  |
| active users     | 15 |
| disabled users   | 0  |
+------------------+----+
```

active users shows the number of users which logged in at least once. *disabled users* shows the number of users which are disabled.

There might be a discrepancy between the total number of users compared to the number of active users and the number of disabled users. Users that have never logged in before are not counted as active or disabled users. Some user backends also do not allow a count for the number of users.

9.24.8 user:list

You can use the command `user:list` to list users. By default it will limit the output to 500 users but you can override that with options `--limit` and `--offset`. Use `--disabled` to only list disabled users.

9.24.9 user:info

With the `user:info` command, you can access an account information such as: user id, display name, quota, groups, storage usage… and many more

```
user:info admin
  - user_id: admin
  - display_name: admin
  - email: admin@domain.com
  - cloud_id: admin@cloud.domain.com
  - enabled: true
  - groups:
    - admin
    - users
  - quota: none
  - storage:
    - free: 162409623552
    - used: 1110
    - total: 162409624662
    - relative: 0
    - quota: -3
  - first_seen: 2025-03-14T08:44:46+00:00
  - last_seen: 2025-03-25T20:21:13+00:00
  - user_directory: /var/www/nextcloud/data/admin
  - backend: Database
```

9.25 Group commands

The `group` commands create and remove groups, add and remove users in groups, display a list of all users in a group:

```
group
 group:add                          add a group
 group:delete                       remove a group
 group:adduser                      add a user to a group
 group:removeuser                   remove a user from a group
 group:list                         list configured groups
```

You can create a new group with the `group:add` command. The syntax is:

```
group:add [gid]
```

The `gid` corresponds to the group name you entering after clicking "Add group" on the Users page in your Nextcloud Web UI. This example adds new group "milliways":

```
sudo -E -u www-data php occ group:add milliways
```

Add one or more existing users to the specified group with the `group:adduser` command. The syntax is:

```
sudo -E -u www-data php occ group:adduser <gid> <uid1> [uid2 ... uidN]
```

This example adds the users "denis", "dora" and "daisy" to the existing group "milliways":

```
sudo -E -u www-data php occ group:adduser milliways denis dora daisy
```

You can remove one or more users from the group with the `group:removeuser` command. This example removes the existing users "denis", "dora" and "daisy" from the existing group "milliways":

```
sudo -E -u www-data php occ group:removeuser milliways denis dora daisy
```

Remove a group with the `group:delete` command. Removing a group doesn't remove users in a group. You cannot remove the "admin" group. This example removes the existing group "milliways":

```
sudo -E -u www-data php occ group:delete milliways
```

List configured groups via the `group:list` command. The syntax is:

```
group:list [-l|--limit [LIMIT]] [-o|--offset [OFFSET]] [-i|--info] [--output [OUTPUT]]
```

`limit` allows you to specify the number of groups to retrieve (default: `500`).

`offset` is an offset for retrieving groups.

`info` Show additional info (backend).

`output` Output format: `plain`, `json` or `json_pretty` (default: `plain`).

9.26 Versions

> **Note**
>
> This command is only available when the "Versions" app (`files_versions`) is enabled.

Use this command to delete file versions for specific users, or for all users when none are specified:

```
versions
 versions:cleanup   Delete versions
 versions:expire    Expires the users file versions
```

This example deletes all versions for all users:

```
sudo -E -u www-data php occ versions:cleanup
Delete all versions
Delete versions for users on backend Database
  freda
  molly
  stash
  rosa
  edward
```

You can delete versions for specific users in a space-delimited list:

```
sudo -E -u www-data php occ versions:cleanup freda molly
Delete versions of   freda
Delete versions of   molly
```

9.27 Command line installation

These commands are available only after you have downloaded and unpacked the Nextcloud archive, and taken no further installation steps.

You can install Nextcloud entirely from the command line. After downloading the tarball and copying Nextcloud into the appropriate directories you can use `occ` commands in place of running the graphical Installation Wizard.

Then choose your `occ` options. This lists your available options:

```
sudo -E -u www-data php /var/www/nextcloud/occ
Nextcloud is not installed - only a limited number of commands are available
Nextcloud version 19.0.0

Usage:
 [options] command [arguments]

Options:
 --help (-h)           Display this help message
 --quiet (-q)          Do not output any message
 --verbose (-v|vv|vvv) Increase the verbosity of messages: 1 for normal
 output,  2 for more verbose output and 3 for debug
 --version (-V)        Display this application version
 --ansi                Force ANSI output
 --no-ansi             Disable ANSI output
 --no-interaction (-n) Do not ask any interactive question

Available commands:
 check                 check dependencies of the server environment
 help                  Displays help for a command
 list                  Lists commands
```

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```
 status                  show some status information
 app
 l10n
 l10n:createjs           Create javascript translation files for a given app
 maintenance
 maintenance:install     install Nextcloud
```

Display your `maintenance:install` options:

```
sudo -E -u www-data php occ help maintenance:install
Nextcloud is not installed - only a limited number of commands are available
Usage:
 maintenance:install [--database="..."] [--database-name="..."]
[--database-host="..."] [--database-user="..."] [--database-pass[="..."]]
[--database-table-prefix[="..."]] [--admin-user="..."] [--admin-pass="..."]
[--data-dir="..."]

Options:
 --database               Supported database type (default: "sqlite")
 --database-name          Name of the database
 --database-host          Hostname of the database (default: "localhost")
 --database-user          User name to connect to the database
 --database-pass          Password of the database user
 --admin-user             User name of the admin account (default: "admin")
 --admin-pass             Password of the admin account
 --data-dir               Path to data directory (default:
                          "/var/www/nextcloud/data")
 --help (-h)              Display this help message
 --quiet (-q)             Do not output any message
 --verbose (-v|vv|vvv)    Increase the verbosity of messages: 1 for normal
  output, 2 for more verbose output and 3 for debug
 --version (-V)           Display this application version
 --ansi                   Force ANSI output
 --no-ansi                Disable ANSI output
 --no-interaction (-n)    Do not ask any interactive question
```

This example completes the installation:

```
cd /var/www/nextcloud/
sudo -E -u www-data php occ maintenance:install --database
"mysql" --database-name "nextcloud"  --database-user "root" --database-pass
"password" --admin-user "admin" --admin-pass "password"
Nextcloud is not installed - only a limited number of commands are available
Nextcloud was successfully installed
```

Supported databases are:

```
- sqlite (SQLite3 - Nextcloud Community edition only)
- mysql (MySQL/MariaDB)
- pgsql (PostgreSQL)
- oci (Oracle - Nextcloud Enterprise edition only)
```

9.28 Command line upgrade

These commands are available only after you have downloaded upgraded packages or tar archives, and before you complete the upgrade.

List all options:

```
sudo -E -u www-data php occ upgrade -h
Usage:
upgrade [--quiet]

Options:
--help (-h)            Display this help message.
--quiet (-q)           Do not output any message.
--verbose (-v|vv|vvv)  Increase the verbosity of messages: 1 for normal output,
  2 for more verbose output and 3 for debug.
--version (-V)         Display this application version.
--ansi                 Force ANSI output.
--no-ansi              Disable ANSI output.
--no-interaction (-n)  Do not ask any interactive question
```

When you are performing an update or upgrade on your Nextcloud server (see the Maintenance section of this manual), it is better to use `occ` to perform the database upgrade step, rather than the Web GUI, in order to avoid timeouts. PHP scripts invoked from the Web interface are limited to 3600 seconds. In larger environments this may not be enough, leaving the system in an inconsistent state. After performing all the preliminary steps (see *How to upgrade*) use this command to upgrade your databases, like this example on CentOS Linux. Note how it details the steps:

```
sudo -E -u www-data php occ upgrade
Nextcloud or one of the apps require upgrade - only a limited number of
commands are available
Turned on maintenance mode
Checked database schema update
Checked database schema update for apps
Updated database
Updating <gallery> ...
Updated <gallery> to 0.6.1
Updating <activity> ...
Updated <activity> to 2.1.0
Update successful
Turned off maintenance mode
```

Enabling verbosity displays timestamps:

```
sudo -E -u www-data php occ upgrade -v
Nextcloud or one of the apps require upgrade - only a limited number of commands are␣
↪available
2015-06-23T09:06:15+0000 Turned on maintenance mode
2015-06-23T09:06:15+0000 Checked database schema update
2015-06-23T09:06:15+0000 Checked database schema update for apps
2015-06-23T09:06:15+0000 Updated database
2015-06-23T09:06:15+0000 Updated <files_sharing> to 0.6.6
2015-06-23T09:06:15+0000 Update successful
2015-06-23T09:06:15+0000 Turned off maintenance mode
```

If there is an error it throws an exception, and the error is detailed in your Nextcloud logfile, so you can use the log output

to figure out what went wrong, or to use in a bug report:

```
Turned on maintenance mode
Checked database schema update
Checked database schema update for apps
Updated database
Updating <files_sharing> ...
Exception
ServerNotAvailableException: LDAP server is not available
Update failed
Turned off maintenance mode
```

9.29 Two-factor authentication

If a two-factor provider app is enabled, it is enabled for all users by default (though the provider can decide whether or not the user has to pass the challenge). In the case of a user losing access to the second factor (e.g. lost phone with two-factor SMS verification), the admin can try to disable the two-factor check for that user via the occ command:

```
sudo -E -u www-data php occ twofactorauth:disable <uid> <provider_id>
```

Note

This is not supported by all providers.

To re-enable two-factor auth again use the following command:

```
sudo -E -u www-data php occ twofactorauth:enable <uid> <provider_id>
```

Note

This is not supported by all providers.

9.30 Disable users

Admins can disable users via the occ command too:

```
sudo -E -u www-data php occ user:disable <username>
```

Use the following command to enable the user again:

```
sudo -E -u www-data php occ user:enable <username>
```

Note that once users are disabled, their connected browsers will be disconnected.

9.31 System Tags

List tags:

```
sudo -E -u www-data php occ tag:list
```

Add a tag:

```
sudo -E -u www-data php occ tag:add <name> <access>
```

Edit a tag:

```
sudo -E -u www-data php occ tag:edit --name <name> --access <access> <id>
```

–name and *–access* are optional.

Delete a tag:

```
sudo -E -u www-data php occ tag:delete <id>
```

Access level

Level	Visible[1]	Assignable[2]
public	Yes	Yes
restricted	Yes	No
invisible	No	No

[1] User can see the tag
[2] User can assign the tag to a file

9.32 Antivirus

Note

These commands require the files_antivirus app to be installed and enabled.

Get info about files in the scan queue:

```
sudo -E -u www-data php occ files_antivirus:status [-v]
```

Manually trigger the background scan:

```
sudo -E -u www-data php occ files_antivirus:background-scan [-v] [-m MAX]
```

Manually scan a single file:

```
sudo -E -u www-data php occ files_antivirus:scan <path>
```

Mark a file as scanned or unscanned:

```
sudo -E -u www-data php occ files_antivirus:mark <path> <scanned|unscanned>
```

9.33 Setupchecks

Run the setupchecks via occ:

```
sudo -E -u www-data php occ setupchecks
```

Example output:

```
dav:
  ✓ DAV system address book: No outstanding DAV system address book sync.
network:
  ✓ WebDAV endpoint: Your web server is properly set up to allow file synchronization␣
↪over WebDAV.
  ✓ Data directory protected
  ✓ Internet connectivity
  ...
```

9.34 Share operations

Available `occ` commands for the `share` namespace:

```
share:list                          list shares on the system
```

9.34.1 List

The `share:list` command lists all shares created on the system, with optional filters for recipient, sharee, shared file and more.

9.35 Debugging

In certain situations it's necessary to generate debugging information, e.g. before submitting a bug report. You can run `occ` with debug logging:

```
NC_loglevel=0 sudo -E -u www-data php occ -h
```

CHAPTER

TEN

REFERENCE MANAGEMENT

The reference management system brings 2 features in Nextcloud:

- *The link previews* (also called reference widgets)
- *The Smart Picker*

Both those features are generic and need to be extended by the Nextcloud apps.

Apps can add support for some HTTP links so previews are rendered in various places like Text documents and Talk messages.

The Smart Picker is a frontend component which allows users to search or generate links or text.

Apps can register Smart Picker providers to extend its capabilities. Administrators can choose which Smart Picker providers they want to make available to the users by choosing which apps they install. All the Smart Picker providers shipped in the recommended apps do **not** send any data to 3rd party services. Some community apps Smart Picker providers might rely on 3rd party services.

10.1 Link previews

Link previews are available in some places in Nextcloud. There are 3 types of link preview:

- **The ones for links that are supported by a reference provider**
  - Without custom reference widget (uses a default generic style, image + title + description)
  - With custom reference widget (implemented by the app which supports the link)
- Default ones from OpenGraph information. This is the fallback for every unsupported link

10.1.1 Where do they appear?

The link previews provided by the Nextcloud reference system appear in the following places:

- **Text (and Collectives pages, Notes, Deck card comments, Files comments etc…)**
  - Directly in the document content, next to the links
  - Only one link preview per paragraph is rendered
  - Custom widgets can be rendered
- **Talk**
  - In the messages
  - Only one link preview per message is rendered
  - Custom widgets can be rendered

- **Nextcloud Office**
  - In the document content when hovering on links
  - Custom widgets are not rendered

10.1.2 How does it work?

The Nextcloud frontend asks the server to resolve the links via an API request. A rich object is returned as a response and is used by the frontend to render the preview.

The apps can optionally register a custom reference widget to render a specific rich object type (on the links it supports). Therefore the apps have complete freedom over how some previews look like.

10.1.3 Known link preview providers

- Collectives: Links to Collective pages
- Tables: Links to tables
- Deck: Links to boards, cards and comments
- Talk: Links to conversations
- GitHub integration: Links to GitHub issues, pull requests, comments and repositories
- GitLab integration: Links to Gitlab issues, merge requests, comments and repositories
- Zammad integration: Links to Zammad tickets
- Reddit integration: Links to subreddits, publications and comments
- Mastodon integration: Links to members and toots
- The Movie Database integration: Links to people, movies and series
- OpenStreetMap integration: Location links from OpenStreetMap, Google maps, Bing maps, Here maps and Duck-duckgo maps
- Giphy integration: Links to GIFs
- Notion integration: Links to Notion documents
- Peertube integration: Links to videos

10.2 The Smart Picker

Every Smart Picker provider can be enabled by installing and configuring the corresponding app.

10.2.1 Where can it be used?

The Smart Picker can be used in:

- Text (and everywhere Text is used like Collectives pages, Deck card comments, Files comments…): by pressing the "/" key or using a top menu entry
- Talk: by pressing the "/" key in the message composition input
- Nextcloud Office: with a top menu entry (*Insert* → *Pick Link* or *Smart Picker*, depending on Collabora version)
- Mail: in the email composition area with a context menu entry

10.2.2 Known Smart Picker providers

- **Accessing internal data**
  - Collectives: To get links to Collective pages
  - Tables: To get links to tables
  - Deck: To get links to boards and comments
  - Talk: To get links to conversations
  - Files: To get internal links to files (not share links yet)
  - Text templates: To get personal and global text templates
- **Relying on 3rd party services**
  - GitHub integration: To get links to GitHub issues, pull requests, and repositories
  - GitLab integration: To get links to Gitlab issues, merge requests, and repositories
  - Zammad integration: To get links to Zammad tickets
  - Reddit integration: To get links to subreddits and publications
  - Mastodon integration: To get links to members, toots and hashtags
  - The Movie Database integration: To get links to people, movies and series
  - OpenStreetMap integration: To get location links from OpenStreetMap
  - Giphy integration: To get links to GIFs
  - Notion integration: To get links to Notion documents
  - Peertube integration: To get links to videos
  - OpenAI integration: To generate images with Dall-e, text with GPT and transcribe/translate with Whisper (speech-to-text)
  - Replicate integration: To generate images with stable diffusion, and transcribe/translate with Whisper (speech-to-text)

CHAPTER

ELEVEN

WEBHOOK LISTENERS

Nextcloud supports listening to internal events via webhooks.

11.1 Installation

- Enable the `webhook_listeners` app that comes bundled with Nextcloud

```
occ app:enable webhook_listeners
```

11.2 Listening to events

You can use the OCS API to add webhooks for specific events: https://docs.nextcloud.com/server/32/developer_manual/_static/openapi.html#/operations/webhook_listeners-webhooks-index

Note: When authenticating with the OCS API to register webhooks the account you authenticate as must have administrator rights or delegated administrator rights.

11.2.1 Filters

When registering a webhook listener, you can specify a filter parameter. The value of this parameter must be a JSON object whose properties represent filter conditions. The `{}` is an empty query, meaning no specific criteria, so all events are matched.

If you would like to match events fired by a specific user, you can pass `{ "user.uid": "bob" }` to match all events fired in the context of user `"bob"`.

If you would like to enforce multiple criteria, you can simply pass multiple properties `{ "event.tableId": 42, "event.rowId": 3 }`

If you would like to match values partially, you can use regular expressions: `{ "user.uid": "/admin_.*/"}` will match any user whose user ID starts with `admin_`. This can be especially useful for filesystem events for filtering by path: `{ "event.node.path": "/^\\/.*\\/files\\/Special folder\\//"}` will match files inside the `Special folder` of any user (Note especially, that the slashes in the path need to be escaped with two back-slashes, once because we're inside a json string and once because we're inside a regular expression).

You can also use additional comparison operators (`$e`, `$ne`, `$gt`, `$gte`, `$lt`, `$lte`, `$in`, `$nin`) as well as logical operators (`$and`, `$or`, `$not`, `$nor`). For example use `{ "time" : { "$lt": 1711971024 } }` to accept only events prior to April 1st 2024 and `{ "time" : { "$not": { "$lt": 1711971024 } } }` to accept events after April 1st 2024.

11.2.2 Speeding up webhook dispatch

This app uses background jobs to trigger the registered webhooks. Thus, by default, webhooks will be triggered only every 5 minutes, as the default cron interval is 5 minutes. To trigger webhooks earlier, you can set up a background job worker. The following command will launch a worker for the webhook call background job:

Screen or tmux session

Run the following occ command inside a screen or a tmux session, preferably 4 or more times for parallel processing of multiple requests by different or the same user. It would be best to run one command per screen session or per tmux window/pane to keep the logs visible and the worker easily restartable.

```
set -e; while true; do sudo -E -u www-data php occ background-job:worker -v -t 60
↪"OCA\WebhookListeners\BackgroundJobs\WebhookCall"; done
```

For Nextcloud-AIO you should use this command on the host server.

```
set -e; while true; do sudo docker exec -it nextcloud-aio-nextcloud docker exec -it␣
↪nextcloud-aio-nextcloud sudo -E -u www-data php occ background-job:worker -v -t 60
↪"OCA\WebhookListeners\BackgroundJobs\WebhookCall"; done
```

You may want to adjust the number of workers and the timeout (in seconds) to your needs. The logs of the worker can be checked by attaching to the screen or tmux session.

Systemd service

1. Create a systemd service file in `/etc/systemd/system/nextcloud-webhook-worker@.service` with the following content:

```
[Unit]
Description=Nextcloud Webhook worker %i
After=network.target

[Service]
ExecStart=/opt/nextcloud-webhook-worker/taskprocessing.sh %i
Restart=always
StartLimitInterval=60
StartLimitBurst=10

[Install]
WantedBy=multi-user.target
```

2. Create a shell script in `/opt/nextcloud-webhook-worker/taskprocessing.sh` with the following content and make sure to make it executable:

```
#!/bin/sh
echo "Starting Nextcloud Webhook Worker $1"
cd /path/to/nextcloud
sudo -E -u www-data php occ background-job:worker -t 60 'OCA\WebhookListeners\
↪BackgroundJobs\WebhookCall'
```

You may want to adjust the timeout to your needs (in seconds).

3. Enable and start the service 4 or more times:

```
for i in {1..4}; do systemctl enable --now nextcloud-webhook-worker@$i.service; done
```

The status of the workers can be checked with (replace 1 with the worker number):

```
systemctl status nextcloud-webhook-worker@1.service
```

The list of workers can be checked with:

```
systemctl list-units --type=service | grep nextcloud-webhook-worker
```

The complete logs of the workers can be checked with (replace 1 with the worker number):

```
sudo journalctl -xeu nextcloud-webhook-worker@1.service -f
```

It is recommended to restart this worker at least once a day to make sure code changes are effective and avoid memory leaks, in this example the service restarts every 60 seconds.

11.3 Nextcloud Webhook Events

This is an exhaustive list of available events. It features the event ID and the available variables for filtering.

- OCA\Forms\Events\FormSubmittedEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "class": string,
    "form": array{
     "id": int,
     "hash": string,
 "title": string,
 "description": string,
 "ownerId": string,
 "fileId": string|null,
 "fileFormat": string|null,
 "created": int,
 "access": int,
 "expires": int,
 "isAnonymous": bool,
 "submitMultiple": bool,
 "showExpiration": bool,
 "lastUpdated": int,
 "submissionMessage": string|null,
 "state": int,
    },
    "submission": array{
      "id": int,
  "formId": int,
  "userId": string,
  "timestamp": int,
    },
  }
}
```

- OCA\Tables\Event\RowAddedEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "class": string,
    "tableId": int,
    "rowId": int,
    "previousValues": null|array<int, mixed>,
    "values": null|array<int, mixed>
  }
}
```

- OCA\Tables\Event\RowDeletedEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "class": string,
    "tableId": int,
    "rowId": int,
    "previousValues": null|array<int, mixed>,
    "values": null|array<int, mixed>
  }
}
```

- OCA\Tables\Event\RowUpdatedEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "class": string,
    "tableId": int,
    "rowId": int,
    "previousValues": null|array<int, mixed>,
    "values": null|array<int, mixed>
  }
}
```

- OCP\Calendar\Events\CalendarObjectCreatedEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "calendarId": int,
    "calendarData": array{
      "id": int,
      "uri": string,
      "{http://calendarserver.org/ns/}getctag": string,
      "{http://sabredav.org/ns}sync-token": int,
```

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```
      "{urn:ietf:params:xml:ns:caldav}supported-calendar-component-
↪set": 'Sabre\CalDAV\Xml\Property\SupportedCalendarComponentSet',
      "{urn:ietf:params:xml:ns:caldav}schedule-calendar-transp":
↪'Sabre\CalDAV\Xml\Property\ScheduleCalendarTransp'
      "{urn:ietf:params:xml:ns:caldav}calendar-timezone": string|null
    },
    "shares": list<array{
      "href": string,
      "commonName": string,
      "status": int,
      "readOnly": bool,
      "{http://owncloud.org/ns}principal": string,
      "{http://owncloud.org/ns}group-share": bool
    }>,
    "objectData": array{
      "id": int,
      "uri": string,
      "lastmodified": int,
      "etag": string,
      "calendarid": int,
      "size": int,
      "component": string|null,
      "classification": int
    }
  }
}
```

- OCP\Calendar\Events\CalendarObjectDeletedEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "calendarId": int,
    "calendarData": array{
      "id": int,
      "uri": string,
      "{http://calendarserver.org/ns/}getctag": string,
      "{http://sabredav.org/ns}sync-token": int,
      "{urn:ietf:params:xml:ns:caldav}supported-calendar-component-
↪set": 'Sabre\CalDAV\Xml\Property\SupportedCalendarComponentSet',
      "{urn:ietf:params:xml:ns:caldav}schedule-calendar-transp":
↪'Sabre\CalDAV\Xml\Property\ScheduleCalendarTransp'
      "{urn:ietf:params:xml:ns:caldav}calendar-timezone": string|null
    },
    "shares": list<array{
      "href": string,
      "commonName": string,
      "status": int,
      "readOnly": bool,
      "{http://owncloud.org/ns}principal": string,
      "{http://owncloud.org/ns}group-share": bool
```

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```
    }>,
    "objectData": array{
      "id": int,
      "uri": string,
      "lastmodified": int,
      "etag": string,
      "calendarid": int,
      "size": int,
      "component": string|null,
      "classification": int
    }
  }
}
```

- OCP\Calendar\Events\CalendarObjectMovedEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "sourceCalendarId": int,
    "sourceCalendarData": array{
      "id": int,
      "uri": string,
      "{http://calendarserver.org/ns/}getctag": string,
      "{http://sabredav.org/ns}sync-token": int,
      "{urn:ietf:params:xml:ns:caldav}supported-calendar-component-
↪set": 'Sabre\CalDAV\Xml\Property\SupportedCalendarComponentSet',
      "{urn:ietf:params:xml:ns:caldav}schedule-calendar-transp":
↪'Sabre\CalDAV\Xml\Property\ScheduleCalendarTransp'
      "{urn:ietf:params:xml:ns:caldav}calendar-timezone": string|null
    },
    "targetCalendarId": int,
    "targetCalendarData": array{
      "id": int,
      "uri": string,
      "{http://calendarserver.org/ns/}getctag": string,
      "{http://sabredav.org/ns}sync-token": int,
      "{urn:ietf:params:xml:ns:caldav}supported-calendar-component-
↪set": 'Sabre\CalDAV\Xml\Property\SupportedCalendarComponentSet',
      "{urn:ietf:params:xml:ns:caldav}schedule-calendar-transp":
↪'Sabre\CalDAV\Xml\Property\ScheduleCalendarTransp'
      "{urn:ietf:params:xml:ns:caldav}calendar-timezone": string|null
    },
    "sourceShares": list<array{
      "href": string,
      "commonName": string,
      "status": int,
      "readOnly": bool,
      "{http://owncloud.org/ns}principal": string,
      "{http://owncloud.org/ns}group-share": bool
    }>,
```

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```
    "targetShares": list<array{
      "href": string,
      "commonName": string,
      "status": int,
      "readOnly": bool,
      "{http://owncloud.org/ns}principal": string,
      "{http://owncloud.org/ns}group-share": bool
    }>,
    "objectData": array{
      "id": int,
      "uri": string,
      "lastmodified": int,
      "etag": string,
      "calendarid": int,
      "size": int,
      "component": string|null,
      "classification": int
    }
  }
}
```

- OCP\Calendar\Events\CalendarObjectMovedToTrashEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "calendarId": int,
    "calendarData": array{
      "id": int,
      "uri": string,
      "{http://calendarserver.org/ns/}getctag": string,
      "{http://sabredav.org/ns}sync-token": int,
      "{urn:ietf:params:xml:ns:caldav}supported-calendar-component-
↪set": 'Sabre\CalDAV\Xml\Property\SupportedCalendarComponentSet',
      "{urn:ietf:params:xml:ns:caldav}schedule-calendar-transp":
↪'Sabre\CalDAV\Xml\Property\ScheduleCalendarTransp'
      "{urn:ietf:params:xml:ns:caldav}calendar-timezone": string|null
    },
    "shares": list<array{
      "href": string,
      "commonName": string,
      "status": int,
      "readOnly": bool,
      "{http://owncloud.org/ns}principal": string,
      "{http://owncloud.org/ns}group-share": bool
    }>,
    "objectData": array{
      "id": int,
      "uri": string,
      "lastmodified": int,
      "etag": string,
```

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```
      "calendarid": int,
      "size": int,
      "component": string|null,
      "classification": int
    }
  }
}
```

- OCP\Calendar\Events\CalendarObjectRestoredEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "calendarId": int,
    "calendarData": array{
      "id": int,
      "uri": string,
      "{http://calendarserver.org/ns/}getctag": string,
      "{http://sabredav.org/ns}sync-token": int,
      "{urn:ietf:params:xml:ns:caldav}supported-calendar-component-
↪set": 'Sabre\CalDAV\Xml\Property\SupportedCalendarComponentSet',
      "{urn:ietf:params:xml:ns:caldav}schedule-calendar-transp":
↪'Sabre\CalDAV\Xml\Property\ScheduleCalendarTransp'
      "{urn:ietf:params:xml:ns:caldav}calendar-timezone": string|null
    },
    "shares": list<array{
      "href": string,
      "commonName": string,
      "status": int,
      "readOnly": bool,
      "{http://owncloud.org/ns}principal": string,
      "{http://owncloud.org/ns}group-share": bool
    }>,
    "objectData": array{
      "id": int,
      "uri": string,
      "lastmodified": int,
      "etag": string,
      "calendarid": int,
      "size": int,
      "component": string|null,
      "classification": int
    }
  }
}
```

- OCP\Calendar\Events\CalendarObjectUpdatedEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
```

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```
  "event": array{
    "calendarId": int,
    "calendarData": array{
      "id": int,
      "uri": string,
      "{http://calendarserver.org/ns/}getctag": string,
      "{http://sabredav.org/ns}sync-token": int,
      "{urn:ietf:params:xml:ns:caldav}supported-calendar-component-
↪set": 'Sabre\CalDAV\Xml\Property\SupportedCalendarComponentSet',
      "{urn:ietf:params:xml:ns:caldav}schedule-calendar-transp":
↪'Sabre\CalDAV\Xml\Property\ScheduleCalendarTransp'
      "{urn:ietf:params:xml:ns:caldav}calendar-timezone": string|null
    },
    "shares": list<array{
      "href": string,
      "commonName": string,
      "status": int,
      "readOnly": bool,
      "{http://owncloud.org/ns}principal": string,
      "{http://owncloud.org/ns}group-share": bool
    }>,
    "objectData": array{
      "id": int,
      "uri": string,
      "lastmodified": int,
      "etag": string,
      "calendarid": int,
      "size": int,
      "component": string|null,
      "classification": int
    }
  }
}
```

- OCP\Files\Events\Node\BeforeNodeCreatedEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "class": string,
    "node": array{"id": string, "path": string}
  }
}
```

- OCP\Files\Events\Node\BeforeNodeTouchedEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "class": string,
```

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```
    "node": array{"id": string, "path": string}
  }
}
```

- OCP\Files\Events\Node\BeforeNodeWrittenEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "class": string,
    "node": array{"id": string, "path": string}
  }
}
```

- OCP\Files\Events\Node\BeforeNodeReadEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "class": string,
    "node": array{"id": string, "path": string}
  }
}
```

- OCP\Files\Events\Node\BeforeNodeDeletedEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "class": string,
    "node": array{"id": string, "path": string}
  }
}
```

- OCP\Files\Events\Node\NodeCreatedEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "class": string,
    "node": array{"id": string, "path": string}
  }
}
```

- OCP\Files\Events\Node\NodeTouchedEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
```

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```
  "event": array{
    "class": string,
    "node": array{"id": string, "path": string}
  }
}
```

- OCP\Files\Events\Node\NodeWrittenEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "class": string,
    "node": array{"id": string, "path": string}
  }
}
```

- OCP\Files\Events\Node\NodeDeletedEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "class": string,
    "node": array{"id": string, "path": string}
  }
}
```

- OCP\Files\Events\Node\NodeCopiedEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "class": string,
    "source": array{"id": string, "path": string}
    "target": array{"id": string, "path": string}
  }
}
```

- OCP\Files\Events\Node\NodeRestoredEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "class": string,
    "source": array{"id": string, "path": string}
    "target": array{"id": string, "path": string}
  }
}
```

- OCP\Files\Events\Node\NodeRenamedEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "class": string,
    "source": array{"id": string, "path": string}
    "target": array{"id": string, "path": string}
  }
}
```

- OCP\Files\Events\Node\BeforeNodeCopiedEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "class": string,
    "source": array{"id": string, "path": string}
    "target": array{"id": string, "path": string}
  }
}
```

- OCP\Files\Events\Node\BeforeNodeRestoredEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "class": string,
    "source": array{"id": string, "path": string}
    "target": array{"id": string, "path": string}
  }
}
```

- OCP\Files\Events\Node\BeforeNodeRenamedEvent

```
array{
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "class": string,
    "source": array{"id": string, "path": string}
    "target": array{"id": string, "path": string}
  }
}
```

- OCP\SystemTag\TagAssignedEvent

```
array {
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "class": string,
```

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```
    "objectType": string (e.g. 'files'),
    "objectIds": string[],
    "tagIds": int[],
  }
}
```

- OCP\SystemTag\TagUnassignedEvent

```
array {
  "user": array {"uid": string, "displayName": string},
  "time": int,
  "event": array{
    "class": string,
    "objectType": string (e.g. 'files'),
    "objectIds": string[],
    "tagIds": int[],
  }
}
```

CHAPTER

TWELVE

WINDMILL WORKFLOWS

Nextcloud integrates the Windmill workflow engine (https://www.windmill.dev/) to allow advanced custom workflows interacting with your Nextcloud instance.

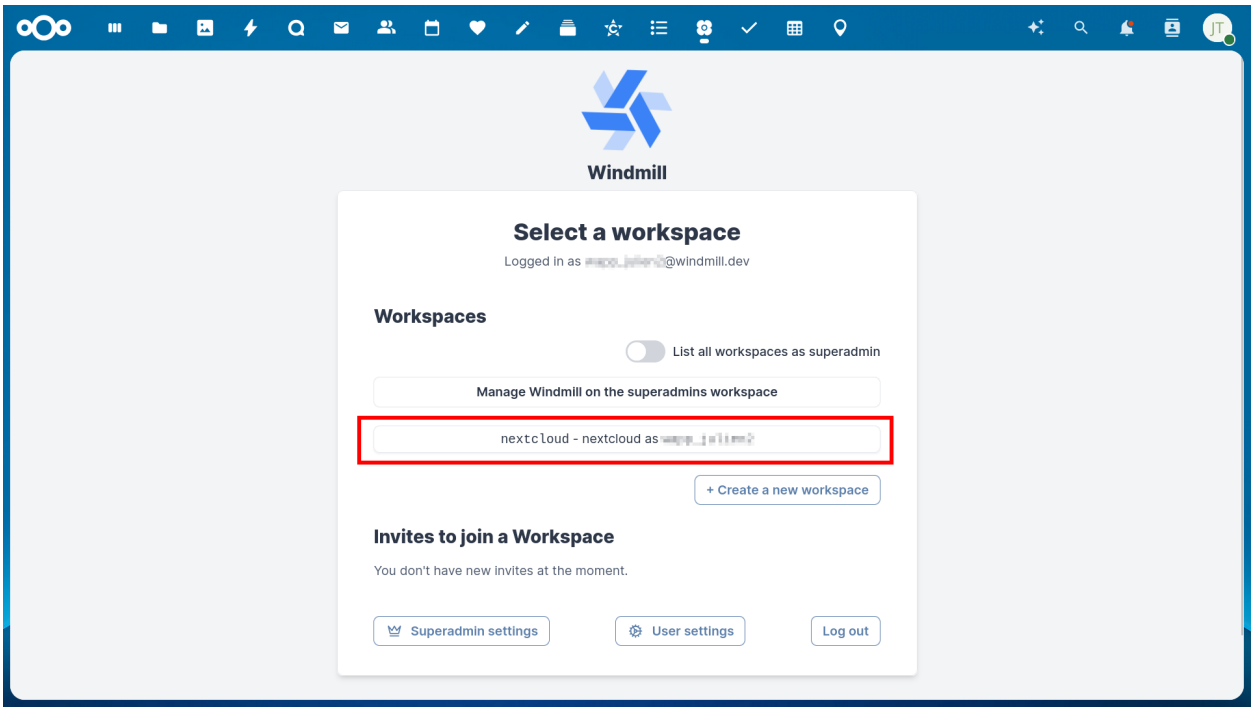
12.1 Installation

- Install Windmill
  - Either as a standalone install or via the External App "Flow" in Nextcloud (see *External Apps*)
- Enable the `webhook_listeners` app that comes with Nextcloud

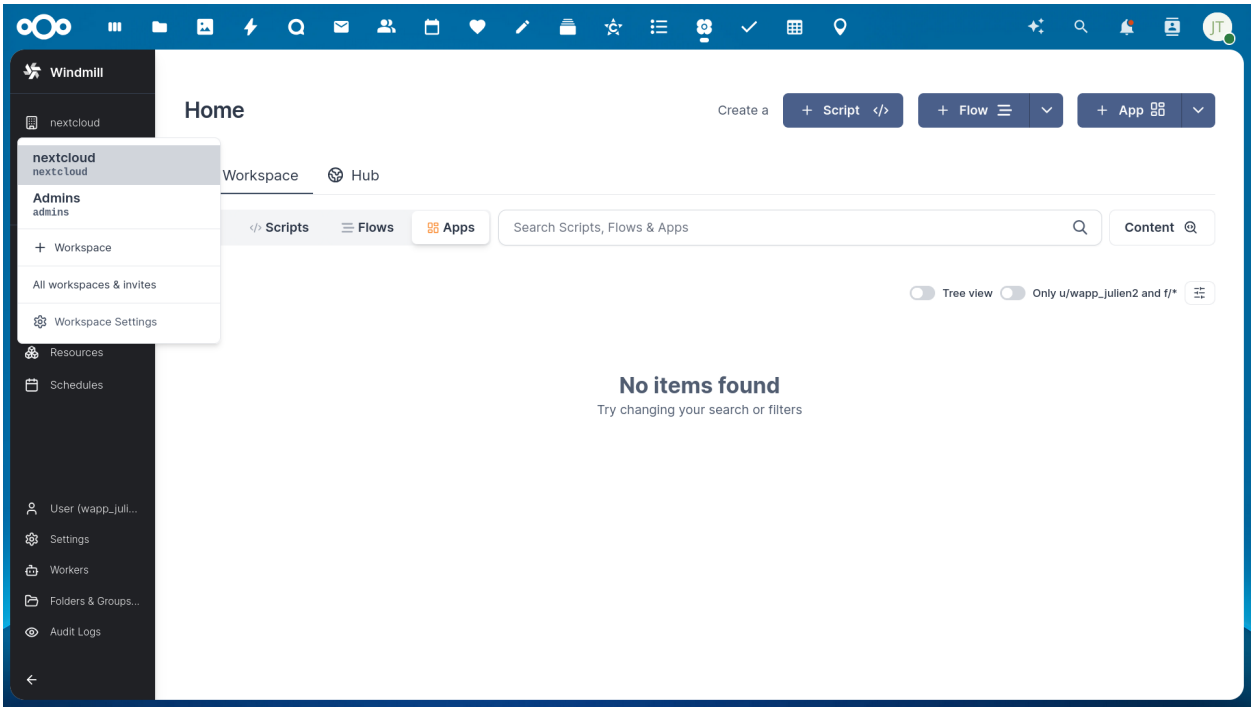
```
occ app:enable webhook_listeners
```

12.2 Selecting the right Workspace

With Windmill installed as an ExApp, the first time one visits Windmill's web interface, make sure to select the right workspace on the first run: Only the pre-existing "nextcloud" workspace is hooked up to nextcloud's internal event system, all other workspaces will need manual webhook setups for each workflow. If the wrong workspace is selected on the first run, it is always possible to switch workspace later in the left sidebar.



If you wish to change to a different workspace at a later time, you can do so via the workspace selector in the left sidebar of Windmill.



12.3 Setting up the Correct Nextcloud URL

During the initial installation, the ExApp Flow will create a **Nextcloud Authentication Resource** for AppAPI.

This resource includes a **baseUrl** field, which specifies the URL that Windmill scripts/apps use to reach the Nextcloud

instance. In most cases, this URL will be configured correctly. However, certain configurations and network topologies may result in an incorrect URL, which you will need to adjust manually.

To set the correct URL, navigate to the Windmill interface, go to the **Resources** tab, locate the resource labeled `u/admin/exapp_resource`, click the three dots on the right, and select the "Edit" button.

Next, navigate to **Settings->Instance->Core** in Windmill and check if the **Base url** for the Windmill instance is correct.

If you are using DockerSocketProxy, the Base URL should be:

https://<your-nextcloud-base-url>/index.php/apps/app_api/proxy/flow

If you are using HaRP (as introduced in Nextcloud 32), the Base URL should be:

https://<your-nextcloud-base-url>/exapps/flow

12.4 Building a workflow

Each workflow in Windmill is a listener to a Nextcloud Webhook Event. If you are using the ExApp-packaged Windmill, it will automatically register webhooks for the workflows you build using the following mechanism. If you are not using the ExApp-packaged windmill install then you will have to register webhooks for your workflows manually via the webhook_listeners API: see https://docs.nextcloud.com/server/32/developer_manual/_static/openapi.html#/operations/webhook_listeners-webhooks-index

12.4.1 The magic listener script

The first script (after the "Input" block) in any workflow you build that should listen to a Nextcloud webhook must have "Summary" set to the exact, literal string `CORE:LISTEN_TO_EVENT`. It must be an empty script with two parameters that you should fill statically: `events`, which is a list of event IDs to listen to and `filters` a filter condition that allows more fine grained filtering for which events should be used. The filter condition as well as the available events with their payloads is documented in *the webhook_listeners documentation*.

You can copy the following Deno script for this:

```
export async function main(events: string[], filters: object) { }
```

The webhook data will be made available on the flow "Input" block, **not** the `CORE:LISTEN_TO_EVENT` block. Updates to the webhook configuration take effect only when the flow is deployed. Consider disabling any schedule for the flow, since it will be started when a webhook is received.

12.5 Nextcloud Scripts

Nextcloud makes available a variety of scripts to be used in Windmill for interfacing with Nextcloud apps. You can find them at https://hub.windmill.dev/integrations/nextcloud and https://hub.windmill.dev/integrations/nextcloud/approvals or in your windmill instance when selecting existing scripts for creating a new workflow.

To synchronize the scripts with the ones provided by the Windmill hub, you can run a flow named "Synchronize Hub Resource types with instance" in the Windmill admin workspace.

You can create your own Nextcloud-related scripts by taking one of the existing ones as example. In a script, when sending a request to Nextcloud, make sure that the `EX-APP-ID` header is set to `flow`. Your custom scripts can make requests to any endpoint of the Nextcloud OCS API .

All the scripts we provide have a set of common input parameters:

- nextcloudResource: This should be set to the path of the Windmill resource that was automatically created and contains what is necessary to authenticate against Nextcloud with the AppAPI authentication method. For example "u/wapp_user/appapi_nextcloud". You can find this path by looking at the resource list in Windmill.

- userId: This is the ID of the user you want the request to be authenticated as.
- useAppApiAuth: This is a boolean to choose between using the AppAPI authentication or basic auth. More details in the next section.

12.5.1 Authentication

All bricks have the option to use "AppAPI Authentication" or normal authentication using a Nextcloud resource in Windmill. When using normal authentication you will need to provide the correct password or app password of the user on behalf of whom you want to execute the script. When using "AppAPI Authentication" you can impersonate any Nextcloud user. This will only work when using the ExApp-packaged version of windmill.

12.5.2 Passing values between blocks

When specifying script inputs you can either fill the parameters with static values or make references to the workflow input and the previous workflow steps.

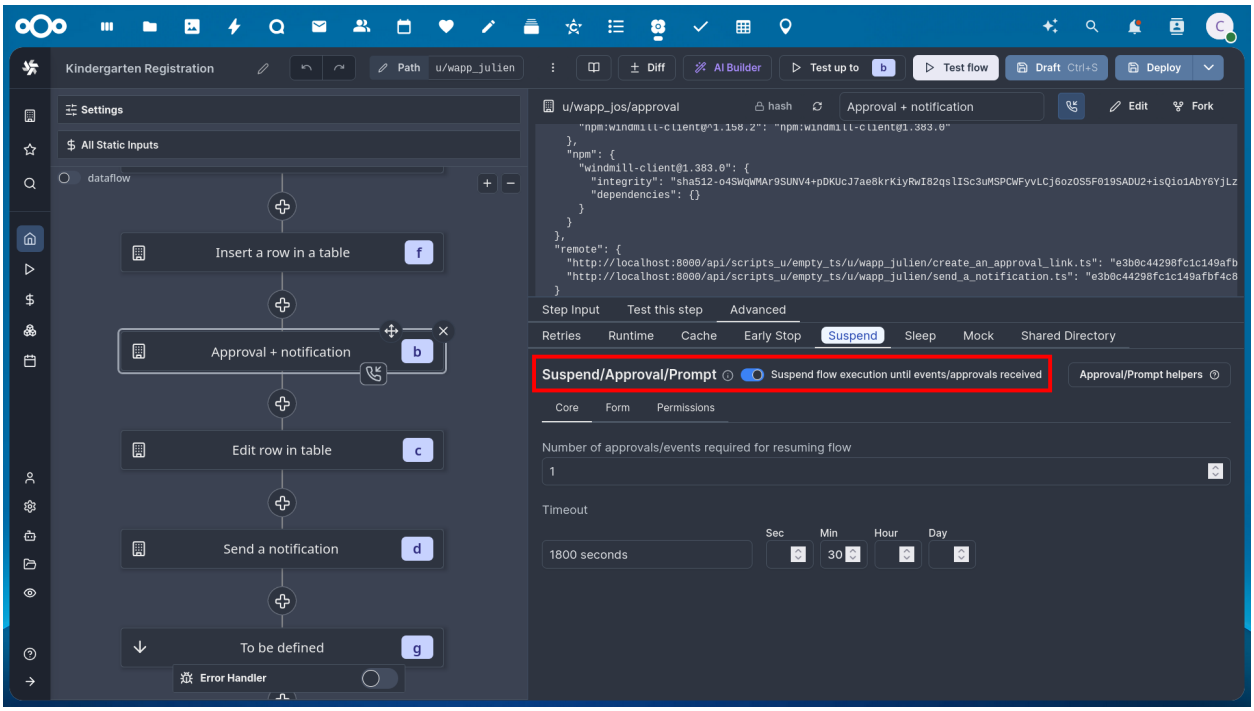
In order to reference the workflow input, use the `flow_input` variable. For example, `flow_input.event.form.hash` will reference the hash of a form from a nextcloud Forms event.

Each step in a workflow is automatically assigned a letter identifier. In order to reference results from previous steps in your parameters, use the `results` variable with the id of the step to reference as a sub property. For example, use `results.e.submission.answers` to use the answers of of a form submission retrieved via the "Get form submission from Nextcloud Forms" script identified with the letter "e".

12.5.3 Approval/Suspend steps

Windmill allows using so-called approval steps, which are essentially asynchronous scripts that wait for the call to an additional webhook URL. The most prominent use case for this are approval workflows where you get automated input from somewhere which needs to be approved by a human. Once the human approves or disapproves by triggering the webhook URL the workflow will resume.

In order to turn a newly added step into an approval step, the workflow edit screen, select the script and in the bottom right pan, go in the "Advanced" tab, "Suspend" sub tab and check "Suspend/Approval/Prompt".



Using the scripts provided for Nextcloud, you can send approval links to the humans in charge of approving via Nextcloud Talk or a simple notification in Nextcloud. Of course, you may also use any of the other scripts for sending messages available in the Windmill hub.

Windmill has a default approval user interface at a specific URL, but it looks very technical. We recommend using the approve_links app which allows creating a beautiful temporary approval page with a custom message and approve and disapprove buttons.

12.6 FAQ

12.6.1 Can I create a script?

If the Windmill Hub does not contain any script to perform the action you have in mind, you can take an existing Nextcloud script as example and create your own. Your custom scripts can make requests to any endpoint of the Nextcloud OCS API .

CHAPTER

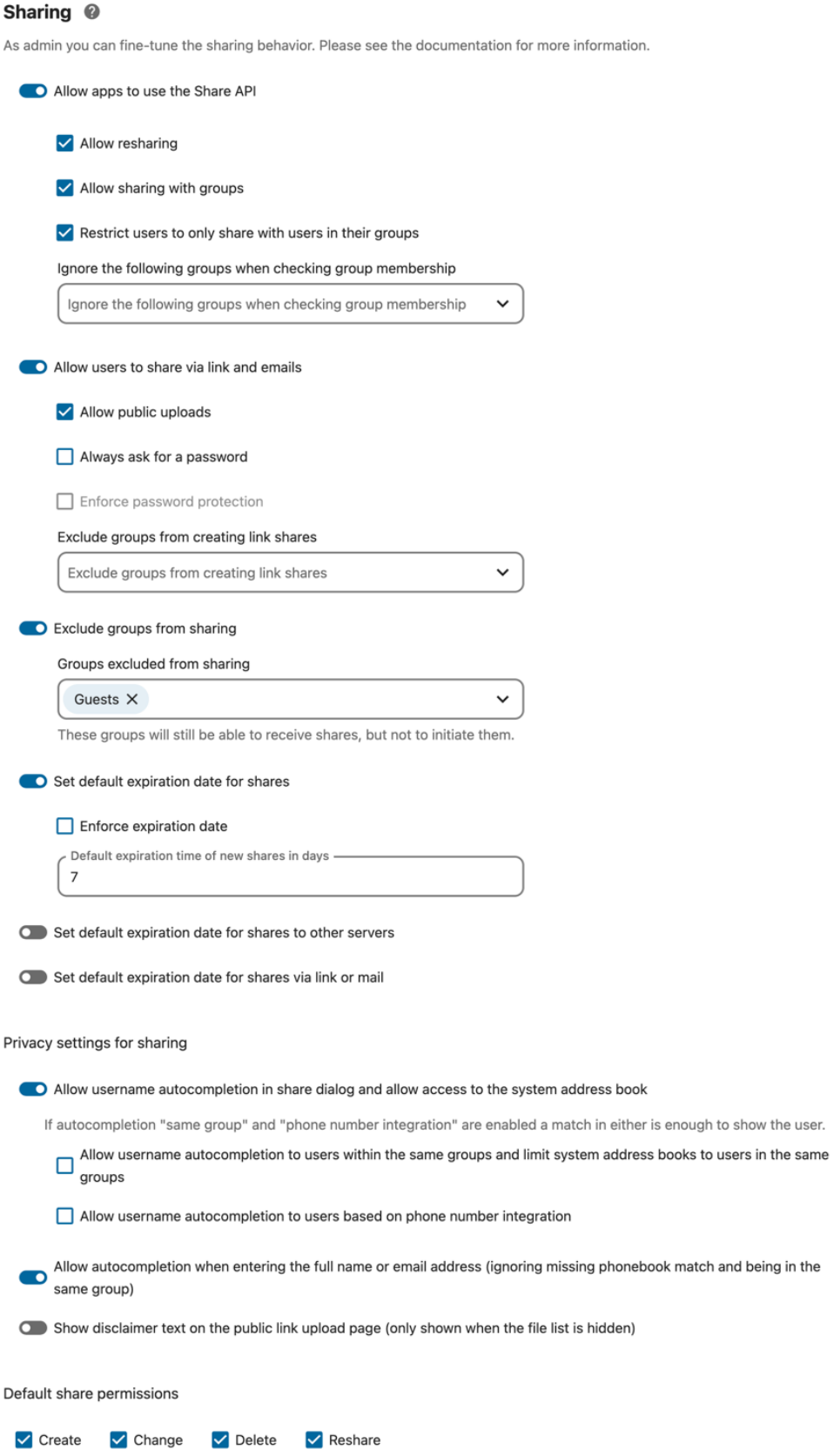
THIRTEEN

FILE SHARING AND MANAGEMENT

13.1 File Sharing

Nextcloud users can share files with their Nextcloud groups and other users on the same Nextcloud server, with Nextcloud users on *other Nextcloud servers*, and create public shares for people who are not Nextcloud users. You have control of a number of user permissions on file shares.

Configure your sharing policy on your Admin page in the Sharing section.


Sharing
As admin you can fine-tune the sharing behavior. Please see the documentation for more information.
Allow apps to use the Share API
Allow resharing
Allow sharing with groups
Restrict users to only share with users in their groups
Ignore the following groups when checking group membership
Ignore the following groups when checking group membership
Allow users to share via link and emails
Allow public uploads
Always ask for a password
Enforce password protection
Exclude groups from creating link shares
Exclude groups from creating link shares
Exclude groups from sharing
Groups excluded from sharing
Guests
These groups will still be able to receive shares, but not to initiate them.
Set default expiration date for shares
Enforce expiration date
Default expiration time of new shares in days
7
Set default expiration date for shares to other servers
Set default expiration date for shares via link or mail
Privacy settings for sharing
Allow username autocompletion in share dialog and allow access to the system address book
If autocompletion "same group" and "phone number integration" are enabled a match in either is enough to show the user.
Allow username autocompletion to users within the same groups and limit system address books to users in the same groups
Allow username autocompletion to users based on phone number integration
Allow autocompletion when entering the full name or email address (ignoring missing phonebook match and being in the same group)
Show disclaimer text on the public link upload page (only shown when the file list is hidden)
Default share permissions
Create
Change
Delete
Reshare

- Check `Allow apps to use the Share API` to enable users to share files. If this is not checked, no users can create file shares.
  - Check `Allow resharing` to enable users to re-share files shared with them.
  - Check `Allow sharing with groups` to enable users to share with groups.
  - Check `Restrict users to only share with users in their groups` to confine sharing within group memberships. When you check this, you'll get an optional dropdown list of ignored groups when checking group membership. Type any group name to search for.
    * Groups added to `Ignore the following groups when checking group membership` won't be taken in account to determine if users are in same groups and may share with each others.

> **Note**
>
> This setting does not apply to the Federated Cloud sharing feature. If *Federated Cloud Sharing* is enabled, users can still share items with any users on any instances (including the one they are on) via a remote share.

- Check `Allow users to share via link and email` to enable creating public shares for people who are not Nextcloud users via hyperlink.
  - Check `Allow public uploads` to allow anyone to upload files to public shares.
  - Check `Always ask for a password` to proactively ask a user to set a password for a share link.
  - Check `Enforce password protection` to force users to set a password on all public share links. This does not apply to local user and group shares.
  - Add groups to `Exclude groups from creating link shares` to no apply the settings for that groups.
- Check `Exclude groups from sharing` to prevent members of specific groups from creating any file shares in those groups. When you check this, you'll get a dropdown list of all your groups to choose from. Type any group name to search for. Members of excluded groups can still receive shares, but not create any.
- Check `Set default expiration date for shares` to set a default expiration date on local user and group shares.
  - Check `Enforce expiration date` to always enforce the configured expiration date on local user and group shares.

> **Note**
>
> Users will not be able to set the expiration date further in the future than the enforced expiration date, although they will be able to set a more recent date. Also note that users will be able to update the expiration date again at a later point. The expiration date is based on the current date and not on the share creation date. The user will be able to extend the expiration date again whenever a previous expiration date is close to be reached.

- Check `Set default expiration date for shares via link or email` to set a default expiration date on public shares.
  - Check `Enforce expiration date` to always enforce the configured expiration date on public shares.

> **Note**
>
> Users will not be able to set the expiration date further in the future than the enforced expiration date, although they will be able to set a more recent date. Also note that users will be able to update the expiration date again at a later point. The expiration date is based on the current date and not on the share creation date. The user will be able to extend the expiration date again whenever a previous expiration date is close to be reached.

- Check `Allow username autocompletion in share dialog and allow access to the system address book` to enable auto-completion of Nextcloud usernames and list the system address book as resource when syncing contacts with CardDAV.
  - Check `Allow username autocompletion to users within the same groups and limit system address books to users in the same groups` to limit username autocompletion to users from within the same groups as the share owner.
  - Check `Allow username autocompletion to users based on phone number integration` to limit username autocompletion to users when the share owner has synced their phone address book via the Nextcloud Talk mobile clients and it contained the phone number the user configured in their profile.
- Check `Allow autocompletion when entering the full name or email address (ignoring missing phonebook match and being in the same group)` to show despite of the previous restrictions a user suggestion, when the complete display name or user id was typed.
- Check `Show disclaimer text on the public link upload page` to set and show a disclaimer text on public links with hidden file lists. If you enable this feature a text input will be shown to input the disclaimer text.

With `Default share permissions` you are able to set the default permissions for user-shares (`Create`, `Change`, `Delete` and `Reshare`) without forcing them.

> **Note**
>
> Nextcloud does not preserve the mtime (modification time) of directories, though it does update the mtimes on files. See Wrong folder date when syncing for discussion of this.

> **Note**
>
> There are more sharing options on config.php level available: Configuration Parameters

13.1.1 Advanced settings

Here are some edge case settings which are not editable from the web interface, because they are only useful to small subset of administrators.

You can use the `occ` command to update those, for example:

```
occ config:app:set core shareapi_restrict_user_enumeration_full_match_email --value␣
↪yes
```

- **`core.shareapi_restrict_user_enumeration_full_match_ignore_second_display_name`**
  - When full match is activated, ignore the appended second display name.
  - Default: `no`

  - Examples:

Setting value	Search query	User name	Will match
`yes`	User 1	User 1 (Second display name)	yes
`no`	User 1	User 1 (Second display name)	no

- **`core.shareapi_restrict_user_enumeration_full_match_userid`**
  - When full match is activated, do not match user ID
  - Default: `yes`
- **`core.shareapi_restrict_user_enumeration_full_match_email`**
  - When full match is activated, do not match user email
  - Default: `yes`

13.1.2 Distinguish between max expiration date and default expiration date

The expiration date which can be set and enforced in the settings above are the hard limit and the default value at the same time. Sometimes admins want to have a moderate default expire date, for example 7 days but make sure that the user can't extend it to more than 14 days.

In order to do so, set a enforced expiration date in the settings as described above and set the default value to something below the maximal possible expiration date with the following OCC commands:

```
occ config:app:set --value <DAYS> core internal_defaultExpDays
occ config:app:set --value <DAYS> core link_defaultExpDays
```

13.1.3 Get a notification before a share expires

Users can get a notification before a share expires. In order to do so a cronjob need to be configured which calls the following OCC command once a day:

```
occ sharing:expiration-notification
```

A notification will be send for all shares which expire within the next 24 hours.

13.1.4 Transferring files to another user

You may transfer files from one user to another with `occ`. This is useful when you have to remove a user. Be sure to transfer the files before you delete the user! This transfers all files from user1 to user2, and the shares and metadata info associated with those files (shares, tags, comments, etc). Trashbin contents are not transferred:

```
occ files:transfer-ownership user1 user2
```

(See *Using the occ command* for a complete `occ` reference.)

Users may also transfer files or folders selectively by themselves. See user documentation for details.

13.1.5 Creating persistent file Shares

When a user is deleted, their files are also deleted. As you can imagine, this is a problem if they created file shares that need to be preserved, because these disappear as well. In Nextcloud files are tied to their owners, so whatever happens to the file owner also happens to the files.

One solution is to create persistent shares for your users. You can retain ownership of them, or you could create a special user for the purpose of establishing permanent file shares. Simply create a shared folder in the usual way, and share it with the users or groups who need to use it. Set the appropriate permissions on it, and then no matter which users come and go, the file shares will remain. Because all files added to the share, or edited in it, automatically become owned by the owner of the share regardless of who adds or edits them.

13.1.6 Using File Drop Share links

Using a File Drop Share allows users to upload files to Nextcloud through an unauthenticated session. File Drop Share links will only work when `Allow public uploads` is checked in the Sharing section of the Administration Settings page.

> **Note**
>
> File Drop Shares currently have a limitation in that any files uploaded through an unauthenticated session will not be chunked. Therefore the maximum file size that can be uploaded through File Drop Shares depends entirely on settings set within your environment.

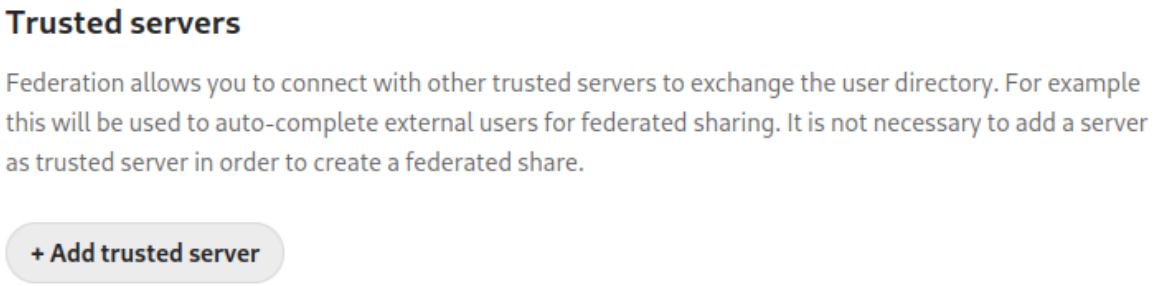
13.2 Configuring Federation Sharing

Federated Cloud Sharing is now managed by the Federation app (9.0+), and is now called Federation sharing. When you enable the Federation app you can easily and securely link file shares between Nextcloud servers, in effect creating a cloud of Nextclouds.

13.2.1 Creating a new Federation Share

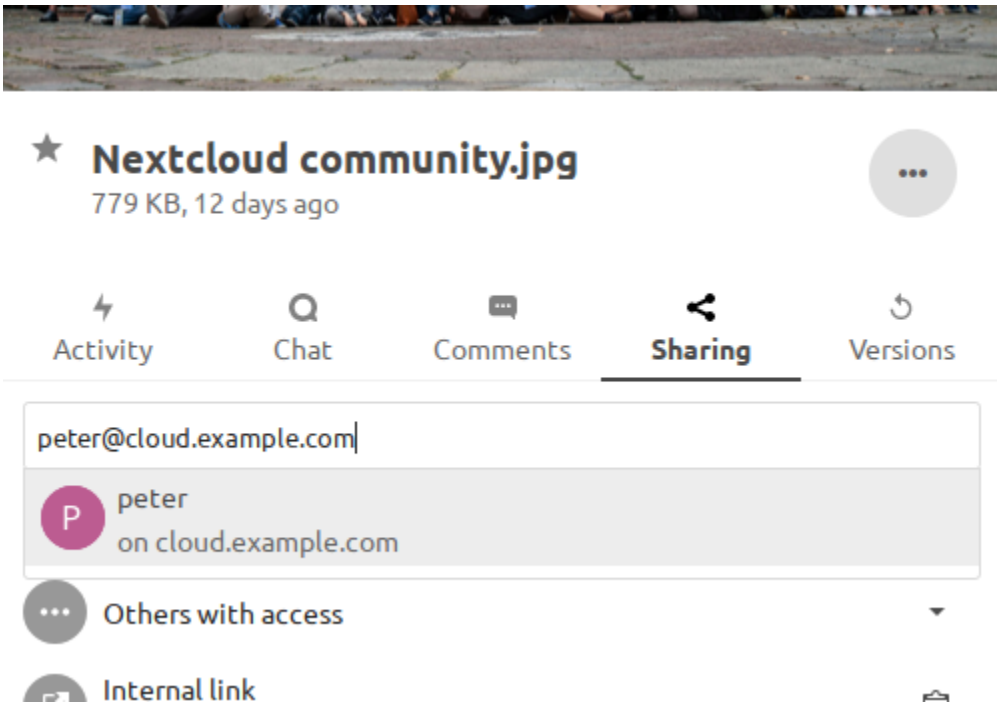
Follow these steps to create a new Federation share between two Nextcloud servers. This requires no action by the user on the remote server; all it takes is a few steps on the originating server.

1. Enable the Federation app.
2. Go to your Nextcloud Admin page and scroll to the Sharing section. Verify that **Allow users on this server to send shares to other servers** and **Allow users on this server to receive shares from other servers** are enabled.
3. Now go to the Federation section. The Federation app supports creating a list of trusted Nextcloud servers, which allows the trusted servers to exchange user directories and auto-complete the names of external users when you create shares.

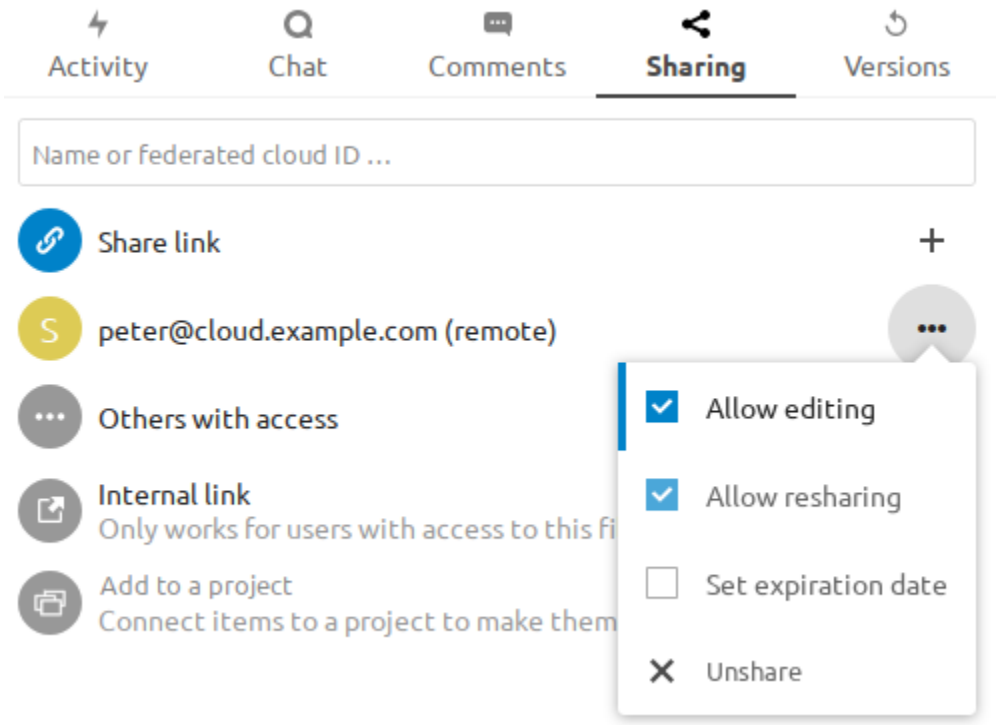


4. Now go to your Files page and select a folder to share. Click the share icon, and then enter the username and URL of the user on the remote Nextcloud server. In this example, that is `freda@https://example.com/nextcloud`.

When Nextcloud verifies the link, it displays it with the **(remote)** label. Click on this label to establish the link.



5. When the link is successfully completed, you have a single share option, and that is **can edit**.



You may disconnect the share at any time by clicking the trash can icon.

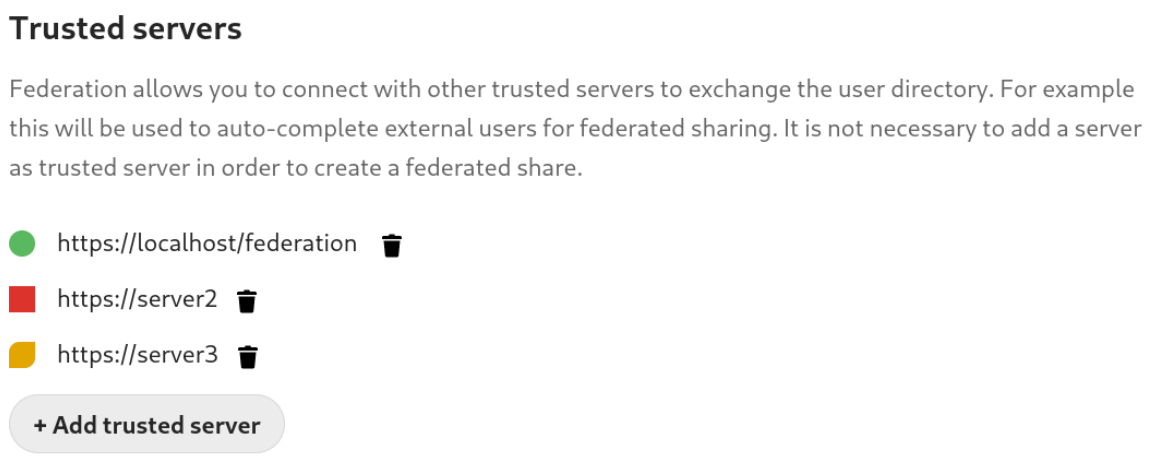
13.2.2 Configuring trusted Nextcloud servers

You may create a list of trusted Nextcloud servers for Federation sharing. This allows your linked Nextcloud servers to share user directories, and to auto-fill user names in share dialogs.

You may also enter Nextcloud server URLs in the **Add Nextcloud Server** field.

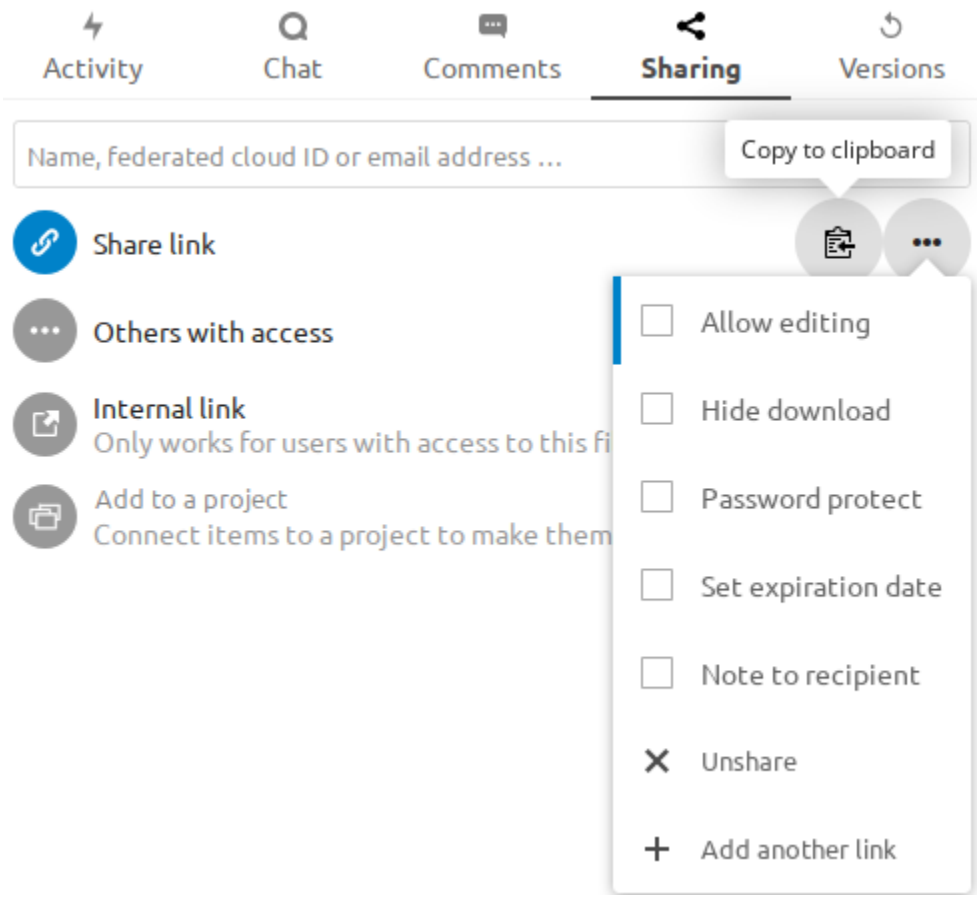
A red light means the connection failed. The yellow light indicates a successful connection, with no user names exchanged. The green light indicates a successful connection with user names exchanged.

The prerequisiste for a green status is that the trusted servers were maintained in both interacting Nextcloud servers. Additionally `occ federation:sync-addressbooks` must have been executed (part of cron job list). The delay to execute the cron is based on local configuration of the cron frequency.

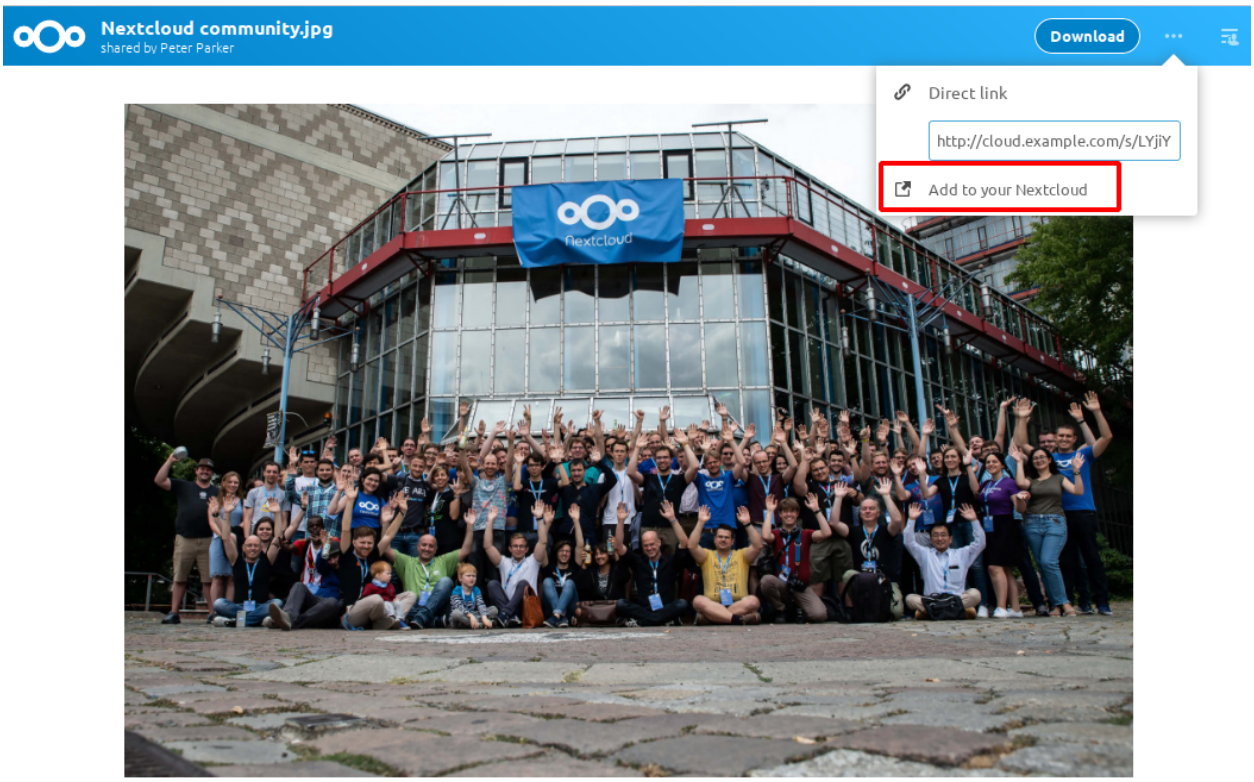


13.2.3 Creating Federation Shares via public Link Share

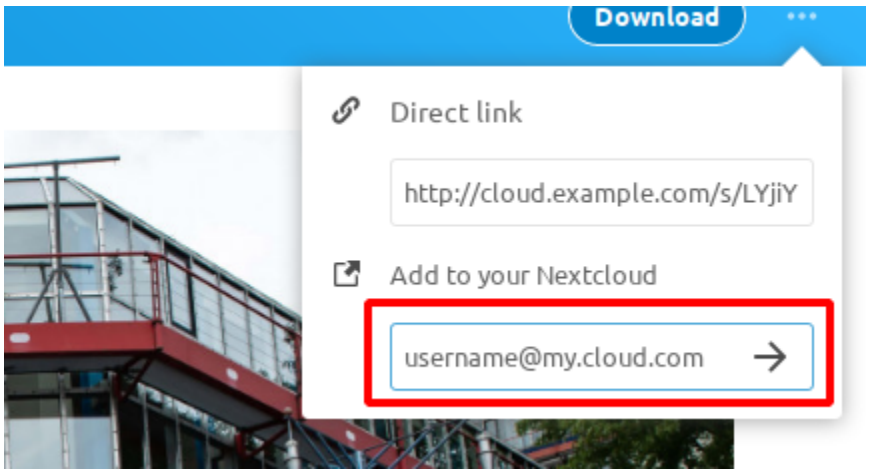
Check the `Share link` entry to expose more sharing options (which are described more fully in *File Sharing*). You may create a Federation share by allowing Nextcloud to create a public link for you, and then email it to the person you want to create the share with.



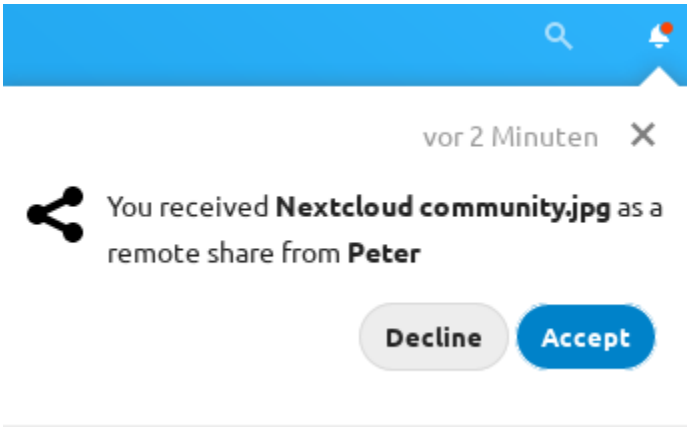
You may optionally set a password and expiration date on it. When your recipient receives your email they must click the link, or copy it to a Web browser. They will see a page displaying a thumbnail of the file, with a button to **Add to your Nextcloud**.



Your recipient should click the **Add to your Nextcloud** button. On the next screen your recipient needs to enter the URL to their Nextcloud server, and then press the return key.



Your recipient has to take one more step, and that is to confirm creating the federated cloud share link by clicking the **Accept** button.



Un-check the `Share link` checkbox to disable any federated cloud share created this way.

13.2.4 Configuration tips

The Sharing section on your Admin page allows you to control how your users manage federated cloud shares:

- Check `Enforce password protection` to require passwords on link shares.
- Check `Set default expiration date` to require an expiration date on link shares.
- Check `Allow public uploads` to allow two-way file sharing.
- If you encounter timeouts for downloading or uploading large files, you can use the option `davstorage.request_timeout` in your `config.php` to increase the timeout. The default value is 30 seconds.

Your Apache Web server must have `mod_rewrite` enabled, and you must have `trusted_domains` correctly configured in `config.php` to allow external connections (see *Installation wizard*). Consider also enabling SSL to encrypt all traffic between your servers .

Your Nextcloud server creates the share link from the URL that you used to log into the server, so make sure that you log into your server using a URL that is accessible to your users. For example, if you log in via its LAN IP address, such as `http://192.168.10.50`, then your share URL will be something like `http://192.168.10.50/nextcloud/index.php/s/jWfCfTVztGlWTJe`, which is not accessible outside of your LAN. This also applies to using the server name; for access outside of your LAN you need to use a fully-qualified domain name such as `http://myserver.example.com`, rather than `http://myserver`.

13.2.5 Changing the display of federated shares

By default, federated shares are displayed in a separate section in the Nextcloud interface. It is possible to change this behavior and display them in the same section as internal shares. This can be controlled with a `occ` command:

```
occ config:app:set --value false --type boolean files_sharing show_federated_shares_
↪as_internal
```

Set the value to `true` to display federated shares mixed with internal shares, or `false` to keep them in a separate section (default).

13.3 Uploading big files > 512MB

The default maximum file size for uploads is 512MB. You can increase this limit up to what your filesystem and operating system allows. There are certain hard limits that cannot be exceeded:

- < 2GB on 32Bit OS-architecture
- < 2GB with IE6 - IE8
- < 4GB with IE9 - IE11

64-bit filesystems have much higher limits; consult the documentation for your filesystem.

Note

The Nextcloud sync client is not affected by these upload limits as it is uploading files in smaller chunks. See Client documentation for more information on configuration options.

13.3.1 System configuration

- Make sure that the latest version of PHP is installed
- Disable user quotas, which makes them unlimited
- Your temp file or partition has to be big enough to hold multiple parallel uploads from multiple users; e.g. if the max upload size is 10GB and the average number of users uploading at the same time is 100: temp space has to hold at least 10x100 GB

13.3.2 Configuring your Web server

Note

Nextcloud comes with its own `nextcloud/.htaccess` file. Because `php-fpm` can't read PHP settings in `.htaccess` these settings must be set in the `nextcloud/.user.ini` file.

Set the following two parameters inside the corresponding php.ini file (see the **Loaded Configuration File** section of *PHP version and information* to find your relevant php.ini files)

```
php_value upload_max_filesize 16G
php_value post_max_size 16G
```

The `upload_max_filesize` and `post_max_size` settings may not apply to file uploads through WebDAV single file PUT requests or Chunked file uploads For those, PHP and webserver timeouts are the limiting factor on the upload size.

Adjust these values for your needs. If you see PHP timeouts in your logfiles, increase the timeout values, which are in seconds:

```
php_value max_input_time 3600
php_value max_execution_time 3600
```

The mod_reqtimeout Apache module could also stop large uploads from completing. If you're using this module and getting failed uploads of large files either disable it in your Apache config or raise the configured `RequestReadTimeout` timeouts.

There are also several other configuration options in your Web server config which could prevent the upload of larger files. Please see the manual of your Web server for how to configure those values correctly:

Apache

- LimitRequestBody (In Apache HTTP Server <=2.4.53 this defaulted to unlimited, but now defaults to 1 GiB. The new default limits uploads from non-chunking clients to 1 GiB. If this is a concern in your environment, override the new default by either manually setting it to `0` or to a value similar to that used for your local environment's PHP `upload_max_filesize / post_max_size / memory_limit` parameters.)
- SSLRenegBufferSize
- Timeout

Apache with mod_fcgid

- FcgidMaxRequestInMem
- FcgidMaxRequestLen

Note

If you are using Apache/2.4 with mod_fcgid, as of February/March 2016, `FcgidMaxRequestInMem` still needs to be significantly increased from its default value to avoid the occurrence of segmentation faults when uploading big files. This is not a regular setting but serves as a workaround for Apache with mod_fcgid bug #51747.

Setting `FcgidMaxRequestInMem` significantly higher than normal may no longer be necessary, once bug #51747 is fixed.

Apache with mod_proxy_fcgi

- ProxyTimeout

nginx

- client_max_body_size
- fastcgi_read_timeout [often the solution to 504 timeouts during `MOVE` transactions that occur even when using chunking]
- client_body_temp_path

Note

Make sure that `client_body_temp_path` points to a partition with adequate space for your upload file size, and on the same partition as the `upload_tmp_dir` or `tempdirectory` (see below). For optimal performance, place these on a separate hard drive that is dedicated to swap and temp storage.

If your site is behind a nginx frontend (for example a loadbalancer):

By default, downloads will be limited to 1GB due to `proxy_buffering` and `proxy_max_temp_file_size` on the frontend.

- If you can access the frontend's configuration, disable proxy_buffering or increase proxy_max_temp_file_size from the default 1GB.
- If you do not have access to the frontend, set the X-Accel-Buffering header to `add_header X-Accel-Buffering no;` on your backend server.

13.3.3 Configuring PHP

If you don't want to use the Nextcloud `.htaccess` or `.user.ini` file, you may configure PHP instead. Make sure to comment out any lines `.htaccess` pertaining to upload size, if you entered any.

If you are running Nextcloud on a 32-bit system, any `open_basedir` directive in your `php.ini` file needs to be commented out.

Set the following two parameters inside `php.ini`, using your own desired file size values:

```
upload_max_filesize = 16G
post_max_size = 16G
```

Tell PHP which temp directory you want it to use:

```
upload_tmp_dir = /var/big_temp_file/
```

Output Buffering must be turned off in `.htaccess` or `.user.ini` or `php.ini`, or PHP will return memory-related errors:

- `output_buffering = 0`

13.3.4 Configuring Nextcloud

As an alternative to the `upload_tmp_dir` of PHP (e.g. if you don't have access to your `php.ini`) you can also configure a temporary location for uploaded files by using the `tempdirectory` setting in your `config.php` (See *Configuration Parameters*).

If you have configured the `session_lifetime` setting in your `config.php` (See *Configuration Parameters*) file then make sure it is not too low. This setting needs to be configured to at least the time (in seconds) that the longest upload will take. If unsure remove this completely from your configuration to reset it to the default shown in the `config.sample.php`.

13.3.5 Adjust chunk size on Nextcloud side

For upload performance improvements in environments with high upload bandwidth, the server's upload chunk size may be adjusted:

```
sudo -E -u www-data php occ config:system:set --type int --value 20971520 files.
↪chunked_upload.max_size
```

Put in a value in bytes (in this example, 20MB). Set `--value 0` for no chunking at all.

Default is `104857600` (100 MiB).

13.3.6 Large file upload on object storage

Chunked file uploads do have a larger space consumption on the temporary folder when processing those uploads on object storage as the individual chunks get downloaded from the storage and will be assembled to the actual file on the Nextcloud servers temporary directory. It is recommended to increase the size of your temp directory accordingly and also ensure that request timeouts are high enough for PHP, webservers or any load balancers involved.

Tip

In more recent versions of Nextcloud Server, when uploading to S3 in *Primary Storage* mode, we use S3 *MultipartUpload*. This allows chunked upload streaming of the chunks directly to S3 so that the final MOVE request no longer needs to assemble the final file on the Nextcloud server. This requires your `memcache.distributed` to be set to

use Redis (or Memcached), otherwise we fall back on the prior behavior which consumes space on the Nextcloud Server for file assembly (as described above).

13.3.7 Federated Cloud Sharing

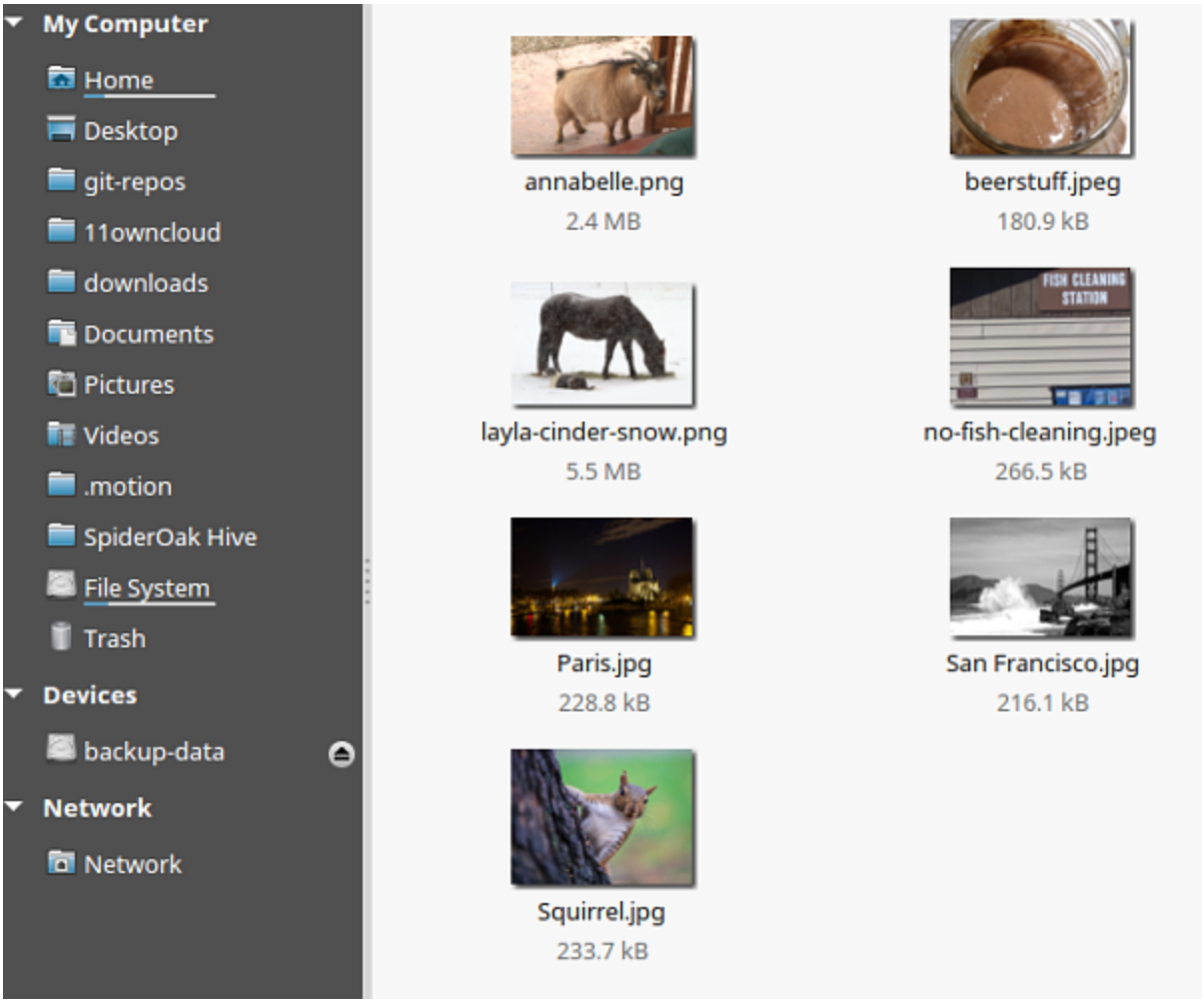
If you are using *Federated Cloud Sharing* and want to share large files, you can increase the timeout values for requests to the federated servers. Therefore, you can set `davstorage.request_timeout` in your `config.php`. The default value is 30 seconds.

13.4 Providing default files

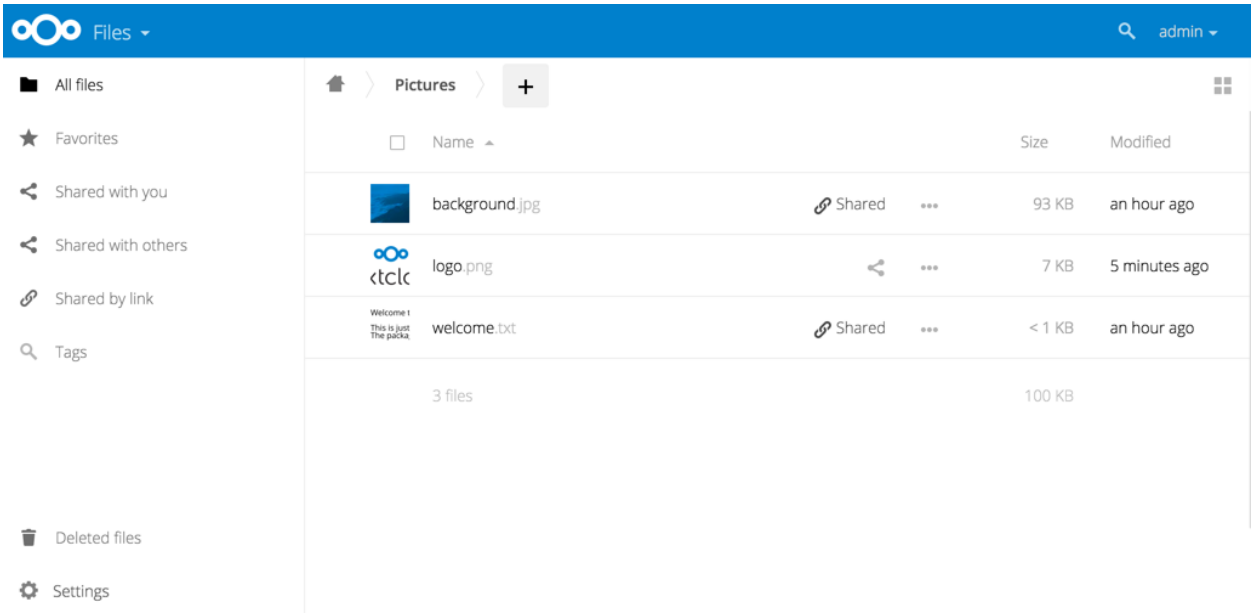
You may distribute a set of default files and folders to all users by placing them in directory that is readable by the webserver user. This allows you to overwrite the files that are shipped by default with Nextcloud in `core/skeleton`. That custom directory should then be configured in the `config.php` via the configuration option `skeletondirectory` (see *Configuration Parameters*). Leave empty to not copy any skeleton files.

These files will be copied only to new users after their initial login, and existing users will not see files that are added to this directory after their first login. The files in the `skeleton` directory are copied into the users data directories, so they may change and delete the files without affecting the originals.

This screenshot shows a set of photos in the `skeleton` directory.



They appear on the user's Nextcloud Files page just like any other files.



Note

Overwriting the files in `core/skeleton` is not recommended, because those changes will be overwritten on the next update of the Nextcloud server.

13.4.1 Default file templates

The default path for user templates is at `/Templates` (translated in the user's language). If you need to override this path for all users, you can set

```
occ config:app:set core defaultTemplateDirectory --value="CustomPath"
```

This will only apply to new users.

Note

To create their own template directory, users should click the `+ New` button and then `+ Create templates folder`.

13.5 Configuring Object Storage as Primary Storage

Nextcloud allows to configure object storages like OpenStack Swift or Amazon Simple Storage Service (S3) or any compatible S3-implementation (e.g. Minio or Ceph Object Gateway) as primary storage replacing the default storage of files.

By default, files are stored in `nextcloud/data` or another directory configured in the `config.php` of your Nextcloud instance. This data directory might still be used for compatibility reasons)

13.5.1 Differences from External Storage

When an object store is used as Primary Storage, Nextcloud requires exclusive access over the bucket being used. All metadata (filenames, directory structures, etc) is stored in Nextcloud and not in the object store. The metadata is only stored in the database and the object store only holds the file content by unique identifier.

Performance Implications

Because of this, object stores configured as Primary Storage usually perform better than when using the same object store via the External Storage support application, but the downside is being unable to access the files from outside of Nextcloud. This makes using an object store as Primary Storage distinct from using an object store via External Storage.

Data Backup and Recovery Implications

One impact of using an object store as Primary Storage is that your data backup strategy needs to incorporate this. **Your data is no longer stored on your Nextcloud server, but your files are also no longer accessible by simply bypassing your Nextcloud server and accessing your object store directly.**

13.5.2 Configuration

Primary object stores need to be configured in `config.php` by specifying the objectstore backend and any backend specific configuration.

> **Note**
>
> Configuring a primary object store on an existing Nextcloud instance will make all existing files on the instance inaccessible.

The configuration has the following structure:

```
'objectstore' => [
    'class' => 'Object\\Storage\\Backend\\Class',
    'arguments' => [
        ...
    ],
],
```

OpenStack Swift

The OpenStack Swift backend mounts a container on an OpenStack Object Storage server into the virtual filesystem.

The class to be used is `\OC\Files\ObjectStore\Swift`

Both openstack v2 and v3 authentication are supported,

V2 Authentication:

```
'objectstore' => [
    'class' => '\\OC\\Files\\ObjectStore\\Swift',
    'arguments' => [
        'username' => 'username',
        'password' => 'Secr3tPaSSWoRdt7',
        // the container to store the data in
        'bucket' => 'nextcloud',
        'autocreate' => true,
```

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```
        'region' => 'RegionOne',
        // The Identity / Keystone endpoint
        'url' => 'http://example.com/v2.0',
        // optional on some swift implementations
        'tenantName' => 'username',
        'serviceName' => 'swift',
        // The Interface / url Type, optional
        'urlType' => 'internal'
    ],
],
```

V3 Authentication:

```
'objectstore' => [
    'class' => 'OC\\Files\\ObjectStore\\Swift',
    'arguments' => [
        'autocreate' => true,
        'user' => [
            'name' => 'UserName',
            'password' => 'Secr3tPaSSWoRdt7',
            'domain' => [
                'name' => 'Default',
            ],
        ],
        'scope' => [
            'project' => [
                'name' => 'TenantName',
                'domain' => [
                    'name' => 'Default',
                ],
            ],
        ],
        'serviceName' => 'swift',
        'region' => 'regionOne',
        'url' => 'http://example.com/v3',
        'bucket' => 'nextcloud',
    ],
],
```

Simple Storage Service (S3)

The Simple Storage Service (S3) backend mounts a bucket on an Amazon S3 object storage or compatible implementation (e.g. Minio or Ceph Object Gateway) into the virtual filesystem.

The class to be used is `\OC\Files\ObjectStore\S3`

Amazon-hosted S3:

```
'objectstore' => [
    'class' => '\\OC\\Files\\ObjectStore\\S3',
    'arguments' => [
        'bucket' => 'my-nextcloud-store',
        'region' => 'us-east-1',
```

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```
        'key' => 'EJ39ITYZEUH5BGWDRUFY',
        'secret' => 'M5MrXTRjkyMaxXPe2FRXMTfTfbKEnZCu+7uRTVSj',
    ],
],
```

Non-Amazon hosted S3:

```
'objectstore' => [
    'class' => '\\OC\\Files\\ObjectStore\\S3',
    'arguments' => [
        'bucket' => 'my-nextcloud-store',
        'hostname' => 's3.example.com',
        'key' => 'EJ39ITYZEUH5BGWDRUFY',
        'secret' => 'M5MrXTRjkyMaxXPe2FRXMTfTfbKEnZCu+7uRTVSj',
        'port' => 8443,
        // required for some non-Amazon S3 implementations
        'use_path_style' => true,
    ],
],
```

Minimum required parameters are:

- `bucket` [Note: Even if non-Amazon hosted, bucket names must meet AWS S3 naming requirements regardless of what your S3 provider/platform considers acceptable - i.e. no underscores]
- `key`
- `secret`

Note

You will *probably* need to specify additional parameters beyond these, unless the default values (see below) exactly match your situation. In particular, your `region` (if Amazon hosted) or `hostname` (if non-Amazon hosted).

Optional parameters most commonly needing adjustment (and their defaults values if left unconfigured):

- `region` defaults to `eu-west-1`
- `storageClass` defaults to `STANDARD`
- `hostname` defaults to `s3.REGION.amazonaws.com` [Note: If using this parameter (non-Amazon), specify the generic S3 endpoint hostname, **not** the hostname that contains your bucket name]
- `use_ssl` defaults to `true`

Optional parameters sometimes needing adjustment:

- `use_path_style` defaults to `false`
- `port` defaults to `443`
- `sse_c_key` has no default

Optional parameters less commonly needing adjustment:

- `concurrency` defaults to `5` [Note: This defines the maximum number of concurrent multipart uploads]
- `proxy` defaults to `false`

- `connect_timeout` defaults to `5` [Note: the connection timeout is set in seconds, but decimal precision can be used for subsecond accuracy (for example, 4.2 for 4200 milliseconds)]
- `timeout` defaults to `15`
- `uploadPartSize` defaults to `524288000`
- `putSizeLimit` defaults to `104857600`
- `useMultipartCopy` defaults to `true`
- `copySizeLimit` defaults to `5242880000`
- `legacy_auth` has no default
- `version` defaults to `latest`
- `verify_bucket_exists` defaults to `true` [Note: Setting this to `false` *after* confirming the bucket has been created may provide a performance benefit, but may not be possible in multibucket scenarios.]

If you are using Amazon S3: the `region` parameter is required unless you're happy with the default of `eu-west-1`. There is no need to override the `hostname` or `port`. And `storageClass` only needs to be modified if you're using a different configuration at AWS. Lastly, `use_path_style` is rarely required with Amazon, but some legacy Amazon datacenters may require it.

If you using a non-Amazon hosted S3 store: you will need to set the `hostname` parameter (and can ignore the `region` parameter). You may need to use `use_path_style` if your non-Amazon S3 store does *not* support requests like `https://bucket.hostname.domain/`. Setting `use_path_style` to true configures the S3 client to make requests like `https://hostname.domain/bucket` instead.

Microsoft Azure Blob Storage

The Azure Blob Storage backend mounts a container on Microsoft's Azure Blob Storage into the virtual filesystem.

The class to be used is `\OC\Files\ObjectStore\Azure`

```
'objectstore' => [
    'class' => '\\OC\\Files\\ObjectStore\\Azure',
    'arguments' => [
        'container' => 'nextcloud',
        'autocreate' => true,
        'account_name' => 'account_name',
        'account_key' => 'xxxxxxxxxx'
    ],
],
```

13.5.3 Multibucket Object Store

It's possible to configure Nextcloud to distribute the data over multiple buckets for scalability purposes.

To setup multiple buckets, use `'objectstore_multibucket'` storage backend in `config.php`:

```
'objectstore_multibucket' => [
    'class' => 'Object\\Storage\\Backend\\Class',
    'arguments' => [
        // optional, defaults to 64
        'num_buckets' => 64,
        // will be postfixed by an integer in the range from 0 to (num_nuckets-1)
        'bucket' => 'nextcloud_',
```

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```
        ...
    ],
],
```

Multibucket object store backend maps every user to a range of buckets and saves all files for that user in their corresponding bucket.

> **Note**
>
> While it is possible to change the number of buckets used by an existing Nextcloud instance, the user-to-buckets mapping is only created once, so only newly created users will be mapped to the updated range of buckets.

You can find out more information about upscaling with object storage and Nextcloud in the Nextcloud customer portal.

13.5.4 Multibucket Object Store with per Bucket configuration overrides

When using an Object Store with `'multibucket => true'` it is possible to configure overrides for all config options per bucket:

```
'objectstore' => [
    'class' => 'Object\\Storage\\Backend\\Class',
    'arguments' => [
        'multibucket' => true,
        'bucket' => 'nextcloud_',
        'perBucket' => [
            'nextcloud_1' => [
                'port' => 9999,
            ],
        ],
    ],
],
```

This can be useful for example if you want to configure credentials per bucket that is used by a Team folder. A script for provisioning new Team folders this way could look like this (first make sure the bucket exists with those credentials):

```
occ config:system:set --type=string --value=KEYVALUE objectstore arguments perBucket␣
↪BUCKETNAME key
occ config:system:set --type=string --value=SECRETVALUE objectstore arguments␣
↪perBucket BUCKETNAME secret
occ groupfolders:create --bucket BUCKETNAME TEAMFOLDERNAME
```

The credentials must be set before the new Team folder is created.

13.5.5 S3 SSE-C encryption support

Nextcloud supports server side encryption, also known as SSE-C, with compatible S3 bucket provider. The encryption and decryption happens on the S3 bucket side with a key provided by the Nextcloud server.

The key can be specified with the `sse_c_key` parameter which needs to be provided as a base64 encoded string with a maximum length of 32 bytes. A random key could be generated using the the following command:

```
openssl rand 32 | base64
```

The following example shows how to configure the S3 object store with SSE-C encryption support in the objectstore section of the Nextcloud config.php file:

```
'objectstore' => [
    array (
        'class' => 'OC\\Files\\ObjectStore\\S3',
        'arguments' =>
        array (
            'bucket' => 'nextcloud',
            'key' => 'nextcloud',
            'secret' => 'nextcloud',
            'hostname' => 's3',
            'port' => '443',
            'use_ssl' => true,
            'use_path_style' => true,
            'autocreate' => true,
            'verify_bucket_exists' => true,
            'sse_c_key' => 'o9d3Q9tHcPMv6TIpH53MSXaUmY91YheZRwuIhwCFRSs=',
        ),
    );
],
```

13.6 Configuring External Storage (GUI)

The External Storage Support application enables you to mount external storage services and devices as secondary Nextcloud storage devices. You may also allow users to mount their own external storage services.

For configuration of external storages via occ command, see *occ documentation*.

13.6.1 Enabling External Storage Support

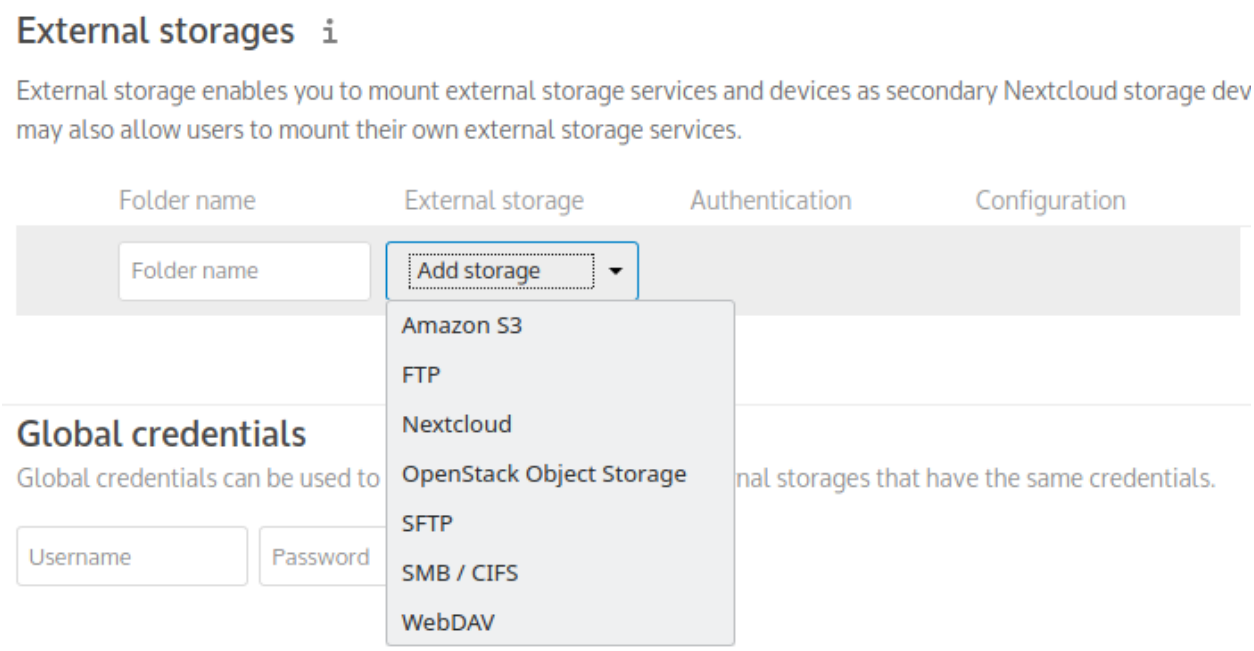
The External storage support application is enabled on your Apps page.



13.6.2 Storage configuration

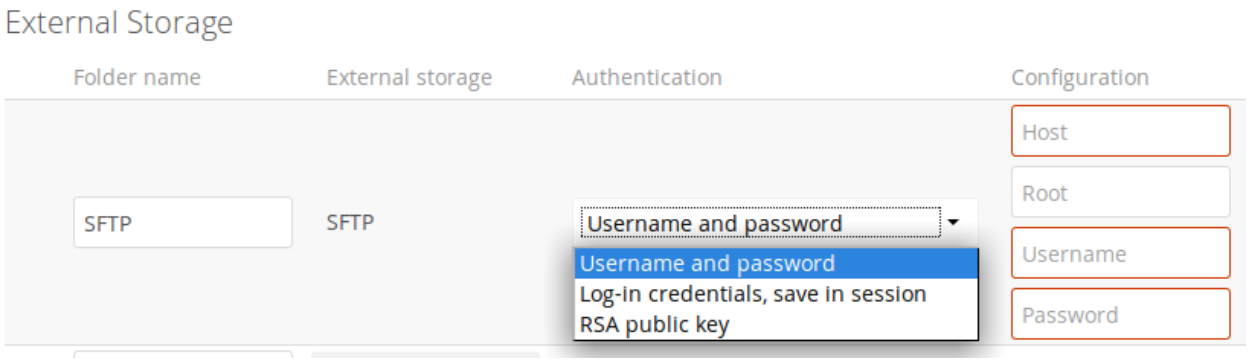
To access the settings for configuring external storage mounts, click on your Profile icon in the top right and select settings from the dropdown. On the left side under Administration select External Storage.

To create a new external storage mount, select an available backend from the dropdown **Add storage**. Each backend has different required options, which are configured in the configuration fields.



Each backend may also accept multiple authentication methods. These are selected with the dropdown under **Authentication**. Different backends support different authentication mechanisms; some specific to the backend, others are more generic. See *External Storage authentication mechanisms* for more detailed information.

When you select an authentication mechanism, the configuration fields change as appropriate for the mechanism. The SFTP backend, for one example, supports **username and password**, **Log-in credentials, save in session**, and **RSA public key**.



Required fields are marked with a red border. When all required fields are filled, the storage is automatically saved. A green dot next to the storage row indicates the storage is ready for use. A red or yellow icon indicates that Nextcloud could not connect to the external storage, so you need to re-check your configuration and network availability.

If there is an error on the storage, it will be marked as unavailable for ten minutes. To re-check it, click the colored icon or reload your Admin page.

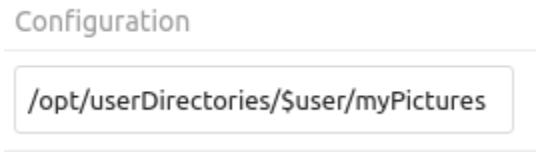
13.6.3 Usage of variables for mount paths

The external storage mounting mechanism accepts variables in the mount path.

Use `$user` for automatic substitution with the logged in user's username.

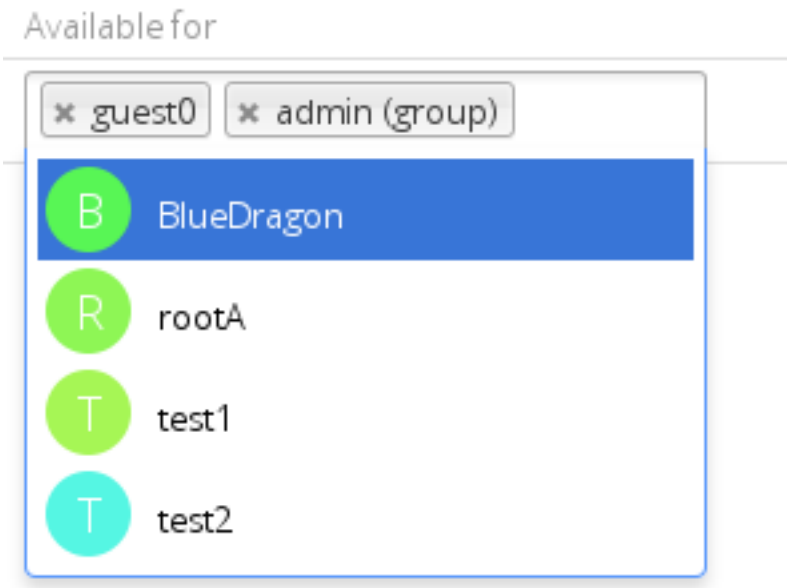
Use `$home` for automatic substitution with a configurable home directory variable (requires LDAP, see *Special attributes* in the LDAP configuration documentation for details)

In the following example, the mount point for a logged in user "alice" would substitute to `/opt/userDirectories/alice/myPictures`.



13.6.4 User and group permissions

A storage configured in a user's Personal settings is available only to the user that created it. A storage configured in the Admin settings is available to all users by default, and it can be restricted to specific users and groups in the **Available for** field.



13.6.5 Mount options

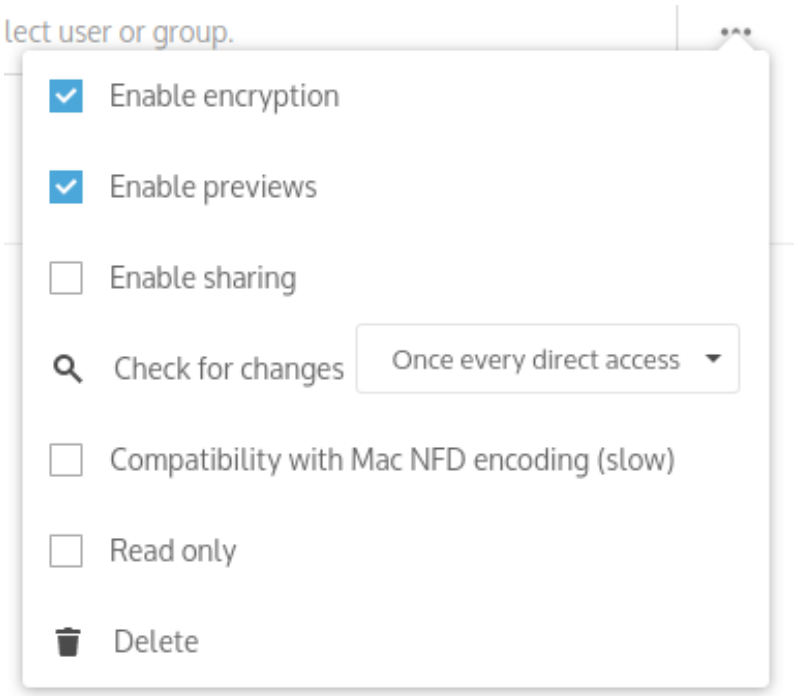
The Overflow menu (three dots) exposes the settings and trashcan. Click the trashcan to delete the mountpoint. The settings button allows you to configure each storage mount individually with the following options:

- Encryption
- Previews
- Enable Sharing
- Filesystem check frequency (Never, Once per direct access)

- Mac NFD Compatibility
- Read Only

The **Encryption** checkbox is visible only when the Encryption app is enabled. Note that server-side encryption is not available for other Nextcloud servers used as external storage.

Enable Sharing allows the Nextcloud admin to enable or disable sharing on individual mountpoints. When sharing is disabled the shares are retained internally, so that you can re-enable sharing and the previous shares become available again. Sharing is disabled by default.



13.6.6 Using self-signed certificates

When using self-signed certificates for external storage mounts the certificate must be imported into the personal settings of the user. Please refer to Nextcloud HTTPS External Mount for more information.

13.6.7 Available storage backends

The following backends are provided by the external storages app.

Amazon S3

To connect an Amazon S3 (or compatible) bucket to Nextcloud you will need to know your:

- S3 bucket name
- S3 access key ID
- S3 secret access key
- S3 region (if Amazon hosted) or S3 hostname (if non-Amazon hosted) [Note: If specifying a hostname, use the generic S3 endpoint hostname, **not** the hostname that contains your bucket name]

Attention

Some S3-compatible storages, including Amazon S3, allow repeating delimiters / (`e.g. Photos//cat.png`). This is unsupported and prefixes with repeating delimiters and its contents are ignored.

In the **Folder name** field enter a folder name to use as the local mountpoint for this external storage. If this does not exist it will be created.

In the **External storage** field select **Amazon S3**.

In the **Authentication** field select **Access key**.

In the **Bucket** field enter your *S3 bucket name*. [Note: Even if non-Amazon hosted, bucket names must meet AWS S3 naming requirements regardless of what your S3 provider/platform considers acceptable - i.e. no underscores]

In the **Access key** field enter your *S3 access key ID*.

In the **Secret key** field enter your *S3 access key*.

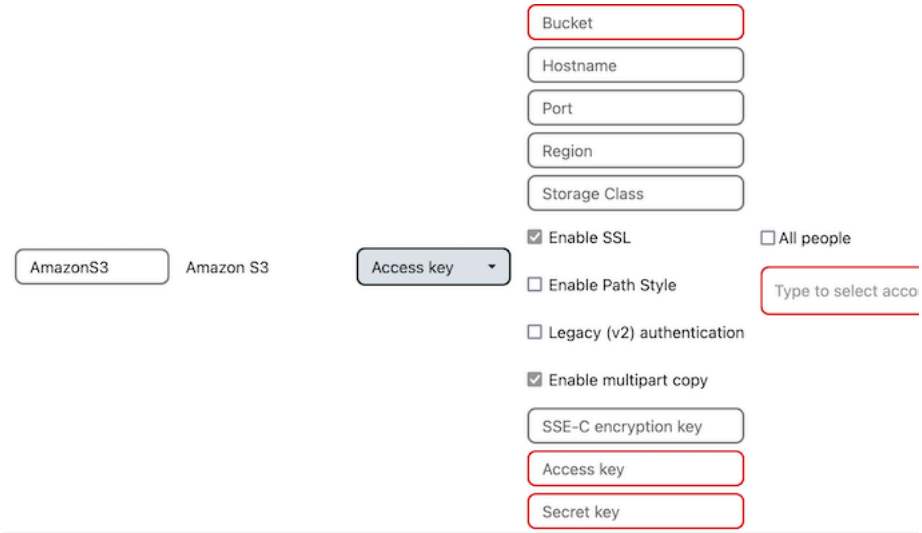
If you are using Amazon S3: the `Region` parameter is required unless you're happy with the default of `eu-west-1` (which will be used if you don't specify anything). There is no need to override the `Hostname` or `Port`. And `Storage Class` only needs to be modified if you're using a different configuration at AWS. Lastly, `Enable Path Style` is rarely required with Amazon, but some legacy Amazon datacenters may require it. Leave `Legacy (v2) authentication` unselected.

If you using a non-Amazon hosted S3 store: you will need to set the `Hostname` parameter (and can ignore the `Region` parameter). You may need to enable `Enable Path Style` if your non-Amazon S3 store does *not* support requests like `https://bucket.hostname.domain/`. Setting `Enable Path Style` to true configures the S3 client to make requests like `https://hostname.domain/bucket` instead. It's rare to need `Legacy (v2) authentication`, but enable it if your in-house object store or service provider requires it over the default (v4) authentication.

In the **Available for** field enter the users or groups who you want to give give access to your S3 mount.

The `Enable SSL` checkbox enables HTTPS connections and generally preferred. It is the default unless you disable it here.

Optionally, a 32-byte base64 encoded SSE-C key can be provided for server side encryption. See *Configuring Object Storage as Primary Storage* and the SSE-C AWS documentation for more information how to generate a key.



See *Configuring External Storage (GUI)* for additional mount options and information.

See *External Storage authentication mechanisms* for more information on authentication schemes.

FTP/FTPS

To connect to an FTP server, you will need:

- A folder name for your local mountpoint; the folder will be created if it does not exist
- The URL of the FTP server
- Port number (default: 21)
- FTP server username and password
- Remote Subfolder, the FTP directory to mount in Nextcloud. Nextcloud defaults to the root directory. If you specify a subfolder you must leave off the leading slash. For example, `public_html/images`

Your new mountpoint is available to all users by default, and you may restrict access by entering specific users or groups in the **Available for** field.

Optionally, Nextcloud can use FTPS (FTP over SSL) by checking **Secure ftps://**. This requires additional configuration with your root certificate if the FTP server uses a self-signed certificate.



Note

The external storage `FTP/FTPS` needs the `allow_url_fopen` PHP setting to be set to `1`. When having connection problems make sure that it is not set to `0` in your `php.ini`. See *PHP version and information* to learn how to find the right `php.ini` file to edit.

See *Configuring External Storage (GUI)* for additional mount options and information.

FTP uses the password authentication scheme; see *External Storage authentication mechanisms* for more information on authentication schemes.

Local

Local storages provide access to any directory on the Nextcloud server. Since this is a significant security risk, Local storage can only be configured in the Nextcloud admin settings. Non-admin users cannot create Local storage mounts.

Use this to mount any directory on your Nextcloud server that is outside of your Nextcloud `data/` directory. This directory must be readable and writable by your HTTP server user. These ownership and permission examples are on Ubuntu Linux:

```
sudo chown -R www-data:www-data /path/to/localdir
sudo chmod -R 0750 /path/to/localdir
```

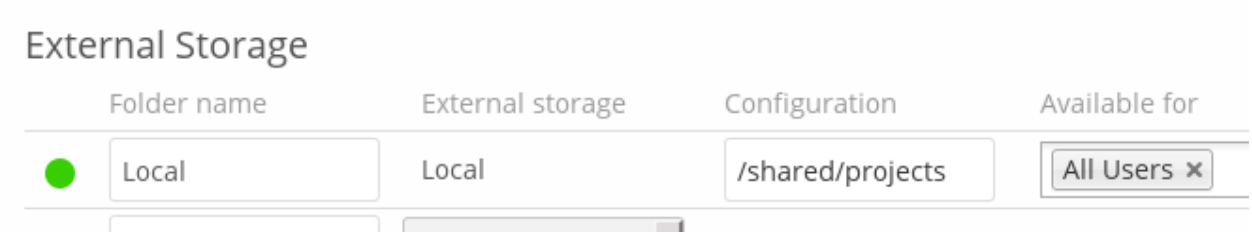
Important: If you use consecutive commands, make sure, you are user `www-data`:

```
sudo -E -u www-data bash
cd /path/to/localdir
mkdir data
```

In the **Folder name** field enter the folder name that you want to appear on your Nextcloud Files page.

In the **Configuration** field enter the full filepath of the directory you want to mount.

In the **Available for** field enter the users or groups who have permission to access the mount. By default all users have access.



See *Configuring External Storage (GUI)* for additional mount options and information.

See *External Storage authentication mechanisms* for more information on authentication schemes.

Nextcloud

A Nextcloud storage is a specialized *WebDAV* storage, with optimizations for Nextcloud-Nextcloud communication. See the *WebDAV* documentation to learn how to configure a Nextcloud external storage.

When filling in the **URL** field, use the path to the root of the Nextcloud installation, rather than the path to the WebDAV endpoint. So, for a server at `https://example.com/nextcloud`, use `https://example.com/nextcloud` and not `https://example.com/nextcloud/remote.php/dav`.

See *Configuring External Storage (GUI)* for additional mount options and information.

See *External Storage authentication mechanisms* for more information on authentication schemes.

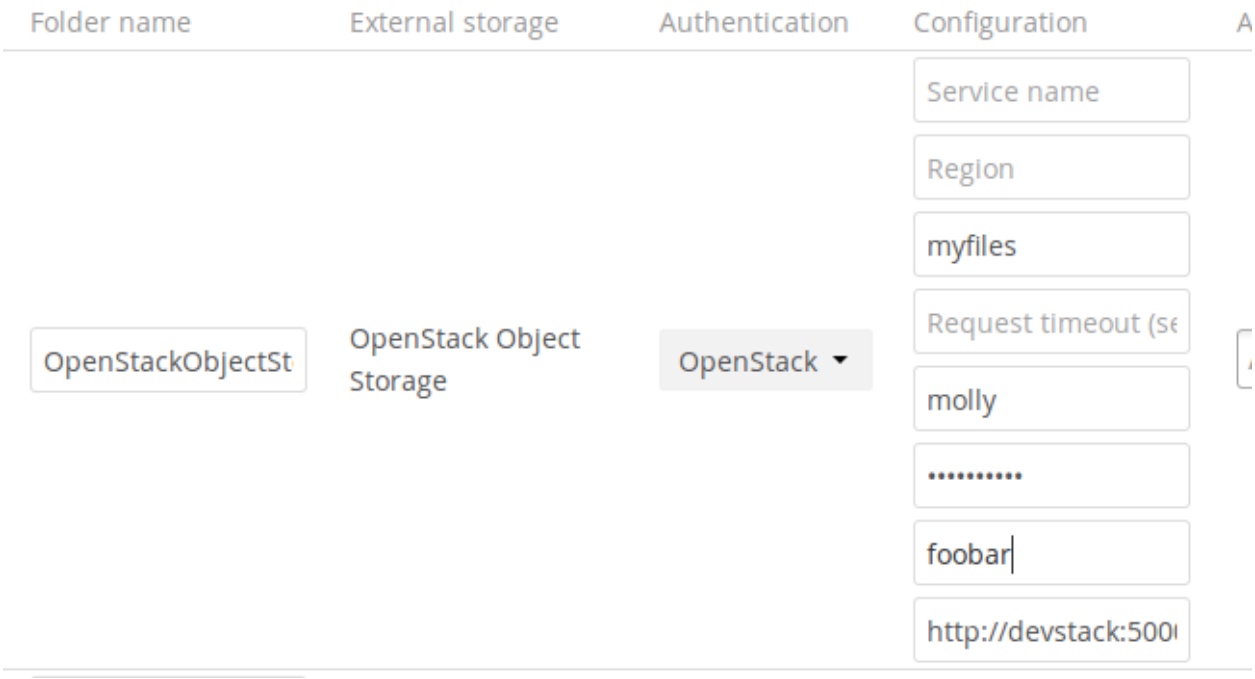
OpenStack Object Storage

OpenStack Object Storage is used to connect to an OpenStack Swift server, or to Rackspace. Two authentication mechanisms are available: one is the generic OpenStack mechanism, and the other is used exclusively for Rackspace, a provider of object storage that uses the OpenStack Swift protocol.

The OpenStack authentication mechanism uses the OpenStack Keystone v2 protocol. Your Nextcloud configuration needs:

- **Bucket**. This is user-defined; think of it as a subdirectory of your total storage. The bucket will be created if it does not exist.
- **Username** of your account.
- **Password** of your account.
- **Tenant name** of your account. (A tenant is similar to a user group.)

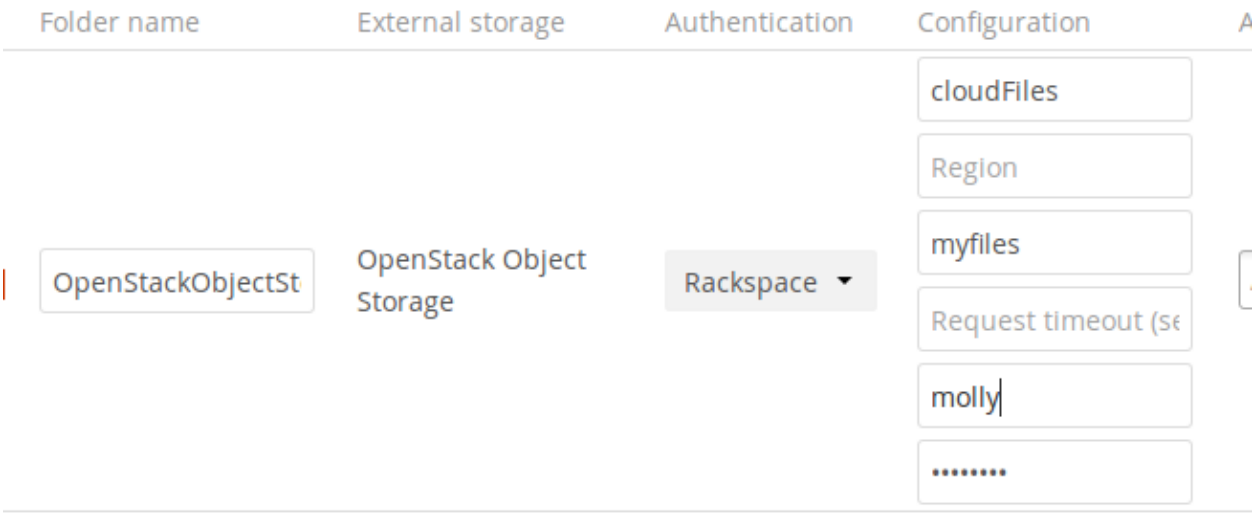
- **Identity Endpoint URL**, the URL to log in to your OpenStack account.



The Rackspace authentication mechanism requires:

- **Bucket**
- **Username**
- **API key**.

You must also enter the term **cloudFiles** in the **Service name** field.



It may be necessary to specify a **Region**. Your region should be named in your account information, and you can read about Rackspace regions at About Regions.

The timeout of HTTP requests is set in the **Request timeout** field, in seconds.

See *Configuring External Storage (GUI)* for additional mount options and information.

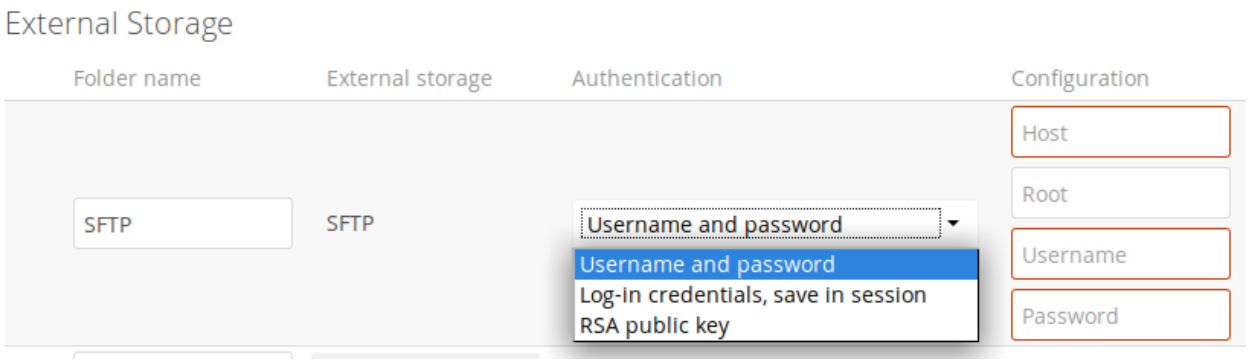
See *External Storage authentication mechanisms* for more information on authentication schemes.

SFTP

Nextcloud's SFTP (SSH File Transfer Protocol) backend supports both password and public key authentication.

The **Host** field is required. The default port is 22 (SSH).

For public key authentication, you can generate a public/private key pair from your **SFTP with secret key login** configuration.



After generating your keys, you need to copy your new public key to the destination server to `.ssh/authorized_keys`. Nextcloud will then use its private key to authenticate to the SFTP server.

The default **Remote Subfolder** is the root directory (`/`) of the remote SFTP server, and you may enter any directory you wish.

See *Configuring External Storage (GUI)* for additional mount options and information.

See *External Storage authentication mechanisms* for more information on authentication schemes.

SMB/CIFS

Nextcloud can connect to Windows file servers or other SMB-compatible servers with the SMB/CIFS backend.

> **Note**
>
> The SMB/CIFS backend requires `smbclient` or the PHP smbclient module to be installed on the Nextcloud server. The PHP smbclient module is preferred, but either will work. These should be included in any Linux distribution. (See PECL smbclient if your distro does not include them.)

You need the following information:

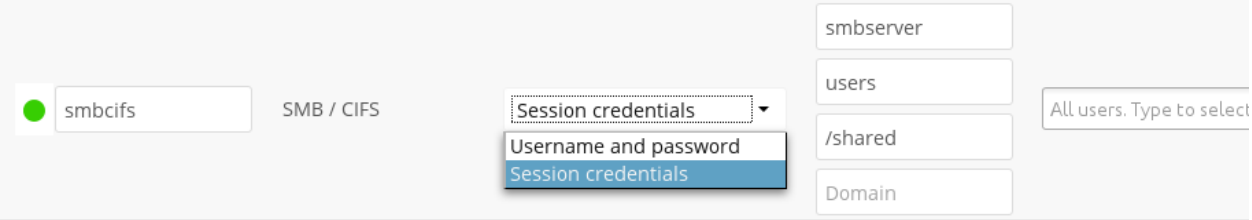
- Folder name for your local mountpoint.
- Host: The URL of the Samba server.
- Username: The username or `domain\username` (see below) used to login to the Samba server.
- Password: the password to login to the Samba server.
- Share: The share on the Samba server to mount.

- Remote Subfolder: The remote subfolder inside the Samba share to mount (optional, defaults to /). To assign the Nextcloud logon username automatically to the subfolder, use `$user` instead of a particular subfolder name.
- And finally, the Nextcloud users and groups who get access to the share.

Optionally, you can specify a `Domain`. This is useful in cases where the SMB server requires a domain and a username, and an advanced authentication mechanism like session credentials is used so that the username cannot be modified. This is concatenated with the username, so the backend gets `domain\username`

Note

For improved reliability and performance, we recommended installing `libsmbclient-php`, a native PHP module for connecting to SMB servers.



See *Configuring External Storage (GUI)* for additional mount options and information.

See *External Storage authentication mechanisms* for more information on authentication schemes.

SMB update notifications

Nextcloud can use smb update notifications to listen for changes made to a configured SMB/CIFS storage and detect external changes made to the storage in near real-time.

Note

Due to limitations of linux based SMB servers, this feature only works reliably on Windows SMB servers.

Note

Using update notifications requires `smbclient` 4.x or newer. Due to limitations with the smbclient PHP module, the `smbclient` binary is required even when using the PHP module.

To start listening to update notifications, start the `occ` command like this:

```
occ files_external:notify <mount_id>
```

You can find the mount id for a specific storage using `occ files_external:list`

On default this command shows no output, can you see the list of detected changes by passing the `-v` option to the command.

SMB authentication

Update notifications are not supported when using 'Login credentials, save in session' authentication. Using update notifications is only supported with 'Login credentials, save in database'.

Even when using 'Login credentials, save in database' or 'User entered, stored in database' authentication the notify process can not use the credentials saved to attach to the smb shares because the notify process does not run in the context of a specific user in those cases you can provide the username and password using the `--username` and `--password` arguments.

Decrease sync delay

Any updates detected by the notify command will only be synced to the client after the Nextcloud cron job has been executed (usually every 15 minutes). If this interval is too high for your use case, you can decrease it by running `occ files:scan --unscanned --all` at the desired interval. Note that this might increase the server load and you'll need to ensure that there is no overlap between runs.

Hidden files upload failure or not shown

If you have the configuration `hide dot files = Yes`, you will not be able to upload a hidden file (dot file) nor will you be able to show hidden files on your filelist (even if the 'show hidden file' option is checked on the nextcloud settings. Make sure you have the following option in your configuration: `hide dot files = No`

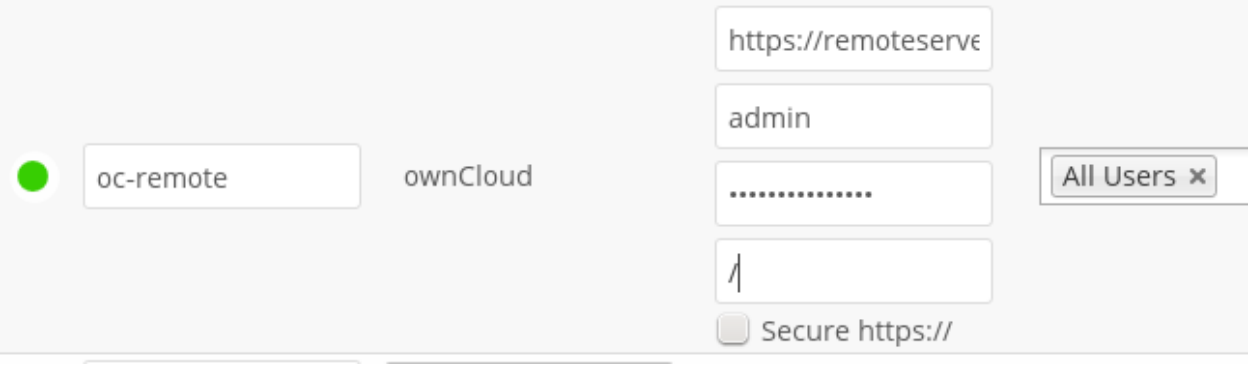
WebDAV

Use this backend to mount a directory from any WebDAV server, or another Nextcloud server.

You need the following information:

- Folder name: The name of your local mountpoint.
- The URL of the WebDAV or Nextcloud server.
- Username and password for the remote server
- Secure `https://`: We always recommend `https://` for security, though you can leave this unchecked for `http://`.

Optionally, a `Remote Subfolder` can be specified to change the destination directory. The default is to use the whole root.



Note

CPanel users should install Web Disk to enable WebDAV functionality.

See *Configuring External Storage (GUI)* for additional mount options and information.

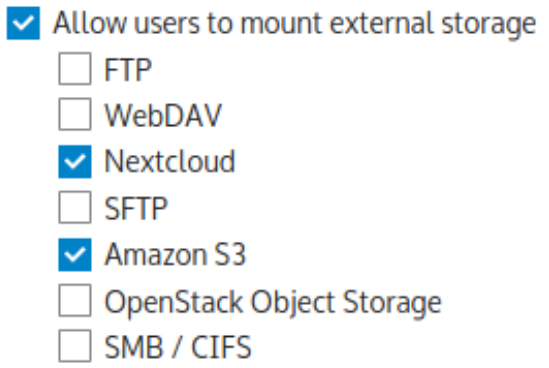
See *External Storage authentication mechanisms* for more information on authentication schemes.

Note

A non-blocking or correctly configured SELinux setup is needed for these backends to work. Please refer to the *SELinux configuration*.

13.6.8 Allow users to mount external Storage

Check **Enable User External Storage** to allow your users to mount their own external storage services, and check the backends you want to allow. Beware, as this allows a user to make potentially arbitrary connections to other services on your network!



13.6.9 Adding files to external storages

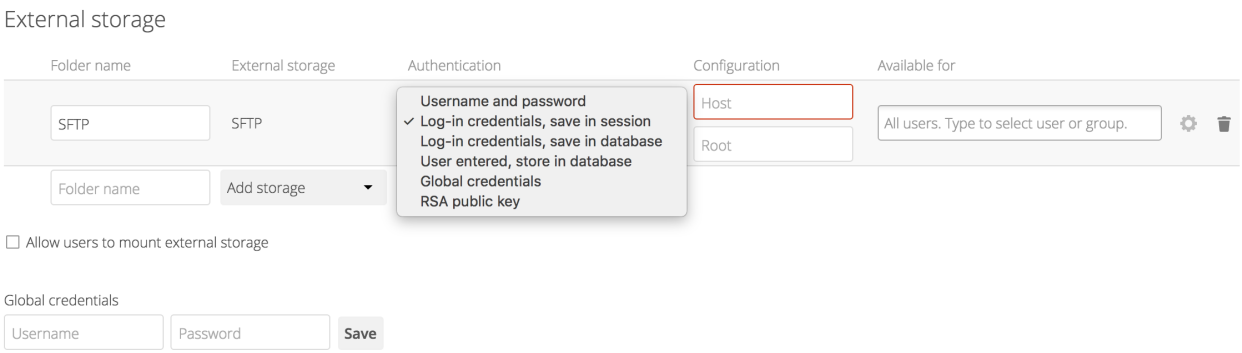
We recommend configuring the background job **Webcron** or **Cron** (see *Background jobs*) to enable Nextcloud to automatically detect files added to your external storages.

Nextcloud may not always be able to find out what has been changed remotely (files changed without going through Nextcloud), especially when it's very deep in the folder hierarchy of the external storage.

You might need to setup a cron job that runs `sudo -E -u www-data php occ files:scan --all` (or replace `--all` with the user name, see also *Using the occ command*) to trigger a rescan of the user's files periodically (for example every 15 minutes), which includes the mounted external storage.

13.7 External Storage authentication mechanisms

Nextcloud storage backends accept one or more authentication schemes such as passwords, OAuth, or token-based, to name a few examples. Each authentication scheme may be implemented by combining multiple authentication mechanisms. Different mechanisms require different configuration parameters, depending on their behavior.



13.7.1 Special mechanisms

The **None** authentication mechanism requires no configuration parameters, and is used when a backend requires no authentication.

The **Built-in** authentication mechanism itself requires no configuration parameters, but is used as a placeholder for legacy storages that have not been migrated to the new system and do not take advantage of generic authentication mechanisms. The authentication parameters are provided directly by the backend.

13.7.2 Password-based mechanisms

The **Username and password** mechanism requires a manually-defined username and password. These get passed directly to the backend and are specified during the setup of the mount point.

The **Log-in credentials, save in session** mechanism uses the Nextcloud login credentials of the user to connect to the storage. These are not stored anywhere on the server, but rather in the user session, giving increased security. This method has some important drawbacks, since Nextcloud has no access to the storage credentials and therefore cannot perform any background tasks on the storage:

- Sharing is disabled
- Background file scanning does not work
- Background versions expiration does not work
- Desktop and mobile clients that use tokens to authenticate can not access those shares
- Other services that might request the file through a different request like Collabora Online or OnlyOffice will not be able to open files from that storage
- The method cannot be used with SAML/SSO authentication, because Nextcloud does not get a hold of any credentials whatsoever

The **Log-in credentials, save in database** mechanism uses the Nextcloud login credentials of the user to connect to the storage. These are stored in the database encrypted with the shared secret. This allows to share files from within this mount point.

- The method cannot be used with SAML/SSO authentication, because Nextcloud does not get a hold of any credentials whatsoever

The **User entered, store in database** mechanism work in the same way as the "Username and password" mechanism but the credentials need to be specified by each user individually. Before the first access to that mount point the user will be prompted to enter the credentials.

The **Global credentials** mechanism uses the general input field for "Global credentials" in the external storage settings section as source for the credentials instead of individual credentials for a mount point.

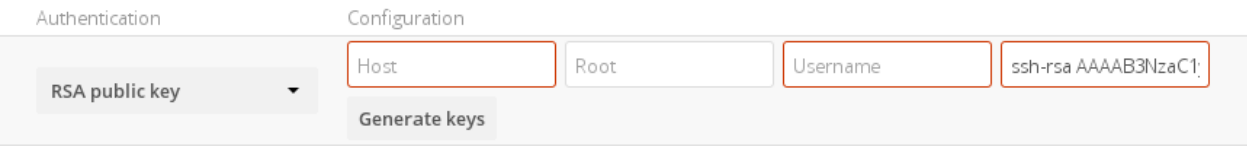
Considerations for shared storage

13.7.3 Public-key mechanisms

Currently only the RSA mechanism is implemented, where a public/private keypair is generated by Nextcloud and the public half shown in the GUI. The keys are generated in the SSH format, and are currently 1024 bits in length. Keys can be regenerated with a button in the GUI.

After generating your keys, you need to copy your new public key to the destination server to `.ssh/authorized_keys`.

See *SFTP* for additional information on how to set up certificate based authentication on SFTP.



13.7.4 Considerations for shared storage

Every external storage, which is using user specific authentication, is connected individually. Nextcloud cannot recognise shared file locks across individual connections, even when accessing the same file.

This has an influence on e.g. file locking as a locked individual file is not shown as locked to other users or users cannot collaboratively edit documents.

If collaborative working on external storage is required, the authentication "Global credentials" has to be used.

13.8 Server-side Encryption

13.8.1 Overview

Nextcloud provides several encryption methods to protect your data. These work at different layers of the system and address different security needs. This guide focuses on Nextcloud's built-in Server-Side Encryption (SSE).

Note

Encryption and risk management is a complex and nuanced topic. Unless you are already an expert, it is recommended to consult a professional or perform a deep dive to ensure your approach targets your specific concerns. You may also find this Nextcloud Blog post helpful: Data encryption methods in Nextcloud. It provides a solid high-level overview of the different approaches commonly considered when using Nextcloud.

13.8.2 Definitions

- **Server-Side Encryption (SSE):** Performed by the Nextcloud server, protecting files at rest on local and external storage. Encryption keys are stored on the server.
- **End-to-End Encryption (E2EE):** Performed by Nextcloud desktop or mobile clients before uploading files. Only the client can decrypt, making data inaccessible to server administrators and external storage providers.
- **Master Key:** A central key controlled by the server, used to encrypt all files.
- **User Keys:** Each user has their own key, protected by their password, to encrypt their files.
- **Recovery Key:** An admin-defined key to recover files if users lose their passwords.

- **Disk/Block Device Encryption:** A method of securing all data stored on a physical storage device by encrypting it at the hardware or filesystem level - typically using tools such as LUKS on Linux - so that data is only accessible after the device is unlocked with the correct key or password.

13.8.3 Encryption Method Comparison

Method	Encryption Location	Who Can Decrypt?	Protects Against
SSE (Master Key)	Server	Admins & users	External storage providers
SSE (User Keys)	Server	Users & malicious admins	External storage providers
SSE (User Keys w/ Recovery)	Server	Users & admins with recovery key	External storage providers
E2EE	Client	Users only	Admins, external storage providers
Disk/Block Encryption	Server	OS admin	Physical tampering, theft

13.8.4 Key Points & Limitations

- Encryption methods are not interchangeable; each is designed for specific risks.
- **Server-Side Encryption (SSE)** is mainly for protecting files on external, third-party storage.
- **End-to-End Encryption (E2EE)** is for scenarios where server administrators must not access data.
- SSE does **not** encrypt filenames or folder structures, only file contents.
- SSE does not protect data from a compromised Nextcloud server or malicious administrator. Use E2EE for this threat.
- SSE cannot be reversed via the Nextcloud Web interface.
- Troubleshooting SSE generally requires `occ` command access. Make sure you have this before enabling SSE!
- Losing encryption keys or your instance secret results in permanent data loss.
- Nextcloud quotas are based on unencrypted file size; files encrypted with SSE may be ~1% larger (was 35% before Nextcloud 25).
- SSL/TLS (HTTPS) terminates before files are encrypted, so files may be exposed in memory between SSL/TLS and Nextcloud's SSE encryption code.
- When files on external storage are encrypted with SSE, you cannot share them directly from the external storage provider; sharing is only possible via Nextcloud, since the decryption key never leaves the Nextcloud server.
- For local storage, it may be better to use other encryption tools, such as disk/block device encryption (e.g., LUKS) provided by your operating system. This protects against other concerns, such as theft of your physical server, which is not SSE's goal.

Warning

SSE does **not** encrypt filenames or folder structures, only file contents.

Note

Don't confuse Nextcloud's SSE with S3 SSE-C (also supported).

Changed in version 9.0.0: Nextcloud (since v9.0.0) supports Authenticated Encryption for all newly encrypted files. See https://hackerone.com/reports/108082 for technical details.

Tip

For maximum security, configure external storage with "Check for changes: Never". This causes Nextcloud to ignore new files not added via Nextcloud, preventing unauthorized additions by external storage admins. Do not use this if your storage is subject to legitimate external changes.

13.8.5 Before You Enable Encryption

1. Read this guide fully and understand the risks.
2. Back up your instance configuration and all encryption keys in a safe location before proceeding.
3. Decide which key management mode suits your needs (see below).

13.8.6 Key Management Modes

Master Key (default):

- All files are encrypted with a central server-controlled key.
- Admins can decrypt any user's files.
- Offers better performance and compatibility with more login/authentication modes.
- Best for organizations that need to recover files if users forget their passwords.

User Keys:

- Each user's files are encrypted with a password-protected key.
- Admins cannot (readily) decrypt files without the user's password, unless a recovery key is defined.
- If a user forgets their password and no recovery key exists, their files are lost.

How to choose:

- If you trust your server administrators, use master key mode.
- If you need to prevent admins from accessing files, use E2EE.
- User key mode offers some protection against malicious server administrators, but has limitations.

To select user key mode:

Run:

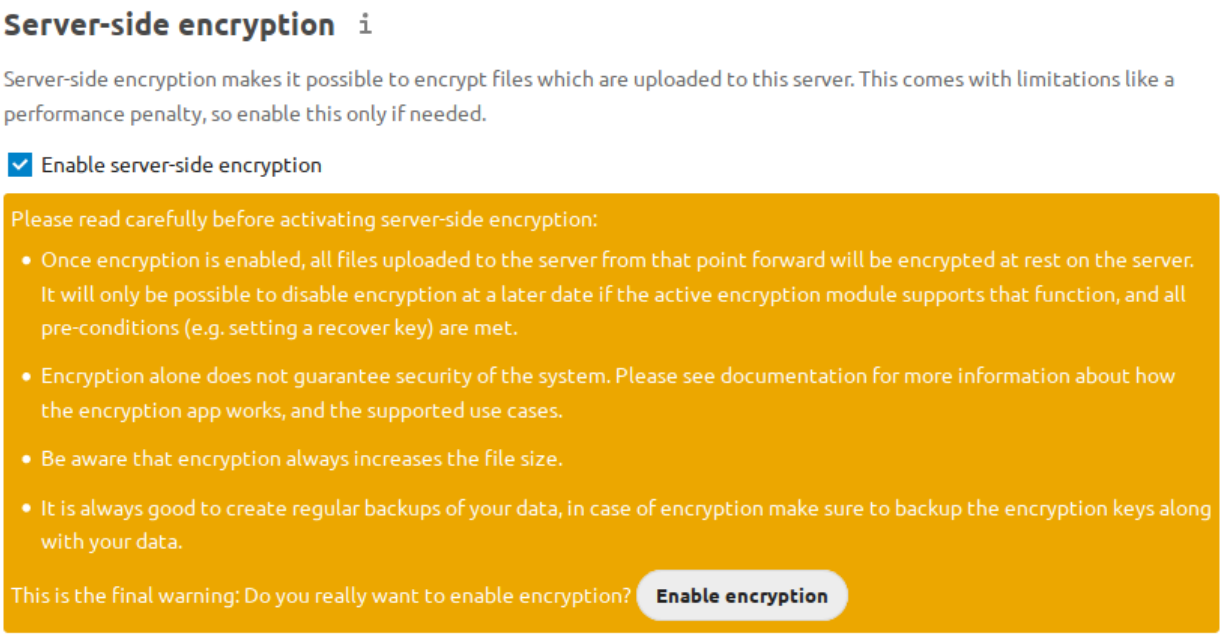
```
occ encryption:disable-master-key
```

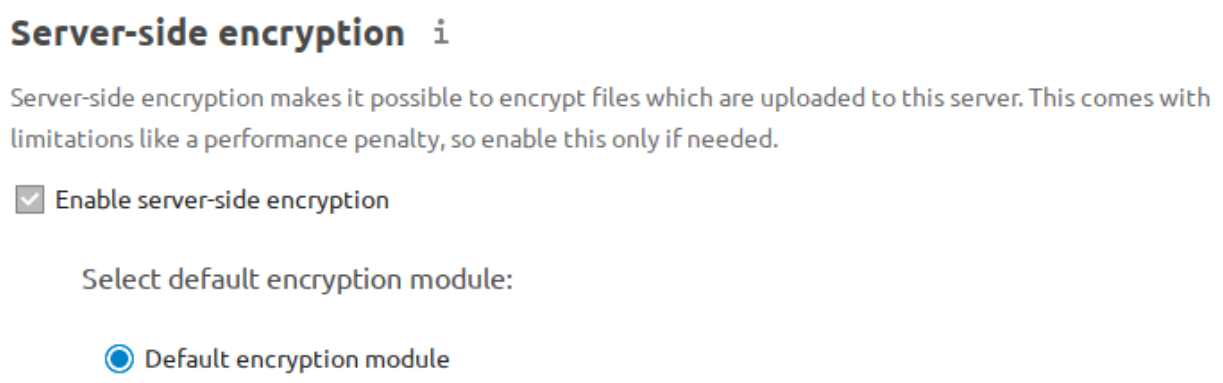
before enabling encryption.

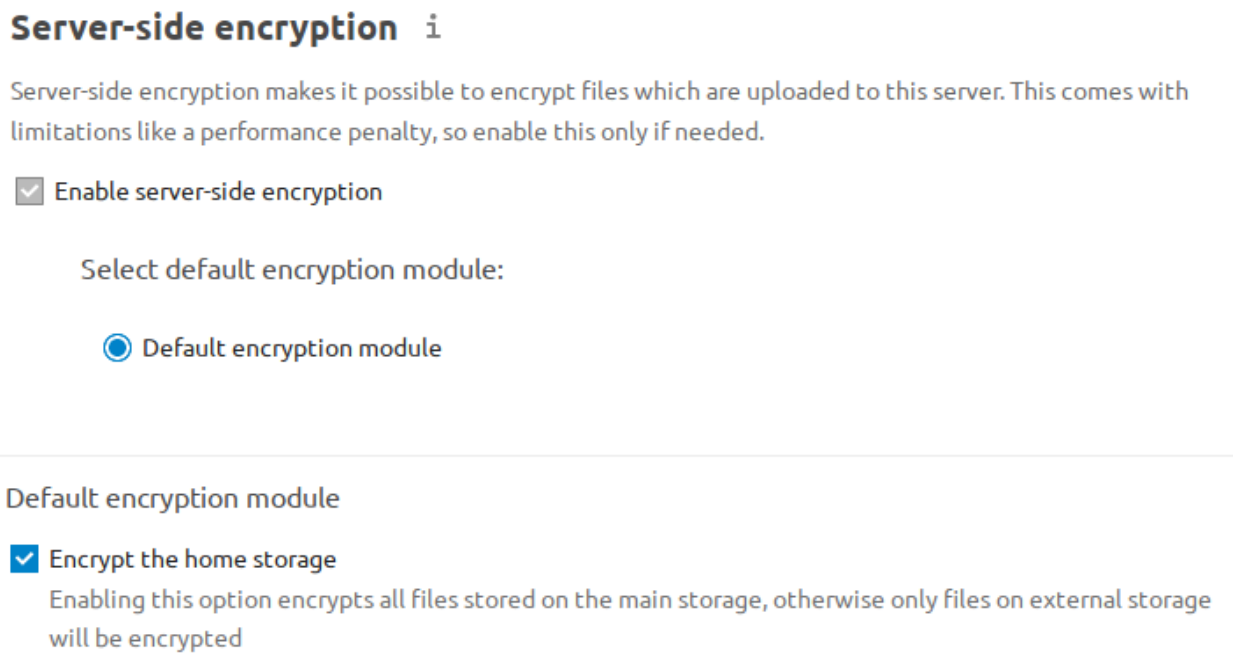
13.8.7 Enabling Encryption (Step-by-Step)

1. Go to the **Server-side encryption** section of your Admin page.
2. Check **Enable server-side encryption**.
3. You'll see a message: "No encryption module loaded." Go to your Apps page and enable the Nextcloud Default Encryption Module.
4. Return to your Admin page. The module will appear and be auto-selected.

5. Log out and log back in to initialize your encryption keys.
6. Optional: Un-check the box for encrypting home storage if you wish to keep local files unencrypted.







13.8.8 Backups

Encryption keys are stored in:

- `data/<user>/files_encryption` (per-user keys)
- `data/files_encryption` (system-wide/external storage keys)

13.8.9 Encrypting External Mountpoints and Team Folders

- You and your users can encrypt external mountpoints.
  - Set encryption options in the mount configuration for each external storage.
  - See *Mount options* in *Configuring External Storage (GUI)*.
- To encrypt Team Folders, run:

```
occ config:app:set groupfolders enable_encryption --value=true
```

Note

Only new or updated files in team folders will be encrypted.

13.8.10 Managing Encryption via occ Commands

Here is a reference table for common occ commands:

Command	Description
occ encryption:status	Show encryption status and module
occ encryption:enable	Enable server-side encryption
occ encryption:list-modules	List available encryption modules
occ encryption:set-default-module [Module ID]	Select default encryption module
occ encryption:encrypt-all	Encrypt all files for all users
occ encryption:decrypt-all [user]	Decrypt all files (or for one user)
occ encryption:show-key-storage-root	Show key storage location
occ encryption:change-key-storage-root [dir]	Move key storage directory
occ encryption:enable-master-key	Enable master key mode
occ encryption:disable-master-key	Disable master key mode
occ encryption:fix-encrypted-version	Fix bad signature errors
occ encryption:fix-key-location [user]	Fix key not found errors

Tip

See the *Encryption* section of the `occ` reference guide for further `encryption` command examples and details.

Example: Move keys to a new directory (Ubuntu Linux):

```
cd /your/nextcloud/data
mkdir keys
chown -R root:www-data keys
chmod -R 0770 keys
occ encryption:change-key-storage-root keys
```

13.8.11 Encrypting All Files

By default, only new and changed files are encrypted when you enable SSE. To encrypt all files for all users run:

```
occ encryption:encrypt-all
```

- **Make sure you have backups before running.**
- The command creates a key pair for each user and encrypts their files.
- Progress is displayed until all files are encrypted.
- **Make sure no users access files during this process.**

13.8.12 Decrypting Files / Disabling Encryption

- Only possible via occ.
- First, decrypt all files:

```
occ encryption:decrypt-all
```

- **Make sure you have backups before running.**
- Server enters maintenance mode. If interrupted, rerun until complete.

- If some files remain encrypted, rerun the command after resolving issues.
- **Warning:** Disabling encryption without decrypting all files will cause unpredictable errors.

You can decrypt for individual users:

```
occ encryption:decrypt-all <user-id>
```

13.8.13 Data Not Encrypted

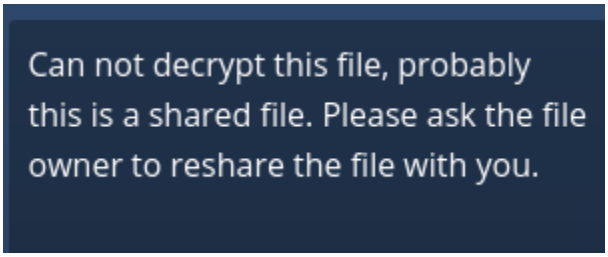
Only file contents are encrypted. The following are **not** encrypted:

Not Encrypted
Filenames and folder structures
Existing trash bin files
Existing historical file versions
Image thumbnails
Image previews
Full text search index
Application data that isn't file-based (e.g., Deck, Tables)

13.8.14 User Keys: Sharing & Recovery

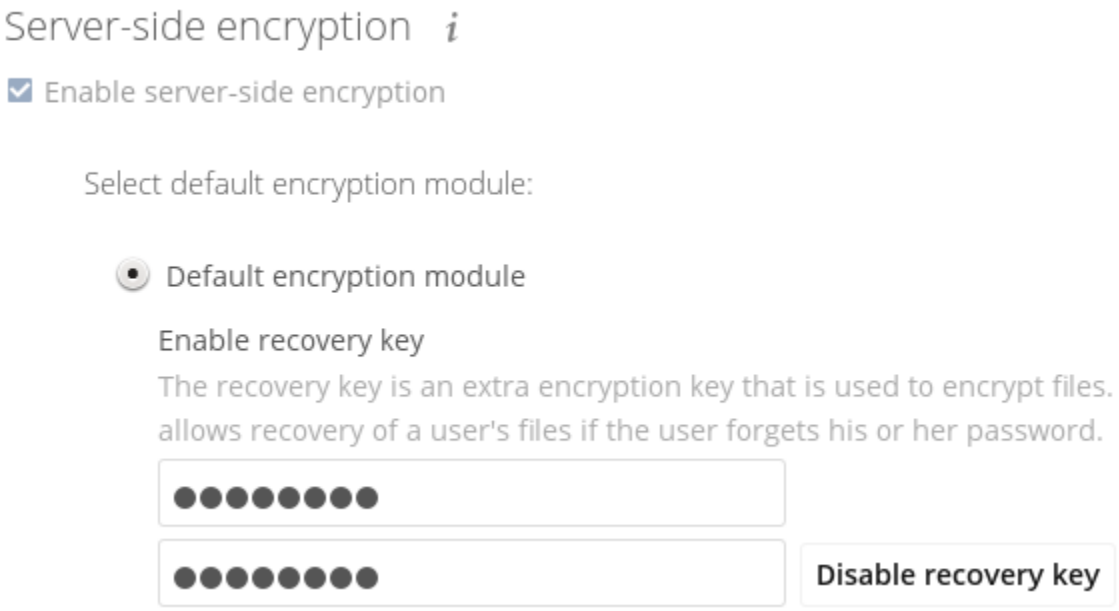
Sharing encrypted files:

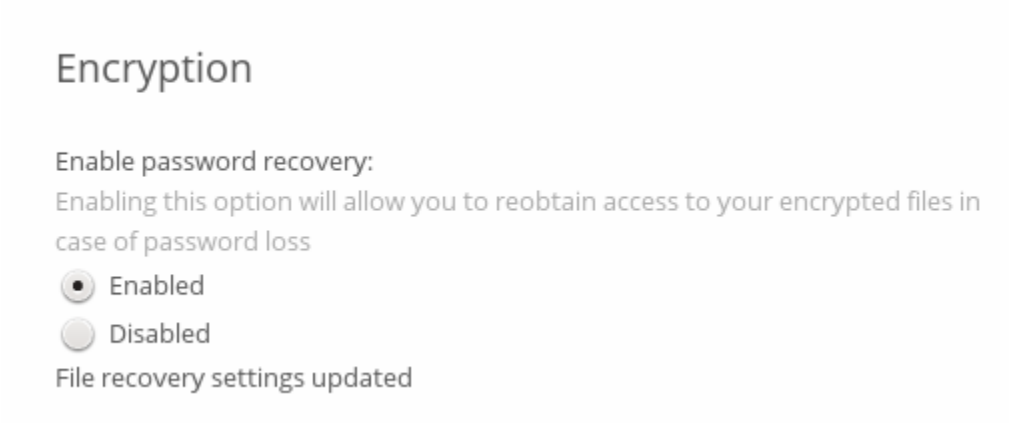
- After enabling user key mode, users must log out and log in to generate keys.
- Users who see "Encryption App is enabled but your keys are not initialized…" must log out and back in.
- **Shared files may need to be re-shared after encryption is enabled.**
  - For individual shares: un-share and re-share the file.
  - For group shares: share with any individuals who cannot access the share, then remove their individual shares.

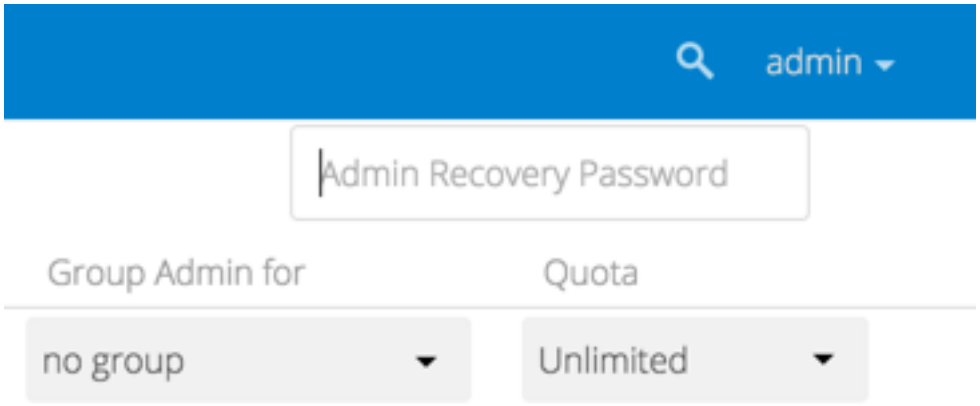


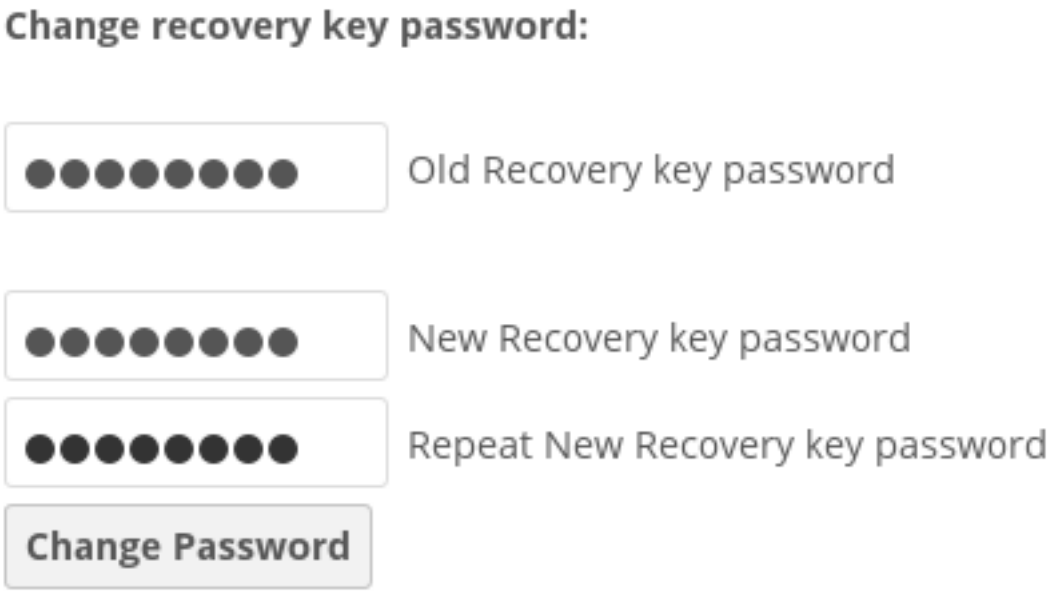
Enabling file recovery keys:

- If you lose your Nextcloud password, you lose access to your encrypted files.
- If a user loses their password, their files are unrecoverable unless a recovery key is enabled.
- To enable recovery, go to Encryption in Admin page and set a recovery key password.
- Users must enable password recovery in their Personal settings for the Recovery Key to work.
- For users who have enabled password recovery, admins can reset passwords and recover files using the Recovery Key.


Server-side encryption
Enable server-side encryption
Select default encryption module:
Default encryption module
Enable recovery key
The recovery key is an extra encryption key that is used to encrypt files. It allows recovery of a user's files if the user forgets his or her password.
Disable recovery key


Encryption
Enable password recovery:
Enabling this option will allow you to reobtain access to your encrypted files in case of password loss
Enabled
Disabled
File recovery settings updated


admin
Admin Recovery Password
Group Admin for
Quota
no group
Unlimited



13.8.15 LDAP and External User Backends

- If using LDAP/Samba and changing passwords on the backend, users will need both their old and new passwords on next login.
- If recovery key is enabled, admins can reset the password via Nextcloud and notify users.

13.8.16 Troubleshooting

Invalid private key for encryption app

See GitHub Issue #8546 and workaround.

Bad signature error

In some rare cases, encrypted files cannot be downloaded and return a "500 Internal Server Error." If the Nextcloud log contains an error about "Bad Signature," run the following command to repair affected files:

```
occ encryption:fix-encrypted-version userId --path=/path/to/broken/file.txt
```

Replace "userId" and the path accordingly. The command will perform a test decryption for all files and automatically repair those with a signature error.

Encryption key cannot be found

If the logs contain an error stating that the encryption key cannot be found, you can manually search the data directory for a folder that has the same name as the file name. For example, if a file "example.md" cannot be decrypted, run:

```
find path/to/datadir -name example.md -type d
```

Then check the results located in the `files_encryption` folder. If the key folder is in the wrong location, move it to the correct folder and try again.

The `data/files_encryption` folder contains encryption keys for group folders and system-wide external storages, while `data/$userid/files_encryption` contains the keys for specific user storage files.

> **Note**
>
> This can happen if encryption was disabled at some point but the *occ command for decrypt-all* was not run. If someone then moved the files to another location, the keys did not get moved.

Encryption key cannot be found with external storage or group folders

To resolve this issue, run the following command:

```
sudo -E -u www-data php occ encryption:fix-key-location <user-id>
```

This will attempt to recover keys that were not moved properly.

If this doesn't resolve the problem, refer to the section *Encryption key cannot be found* for a manual procedure.

> **Note**
>
> There were two known issues where:
>
> - moving files between an encrypted and non-encrypted storage like external storage or group folder would not move the keys with the files.
> - putting files on system-wide external storage would store the keys in the wrong location.

13.8.17 Further Reading

- *occ Command Reference: Encryption*
- How Nextcloud uses encryption to protect your data
- Technical impact of Authenticated Encryption
- *Nextcloud SSE Implementation Details*
- Nextcloud Encryption (SSE & E2EE) Recovery Tools
- Nextcloud E2EE Server API App (required for E2EE usage)

13.9 Server-side encryption details

This document describes the server-side encryption scheme implemented by Nextcloud's default encryption module. This includes:

- the encryption and signature of files with a master key.
- the encryption and signature of files with a public sharing key.
- the encryption and signature of files with a recovery key.
- the encryption and signature of files with a user key.

These conventions apply throughout this document:

- Given file paths in this document are relative to the Nextcloud data directory that can be retrieved as `datadirectory` from the `config.php`.

- Placeholders are denoted as `$variable`. The variable has to be replaced with the appropriate information.
- Static strings are denoted as `"some string"`.
- The concatenation of strings is denoted as `$variable."some string"`.

> **Note**
>
> However, files that have been encrypted in Nextcloud versions 15 and lower may have slightly different structures.

13.9.1 Key type: master key

This is the default encryption mode in Nextcloud. With master key encryption enabled there is one central key that is used to secure the files handled by Nextcloud. The master key is protected by the instance *secret* that is generated at installation time. The advantage of the master key encryption is that the encryption is transparent to the users but has the disadvantage that the server administrator is able to decrypt user files without knowing any user password.

13.9.2 Key type: public sharing key

The public sharing key is used to secure files that have been publicly shared. The advantage of the public sharing key is that it is independent of the selected encryption mode so that Nextcloud is able to provide publicly shared files to outside parties.

13.9.3 Key type: recovery key

The recovery key is used to provide a restore mechanism in cases where the user key encryption is enabled, where the administrator has enabled the recovery key feature and the user has opted into using the recovery key feature. The recovery key can then be used to restore files when users have lost their passwords. The recovery key is protected by a recovery password that the server administrator should store securely. The advantage of the recovery key is that files can be recovered but has the disadvantage that the server administrator is able to decrypt user files without knowing any user password.

13.9.4 Key type: user key

User key encryption needs to be explicitly activated by calling `./occ encryption:disable-master-key`. In older versions of Nextcloud this had been enabled by default. With user key encryption enabled all users have their own user keys that are used to secure the files handled by Nextcloud. The user keys are protected by the user passwords. The advantage is that the server administrator is not able to decrypt user files without knowing any user password - unless the file is publicly shared or a recovery key is defined - but has the disadvantage that files are permanently lost if the users forget their user passwords - unless the files are (publicly) shared or a recovery key is defined.

> **Note**
>
> This method cannot be used with SAML authentication, because Nextcloud does not get a hold of any credentials whatsoever and therefore cannot use any users' passwords for encryption.

13.9.5 File type: public key file

Public key files contain RSA public keys that are used to encrypt/seal the share key files.

File format

Public key files are stored in PEM format.

File locations

The locations of public key files depend on their key type:

- master public key: `"files_encryption/OC_DEFAULT_MODULE/master_".$random.".publicKey"`
- public sharing public key: `"files_encryption/OC_DEFAULT_MODULE/pubShare_".$random.".publicKey"`
- recovery public key: `"files_encryption/OC_DEFAULT_MODULE/recoveryKey_".$random.".publicKey"`
- user public key: `$username."/files_encryption/OC_DEFAULT_MODULE/".$username.".publicKey"`

13.9.6 File type: private key file

Private key files contain RSA private keys that are used to decrypt/unseal the share key files. The RSA private key is encrypted and signed with a password and stored in a format that is specific to the Nextcloud encryption module.

File format

The RSA private key that is represented in PEM format is encrypted and Base64 encoded (denoted as `$encryption`). For the encryption an initialization vector of 16 bytes is selected (denoted as `$iv`). Furthermore a hexadecimally encoded message authentication code of 64 bytes is calculated (denoted as `$signature`). The resulting file contains:

```
"HBEGIN:cipher:AES-256-CTR:keyFormat:hash:HEND".
$encrypted."00iv00".$iv."00sig00".$signature."xxx"
```

File locations

The locations of private key files depend on their key type:

- master private key: `"files_encryption/OC_DEFAULT_MODULE/master_".$random.".privateKey"`
- public sharing private key: `"files_encryption/OC_DEFAULT_MODULE/pubShare_".$random.".privateKey"`
- recovery private key: `"files_encryption/OC_DEFAULT_MODULE/recoveryKey_".$random.".privateKey"`
- user private key: `$username."/files_encryption/OC_DEFAULT_MODULE/".$username.".privateKey"`

13.9.7 File type: share key file

Share key files contain so-called envelope keys that are needed to decrypt the file key files. The envelope keys are created by `openssl_seal()` during the encryption and are needed for `openssl_open()` during the decryption. The envelope keys are encrypted with the public keys of the recipients that are allowed to read the actual files.

File format

The envelope keys are stored in binary format.

File locations

The locations of share key files depend on the type of the encrypted file:

- regular file: `$username."/files_encryption/keys/files/".$filename."/OC_DEFAULT_MODULE/".$recipient.".shareKey"`
- version file: *version files use the same location for the share key file as their regular file*
- trashed file: `$username."/files_encryption/keys/files_trashbin/files/".$filename.".d".$timestamp."/OC_DEFAULT_MODULE/".$recipient.".shareKey"`
- trashed version file: *trashed version files use the same location for the share key file as their trashed file*

13.9.8 File type: file key file

File key files contain symmetric keys used to encrypt the actual files. The file keys consist of 32 random bytes and are encrypted/sealed with the envelope keys stored in the share key files.

File format

The file keys are stored in binary format.

File locations

The locations of the file key files depend on the type of the encrypted file:

- regular file: `$username."/files_encryption/keys/files/".$filename."/OC_DEFAULT_MODULE/fileKey"`
- version file: *version files use the same location for the file key file as their regular file*
- trashed file: `$username."/files_encryption/keys/files_trashbin/files/".$filename.".d".$delete_timestamp."/OC_DEFAULT_MODULE/fileKey"`
- trashed version file: *trashed version files use the same location for the file key file as their trashed file*

13.9.9 File type: file

Files contain the actual file content. The file content is encrypted and signed with a password and stored in a format that is specific to the Nextcloud encryption module.

File format

The file content is split into blocks of 6072 bytes. Each block is encrypted and Base64 encoded (denoted as `$encryption[0..$n]`). For the encryption an initialization vector of 16 bytes is selected for each block (denoted as `$iv[0..$n]`). Furthermore a hexadecimally encoded message authentication code of 64 bytes is calculated of each block (denoted as `$signature[0..$n]`). An encrypted block has a total size of 8192 bytes (8096 bytes for `$encrypted[]`, 6 bytes for `"00iv00"`, 16 bytes for `$iv[]`, 7 bytes for `"00sig00"`, 64 bytes for `$signature[]` and 3 bytes for `"xxx"`). Only the last encrypted block may be shorter. The header of the encrypted file is padded with 8147 bytes of `"-"` (denoted as `$padding`) to a total of 8192 bytes. The resulting file contains:

```
"HBEGIN:cipher:AES-256-CTR:keyFormat:hash:HEND".$padding.
$encrypted[0]."00iv00".$iv[0]."00sig00".$signature[0]."xxx".
$encrypted[1]."00iv00".$iv[1]."00sig00".$signature[1]."xxx".
```

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```
$encrypted[2]."00iv00".$iv[2]."00sig00".$signature[2]."xxx".
[...]
$encrypted[$n]."00iv00".$iv[$n]."00sig00".$signature[$n]."xxx"
```

File locations

The locations of the files depend on the type of the encrypted file:

- regular file: `$username."/files/".$filename`
- version file: `$username."/files_versions/".$filename.".v".$version_timestamp`
- trashed file: `$username."/files_trashbin/files/".$filename.".d".$delete_timestamp`
- trashed version file: `$username."/files_trashbin/versions/".$filename.".v".$version_timestamp.".d".$delete_timestamp`

13.9.10 Key generation: generate the key pair

The key pair has to be generated with the `openssl_pkey_new()` function. Then the private key and public key are extracted from the the key resource with the `openssl_pkey_export()` function.

13.9.11 Key generation: store the public key

The public key is written to the `$username.".publicKey"` file as documented in *File type: public key file*.

13.9.12 Key generation: store the private key

Derive the encryption key

The salt for the encryption key is derived by creating a raw SHA256 hash of `$uid.$instanceId.$instanceSecret` with the `hash()` function. `$instanceId` can be retrieved as `instanceid` from the `config.php`. `$instanceSecret` can be retrieved as `secret` from the `config.php`.

The encryption key is then derived by creating a raw SHA256-PBKDF2 hash of the password with the salt, 100.000 rounds and (by default) with a target size of 32 bytes (as required for AES-256-CTR) with the `hash_hmac()` function (denoted as `$passphrase`).

The used password depends on the key type:

- master private key: use `secret` from the `config.php`
- public sharing private key: use an empty password
- recovery private key: use the recovery password
- user private key: use the user password

Encrypt the private key

The initialization vector is generated as a random string of 16 bytes with the `random_bytes()` function (denoted as `$iv`). The private key is (by default) AES-256-CTR encrypted with the `$iv` and the `$passphrase` with the `openssl_encrypt()` function and returned as Base64 encoded without zero-padding (denoted as `$encrypted`).

Sign the private key

The message authentication key is derived by creating a raw SHA512 hash of `$passphrase.$version.$position."a"` with the `hash()` function.

- `$version` is always `"0"`.
- `$position` is always `"0"`.

The signature is then derived by creating a hexadecimally encoded SHA256-HMAC of `$encrypted` and the message authentication key with the `hash_hmac()` function (denoted as `$signature`).

Store the private key

The private key is written to the `$username."privateKey"` file with the derived `$encrypted`, `$iv` and `$signature` as documented in *File type: private key file*.

13.9.13 Encryption: generate the file key

Generate the file key

The file key is generated as a random string of 32 bytes with the `random_bytes()` function (denoted as `$filekey`).

Read the public key

The public keys of the recipients are read from the `$username."publicKey"` files as documented in *File type: public key file*.

Encrypt/seal the file key

The file key is encrypted/sealed with the `openssl_seal()` function with the public keys. This returns the encrypted file key and the encrypted envelope keys for the recipients.

Store the file key

The encrypted file key is stored in the `"fileKey"` file as documented in *File type: file key file*.

Store the envelope keys

The encrypted envelope keys for the recipients are stored in the `$username."shareKey"` files as documented in *File type: share key file*.

13.9.14 Encryption: encrypt the file

Split the file

The file is split into 6072 bytes sized blocks. Only the last encrypted block may be shorter. Each block is referenced by its zero-based index within the file (denoted as `$position`).

Encrypt the blocks

For each block the initialization vector is generated as a random string of 16 bytes with the `random_bytes()` function (denoted as `$iv[$position]`). The block is (by default) AES-256-CTR encrypted with the `$iv[$position]` and the `$filekey` with the `openssl_encrypt()` function and returned as Base64 encoded without zero-padding (denoted as `$encrypted[$position]`).

Sign the blocks

The message authentication key is derived by creating a raw SHA512 hash of `$filekey.$version.$position."a"` with the `hash()` function.

- `$version` is the `encrypted` value that can be retrieved from the `oc_filecache` table in the database and must not be zero. Take into account that a file in the `oc_filecache` table is identified by its `path` value as well as its `storage` value which references the `numeric_id` field in the `oc_storages` table. Including `$version` into the message authentication key prevents blocks from being swapped between different versions of the same file.
- `$position` is the index of the current block starting at `"0"` and is appended with `"end"` for the last block of the file. Including `$position` into the message authentication key prevents blocks from being swapped within the same file. Furthermore, adding `"end"` to the message authentication key of the last block prevents file truncation attacks.

The signature is then derived by creating a hexadecimally encoded SHA256-HMAC of `$encrypted[$position]` and the message authentication key with the `hash_hmac()` function (denoted as `$signature[$position]`).

Store the file

The encrypted file is written to the file with the derived `$encrypted[0..$n]`, `$iv[0..$n]` and `$signature[0..$n]` as documented in *File type: file*.

13.9.15 Decryption: read the private key

Read the private key file

The private key is read from the `$username.".privateKey"` file and the values `$encrypted`, `$iv` and `$signature` are parsed as documented in *File type: private key file*.

Derive the decryption key

The salt for the decryption key is derived by creating a raw SHA256 hash of `$uid.$instanceId.$instanceSecret` with the `hash()` function. `$instanceId` can be retrieved as `instanceid` from the `config.php`. `$instanceSecret` can be retrieved as `secret` from the `config.php`.

The decryption key is then derived by creating a raw SHA256-PBKDF2 hash of the password with the salt, 100.000 rounds and (by default) with a target size of 32 bytes (as required for AES-256-CTR) with the `hash_hmac()` function (denoted as `$passphrase`).

The used password depends on the key type:

- master private key: use `secret` from the `config.php`
- public sharing private key: use an empty password
- recovery private key: use the recovery password
- user private key: use the user password

Check the signature

The message authentication key is derived by creating a raw SHA512 hash of `$passphrase.$version.$position."a"` with the `hash()` function.

- `$version` is always `"0"`.
- `$position` is always `"0"`.

The signature is then derived by creating a hexadecimally encoded SHA256-HMAC of `$encrypted` and the message authentication key with the `hash_hmac()` function. Only proceed when the derived signature is equal to *$signature* which is checked with the `hash_equals()` function.

Decrypt the private key

The private key is (by default) AES-256-CTR decrypted with the `$iv` and the `$passphrase` with the `openssl_decrypt()` function.

13.9.16 Decryption: read the file key

Read the file key

The encrypted file key is read from the `"fileKey"` file as documented in *File type: file key file*.

Read the envelope key

The encrypted envelope key for the recipient is read from the `$username."shareKey"` file as documented in *File type: share key file*.

Decrypt/unseal the file key

The encrypted file key is decrypted/unsealed with the `openssl_open()` function with the private key and encrypted envelope key for the recipient (denoted as `$filekey`).

13.9.17 Decryption: decrypt the file

Split the file

The encrypted file is split into a 8192 bytes sized header and one or more 8192 bytes sized blocks. Only the last encrypted block may be shorter. Each block is referenced by its zero-based index within the file (denoted as `$position`). The values `$encrypted[0..$n]`, `$iv[0..$n]` and `$signature[0..$n]` are parsed as documented in *File type: file*.

Check the block signatures

The message authentication key is derived by creating a raw SHA512 hash of `$filekey.$version.$position."a"` with the `hash()` function.

- `$version` is the `encrypted` value that can be retrieved from the `oc_filecache` table in the database and must not be zero. Take into account that a file in the `oc_filecache` table is identified by its `path` value as well as its `storage` value which references the `numeric_id` field in the `oc_storages` table. Including `$version` into the message authentication key prevents blocks from being swapped between different versions of the same file.
- `$position` is the index of the current block starting at `"0"` and is appended with `"end"` for the last block of the file. Including `$position` into the message authentication key prevents blocks from being swapped within the same file. Furthermore, adding `"end"` to the message authentication key of the last block prevents file truncation attacks.

The signature is then derived by creating a hexadecimally encoded SHA256-HMAC of `$encrypted[$position]` and the message authentication key with the `hash_hmac()` function. Only proceed when the derived signature is equal to `$signature[$position]` which is checked with the `hash_equals()` function.

Decrypt the blocks

Each block is (by default) AES-256-CTR decrypted with the `$iv[$position]` and the `$filekey` with the `openssl_decrypt()` function.

13.9.18 Sources

- encryption-recovery-tools repository on GitHub
- *Nextcloud Encryption Configuration documentation*
- Nextcloud Help response concerning the usage of version information
- Sourcecode: Creation of the Message Authentication Code
- Sourcecode: Derivation of the Encryption Key
- Sourcecode: Encryption of the File
- Sourcecode: Encryption/Sealing of the File Key
- Sourcecode: Extraction of the Private and Public Key
- Sourcecode: Generation of the File Key
- Sourcecode: Generation of the Initialization Vector
- Sourcecode: Generation of a Key Pair

13.10 Server-side encryption migration

13.10.1 Encryption format

Nextcloud still supports the legacy encryption scheme used for server side encryption where the encrypted files did not contain header information. This may still be used for installations that still have encrypted files from <= ownCloud 6. Files will be updated to the new encryption format once they are written again. However it is recommended to check if you have to still support this scheme.

Starting with version 20 for new installations the legacy encryption will be off by default. However if you are upgrading there is a migration path to check if you can disable legacy encryption.

Checking for old files

On the command line run:

```
occ encryption:scan:legacy-format
```

The command will tell you if you can remove the legacy encryption mode. If so set the *encryption.legacy_format_support* in your config.php to 'false'.

13.11 Transactional file locking

Nextcloud's Transactional File Locking mechanism locks files to avoid file corruption during normal operation. It performs these functions:

- Operates at a higher level than the filesystem, so you don't need to use a filesystem that supports locking
- Locks parent directories so they cannot be renamed during any activity on files inside the directories
- Releases locks after file transactions are interrupted, for example when a sync client loses the connection during an upload
- Manages locking and releasing locks correctly on shared files during changes from multiple users
- Manages locks correctly on external storage mounts
- Manages encrypted files correctly

What Transactional File locking is not for: it will not prevent multiple users from editing the same document, or give notice that other users are working on the same document. Multiple users can open and edit a file at the same time and Transactional File locking does not prevent this. Rather, it prevents simultaneous file saving.

Transactional File locking will use the database locking backend by default. This places a significant load on your database. Setting `memcache.locking` relieves the database load and improves performance. Admins of Nextcloud servers with heavy workloads should install a memcache. (See *Memory caching*.)

To use a memcache with Transactional File Locking, you must install the Redis server and corresponding PHP module. After installing Redis you must enter a configuration in your `config.php` file like this example:

```
'memcache.locking' => '\OC\Memcache\Redis',
'redis' => array(
     'host' => 'localhost',
     'port' => 6379,
     'timeout' => 0.0,
     'password' => '', // Optional, if not defined no password will be used.
      ),
```

Note

For enhanced security it is recommended to configure Redis to require a password. See http://redis.io/topics/security for more information.

If you want to configure Redis to listen on an Unix socket (which is recommended if Redis is running on the same system as Nextcloud) use this example `config.php` configuration:

```
'memcache.locking' => '\OC\Memcache\Redis',
'redis' => array(
     'host' => '/run/redis/redis-server.sock',
     'port' => 0,
     'timeout' => 0.0,
      ),
```

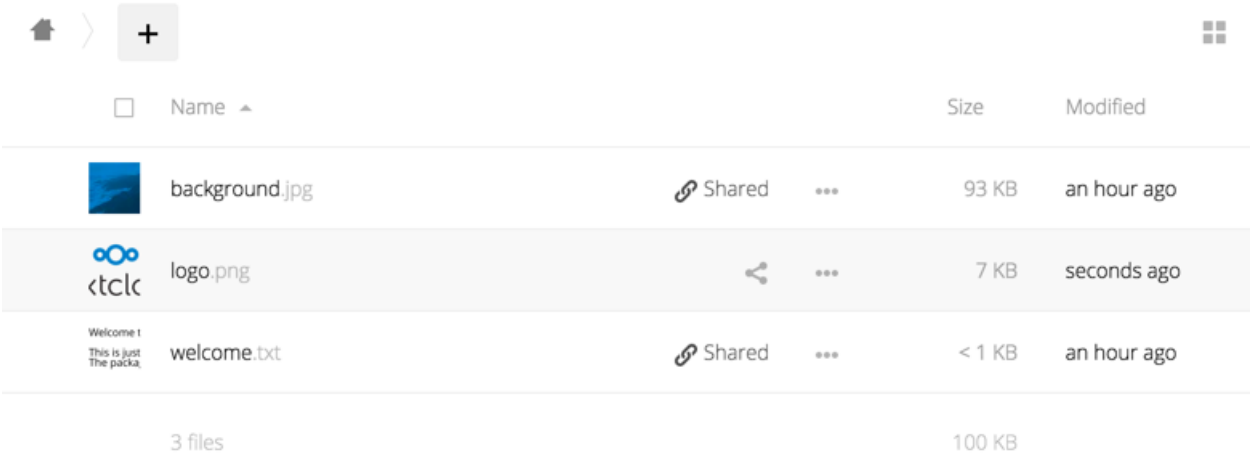
See `config.sample.php` to see configuration examples for Redis, and for all supported memcaches.

Learn more about Redis at Redis. Memcached, the popular distributed memory caching system, is not suitable for the new file locking because it is not designed to store locks, and data can disappear from the cache at any time. Redis is a key-value store, and it guarantees that cached objects are available for as long as they are needed.

13.12 Previews configuration

The Nextcloud thumbnail system generates previews of files for all Nextcloud apps that display files, such as Files and Gallery.

The following image shows some examples of previews of various file types.



By default, Nextcloud can generate previews for the following filetypes:

- Images files
- Text documents

Note

Nextcloud can also generate previews of other file types (such as PDF, SVG, various Office document formats, and various video formats). Due to security and performance concerns those providers are disabled by default. While those providers are still available, we discourage enabling them and they are considered unsupported. The full list of the preview providers that are enabled by default (as well as those disabled by default) can be found under the `enabledPreviewProviders` *configuration parameter*.

13.12.1 Parameters

Please notice that the Nextcloud preview system comes already with sensible defaults, and therefore it is usually unnecessary to adjust those configuration values.

But deemed necessary, following changes have to be made in `config/config.php` file. As a best practice, take a backup of this config file before making a lot of changes.

After changing one or more of the following parameters, you might want to run the `preview:cleanup` occ command to get rid of the previews with obsolete settings. See *Cleanup previews* to learn more.

Disabling previews:

Under certain circumstances, for example if the server has limited resources, you might want to consider disabling the generation of previews. Note that if you do this all previews in all apps are disabled, including the Gallery app, and will display generic icons instead of thumbnails.

Set the configuration option `enable_previews` to `false`:

```
<?php
  'enable_previews' => false,
```

Maximum preview size:

There are two configuration options to set the maximum size of a preview.

```
<?php
  'preview_max_x' => null,
  'preview_max_y' => null,
```

By default, both options are set to null. 'Null' is equal to no limit. Numeric values represent the size in pixels. The following code limits previews to a maximum size of 100×100px:

```
<?php
  'preview_max_x' => 100,
  'preview_max_y' => 100,
```

'preview_max_x' represents the x-axis and 'preview_max_y' represents the y-axis.

Maximum scale factor:

If a lot of small pictures are stored on the Nextcloud instance and the preview system generates blurry previews, you might want to consider setting a maximum scale factor. By default, pictures are upscaled to 10 times the original size:

```
<?php
  'preview_max_scale_factor' => 10,
```

If you want to disable scaling at all, you can set the config value to '1':

```
<?php
  'preview_max_scale_factor' => 1,
```

If you want to disable the maximum scaling factor, you can set the config value to 'null':

```
<?php
  'preview_max_scale_factor' => null,
```

JPEG quality setting:

Default JPEG quality setting for preview images is '80'. Change this with:

```
occ config:app:set preview jpeg_quality --value="60"
```

Maximum memory for image generation:

By default, Nextcloud generates image previews using the GD Graphics Library. This configuration option limits the amount of memory that is allowed for preview generation. If creating the preview image would allocate more memory than the limit, preview generation will be disabled and the default mimetype icon is shown.

Default limit is 256 MB. Set to `-1` for no limit.

```
<?php
  'preview_max_memory' => 256,
```

13.13 Controlling file versions and aging

The Versions app (files_versions) expires old file versions automatically to ensure that users don't exceed their storage quotas. This is the default pattern used to delete old versions:

- For the first second we keep one version
- For the first 10 seconds Nextcloud keeps one version every 2 seconds
- For the first minute Nextcloud keeps one version every 10 seconds
- For the first hour Nextcloud keeps one version every minute
- For the first 24 hours Nextcloud keeps one version every hour
- For the first 30 days Nextcloud keeps one version every day
- After the first 30 days Nextcloud keeps one version every week

The versions are adjusted along this pattern every time a new version is created.

The Versions app never uses more than 50% of the user's currently available free space. If the stored versions exceed this limit, Nextcloud deletes the oldest file versions until it meets the disk space limit again.

Note

Versions named by a user will never be deleted.

You may alter the default pattern in `config.php`. The default setting is `auto`, which sets the default pattern:

```
'versions_retention_obligation' => 'auto',
```

Additional options are:

- **`D, auto`**
  Keep versions at least for D days, apply expiration rules to all versions that are older than D days
- **`auto, D`**
  Delete all versions that are older than D days automatically, delete other versions according to expiration rules
- **`D1, D2`**
  Keep versions for at least D1 days and delete when they exceed D2 days.
- ***disabled***
  Disable automatic expiration (pruning) of file versions; file versions will continue to be created, but no old file versions will be deleted automatically.

13.13.1 Background job

To delete expired versions a background jobs runs every 30 minutes. It's possible to deactivate the background job and setup a (system) cron to expire the versions via occ.

Deactivate background job: `occ config:app:set --value=no files_versions background_job_expire_versions`

Activate background job: `occ config:app:delete files_versions background_job_expire_versions`

Expire versions: `occ versions:expire` or `occ versions:expire --quiet` (without the progress bar)

13.14 Deleted Items (trash bin)

If the trash bin app is enabled (default), this setting defines the policy for when files and folders in the trash bin will be permanently deleted.

> **Note**
>
> If the user quota limit is exceeded due to deleted files in the trash bin, retention settings will be ignored and files will be cleaned up until the quota requirements are met.

The app allows for two settings, a minimum time for trash bin retention, and a maximum time for trash bin retention. Minimum time is the number of days a file will be kept, after which it may be deleted. Maximum time is the number of days at which it is guaranteed to be deleted. Both minimum and maximum times can be set together to explicitly define file and folder deletion. For migration purposes, this setting is installed initially set to "auto", which is equivalent to the default setting in Nextcloud.

You may alter the default pattern in `config.php`. The default setting is `auto`, which sets the default pattern:

```
'trashbin_retention_obligation' => 'auto',
```

Available values:

- **`auto`**
  default setting. keeps files and folders in the trash bin for 30 days and automatically deletes anytime after that if space is needed (note: files may not be deleted if space is not needed).
- **`D, auto`**
  keeps files and folders in the trash bin for D+ days, delete anytime if space needed (note: files may not be deleted if space is not needed)
- **`auto, D`**
  delete all files in the trash bin that are older than D days automatically, delete other files anytime if space needed
- **`D1, D2`**
  keep files and folders in the trash bin for at least D1 days and delete when exceeds D2 days (note: files will not be deleted automatically if space is needed)
- **`disabled`**
  trash bin auto clean disabled, files and folders will be kept forever

13.14.1 Background job

To permanently delete files a background jobs runs every 30 minutes. It's possible to deactivate the background job and setup a (system) cron to expire the versions via occ.

Deactivate background job: `occ config:app:set --value=no files_trashbin background_job_expire_trash`

Activate background job: `occ config:app:delete files_trashbin background_job_expire_trash`

Expire versions: `occ trashbin:expire` or `occ trashbin:expire --quiet` (without the progress bar)

13.15 File conversion

In the majority of cases, it is recommended that either the Pandoc or *Nextcloud Office* apps are enabled, as they provide the majority of file conversions available. Other apps may also support their own file conversions for other file types if more specific conversions are required.

13.16 Windows compatible filenames

> **Note**
>
> This feature was introduced in Nextcloud 31.

By default Nextcloud supports all filenames which are valid on the underlying server. As Nextcloud runs only on POSIX compatible operating systems (Linux), this means that Nextcloud supports also filenames not valid on Microsoft Windows systems.

If your users use Windows and use the Nextcloud Desktop clients to synchronize their work to their computer they might encounter files created in the web interface, or on a Linux machine, which cannot be synchronized as the filename is not valid.

To solve this issue it is possible to enforce filenames only valid on Windows, this for example forbids characters like `*` from filenames or filenames like `AUX.txt` (on Windows `AUX` is a reserved name and cannot be used).

> **Note**
>
> Enabling this setting will not enforce case-insensitivity as modern Windows systems support case-sensitive filenames.

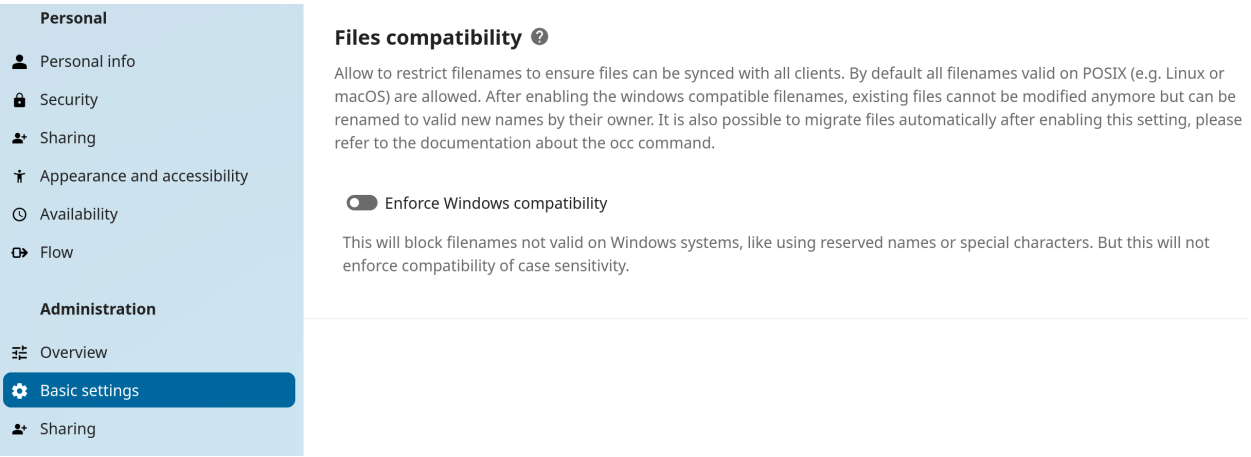
13.16.1 Enabling Windows compatible filenames

This feature can be enabled either by using the web interface or by using an `occ` command.

> **Note**
>
> This feature works by setting a predefined set of system configuration settings. So after enabling this the `config.php` will be adjusted, which also means enabling this feature requires a writable configuration.

Using the web interface

The setting is provided in the **Administration settings** under **Basic settings**. Within the **Files compatibility** section the Windows compatibility can be enabled.



Using the occ command

> **Note**
>
> This command was introduced in Nextcloud 32.

To quickly enable or disable the feature an *occ command* is provided.

13.16.2 Consequences

After enabling Windows compatible filenames users cannot create or modify files with invalid filenames. But they can still delete or rename those files (to valid names).

This works by setting a pre-defined set of configuration settings:

- `forbidden_filename_basenames` will be set to names reserved on Windows.
- `forbidden_filename_characters` will be set to characters not valid for filenames on Windows.
- `forbidden_filename_extensions` will be set to strings not allowed as trailing parts, like a trailing dot or spaces.

13.16.3 Sanitizing invalid filenames

After enabling the feature the users have to manually adjust all invalid filenames to be able to keep working with them. As an alternative Nextcloud provides the *occ files:sanitize-filenames* command to automatically rename all invalid files.

CHAPTER

FOURTEEN

FLOW

14.1 Flow configuration

Administrators can disable user flows since they can have an impact on the performance of a system and you might not want to give users the ability to define their own flows rules. They can be disabled through the following command:

```
occ config:app:set workflowengine user_scope_disabled --value yes
```

14.2 Files access control

Nextcloud's File Access Control app enables administrators to create and manage a set of rule groups. Each of the rule groups consists of one or more rules. If all rules of a group hold true, the group matches the request and access is being denied. The rules criteria range from IP address, to user groups, collaborative tags and *some more*.

Note

In case you are using the *Context Chat App*, please keep in mind, that it is not affected by the File Access Control rules and will respond with indexed information, even when the file is not accessible by the user due to access control rules.

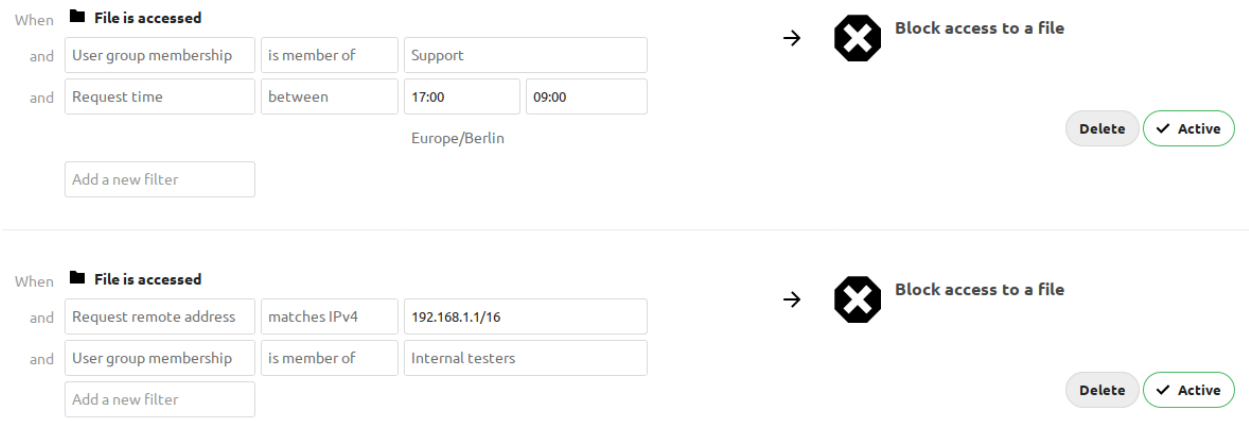
14.2.1 Denied access

If access to a file has been denied for a user, the user can not:

- Create/upload the file
- Modify the files
- Delete the file
- Download the file
- Synchronize the file with clients, such as the Nextcloud desktop and mobile clients

14.2.2 Examples

After installing the File Access Control app as described in *Apps management* navigate to the configuration and locate the settings for the Flow application.



The first rule group `Support only 9-5` denies any access to files for users of the Support user group, between 5pm and 9am.

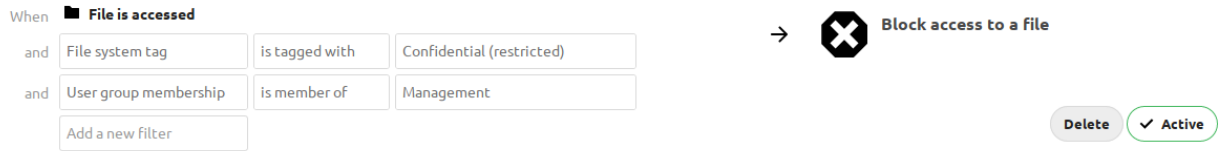
The second rule group `Internal testing` prevents users of the Internal testers group to access files from outside of the local network.

14.2.3 Denying access to folders

The easiest way to block access to a folder, is to use a collaborative tag. As mentioned in the *Available rules* section below, either the file itself or one of the parents needs to have the given tag assigned.

So you just need to assign the tag to the folder or file, and then block the tag with a rule group. The check is independent of the user's permissions for the tag. Therefore restricted and invisible tags are recommended, otherwise a user could remove and reassign the tag.

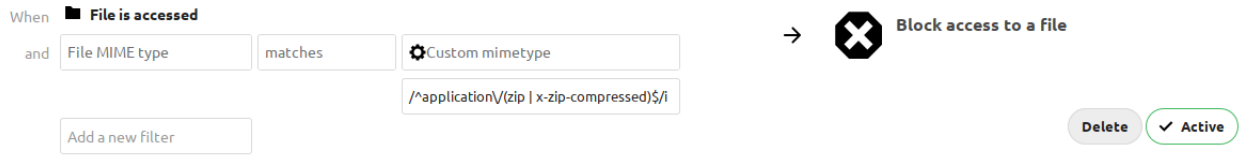
This example blocks access to any folder with the tag `Confidential`.



14.2.4 Prevent uploading of specific files

It's possible to prevent specific files from being uploaded to Nextcloud. You simply need to define a rule based on the mimetype and our powerful access control engine will block any attempt to upload the file. The safest way to define the rule is to use a regular expression, as it will help you cover all the known media types used for the type of file you're trying to block.

The following example prevents zip files from being uploaded by using the regular expression: `/^application\/(zip|x-zip-compressed)$/i`



14.2.5 Common misconfigurations

Blocking user groups

When trying to deny access to a group of users, make sure that sharing does not allow them to create a way back in. When users are able to create a public link, the users can log themselves out and visit their own public link to access the files. Since at this point they are no user and therefore no member of the blocked group, they will be able to read and change the file.

The recommended work around is to create the same rule again, and deny access for all users that are `not member of` a group, that contains all users of your installation.

External storage

While access to files in external storages is not possible via Nextcloud, users that have direct access to the external storage, can of course change files there directly. Therefore it is recommended to disable the `Allow users to mount external storage` option, when trying to to completely lock out users.

14.2.6 Available rules

All rules can also be inverted (from `is` to `is not`) using the operator option.

- **File collaborative tag:** Either the file itself, or any of the file owner's parent folders needs to be tagged with the tag.

  > **Note**
  >
  > Tags used in access control rules should be restricted tags, otherwise any user can remove the tag to access the file again. The best way to do this is with the *Automated tagging of files*.

- **File MIME type:** The MIME type of the file, e.g. `text/plain` for a text file or `httpd/unix-directory` for a folder.

  > **Note**
  >
  > see mimetypealiases.dist.json for a full list of possible MIME types.

- **File name:** The name of the file (`is` and `is not` are case-insensitive)
- **File size:** The size of the file (*Only available on upload*)
- **Request remote address:** An IP range (either v4 or v6) for the accessing user
- **Request time:** Time span and timezone when the request happens

- **Request URL:** The URL which requests the file. (*This is the URL the file is served from, not the URL the user is currently looking at.*)
- **Request user agent:** The user agent of the users browser or client. Nextcloud desktop, Android and iOS clients are available as preconfigured options.
- **User group membership:** Whether the user is a member of the given group.

14.3 Automated tagging of files

Nextcloud's Files Automated Tagging app allows to assign collaborative tags to files and folders based on rules, similar to *Files access control*.

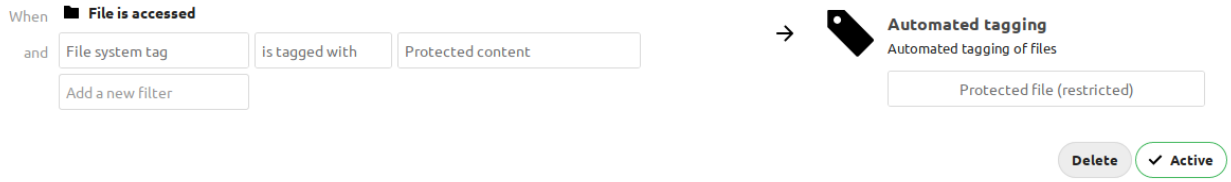
14.3.1 Assigning restricted and invisible tags

The main functionality of this app is to allow users to indirectly assign restricted and invisible tags to files they upload.

This is especially useful for retention and *Files access control*, so people that got the files shared can not remove the tag to stop the retention or allow access against the owner's will.

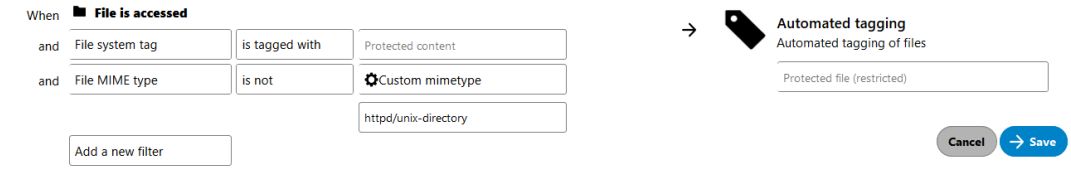
14.3.2 Example

After installing the Files automated tagging app as described in *Apps management* navigate to the configuration and locate the Workflow settings.



In the example you can see a simple rule with only one condition. It will tag all files with the restricted tag `Protected file` that are uploaded into a folder that is tagged with `Protect content`. No user can remove the tag `Protected file` and therefore access control and retention both work fine without users being able to work around them.

In this case the folder will also be tagged with tag `Protected file`, to avoid this, simply modify the rule to exclude Directory `httpd/unix-directory` from it.



14.3.3 Available rules

The available rules can be seen in the access control section: *Available rules*.

> **Note**
>
> Please note that the rules do not apply when creating external storages and groupfolders. The root folders of those need to be tagged manually with the desired initial tags. Items created inside later on apply the rules as defined.

14.3.4 Executing actions

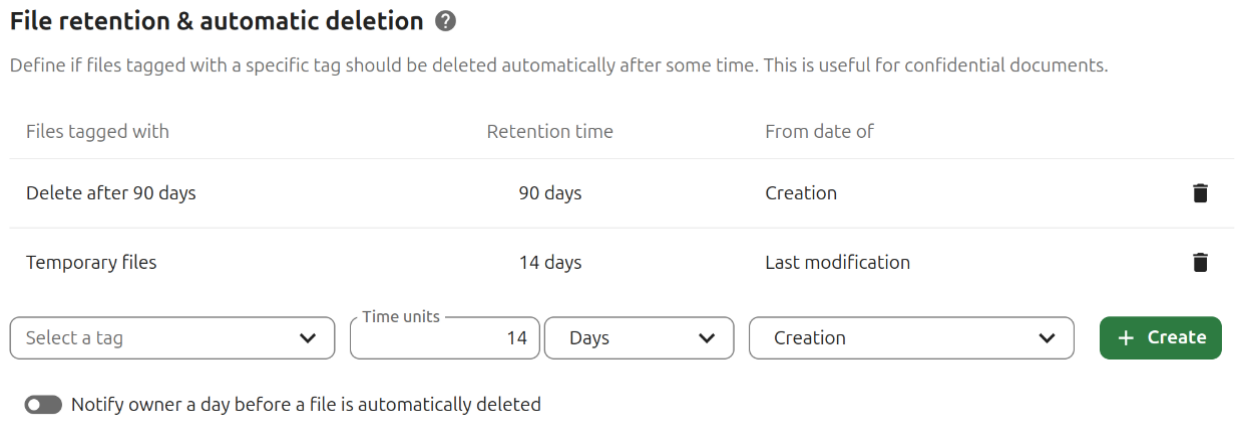
It is possible to execute actions like `convert to PDF` based on assigned tags. Nextcloud GmbH assists customers in this with hands-on help and documentation on our customer portal.

14.4 Retention of files

Nextcloud's Files Retention app allows to automatically delete files that are tagged with a collaborative tag and have a certain age.

14.4.1 Example

After installing the Retention app as described in *Apps management* navigate to Administration settings and then to Flow.



The rule from the example will delete all files tagged with `Temporary file` 14 days after the creation.

You can also use the "Notify owner a day before a file is automatically deleted" option to make sure the file owner will get a notification before a file will be deleted.

14.4.2 File age

There are 2 options available that can be used to decide when to delete a file:

- **Creation:** Time the file was created on the Nextcloud Server or uploaded to it.
- **Last modification:** Time when the file was last modified. Uploading also counts as a modification, so files that have not been modified since a long time before uploading are not deleted shortly after the upload.

14.4.3 Common misconfigurations

Public collaborative tag

Similar to *Files access control* retention should use `restricted` or `invisible` tags. Otherwise any user can remove the tag and the file is not removed after the given period. Use *Automated tagging of files* to assign such tags to newly uploaded files.

CHAPTER

FIFTEEN

MIMETYPES MANAGEMENT

15.1 Mimetype aliases

Nextcloud allows you to create aliases for mimetypes, so that you can display custom icons for files. For example, you might want a nice audio icon for audio files instead of the default file icon.

By default Nextcloud is distributed with `nextcloud/resources/config/mimetypealiases.dist.json`. Do not modify this file, as it will be replaced when Nextcloud is updated. Instead, create your own `nextcloud/config/mimetypealiases.json` file with your custom aliases. Use the same syntax as in `nextcloud/resources/config/mimetypealiases.dist.json`.

Once you have made changes to your `mimetypealiases.json`, use the `occ` command to propagate the changes through the system. This example is for Ubuntu Linux:

```
$ sudo -E -u www-data php occ maintenance:mimetype:update-js

# you may also need to update the mimetype for existing files, see nextcloud/server
↪#30566
$ sudo -E -u www-data php occ maintenance:mimetype:update-db --repair-filecache
```

See *Using the occ command* to learn more about `occ`.

Some common mimetypes that may be useful in creating aliases are:

image
: Generic image

image/vector
: Vector image

audio
: Generic audio file

x-office/document
: Word processed document

x-office/spreadsheet
: Spreadsheet

x-office/presentation
: Presentation

text
: Generic text document

text/code
: Source code

15.2 Mimetype mapping

Nextcloud allows administrators to specify the mapping of a file extension to a mimetype. For example files ending in `mp3` map to `audio/mpeg`. Which then in turn allows Nextcloud to show the audio icon.

By default Nextcloud comes with `mimetypemapping.dist.json`. This is a simple json array. Administrators should not update this file as it will get replaced on upgrades of Nextcloud. Instead the file `mimetypemapping.json` should be created and modified, this file has precedence over the shipped file.

15.3 Icon retrieval

When an icon is retrieved for a mimetype, if the full mimetype cannot be found, the search will fallback to looking for the part before the slash. Given a file with the mimetype 'image/my-custom-image', if no icon exists for the full mimetype, the icon for 'image' will be used instead. This allows specialised mimetypes to fallback to generic icons when the relevant icons are unavailable.

CHAPTER

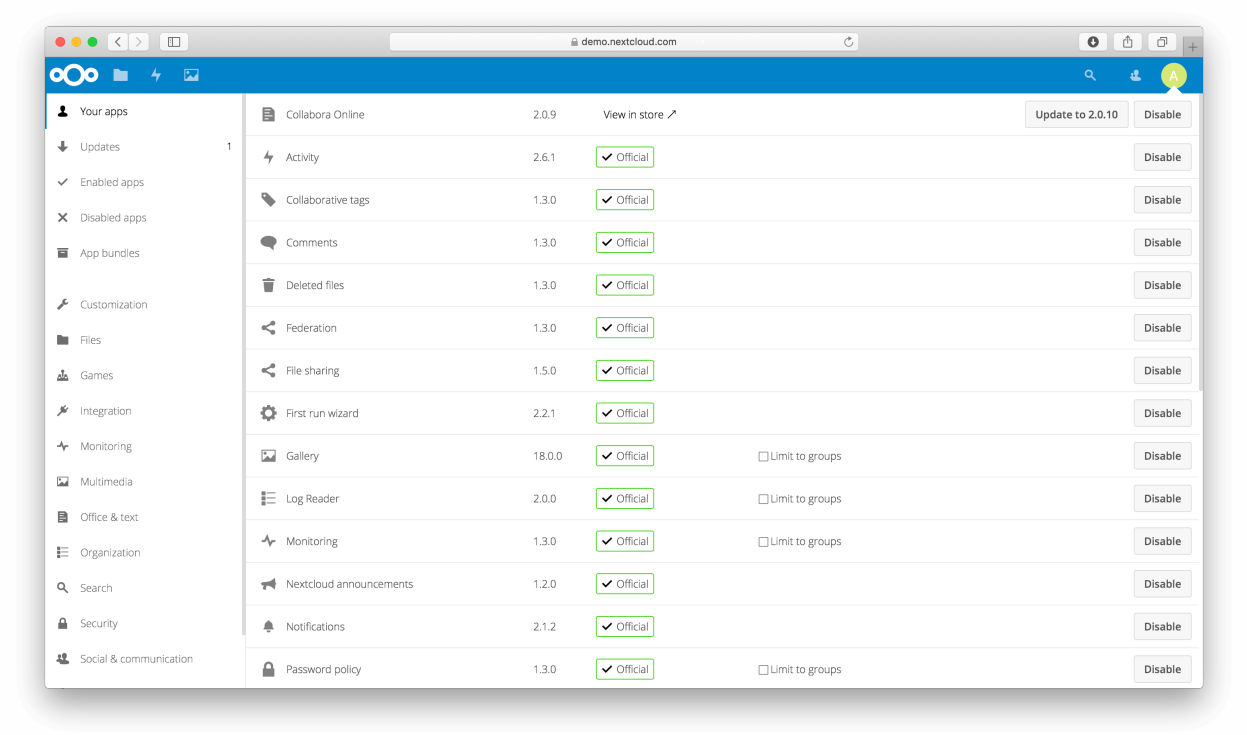
SIXTEEN

APPS MANAGEMENT

Nextcloud apps can enhance, customize or even restrict the features and experience you and your users has with the Nextcloud server. Next to default enabled functions like Files, Activity and Photos there are other apps like Calendar, Contacts, Talk and more which are enhancing the features of your Nextcloud server.

After installing the Nextcloud server, you might want to consider about enabling, disabling or even restricting some apps to groups depending on your and your users' needs.

16.1 Apps



During the Nextcloud server installation, some apps are enabled by default. To see which apps are enabled go to your Apps page.

Those apps are supported and developed by Nextcloud GmbH directly and have an **Featured**-tag.

Note

Your Nextcloud server needs to be able to communicate with `https://apps.nextcloud.com`, `https://ltd[1-3].nextcloud.com`, `https://garm[1-5].nextcloud.com` to list and download apps. Please make sure to whitelist this target in your firewall or proxy if necessary.

Note

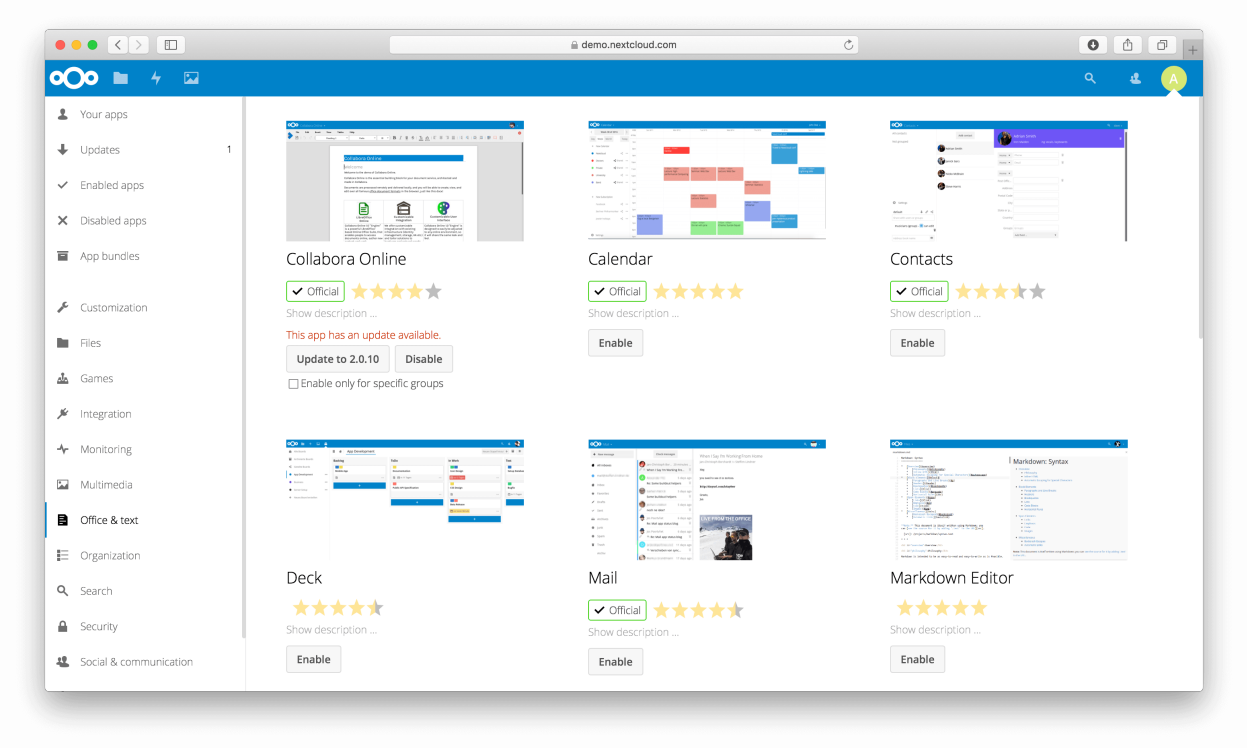
To get access to work-arounds, long-term-support, priority bug fixing and custom consulting for supported apps, contact our sales team.

Note

If you would like to develop your own Nextcloud app, you can find out more information in our developer manual.

All apps must be licensed under AGPLv3+ or any compatible license.

16.2 Managing apps



You will see which apps are enabled, disabled and available. You'll also see additional app bundles and filters, such as Customization, Security and Monitoring for finding more apps quickly.

In the Apps page you can enable or disable applications. Some apps have configurable options on the Apps page, such as **Enable only for specific groups**, but mainly they are enabled or disabled here, and are configured in your Nextcloud

settings (admin and/or user-settings) or in the `config.php`.

Click the app name to view a description of the app and any of the app settings in the Application View field. Clicking the **Enable** button will enable the app. If the app is not part of the Nextcloud installation, it will be downloaded from the app store, installed and enabled.

App updates will also be offered to you on this page. Simply click on the **Update** button to update a specific app or use the **Update all** button on top of the page to update all apps.

> **Note**
>
> **Beta releases**: You can also install beta releases of apps directly from here by switching your Nextcloud to the beta channel in the admin overview.

16.2.1 Update notifications

The always installed `updatenotification` app allows administrators to be notified on available app and Nextcloud updates. Moreover, since Nextcloud 29, this app also allows to notify users about updated apps and the changes that are included in the update. This notification is enabled by default if the app provides a changelog.

To disable user notifications use:

```
occ config:app:set --type boolean --value="false" updatenotification app_updated.
↪enabled
```

By default guest users, when using the guests app, are not notified, to enable notifications also for them use:

```
occ config:app:set --type boolean --value="true" updatenotification app_updated.
↪notify_guests
```

16.3 Enabling apps via occ command

In addition to managing apps via the web interface, administrators can also enable or disable apps using the *occ* command.

To enable an app, use the following command:

```
occ app:enable <app-id>
```

For example, to enable the “files” app, run:

```
occ app:enable files
```

To enable the app for specific groups, use the *–groups* option:

```
occ app:enable files --groups=admin
```

This command enables the “files” app only for the “admin” group.

To disable an app, use:

```
occ app:disable <app-id>
```

16.4 Using private API

If private API, rather than the public APIs are used in a third-party app, the installation fails, if `'appcodechecker' => true,` is set in `config.php`.

16.5 Using custom app directories

Use the **apps_paths** array in `config.php` to set any custom apps directory locations. The key **path** defines the absolute file system path to the app folder. The key **url** defines the HTTP web path to that folder, starting at the Nextcloud web root. The key **writable** indicates if a user can install apps in that folder.

Example: To ensure that the default `/apps/` folder only contains apps shipped with Nextcloud, follow this example to setup an `/extra-apps/` folder which will be used to store any additional apps you install:

```
"apps_paths" => [
    [
            "path"     => OC::$SERVERROOT . "/apps",
            "url"      => "/apps",
            "writable" => false,
    ],
    [
            "path"     => OC::$SERVERROOT . "/extra-apps",
            "url"      => "/extra-apps",
            "writable" => true,
    ],
],
```

Danger

Make sure that the values you choose for `path` and `url` for any custom apps directories do not conflict with directories which already exist in your Nextcloud Server root (installation directory).

Tip

Apps paths can be located outside the server root. However, for any **path** outside the server root, you need to create a symbolic link in the server root that points **url** to **path**. For instance, if **path** is `/var/local/lib/nextcloud/extra-apps`, and **url** is `/extra-apps`, then you would use the command `ln` to create the symbolic link like this: `ln -sf /var/local/lib/nextcloud/extra-apps ./extra-apps`

16.6 Using a self hosted apps store

Enables the installation of apps from a self hosted apps store. Requires that at least one of the configured apps directories is writeable.

To enable a self hosted apps store:

1. Set the **appstoreenabled** parameter to “true”.

   This parameter is used to enable the apps store in Nextcloud.

2. Set the **appstoreurl** to the URL of your Nextcloud apps store.

This parameter is used to set the http path to your self hosted Nextcloud apps store.

```
"appstoreenabled" => true,
"appstoreurl" => "https://my.appstore.instance/v1",
```

By default the apps store is enabled and configured to use `https://apps.nextcloud.com/api/v1` as apps store url. Nextcloud will fetch `apps.json` and `categories.json` from there. To use the defaults again remove **appstoreenabled** and **appstoreurl** from the configuration.

Example: If `categories.json` is available at `https://apps.nextcloud.com/api/v1/categories.json` the apps store url is `https://apps.nextcloud.com/api/v1`.

CHAPTER

SEVENTEEN

EXAPPS MANAGEMENT

17.1 AppAPI and External Apps

Previously, Nextcloud only supported applications written in the PHP programming language. In order to support a wider range of use cases, an ecosystem for **ExApps** (short for "External Apps") was introduced, allowing for the installation of apps as Docker containers.

Most of our *Artificial Intelligence* (AI) apps are developed as ExApps and thus may require some preparation of your Nextcloud instance before you can install them.

17.1.1 Installing AppAPI

All ExApps require the AppAPI Nextcloud app as a dependency. As of Nextcloud version 30.0.1, AppAPI is automatically installed by default. If AppAPI is not installed, you can still install it by simply navigating to the Apps management page in your Nextcloud instance and search for AppAPI from the Tools category.

17.1.2 Setup deploy daemon

A Deploy Daemon is the way for Nextcloud to install, communicate with, and control ExApps.

> **Note**
>
> If you are using Nextcloud AIO with the "HaRP" or "Docker Socket Proxy" container enabled, a Deploy Daemon will be automatically created and configured to work out-of-the-box. Otherwise, follow the steps below to set up a Deploy Daemon from the AppAPI admin settings.

> **Tip**
>
> After registering a Deploy Daemon, use the **Test Deploy** action to verify it is reachable and working. In the list of Deploy Daemons, click the … (three-dots) menu beside the daemon you want to verify and choose Test Deploy. For details on what this check does and how to interpret the results, see *Test Deploy*.

HaRP

This is the newer and the **recommended** way to install ExApps.

It requires changes in the proxy of your Nextcloud instance. If you don't have access to the proxy, you can use the usual method *described below*.

1. Setup a Docker container called HaRP that proxies access to Docker and to the ExApps for your Nextcloud instance. Be mindful of changing the values of `HP_SHARED_KEY` and `NC_INSTANCE_URL`.
2. Go to AppAPI admin settings.
3. Click on the "Register Daemon" button.
4. A filled form should appear. This default configuration `HaRP Proxy (Host)` should work for most setups. For Nextcloud AIO, use `HaRP All-in-One`.
   If you are using Nextcloud in a custom docker network and would want the HaRP container to be limited to it, use the `HaRP Proxy (Docker)` option to have the fields pre-filled with the common options or change them manually.
   Here, you should ensure the HaRP container itself is launched with the same network as your Nextcloud instance optionally with no ports exposed to the host in step 1, and the same docker network is mentioned in the `Network` field in the deploy config.
5. Ensure the same shared key is used in the HaRP container and in the AppAPI settings.
6. Click "Check connection" to verify that the configuration is correct.
7. Click "Register" to save the Deploy Daemon configuration.
8. Set up a location redirect in your Nextcloud's main proxy configuration to redirect requests to the HaRP container. Some examples for popular reverse proxies can be found in Configuring Your Reverse Proxy in the HaRP readme.
9. Test the whole setup with "Test deploy" in the 3-dots menu of the Deploy Daemon.

This is suitable for local setups where the Nextcloud server and the ExApps are on the same machine or in the same docker network. The ExApps in this configuration or the ExApp server need not expose any ExApp related port (23000-23999) necessarily to the host, nor do they need to be reachable from the host. They should be able to reach the HaRP container at the FRP port and the Nextcloud instance. For different/remote setups, see deployment configuration examples *here*.

Note

The existing ExApps can be migrated to use the new HaRP proxy following this guide.

Docker Socket Proxy

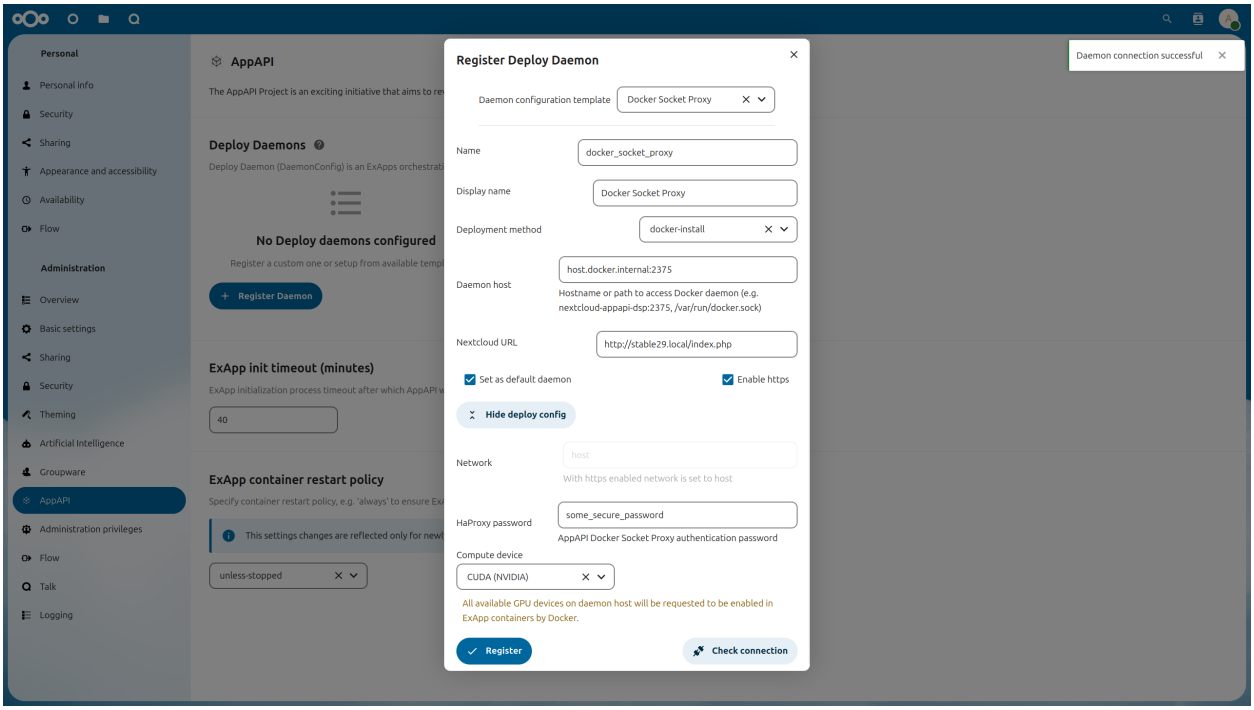
1. Setup a Docker container called docker-socket-proxy that proxies access to Docker for your Nextcloud instance.
2. Go to the AppAPI admin settings.
3. Click on the "Register Daemon" button.
4. **Fill in the required fields:**
   - `Name`: unique name of the Deploy daemon
   - `Display name`: the name that will be displayed in the UI
   - `Deployment method`: by default, you will need to choose `docker_install` (`manual_install` is for development or custom use case of manual ExApp installation)
   - `Daemon Host`: hostname/IP address + port of the Deploy daemon
   - `Nextcloud URL`: autofilled with current domain, you might need to change the protocol to http/https depending on your setup
   - `Set as default daemon`: check if you want set new Deploy daemon as default
   - `Enable https`: check if your Deploy daemon (Docker Socket Proxy) is configured with TLS
   - **Deploy Config:**

- `Network`: Docker network name, depends on your networking setup, enforces to "host" if "Enable https" is checked
- `HaProxy password`: password for Docker Socket Proxy, if it is configured with TLS
- `Compute Device`: CPU, CUDA or ROCm, depending on your hardware config on Deploy daemon host machine
- `Add additional option` (see *Additional options*): setup additional KEY + VALUE deploy config options

5. Click "Check connection" to verify that the configuration is correct.
6. Click "Register" to save the Deploy Daemon configuration.

Note

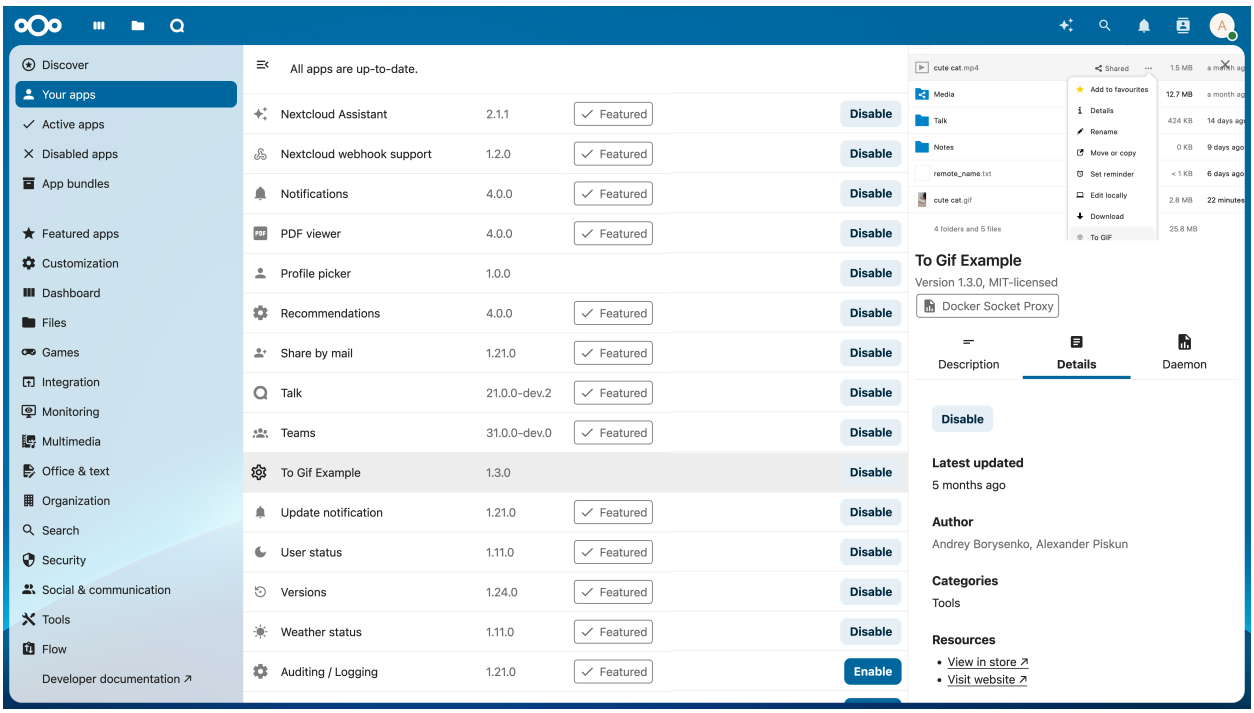
For remote DSP setup, it should expose the ports on the host.



Deployment configuration examples can be found *here*.

17.1.3 Installing ExApps

You can now install ExApps from the Nextcloud App Store by clicking “Install” on the respective app in the Apps page. If successful, the ExApp will be displayed under the “Your apps” list.



17.1.4 FAQ

- **I have two graphics cards (e.g. NVIDIA RTX 3060) with 8 GB of VRAM each. How can I run something which does not fit into one graphics card?**
  - Distributing models across multiple GPUs is currently not supported. You will need a GPU that fits all of the model you are trying to use.
- **I have a graphics card that does not support CUDA - can I use it and how?**
  - No, our AI apps require GPUs with CUDA support to function at this time.
- **What is the minimum VRAM size requirement for the GPU if I want to install multiple apps?**
  - When running multiple ExApps on the same GPU, the GPU must hold the largest model amongst the apps you install.
- **Is it possible to add more graphics cards for my instance to enable parallel requests or to speed up one request?**
  - Parallel processing of AI workloads for the same app with multiple GPUs is currently not supported.
- **Can I use the CPU and GPU in parallel for AI processing?**
  - No, you can only process AI workloads on either the CPU or GPU for one app. For different apps, you can decide whether to run them on CPU or GPU.

17.1.5 Docker Socket Proxy vs HaRP

HaRP can be seen as Docker Socket Proxy version 2.0. It does all what Docker Socket Proxy does, but also addresses the main pain point of ExApps not being reachable by the Nextcloud server (or AppAPI).

FRP is used to create a tunnel between the ExApp and the HaRP container so there is no need for the ExApp containers to expose any ports to the host or to be reachable from the Nextcloud server.

The Nextcloud server can reach the ExApp containers through the HaRP container.

HaRP has an additional benefit of being able to proxy requests coming from the Web interface or an API to the ExApp container without being proxied through the Nextcloud server, saving resources, improving performance and supporting additional protocols like WebSockets.

HaRP is the recommended way to run ExApps, but if you are not able to use it, Docker Socket Proxy is still supported.

Frontend requests in case of Docker Socket Proxy:

Frontend requests in case of HaRP:

17.2 Deployment configurations

Currently, two kinds of application deployments are supported:

- *Docker Deploy Daemon (Docker Socket Proxy)*
- *Docker Deploy Daemon (HaRP)*

17.2.1 Docker Deploy Daemon

Orchestrates the deployment of applications as Docker containers.

Warning

The administrator is responsible for the security actions taken to configure the Docker daemon connected to the Nextcloud instance.

These schemes are only examples of possible configurations.

For Docker Deploy Daemon (HaRP), AppAPI HaRP is required.

For Docker Deploy Daemon (Docker Socket Proxy), we recommend that you use the AppAPI Docker Socket Proxy or *AIO Docker Socket Proxy* container for Nextcloud AIO.

There are several Docker Daemon Deploy configurations (example schemes):

- Nextcloud and Docker on the **same host** (via socket, DockerSocketProxy, or HaRP)
- Nextcloud on the host and Docker on a **remote** host (via DockerSocketProxy with HTTPS, or HaRP)
- Nextcloud and **ExApps** in the **same Docker network** (via DockerSocketProxy, or HaRP)
- Nextcloud in AIO Docker and **ExApps** in the **same Docker network** (via AIO DockerSocketProxy)

17.2.2 Docker Deploy Daemon (HaRP)

With HaRP, the ExApps initiate the connection for tunneling to the Nextcloud instance and the HaRP container so there is no need to expose any ports or open any firewall rules.
See the diagrams of the respective configurations in the *Docker Deploy Daemon (Docker Socket Proxy)* section below.

A little introduction to the default ports of the HaRP container is given below. More about it can be found in the HaRP's readme.

- Port `8780` is the HTTP communication port used where Nextcloud connects to the HaRP container.
- Port `8781` is the HTTPS communication port when setup.
- Port `8782` is the FRP tunnel port used by ExApps to connect to the HaRP container.

In any of the cases, the following connections should succeed:

- Nextcloud -> HaRP container (on port 8780/8781)
- HaRP container -> Nextcloud (through proxy or directly as the NC_INSTANCE_URL env var dictates)
- ExApp -> HaRP container (on port 8782)
- ExApp -> Nextcloud (through proxy or directly as the `Nextcloud URL` in the daemon config dictates)

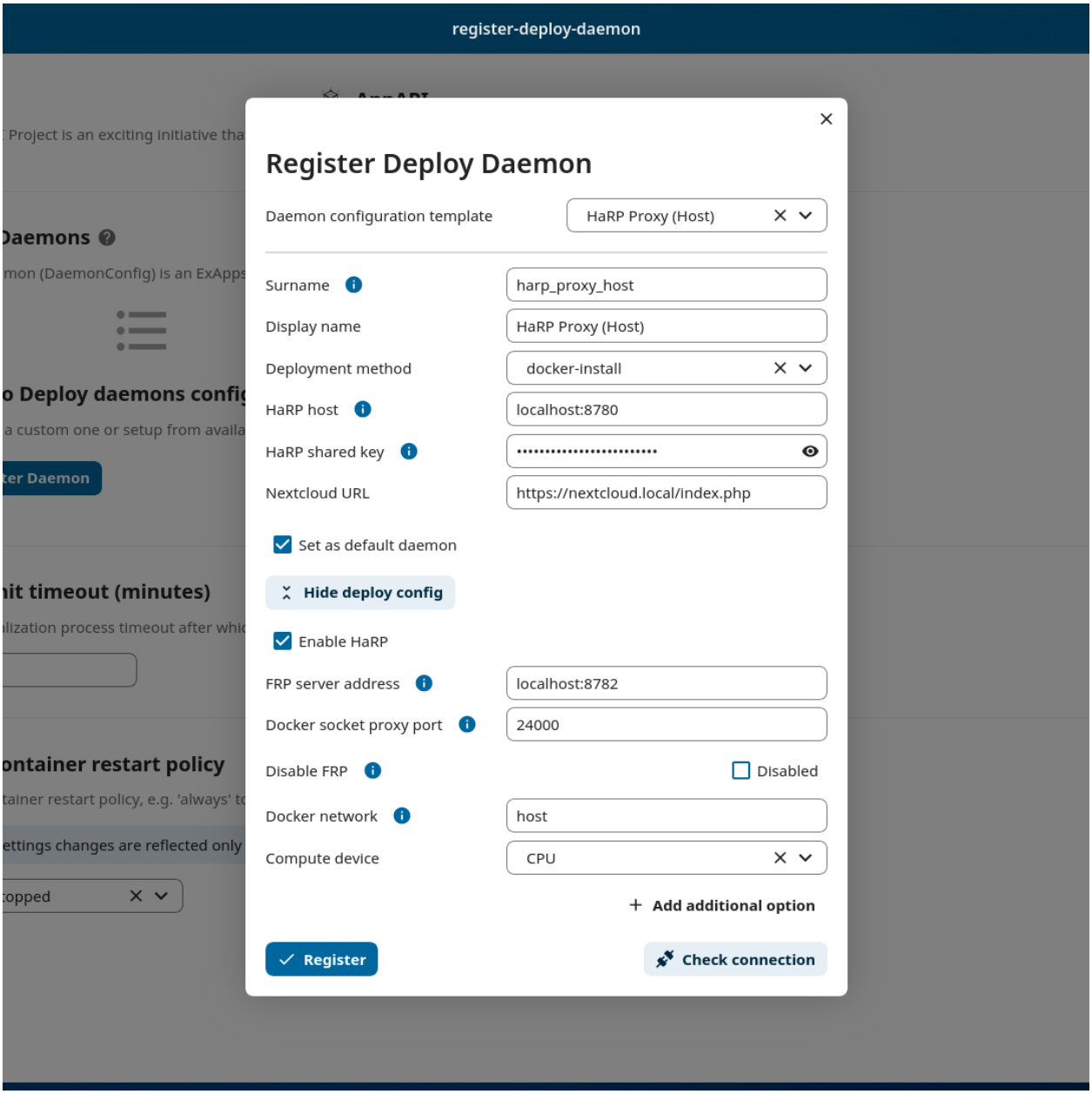
Nextcloud and Docker on the same host - with Nextcloud bare metal

The simplest configuration is when Nextcloud is installed on the host and docker is on the same host and applications are deployed to it.

Create a HaRP container with either `--network host` option or expose the ports `8780` and `8782` to the host.

```
docker run \
  -e HP_SHARED_KEY="some_very_secure_password" \
  -e NC_INSTANCE_URL="https://127.0.0.1:8080" \
  -v /var/run/docker.sock:/var/run/docker.sock \
  -v `pwd`/certs:/certs \
  --name appapi-harp -h appapi-harp \
  --restart unless-stopped \
  -p 8780:8780 \
  -p 8782:8782 \
  -d ghcr.io/nextcloud/nextcloud-appapi-harp:release
```

Go to AppAPI admin settings and register a `HaRP Proxy (Host)` daemon.



Finally, test the whole setup with "Test deploy" in the 3-dots menu of the deploy daemon.

Nextcloud and Docker on the same host - with Nextcloud in Docker

When Nextcloud is installed in Docker, the HaRP container can be created in the same docker network as the Nextcloud instance.

Create a HaRP container with `--network <nextcloud_docker_network_name>` option, where `<nextcloud_docker_network_name>` is the name of the Docker network in which Nextcloud is accessible.

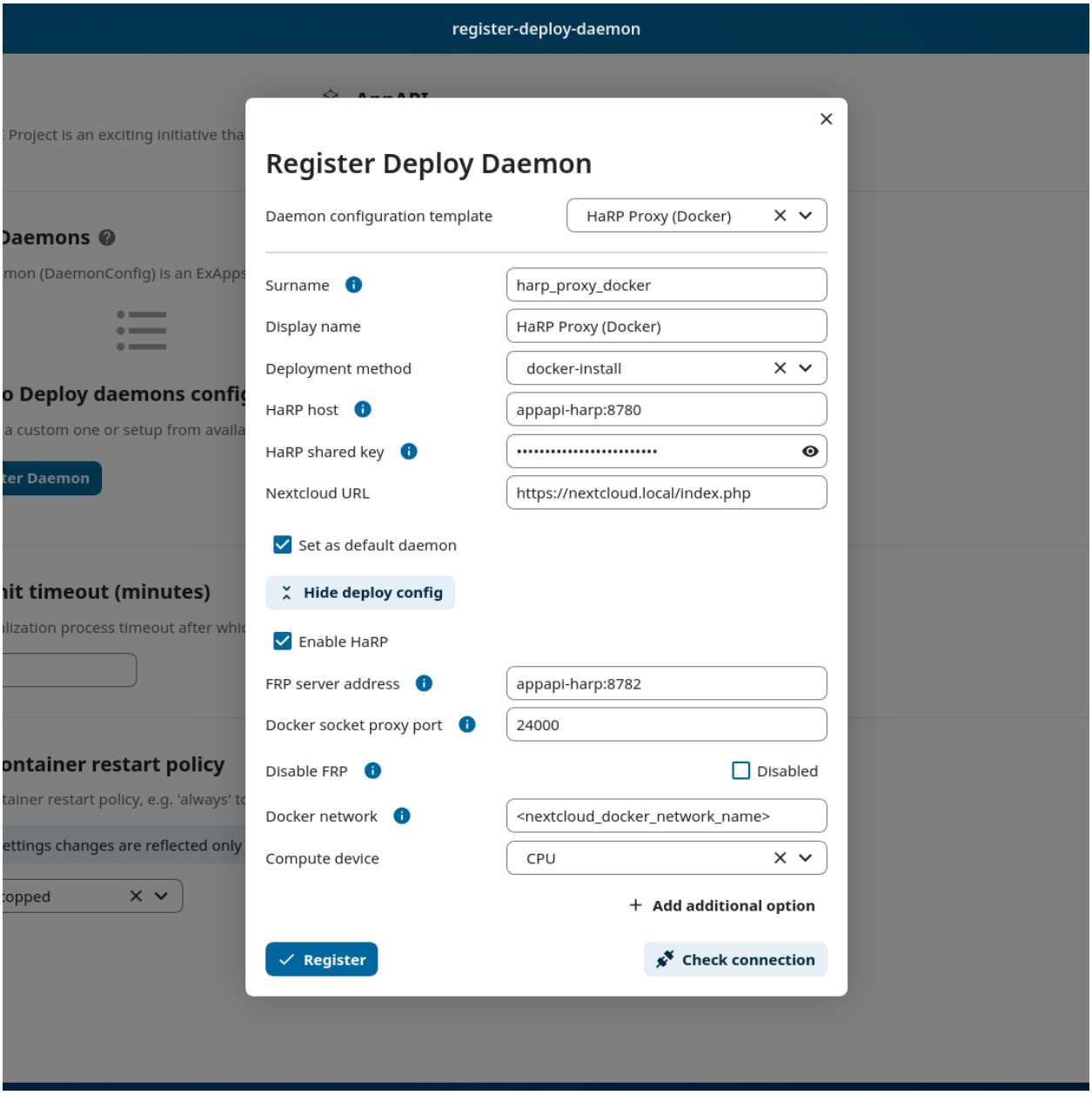
```
docker run \
  -e HP_SHARED_KEY="some_very_secure_password" \
  -e NC_INSTANCE_URL="https://nextcloud.tld" \
  -v /var/run/docker.sock:/var/run/docker.sock \
```

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```
  -v `pwd`/certs:/certs \
  --name appapi-harp -h appapi-harp \
  --restart unless-stopped \
  --net <nextcloud_docker_network_name> \
  -d ghcr.io/nextcloud/nextcloud-appapi-harp:release
```

Go to AppAPI admin settings and register a `HaRP Proxy (Docker)` daemon. Take note of the `<nextcloud_docker_network_name>` value in the `Docker network` field.



Finally, test the whole setup with "Test deploy" in the 3-dots menu of the deploy daemon.

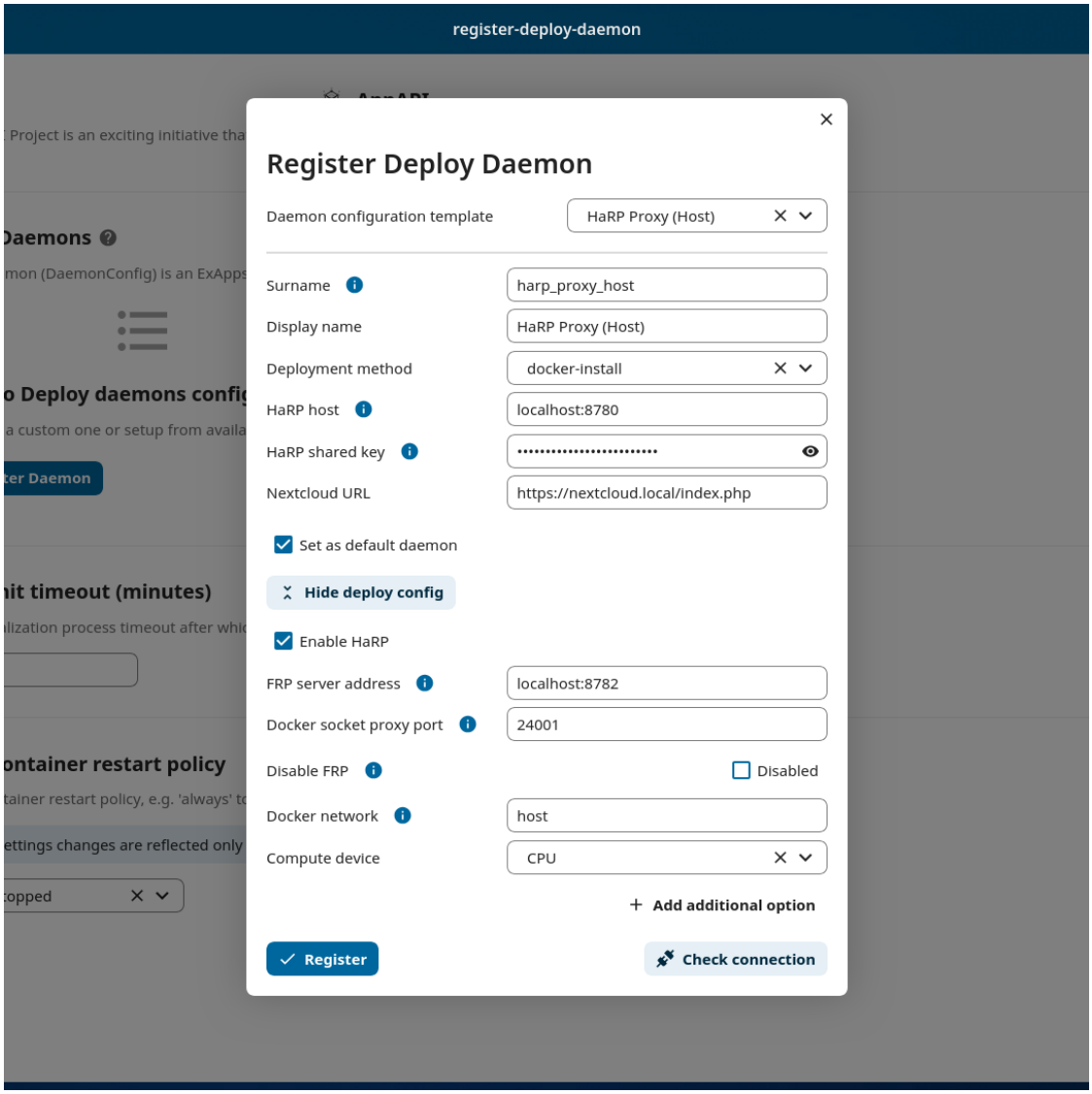
Docker on a remote host - with HaRP container on the local host

This configuration is suited for deployments that want to offload the heavy lifting of the ExApps to a remote host, especially when using GPUs as compute devices. There can be multiple deploy daemons that can be used to deploy ExApps on different remote hosts for different compute capabilities. Here the HaRP container is deployed on the local host and the remote host tunnels the remote host's docker socket to the local host over the FRP secure tunnel. The ExApps are deployed on the remote host. A setup with the HaRP container itself on the remote is not supported.

1. Create a HaRP container in the local host following *the above examples* but without the docker socket mount.

```
docker run \
  -e HP_SHARED_KEY="some_very_secure_password" \
  -e NC_INSTANCE_URL="https://127.0.0.1:8080" \
  -v `pwd`/certs:/certs \
  --name appapi-harp -h appapi-harp \
  --restart unless-stopped \
  -p 8780:8780 \
  -p 8782:8782 \
  -d ghcr.io/nextcloud/nextcloud-appapi-harp:release
```

2. Create a matching deploy daemon with `Docker socket proxy port` set to `24001`.



3. The FRP generated client certificates should be present in the `certs` folder locally. Copy the files `client.crt`, `client.key` and `ca.crt` inside the `certs` folder to the remote host.

4. Create a folder structure on the remote host: `mkdir -p certs/frp` and copy the files `client.crt`, `client.key` and `ca.crt` to the `certs/frp` folder.

5. Create a new file `frpc.toml` with the following contents.

```
# frpc.toml
serverAddr = "your.harp.server.address"          # Replace with your HP_
↪FRP_ADDRESS host
serverPort = 8782                                # Default port for FRP␣
↪or the port your reverse proxy listens on
loginFailExit = false                            # If the FRP (HaRP)␣
↪server is unavailable, continue trying to log in.

transport.tls.certFile = "certs/frp/client.crt"
transport.tls.keyFile = "certs/frp/client.key"
transport.tls.trustedCaFile = "certs/frp/ca.crt"
```

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```
transport.tls.serverName = "harp.nc"                # DO NOT CHANGE THIS␣
↪VALUE

metadatas.token = "some_very_secure_password"     # HP_SHARED_KEY in quotes

[[proxies]]
remotePort = 24001                                  # Unique remotePort for␣
↪each Docker Engine (range: 24001-24099)
name = "deploy-daemon-1"                            # Unique name for each␣
↪Docker Engine
type = "tcp"
[proxies.plugin]
type = "unix_domain_socket"
unixPath = "/var/run/docker.sock"
```

Make sure to replace the `your.harp.server.address` with the actual address of the local host where the HaRP container is running.

You might want to open the port `8782` on the local host firewall to allow the remote host to connect to it, or use a reverse proxy to forward the requests to the HaRP container. An example with nginx is given below. Feel free to adjust the port you want to listen on. The FRP client will connect to this port exposed port.

With the reverse proxy config below, the whole setup would only need the main Nextcloud proxy to be exposed and reachable from the outside world, simplifying the network setup.

```
stream {
    server {
        listen 8782;  # Replace with the port you want to listen on
        proxy_pass 127.0.0.1:8782;
        proxy_protocol off;
        proxy_connect_timeout 10s;
        proxy_timeout 300s;
    }
}
```

6. Download a release of the FRP client from the official releases or our snapshot from here.
7. Extract and copy the `frpc` binary to an appropriate location on the remote host, e.g. `/usr/local/bin`.
8. Make it executable: `chmod +x /usr/local/bin/frpc`.
9. Start the FRP client with the command: `frpc -c /path/to/frpc.toml`.
10. Finally, test the whole setup with "Test deploy" in the 3-dots menu of the deploy daemon.

17.2.3 Docker Deploy Daemon (Docker Socket Proxy)

NC & Docker on the Same-Host

The simplest configuration is when Nextcloud is installed on the host and Docker is on the same host and applications are deployed to it.

Suggested config values(template *Custom default*):

1. Daemon host: `/var/run/docker.sock`

2. HTTPS checkbox: *not supported using docker socket*
3. Network: `host`
4. HaProxy password: **not supported using raw docker socket, should be empty**

—

Suggested way to communicate with Docker via Docker Socket Proxy container.

Suggested config values(template *Docker Socket Proxy*):

1. **Daemon host: `localhost:2375`**

   Choose A or B option:

   A. Docker Socket Proxy should be deployed with `network=host` and `BIND_ADDRESS=127.0.0.1`

   B. Docker Socket Proxy should be deployed with `network=bridge` and it's port should be published to host's 127.0.0.1(e.g. **-p 127.0.0.1:2375:2375**)

2. HTTPS checkbox: **disabled**
3. Network: `host`
4. HaProxy password: **should not be empty**

Warning

Be careful with option `A`, by default **Docker Socket Proxy** binds to `*` if `BIND_ADDRESS` is not specified during container creation. Check opened ports after finishing configuration.

Docker on a remote host

Distributed configuration occurs when Nextcloud is installed on one host and Docker is located on a remote host, resulting in the deployment of applications on the remote host.

Benefit: no performance impact on Nextcloud host.

In this case, the AppAPI uses a Docker Socket Proxy deployed on remote host to access docker socket and ExApps.

Suggested config values(template *Docker Socket Proxy*):

1. Daemon host: ADDRESS_OF_REMOTE_MACHINE (e.g. **server_name.com:2375**)
2. HTTPS checkbox: `enabled`
3. Network: `host`
4. HaProxy password: **should not be empty**

NC & ExApps in the same Docker

Applications are deployed in the same Docker where Nextcloud resides.

Suggested way to communicate with Docker: via `docker-socket-proxy`.

Suggested config values(template *Docker Socket Proxy*):

1. Daemon host: nextcloud-appapi-dsp:2375
2. HTTPS checkbox: `disabled`
3. Network: user defined network

4. HaProxy password: **should not be empty**

> **Note**
>
> Network **should not be the default docker's bridge** as it does not support DNS resolving by container names.
>
> This means that **Docker Socket Proxy**, **Nextcloud** and **ExApps** containers should all be in the same docker network, different from the default **bridge**.

Nextcloud in Docker AIO (all-in-one)

In the case of AppAPI in Docker AIO setup (installed in Nextcloud container).

> **Note**
>
> AIO Docker Socket Proxy container must be enabled.

AppAPI will automatically create the default DaemonConfig for AIO Docker Socket Proxy in order to use it as an orchestrator to create ExApp containers.

> **Note**
>
> Default DaemonConfig will be created only if the default DaemonConfig is not already registered.

Default AIO Deploy Daemon (Docker Socket Proxy)

Nextcloud AIO has a specifically created Docker Socket Proxy container to be used as the Deploy Daemon in AppAPI. It has fixed parameters:

- Name: `docker_aio`
- Display name: `AIO Docker Socket Proxy`
- Accepts Deploy ID: `docker-install`
- Protocol: `http`
- Host: `nextcloud-aio-docker-socket-proxy:2375`
- Compute device: `CPU`
- Network: `nextcloud-aio`
- Nextcloud URL (passed to ExApps): `https://$NC_DOMAIN`

Docker Socket Proxy security

AIO Docker Socket Proxy has strictly limited access to the Docker APIs described in HAProxy configuration.

17.2.4 NC to ExApp Communication

Communications between Nextcloud and ExApps are done via the AppAPI. With Docker Socket Proxy, the requests are sent to the ExApp container directly. For HaRP, the communication goes through the main Nextcloud proxy and the HaRP container.

Each type of DeployDaemon necessarily implements the `resolveExAppUrl` function.

It has the prototype:

```
public function resolveExAppUrl(
    string $appId, string $protocol, string $host, array $deployConfig, int $port,␣
↪array &$auth
) {}
```

where:

- **protocol** is daemon protocol value
- **host** is daemon host value, *can be DNS:port or IP:PORT or even path to docker socket*.
- **port** is an integer with ExApp port
- **deployConfig** can be custom for each Daemon type
- **auth** is an optional array, with *Basic Authentication* data if needed to access ExApp

Note

Applies only to Docker Socket Proxy.

The optional additional parameter *OVERRIDE_APP_HOST* can be used to override the host that will be used for ExApp binding.

It can be `0.0.0.0` in some specific configurations, when VPN is used or both Nextcloud instance and ExApps are one the same physical machine but different virtual environments.

Also you can specify something like `10.10.2.5` and in this case `ExApp` will try to bind to that address and AppAPI will try to send request s directly to this address assuming that ExApp itself bound on it.

The simplest implementation is in the **Manual-Install** deploy type:

```
public function resolveExAppUrl(
    string $appId, string $protocol, string $host, array $deployConfig, int $port,␣
↪array &$auth
): string {
    if (boolval($deployConfig['harp'] ?? false)) {
        $url = rtrim($deployConfig['nextcloud_url'], '/');
        if (str_ends_with($url, '/index.php')) {
            $url = substr($url, 0, -10);
        }
        return sprintf('%s/exapps/%s', $url, $appId);
    }

    $auth = [];
    if (isset($deployConfig['additional_options']['OVERRIDE_APP_HOST']) &&
        $deployConfig['additional_options']['OVERRIDE_APP_HOST'] !== ''
    ) {
        $wideNetworkAddresses = ['0.0.0.0', '127.0.0.1', '::', '::1'];
        if (!in_array($deployConfig['additional_options']['OVERRIDE_APP_HOST'],
↪$wideNetworkAddresses)) {
            $host = $deployConfig['additional_options']['OVERRIDE_APP_HOST'];
        }
    }
```

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```
    return sprintf('%s://%s:%s', $protocol, $host, $port);
}
```

Here we see that AppAPI sends requests to the **host**:**port** specified during daemon creation for manual-install without HaRP.
But it exclusively uses the `http(s)://nextcloud.example.tld/exapps/` route for manual deployments using the HaRP proxy. `http(s)://nextcloud.example.tld` is the Nextcloud URL specified in the daemon config. Take care to configure the `/exapps/` route in your reverse proxy accordingly if your Nextcloud instance is on a subpath `https://nextcloud.example.tld/nextcloud`. See Configuring Your Reverse Proxy in the HaRP readme for examples.

Now, let's take a look at the Docker Daemon implementation of `resolveExAppUrl`:

```
public function resolveExAppUrl(
    string $appId, string $protocol, string $host, array $deployConfig, int $port,␣
↪array &$auth
): string {
    if (boolval($deployConfig['harp'] ?? false)) {
        $url = rtrim($deployConfig['nextcloud_url'], '/');
        if (str_ends_with($url, '/index.php')) {
            $url = substr($url, 0, -10);
        }
        return sprintf('%s/exapps/%s', $url, $appId);
    }

    $auth = [];
    if (isset($deployConfig['additional_options']['OVERRIDE_APP_HOST']) &&
        $deployConfig['additional_options']['OVERRIDE_APP_HOST'] !== ''
    ) {
        $wideNetworkAddresses = ['0.0.0.0', '127.0.0.1', '::', '::1'];
        if (!in_array($deployConfig['additional_options']['OVERRIDE_APP_HOST'],
↪$wideNetworkAddresses)) {
            return sprintf(
                '%s://%s:%s', $protocol, $deployConfig['additional_options'][
↪'OVERRIDE_APP_HOST'], $port
            );
        }
    }
    $host = explode(':', $host)[0];
    if ($protocol == 'https') {
        $exAppHost = $host;
    } elseif (isset($deployConfig['net']) && $deployConfig['net'] === 'host') {
        $exAppHost = 'localhost';
    } else {
        $exAppHost = $appId;
    }
    if ($protocol == 'https' && isset($deployConfig['haproxy_password']) &&
↪$deployConfig['haproxy_password'] !== '') {
        // we only set haproxy auth for remote installations, when all requests come␣
```

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```
↪through HaProxy.
        $haproxyPass = $this->crypto->decrypt($deployConfig['haproxy_password']);
        $auth = [self::APP_API_HAPROXY_USER, $haproxyPass];
    }
    return sprintf('%s://%s:%s', $protocol, $exAppHost, $port);
}
```

The route for HaRP setups remain the same here as in the previous example. All the requests are sent to the Nextcloud URL with the `/exapps/` route.

For Docker Socket Proxy, however, we have much more complex algorithm of detecting to where requests should be send.

First of all, if the protocol is set to `https`, AppAPI always sends requests to the daemon host, and in this case, it is a HaProxy that will forward requests to ExApps that will be listening on `localhost`.

Briefly, it will look like this (*haproxy_host==daemon host value*):

NC –> *https* –> `haproxy_host:ex_app_port` –> *http* –> `localhost:ex_app_port`

When the protocol is not `https` but `http`, then what will be the endpoint where to send requests is determined by `$deployConfig['net']` value.

If `net` is defined and equal to `host`, then AppAPI assumes that ExApp is installed somewhere in the current host network and will be available on `localhost` loop-back adapter.

NC –> *http* –> `localhost:ex_app_port`

In all other cases, the ExApp should be available by it's name: e.g. when using docker **custom bridge** network all containers available by DNS.

NC –> *http* –> `app_container_name:ex_app_port`

These three different types of communication cover most popular configurations.

17.3 Managing Deploy Daemons

17.3.1 OCC CLI

There are a few OCC CLI commands to manage Deploy Daemons:

1. Register `occ app_api:daemon:register`
2. Unregister `occ app_api:daemon:unregister`
3. List registered daemons `occ app_api:daemon:list`

Register

Register Deploy Daemon (DaemonConfig).

Command: `app_api:daemon:register [--net NET] [--haproxy_password HAPROXY_PASSWORD] [--compute_device COMPUTE_DEVICE] [--set-default] [--harp] [--harp_frp_address HARP_FRP_ADDRESS] [--harp_shared_key HARP_SHARED_KEY] [--harp_docker_socket_port HARP_DOCKER_SOCKET_PORT] [--harp_exapp_direct] [--] <name> <display-name> <accepts-deploy-id> <protocol> <host> <nextcloud_url>`

Arguments

- `name` - unique name of the daemon (e.g. `docker_local_sock`)
- `display-name` - name of the daemon (e.g. `My Local Docker`, will be displayed in the UI)
- `accepts-deploy-id` - type of deployment (`docker-install` or `manual-install`)
- `host` - **path to docker-socket** or the Docker Socket Proxy: `address:port`
- `protocol` - protocol used to communicate with the Daemon/ExApps (`http` or `https`)
- `nextcloud_url` - Nextcloud URL, Daemon config required option (e.g. `https://nextcloud.local`)

Options

- `--net [network-name]` - `[required]` network name to bind docker container to (default: `host`)
- `--haproxy_password HAPROXY_PASSWORD` - `[optional]` password for AppAPI Docker Socket Proxy
- `--compute_device GPU` - `[optional]` GPU device to expose to the daemon (e.g. `cpu|cuda|rocm`, default: `cpu`)
- `--set-default` - `[optional]` set created daemon as default for ExApps installation
- `--harp` - `[optional]` Flag to set daemon to use HaRP for all docker and exapp communication
- `--harp_frp_address` - `[optional]` [host]:[port] of the HaRP FRP server, default host is same as HaRP host and port is 8782
- `--harp_shared_key` - `[optional]` HaRP shared key for secure communication between HaRP and AppAPI
- `--harp_docker_socket_port` - `[optional]` 'remotePort' of the FRP client of the remote docker socket proxy. There is one included in the harp container so this can be skipped for default setups. (default: "24000")
- `--harp_exapp_direct` - `[optional]` Flag for the advanced setups only. Disables the FRP tunnel between ExApps and HaRP.

Usage Examples

- Register a HaRP deploy daemon within the `nextcloud` docker network, with the `appapi-harp` container as the host and the `appapi-harp:8782` as the FRP server address. This can be paired with a HaRP container running in the same network.

```
occ app_api:daemon:register harp_proxy_docker "Harp Proxy (Docker)"
↪"docker-install" "http" "appapi-harp:8780" "http://nextcloud.local" --
↪net nextcloud --harp --harp_frp_address "appapi-harp:8782" --harp_
↪shared_key "some_very_secure_password" --set-default --compute_
↪device=cuda
```

- Register a HaRP deploy daemon with the `localhost` as the host and the `localhost:8782` as the FRP server address. This can be paired with a HaRP container running in the host network mode or that has exposed the ports `8780` and `8782` to the host.

```
app_api:daemon:register harp_proxy_host "Harp Proxy (Host)" "docker-
↪install" "http" "localhost:8780" "http://nextcloud.local" --harp --harp_
↪frp_address "localhost:8782" --harp_shared_key "some_very_secure_
↪password" --set-default --compute_device=cuda
```

- Register a manual install deploy daemon with HaRP support. This can be paired with a HaRP container running in the same network. The HaRP container need not have access to a docker socket or any other ports exposed to

the host. It will not create docker containers of the ExApps but will only proxy the requests to the ExApp process manually launched by the user.

> **Note**
>
> The ExApp process should have a FRP Client (frpc) running in the same network as the HaRP container or should be able to connect to the ports exposed by the HaRP container.
> If the communication has to go without the FRP client, the `--harp_exapp_direct` flag should be provided. The localhost IP address is always used as the host in this case for manual deployments and `OVERRIDE_APP_HOST` or the `<app_id>` is used for ExApp deployments. Take care not to use the host network mode or the default bridge network for this.

```
app_api:daemon:register manual_install_harp "Harp Manual Install" "manual-
↪install" "http" "appapi-harp:8780" "http://nextcloud.local" --net␣
↪nextcloud --harp --harp_frp_address "appapi-harp:8782" --harp_shared_
↪key "some_very_secure_password"
```

- Register a Docker Socket Proxy deploy daemon with the `nextcloud-appapi-dsp:2375` as the host and the `nextcloud` docker network. This can be paired with a Docker Socket Proxy container running in the same network with the default port `2375`.

```
app_api:daemon:register docker_install "Docker Socket Proxy" "docker-
↪install" "http" "nextcloud-appapi-dsp:2375" "http://nextcloud.local" --
↪net=nextcloud --set-default --compute_device=cuda
```

- Register a manual deploy daemon with `host.docker.internal` as the host used to connect to the ExApps.

```
app_api:daemon:register manual_install "Manual Install" "manual-install"
↪"http" null "http://nextcloud.local"
```

- Register a local docker deploy daemon with the `/var/run/docker.sock` as the socket and the host, and the `nextcloud` docker network. This does not need a Docker Socket Proxy container. The compute device used by this daemon is `CPU`.

```
app_api:daemon:register local_docker "Docker Local" "docker-install" "http
↪" "/var/run/docker.sock" "http://nextcloud.local" --net=nextcloud
```

- Register a local docker deploy daemon with the `/var/run/docker.sock` as the socket and the host, and the `nextcloud` docker network. This does not need a Docker Socket Proxy container. The compute device used by this daemon is `CUDA` (NVIDIA).

```
app_api:daemon:register local_docker "Docker Local" "docker-install" "http
↪" "/var/run/docker.sock" "http://nextcloud.local" --net=nextcloud --set-
↪default --compute_device=cuda
```

DeployConfig

DeployConfig is a set of additional options in Daemon config, which are used in deployment algorithms to configure ExApp container.

```
{
    "net": "host",
    "nextcloud_url": "https://nextcloud.local",
    "haproxy_password": "some_secure_password",
    "computeDevice": {
        "id": "cuda",
        "name": "CUDA (NVIDIA)",
    },
    "harp": {
        "frp_address": "localhost:8782",
        "docker_socket_port": "24000",
        "exapp_direct": false
    }
}
```

DeployConfig options

- `net` **[required]** - network name to bind docker container to (default: `host`)
- `nextcloud_url` **[required]** - Nextcloud URL (e.g. `https://nextcloud.local`)
- `haproxy_password` *[optional]* - password for AppAPI Docker Socket Proxy
- `computeDevice` *[optional]* - Compute device to attach to the daemon (e.g. `{ "id": "cuda", "label": "CUDA (NVIDIA)" }`)
- **`harp` *[optional]* - HaRP options, can be `null` in case of non-HaRP setups**
  - `frp_address` *[optional]* - [host]:[port] of the HaRP FRP server, default host is same as HaRP host and port is 8782
  - `docker_socket_port` *[optional]* - 'remotePort' of the FRP client of the remote docker socket proxy. There is one included in the harp container so this can be skipped for default setups. [default: "24000"]
  - `exapp_direct` *[optional]* - Flag for the advanced setups only. Disables the FRP tunnel between ExApps and HaRP.

Unregister

Unregister Deploy Daemon (DaemonConfig).

Command: `app_api:daemon:unregister <daemon-config-name>`

List registered daemons

List registered Deploy Daemons (DaemonConfigs).

Command: `app_api:daemon:list`

17.3.2 Nextcloud AIO

In the case of AppAPI installed in AIO, a default Deploy Daemon is registered automatically. It is possible to register additional Deploy Daemons using the same methods as described above.

17.3.3 Additional options

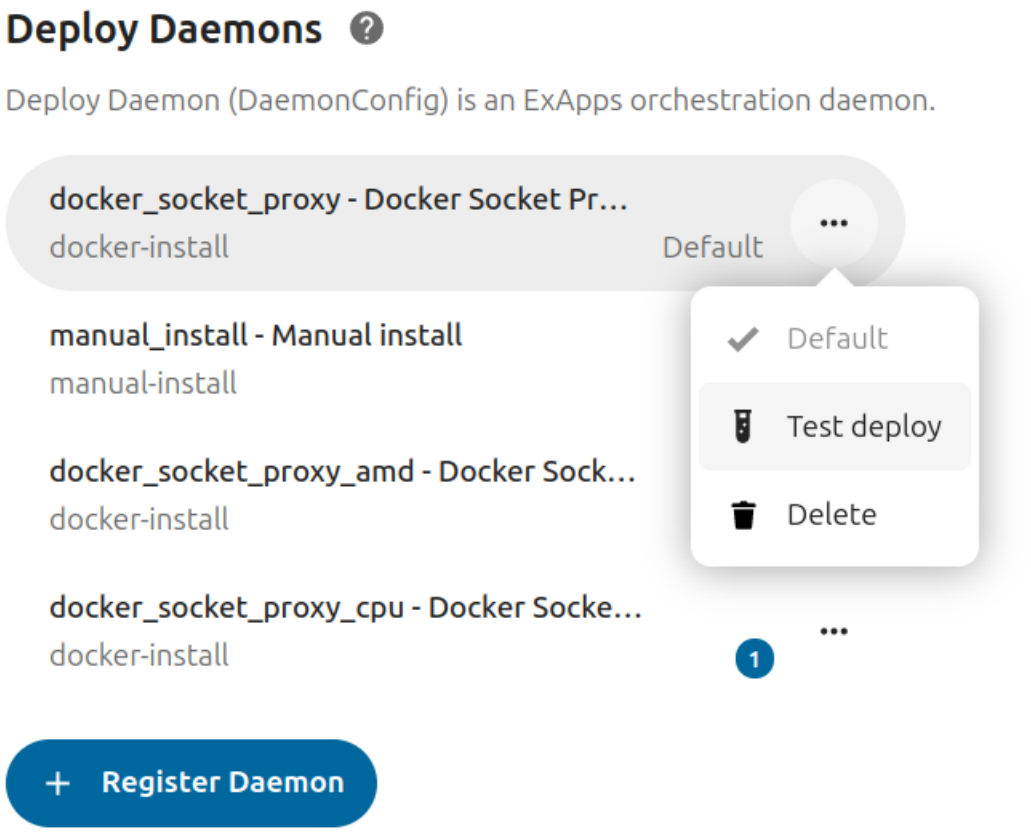
There is a possibility to add additional options to the Deploy Daemon configuration, which are key-value pairs.
This should not be used for HaRP.

Currently, the following options are available:

- `OVERRIDE_APP_HOST` - can be used to override the host that will be used for ExApp binding (not passed to ExApp container envs)

17.4 Test Deploy Daemon

You can test each Daemon configuration deployment from the AppAPI Admin settings.

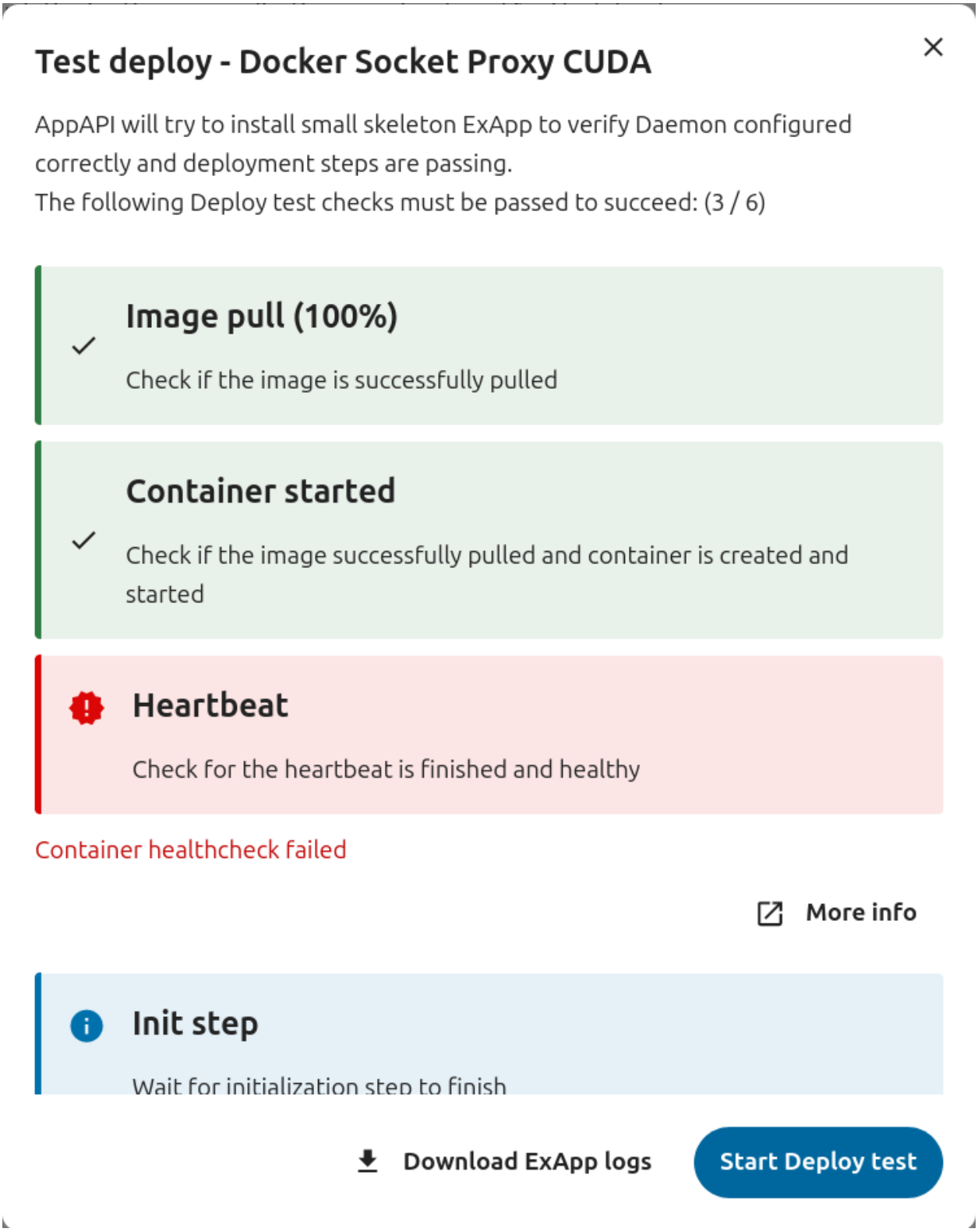


17.4.1 Status Checks

The Deploy test installs a test-deploy ExApp to verify each step of the deployment process, including a hardware support check - for each compute device, there is a separate Docker image.

Note

The Test Deploy ExApp container is not removed after the test as it's needed for logs and status checks. You can remove it after testing from the Apps page. The Docker images are also not removed from the Daemon; you can clean up unused images with the `docker image prune` command.


Test deploy - Docker Socket Proxy CUDA
AppAPI will try to install small skeleton ExApp to verify Daemon configured correctly and deployment steps are passing.
The following Deploy test checks must be passed to succeed: (3 / 6)
Image pull (100%)
Check if the image is successfully pulled
Container started
Check if the image successfully pulled and container is created and started
Heartbeat
Check for the heartbeat is finished and healthy
Container healthcheck failed
More info
Init step
Wait for initialization step to finish
Download ExApp logs
Start Deploy test

Register

The Register step is the first step; it checks if the ExApp is registered in Nextcloud.

Image Pull

The Image Pull step downloads the ExApp Docker image.

Possible errors:

- Image not found (e.g. not public, no image found for your hardware architecture)
- Image pull failed (e.g., due to network issues)
- Image pull timeout
- Your Docker Socket Proxy/HaRP is not configured correctly and blocks access to this Docker Engine API

See `journalctl -f -u docker.service` for more details in systemd based systems.

Container Started

The Container Started step verifies that the ExApp container is created and started successfully.

Possible errors:

- **Container failed to start with GPU support (may be missing or misconfigured)**
  - For NVIDIA, refer to the NVIDIA Docker configuration docs.
  - For AMD, refer to the ROCm Docker configuration docs.
- The ExApp issue during startup (e.g. not enough memory). The app would show repeated starting attempts in the logs.

See `docker logs nc_app_<app_id>` for more details.

Heartbeat

The Heartbeat step checks if the container's health check is finished and the container is healthy. The ExApp might have additional pre-configuration logic during this step.

Possible errors:

- ExApp failed to start a web server, e.g., if the port is already in use (this should be visible in the container logs)
- ExApp heartbeat_count keeps increasing, this may indicate that the ExApp couldn't start properly
- **Nextcloud can not reach the ExApp container, e.g.,**
  - due to a network issue or a firewall (this should be visible in the server logs or the firewall logs)
  - due to a "http" protocol deploy daemon. In this case, the ExApp's container listens on localhost (127.0.0.1 or ::1) which might not be reachable from the Nextcloud server and you might want to listen on a different IP address. See `OVERRIDE_APP_HOST` in *Additional options* in the Deploy Daemon form. This issue can be identified using this command: `lsof -i -P -n | grep LISTEN`
- For HaRP, the main Nextcloud proxy might not be configured to redirect requests to the HaRP container correctly. See the Configuring Your Reverse Proxy section in the HaRP readme.

Init

The Init step checks if the ExApp is initialized and ready to use. During the init step, the ExApp may perform downloads of extra stuff required for it.

Possible errors:

- Initialization failed (e.g., due to network issues or timeout)
- ExApp not being able to reach the Nextcloud server (e.g., due to a network issue or a firewall)

Enabled

The Enabled step checks if the ExApp is enabled and ready to use. During this step, the ExApp registers all the required and available APIs of the Nextcloud AppFramework.

Possible errors:

- ExApp did not respond to the enable request
- ExApp failed to enable due to a failure in registering AppAPI Nextcloud AppFramework APIs (this should be visible both in the container logs and in the Nextcloud logs if there are any errors)

17.4.2 Download Logs

You can download the logs of the last test deploy attempt container.

> **Note**
>
> Downloading Docker container logs is only possible for containers using the json-file or journald logging drivers.

17.5 Managing ExApps

Managing ExApps can be done from App Management UI as with other Nextcloud Apps, but you can also use the AppAPI commands in the OCC CLI tool.

There are several commands to work with ExApps:

1. Register
2. Unregister
3. Update
4. Enable
5. Disable
6. List ExApps

17.5.1 Register

Command: `app_api:app:register [--force-scopes] [--info-xml INFO-XML] [--json-info JSON-INFO] [--wait-finish] [--silent] [--test-deploy-mode] [--env [ENV]] [--mount [MOUNT]] [--] <appid> [<daemon-config-name>]`

The register command is the first ExApp installation step.

Arguments

- `appid` - unique name of the ExApp (e.g. `app_python_skeleton`, must be the same as in deployed container)
- `daemon-config-name` - unique name of the daemon (e.g. `docker_local_sock`)

Options

- `--json-info JSON-INFO` *[optional]* - ExApp deploy JSON info (json string)
- `--info-xml INFO-XML` *[optional]* - path to info.xml file (url or local absolute path)
- `--wait-finish` *[optional]* - wait until initialization finished
- `--silent` *[optional]* - do not print to console
- `--test-deploy-mode` *[optional]* - test deploy mode with additional status checks and slightly different logic

Advanced Deploy Options

- `--env` *[optional]* - environment (ENV_NAME=ENV_VALUE), passed to ExApp container as environment variables (multiple values allowed)
- `--mount` *[optional]* - mount options (SRC_PATH=DST_PATH), passed to ExApp container as volume mounts (multiple values allowed)

17.5.2 Unregister

Command: `app_api:app:unregister [--rm-data] [--force] [--silent] [--] <appid>`

To remove an ExApp, you can use the unregister command. By default, this command does *not* delete the ExApp's persistent storage (data volume) to avoid accidental removal of any user data.

Arguments

- `appid` - unique name of the ExApp (e.g. `app_python_skeleton`, must be the same as in deployed container)

Options

- `--rm-data` *[optional]* - remove ExApp persistent storage (data volume)
- `--force` *[optional]* - continue removal even if some error occurs
- `--silent` *[optional]* - print a minimum of information, display only some errors, if any

17.5.3 Update

Command: `app_api:app:update [--info-xml INFO-XML] [--force-update] [-e|--enabled] [--] <appid>`

ExApp will be updated if there is a new version available.

Arguments

- `appid` - unique name of the ExApp (e.g. `app_python_skeleton`, must be the same as in deployed container)

Options

- `--info-xml INFO-XML` *[optional]* - path to info.xml file (url or local absolute path)
- `-e|--enabled` *[optional]* - enable ExApp after update

17.5.4 Enable

Command: `app_api:app:enable <appid>`

17.5.5 Disable

Command: `app_api:app:disable <appid>`

17.5.6 List ExApps

Command: `app_api:app:list`

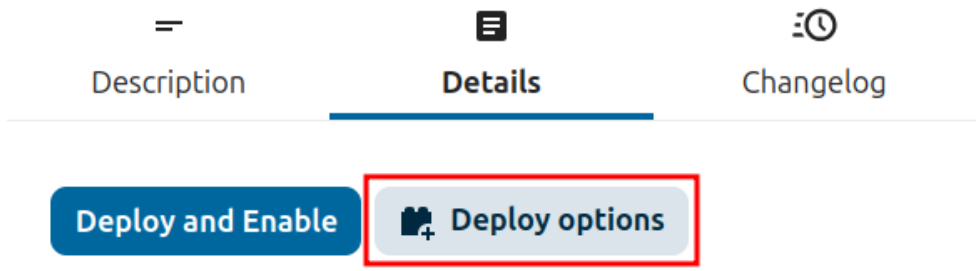
ListExApps command will show all ExApps:

```
ExApps:
appid (Display Name): version [enabled/disabled]
to_gif_example (To Gif Example): 1.0.0 [enabled]
upscaler_example (Upscaler Example): 1.0.0 [enabled]
```

17.6 Advanced Deploy Options

AppAPI allows optionally to configure environment variables and mounts for the ExApp container.

It is available via "Deploy options" modal next to "Deploy and Enable" button in the sidebar of the ExApp page on the Apps management page:

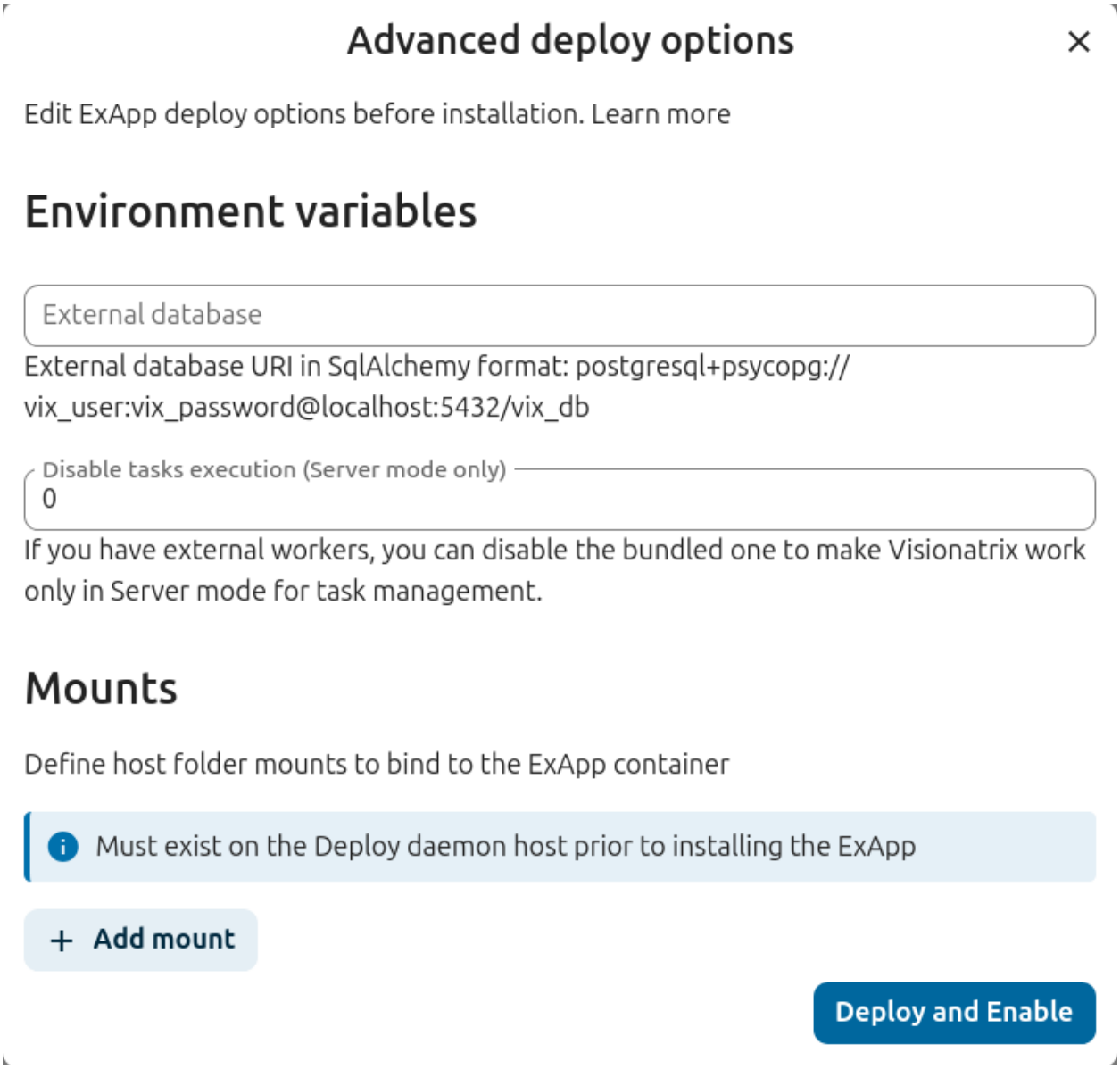


Or via CLI (*Advanced Deploy Options*).

17.6.1 Environment Variables

Environment variables enable more precise configuration of the ExApp. ExApp developers can define the list of supported environment variables with descriptions, only these variables will be available for configuration.

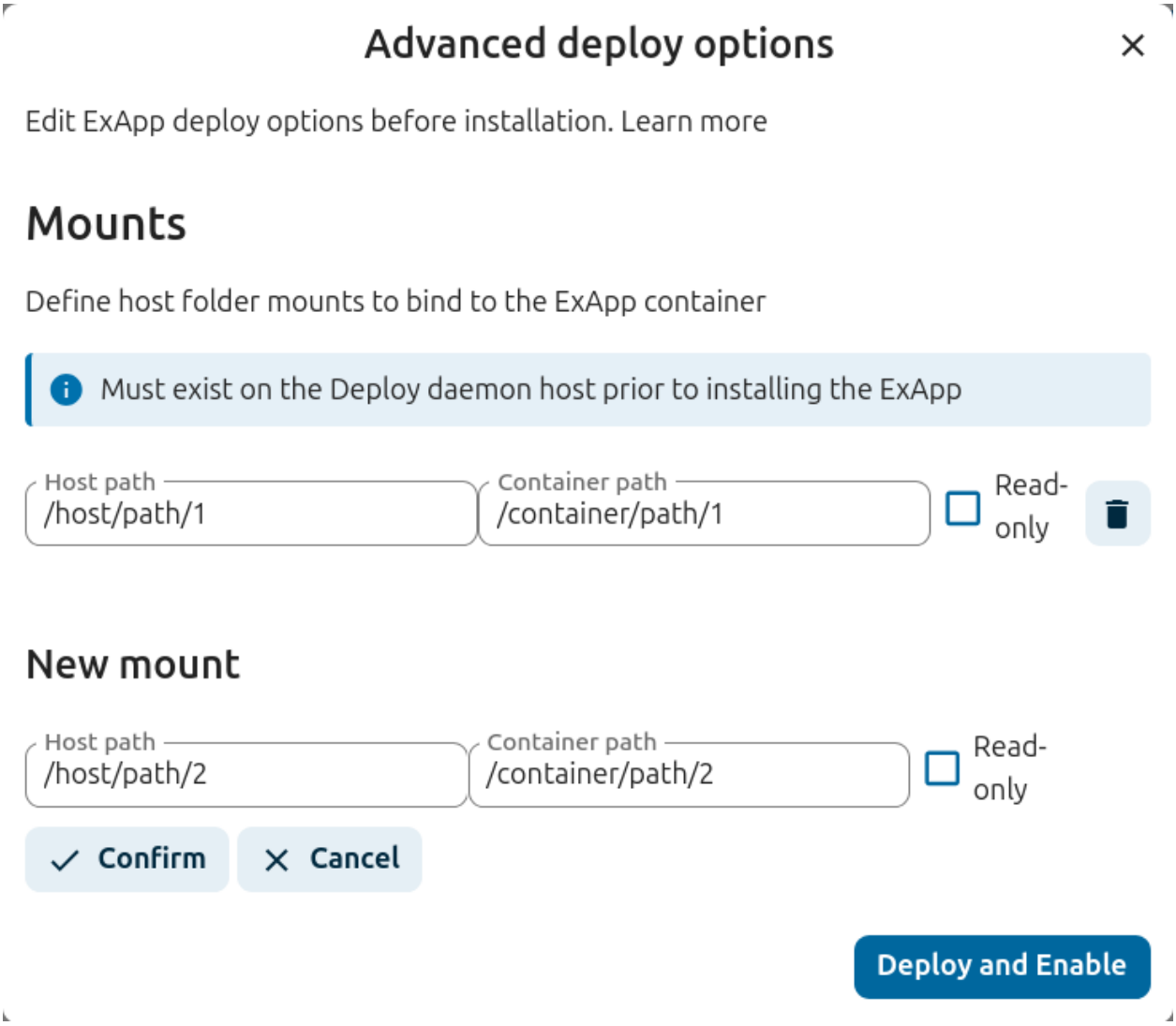
By default there are only mounts available for configuration.



When ExApp installed the list of set environment variables will be displayed.

17.6.2 Mounts

Mounts can be used to provide additional data to the ExApp container from the host. For example, it will be useful for some apps to provide a folder with SSL certs of your cloud, so the app can handle HTTPS correctly without any additional re-installation of the ExApp.


Advanced deploy options
Edit ExApp deploy options before installation. Learn more
Mounts
Define host folder mounts to bind to the ExApp container
Must exist on the Deploy daemon host prior to installing the ExApp
Host path
/host/path/1
Container path
/container/path/1
Read-only
New mount
Host path
/host/path/2
Container path
/container/path/2
Read-only
Confirm
Cancel
Deploy and Enable

CHAPTER

EIGHTEEN

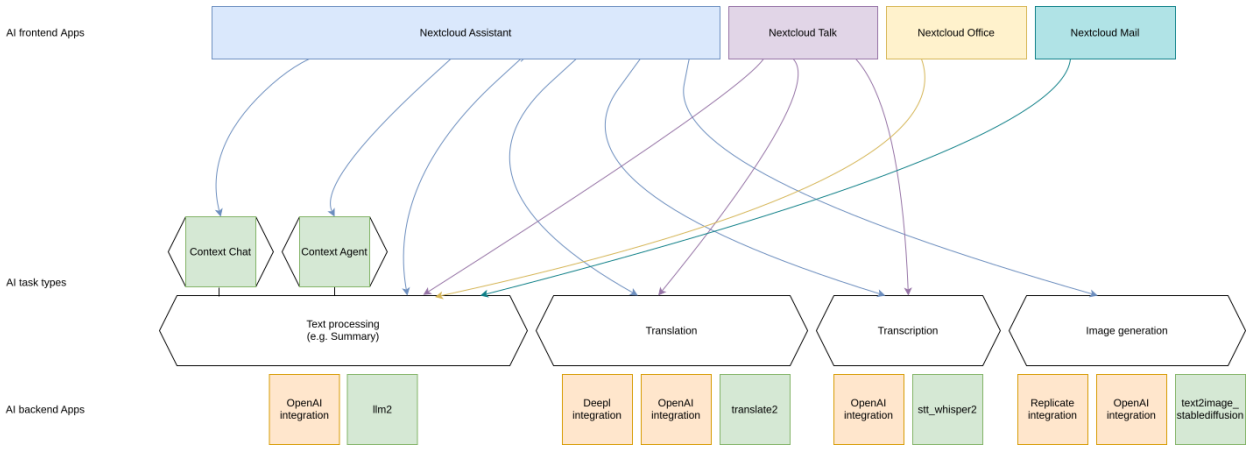
ARTIFICIAL INTELLIGENCE

18.1 Overview

We strive to bring Artificial Intelligence features to Nextcloud. This section highlights these features, how they work and where to find them. All of these features are completely optional. If you want to have them on your server, you need to install them via separate Nextcloud Apps.

18.1.1 Overview of AI features

Nextcloud uses modularity to separate raw AI functionality from the Graphical User interfaces and apps that make use of said functionality. Each instance can thus make use of various backends that provide the functionality for the same frontends and the same functionality can be implemented by multiple apps using on-premises processing or third-party AI service providers.



Feature	App	Rating	Open source	Freely av
Smart inbox	Mail	Green	Yes	Yes
Image object recognition	Recognize	Green	Yes	Yes
Image face recognition	Recognize	Green	Yes	Yes
Video action recognition	Recognize	Green	Yes	Yes
Audio music genre recognition	Recognize	Green	Yes	Yes
Suspicious login detection	Suspicious Login	Green	Yes	Yes
Related resources	Related Resources	Green	Yes	Yes
Recommended files	recommended_files	Green	Yes	Yes
Text processing using LLMs	Local large language model 2 (ExApp) (ExApp)	Green	Yes	Yes - Llan

Table 1 – continued from previo

Feature	App	Rating	Open source	Freely av
	OpenAI and LocalAI integration (via OpenAI API)	Red	No	No
	OpenAI and LocalAI integration (via LocalAI)	Yellow	Yes	Yes - e.g.
	OpenAI and LocalAI integration (via Ollama)	Yellow	Yes	Yes - e.g.
	OpenAI and LocalAI integration (via IONOS AI Model Hub)	Orange	No	Yes
	OpenAI and LocalAI integration (via Plusserver)	Orange	No	Yes
	OpenAI and LocalAI integration (via Groqcloud)	Orange	No	Yes
	OpenAI and LocalAI integration (via MistralAI)	Orange	No	Yes
	IBM watsonx.ai integration (via IBM watsonx.ai as a Service)	Orange	No	Yes - e.g.
	IBM watsonx.ai integration (via IBM watsonx.ai software)	Orange	No	Yes - e.g.
Machine translation	Local Machine Translation 2 (ExApp)	Green	Yes	Yes - MA
	DeepL integration	Red	No	No
	OpenAI and LocalAI integration (via OpenAI API)	Red	No	No
	OpenAI and LocalAI integration (via LocalAI)	Green	Yes	Yes
	OpenAI and LocalAI integration (via Ollama)	Yellow	Yes	Yes - e.g.
	OpenAI and LocalAI integration (via IONOS AI Model Hub)	Orange	No	Yes
	OpenAI and LocalAI integration (via Plusserver)	Orange	No	Yes
	OpenAI and LocalAI integration (via Groqcloud)	Orange	No	Yes
	OpenAI and LocalAI integration (via MistralAI)	Orange	No	Yes
Speech to Text	Local Whisper Speech-To-Text 2 (ExApp)	Yellow	Yes	Yes - Whi
	OpenAI and LocalAI integration	Yellow	Yes	Yes - Whi
	OpenAI and LocalAI integration (via LocalAI)	Green	Yes	Yes
	OpenAI and LocalAI integration (via Ollama)	Yellow	Yes	Yes - e.g.
	OpenAI and LocalAI integration (via IONOS AI Model Hub)	Orange	No	Yes
	OpenAI and LocalAI integration (via Plusserver)	Orange	No	Yes
	OpenAI and LocalAI integration (via Groqcloud)	Orange	No	Yes
	OpenAI and LocalAI integration (via MistralAI)	Orange	No	Yes
	Replicate integration	Yellow	Yes	Yes - Whi
Image generation	Local Stable Diffusion	Yellow	Yes	Yes - Stab
	Replicate integration	Yellow	Yes	Yes - Stab
	OpenAI and LocalAI integration (via OpenAI API)	Red	No	No
	OpenAI and LocalAI integration (via LocalAI)	Green	Yes	Yes
	OpenAI and LocalAI integration (via Ollama)	Yellow	Yes	Yes - e.g.
	OpenAI and LocalAI integration (via IONOS AI Model Hub)	Orange	No	Yes
	OpenAI and LocalAI integration (via Plusserver)	Orange	No	Yes
	OpenAI and LocalAI integration (via Groqcloud)	Orange	No	Yes
	OpenAI and LocalAI integration (via MistralAI)	Orange	No	Yes
Context Chat	Nextcloud Assistant Context Chat	Yellow	Yes	Yes
	Nextcloud Assistant Context Chat (Backend)	Yellow	Yes	Yes
Context Chat Search	Nextcloud Assistant Context Chat	Yellow	Yes	Yes
Context Agent	Nextcloud Context Agent	Green	Yes	Yes
Text To Speech	Open AI Text To Speech	Red	No	No
	Local Text To Speech	Yellow	Yes	Yes
Document generation	Nextcloud Office	Green	Yes	Yes

18.1.2 Ethical AI Rating

Until Hub 3, we succeeded in offering features without relying on proprietary blobs or third party services. Yet, while there is a large community developing ethical, safe and privacy-respecting technologies, there are many other relevant technologies users might want to use. We want to provide users with these cutting-edge technologies – but also be transparent. For some use cases, ChatGPT might be a reasonable solution, while for more private, professional or sensitive data, it is paramount to have a local, on-prem, open solution. To differentiate these, we developed an Ethical AI Rating.

The rating has four levels:

- Red
- Orange
- Yellow
- Green

It is based on points from these factors:

- Is the software (both for inferencing and training) under a free and open source license?
- Is the trained model freely available for self-hosting?
- Is the training data available and free to use?

If all of these points are met, we give a Green label. If none are met, it is Red. If 1 condition is met, it is Orange and if 2 conditions are met, Yellow.

18.1.3 Features used by other apps

Some of our AI features are realized as generic APIs that any app can use and any app can provide an implementation for by registering a provider. So far, these are Machine translation, Speech-To-Text, Image generation, Text processing and Context Chat.

Text processing

As you can see in the table above we have multiple apps offering text processing using Large language models. In downstream apps like Context Chat and assistant, users can use the text processing functionality regardless of which app implements it behind the scenes.

Frontend apps

- *Text* for offering an inline graphical UI for the various tasks
- Assistant for offering a graphical UI for the various tasks and a smart picker
- Mail for summarizing mail threads (see *the Nextcloud Mail docs* for how to enable this)
- Summary Bot for summarizing chat histories in Talk

Backend apps

- *llm2* - Runs open source AI LLM models on your own server hardware (Customer support available upon request)
- OpenAI and LocalAI integration (via OpenAI API) - Integrates with the OpenAI API to provide AI functionality from OpenAI servers (Customer support available upon request; see *AI as a Service*)
- IBM watsonx.ai integration (via IBM watsonx.ai as a Service) - Integrates with the IBM watsonx.ai API to provide AI functionality from IBM Cloud servers (Customer support available upon request; see *AI as a Service*)

Machine translation

As you can see in the table above we have multiple apps offering machine translation capabilities. Each app brings its own set of supported languages. In downstream apps like the Text app, users can use the translation functionality regardless of which app implements it behind the scenes.

Frontend apps

- *Text* for offering the translation menu
- Assistant offering a graphical translation UI
- Analytics for translating graph labels

Backend apps

- *translate2 (ExApp)* - Runs open source AI translation models locally on your own server hardware (Customer support available upon request)
- *integration_deepl* - Integrates with the deepl API to provide translation functionality from Deepl.com servers (Only community supported)

Speech-To-Text

As you can see in the table above we have multiple apps offering Speech-To-Text capabilities. In downstream apps like the Talk app, users can use the transcription functionality regardless of which app implements it behind the scenes.

Frontend apps

- Assistant offering a graphical translation UI and a smart picker
- Talk for transcribing calls (see Nextcloud Talk docs for how to enable this)

Backend apps

- *stt_whisper2* - Runs open source AI Speech-To-Text models on your own server hardware (Customer support available upon request)
- OpenAI and LocalAI integration (via OpenAI API) - Integrates with the OpenAI API to provide AI functionality from OpenAI servers (Customer support available upon request; see *AI as a Service*)

Image generation

As you can see in the table above we have multiple apps offering Image generation capabilities. In downstream apps like the Text-to-Image helper app, users can use the image generation functionality regardless of which app implements it behind the scenes.

Frontend apps

- Assistant for offering a graphical UI and a smart picker

Backend apps

- text2image_stablediffusion (Customer support available upon request)
- OpenAI and LocalAI integration (via OpenAI API) - Integrates with the OpenAI API to provide AI functionality from OpenAI servers (Customer support available upon request; see *AI as a Service*)
- *integration_replicate* - Integrates with the replicate API to provide AI functionality from replicate servers (see *AI as a Service*)

Text-To-Speech

As you can see in the table above we have multiple apps offering speech generation capabilities. In downstream apps like the assistant app, users can use the speech generation functionality regardless of which app implements it behind the scenes.

Frontend apps

- Assistant for offering a audio chat

Backend apps

- OpenAI and LocalAI integration (via OpenAI API) - Integrates with the OpenAI API to provide AI functionality from OpenAI servers (Customer support available upon request; see *AI as a Service*)
- *text2speech_kokoro* (Runs a local model)

Context Chat

Our Context Chat feature was introduced in Nextcloud Hub 7 (v28). It allows asking questions to the assistant related to your documents in Nextcloud. You will need to install both the context_chat app as well as the context_chat_backend External App. Be prepared that things might break or be a little rough around the edges. We look forward to your feedback!

Frontend apps

- Assistant for offering a graphical UI for the context chat tasks

Backend apps

- *context_chat* + *context_chat_backend* - (Customer support available upon request)

Provider apps

Apps can integrate their content with Context Chat to make it available for querying using Context Chat. The following apps have implemented this integration so far:

- *files*
- Analytics

Context Chat Search

Our Context Chat Search feature allows searching through your documents using natural language. You will need to install both the context_chat app as well as the context_chat_backend External App. We look forward to your feedback!

Frontend apps

- Assistant for offering a graphical UI for the context chat search tasks

Backend apps

- *context_chat* + *context_chat_backend* - (Customer support available upon request)

Provider apps

See *Context Chat* section above.

Document generation

Since Hub 11 you can let Nextcloud automatically generate Office documents with content. This functionality is available in the assistant app and made possible by the Nextcloud Office app.

Frontend apps

- Assistant for offering a graphical UI for the context chat search tasks

Backend apps

- Nextcloud Office

18.1.4 Improve AI task pickup speed

Most AI tasks will be run as part of the background job system in Nextcloud which only runs jobs every 5 minutes by default. To pick up scheduled jobs faster you can set up background job workers inside your Nextcloud main server/container that process AI tasks as soon as they are scheduled. If the PHP code or the Nextcloud settings values are changed while a worker is running, those changes won't be effective inside the runner. For that reason, the worker needs to be restarted regularly. It is done with a timeout of N seconds which means any changes to the settings or the code will be picked up after N seconds (worst case scenario). This timeout does not, in any way, affect the processing or the timeout of the AI tasks.

Changed in version 32.0.7: The command to run the worker has changed from `background-job:worker` to `taskprocessing:worker`. If you are running an older version of Nextcloud, please use the old command.

Screen or tmux session

Run the following occ command inside a screen or a tmux session, preferably 4 or more times for parallel processing of multiple requests by different or the same user (and as a requirement for some apps like context_chat). It would be best to run one command per screen session or per tmux window/pane to keep the logs visible and the worker easily restartable.

```
set -e; while true; do sudo -E -u www-data php occ taskprocessing:worker -v -t 60;␣
↪done
```

For Nextcloud-AIO you should use this command on the host server.

```
set -e; while true; do docker exec -it nextcloud-aio-nextcloud sudo -E -u www-data␣
↪php occ taskprocessing:worker -v -t 60; done
```

You may want to adjust the number of workers and the timeout (in seconds) to your needs. The logs of the worker can be checked by attaching to the screen or tmux session.

Systemd service

1. Create a systemd service file in `/etc/systemd/system/nextcloud-ai-worker@.service` with the following content:

```
[Unit]
Description=Nextcloud AI worker %i
After=network.target
```

(continues on next page)

(continued from previous page)

```
[Service]
ExecStart=/opt/nextcloud-ai-worker/taskprocessing.sh %i
Restart=always
StartLimitInterval=60
StartLimitBurst=10

[Install]
WantedBy=multi-user.target
```

2. Create a shell script in `/opt/nextcloud-ai-worker/taskprocessing.sh` with the following content and make sure to make it executable:

```
#!/bin/sh
echo "Starting Nextcloud AI Worker $1"
cd /path/to/nextcloud
sudo -E -u www-data php occ taskprocessing:worker -v -t 60
```

You may want to adjust the timeout to your needs (in seconds).

3. Enable and start the service 4 or more times:

```
for i in {1..4}; do systemctl enable --now nextcloud-ai-worker@$i.service; done
```

The status of the workers can be checked with (replace 1 with the worker number):

```
systemctl status nextcloud-ai-worker@1.service
```

The list of workers can be checked with:

```
systemctl list-units --type=service | grep nextcloud-ai-worker
```

The complete logs of the workers can be checked with (replace 1 with the worker number):

```
journalctl -xeu nextcloud-ai-worker@1.service -f
```

18.1.5 Frequently Asked Questions

Why is my prompt slow?

Reasons for slow performance from a user perspective can be

- Using CPU processing instead of GPU (sometimes this limit is imposed by the used app)
- High user demand for the feature: User prompts and AI tasks are usually processed in the order they are received, which can cause delays when a lot of users access these features at the same time.

18.2 Nextcloud Assistant

Nextcloud assistant is the primary graphical user interface for interacting with artificial intelligence features in Nextcloud.

It offers the graphical user interface for the unified AI Task processing API offering features like summarizing text, generating headlines, asking arbitrary questions, transcription of media files, image generation and it integrates with the context_chat app to offer in-context answers about your own data stored in Nextcloud. The assistant app also offers a chat

interface to interact with the chosen language model. Nextcloud can provide customer support upon request, please talk to your account manager for the possibilities.

Find the user documentation here: https://github.com/nextcloud/assistant/tree/main/docs/user

18.2.1 Installation

You can install the *assistant* app via the "Apps" page in Nextcloud, or by executing

```
sudo -E -u www-data php occ app:enable assistant
```

18.2.2 App store

You can also find the app in our app store, where you can write a review: https://apps.nextcloud.com/apps/assistant

18.2.3 Repository

You can find the app's code repository on GitHub where you can report bugs and contribute fixes and features: https://github.com/nextcloud/assistant

Nextcloud customers should file bugs directly with our Customer Support.

18.2.4 Related apps

Artificial intelligence at Nextcloud is built in a modular way, allowing you to choose from a variety of solutions for your needs. In order to make use of the various features of the Assistant you will need additional apps that act as backends to provide the actual implementation of the AI functionality. In the Nextcloud administration settings under "Artificial intelligence" you can select which AI backend app to use for which tasks. Note that some of the backend apps are only community maintained, while others are available for Customer support upon request.

The AI admin settings will show all types of Assistant Tasks that are implemented by all your installed apps. Task types can be disabled in the AI admin settings so they are not available for the Assistant or other apps even if they are implemented. All implemented Task types are enabled by default.

Note: At Nextcloud we focus on creating on-premise AI apps that run fully self-hosted on your own servers in order to preserve your privacy and data sovereignty. However, you can also offload these resource-heavy tasks to an *"AI as a Service" provider*.

Note: When using our on-premise AI apps, make sure you have a GPU with enough VRAM that fits all the features you need. For each app documented here you will find its hardware requirements.

Machine translation

In order to make use of machine translation features in the assistant, you will need an app that provides a translation backend: * *translate2 (ExApp)* - Runs open source AI translation models locally on your own server hardware (Customer support available upon request) * *integration_deepl* - Integrates with the deepl API to provide translation functionality from Deepl.com servers (Only community supported)

Speech-To-Text

In order to make use of Speech-to-Text, you will need an app that provides a Speech-To-Text backend:

- *stt_whisper2* - Runs open source AI Speech-To-Text models on your own server hardware (Customer support available upon request)
- *integration_openai* - Integrates with the OpenAI API to provide AI functionality from OpenAI servers (Customer support available upon request; see *AI as a Service*)

Text processing

In order to make use of text processing features in the assistant, you will need an app that provides a Text processing backend:

- *llm2* - Runs open source AI language models locally on your own server hardware (Customer support available upon request)
- *integration_openai* - Integrates with the OpenAI API to provide AI functionality from OpenAI servers (Customer support available upon request; see *AI as a Service*)
- *integration_watsonx* - Integrates with the IBM watsonx.ai API to provide AI functionality from IBM Cloud servers (Customer support available upon request; see *AI as a Service*)

These apps currently implement the following Assistant Tasks:

- *Generate text* (Tested with OpenAI GPT-3.5 and Llama 3.1 8B)
- *Summarize* (Tested with OpenAI GPT-3.5 and Llama 3.1 8B)
- *Generate headline* (Tested with OpenAI GPT-3.5 and Llama 3.1 8B)
- *Extract topics* (Tested with OpenAI GPT-3.5 and Llama 3.1 8B)
- *Context write* (Tested with OpenAI GPT-3.5 and Llama 3.1 8B)
- *Reformulate text* (Tested with OpenAI GPT-3.5 and Llama 3.1 8B)

These tasks may work with other models, but we can give no guarantees.

Text-To-Image

In order to make use of Text-To-Image features, you will need an app that provides an image generation backend:

- *tex2image_stablediffusion2* (Customer support available upon request)
- *integration_openai* - Integrates with the OpenAI API to provide AI functionality from OpenAI servers (Customer support available upon request; see *AI as a Service*)
- *integration_replicate* - Integrates with the replicate API to provide AI functionality from replicate servers (see *AI as a Service*)

Context Chat

In order to make use of our special Context Chat feature, offering in-context insights about your own data stored in Nextcloud, you will need the following apps:

- *context_chat + context_chat_backend* - (Customer support available upon request)

You will also need a text processing provider as specified above (ie. llm2, integration_openai or integration_watsonx).

Context Agent

In order to make use of our AI agent feature, offering the execution of actions on behalf of the user based on the AI chat, you will need the following apps:

- *context_agent* - (Customer support available upon request)

You will also need a text processing provider as specified above (ie. *llm2* or *integration_openai*).

Text-To-Speech

In order to make use of Text-To-Speech, you will need an app that provides a Text-To-Speech backend:

- *integration_openai* - Integrates with the OpenAI API to provide AI functionality from OpenAI servers (Customer support available upon request; see *AI as a Service*)
- *text2speech_kokoro* - Runs a local model

18.2.5 Configuration

The Assistant admin settings can be found under the "Artificial intelligence" section. You can disable the assistant top menu entry there. You can also disable the AI-related smart pickers. The occ commands to change the options are listed below.

Assistant configuration

1. Top-right Assistant

```
occ config:app:set assistant assistant_enabled --value=1 --type=string
```

To enable/disable the assistant button from the top-right corner for all the users.

2. AI text generation smart picker

```
occ config:app:set assistant free_prompt_picker_enabled --value=1 --type=string
```

To enable/disable the AI text generation smart picker for all the users.

3. Text-to-image smart picker

```
occ config:app:set assistant text_to_image_picker_enabled --value=1 --type=string
```

To enable/disable the text-to-image smart picker for all the users.

4. Speech-to-text smart picker

```
occ config:app:set assistant speech_to_text_picker_enabled --value=1 --type=string
```

To enable/disable the speech-to-text smart picker for all the users.

Task processing

1. List Tasks

```
occ taskprocessing:task:list
```

lists all task processing tasks.

2. Get Task

```
occ taskprocessing:task:get $TASK_ID
```

shows all information for a specific task.

3. Enable or disable a Task type

```
occ taskprocessing:task-type:set-enabled $TASK_TYPE_ID 1
```

Set 1 to enable and 0 to disable an implemented task type.

4. Get Task statistics

```
occ taskprocessing:task:stats
```

shows statistics for all task processing Tasks.

5. Clean-up old tasks

```
occ taskprocessing:task:cleanup
```

delete tasks that are older than this number of seconds, defaults to 4 months.

Image storage

Days until generated images are deleted if they are not viewed.

```
occ config:app:set assistant max_image_generation_idle_time --value=90 --type=integer
```

Chat with AI

1. Chat User Instructions for Chat Completions

```
occ config:app:set assistant chat_user_instructions --value="hello world"
```

The user instructions that are prepended before the chat messages for the AI model to understand the context of the block of text. This is a good place not only to instruct the AI model to be polite and kind but also to for example answer all the queries in a particular language or better yet, follow the user's language. The sky is the limit.

Note: The default instructions are optimized to work well across a variety of language models, but may not be optimal for the specific model you choose. Specifically, the model may be tempted to mention the user's name a bit too often and may mention the user's language in an unusual manner.

2. Chat User Instructions for Title Generation

```
occ config:app:set assistant chat_user_instructions_title --value="hello title"
```

This field is appended to the block of chat messages, i.e. attached after the messages. It is done this way to allow it to be used even with text completion models which could have the instructions as "The title for the above conversation could be "".

3. Last N messages to consider for chat completions

```
occ config:app:set assistant chat_last_n_messages --value=10
```

The number of latest messages to consider for generating the next message. This does not include the user instructions, which is always considered in addition to this. This value should be adjusted in case you are hitting the token limit in your conversations too often. The AI text generation provider should ideally handle the max token limit case.

Improve AI task pickup speed

See *the relevant section in AI Overview* for more information.

18.3 App: Local Machine translation 2 (translate2)

The *translate2* app is one of the apps that provide machine translation functionality in Nextcloud and act as a translation backend for the *Nextcloud Assistant app*. The *translate2* app specifically runs only open source models and does so

entirely on-premises. Nextcloud can provide customer support upon request, please talk to your account manager for the possibilities.

The app currently supports 400+ languages. See the complete list here: https://huggingface.co/datasets/allenai/MADLAD-400

18.3.1 Requirements

- Minimal Nextcloud version: 30
- This app is built as an External App and thus depends on AppAPI v3.1.0 or higher
- Nextcloud AIO is supported
- We currently support NVIDIA GPUs and x86_64 CPUs
- CUDA >= v12.2.2 on your host system
- GPU Sizing
  - A NVIDIA GPU with at least 4 GB VRAM
  - At least 6 GB of system RAM
- CPU Sizing
  - x86 CPU with 4-8 cores for the app to use (The more cores the faster it will be)
  - At least 6 GB of RAM for the app should be enough (includes software+libraries and the model)

Space usage

- ~ 2.95 GB for the docker container
- ~ 2.77 GB for the default model

18.3.2 Installation

0. Make sure the *Nextcloud Assistant app* is installed
1. *Install AppAPI and setup a Deploy Demon*
2. Install the "Local Machine Translation" (translate2) ExApp via the "Apps" page in the Nextcloud web admin user interface

18.3.3 Model Switch

1. Remove `hf_model_path` key from `loader` object in the `config.json` file in the docker container named `nc_app_translate2`.
2. Change `model_name` to the new model name to `Nextcloud-AI/madlad400-7b-mt-bt-ct2-int8_float32`.
3. Restart the docker container `docker restart nc_app_translate2`

18.3.4 App store

You can also find the app in our app store, where you can write a review: https://apps.nextcloud.com/apps/translate2

18.3.5 Repository

You can find the app's code repository on GitHub where you can report bugs and contribute fixes and features: https://github.com/nextcloud/translate2

Nextcloud customers should file bugs directly with our Customer Support.

18.3.6 Ethical AI Rating

Rating: ?

Positive: * the software for training and inference of this model is open source * the trained model is freely available, and thus can be run on-premises * the training data is freely available, making it possible to check or correct for bias or optimise the performance and CO2 usage.

Learn more about the Nextcloud Ethical AI Rating in our blog.

18.3.7 Known Limitations

- AI translations are not a replacement for human professional translations and in many cases post-editing is required. AI translations can be used for understanding the main content of a text but not for translations that require special knowledge (such as technical content or legal content), or translations that require specific writing style to convey style, deeper meaning, or emotions (such as marketing content or translating books).
- While the quality of the output will be fine for the most common languages (English, French, Spanish) the quality will suffer for languages that have less coverage in the original training set.
- Make sure to test the translation model you are using it for whether it meets the use-case's quality requirements. The default model is the smallest of the batch and might produce duplicate translation outputs. Switch to a larger model if you need better quality and less artifacts, see *Model Switch*.
- Language models notoriously have a high energy consumption.
- Customer support is available upon request, however we can't solve false or problematic output, most performance issues, or other problems caused by the underlying models. Support is thus limited only to bugs directly caused by the implementation of the app (connectors, API, front-end, AppAPI).

18.4 App: Local large language model (llm2)

The *llm2* app is one of the apps that provide text processing functionality using Large language models in Nextcloud and act as a text processing backend for the *Nextcloud Assistant app*, the *mail* app and *other apps making use of the core Text Processing API*. The *llm2* app specifically runs only open source models and does so entirely on-premises. Nextcloud can provide customer support upon request, please talk to your account manager for the possibilities.

This app uses llama.cpp under the hood and is thus compatible with any model in *gguf* format.

However, we only test with Llama 3.1. Output quality will differ depending on which model you use and downstream tasks like summarization or Context Chat may not work on other models. We thus recommend the following models:

- Llama3.1 8b Instruct (reasonable quality; fast; good acclaim; comes shipped with the app)
- Llama3.1 70B Instruct (good quality; good acclaim)

18.4.1 Multilinguality

This app supports input and output in languages other than English if the underlying model supports the language.

Llama 3.1 supports the following languages:

- English

- Portuguese
- Spanish
- Italian
- German
- French
- Hindi
- Thai

Note, that other languages may work as well, but only the above languages are guaranteed to work.

18.4.2 Requirements

- This app is built as an External App and thus depends on AppAPI v3.1.0 or higher
- Nextcloud AIO is supported
- We currently support NVIDIA GPUs and x86_64 CPUs
- CPU that supports AVX and AVX2 instruction
- CUDA >= v12.4 on your host system
- GPU Sizing
  - A NVIDIA GPU with at least 8GB VRAM
  - At least 12GB of system RAM
- CPU Sizing
  - At least 12GB of system RAM
  - The more cores you have and the more powerful the CPU the better, we recommend 10-20 cores
  - The app will hog all cores by default, so it is usually better to run it on a separate machine

18.4.3 Installation

0. Make sure the *Nextcloud Assistant app* is installed
1. *Install AppAPI and setup a Deploy Demon*
2. Install the "Local large language model" ExApp via the "Apps" page in the Nextcloud web admin user interface

Supplying alternate models

This app allows supplying alternate LLM models as *gguf* files in the `/nc_app_llm2_data` directory of the docker container.

1. Download a **gguf** model e.g. from huggingface
2. Copy the **gguf** file to `/nc_app_llm2_data` inside the docker container
3. Restart the llm2 ExApp
4. Select the new model in the Nextcloud AI admin settings

Configuring alternate models

Since every model requires slightly different inference parameters, you can pass along a configuration file for the alternate model files you supply.

The configuration file for a model file must have the same name as the model file but must end in `.json` instead of `.gguf`.

The strings `{system_prompt}` and `{user_prompt}` are variables that will be filled in by the app, so they must be part of your prompt template.

Here is an example config file for Llama 2:

```
{
  "prompt": "<|im_start|> system\n{system_prompt}\n<|im_end|>\n<|im_start|> user\n
↪{user_prompt}\n<|im_end|>\n<|im_start|> assistant\n",
  "loader_config": {
     "n_ctx": 4096,
     "max_tokens": 2048,
     "stop": ["<|im_end|>"]
  }
}
```

Here is an example configuration for Llama 3:

```
{
  "prompt": "<|begin_of_text|><|start_header_id|>system<|end_header_id|>\n{system_
↪prompt}<|eot_id|><|start_header_id|>user<|end_header_id|>\n{user_prompt}<|eot_id|>\n
↪<|start_header_id|>assistant<|end_header_id|>\n",
  "loader_config": {
      "n_ctx": 8000,
      "max_tokens": 4000,
      "stop": ["<|eot_id|>"],
      "temperature": 0.3
  }
}
```

18.4.4 Scaling

It is currently not possible to scale this app, we are working on this. Based on our calculations an instance has a rough capacity of 1000 user requests per hour. However, this number is based on theory and we do appreciate real-world feedback on this. If you would like to scale up your language model usage, we recommend using an *AI as a Service provider* or hosting a service compatible with the OpenAI API yourself that can be scaled up and connecting nextcloud to it via the integration_openai app.

18.4.5 App store

You can also find the app in our app store, where you can write a review: https://apps.nextcloud.com/apps/llm2

18.4.6 Repository

You can find the app's code repository on GitHub where you can report bugs and contribute fixes and features: https://github.com/nextcloud/llm2

Nextcloud customers should file bugs directly with our Support system.

18.4.7 Known Limitations

- We currently only support languages that the underlying model supports; correctness of language use in languages other than English may be poor depending on the language's coverage in the model's training data (We recommended model Llama 3 or other models explicitly trained on multiple languages)
- Language models can be bad at reasoning tasks
- Language models can be bad at math
- Language models are likely to generate false information and should thus only be used in situations that are not critical. It's recommended to only use AI at the beginning of a creation process and not at the end, so that outputs of AI serve as a draft for example and not as final product. Always check the output of language models before using it.
- Make sure to test the language model you are using it for whether it meets the use-case's quality requirements
- Language models notoriously have a high energy consumption, if you want to reduce load on your server you can choose smaller models or quantized models in exchange for lower accuracy
- Customer support is available upon request, however we can't solve false or problematic output, most performance issues, or other problems caused by the underlying model. Support is thus limited only to bugs directly caused by the implementation of the app (connectors, API, front-end, AppAPI)

18.4.8 Addendum: Running with a fully open model

If you would like to use a fully open model that scores a green score on our Ethical AI rating, we recommend the following model:

- OLMo 2 (either in 7B or 13B): https://huggingface.co/allenai/OLMo-2-1124-7B-Instruct-GGUF

What makes OLMo a fully open model?

- The code for training, fine-tuning and inference of the model is publicly available and fully open source
- The training data with which the model is pretrained is publicly available
- The model itself is publicly available and fully open source
- The instruction tuning data is publicly available
- The Reinforcement learning model is publicly available and fully open source

Limitations

- OLMo currently only works well with English language input
- In our tests it sometimes produced hallucinated or garbled output; make sure to thoroughly test the model for your use case
- It cannot use tools, so cannot be used in conjunction with *Context Agent*

18.5 App: Local Whisper Speech-To-Text (stt_whisper2)

The *stt_whisper2* app is one of the apps that provide Speech-To-Text functionality in Nextcloud and act as a media transcription backend for the *Nextcloud Assistant app*, the *talk* app and *other apps making use of the core Speech-To-Text API*. The *stt_whisper2* app specifically runs only open source models and does so entirely on-premises. Nextcloud can provide customer support upon request, please talk to your account manager for the possibilities.

This app supports input and output in languages other than English if the underlying model supports the language.

This app uses faster-whisper under the hood. Output quality will differ depending on which model you use, we recommend the following models:

- OpenAI Whisper large-v2 or v3 (multilingual)
- OpenAI Whisper medium.en (English only)

Whisper large v3 supports about ~100 languages and shows outstanding performance in ~10 of them. For more details see the OpenAI Whisper paper

18.5.1 Requirements

- Minimal Nextcloud version: 28
- This app is built as an External App and thus depends on AppAPI v2.3.0
- Nextcloud AIO is supported
- We currently support NVIDIA GPUs and x86_64 CPUs
- CUDA >= v12.2 on your host system
- GPU Sizing
  - A NVIDIA GPU with at least 4GB VRAM
- CPU Sizing
  - The more cores you have and the more powerful the CPU the better, we recommend 10-20 cores
  - The app will hog all cores by default, so it is usually better to run it on a separate machine
  - 4GB for the app

18.5.2 Installation

0. Make sure the *Nextcloud Assistant app* is installed
1. *Install AppAPI and setup a Deploy Demon*
2. Install the *stt_whisper2* "Local Speech-To-Text" ExApp via the "Apps" page in the Nextcloud web admin user interface

Supplying alternate models

This app allows supplying alternate models in the `/nc_app_stt_whisper2_data` directory of the docker container. You can use any *faster-whisper* model by Systran on hugging face in the following way:

1. git cloning the respective repository
2. Copying the folder with the git repository to `/nc_app_stt_whisper2_data` inside the docker container.
3. Restarting the Whisper ExApp
4. Selecting the respective model in the Nextcloud AI admin settings

18.5.3 Scaling

It is currently not possible to scale this app, we are working on this. Based on our calculations an instance has a rough capacity of 4h of transcription throughput per minute (measured with 8 CPU threads on an Intel(R) Xeon(R) Gold 6226R). It is unclear how close to real-world usage this number is, so we do appreciate real-world feedback on this.

18.5.4 App store

You can also find this app in our app store, where you can write a review: https://apps.nextcloud.com/apps/stt_whisper2

18.5.5 Repository

You can find the app's code repository on GitHub where you can report bugs and contribute fixes and features: https://github.com/nextcloud/stt_whisper2

Nextcloud customers should file bugs directly with our customer support.

18.5.6 Known Limitations

- We currently do not support live transcription
- We currently only support languages supported by the underlying Whisper models
- The whisper models perform unevenly across languages, and may show lower accuracy on low-resource and/or low-discoverability languages or languages where there was less training data available. The models also exhibit disparate performance on different accents and dialects of particular languages, which may include higher word error rate across speakers of different genders, races, ages, or other demographic criteria.
- Language models are likely to generate false information and should thus only be used in situations that are not critical. It's recommended to only use AI at the beginning of a creation process and not at the end, so that outputs of AI serve as a draft for example and not as final product. Always check the output of language models before using it.
- Make sure to test the language model you are using it for whether it meets the use-case's quality requirements
- Language models notoriously have a high energy consumption, if you want to reduce load on your server you can choose smaller models or quantized models in exchange for lower accuracy
- Customer support is available upon request, however we can't solve false or problematic output, most performance issues, or other problems caused by the underlying model. Support is thus limited only to bugs directly caused by the implementation of the app (connectors, API, front-end, AppAPI)

18.6 App: Local Image Generation (text2image_stablediffusion2)

The *text2image_stablediffusion2* app is one of the apps that provide image generation functionality in Nextcloud and act as an image generation backend for the *Nextcloud Assistant app* and other apps making use of the image generation functionality. The *text2image_stablediffusion2* app specifically runs only open source models and does so entirely on-premises. Nextcloud can provide customer support upon request, please talk to your account manager for the possibilities.

18.6.1 Requirements

- This app is built as an External App and thus depends on AppAPI v3.1.0 or higher
- Nextcloud AIO is supported
- We currently support NVIDIA GPUs and x86_64 CPUs
- CUDA >= v12.2 on your host system
- GPU Sizing
  - A NVIDIA GPU with at least 8GB VRAM
- CPU Sizing
  - At least 8GB of system RAM

  - The more cores you have and the more powerful the CPU the better, we recommend 10-20 cores
  - The app will hog all cores by default, so it is usually better to run it on a separate machine

18.6.2 Installation

- Make sure the *Nextcloud Assistant app* is installed
- *Install AppAPI and setup a Deploy Demon*
- Install the "Local large language model" ExApp via the "Apps" page in the Nextcloud web admin user interface

18.6.3 Scaling

It is currently not possible to scale this app, we are working on this. Based on our calculations an instance has a rough capacity of 120 image requests per hour (each user request can be for multiple images). However, this number is based on theory and we do appreciate real-world feedback on this.

18.6.4 App store

You can also find the app in our app store, where you can write a review: https://apps.nextcloud.com/apps/text2image_stablediffusion2

18.6.5 Repository

You can find the app's code repository on GitHub where you can report bugs and contribute fixes and features: https://github.com/nextcloud/text2image_stablediffusion2

Nextcloud customers should file bugs directly with our Support system.

18.6.6 Known Limitations

- The generated images are of a fixed resolution (512x512 pix), and the model does not achieve perfect photorealism
- The model cannot render legible text
- Faces and people in general may not be generated properly
- The results for certain image generation requests can be biased and may enforce stereotypes
- We currently only support languages that the underlying model supports; correctness of language use in languages other than English may be poor depending on the language's coverage in the model's training data
- Make sure to test the app for whether it meets the use-case's quality requirements
- Customer support is available upon request, however we can't solve false or problematic output, most performance issues, or other problems caused by the underlying model. Support is thus limited only to bugs directly caused by the implementation of the app (connectors, API, front-end, AppAPI)

18.7 App: Recognize

The *recognize* app provides media tagging and face recognition functionality for the photos app. *Recognize* can group similar faces on user's photos ("face recognition"); it can add fitting tags to photos detecting landscapes, food, vehicles, buildings animals and other objects, as well as known landmarks and monuments; it can recognize music genres in user's audio files and adds tags for those; it can recognize human actions on user's video files and add tags for them. It specifically runs only open source models and does so entirely on-premises. Nextcloud can provide customer support upon request, please talk to your account manager for the possibilities.

18.7.1 Front-end

Tagged files will appear in the Photos app under the "Tags" section as well as in the normal Files app. Face recognition results will appear under the "People" section in the Photos app.

18.7.2 Requirements

- Nextcloud AIO is not supported but will likely work at sub optimal speed
- Minimum supported Nextcloud version: 26
- x86 CPU
- GNU lib C
- Background Jobs must be executed via cron
- Using GPU processing is supported, but not required; slow performance is expected if you are not using a GPU
- We currently only support NVIDIA GPUs
- For GPU support you need to install:
  - NVIDIA® GPU drivers version 450.80.02 or higher.
  - CUDA® Toolkit 11.x
  - cuDNN SDK 8.x
- GPU Sizing
  - The models used by recognize require about 1GB of VRAM or less
- CPU Sizing
  - If you don't have a GPU, this app will utilize your CPU cores
  - The more cores you have and the more powerful the CPU the better, we recommend 10-20 cores
  - In the app settings you can set the number of cores to use
  - At least ~4GB of RAM dedicated for recognize

Disk space usage

- ~1.5GB for all models in total

18.7.3 Installation

1. Install the *recognize* app via the "Apps" page in Nextcloud, or by executing

   occ app:enable recognize

2. Execute the following command on your server terminal of each node that runs background jobs:

   occ recognize:download-models

3. Go to your Nextcloud Administration settings and open the *recognize* admin settings page
4. Enable all modes of operation that you want the app to undertake
5. Enable GPU mode if you have a GPU that you want to use; if you want to use CPU only, you can set the number of cores to use here
6. Execute the following command on your server terminal to stop background processing of existing files:

   occ recognize:clear-background-jobs

7. Execute the following command on your server terminal to process all existing files in bulk (This may take a long time, depending on how many files you have on your instance):

   occ recognize:classify

8. Execute the following command on your server terminal to calculate face clusters from faces found in all existing files (Run this repeatedly until no more clusters are found):

   occ recognize:cluster-faces

9. All new files from this point on will be automatically processed in background tasks without manual intervention

18.7.4 Scaling

It is possible to scale this app by adding multiple "background" nodes to your cluster that will only process background jobs by executing cron.php.

18.7.5 App store

You can also find the app in our app store, where you can write a review: https://apps.nextcloud.com/apps/recognize

18.7.6 Repository

You can find the app's source repository on GitHub where you can report bugs and contribute fixes and features: https://github.com/nextcloud/recognize

Nextcloud customers should file bugs directly with our Support system.

18.7.7 Known Limitations

- Make sure to test whether the functionality meets the use-case's quality requirements
- Machine learning models notoriously have a high energy consumption
- Customer support is available upon request, however we can't solve false or problematic output, most performance issues, or other problems caused by the underlying model. Support is thus limited only to bugs directly caused by the implementation of the app (connectors, API, front-end, AppAPI)

18.7.8 Ethical AI Rating

Rating for Photo object detection: Green

Positive:

- The software for training and inference of this model is open source
- The trained model is freely available, and thus can be run on-premises
- The training data is freely available, making it possible to check or correct for bias or optimize the performance and CO2 usage.

Rating for Photo face recognition: Green

Positive:

- The software for training and inference of this model is open source
- The trained model is freely available, and thus can be run on-premises
- The training data is freely available, making it possible to check or correct for bias or optimize the performance and CO2 usage.

Rating for Video action recognition: Green

Positive:

- The software for training and inferencing of this model is open source
- The trained model is freely available, and thus can be ran on-premises
- The training data is freely available, making it possible to check or correct for bias or optimize the performance and CO2 usage.

Rating Music genre recognition: Yellow

Positive:

- The software for training and inference of this model is open source
- The trained model is freely available, and thus can be run on-premises

Negative:

- The training data is not freely available, limiting the ability of external parties to check and correct for bias or optimise the model's performance and CO2 usage.

Learn more about the Nextcloud Ethical AI Rating in our blog.

18.8 App: Context Chat

Context Chat is an *assistant* feature that is implemented via an ensemble of two apps:

- the `context_chat` app, written purely in PHP
- the `context_chat_backend` ExternalApp written in Python

Together they provide the ContextChat *text processing* and *search* tasks accessible via the *Nextcloud Assistant app*.

The `context_chat` and `context_chat_backend` apps will use the configured text-to-text task processing provider, which is required on a fresh install. It can be configured to run open source models entirely on-premises, see the list of providers *here* in the "Backend apps" section.

This app supports input and output in the same languages that the currently configured text-to-text task processing provider supports.

18.8.1 Requirements

- Minimal Nextcloud version: 32
- Nextcloud AIO is supported
- We currently support NVIDIA GPUs, AMD GPUs (via Vulkan) and x86_64 CPUs
- CPU that supports AVX and AVX2 instruction
- CUDA >= v12.8 on your host system if NVIDIA GPUs are used
- Both podman and docker are supported
- GPU Setup Sizing
  - **A GPU with at least 2GB VRAM**
    - The requirements for the text-to-text providers should be checked separately for each app *here* in the "Backend apps" section, as they can vary greatly based on the model used and whether the provider is hosted locally or remotely.

  - **At least 8GB of system RAM**
    - 2 GB + additional 500MB for each concurrent request made to the backend if configuration parameters are changed
- CPU Setup Sizing
  - **At least 12GB of system RAM**
    - 2 GB + additional 500MB for each additional concurrent query request
    - 8 GB is recommended in the above case for the default settings
  - This app makes use of the configured text-to-text task processing provider instead of running its own language model by default, thus 4+ cores for the embedding model is needed
- A dedicated machine is recommended

Space usage

This app employs a bundled DB with Vector support called PostgreSQL. All the users' textual data is duplicated, chunked and stored on disk in this vector DB along with semantic embedding vectors for the content.

18.8.2 Installation

1. Make sure the *Nextcloud Assistant app* is installed
2. Setup a *Deploy Daemon* in AppAPI Admin settings
3. Install the `context_chat_backend` ExApp via the "Apps" page in Nextcloud, or by executing (checkout the readme at https://github.com/nextcloud/context_chat_backend for manual install steps)

```
occ app_api:app:register context_chat_backend
```

4. Install the `context_chat` app via the "Apps" page in Nextcloud, or by executing

```
occ app:enable context_chat
```

5. Install a text-to-text provider (text generation provider) via the "Apps" page in Nextcloud. A list of providers can be found *here* in the "Backend apps" section.
6. Optionally but recommended, setup background workers for faster pickup of tasks. See *the relevant section in AI Overview* for more information.

> **Note**
>
> Both apps need to be installed and both major version and minor version of the two apps must match for the functionality to work (ie. "v1.3.4" and "v1.3.1"; but not "v1.3.4" and "v2.1.6"; and not "v1.3.4" and "v1.4.5"). Keep this in mind when updating.

18.8.3 Initial loading of data

Auto-indexing

Context chat will automatically load user data into the Vector DB. Context chat backend pulls the queued files and content providers' items from the context chat PHP app and indexes them.
The initial loading of data can take a long time depending on the number of files and their size.

18.8.4 Scaling

Listed below are the major parts of the system that can be scaled independently to improve performance:

1. The text-to-text task processing provider (from among the list of providers *here* in the "Backend apps" section)

   The text-to-text task processing provider can be scaled by using a hosted service using the OpenAI and LocalAI integration (via OpenAI API) like OpenAI or by hosting your own model on powerful hardware.

2. The vector DB performance

   The vector DB performance can be scaled by using a dedicated or cluster setup for PostgreSQL with the pgvector extension.
   The connection string of the external vector DB can be set using the environment variable `EXTERNAL_DB` during deployment in the "Deploy Options".

3. The embedding model performance

   The embedding model performance can be scaled by using a hosted embedding service, locally or remotely hosted. It should be able to serve an OpenAI-compatible API.
   The embedding service URL can be set using the environment variable `CC_EM_BASE_URL` during deployment in the "Deploy Options". Other options like the model name, api key, or username and password can be set using the environment variables `CC_EM_MODEL_NAME`, `CC_EM_API_KEY`, `CC_EM_USERNAME`, and `CC_EM_PASSWORD` respectively.

   Warning

   The embedding model cannot be changed after installing the app. To use a different embedding model or service, you will need to do a full uninstall (removing all data of the ExApp) and reinstall the `context_chat_backend` ExApp with the new environment variables and an empty vector DB. If the vector DB is external, the connected database (database may be named `ccb`) should be dropped before installing the ExApp again.

   For the `context_chat` app, obtain a clean slate by dropping all the `<PREFIX>_context_chat_*` tables in the database, and removing all the config values: And re-installing it.

   ```
   drop table if exists oc_context_chat_action_queue;
   drop table if exists oc_context_chat_content_queue;
   drop table if exists oc_context_chat_fs_events;
   drop table if exists oc_context_chat_queue;
   delete from oc_appconfig where appid = 'context_chat';
   ```

4. The parsing of the documents to extract text

   The parsing of the documents to extract text is done in a single instance of the `context_chat_backend` ExApp in a docker-based environment. It is a CPU-bound task, so having a powerful CPU will help speed up the parsing process.
   This can be scaled by using Kubernetes for deployment, allowing multiple instances of the `context_chat_backend` ExApp to handle the parsing concurrently, see *the Kubernetes section*.

If `context_chat_backend` is already deployed, you can change these environment variables by redeploying it with the new values.

1. Go to Apps page -> search for "Context Chat Backend"
2. Disable and remove the app taking care the data is not removed (except when the embedding model is changed, in which case the data should be removed)
3. Set the "Deploy Options" with the new environment variables
4. Reinstall the app

18.8.5 App store

You can also find the `context_chat` app in our app store, where you can write a review: https://apps.nextcloud.com/apps/context_chat

18.8.6 Repository

You can find the app's code repository on GitHub where you can report bugs and contribute fixes and features: https://github.com/nextcloud/context_chat and https://github.com/nextcloud/context_chat_backend

Nextcloud customers should file bugs directly with our Customer Support.

18.8.7 Commands (OCC)

The options for each command can be found like this, using scan as example: `context_chat:scan --help`

- **`context_chat:prompt`**
  Ask a question about your data, with options for selective context.
- **`context_chat:search`**
  Perform a semantic (vector DB based) search on your indexed documents, with options for selective context.
- **`context_chat:stats`**

  Shows the time taken to complete the initial indexing of the documents if it has finished,
  and the current no. of items in the indexer and actions queue.
  "Actions" refers to tasks like file deletions, ownership changes through share changes, etc.
  These file and ownership changes are synced with the backed through this actions queue.
- **`context_chat:reindex`**

  Schedule a full re-crawl of all the files in all the mounts. Indexed files are not re-indexed when compared against context_chat_backend's vector DB.
  Content providers are not re-indexed.

18.8.8 Configuration Options

- **`auto_indexing` boolean (default: true)**
  To allow/disallow the IndexerJob from running in the background

```
occ config:app:set context_chat auto_indexing --value=true --type=boolean
```

Context chat backend's configuration options are available through the environment variable in *Deploy Options*.

18.8.9 Logs

Logs for both the `context_chat` PHP app and the `context_chat_backend` ExApp can be found in the admin settings of your Nextcloud GUI as well as in the Context Chat log file, which is usually located in the Nextcloud data directory. The log file is named `context_chat.log`.

The internal PostgreSQL Vector DB logs (in case of non-Kubernetes setups) can be found inside the docker container at `/nc_app_context_chat_backend_data/vector_db_data/pgsql/logfile`. It can be copied to host using `docker cp nc_app_context_chat_backend:/nc_app_context_chat_backend_data/vector_db_data/pgsql/logfile /tmp/vectordb-logfile`.
This might be needed when the automated setting up of the vector db fails with something like: "pg_ctl: could not start server".

18.8.10 Troubleshooting

1. If the docker container seems to suddenly restart during indexing or querying, it could be related to RAM/storage filling up, or AVX being unavailable on the system. AVX can be checked using `grep -i avx /proc/cpuinfo` command on the host system. If AVX is not available, the app will not work.
2. Look for issues in the diagnostic logs, the server logs and the docker container `nc_app_context_chat_container` logs. If unsure, open an issue in either of the repositories.
3. Check "Admin settings -> Context Chat" for statistics and information about the indexing process.

18.8.11 File access control rules not supported

In Nextcloud you can set up file access control rules using the [files_accesscontrol](https://apps.nextcloud.com/apps/files_accesscontrol) app to restrict access to certain files.

Context Chat does **not** follow these rules

It is thus possible for users who have been denied access to a document via the files_accesscontrol app to still gain access via Context Chat if the document is visible in the files app for the user in question.

18.8.12 Known Limitations

- Language models are likely to generate false information and should thus only be used in situations that are not critical. It's recommended to only use AI at the beginning of a creation process and not at the end, so that outputs of AI serve as a draft for example and not as final product. Always check the output of language models before using it and make sure whether it meets your use-case's quality requirements.
- Customer support is available upon request, however we can't solve false or problematic output, most performance issues, or other problems caused by the underlying model. Support is thus limited only to bugs directly caused by the implementation of the app (connectors, API, front-end, AppAPI).
- Files larger than 100MB are not supported
- Password protected PDFs or any other files are not supported. There will be error logs mentioning cryptography and AES in the docker container when such files are encountered but it is nothing to worry about, they will be simply ignored and the system will continue to function normally.
- External storages (through `files_external`) may not work as well as the local storage.

18.9 App: Context Agent (context_agent)

The *context_agent* app is the app that provides AI agent functionality in Nextcloud and acts as a backend for the *Nextcloud Assistant app*. Nextcloud can provide customer support upon request, please talk to your account manager for the possibilities.

When the Context Agent app is installed the AI Chat in Nextcloud Assistant will be able to interact with your Nextcloud apps via virtual integrations that are called "tools". They allow the Assistant to perform actions in your Nextcloud upon sending instructions in a chat message. Tool groups are only available if their requirements are met. They can be en- and disabled in the AI admin settings.

18.9.1 Currently implemented tools

Artificial intelligence tools

- Ask a question to context chat (requires *Context Chat*)
  - Example prompt: *"What is the company's sick leave process?"*
- Transcribe a media file (requires Transcribe audio task type enabled)
  - Example prompt: *"Can you transcribe the following file? https://mycloud.com/f/9825679"* (Can be selected via smart picker.)
- Generate documents (requires Nextcloud Office)
  - Example prompt: *"Can you generate me a slide deck for my presentation about cats?"*
  - Example prompt: *"Can you generate me a spreadsheet with some plausible numbers for countries and their population count?"*
  - Example prompt: *"Can you generate me a pdf with an outline about what to see in Berlin?"*
- Generate images (requires Image generation task type enabled)
  - Example prompt: *"Can you generate me an image of a cartoon drawing of a roman soldier typing something on a laptop?"*

Calendar tools

- List the user's calendars
  - Example prompt: *"List my calendars"*
- Schedule an event in the user's calendar
  - Example prompt: *"Schedule an event with Andrew tomorrow at noon."*
- Find free times in users' calendar
  - Example prompt: *"Find a free 1-hour slot for a meeting with me and Marco next week."*

Tasks tools

- Create a task
  - Example prompt: *"Create a task for grocery shopping with due date tomorrow."*
- List tasks
  - Example prompt: *"List my outstanding tasks"*
- Complete a task
  - Example prompt: *"Mark the grocery shopping task as completed."*

- Update a task's details
  - Example prompt: *"Change the priority of the grocery shopping task to the highest possible priority."*
  - Example prompt: *"Change the due date of my work report task to the beginning of next week."*
- Delete a task
  - Example prompt: *"Delete the grocery shopping task in my tasks."*

Circles/teams tools

- List circles
  - Example prompt: *"List all my teams."*
- List circle members
  - Example prompt: *"List all members of my Content Marketing team."*
- Create new circle
  - Example prompt: *"Create a new team called 'Hiking group'."*
- Add members to circles
  - Example prompt: *"Add Ralph to the Hiking group team."*
- Remove members from circles
  - Example prompt: *"Remove ralph from the Hiking group team."*
- Change circle details
  - Example prompt: *"Change the name of the Hiking group team to 'Outdoor group'."*
  - Example prompt: *"Add the following description to the Hiking group team: We go hiking together once a month. Come join us."*
- Delete a circle
  - Example prompt: *"Delete the Hiking group team."*
- Share a file with a circle
  - Example prompt: *"Share my Hiking plans.md file with the Hiking group team."*

Contacts tools

- Find a contact
  - Example prompt: *"What is Anna's email address?"*
- Find a user's ID
  - Example prompt: *"What is Ralph's userID?"*
- Find the current user's details
  - Example prompt: *"Where do I live?"*

Cookbook tools

- List recipes
  - Example prompt: *"List my recipes."*
- Search for recipes

  - Example prompt: *"Do I have any Spaghetti recipes?"*
- Get recipe details
  - Example prompt: *"Can you give me the details of my Spaghetti Carbonara recipe?"*
- Create a new recipe
  - Example prompt: *"Create a recipe for Guacamole in my cookbook."*
- Delete a recipe
  - Example prompt: *"Remove the Guacamole recipe from my cookbook."*
- List recipe categories
  - Example prompt: *"Which recipe categories do I have in my cookbook?"*

Deck tools

- List deck boards
  - Example prompt: *"List the deck boards I have access to."*
- Add a new card
  - Example prompt: *"Can you add a card with title 'Repair kitchen sink' to my Personal deck board?"*
- Add a label to a card
  - Example prompt: *"Can you add the label 'Urgent' to the 'repair kitchen sink' card in my personal deck board?"*
- Assign a card to a user
  - Example prompt: *"Can you assign the 'Repair kitchen sink' card in my Personal deck board to Andrew?"*
- Delete a card
  - Example prompt: *"Delete the 'Repair kitchen sink' card in my Personal deck board."*

Files tools

- Get contents of a file
  - Example prompt: *"Can you fetch the following file in my documents? Design/Planning.md"*
  - Example prompt: *"Can you fetch the following file in my documents? https://mycloud.com/f/98543234"*
- Retrieve folder tree
  - Example prompt: *"List my files."*
- Create a public link for a file or folder
  - Example prompt: *"Create a public link for the following file: Design/Planning.md"*
- Create a new file
  - Example prompt: *"Create a new file Ideas.md in my files and fill it with ideas for hiking destinations in the black forest."*
- Create a new folder
  - Example prompt: *"Create a new folder 'Hiking plans' in my files."*
- Move a file
  - Example prompt: *"Move the Ideas.md file into the Hiking plans folder."*

- Copy a file
  - Example prompt: *"Copy the Ideas.md file into my Notes folder."*
- Delete a file
  - Example prompt: *"Delete the Ideas.md file."*

Forms tools

- List all forms
  - Example prompt: *"List all the forms I have access to."*
- Get details of a form
  - Example prompt: *"Can you give me all details about the Retreat signup form?"*
- Add a question to a form
  - Example prompt: *"Add the following question to the retreat signup form: 'Number of days attending'."*
- Retrieve all responses of a form
  - Example prompt: *"List all responses to the Retreat signup form."*
- Update form settings
  - Example prompt: *"Make the Retreat signup form expire end of next week."*
- Delete a form
  - Example prompt: *"Delete the Retreat signup form."*

Search tools

All search providers in Nextcloud are also automatically available as tools.

- Search for files
  - Example prompt: *"List all the powerpoint presentations in my files with file ending pptx."*

Share tools

- List shares
  - Example prompt: *"List all files that were shared with me."*
  - Example prompt: *"List the shares of the Design/Ideas.md file."*
- Share a file or folder with a user
  - Example prompt: *"Share the Design/Ideas.md file with the user martin."*
- Share a file or folder with a group
  - Example prompt: *"Share the Design/Ideas.md file with the group Designers."*
- Update a share's permissions
  - Example prompt: *"Only allow martin read only access on the share of the Design/Ideas.md file."*
- Delete a share
  - Example prompt: *"Remove the share of the Design/Ideas.md file with martin."*
- List user groups
  - Example prompt: *"Which user groups are there?"*

- Retrieve share details
- Example prompt: *"Does martin have write access to the Design/Ideas.md file I shared with him?"*

Talk tools

- List the user's talk conversations (requires Talk)
  - Example prompt: *"List my talk conversations"*
- List messages in a talk conversation (requires Talk)
  - Example prompt: *"List the latest messages in my conversation with Andrew"*
- Send a message to a talk conversation (requires Talk)
  - Example prompt: *"Can you send a joke to Andrew in talk?"*
- Create a public talk conversation (requires Talk)
  - Example prompt: *"Can you create a new public talk conversation titled 'Press conference'?"*

Miscellaneous tools

- Get coordinates for an Address from Open Street Maps Nomatim
  - Example prompt: *"What are the coordinates for Berlin, Germany?"*
- Get the URL for a map of a location using Open Street Maps
  - Example prompt: *"Can you show me a map of New York, please"*
- Get the current weather at a location
  - Example prompt: *"How is the weather in Berlin?"*
- Search for youtube videos
  - Example prompt: *"Show me the youtube video of the Nextcloud hub 10 launch."*
- Search Duckduckgo
  - Example prompt: *"Show me search results for quick pasta recipes, please."*
- Send an email via Nextcloud Mail (requires Mail)
  - Example prompt: *"Send a test email from my carry@company.com account to Andrew@company.com"*
- Determine public transport routes (requires a HERE API key configured in the admin settings)
  - Example prompt: *"How can I get from Würzburg Hauptbahnhof to Berlin Hauptbahnhof?"*
- List all projects in OpenProject (requires the OpenProject integration)
  - Example prompt: *"List all my projects in OpenProject, please"*
- List all available assignees of a project in OpenProject (requires the OpenProject integration)
  - Example prompt: *"List all available assignees for the 'Product launch' project in OpenProject"*
- Create a new work package in a given project in OpenProject (requires the OpenProject integration) * Example prompt: *"Create a work package called 'Publish release video' in the 'Product launch' project in OpenProject"*

18.9.2 Combining tools

These tools can also be combined by the agent to fulfil tasks like the following:

- *"How is the weather where Andrew lives?"*
- Uses contacts to look up Andrew's address and then checks the weather
- *"How is the weather where I live?"*
- Look up the current user's address and then checks the weather
- *"Send an email from carry@company.com to Andrew"*
- Uses contacts to look up Andrew's email and then sends an email

- *"Which of my files are from Anna?"*
  - Looks up Anna's userID and searches for files that belong to her
- *"Send the content of my draft.md file to Andrew in Talk"*
  - Gets the content of the file and sends it in a 1-1 Talk conversation with Andrew

18.9.3 Custom Tools using MCP

Model Context Protocol (MCP) is a protocol that enables Large Language Models (LLMs) to interact with external data sources and tools. The Context Agent app allows administrators to extend its capabilities by adding custom services via MCP. This can be configured in the admin settings under "MCP Config," where you can provide a JSON configuration in the following format:

```
{
  "service-name": {
    "url": "https://service-url.com/endpoint",
    "transport": "streamable_http"
  }
}
```

18.9.4 Requirements

- This app is built as an External App and thus depends on AppAPI v3.1.0 or higher
- Nextcloud AIO is supported
- No GPU is necessary for Context Agent but one might be useful if you use it with a self-hosted provider like llm2
- CPU Sizing
  - At least 1GB of system RAM

18.9.5 Installation

0. Make sure the *Nextcloud Assistant app* is installed
1. *Install AppAPI and setup a Deploy Demon*
2. Install the "Context Agent" ExApp via the "Apps" page in the Nextcloud web admin user interface
3. Install a text generation backend like *llm2* or *integration_openai* via the "Apps" page in Nextcloud

Model requirements

This app requires underlying Large language models to support tool calling. The default model in *llm2* does support tool calling since version 2.4.0. Other models that may give good results are:

- Google Gemma 3 12B or higher
- Mistral 3 small 24B
- Qwen 2.5 8B or higher (May not work well with languages other than English)
- Watt Tool 8B or higher

See *llm2 documentation* on how to configure alternate models.

18.9.6 Using Nextcloud MCP Server

Context Agent exposes an MCP server that can be used by other large language models or applications to access the tools provided by Context Agent. The server will be available at *https://your-nextcloud-domain.com/index.php/apps/app_api/proxy/context_agent/mcp/*, and it requires authentication via an app password passed in the *Authorization* header. Ex: *Authorization: Bearer <app-password>*.

18.9.7 Scaling

It is currently not possible to scale this app, we are working on this.

18.9.8 App store

You can also find the app in our app store, where you can write a review: https://apps.nextcloud.com/apps/context_agent

18.9.9 Repository

You can find the app's code repository on GitHub where you can report bugs and contribute fixes and features: https://github.com/nextcloud/context_agent

Nextcloud customers should file bugs directly with our Support system.

18.9.10 Known Limitations

- Make sure to test the language model you are using in concert with this app for whether they meet the use-case's quality requirements
- Most models have difficulties with languages other than English. Some models sometimes answer in a different language than the one used by the user.
- Customer support is available upon request, however we can't solve false or problematic output, most performance issues, or other problems caused by the underlying model. Support is thus limited only to bugs directly caused by the implementation of the app (connectors, API, front-end, AppAPI). We still try to optimize this as far as possible, so if you encounter any false or problematic output, you can report it in a dedicated Github issue to help us improve this app.
- When multiple MCP services are configured that have tools with the same name undefined behavior will occur.
- Only remote MCP services are supported (streamable_http transport).
- MCP services that require different access tokens for each user are not currently supported.

18.10 App: Summary Bot (Talk chat summarize bot)

The *Summary Bot* app utilizes Large Language Model (LLM) providers in Nextcloud and can be added to a conversation in *Nextcloud Talk* to generate summaries from the chat messages of that room either on-demand or following a schedule. It can run on only open source or proprietary models either on-premises or in the cloud leveraging apps like Local large language model app or OpenAI and LocalAI integration app.

Nextcloud can provide customer support upon request, please talk to your account manager for the possibilities.

The app currently supports the following languages:

- English (en)

The quality of summaries depends directly on the quality of the underlying model. It is recommended to test the model for the desired use-case before applying it.

18.10.1 Requirements

- Minimal Nextcloud version: 30
- Docker
- AppAPI >= 3.0.0
- Talk
- Task Processing Provider like Local large language model app (llm2) or OpenAI and LocalAI integration app (integration_openai)

Space usage

- ~100MB

18.10.2 Installation

0. Make sure the following apps are installed:
    - Nextcloud AppAPI app
    - Nextcloud Talk app (Spreed)
    - One of the following AI model providers:
        - Nextcloud Local large language model app
        - Nextcloud OpenAI and LocalAI integration app
        - Nextcloud IBM watsonx.ai integration app

Setup (via App Store)

1. Install the *Summary Bot* app via the "Apps" page in Nextcloud
2. Enable the *Summary Bot* Bot for the selected Chatroom via the three dots menu of the Chatroom (The Bots settings are located inside the *Bots* section)

Setup (Manual)

After cloning this app *manually* (cloned via git to your apps directory) you will need to execute the following steps:

1. Change to the folder you have cloned the source to: .. code-block:

```
cd  /path/to/your/nextcloud/webroot/apps/summary_bot/
```

2. Build the docker image: .. code-block:

```
docker build --no-cache -f Dockerfile -t local_summary_bot .
```

3. Run the docker image:

Info:

- APP_VERSION environment variable should be equal to the version of the *Summary Bot* you are using
- NEXTCLOUD_URL environment variable must be set to your Nextcloud instance's URL, ensuring it's reachable by the docker image.

```
sudo docker run -ti -v /etc/localtime:/etc/localtime:ro -v /etc/timezone:/etc/
↪timezone:ro -e APP_ID=summary_bot -e APP_DISPLAY_NAME="Summary Bot" -e APP_HOST=0.0.
↪0.0 -e APP_PORT=9031 -e APP_SECRET=12345 -e APP_VERSION=1.0.0 -e NEXTCLOUD_URL='
↪<YOUR_NEXTCLOUD_URL_REACHABLE_FROM_INSIDE_DOCKER>' -p 9031:9031 local_summary_bot
```

4. Un-register the Summary Bot if its already installed

```
sudo -E -u www-data php occ app_api:app:unregister summary_bot
```

5. Register the Summary Bot so that your Nextcloud instance is aware of it

Info: Adjust the host value in the following example to the IP address of the docker container (for added security)

```
sudo -E -u www-data php occ app_api:app:register summary_bot manual_install --json-
↪info '{ "id": "summary_bot", "name": "Summary Bot", "daemon_config_name": "manual_
↪install", "version": "1.0.0", "secret": "12345", "host": "0.0.0.0", "port": 9031,
↪"scopes": ["AI_PROVIDERS", "TALK", "TALK_BOT"], "protocol": "http"}' --force-scopes␣
↪--wait-finish
```

6. Enable the *Summary Bot* for the selected Chatroom via the three dots menu of the Chatroom (The Bots settings are located inside the *Bots* section)

18.10.3 Usage

After enabling the *Summary Bot* in a Chatroom, you can test its functionality by simply sending the message below:

"@summary" or "@summary help"

18.10.4 App store

You can also find the app in our app store, where you can write a review: https://apps.nextcloud.com/apps/summary_bot

18.10.5 Repository

You can find the app's code repository on GitHub where you can report bugs and contribute fixes and features: https://github.com/nextcloud/summary_bot

Nextcloud customers should file bugs directly with our Customer Support.

18.10.6 Ethical AI Rating

The ethical rating of the *Summary Bot*, which utilizes a model for text processing through the Nextcloud Assistant app, is significantly influenced by the choice and implementation of the underlying model.

Learn more about the Nextcloud Ethical AI Rating in our blog.

18.10.7 Known Limitations

- The Summary Bot cannot access previous conversations, it only recognizes messages from the moment it was enabled in the chatroom.
- Summary of maximum 40000 characters is supported. This assumes the underlying model can handle this amount of text (which should be close to 16000 context length).
- Languages other than English are not supported. The underlying model may still be able to understand other languages.
- AI models may occasionally produce inaccurate information. Therefore, they should be employed with caution in non-critical scenarios. It's essential to verify the accuracy of the bot's output before application.
- Be aware that AI models can consume a significant amount of energy. It's advisable to consider this factor in the planning and operation of AI systems if hosted on-premises or sustainability is a concern.
- AI models can exhibit extended processing times when run on CPUs. For enhanced efficiency, utilizing GPU support is recommended to expedite request handling.
- Customer support is available upon request, however we can't solve false or problematic output (hallucinations), most performance issues, or other problems caused by the underlying models. Support is thus limited only to bugs directly caused by the implementation of the app (connectors, API, front-end, AppAPI)

18.11 App: Local Text-To-Speech (text2speech_kokoro)

The *text2speech_kokoro* app is one of the apps that provide Text-To-Speech functionality in Nextcloud and act as a speech generation backend for the *Nextcloud Assistant app* and *other apps making use of the core `Text-To-Speech Task type*. The *text2speech_kokoro* app specifically runs only open source models and does so entirely on-premises. Nextcloud can provide customer support upon request, please talk to your account manager for the possibilities.

This app uses Kokoro under the hood.

The used model supports the following languages:

- American English
- British English
- Spanish
- French
- Italian
- Hindi
- Portuguese
- Japanese
- Mandarin

18.11.1 Requirements

- Minimal Nextcloud version: 31
- This app is built as an External App and thus depends on AppAPI v2.3.0
- Nextcloud AIO is supported
- We currently support x86_64 CPUs
- We do not support GPUs
- CPU Sizing
  - The more cores you have and the more powerful the CPU the better, we recommend around 10 cores
  - The app will hog all cores by default, so it is usually better to run it on a separate machine
  - 800MB RAM

18.11.2 Installation

0. Make sure the *Nextcloud Assistant app* is installed
1. *Install AppAPI and setup a Deploy Demon*
2. Install the *text2speech_kokoro* "Local Text-To-Speech" ExApp via the "Apps" page in the Nextcloud web admin user interface

18.11.3 Scaling

It is currently not possible to scale this app, we are working on this. Based on our calculations an instance has a rough capacity of 4h of transcription throughput per minute (measured with 8 CPU threads on an Intel(R) Xeon(R) Gold 6226R). It is unclear how close to real-world usage this number is, so we do appreciate real-world feedback on this.

18.11.4 App store

You can also find this app in our app store, where you can write a review: https://apps.nextcloud.com/apps/text2speech_kokoro

18.11.5 Repository

You can find the app's code repository on GitHub where you can report bugs and contribute fixes and features: https://github.com/nextcloud/text2speech_kokoro

Nextcloud customers should file bugs directly with our customer support.

18.11.6 Known Limitations

- We currently only support languages supported by the underlying Kokoro model
- The Kokoro models perform unevenly across languages, and may show lower accuracy on low-resource and/or low-discoverability languages or languages where there was less training data available.
- Make sure to test the language model you are using it for whether it meets the use-case's quality requirements
- Customer support is available upon request, however we can't solve false or problematic output, most performance issues, or other problems caused by the underlying model. Support is thus limited only to bugs directly caused by the implementation of the app (connectors, API, front-end, AppAPI)

18.12 App: Live Transcription in Nextcloud Talk (live_transcription)

This app provides live transcription of speech in Nextcloud Talk calls using open source AI models provided by Vosk. The transcription is done on your own server, preserving your privacy and data sovereignty.

A good set of language models are auto-downloaded. They include Arabic, Arabic (Tunisian), Breton, Catalan, Czech, German, English, Esperanto, Spanish, Persian (Farsi), French, Hindi, Italian, Japanese, Kazakh, Korean, Dutch, Polish, Portuguese (Brazilian), Russian, Telegu, Tajik, Turkish, Ukrainian, Uzbek, Vietnamese and Chinese.

18.12.1 Installation

1. Make sure the Nextcloud Talk app is installed.
2. Make sure the High-Performance Backend (latest or released after September 2025) is installed and configured in Nextcloud Talk settings. See the Nextcloud Talk install manual for more information.
3. Setup a *Deploy Daemon* in AppAPI Admin settings.
4. Install the **live_transcription** app via the "Apps" page in Nextcloud, or by executing

```
occ app_api:app:register live_transcription \
  --env LT_HPB_URL=wss://cloud.example.com/standalone-signaling/spreed \
  --env LT_INTERNAL_SECRET=1234 \
  --wait-finish
```

Note

Environment variables and mounts can be set during the app installation from the "Deploy Options" button. The models are stored in a persistent volume at `/nc_app_live_transcription_data`. This volume is created automatically during the installation but you can also mount your own volume there. As the name suggests, this volume is persistent and will not be deleted when the app is updated or uninstalled (without removing data).

Important

The environment variables `LT_HPB_URL` and `LT_INTERNAL_SECRET` must be set in the Deploy Options, and the High-Performance Backend must be functionally configured in Nextcloud Talk settings for the app to work.

18.12.2 Requirements

- Nextcloud AIO is supported
- We currently support NVIDIA GPUs and x86_64 CPUs. Only CPU-based transcription is supported and works well on modern x86 CPUs.
- CUDA >= v12.4.1 on your host system for GPU-based transcription
- GPU Sizing
  - A NVIDIA GPU with at least 10 GB VRAM
  - 16 GB of system RAM should be enough for one or two concurrent calls
- CPU Sizing
  - x86 CPU with 4 threads. Additional 2 threads per concurrent call.
  - 16 GB of RAM should be enough for one or two concurrent calls

- **Space usage**
  - ~ 2.8 GB for the docker container
  - ~ 6.0 GB for the default models

> **Note**
>
> We currently have very little real-world experience running this software on production instances. The above sizing recommendations come from our estimates and are not real-world benchmarks. Actual requirements will vary based on factors such as the number of concurrent calls, audio quality, and selected languages. Please do thorough testing to confirm your hardware meets your needs.

18.12.3 Logs

Warnings and errors are logged to the main Nextcloud server logs.
To inspect the detailed JSON logs for lower levels, the following commands can help.

To view docker stdout/err logs:

```
docker logs -f -n400 nc_app_live_transcription
```

To view the JSON logs:
The logs are rotated when file size exceeds 20 MiB. The older log files are named `lt.log.1`, `lt.log.2`, and so on.

```
docker exec -it nc_app_live_transcription tail -f -n400 /nc_app_live_transcription_
↪data/logs/lt.log
```

To download the JSON logs:

```
docker cp nc_app_live_transcription:/nc_app_live_transcription_data/logs/ /tmp/nc_app_
↪live_transcription_logs
```

18.12.4 App store

You can also find the app in our app store, where you can write a review: https://apps.nextcloud.com/apps/live_transcription

18.12.5 Repository

You can find the app's code repository on GitHub where you can report bugs and contribute fixes and features: https://github.com/nextcloud/live_transcription

Nextcloud customers should file bugs directly with our Customer Support.

18.13 AI as a Service

At Nextcloud, we focus on creating on-premise AI apps that run fully self-hosted on your own servers in order to preserve your privacy and data sovereignty. However, you can also offload these resource-heavy tasks to an "AI as a Service"

provider offering API access in exchange for payment. Examples of such providers are OpenAI, with its ChatGPT APIs providing language model access among other APIs, as well as Replicate and IBM watsonx.

18.13.1 Installation

In order to use these providers you will need to install the respective app from the app store:

- `integration_openai`
- `integration_replicate`
- `integration_watsonx`

You can then add your account information, set rate limits, and set the providers live in the "Artificial intelligence" section of the administration settings.

Optionally (but recommended), setup background workers for faster pickup of tasks. See *the relevant section in AI Overview* for more information.

18.13.2 OpenAI integration

With this application, you can also connect to a self-hosted LocalAI or Ollama instance or to any service that implements an API similar enough to the OpenAI API, for example IONOS AI Model Hub, Plusserver, Groqcloud, MistralAI or Together AI.

Do note, however, that we test the Assistant tasks that this app implements only with OpenAI models and only against the OpenAI API, we thus cannot guarantee other models and APIs will work. Some APIs claiming to be compatible with OpenAI might not be fully compatible so we cannot guarantee that they will work with this app.

18.13.3 IBM watsonx.ai integration

With this application, you can also connect to a self-hosted cluster running the IBM watsonx.ai software.

Do note, however, that we test the Assistant tasks that this app implements only with the provided foundation models and only against IBM Cloud servers. We thus cannot guarantee that other models or server instances will work.

18.13.4 Improve performance

Prompts from these apps can have a delay of up to 5 minutes. This can be optimized and more information can be found in *the relevant section in AI Overview*.

18.14 Insight and debugging

In order to gain insights and debug AI tasks, there are a number of occ commands available in the *taskprocessing* namespace.

All commands listed here accept an *–output* parameter that can be set to *plain*, *json* or *json_pretty*.

Tasks are retained in the database for 6 months. Note, however, that there is no strict write-only guarantee for these logs. This means Nextcloud will not change the task logs in the database once the task has ended, but any administrator with database access has the power to change them.

18.14.1 Get a task by id

```
$ occ taskprocessing:task:get <task-id>
```

For example

```
$ occ taskprocessing:task:get --output=json_pretty 42
{
  "id": 1,
  "type": "core:text2text:chat",
  "lastUpdated": 1759739466,
  "status": "STATUS_SUCCESSFUL",
  "userId": "admin",
  "appId": "assistant:chatty-llm",
  "input": {
    "system_prompt": "This is a conversation in a specific language between the user␣
↪and you, Nextcloud Assistant. You are a kind, polite and helpful AI that helps the␣
↪user to the best of its abilities. If you do not understand something, you will ask␣
↪for clarification. Detect the language that the user is using. Make sure to use the␣
↪same language in your response. Do not mention the language explicitly.",
    "input": "What's the weather in Berlin today?",
    "history": []
  },
  "output": {
    "output": "I'm happy to help, but I'm a large language model, I don't have real-
↪time access to current weather conditions. However, I can suggest checking a␣
↪reliable weather website or app, such as AccuWeather or OpenWeatherMap, for the␣
↪most up-to-date information on the weather in Karlsruhe today. Would you like me to␣
↪help with anything else?"
  },
  "customId": "chatty-llm:1",
  "completionExpectedAt": 1759739513,
  "progress": 1,
  "scheduledAt": 1759739453,
  "startedAt": 1759739455,
  "endedAt": 1759739466,
  "allowCleanup": true,
  "error_message": null
}
```

Each task has the following fields:

- *id* The internal ID of the task, also referenced in user-facing error messages in case something goes wrong
- *type* The type of the task
- *status* The current status of the task (can be either *"STATUS_CANCELLED"*, *"STATUS_FAILED"*, *"STATUS_SUCCESSFUL"*, *"STATUS_SCHEDULED"*, *"STATUS_RUNNING"*, or *"STATUS_UNKNOWN"*)
- *userId* The Id of the user who requested the task
- *lastUpdated* When the task was last updated
- *scheduledAt* When the task was scheduled/created
- *startedAt* When the task was started to be processed by the set task processing provider
- *completionExpectedAt* When the system expects/expected the task to be finished
- *endedAt* When the task finished be it successfully or unsuccessfully
- *appid* The ID of the app that scheduled the task
- *input* The values that were part of the task input

- *output* The values that were part of the task output
- *error_message* The error message in case the task failed

18.14.2 List and filter tasks

```
$ occ taskprocessing:task:list [options]

-u, --userIdFilter[=USERIDFILTER]        only get the tasks for one user ID
-t, --type[=TYPE]                        only get the tasks for one task type
    --appId[=APPID]                      only get the tasks for one app ID
    --customID[=CUSTOMID]                only get the tasks for one custom ID
-s, --status[=STATUS]                    only get the tests that have a specific␣
↪status
    --scheduledAfter[=SCHEDULEDAFTER]    only get the tasks that were scheduled after␣
↪a specific date (Unix timestamp)
    --endedBefore[=ENDEDBEFORE]          only get the tasks that ended before a␣
↪specific date (Unix timestamp)
```

For example

```
$ occ taskprocessing:task:list --output=json_pretty --status=3 --
↪scheduledAfter=1759740266 --endedBefore=1759743900
[
  {
     ...
  }
]
```

CHAPTER

NINETEEN

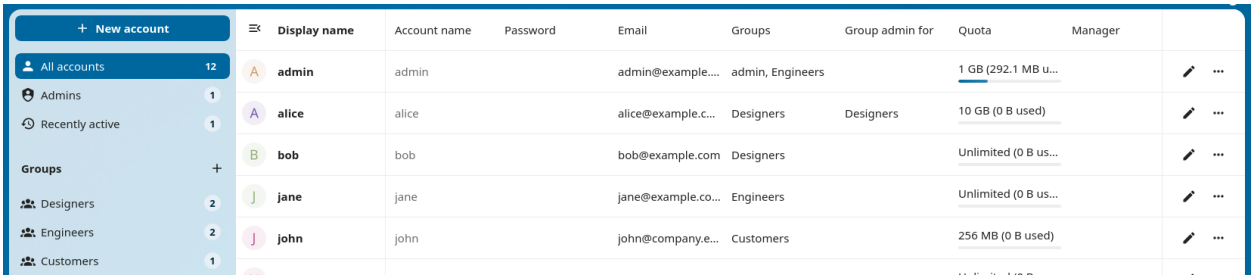
USER MANAGEMENT

19.1 User management

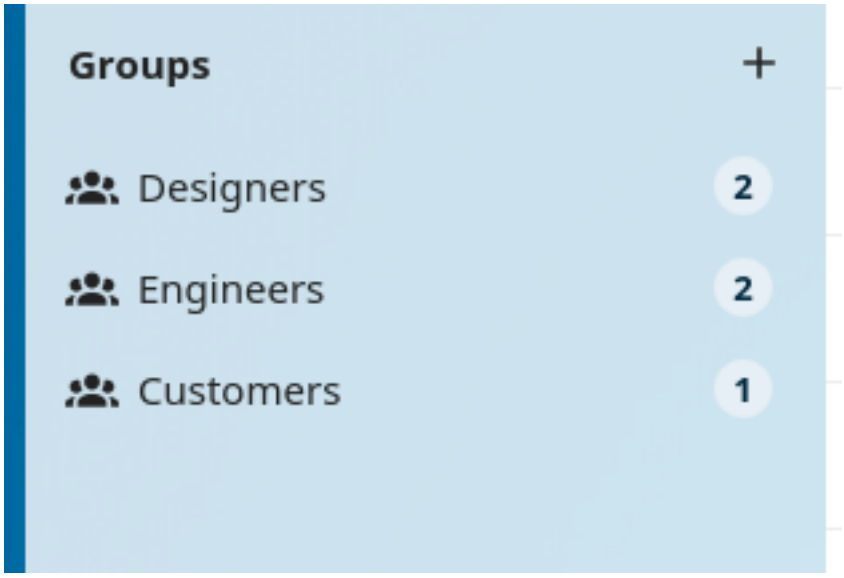
On the User management page of your Nextcloud Web UI you can:

- Create new users
- View all of your users in a single scrolling window
- Filter users by group
- See what groups they belong to
- Edit their full names and passwords
- See their data storage locations
- View and set quotas
- Create and edit their email addresses
- Send an automatic email notification to new users
- Disable and Enable users
- Delete them with a single click

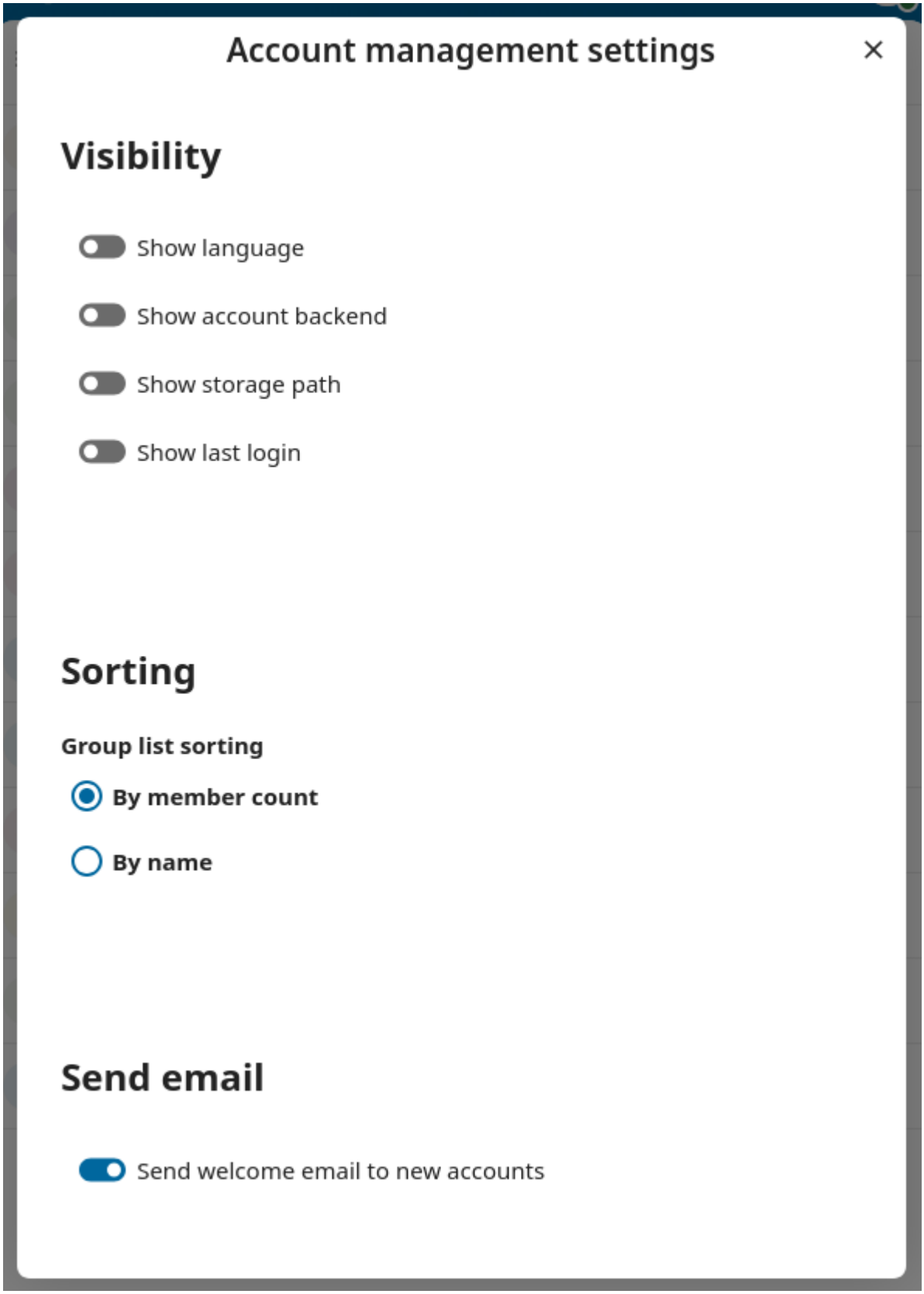
The default view displays basic information about your users.



The Group filters on the left sidebar lets you quickly filter users by their group memberships, and create new groups.



Click the gear icon on the lower left sidebar to set a default storage quota, and to display additional fields: **Show storage location, Show last log in, Show user backend, Send email to new users,** and **Show email address**.


Account management settings
Visibility
Show language
Show account backend
Show storage path
Show last login
Sorting
Group list sorting
By member count
By name
Send email
Send welcome email to new accounts

User accounts have the following properties:

Login Name (Username)
The unique ID of a Nextcloud user, and it cannot be changed.

Full Name
The user's display name that appears on file shares, the Nextcloud Web interface, and emails. Admins and users may change the Full Name anytime. If the Full Name is not set it defaults to the login name.

Password
The admin sets the new user's first password. Both the user and the admin can change the user's password at anytime.

Email address
You can set an email address for a user. This address can be used when you first set-up an account so the user receive a mail asking them to create a password if none is provided. This address can be used for password reset request.

Groups
You may create groups, and assign group memberships to users. By default new users are not assigned to any groups.

Group Admin
Group admins are granted administrative privileges on specific groups, and can create and remove users from their groups. This means they can modify the username, password, email, quota, etc. of members of the group. Group admins are not allowed to add existing users to their groups.

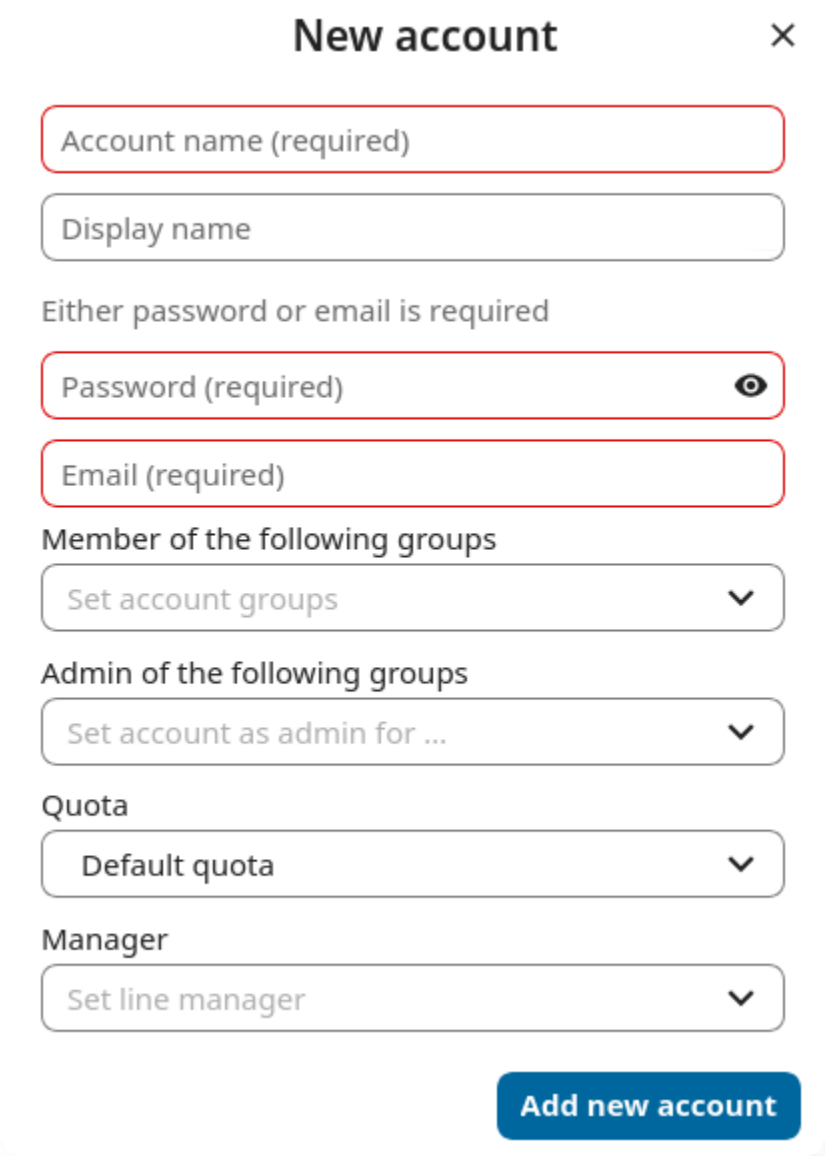
Quota
The maximum disk space assigned to each user. Any user that exceeds the quota cannot upload or sync data. You have the option to include external storage in user quotas.

Manager
Every user can have one organizational manager. The manager property goes into the system address book card of the user and is used for the Contacts app's organization chart, for example. Setting a manager does **not** change any authorization level of the user or their manager.

19.1.1 Creating a new user

To create a user account:

- Enter the new user's **Login Name** and their initial **Password**
- Optionally, assign **Groups** memberships
- Click the **Create** button



Login names may contain letters (a-z, A-Z), numbers (0-9), dashes (-), underscores (_), periods (.), spaces ( ) and at signs (@). After creating the user, you may fill in their **Full Name** if it is different than the login name, or leave it for the user to complete.

If you have checked **Send email to new user** in the control panel on the lower left sidebar, you may also enter the new user's email address, and Nextcloud will automatically send them a notification with their new login information. You may edit this email using the email template editor on your Admin page (see *Email*).

If you check the **Send email to new user** checkbox, you can leave the **Password** field empty. The user will receive an activation email to set their own password.

19.1.2 Reset a user's password

You cannot recover a user's password, but you can set a new one:

- Hover your cursor over the user's **Password** field
- Click on the **pencil icon**

- Enter the user's new password in the password field, and remember to provide the user with their password

If you have encryption enabled, there are special considerations for user password resets. Please see *Server-side Encryption*.

19.1.3 Renaming a user

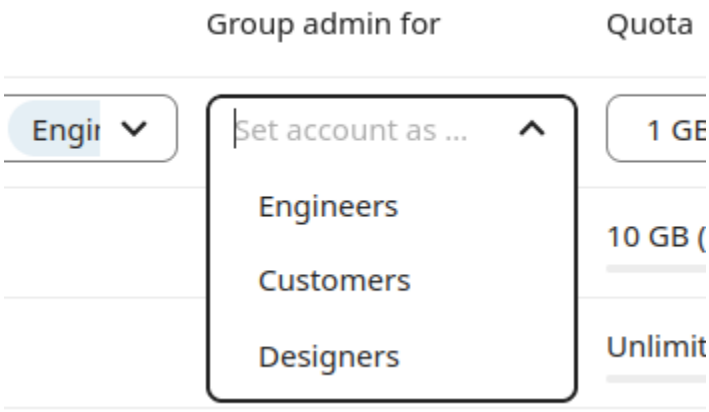
Each Nextcloud user has two names: a unique **Login Name** used for authentication, and a **Full Name**, which is their display name. You can edit the display name of a user, but you cannot change the login name of any user.

To set or change a user's display name:

- Hover your cursor over the user's **Full Name** field
- Click on the **Pencil icon**
- Enter the user's new display name

19.1.4 Granting administrator privileges to a user

Nextcloud has two types of administrators: **Super Administrators** and **Group Administrators**. Group administrators have the rights to create, edit and delete users in their assigned groups. Group administrators cannot access system settings, or add or modify users in the groups that they are not **Group Administrators** for. Use the dropdown menus in the **Group Admin** column to assign group admin privileges.



Super Administrators have full rights on your Nextcloud server, and can access and modify all settings. To assign the **Super Administrators** role to a user, simply add them to the `admin` group.

19.1.5 Managing groups

You can assign new users to groups when you create them, and create new groups when you create new users. You may also use the **Add Group** button at the top of the left pane to create new groups. New group members will immediately have access to file shares that belong to their new groups.

19.1.6 Setting Storage quotas

Click the gear on the lower left pane to set a default storage quota. This is automatically applied to new users. You may assign a different quota to any user by selecting from the **Quota** dropdown, selecting either a preset value or entering a custom value. When you create custom quotas, use the normal abbreviations for your storage values such as 500 MB, 5 GB, 5 TB, and so on.

You now have a configurable option in `config.php` that controls whether external storage is counted against user's quotas. This is still experimental, and may not work as expected. The default is to not count external storage as part of user storage quotas. If you prefer to include it, then change the default `false` to `true`.

```
'quota_include_external_storage' => false,
```

Note

If an external storage is defined as root, the quota will not be calculable and will be **ignored**.

Metadata (such as thumbnails, temporary files, and encryption keys) takes up about 10% of disk space, but is not counted against user quotas. Users can check their used and available space on their Personal pages. Only files that originate with users count against their quotas, and not files shared with them that originate from other users. For example, if you upload files to a different user's share, those files count against your quota. If you re-share a file that another user shared with you, that file does not count against your quota, but the originating user's.

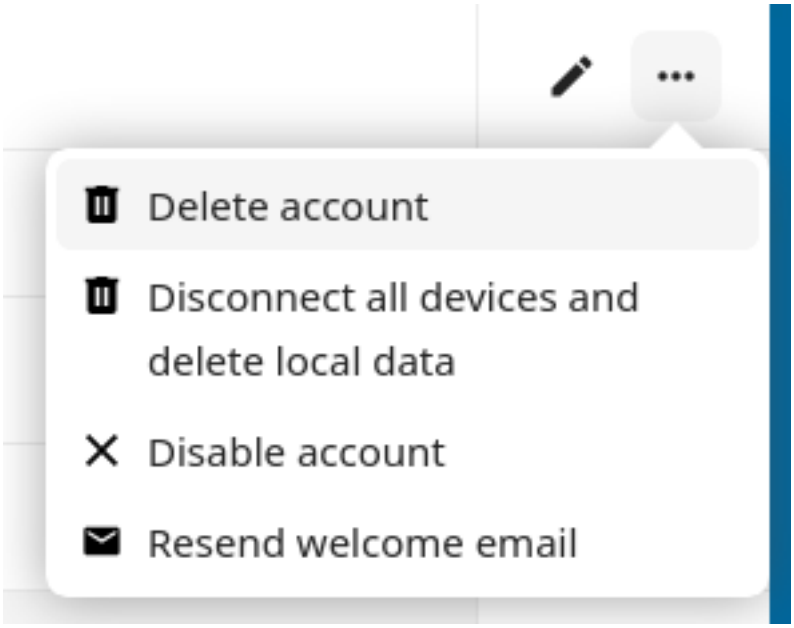
Encrypted files are a little larger than unencrypted files; the unencrypted size is calculated against the user's quota.

Deleted files that are still in the trash bin do not count against quotas. The trash bin is set at 50% of quota. Deleted file aging is set at 30 days. When deleted files exceed 50% of quota then the oldest files are removed until the total is below 50%.

When version control is enabled, the older file versions are not counted against quotas.

When a user creates a public share via URL, and allows uploads, any uploaded files count against that user's quota.

19.1.7 Disable and enable users



Sometimes you may want to disable a user without permanently deleting their settings and files. The user can be activated any time again, without data-loss.

Hover your cursor over their name on the **Users** page until the "…"-menu icon appears at the far right. After clicking on it, you will see the **Disable** option.

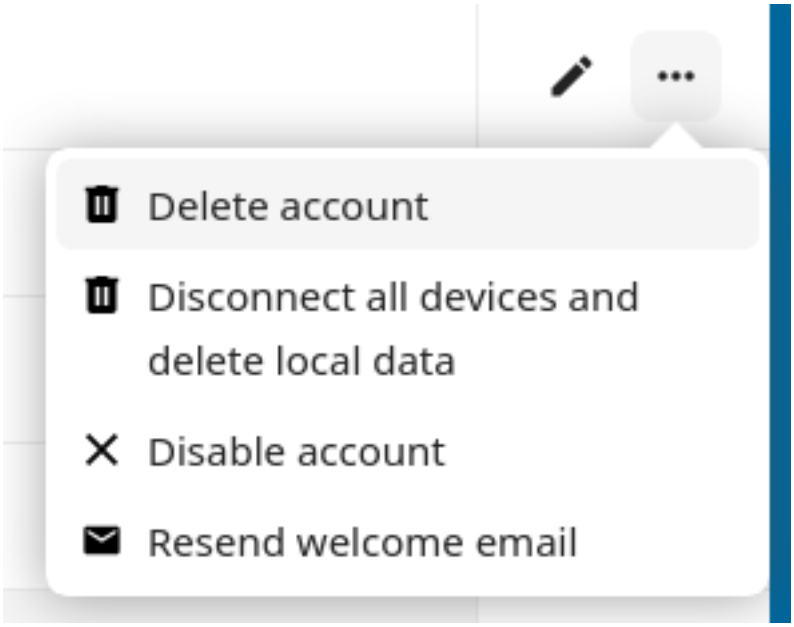
The user will no longer be able to access their Nextcloud until you enable them again. Also all external shares, via public link or email, will not be accessible. Internal shares will still be working, so that other users on Nextcloud can continue working.

If you wish for internal shares to be disabled as well when a user is disabled, activate the configuration option files_sharing:hide_disabled_user_shares:

```
occ config:app:set files_sharing hide_disabled_user_shares --value yes
```

You will find all disabled users in the **disabled**-section on the left pane. Enabling users is as easy as disabling them. Just click on the "…"-menu, and select **Enable**.

19.1.8 Deleting users



Deleting a user is easy: hover your cursor over their name on the **Users** page until the "…"-menu icon appears at the far right. After clicking on it, you will see the **Delete** option. Clicking on it, deletes a user with all their data immediately.

You'll see an undo button at the top of the page, which remains for some seconds. When the undo button is gone you cannot recover the deleted user.

All of the files owned by the user are deleted as well, including all files they have shared. If you need to preserve the user's files and shares, you must first download them from your Nextcloud Files page, which compresses them into a zip file, or use a sync client to copy them to your local computer. See *File Sharing* to learn how to create persistent file shares that survive user deletions.

19.2 Resetting a lost admin password

The normal ways to recover a lost password are:

1. Click the password reset link on the login screen; this appears after a failed login attempt. This works only if you have entered your email address on your Personal page in the Nextcloud Web interface, so that the Nextcloud server can email a reset link to you.
2. Ask another Nextcloud server admin to reset it for you.

If neither of these is an option, then you have a third option, and that is using the `occ` command. See *Using the occ command* to learn more about using the `occ` command.

```
$ sudo -E -u www-data php /var/www/nextcloud/occ user:resetpassword admin
Enter a new password:
Confirm the new password:
Successfully reset password for admin
```

If your Nextcloud username is not `admin`, then substitute your Nextcloud username.

19.3 Resetting a user password

The Nextcloud login screen displays a **Wrong password. Reset it?** message after a user enters an incorrect password, and then Nextcloud automatically resets their password. However, if you are using a read-only authentication backend such as LDAP or Active Directory, this will not work. In this case you may specify a custom URL in your `config.php` file to direct your user to a server that can handle an automatic reset:

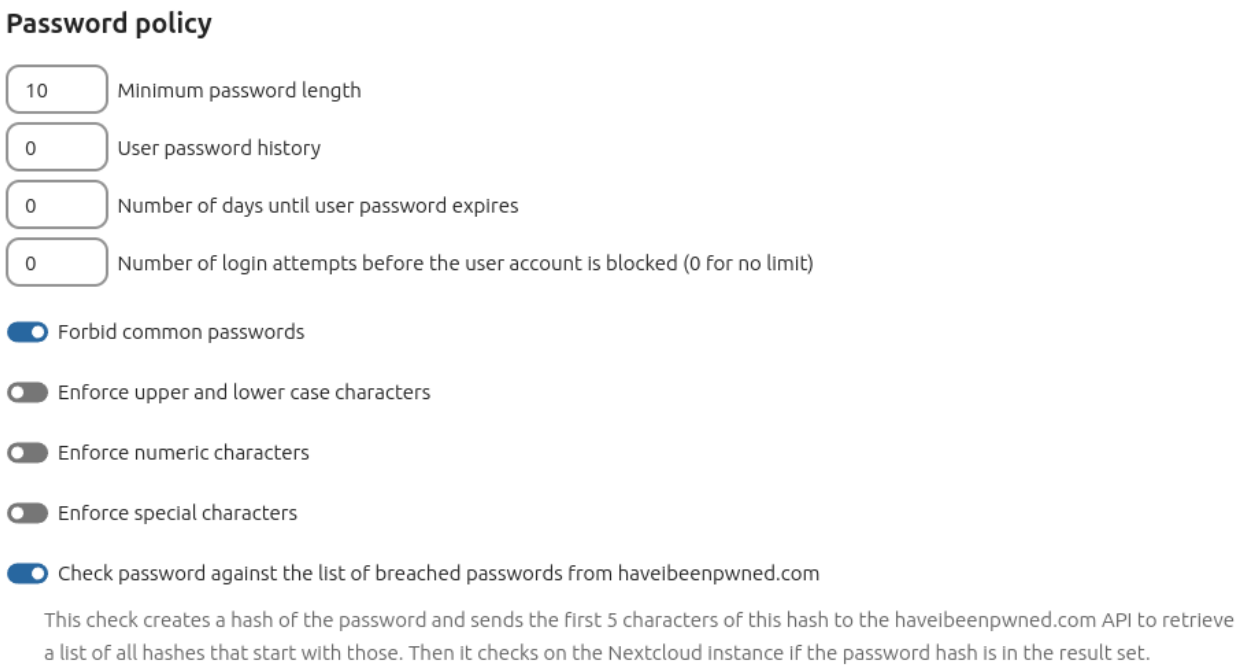
```
'lost_password_link' => 'https://example.org/link/to/password/reset',
```

19.4 User password policy

A password policy is a set of rules designed to enhance computer security by encouraging users to employ strong passwords and use them properly.

In the security-section of your administrator-settings you can configure

- a minimal length of a password. Default is 10 characters.
- a password history
- a password expiration period
- a lockout policy
- to forbid common passwords like ‘password’ or ‘login’.
- to enforce upper and lower case characters
- to enforce numeric characters
- to enforce special characters like ! or :
- to check the password against the list of breached passwords from haveibeenpwnd.com (hashed check via haveibeenpwnd.com-API)



19.5 Authentication

19.5.1 App passwords

App passwords allow users to authenticate multiple client applications against their Nextcloud account without giving the application the login password. App passwords are mandatory for accounts with *two-factor authentication* enabled.

Some clients support *remote wipe*, which makes the connected application delete its local data.

Automated clean-up

Added in version 30.

Nextcloud will delete unused passwords. Passwords set for *remote wipe* are deleted after 60 days of no usage. App passwords of client applications are deleted after 365 days of no usage.

The time spans can be overwritten with configuration:

```
sudo -E -u www-data php occ config:system:set token_auth_wipe_token_retention --
↪type=int --value 2592000 # 60*60*24*30 - 30 days
sudo -E -u www-data php occ config:system:set token_auth_token_retention --type=int --
↪value 63072000     # 60*60*24*365*2 - 2 years
```

Values are set in **seconds**.

19.6 Two-factor authentication

Two-factor authentication adds an additional layer of security to user accounts. In order to log in on an account when two-factor authentication (2FA) is enabled, you must provide both the login password and another factor.

To use 2FA two things must happen:

- At least one 2FA provider must be enabled by the administrator.

- A user must activate 2FA on their account (or) the administrator must enforce the use of 2FA.

Both steps are described below.

19.6.1 Enabling two-factor authentication

2FA in Nextcloud is pluggable, meaning that various 2FA providers can be used to support different types of factors. Three providers are automatically installed (but may need to be enabled):

Two-Factor TOTP Provider

- A 2FA factor provider that enables the use of a TOTP (RFC 6238) app installed on a phone (or other device) to be used as the secondary factor
- Compatible with any RFC 6238 compliant TOTP client app (such as Aegis or Google Authenticator).
- Disabled by default. Go to *Apps->Disabled apps* and find *Two-Factor TOTP Provider* to enable this factor.

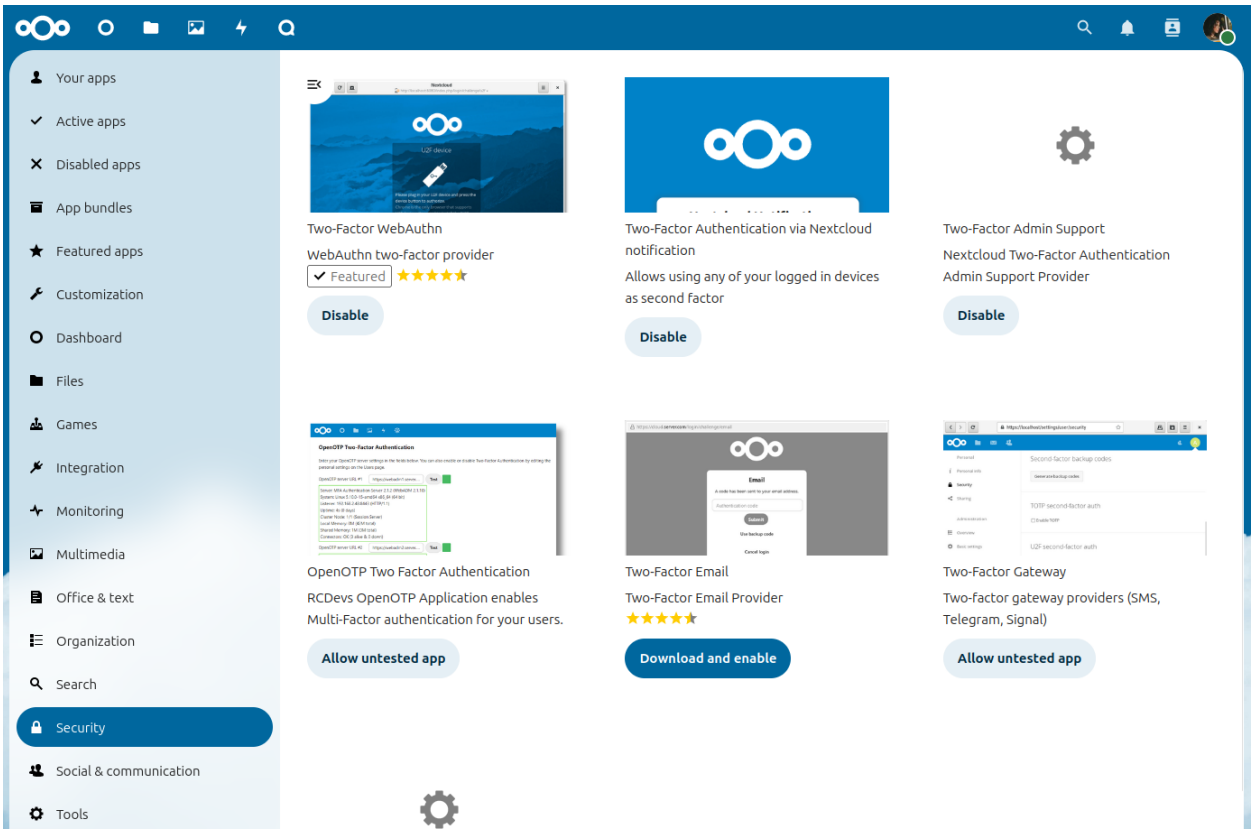
Two-Factor Authentication via Nextcloud notifications

- A 2FA factor provider that enables the use of a logged in device as the secondary factor.
- Disabled by default. Go to *Apps->Disabled apps* and find *Two-Factor Authentication via Nextcloud notification* to enable this factor.

Two-Factor Backup Codes

- A special 2FA factor provider enables users to generate backup codes.
- Facilitates recovery of access if a 2FA device is unavailable (i.e. gets stolen or is not working).
- Generates ten backup codes (which can, of course, only be used once).
- Always enabled.

Other 2FA providers may be found in the App Store.



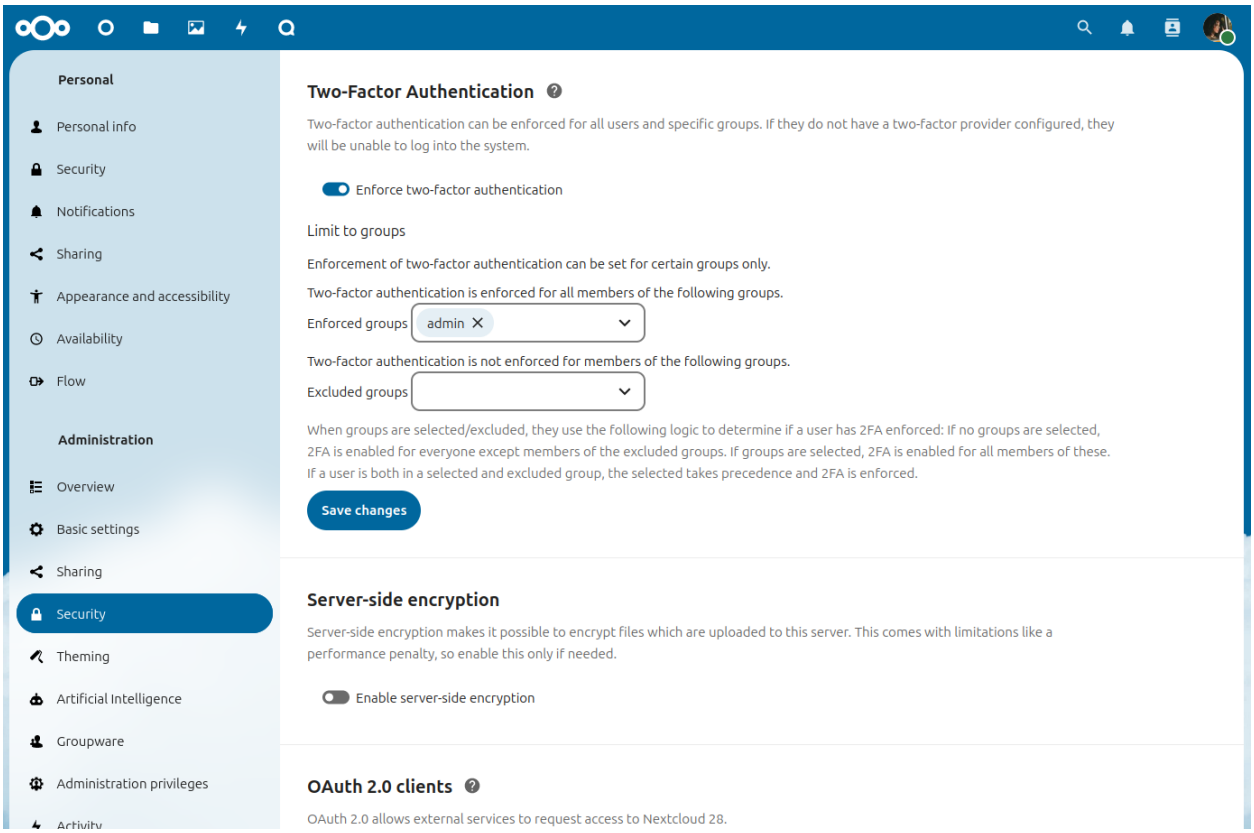
Developers can also implement new two-factor provider apps.

19.6.2 Enforcing two-factor authentication

By default 2FA is *optional*, hence users are given the choice whether to enable it for their account under their personal settings. Admins may, however, enforce the use of 2FA.

Enforcement is possible system-wide (all users) or for selected groups only. Select groups can also be excluded from 2FA requirements.

These settings can be found under *Administration Settings->Security*.



When groups are selected/excluded, they use the following logic to determine if a user has 2FA enforced:

- If no groups are selected, 2FA is enabled for everyone except members of the excluded groups
- If groups are selected, 2FA is enabled for all members of these. If a user is both in a selected *and* excluded group, the selected takes precedence and 2FA is enforced.

19.6.3 Provider removal

Nextcloud keeps records about the enabled two-factor authentication providers of every user. If a provider is simply removed/*disabled*, Nextcloud will still consider the provider active for the user at login and show a warning like *Could not load at least one of your enabled two-factor auth methods*.

The associations of removed providers can be cleaned up via *occ*:

```
sudo -E -u www-data php occ twofactorauth:cleanup <provider_id>
```

Warning

This operation is irreversible. Only run it for providers you do not intend to enable again as then you have to setup the configuration for all users from scratch.

19.6.4 Disabling two-factor authentication

Two-factor providers can be disabled via *occ*:

```
sudo -E -u www-data php occ twofactorauth:disable <uid> <provider_id>
```

This can be useful if the user forgot or lost their second factor. Afterwards users are free to enable this provider again via their personal settings.

Note

This operation has to be supported by the provider. If this support is missing, Nextcloud will abort and show an error.

It is also possible to check the current two-factor user status via *occ*:

```
sudo -E -u www-data php occ twofactorauth:state <uid>
```

19.7 User authentication with LDAP

Nextcloud ships with an LDAP application to allow LDAP users (including Active Directory) to appear in your Nextcloud user listings. These users will authenticate to Nextcloud with their LDAP credentials, so you don't have to create separate Nextcloud user accounts for them. You will manage their Nextcloud group memberships, quotas, and sharing permissions just like any other Nextcloud user.

Note

The PHP LDAP module is required; this is supplied by `php-ldap` on most distributions.

The LDAP application supports:

- LDAP group support
- File sharing with Nextcloud users and groups
- Access via WebDAV and Nextcloud Desktop Client
- Versioning, external Storage and all other Nextcloud features
- Seamless connectivity to Active Directory, with no extra configuration required
- Support for primary groups in Active Directory
- Auto-detection of LDAP attributes such as base DN, email, and the LDAP server port number
- Only read access to your LDAP (edit or delete of users on your LDAP is not supported)
- Optional: Allow users to change their LDAP password from Nextcloud

Note

A non-blocking or correctly configured SELinux setup is needed for the LDAP backend to work. Please refer to the *SELinux configuration*.

19.7.1 Configuration

First enable the `LDAP user and group backend` app on the Apps page in Nextcloud. Then go to your Admin page to configure it.

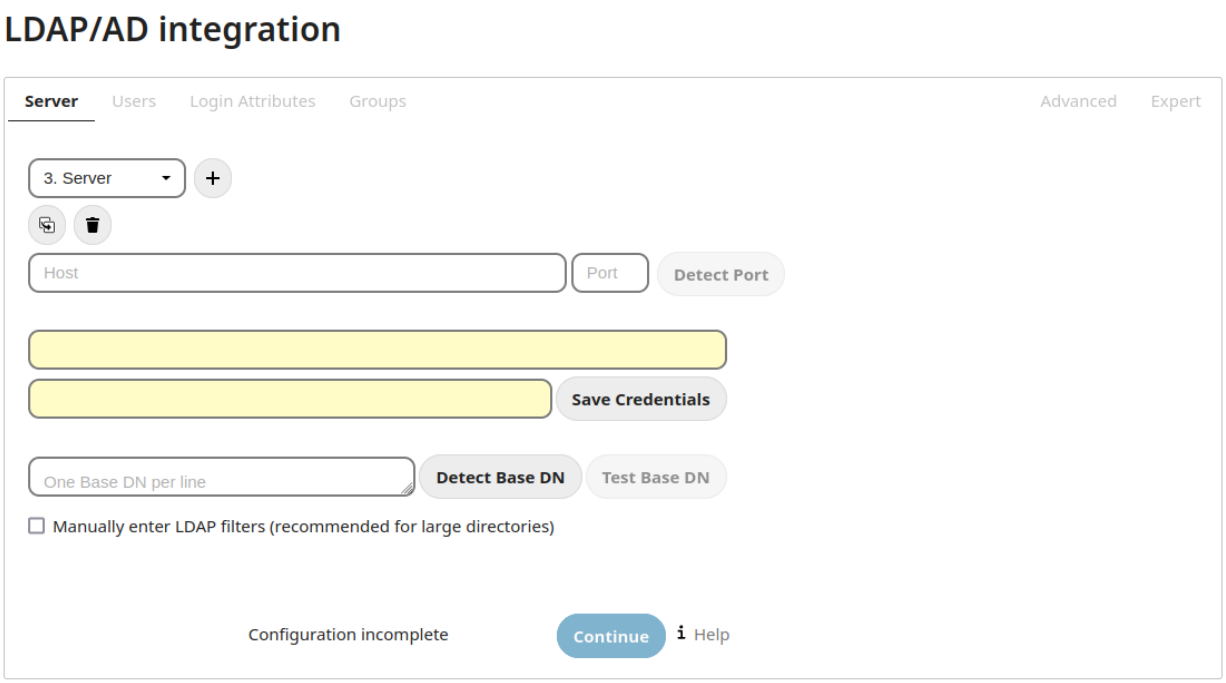
The LDAP configuration panel has four tabs. A correctly completed first tab ("Server") is mandatory to access the other tabs. A green indicator lights when the configuration is correct. Hover your cursor over the fields to see some pop-up tooltips.

Server tab

Start with the Server tab. You may configure multiple servers if you have them.

> **Note**
>
> Do not configure any failover LDAP hosts here. See *Advanced settings* for instructions instead.

At a minimum you must supply the LDAP server's hostname. If your server requires authentication, enter your credentials on this tab. Nextcloud will then attempt to auto-detect the server's port and base DN. The base DN and port are mandatory, so if Nextcloud cannot detect them you must enter them manually.



Server configuration:
: Configure one or more LDAP servers. Click the **Delete Configuration** button to remove the active configuration.

Host:
: The host name or IP address of the LDAP server. It can also be a **ldaps://** URI. If you enter the port number, it speeds up server detection.

  Examples:

  - *directory.my-company.com*
  - *ldaps://directory.my-company.com*

- *directory.my-company.com:9876*

Port:
The port on which to connect to the LDAP server. The field is disabled in the beginning of a new configuration. If the LDAP server is running on a standard port, the port will be detected automatically. If you are using a non-standard port, Nextcloud will attempt to detect it. If this fails you must enter the port number manually.

Example:

- *389*

User DN:
The name as DN of a user who has permissions to do searches in the LDAP directory. Leave it empty for anonymous access. We recommend that you have a special LDAP system user for this.

Example:

- *uid=nextcloudsystemuser,cn=sysusers,dc=my-company,dc=com*

Password:
The password for the user given above. Empty for anonymous access.

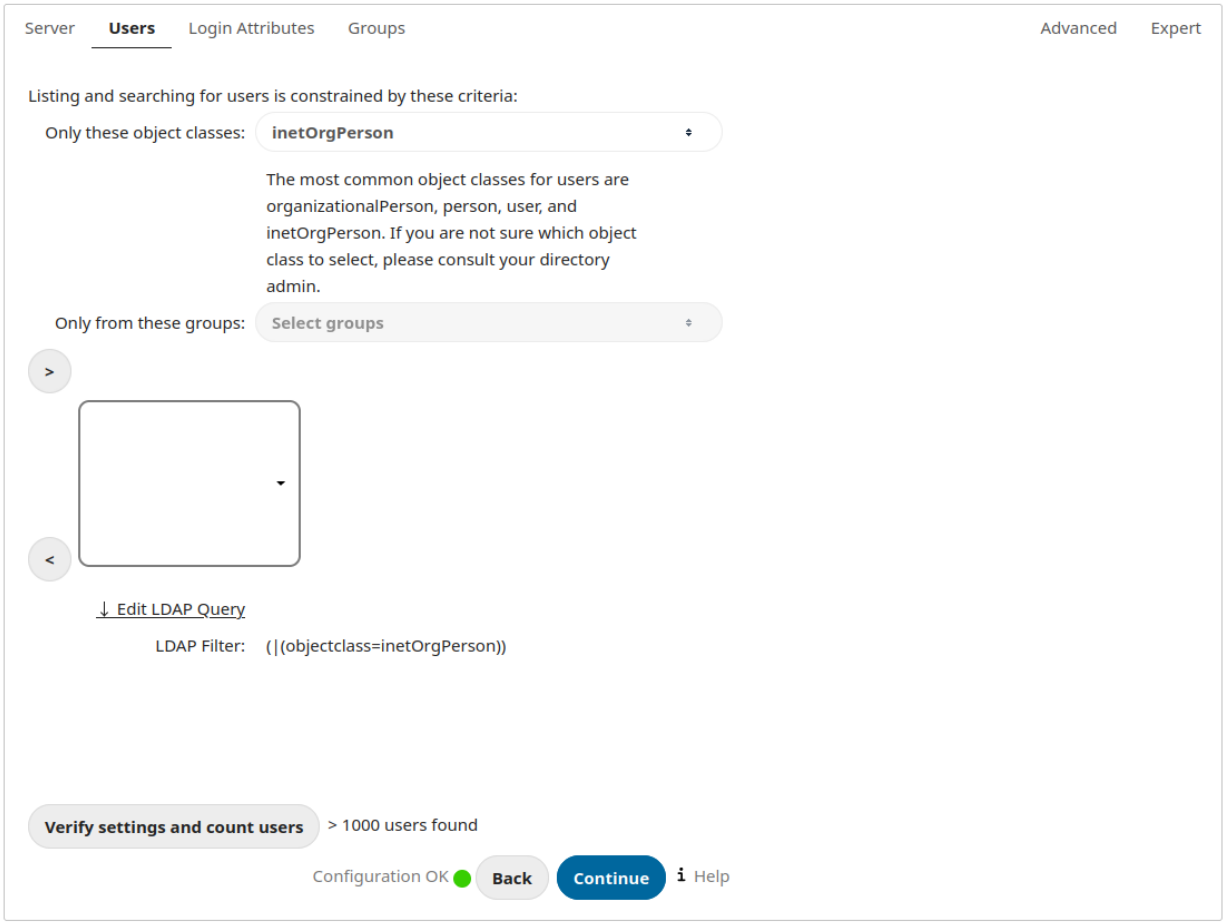
Base DN:
The base DN of LDAP, from where all users and groups can be reached. You may enter multiple base DNs, one per line. (Base DNs for users and groups can be set in the Advanced tab.) This field is mandatory. Nextcloud attempts to determine the Base DN according to the provided User DN or the provided Host, and you must enter it manually if Nextcloud does not detect it.

Example:

- *dc=my-company,dc=com*

Users tab

Use this to control which LDAP users are listed as Nextcloud users on your Nextcloud server. In order to control which LDAP users can login to your Nextcloud server use the **Login Attributes** tab. Those LDAP users who have access but are not listed as users (if there are any) will be hidden users. You may bypass the form fields and enter a raw LDAP filter if you prefer.



Only those object classes:
Nextcloud will determine the object classes that are typically available for user objects in your LDAP. Nextcloud will automatically select the object class that returns the highest amount of users. You may select multiple object classes.

Only from those groups:
If your LDAP server supports the `member-of-overlay` in LDAP filters, you can define that only users from one or more certain groups are allowed to appear in user listings in Nextcloud. By default, no value will be selected. You may select multiple groups.

If your LDAP server does not support the `member-of-overlay` in LDAP filters, the input field is disabled. Please contact your LDAP administrator.

Edit LDAP Query:
Clicking on this text toggles the filter mode and you can enter the raw LDAP filter directly. Example:

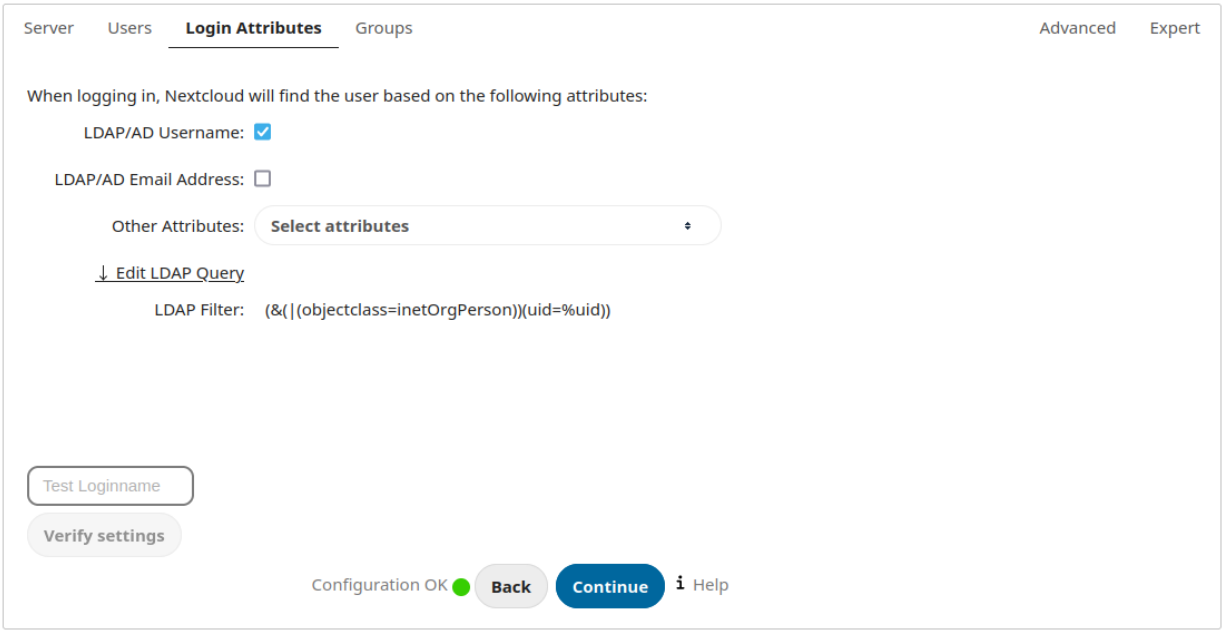
```
(&(objectClass=inetOrgPerson)(memberOf=cn=nextcloudusers,ou=groups,
dc=example,dc=com))
```

x users found:
This is an indicator that tells you approximately how many users will be listed in Nextcloud. The number updates automatically after any changes.

Login attributes tab

The settings in the Login Attributes tab determine which LDAP users can log in to your Nextcloud system and which attribute or attributes the provided login name is matched against (e.g. LDAP/AD username, email address). You may select multiple user details. (You may bypass the form fields and enter a raw LDAP filter if you prefer.)

You may override your User Filter settings on the Users tab by using a raw LDAP filter.



LDAP Username:
If this value is checked, the login value will be compared to the username in the LDAP directory. The corresponding attribute, usually *uid* or *samaccountname* will be detected automatically by Nextcloud.

LDAP Email Address:
If this value is checked, the login value will be compared to an email address in the LDAP directory; specifically, the *mailPrimaryAddress* and *mail* attributes.

Other Attributes:
This multi-select box allows you to select other attributes for the comparison. The list is generated automatically from the user object attributes in your LDAP server.

Edit LDAP Query:
Clicking on this text toggles the filter mode and you can enter the raw LDAP filter directly.

The **%uid** placeholder is replaced with the login name entered by the user upon login.

Examples:

- only username:

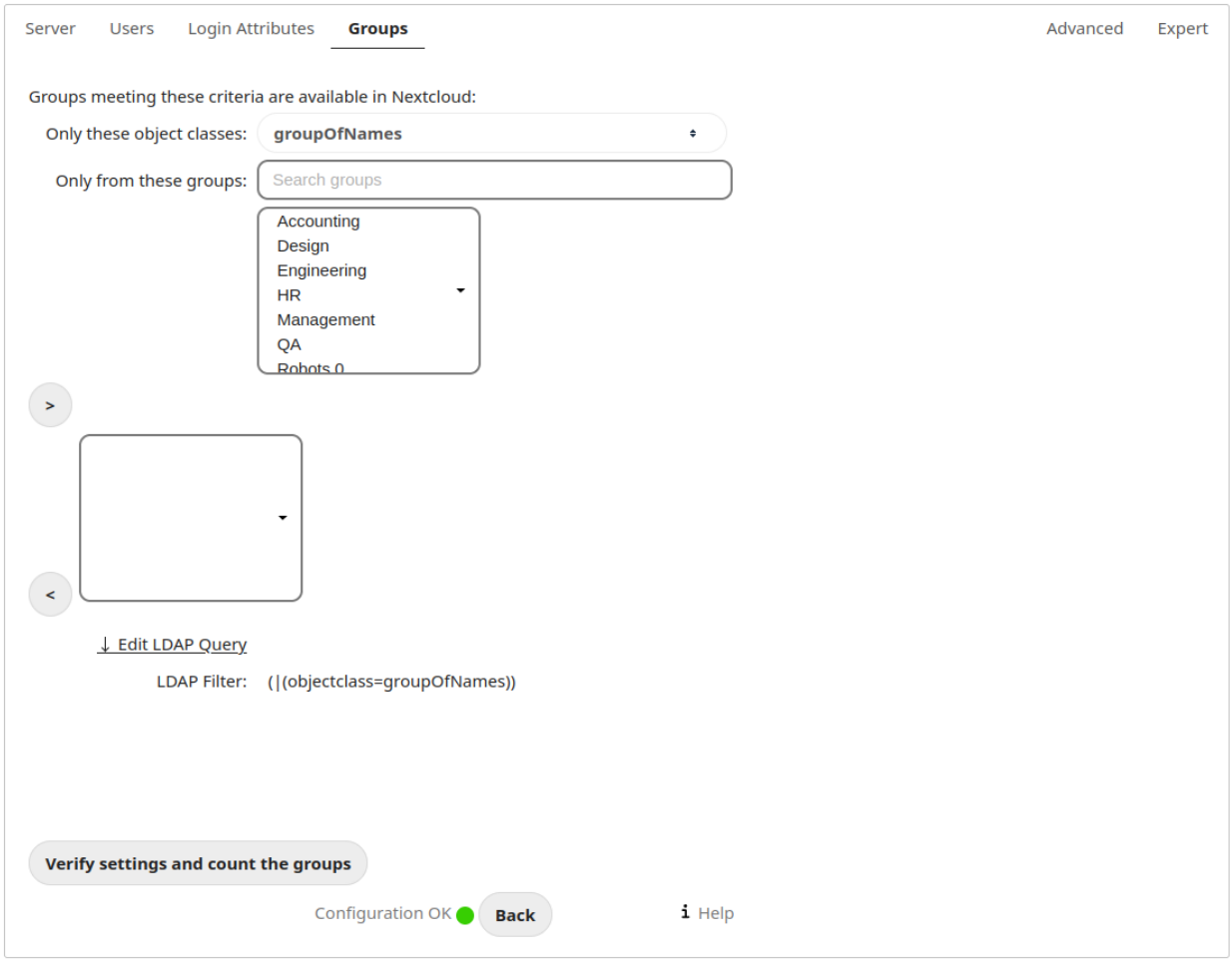
```
(&(objectClass=inetOrgPerson)(memberOf=cn=nextcloudusers,ou=groups,
dc=example,dc=com)(uid=%uid)
```

- username or email address:

```
((&(objectClass=inetOrgPerson)(memberOf=cn=nextcloudusers,ou=groups,
dc=example,dc=com)(|(uid=%uid)(mail=%uid)))
```

Groups tab

By default, no LDAP groups will be available in Nextcloud. The settings in the Groups tab determine which groups will be available in Nextcloud. You may also elect to enter a raw LDAP filter instead.



Only these object classes:
: Nextcloud will determine the object classes that are typically available for group objects in your LDAP server. Nextcloud will only list object classes that return at least one group object. You can select multiple object classes. A typical object class is “group”, or “posixGroup”.

Only from these groups:
: Nextcloud will generate a list of available groups found in your LDAP server. Then you select the group or groups that get access to your Nextcloud server.

Edit LDAP Query:
: Clicking on this text toggles the filter mode and you can enter the raw LDAP filter directly.

  Example:

  - *objectClass=group*
  - *objectClass=posixGroup*

y groups found:
: This tells you approximately how many groups will be available in Nextcloud. The number updates automatically after any change.

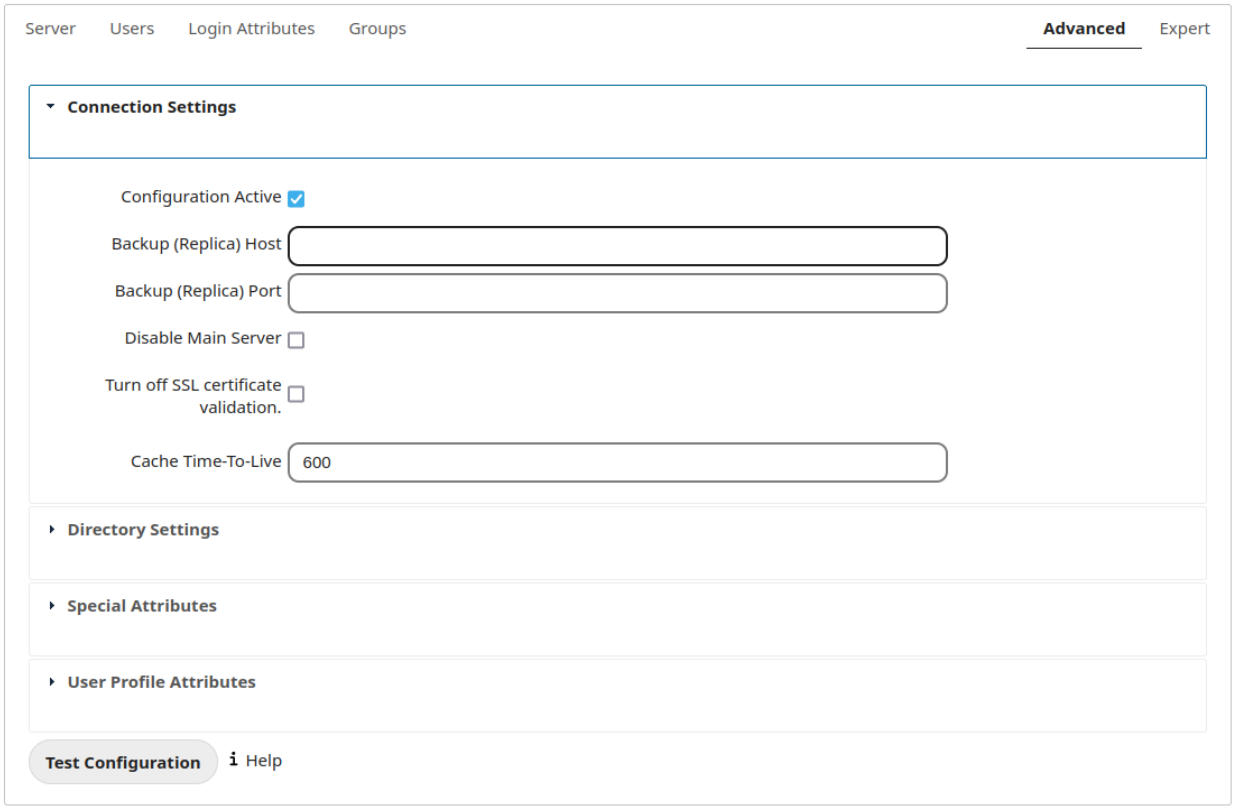
19.7.2 Advanced settings

The LDAP Advanced Setting section contains options that are not needed for a working connection. This provides controls to disable the current configuration, configure replica hosts, and various performance-enhancing options.

The Advanced Settings are structured into four parts:

- Connection Settings
- Directory Settings
- Special Attributes
- User Profile Attributes

Connection settings



Configuration Active:
Enables or Disables the current configuration. By default, it is turned off. When Nextcloud makes a successful test connection it is automatically turned on.

Backup (Replica) Host:
If you have a backup LDAP server, enter the connection settings here. Nextcloud will then automatically connect to the backup when the main server cannot be reached. The backup server must be a replica of the main server so that the object UUIDs match.

Example:

- *directory2.my-company.com*

Backup (Replica) Port:
The connection port of the backup LDAP server. If no port is given, but only a host, then the main port (as specified above) will be used.

Example:

- *389*

Disable Main Server:
You can manually override the main server and make Nextcloud only connect to the backup server. This is useful for planned downtimes.

Turn off SSL certificate validation:
Turns off SSL certificate checking. Use it for testing only! *Note*: The effect of this setting depends on the PHP system configuration. It does for example not work with the [official Nextcloud container image](https://github.com/nextcloud/docker). To disable certificate verification for a particular use, append the following configuration line to your */etc/ldap/ldap.conf*:

```
` TLS_REQCERT ALLOW `
```

Cache Time-To-Live:
A cache is introduced to avoid unnecessary LDAP traffic, for example caching usernames so they don't have to be looked up for every page, and speeding up loading of the Users page. Saving the configuration empties the cache. The time is given in seconds.

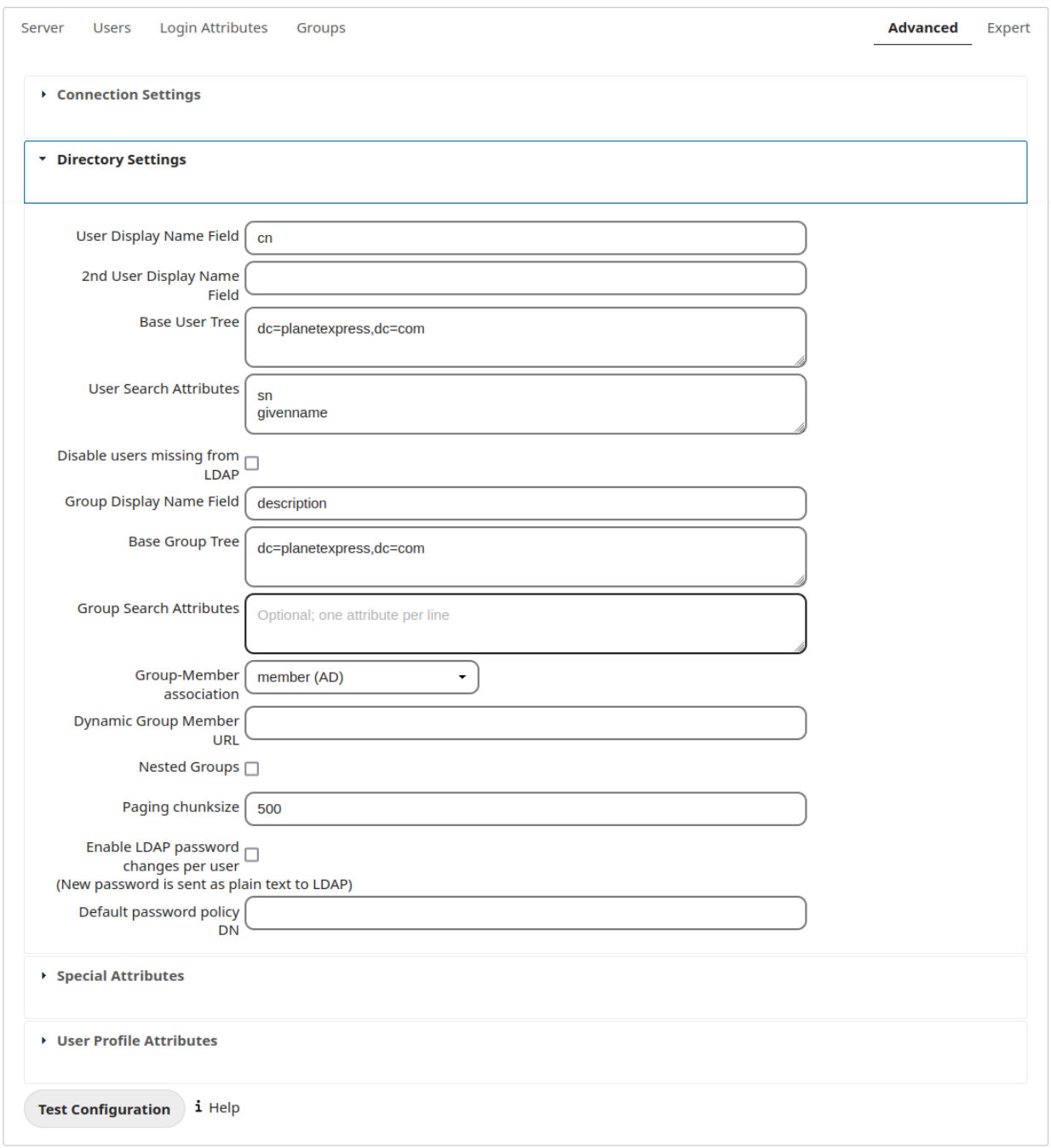
Note that almost every PHP request requires a new connection to the LDAP server. If you require fresh PHP requests we recommend defining a minimum lifetime of 15s or so, rather than completely eliminating the cache.

Examples:

- ten minutes: *600*
- one hour: *3600*

See the Caching section below for detailed information on how the cache operates.

Directory settings



User Display Name Field:
The attribute that should be used as display name in Nextcloud.

- Example: *displayName*

2nd User Display Name Field:
An optional second attribute displayed in brackets after the display name, for example using the `mail` attribute displays as `Molly Foo (molly@example.com)`.

Base User Tree:
The base DN of LDAP, from where all users can be reached. This must be a complete DN, regardless of what you have entered for your Base DN in the Basic setting. You can specify multiple base trees, one on each line.

- Example:

cn=programmers,dc=my-company,dc=com
cn=designers,dc=my-company,dc=com

User Search Attributes:
These attributes are used when searches for users are performed, for example in the share dialogue. The user display name attribute is the default. You may list multiple attributes, one per line.

If an attribute is not available on a user object, the user will not be listed, and will be unable to login. This also affects the display name attribute. If you override the default you must specify the display name attribute here.

- Example:

displayName
mail

Disable users missing from LDAP
If this is enabled, users which are missing from LDAP, also known as remnants, will behave as if disabled in Nextcloud. This means for instance that public shares by these users will not work anymore. see also *LDAP user cleanup*.

Group Display Name Field:
The attribute that should be used as Nextcloud group name. Nextcloud allows a limited set of characters (a-zA-Z0-9.-_@). Once a group name is assigned it cannot be changed.

- Example: *cn*

Base Group Tree:
The base DN of LDAP, from where all groups can be reached. This must be a complete DN, regardless of what you have entered for your Base DN in the Basic setting. You can specify multiple base trees, one in each line.

- Example:

cn=barcelona,dc=my-company,dc=com
cn=madrid,dc=my-company,dc=com

Group Search Attributes:
These attributes are used when a search for groups is done, for example in the share dialogue. By default the group display name attribute as specified above is used. Multiple attributes can be given, one in each line.

If you override the default, the group display name attribute will not be taken into account, unless you specify it as well.

- Example:

cn

description

Group Member association:
The attribute that is used to indicate group memberships, i.e. the attribute used by LDAP groups to refer to their users.

Nextcloud detects the value automatically. You should only change it if you have a very valid reason and know what you are doing.

- Example: *uniquemember*

Nested groups:
Enable group member retrieval from sub groups.

To allow user listing and login from nested groups, please see **User listing and login per nested groups** in the section **Troubleshooting, Tips and Tricks**.

Enable LDAP password changes per user:
Allow LDAP users to change their password and allow Super Administrators and Group Administrators to change the password of their LDAP users.

To enable this feature, the following requirements have to be met:

- General requirements:
- Access control policies must be configured on the LDAP server to grant permissions for password changes. The User DN as configured in *Server Settings* needs to have write permissions in order to update the userPassword attribute.
- Passwords are sent in plaintext to the LDAP server. Therefore, transport encryption must be used for the communication between Nextcloud and the LDAP server, e.g. employ LDAPS.
- Enabling password hashing on the LDAP server is highly recommended. While Active Directory stores passwords in a one-way format by default, OpenLDAP users could configure the `ppolicy_hash_cleartext` directive of the ppolicy overlay that ships with OpenLDAP.
- Additional requirements for Active Directory:
- At least a 128-bit transport encryption must be used for the communication between Nextcloud and the LDAP server.
- Make sure that the `fUserPwdSupport` char of the dSHeuristics is configured to employ the `userPassword` attribute as `unicodePwd` alias. While this is set accordingly on AD LDS by default, this is not the case on AD DS.

Default password policy DN:
This feature requires OpenLDAP with ppolicy. The DN of a default password policy will be used for password expiry handling in the absence of any user specific password policy. Password expiry handling features the following:

- When a LDAP password is about to expire, display a warning message to the user showing the number of days left before it expires. Password expiry warnings are displayed through the notifications app for Nextcloud.
- Prompt LDAP users with expired passwords to reset their password during login, provided that an adequate number of grace logins is still available.

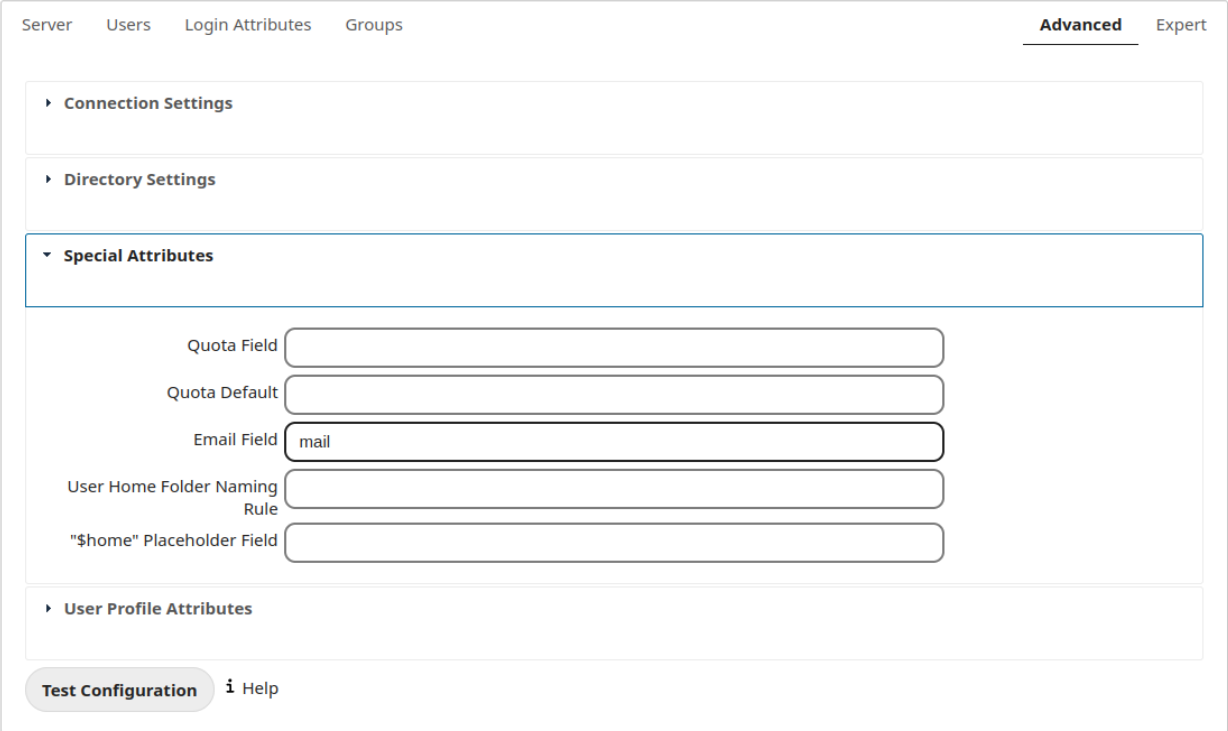
Leave the setting empty to keep password expiry handling disabled.

For the password expiry handling feature to work, LDAP password changes per user must be enabled and the LDAP server must be running OpenLDAP with its ppolicy module configured accordingly.

- Example:

cn=default,ou=policies,dc=my-company,dc=com

Special attributes



Quota Field:
Nextcloud can read an LDAP attribute and set the user quota according to its value. Specify the attribute here, and it will return human-readable values, e.g. “2 GB”.

- Example: *NextcloudQuota*

Warning

LDAP quota parameters override quota parameters set in the Nextcloud user management page.

Quota Default:
Specifies a default quota for LDAP users who do not have a quota set in the above Quota Field.

- Example: *15 GB*

Warning

LDAP quota parameters override quota parameters set in the Nextcloud user management page.

Email Field:
Set the user’s email from their LDAP attribute. Leave it empty for default behavior.

- Example: *mail*

User Home Folder Naming Rule:

By default, the Nextcloud server creates the user directory in your Nextcloud data directory and gives it the Nextcloud username, e.g. `/var/www/nextcloud/data/alice`. You may want to override this setting and name it after an LDAP attribute value. The attribute can also return an absolute path, e.g. `/mnt/storage43/alice`. Leave it empty for default behavior.

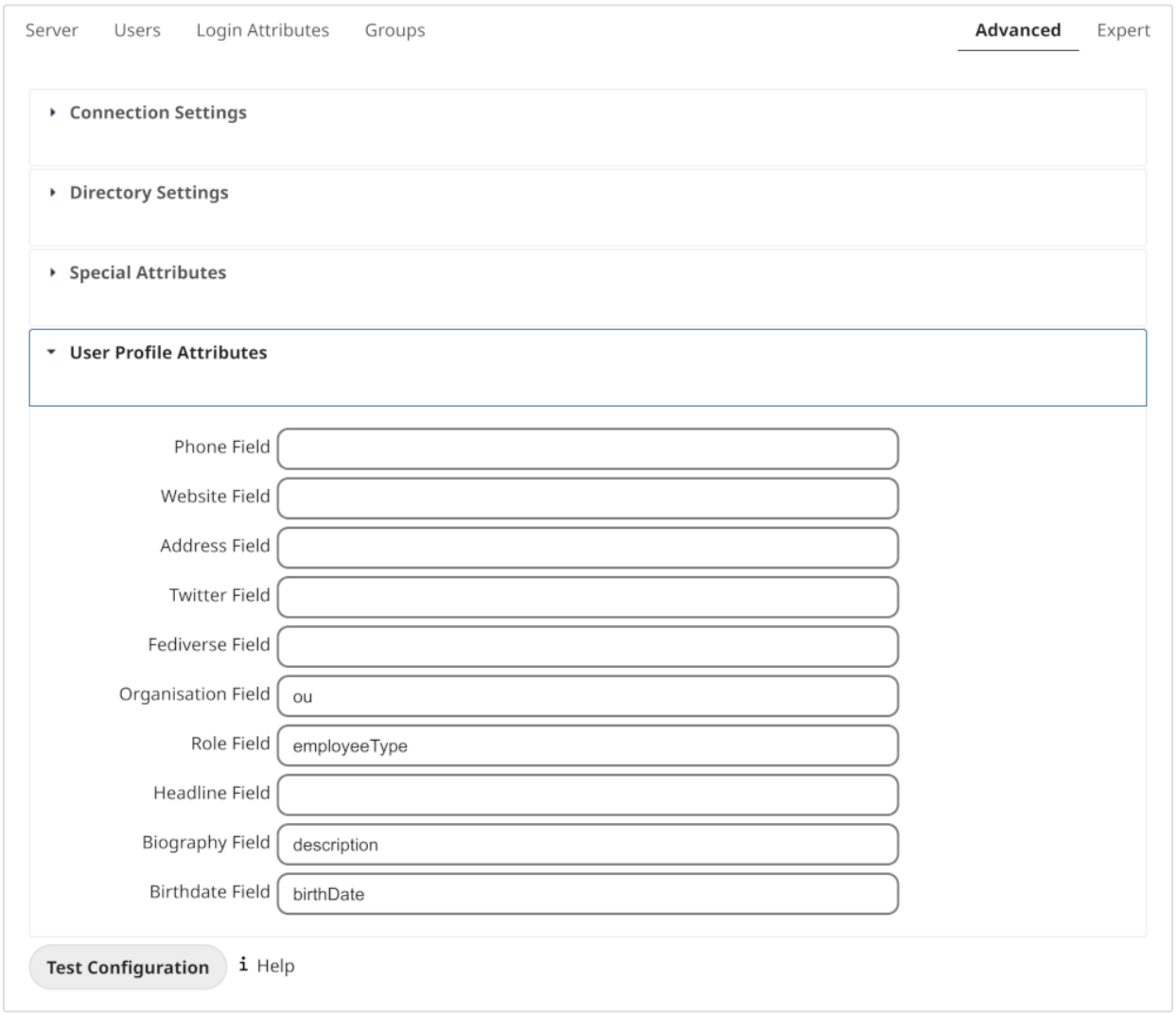
- Example: *cn*

In new Nextcloud installations the home folder rule is enforced. This means that once you set a home folder naming rule (get a home folder from an LDAP attribute), it must be available for all users. If it isn't available for a user, then that user will not be able to login. Also, the filesystem will not be set up for that user, so their file shares will not be available to other users.

In migrated Nextcloud installations the old behavior still applies, which is using the Nextcloud username as the home folder when an LDAP attribute is not set. You may change this enforcing the home folder rule with the `occ` command in Nextcloud, like this example on Ubuntu:

```
sudo -E -u www-data php occ config:app:set user_ldap enforce_home_folder_naming_rule -
↪-value=1
```

User Profile attributes



After configuring those attributes, the User Profile data will be overwritten with the corresponding data from LDAP. The checksum of data from LDAP will be stored in user settings `user_ldap`, `lastProfileChecksum` and profile update is skipped as long as data from LDAP doesn't change. If `memcache.distributed` is enabled in `config.php` the checksum will be cached and the checking will be skipped, as long as the cached value exists (expires after `ldapCacheTTL` seconds).

Please be aware:

- The user can change the data in profile, but it will get overwritten if changed in LDAP
- The user can change the visibility scope in profile
- The default visibility can be adjusted with setting the `account_manager.default_property_scope` array in `config.php`
- If multiple attribute values are present, only the first distributed value is used
- All user profile properties are limited to 2048 character
- Having misformatted data in LDAP will most probably leave you with empty user profile fields

- Setting the global `profile.enabled => false` on `config.php` skips the code

By calling `sudo -E -u www-data php occ ldap:check-user --update <uid>` the users data from LDAP will be displayed and the profile gets updated. To get the correct `<uid>` value for any user you can use `php occ user:list`.

Note

After unsetting an attribute name here, the data won't be deleted from user profile. Setting an nonexisting attribute will empty the corresponding profile field.

Phone Field:
The LDAP Attribute holding the phone number, to copy to the Profile Phone field. The phone number has to be formatted in international syntax without delimiters (E.164). Be sure to format phone numbers like `+4966612345678`.

- Example: *telephoneNumber*
- Example: *mobile*

Note

You should set your `default_phone_region` in `config.php`.

Website Field:
The LDAP attribute holding the website URI. The URI must start with `https://` or `http://` others are currently not allowed in Nextcloud user profile. If using `labeledURI` attributes the label (everything after first SPACE) gets removed.

- Example: *wWWHomePage*
- Example: *labeledURI*

Address Field:
The LDAP attribute holding the users address. Named Location on user profile page. Nextcloud wants a single line value like `city, country` or `somewhere under the loving sun`. Multi line postalAddress format will get reformatted, DOLLAR sign delimiter gets replaced with COMMA+SPACE.

- Example: *postalAddress*
- Example: *localityName*

Twitter Field:
The LDAP attribute holding the Twitter account name.

Fediverse Field:
The LDAP attribute holding the users Fediverse address.

Organisation Field:
The LDAP attribute holding the Organisation name.

- Example: *company*
- Example: *o* or *organizationName*

Role Field:
The LDAP attribute holding the organizational role, within the organisation or job title.

- Example: *title*

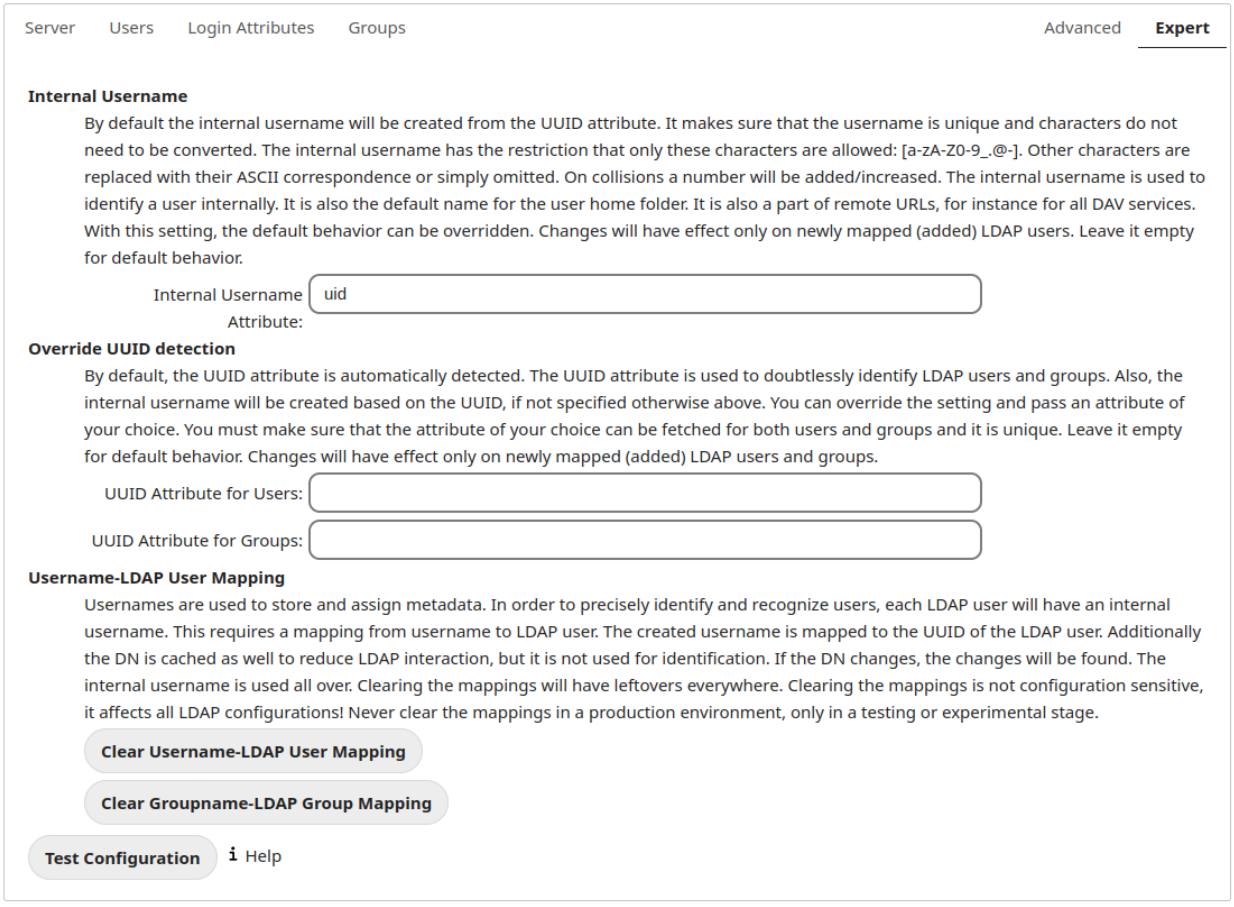
Headline Field:
The LDAP attribute holding the users headline.

Biography Field:
The LDAP attribute holding the user's biography (short description). Multi line value with unix LF line ending. Windows CRLF and Macintosh CR line endings will be replaced with unix LF line ending.

Birthdate Field:
The LDAP attribute holding the user's date of birth. Allowed formats:

- LDAP GeneralizedTime
- `YYYY-MM-DD`
- `YYYYMMDD`

19.7.3 Expert settings



In the Expert Settings fundamental behavior can be adjusted to your needs. The configuration should be well-tested before starting production use.

Internal Username:
The internal username is the identifier in Nextcloud for LDAP users. By default it will be created from the UUID attribute. The UUID attribute ensures that the username is unique, and that characters do not need to be converted. Only these characters are allowed: `[a-zA-Z0-9_.@-]`. Other characters are replaced with their ASCII equivalents, or are simply omitted.

The LDAP backend ensures that there are no duplicate internal usernames in Nextcloud, i.e. that it is checking all other activated user backends (including local Nextcloud users). On collisions a random number (between

1000 and 9999) will be attached to the retrieved value. For example, if “alice” exists, the next username may be “alice_1337”.

The internal username is the default name for the user home folder in Nextcloud. It is also a part of remote URLs, for instance for all *DAV services.

You can override all of this with the Internal Username setting. Leave it empty for default behavior. Changes will affect only newly mapped LDAP users.

When configuring this, be aware that the username in Nextcloud is considered immutable and cannot be changed afterwards. This can cause issues when using an attribute that might change, e.g. the email address of a user that will get changed during name change.

- Example: *uid*

Override UUID detection
By default, Nextcloud auto-detects the UUID attribute. The UUID attribute is used to uniquely identify LDAP users and groups. The internal username will be created based on the UUID, if not specified otherwise.

You can override the setting and pass an attribute of your choice. You must make sure that the attribute of your choice can be fetched for both users and groups and it is unique. Leave it empty for default behavior. Changes will have effect only on newly mapped LDAP users and groups. It also will have effect when a user’s or group’s DN changes and an old UUID was cached, which will result in a new user. Because of this, the setting should be applied before putting Nextcloud in production use and clearing the bindings (see the `User and Group Mapping` section below).

- Example: *cn*

Username-LDAP User Mapping
Nextcloud uses usernames as keys to store and assign data. In order to precisely identify and recognize users, each LDAP user will have a internal username in Nextcloud. This requires a mapping from Nextcloud username to LDAP user. The created username is mapped to the UUID of the LDAP user. Additionally the DN is cached as well to reduce LDAP interaction, but it is not used for identification. If the DN changes, the change will be detected by Nextcloud by checking the UUID value.

The same is valid for groups.

The internal Nextcloud name is used all over in Nextcloud. Clearing the Mappings will have leftovers everywhere. Never clear the mappings in a production environment, but only in a testing or experimental server.

Warning

Clearing the Mappings is not configuration sensitive, it affects all LDAP configurations!

19.7.4 Testing the configuration

The **Test Configuration** button checks the values as currently given in the input fields. You do not need to save before testing. By clicking on the button, Nextcloud will try to bind to the Nextcloud server using the settings currently given in the input fields. If the binding fails you’ll see a yellow banner with the error message “The configuration is invalid. Please have a look at the logs for further details.”

When the configuration test reports success, save your settings and check if the users and groups are fetched correctly on the Users page.

19.7.5 Additional configuration options via occ

Few configuration settings can only be set on command line via `occ`.

Background sync interval

The LDAP backend updates user attributes (email, quota, avatar, and others) on every login, on first detection of a new user, and periodically via a background job.

The background job recalculates its run interval after each cycle. The goal is to process every known LDAP user approximately once per day. The interval is derived from the total number of mapped users and the smallest configured LDAP paging size, then clamped to a minimum of 30 minutes and a maximum of 12 hours.

Administrative Group mapping

It is possible to promote **one** LDAP per connection as an admin group, so that all its members also have administrative privileges in Nextcloud.

A group can either be promoted via a dedicated `occ` call providing a group parameter that can be either a nextcloud group ID or a group name that will be search against. When a search is executed an exact match is required.

Example usage:

```
$ sudo -E -u www-data php occ ldap:promote-group --help
Description:
  declares the specified group as admin group (only one is possible per LDAP␣
↪configuration)

Usage:
  ldap:promote-group [options] [--] <group>

Arguments:
  group                 the group ID in Nextcloud or a group name

Options:
  -y, --yes             do not ask for confirmation
…

# Example
$ sudo -E -u www-data php occ ldap:promote-group  "Nextcloud Admins"
Promote Nextcloud Admins to the admin group (y|N)? y
Group Nextcloud Admins was promoted

$ sudo -E -u www-data php occ ldap:promote-group  "Paramount Court"
Promote Nextcloud Admins to the admin group and demote Nextcloud Admins (Group ID:␣
↪nextcloud_admins) (y|N)? y
Group Paramount Court was promoted

$ sudo -E -u www-data php occ ldap:promote-group  "Paramount Court"
The specified group is already promoted
```

> **Note**
>
> Note the group ID will only be displayed when it differs from the group's display name.

It is also possible to set the admin group mapping using `occ ldap:set-config $configId ldapAdminGroup $groupId`, but as the Nextcloud group ID might not be known (yet) it is recommended (especially for automated setups) to use the *promote-group* command, that would also pull in the group and determine the group ID.

In order to demote or reset a promotion, an empty string should be set against to the targeted config's ldapAdminGroup:

```
# Reset an admin group mapping via set-config
occ ldap:set-config $configId ldapAdminGroup ""
# Example
occ ldap:set-config s01 ldapAdminGroup ""
```

Tip

To have more than one administrative groups in a connection, create a holding group in your LDAP directory that contains the single groups as nested members, and promote this one.

19.7.6 Nextcloud avatar integration

Nextcloud supports user profile pictures, which are also called avatars. If a user has a photo stored in the *jpegPhoto* or *thumbnailPhoto* attribute on your LDAP server, it will be used as their avatar. In this case the user cannot alter their avatar (on their Personal page) as it must be changed in LDAP. *jpegPhoto* is preferred over *thumbnailPhoto*.



If the *jpegPhoto* or *thumbnailPhoto* attribute is not set or empty, then users can upload and manage their avatars on their Nextcloud Personal pages. Avatars managed in Nextcloud are not stored in LDAP.

The *jpegPhoto* or *thumbnailPhoto* attribute is fetched once a day to make sure the current photo from LDAP is used in Nextcloud. LDAP avatars override Nextcloud avatars, and when an LDAP avatar is deleted then the most recent Nextcloud avatar replaces it.

Photos served from LDAP are automatically cropped and resized in Nextcloud. This affects only the presentation, and the original image is not changed.

Use a specific attribute or turn off loading of images

It is possible to turn off the avatar integration or specify a single, different attribute to read the image from. It is expected to contain image data just like *jpegPhoto* or *thumbnailPhoto* do.

The behaviour can be changed using the occ command line tool only. Essentially those options are available:

- The default behaviour as described above should be used

  ```
  occ ldap:set-config "s01" "ldapUserAvatarRule" "default"
  ```

- User images shall not be fetched from LDAP

  ```
  occ ldap:set-config "s01" "ldapUserAvatarRule" "none"
  ```

- The image should be read from the attribute "selfiePhoto"

  ```
  occ ldap:set-config "s01" "ldapUserAvatarRule" "data:selfiePhoto"
  ```

The "s01" refers to the configuration ID as can be retrieved per `occ ldap:show-config`.

19.7.7 Troubleshooting, tips and tricks

Logging

Nextcloud's LDAP implementation is capable of logging lots of additional details about its activities. When diagnosing problems, it can be useful to temporarily adjust your `loglevel` to INFO (`1`) or DEBUG (`0`).

SSL certificate verification (LDAPS, TLS)

A common mistake with SSL certificates is that they may not be known to PHP. If you have trouble with certificate validation make sure that

- You have the certificate of the server installed on the Nextcloud server
- The certificate is announced in the system's LDAP configuration file (usually */etc/ldap/ldap.conf*)
- Using LDAPS, also make sure that the port is correctly configured (by default 636)

Microsoft Active Directory

Compared to earlier Nextcloud versions, no further tweaks need to be done to make Nextcloud work with Active Directory. Nextcloud will automatically find the correct configuration in the set-up process.

memberOf / read memberof permissions

If you want to use `memberOf` within your filter you might need to give your querying user the permissions to use it. For Microsoft Active Directory this is described here.

User listing and login per nested groups

When it is intended to allow user listing and login based on a specific group having subgroups ("nested groups"), checking **Nested groups** on **Directory Settings** is not enough. Also the User (and Login) filter need to be changed, by specifying the `LDAP_MATCHING_RULE_IN_CHAIN` matching rule. Change the filter parts containing the *memberof* condition according to this example:

- (memberof=cn=Nextcloud Users Group,ou=Groups,…)

to

- (memberof:1.2.840.113556.1.4.1941:=cn=Nextcloud Users Group,ou=Groups,…)

Duplicating server configurations

In case you have a working configuration and want to create a similar one or "snapshot" configurations before modifying them you can do the following:

1. Go to the **Server** tab

2. On **Server Configuration** choose *Add Server Configuration*
3. Answer the question *Take over settings from recent server configuration?* with *yes*.
4. (optional) Switch to **Advanced** tab and uncheck **Configuration Active** in the *Connection Settings*, so the new configuration is not used on Save
5. Click on **Save**

Now you can modify and enable the configuration.

19.7.8 Nextcloud LDAP internals

Some parts of how the LDAP backend works are described here.

User and group mapping

In Nextcloud the user or group name is used to have all relevant information in the database assigned. To work reliably a permanent internal user name and group name is created and mapped to the LDAP DN and UUID. If the DN changes in LDAP it will be detected, and there will be no conflicts.

Those mappings are done in the database table `ldap_user_mapping` and `ldap_group_mapping`. The user name is also used for the user's folder (except if something else is specified in *User Home Folder Naming Rule*), which contains files and meta data.

The internal user name and a visible display name are separated. This is not the case for group names, yet, i.e. a group name cannot be altered.

That means that your LDAP configuration should be good and ready before putting it into production. The mapping tables are filled early, but as long as you are testing, you can empty the tables any time. Do not do this in production.

The attributes of users are fetched on demand (i.e. for sharing autocompletion or in the user management) and then stored inside the Nextcloud database to allow a better performance on our side. They are typically checked twice a day in batches from all users again. Beside that they are also refreshed during a login for this user or can be fetched manually via the occ command `occ ldap:check-user --update USERID` where `USERID` is Nextcloud's user id.

For groups, a cache of memberships is stored in the database to be able to trigger events when a membership is added or removed. This cache is updated by a background job, and can be force updated using `occ ldap:check-group --update GROUPID`.

Caching

The LDAP information is cached in Nextcloud memory cache, and you must install and configure the memory cache (see *Memory caching*). The Nextcloud **Cache** helps to speed up user interactions and sharing. It is populated on demand, and remains populated until the **Cache Time-To-Live** for each unique request expires. User logins are not cached, so if you need to improve login times set up a slave LDAP server to share the load.

You can adjust the **Cache Time-To-Live** value to balance performance and freshness of LDAP data. All LDAP requests will be cached for 10 minutes by default, and you can alter this with the **Cache Time-To-Live** setting. The cache answers each request that is identical to a previous request, within the time-to-live of the original request, rather than hitting the LDAP server.

The **Cache Time-To-Live** is related to each single request. After a cache entry expires there is no automatic trigger for re-populating the information, as the cache is populated only by new requests, for example by opening the User administration page, or searching in a sharing dialog.

There is one trigger which is automatically triggered by a certain background job which keeps the `user-group-mappings` up-to-date, and always in cache.

Under normal circumstances, all users are never loaded at the same time. Typically the loading of users happens while page results are generated, in steps of 30 until the limit is reached or no results are left. For this to work on a Nextcloud-Server and LDAP-Server, **Paged Results** must be supported.

Nextcloud remembers which user belongs to which LDAP-configuration. That means each request will always be directed to the right server unless a user is defunct, for example due to a server migration or unreachable server. In this case the other servers will also receive the request.

Handling with backup server

When Nextcloud is not able to contact the main LDAP server, Nextcloud assumes it is offline and will not try to connect again for the time specified in **Cache Time-To-Live**. If you have a backup server configured Nextcloud will connect to it instead. When you have scheduled downtime, check **Disable Main Server** to avoid unnecessary connection attempts.

19.7.9 Note

When a LDAP object's name or surname, that is display name attribute, by default "displayname", is left empty, Nextcloud will treat it as an empty object, therefore no results from this user or AD-Object will be shown to avoid gathering of technical accounts.

19.8 LDAP user cleanup

LDAP User Cleanup is a new feature in the `LDAP user and group backend` application. LDAP User Cleanup is a background process that automatically searches the Nextcloud LDAP mappings table, and verifies if the LDAP users are still available. Any users that are not available are marked as `deleted` in the `oc_preferences` database table. Then you can run a command to display this table, displaying only the users marked as `deleted`, and then you have the option of removing their data from your Nextcloud data directory.

These items are removed upon cleanup:

- Local Nextcloud group assignments
- User preferences (DB table `oc_preferences`)
- User's Nextcloud home folder
- User's corresponding entry in `oc_storages`

There are two prerequisites for LDAP User Cleanup to operate:

1. Set `ldapUserCleanupInterval` in `config.php` to your desired check interval in minutes. The default is 51 minutes.
2. All configured LDAP connections are enabled and operating correctly. As users can exist on multiple LDAP servers, you want to be sure that all of your LDAP servers are available so that a user on a temporarily disconnected LDAP server is not marked as `deleted`.

The background process examines 50 users at a time, and runs at the interval you configured with `ldapUserCleanupInterval`. For example, if you have 200 LDAP users and your `ldapUserCleanupInterval` is 20 minutes, the process will examine the first 50 users, then 20 minutes later the next 50 users, and 20 minutes later the next 50, and so on.

The amount of users to check can be set to a custom value via occ command. The following example sets it to 300:

```
sudo -E -u www-data php occ config:app:set --value=300 user_ldap cleanUpJobChunkSize
```

There are two `occ` commands to use for examining a table of users marked as deleted, and then manually deleting them. The `occ` command is in your Nextcloud directory, for example `/var/www/nextcloud/occ`, and it must be run as your HTTP user. To learn more about `occ`, see *Using the occ command*.

These examples are for Ubuntu Linux:

1. `sudo -E -u www-data php occ ldap:show-remnants` displays a table with all users that have been marked as deleted, and their LDAP data.
2. `sudo -E -u www-data php occ user:delete [user]` removes the user's data from the Nextcloud data directory.

This example shows what the table of users marked as `deleted` looks like:

```
$ sudo -E -u www-data php occ ldap:show-remnants
+-----------------+-----------------+------------------+------------------------------
↪--------+
| Nextcloud name  | Display Name    | LDAP UID         | LDAP DN                      ␣
↪        |
+-----------------+-----------------+------------------+------------------------------
↪--------+
| aaliyah_brown   | aaliyah brown   | aaliyah_brown    | uid=aaliyah_brown,ou=people,
↪dc=com   |
| aaliyah_hammes  | aaliyah hammes  | aaliyah_hammes   | uid=aaliyah_hammes,ou=people,
↪dc=com  |
| aaliyah_johnston| aaliyah johnston| aaliyah_johnston | uid=aaliyah_johnston,
↪ou=people,dc=com|
| aaliyah_kunze   | aaliyah kunze   | aaliyah_kunze    | uid=aaliyah_kunze,ou=people,
↪dc=com   |
+-----------------+-----------------+------------------+------------------------------
↪--------+
```

Following flags can be specified additionally:

- `--short-date`: formats the dates for `Last login` and `Detected on` in a short Y-m-d format (e.g. 2019-01-14)
- `--json`: instead of a table, the output is json-encoded. This makes it easy to process the data programmatically.

Then you can run `sudo -E -u www-data php occ user:delete aaliyah_brown` to delete user aaliyah_brown. You must use the user's Nextcloud name.

19.8.1 Deleting local Nextcloud users

You may also use `occ user:delete [user]` to remove a local Nextcloud user; this removes their user account and their data.

19.9 The LDAP configuration API

All methods require that the "OCS-APIREQUEST" header be set to "true". Methods take an optional "format" parameter, which may be "xml" (the default) or "json".

19.9.1 Creating a configuration

Creates a new and empty LDAP configuration. It returns its ID. Authentication is done by sending a basic HTTP authentication header.

Syntax: ocs/v2.php/apps/user_ldap/api/v1/config

- HTTP method: POST

Example

```
$ curl -X POST https://admin:secret@example.com/ocs/v2.php/apps/user_ldap/api/v1/
↪config -H "OCS-APIREQUEST: true"
```

- Creates a new, empty configuration

XML output

```
<?xml version="1.0"?>
<ocs>
 <meta>
  <status>ok</status>
  <statuscode>200</statuscode>
  <message>OK</message>
 </meta>
 <data>
  <configID>s01</configID>
 </data>
</ocs>
```

19.9.2 Deleting a configuration

Deletes a given LDAP configuration. Authentication is done by sending a basic HTTP authentication header.

Syntax: ocs/v2.php/apps/user_ldap/api/v1/config/{configID}

- HTTP method: DELETE

Example

```
$ curl -X DELETE ``https://admin:secret@example.com/ocs/v2.php/apps/user_ldap/api/v1/
↪config/s02 -H "OCS-APIREQUEST: true"
```

- deletes the LDAP configuration

XML output

```
<?xml version="1.0"?>
<ocs>
 <meta>
  <status>ok</status>
  <statuscode>200</statuscode>
  <message>OK</message>
 </meta>
 <data/>
</ocs>
```

19.9.3 Reading a configuration

Returns all keys and values of the specified LDAP configuration. Authentication is done by sending a basic HTTP authentication header.

Syntax: ocs/v2.php/apps/user_ldap/api/v1/config/{configID}

- HTTP method: GET
- url argument: showPassword - int, optional, default 0, whether to return the password in clear text

Example

```
$ curl -X GET https://admin:secret@example.com/ocs/v2.php/apps/user_ldap/api/v1/
↪config/s02?showPassword=1 -H "OCS-APIREQUEST: true"
```

- fetches the LDAP configuration

XML output

```
<?xml version="1.0"?>
<ocs>
 <meta>
  <status>ok</status>
  <statuscode>200</statuscode>
  <message>OK</message>
 </meta>
 <data>
  <ldapHost>ldap://ldap.server.tld</ldapHost>
  <ldapPort>389</ldapPort>
  <ldapBackupHost></ldapBackupHost>
  <ldapBackupPort></ldapBackupPort>
  <ldapBase>ou=Department XLII,dc=example,dc=com</ldapBase>
  <ldapBaseUsers>ou=users,ou=Department XLII,dc=example,dc=com</ldapBaseUsers>
  <ldapBaseGroups>ou=Department XLII,dc=example,dc=com</ldapBaseGroups>
  <ldapAgentName>cn=root,dc=example,dc=com</ldapAgentName>
  <ldapAgentPassword>Secret</ldapAgentPassword>
  <ldapTLS>1</ldapTLS>
  <turnOffCertCheck>0</turnOffCertCheck>
  <ldapIgnoreNamingRules/>
  <ldapUserDisplayName>displayname</ldapUserDisplayName>
  <ldapUserDisplayName2>uid</ldapUserDisplayName2>
  <ldapGidNumber>gidNumber</ldapGidNumber>
  <ldapUserFilterObjectclass>inetOrgPerson</ldapUserFilterObjectclass>
  <ldapUserFilterGroups></ldapUserFilterGroups>
  <ldapUserFilter>(&amp;(objectclass=nextcloudUser)(nextcloudEnabled=TRUE))</
↪ldapUserFilter>
  <ldapUserFilterMode>1</ldapUserFilterMode>
  <ldapGroupFilter>(&amp;(|(objectclass=nextcloudGroup)))</ldapGroupFilter>
  <ldapGroupFilterMode>0</ldapGroupFilterMode>
  <ldapGroupFilterObjectclass>nextcloudGroup</ldapGroupFilterObjectclass>
  <ldapGroupFilterGroups></ldapGroupFilterGroups>
  <ldapGroupMemberAssocAttr>memberUid</ldapGroupMemberAssocAttr>
  <ldapGroupDisplayName>cn</ldapGroupDisplayName>
  <ldapLoginFilter>(&amp;(|(objectclass=inetOrgPerson))(uid=%uid))</ldapLoginFilter>
  <ldapLoginFilterMode>0</ldapLoginFilterMode>
  <ldapLoginFilterEmail>0</ldapLoginFilterEmail>
  <ldapLoginFilterUsername>1</ldapLoginFilterUsername>
  <ldapLoginFilterAttributes></ldapLoginFilterAttributes>
  <ldapQuotaAttribute></ldapQuotaAttribute>
  <ldapQuotaDefault>20 MB</ldapQuotaDefault>
```

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```
  <ldapEmailAttribute>mail</ldapEmailAttribute>
  <ldapCacheTTL>600</ldapCacheTTL>
  <ldapUuidUserAttribute>auto</ldapUuidUserAttribute>
  <ldapUuidGroupAttribute>auto</ldapUuidGroupAttribute>
  <ldapOverrideMainServer></ldapOverrideMainServer>
  <ldapConfigurationActive>1</ldapConfigurationActive>
  <ldapAttributesForUserSearch>uid;sn;givenname</ldapAttributesForUserSearch>
  <ldapAttributesForGroupSearch></ldapAttributesForGroupSearch>
  <ldapExperiencedAdmin>0</ldapExperiencedAdmin>
  <homeFolderNamingRule>attr:mail</homeFolderNamingRule>
  <hasPagedResultSupport></hasPagedResultSupport>
  <hasMemberOfFilterSupport>1</hasMemberOfFilterSupport>
  <useMemberOfToDetectMembership>1</useMemberOfToDetectMembership>
  <ldapExpertUsernameAttr></ldapExpertUsernameAttr>
  <ldapExpertUUIDUserAttr></ldapExpertUUIDUserAttr>
  <ldapExpertUUIDGroupAttr></ldapExpertUUIDGroupAttr>
  <lastJpegPhotoLookup>0</lastJpegPhotoLookup>
  <ldapNestedGroups>0</ldapNestedGroups>
  <ldapPagingSize>500</ldapPagingSize>
  <turnOnPasswordChange>1</turnOnPasswordChange>
  <ldapDynamicGroupMemberURL></ldapDynamicGroupMemberURL>
  <ldapDefaultPPolicyDN></ldapDefaultPPolicyDN>
 </data>
</ocs>
```

19.9.4 Modifying a configuration

Updates a configuration with the provided values. Authentication is done by sending a basic HTTP authentication header.

Syntax: ocs/v2.php/apps/user_ldap/api/v1/config/{configID}

- HTTP method: PUT
- url argument: configData - array, see table below for the fields. All fields are optional. The values must be url-encoded.

Example

```
$ curl -X PUT https://admin:secret@example.com/ocs/v2.php/apps/user_ldap/api/v1/
↪config/s01 -H "OCS-APIREQUEST: true" -d "configData[ldapHost]=ldap%3A%2F%2Fldap.
↪server.tld &configData[ldapPort]=389"
```

- updates the LDAP configuration

XML output

```
<?xml version="1.0"?>
<ocs>
 <meta>
  <status>ok</status>
  <statuscode>200</statuscode>
  <message>OK</message>
 </meta>
```

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```
 <data/>
</ocs>
```

19.9.5 Configuration keys

Key	Mode	Required	Description
ldapHost	rw	yes	LDAP server host, supports protocol
ldapPort	rw	yes	LDAP server port
ldapBackupHost	rw	no	LDAP replica host
ldapBackupPort	rw	no	LDAP replica port
ldapOverrideMainServer	rw	no	Whether replica should be used instead
ldapBase	rw	yes	Base
ldapBaseUsers	rw	no	Base for users, defaults to general base if not specified
ldapBaseGroups	rw	no	Base for groups, defaults to general base if not specified
ldapAgentName	rw	no	DN for the (service) user to connect to LDAP
ldapAgentPassword	rw	no	Password for the service user
ldapTLS	rw	no	Whether to use StartTLS
turnOffCertCheck	rw	no	Turns off certificate validation for TLS connections
ldapIgnoreNamingRules	rw	no	Backwards compatibility, do not set it.
ldapUserDisplayName	rw	yes	Attribute used as display name for users
ldapUserDisplayName2	rw	no	Additional attribute, if set show on brackets next to the main attribute
ldapUserAvatarRule	rw	no	Specify the avatar integration behavior, possible values: “default”, “none”,
ldapGidNumber	rw	no	group ID attribute, needed for primary groups on OpenLDAP (and compa
ldapUserFilterObjectclass	rw	no	set by the Settings Wizard (web UI)
ldapUserFilterGroups	rw	no	set by the Settings Wizard (web UI)
ldapUserFilter	rw	yes	LDAP Filter used to retrieve user
ldapUserFilterMode	rw	no	used by the Settings Wizard, set to 1 for manual editing
ldapAttributesForUserSearch	rw	no	attributes to be matched when searching for users. separate by ;
ldapGroupFilter	rw	no	LDAP Filter used to retrieve groups
ldapGroupFilterMode	rw	no	used by the Settings Wizard, set to 1 for manual editing
ldapGroupFilterObjectclass	rw	no	set by the Settings Wizard (web UI)
ldapGroupFilterGroups	rw	no	set by the Settings Wizard (web UI)
ldapGroupMemberAssocAttr	rw	no	attribute that indicates group members, one of: member, memberUid, unic
ldapGroupDisplayName	rw	no	Attribute used as display name for groups, required if groups are used
ldapAttributesForGroupSearch	rw	no	attributes to be matched when searching for groups. separate by ;
ldapLoginFilter	rw	yes	LDAP Filter used to authenticate users
ldapLoginFilterMode	rw	no	used by the Settings Wizard, set to 1 for manual editing
ldapLoginFilterEmail	rw	no	set by the Settings Wizard (web UI)
ldapLoginFilterUsername	rw	no	set by the Settings Wizard (web UI)
ldapLoginFilterAttributes	rw	no	set by the Settings Wizard (web UI)
ldapQuotaAttribute	rw	no	LDAP attribute containing the quote value (per user)
ldapQuotaDefault	rw	no	Default Quota, if specified quota attribute is empty
ldapEmailAttribute	rw	no	LDAP attribute containing the email address (takes first if multiple are sto
ldapCacheTTL	rw	no	How long results from LDAP are cached, defaults to 10min
ldapUuidUserAttribute	r	no	set in runtime
ldapUuidGroupAttribute	r	no	set in runtime
ldapConfigurationActive	rw	no	whether this configuration is active. 1 is on, 0 is off.
ldapExperiencedAdmin	rw	no	used by the Settings Wizard, set to 1 for manual editing
homeFolderNamingRule	rw	no	LDAP attribute to use a user folder name
hasPagedResultSupport	r	no	set in runtime

Table 1 – continued from previous page

Key	Mode	Required	Description
hasMemberOfFilterSupport	r	no	set in runtime
useMemberOfToDetectMembership	rw	no	Whether to use memberOf to detect group memberships
ldapExpertUsernameAttr	rw	no	LDAP attribute to use as internal username. Might be modified (e.g. to av
ldapExpertUUIDUserAttr	rw	no	override the LDAP servers UUID attribute to identify LDAP user records
ldapExpertUUIDGroupAttr	rw	no	override the LDAP servers UUID attribute to identify LDAP group record
lastJpegPhotoLookup	r	no	set in runtime
ldapNestedGroups	rw	no	Whether LDAP supports nested groups
ldapPagingSize	rw	no	Number of results to return per page
turnOnPasswordChange	rw	no	Whether users are allowed to change passwords (hashing must happen on
ldapDynamicGroupMemberURL	rw	no	URL for dynamic groups
ldapDefaultPPolicyDN	rw	no	PPolicy DN for password rules
ldapConnectionTimeout	rw	no	Set the `LDAP_OPT_NETWORK_TIMEOUT` connection options. Default to 15

19.10 User provisioning API

The Provisioning API application enables a set of APIs that external systems can use to create, edit, delete and query user attributes, query, set and remove groups, set quota and query total storage used in Nextcloud. Group admin users can also query Nextcloud and perform the same functions as an admin for groups they manage. The API also enables an admin to query for active Nextcloud applications, application info, and to enable or disable an app remotely. HTTP requests can be used via a Basic Auth header to perform any of the functions listed above. The Provisioning API app is enabled by default.

The base URL for all calls to the Provisioning API is `https://cloud.example.com/ocs/v1.php/cloud`.

All calls to OCS endpoints require the `OCS-APIRequest` header to be set to `true`.

All POST requests require the `Content-Type: application/x-www-form-urlencoded` header. (Note: Some libraries like cURL set this header automatically, others require setting the header explicitly.)

19.10.1 Instruction set for users

Add a new user

Create a new user on the Nextcloud server. Authentication is done by sending a basic HTTP authentication header.

Syntax: ocs/v1.php/cloud/users

- HTTP method: POST
- POST argument: userid - string, the required username for the new user
- POST argument: password - string, the password for the new user, leave empty to send welcome mail
- POST argument: displayName - string, the display name for the new user
- POST argument: email - string, the email for the new user, required if password empty
- POST argument: groups - array, the groups for the new user
- POST argument: subadmin - array, the groups in which the new user is subadmin
- POST argument: quota - string, quota for the new user
- POST argument: language - string, language for the new user

Status codes:

- 101 - invalid argument

- 102 - user already exists
- 103 - cannot create sub-admins for admin group
- 104 - group does not exist
- 105 - insufficient privileges for group
- 106 - no group specified (required for sub-admins)
- 107 - hint exceptions
- 108 - an email address is required, to send a password link to the user.
- 109 - sub-admin group does not exist
- 110 - required email address was not provided
- 111 - could not create non-existing user ID

Example

```
$ curl -X POST http://admin:secret@example.com/ocs/v1.php/cloud/users -d userid="Frank
↪" -d password="frankspassword" -H "OCS-APIRequest: true"
```

- Creates the user `Frank` with password `frankspassword`
- optionally groups can be specified by one or more `groups[]` query parameters: `URL -d groups[]="admin" -D groups[]="Team1"`

XML output

```
<?xml version="1.0"?>
<ocs>
 <meta>
  <status>ok</status>
  <statuscode>100</statuscode>
  <message/>
 </meta>
 <data/>
</ocs>
```

Search/get users

Retrieves a list of users from the Nextcloud server. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/users

- HTTP method: GET
- url arguments: search - string, optional search string
- url arguments: limit - int, optional limit value
- url arguments: offset - int, optional offset value

Status codes:

- 100 - successful

Example

```
$ curl -X GET http://admin:secret@example.com/ocs/v1.php/cloud/users?search=Frank -H
↪"OCS-APIRequest: true"
```

- Returns list of users matching the search string.

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
    <statuscode>100</statuscode>
    <status>ok</status>
  </meta>
  <data>
    <users>
      <element>Frank</element>
     </users>
  </data>
</ocs>
```

Get data of a single user

Retrieves information about a single user. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/users/{userid}

- HTTP method: GET

Status codes:

- 100 - successful

Example

```
$ curl -X GET http://admin:secret@example.com/ocs/v1.php/cloud/users/Frank -H "OCS-
↪APIRequest: true"
```

- Returns information on the user `Frank`

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
    <statuscode>100</statuscode>
    <status>ok</status>
  </meta>
  <data>
    <enabled>true</enabled>
    <id>Frank</id>
    <quota>0</quota>
    <email>frank@example.org</email>
```

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```
    <displayname>Frank K.</displayname>
    <display-name>Frank K.</display-name>
    <phone>0123 / 456 789</phone>
    <address>Foobar 12, 12345 Town</address>
    <website>https://nextcloud.com</website>
    <twitter>Nextcloud</twitter>
    <groups>
     <element>group1</element>
     <element>group2</element>
    </groups>
  </data>
</ocs>
```

Edit data of a single user

Edits attributes related to a user. Users are able to edit email, displayname and password; admins can also edit the quota value. Further restrictions may apply, check the *List of editable data fields* endpoint. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/users/{userid}

- HTTP method: PUT
- PUT argument: key, the field to edit:
  - email
  - quota
  - displayname
  - display (**deprecated** use *displayname* instead)
  - phone
  - address
  - website
  - twitter
  - password
- PUT argument: value, the new value for the field

Status codes:

- 101 - invalid argument
- 107 - password policy (hint exception)
- 112 - Setting the password is not supported by the users backend
- 113 - editing field not allowed / field doesn't exist

Examples

```
$ curl -X PUT http://admin:secret@example.com/ocs/v1.php/cloud/users/Frank -d key=
↪"email" -d value="franksnewemail@example.org" -H "OCS-APIRequest: true"
```

- Updates the email address for the user `Frank`

```
$ curl -X PUT http://admin:secret@example.com/ocs/v1.php/cloud/users/Frank -d key=
↪"quota" -d value="100MB" -H "OCS-APIRequest: true"
```

- Updates the quota for the user `Frank`

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
    <statuscode>100</statuscode>
    <status>ok</status>
  </meta>
  <data/>
</ocs>
```

List of editable data fields

Edits attributes related to a user. Users are able to edit email, displayname and password; admins can also edit the quota value. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/user/fields

- HTTP method: GET

Status codes:

- 100 - successful

Examples

```
$ curl -X GET http://admin:secret@example.com/ocs/v1.php/cloud/user/fields -H "OCS-
↪APIRequest: true"
```

- Gets the list of fields

XML output

```
<?xml version="1.0"?>
<ocs>
 <meta>
  <status>ok</status>
  <statuscode>100</statuscode>
  <message>OK</message>
 </meta>
 <data>
  <element>displayname</element>
  <element>email</element>
  <element>phone</element>
  <element>address</element>
  <element>website</element>
  <element>twitter</element>
 </data>
</ocs>
```

Disable a user

Disables a user on the Nextcloud server so that the user cannot login anymore. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/users/{userid}/disable

- HTTP method: PUT

Statuscodes:

- 100 - successful
- 101 - failure

Example

```
$ curl -X PUT http://admin:secret@example.com/ocs/v1.php/cloud/users/Frank/disable -H
↪"OCS-APIRequest: true"
```

- Disables the user `Frank`

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
    <status>ok</status>
    <statuscode>100</statuscode>
    <message/>
  </meta>
  <data/>
</ocs>
```

Enable a user

Enables a user on the Nextcloud server so that the user can login again. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/users/{userid}/enable

- HTTP method: PUT

Statuscodes:

- 100 - successful
- 101 - failure

Example

```
$ curl -X PUT http://admin:secret@example.com/ocs/v1.php/cloud/users/Frank/enable -H
↪"OCS-APIRequest: true"
```

- Enables the user `Frank`

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
    <status>ok</status>
    <statuscode>100</statuscode>
    <message/>
  </meta>
  <data/>
</ocs>
```

Delete a user

Deletes a user from the Nextcloud server. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/users/{userid}

- HTTP method: DELETE

Statuscodes:

- 100 - successful
- 101 - failure

Example

```
$ curl -X DELETE http://admin:secret@example.com/ocs/v1.php/cloud/users/Frank -H "OCS-
↪APIRequest: true"
```

- Deletes the user `Frank`

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
    <statuscode>100</statuscode>
    <status>ok</status>
  </meta>
  <data/>
</ocs>
```

Get user's groups

Retrieves a list of groups the specified user is a member of. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/users/{userid}/groups

- HTTP method: GET

Status codes:

- 100 - successful

Example

```
$ curl -X GET http://admin:secret@example.com/ocs/v1.php/cloud/users/Frank/groups -H
↪"OCS-APIRequest: true"
```

- Retrieves a list of groups of which `Frank` is a member

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
    <statuscode>100</statuscode>
    <status>ok</status>
  </meta>
  <data>
    <groups>
      <element>admin</element>
      <element>group1</element>
    </groups>
  </data>
</ocs>
```

Add user to group

Adds the specified user to the specified group. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/users/{userid}/groups

- HTTP method: POST
- POST argument: groupid, string - the group to add the user to

Status codes:

- 100 - successful
- 101 - no group specified
- 102 - group does not exist
- 103 - user does not exist
- 104 - insufficient privileges
- 105 - failed to add user to group

Example

```
$ curl -X POST http://admin:secret@example.com/ocs/v1.php/cloud/users/Frank/groups -d␣
↪groupid="newgroup" -H "OCS-APIRequest: true"
```

- Adds the user `Frank` to the group `newgroup`

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
    <statuscode>100</statuscode>
    <status>ok</status>
  </meta>
  <data/>
</ocs>
```

Remove user from group

Removes the specified user from the specified group. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/users/{userid}/groups

- HTTP method: DELETE
- DELETE argument: groupid, string - the group to remove the user from

Status codes:

- 100 - successful
- 101 - no group specified
- 102 - group does not exist
- 103 - user does not exist
- 104 - insufficient privileges
- 105 - failed to remove user from group

Example

```
$ curl -X DELETE http://admin:secret@example.com/ocs/v1.php/cloud/users/Frank/groups -
↪d groupid="newgroup" -H "OCS-APIRequest: true"
```

- Removes the user `Frank` from the group `newgroup`

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
    <statuscode>100</statuscode>
    <status>ok</status>
  </meta>
  <data/>
</ocs>
```

Promote user to subadmin

Makes a user the subadmin of a group. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/users/{userid}/subadmins

- HTTP method: POST
- POST argument: groupid, string - the group of which to make the user a subadmin

Status codes:

- 100 - successful
- 101 - user does not exist
- 102 - group does not exist
- 103 - unknown failure

Example

```
$ curl -X POST https://admin:secret@example.com/ocs/v1.php/cloud/users/Frank/
↪subadmins -d groupid="group" -H "OCS-APIRequest: true"
```

- Makes the user `Frank` a subadmin of the `group` group

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
    <statuscode>100</statuscode>
    <status>ok</status>
  </meta>
  <data/>
</ocs>
```

Demote user from subadmin

Removes the subadmin rights for the user specified from the group specified. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/users/{userid}/subadmins

- HTTP method: DELETE
- DELETE argument: groupid, string - the group from which to remove the user's subadmin rights

Status codes:

- 100 - successful
- 101 - user does not exist
- 102 - user is not a subadmin of the group / group does not exist
- 103 - unknown failure

Example

```
$ curl -X DELETE https://admin:secret@example.com/ocs/v1.php/cloud/users/Frank/
↪subadmins -d groupid="oldgroup" -H "OCS-APIRequest: true"
```

- Removes `Frank's` subadmin rights from the `oldgroup` group

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
    <statuscode>100</statuscode>
    <status>ok</status>
  </meta>
  <data/>
</ocs>
```

Get user's subadmin groups

Returns the groups in which the user is a subadmin. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/users/{userid}/subadmins

- HTTP method: GET

Status codes:

- 100 - successful
- 101 - user does not exist
- 102 - unknown failure

Example

```
$ curl -X GET https://admin:secret@example.com/ocs/v1.php/cloud/users/Frank/subadmins␣
↪-H "OCS-APIRequest: true"
```

- Returns the groups of which `Frank` is a subadmin

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
      <status>ok</status>
      <statuscode>100</statuscode>
    <message/>
  </meta>
  <data>
    <element>testgroup</element>
  </data>
</ocs>
```

Resend the welcome email

The request to this endpoint triggers the welcome email for this user again.

Syntax: ocs/v1.php/cloud/users/{userid}/welcome

- HTTP method: POST

Status codes:

- 100 - successful
- 101 - email address not available
- 102 - sending email failed

Example

```
$ curl -X POST https://admin:secret@example.com/ocs/v1.php/cloud/users/Frank/welcome -
↪H "OCS-APIRequest: true"
```

- Sends the welcome email to `Frank`

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
      <status>ok</status>
      <statuscode>100</statuscode>
    <message/>
  </meta>
  <data/>
</ocs>
```

19.10.2 Instruction set for groups

Search/get groups

Retrieves a list of groups from the Nextcloud server. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/groups

- HTTP method: GET
- url arguments: search - string, optional search string
- url arguments: limit - int, optional limit value
- url arguments: offset - int, optional offset value

Status codes:

- 100 - successful

Example

```
$ curl -X GET http://admin:secret@example.com/ocs/v1.php/cloud/groups?search=adm -H
↪"OCS-APIRequest: true"
```

- Returns list of groups matching the search string.

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
    <statuscode>100</statuscode>
    <status>ok</status>
  </meta>
  <data>
    <groups>
      <element>admin</element>
    </groups>
  </data>
</ocs>
```

Create a group

Adds a new group. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/groups

- HTTP method: POST
- POST argument: groupid, string - the new groups name

Status codes:

- 100 - successful
- 101 - invalid input data
- 102 - group already exists
- 103 - failed to add the group

Example

```
$ curl -X POST http://admin:secret@example.com/ocs/v1.php/cloud/groups -d groupid=
↪"newgroup" -H "OCS-APIRequest: true"
```

- Adds a new group called `newgroup`

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
    <statuscode>100</statuscode>
    <status>ok</status>
```

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```
  </meta>
  <data/>
</ocs>
```

Get members of a group

Retrieves a list of group members. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/groups/{groupid}

- HTTP method: GET

Status codes:

- 100 - successful

Example

```
$ curl -X GET http://admin:secret@example.com/ocs/v1.php/cloud/groups/admin -H "OCS-
↪APIRequest: true"
```

- Returns a list of users in the `admin` group

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
    <statuscode>100</statuscode>
    <status>ok</status>
  </meta>
  <data>
    <users>
      <element>Frank</element>
    </users>
  </data>
</ocs>
```

Get subadmins of a group

Returns subadmins of the group. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/groups/{groupid}/subadmins

- HTTP method: GET

Status codes:

- 100 - successful
- 101 - group does not exist
- 102 - unknown failure

Example

```
$ curl -X GET https://admin:secret@example.com/ocs/v1.php/cloud/groups/mygroup/
↪subadmins -H "OCS-APIRequest: true"
```

- Return the subadmins of the group: `mygroup`

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
    <status>ok</status>
    <statuscode>100</statuscode>
    <message/>
  </meta>
  <data>
    <element>Tom</element>
  </data>
</ocs>
```

Edit data of a single group

Edits attributes related to a group. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/groups/{groupid}

- HTTP method: PUT
- PUT argument: key, string - the field to edit:
  - displayname
- PUT argument: value, string - the new value for the field

Status codes:

- 100 - successful
- 101 - not supported by backend

Examples

```
$ curl -X PUT http://admin:secret@example.com/ocs/v1.php/cloud/groups/mygroup -d key=
↪"displayname" -d value="My Group Name" -H "OCS-APIRequest: true"
```

- Updates the display name for the group `mygroup`

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
    <statuscode>100</statuscode>
    <status>ok</status>
  </meta>
```

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```
  <data/>
</ocs>
```

Delete a group

Removes a group. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/groups/{groupid}

- HTTP method: DELETE

Status codes:

- 100 - successful
- 101 - group does not exist
- 102 - failed to delete group

Example

```
$ curl -X DELETE http://admin:secret@example.com/ocs/v1.php/cloud/groups/mygroup -H
↪"OCS-APIRequest: true"
```

- Delete the group `mygroup`

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
    <statuscode>100</statuscode>
    <status>ok</status>
  </meta>
  <data/>
</ocs>
```

19.10.3 Instruction set for apps

Get list of apps

Returns a list of apps installed on the Nextcloud server. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/apps/

- HTTP method: GET
- url argument: filter, string - optional (`enabled` or `disabled`)

Status codes:

- 100 - successful
- 101 - invalid input data

Example

```
$ curl -X GET http://admin:secret@example.com/ocs/v1.php/cloud/apps?filter=enabled -H
↪"OCS-APIRequest: true"
```

- Gets enabled apps

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
    <statuscode>100</statuscode>
    <status>ok</status>
  </meta>
  <data>
    <apps>
      <element>files</element>
      <element>provisioning_api</element>
    </apps>
  </data>
</ocs>
```

Get app info

Provides information on a specific application. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/apps/{appid}

- HTTP method: GET

Status codes:

- 100 - successful

Example

```
$ curl -X GET http://admin:secret@example.com/ocs/v1.php/cloud/apps/files -H "OCS-
↪APIRequest: true"
```

- Get app info for the `files` app

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
    <statuscode>100</statuscode>
    <status>ok</status>
  </meta>
  <data>
    <info/>
    <remote>
      <files>appinfo/remote.php</files>
```

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```
      <webdav>appinfo/remote.php</webdav>
      <filesync>appinfo/filesync.php</filesync>
    </remote>
    <public/>
    <id>files</id>
    <name>Files</name>
    <description>File Management</description>
    <licence>AGPL-3.0-or-later</licence>
    <author>Robin Appelman</author>
    <require>4.9</require>
    <shipped>true</shipped>
    <active>true</active>
    <standalone></standalone>
    <default_enable></default_enable>
    <types>
      <element>filesystem</element>
    </types>
  </data>
</ocs>
```

Enable an app

Enable an app. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/apps/{appid}

- HTTP method: POST

Status codes:

- 100 - successful

Example

```
$ curl -X POST http://admin:secret@example.com/ocs/v1.php/cloud/apps/files_texteditor␣
↪-H "OCS-APIRequest: true"
```

- Enable the `files_texteditor` app

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
    <statuscode>100</statuscode>
    <status>ok</status>
  </meta>
</ocs>
```

Disable an app

Disables the specified app. Authentication is done by sending a Basic HTTP Authorization header.

Syntax: ocs/v1.php/cloud/apps/{appid}

- HTTP method: DELETE

Status codes:

- 100 - successful

Example

```
$ curl -X DELETE http://admin:secret@example.com/ocs/v1.php/cloud/apps/files_
↪texteditor -H "OCS-APIRequest: true"
```

- Disable the `files_texteditor` app

XML output

```
<?xml version="1.0"?>
<ocs>
  <meta>
    <statuscode>100</statuscode>
    <status>ok</status>
  </meta>
</ocs>
```

19.11 Profile configuration

The user profile presents the information of a user and is enabled by default for all users. Users may individually enable or disable their profile in their Personal info settings under the Personal settings section.

As an administrator you may change the default for new users and may also disable profile globally to remove all profile functionality.

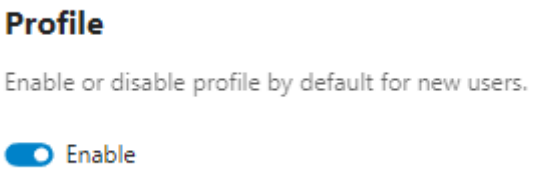
Profile properties are also written into the *system address book*.

Note

If not disabled, the profile is publicly visible. The visibility of the individual profile attributes can be either controlled by the assigned visibility scopes (e.g. “Private” will disable public access), or by the user defined profile visibility.

19.11.1 Configuration

To enable or disable profile by default for new users switch the toggle in Basic settings under the Administration settings section.



You may also run the `occ` command below instead to change the default to `false`:

```
occ config:app:set settings profile_enabled_by_default --value="0"
```

Please refer to *Using the occ command* for all available `occ` commands.

To disable profile globally add the following line to your `config.php`

```
'profile.enabled' => false,
```

Please refer to *Configuration Parameters* for all available `config.php` options.

19.11.2 Property scopes

User properties (Full name, Address, Website, Role, …) have specific visibility scopes (Private, Local, Federated, Published).

The visibility scopes are explained below:

Private
: Contact details visible locally only

Local
: Contact details visible locally and through public link access on local instance

Federated
: Contact details visible locally, through public link access and on trusted federated servers.

Published
: Contact details visible locally, through public link access, on trusted federated servers and published to the public lookup server.

The default values for each property for each new user is listed below, but you should consult the declaration of the `DEFAULT_SCOPES` constant in the `OC\Accounts\AccountManager` class (see the code) to make sure these are up-to-date.

Property	Default visibility scope
Full name	Federated
Address	Local
Website	Local
Email	Federated
Avatar	Federated
Phone	Local
Twitter	Local
Organisation	Local
Role	Local
Headline	Local
Biography	Local

If you'd like to override the value for one or several default visibility scopes, use the `account_manager.default_property_scope` `config.php` configuration key, which defaults to an empty array:

```
'account_manager.default_property_scope' => [
  \OCP\Accounts\IAccountManager::PROPERTY_PHONE => \OCP\Accounts\
↪IAccountManager::SCOPE_PRIVATE,
  \OCP\Accounts\IAccountManager::PROPERTY_ROLE => \OCP\Accounts\
↪IAccountManager::SCOPE_FEDERATED
]
```

In the above example, the phone and role properties are respectively overwritten to the private and federated scopes. Note that these changes will only apply to *new* users, not existing ones.

19.12 User authentication with OpenID Connect

Nextcloud users can authenticate via an external identity provider. Nextcloud can also be an identity provider itself.

19.12.1 Authentication in Nextcloud

The OpenID Connect user backend app makes it possible for users to authenticate using external Oidc identity providers.

This app can optionally be in charge of user provisioning (by creating users when they first connect) or rely on other user backends and only take care of authentication.

More details in the project's README

19.12.2 Using Nextcloud as an identity provider

The OIDC Identity Provider community app can be installed to make Nextcloud an identity provider for other services.

This app will allow any Nextcloud user (managed by any user backend) to authenticate during an Oidc login flow. This is useful if you want your Nextcloud instance to be the authority regarding authentication and user profile data among multiple services.

19.12.3 Bearer token validation

Nextcloud can accept Oidc ID tokens and access tokens as valid bearer token for API requests. If using an external identity provider, only the `user_oidc` app is necessary.

If Nextcloud is the identity provider, you will naturally need the `oidc` app to make Nextcloud an Oidc provider, and also the `user_oidc` app because it will take care of validating API requests authentication. In user_oidc, the

`oidc_provider_bearer_validation` config flag needs to be set to true so `user_oidc` knows it needs to ask the `oidc` app to validate the received bearer tokens.

More details on bearer token validation

CHAPTER

TWENTY

DESKTOP CLIENTS

Available for Windows, macOS, and various Linux distributions, the Nextcloud Desktop Sync client enables you to:

- Specify one or more directories on your computer that you want to synchronize to the Nextcloud server.
- Always have the latest files synchronized, wherever they are located.

Your files are always automatically synchronized between your Nextcloud server, computer and mobile device.

20.1 Options

You have the option of starting your Nextcloud desktop client with the `nextcloud` command. The following options are supported:

`nextcloud -h` or `nextcloud --help`
Displays all command options.

The other options are:

`--logwindow`
Opens a window displaying log output.

`--logfile` <*filename*>
Write log output to the file specified. To write to stdout, specify - as the filename.

`--logdir` <*name*>
Writes each synchronization log output in a new file in the specified directory.

`--logexpire` <*hours*>
Removes logs older than the value specified (in hours). This command is used with `--logdir`.

`--logflush`
Clears (flushes) the log file after each write action.

`--logdebug`
Also output debug-level messages in the log (equivalent to setting the env var QT_LOGGING_RULES="qt.*=true;*.debug=true").

`--confdir` <*dirname*>
Uses the specified configuration directory.

`--background`
Launch the application in the background (i.e. without opening the main dialog).

20.2 Mass Deployment And Account Creation

It is possible to perform mass deployment of the Nextcloud desktop client by passing certain command-line parameters from the deployment step to Nextcloud desktop client executable after the initial setup. This will allow desktop client to generate a config (.cfg) file that will be used during subsequent launches. A config file will have a corresponding account written into it similar to if you have added it manually via the desktop client's UI. The desktop client will exit with code 0 if account has been added successfully, or 1 in case of failure. Detailed failure message is printed to the desktop client logs.

The following parameters are supported:

`--userid`
: (required) userId (username as on the server) to pass when creating an account via command-line.

`--apppassword`
: (required) appPassword to pass when creating an account via command-line (see the `login-flow` section in server documentation on how to generate the app password).

`--localdirpath`
: (optional) path where to create a local sync folder when creating an account via command-line. If skipped, then default local sync folder path (/home/<userid>/Nextcloud<n> for Linux/mac or C:/<userid>/Nextcloud<n> for Windows) will be generated by desktop client.

`--isvfsenabled`
: (optional) whether to set a VFS or non-VFS folder (1 for 'yes' or 0 for 'no') when creating an account via command-line. Default is 0.

`--remotedirpath`
: (optional) path to a remote subfolder when creating an account via command-line. e.g. If the server has folders "/Photos", "/Documents", "/Music" you can pass "/Music" and then this folder will get set up as remote root.

`--serverurl`
: (required) a server URL to use when creating an account via command-line. (NOTE: There is another parameter supported by Nextcloud desktop client `--overrideserverurl` but it SHOULD NOT be used here as it is intended for setup via UI with wizard)

Examples:

- `C:\Program Files\Nextcloud\nextcloud.exe" --userid admin --apppassword Jliy12356785jxnHa2ZCiZ9MX48ncECwDso95Pq3a5HABjY34ZvhZiXrPfpKWUg7aOHAX5 --localdirpath "D:\\Nextcloud-sync-folder" --remotedirpath /Music --serverurl "https://cloud.example.com" --isvfsenabled 1"` - this will create a config file for user admin on the server https://cloud.example.com and set a remote root folder to "Music", the local sync folder will get created with VFS mode.
- For Linux and mac the same example as above will work but `nextcloud.exe path` and `--localdirpath` value should get changed to platform specific format (e.g. `no .exe extension` and `/home/<user folder>` format)

20.3 Configuration File

The Nextcloud Client reads a configuration file. You can locate this configuration file as follows:

On Linux distributions:
`$HOME/.config/Nextcloud/nextcloud.cfg`

On Microsoft Windows systems:
`%APPDATA%\Nextcloud\nextcloud.cfg`

On macOS systems:

`$HOME/Library/Preferences/Nextcloud/nextcloud.cfg`

The configuration file contains settings using the Microsoft Windows .ini file format. You can overwrite changes using the Nextcloud configuration dialog.

> **Note**
>
> Use caution when making changes to the Nextcloud Client configuration file. Incorrect settings can produce unintended results.

Some interesting values that can be set on the configuration file are:

`[Nextcloud]` section		
Variable	Default	Meaning
`remotePollInterval`	`30000` (30 sec)	Specifies the poll time for the remote repository in milliseconds.
`forceSyncInterval`	`7200000` (2 hr)	The duration of no activity after which a synchronization run shall be triggered automatically.
`fullLocalDiscovery-Interval`	`3600000` (1 hr)	The interval after which the next synchronization will perform a full local discovery.
`notificationRefresh-Interval`	`60000` (1 min)	Specifies the default interval of checking for new server notifications in milliseconds.

[General] section		
Variable	Default	Meaning
chunkSize	10000000 (10 MB)	Specifies the chunk size of uploaded files in bytes. The client will dynamically adjust this size within the maximum and minimum bounds (see below).
forceLoginV2	false	If the client should force the new login flow, even though some circumstances might need the old flow.
minChunkSize	5000000 (5 MB)	Specifies the minimum chunk size of uploaded files in bytes.
maxChunkSize	50000000 (5000 MB)	Specifies the maximum chunk size of uploaded files in bytes.
targetChunkUploadDuration	60000 (1 minute)	Target duration in milliseconds for chunk uploads. The client adjusts the chunk size until each chunk upload takes approximately this long. Set to 0 to disable dynamic chunk sizing.
promptDeleteAllFiles	false	If a UI prompt should ask for confirmation if it was detected that all files and folders were deleted.
timeout	300	The timeout for network connections in seconds.
moveToTrash	false	If non-locally deleted files should be moved to trash instead of deleting them completely.
showExperimentalOptions	false	Whether to show experimental options that are still undergoing testing in the user interface. Turning this on does not enable experimental behavior on its own. It does enable user interface options that can be used to opt in to experimental features.
showMainDialogAsNormalWindow	false	Whether the main dialog should be shown as a normal window even if tray icons are available.

[Proxy] section		
Variable	Default	Meaning
host	127.0.0.1	The address of the proxy server.
port	8080	The port were the proxy is listening.
type	2	0 for System Proxy.
		1 for SOCKS5 Proxy.
		2 for No Proxy.
		3 for HTTP(S) Proxy.

20.4 Environment Variables

The behavior of the client can also be controlled using environment variables. The value of the environment variables overrides the values in the configuration file.

The environment variables are:

- *OWNCLOUD_CHUNK_SIZE* (default: 5242880; 5 MiB) – Specifies the chunk size of uploaded files in bytes. Increasing this value may help with synchronization problems in certain configurations.
- *OWNCLOUD_TIMEOUT* (default: 300 s) – The timeout for network connections in seconds.

- *OWNCLOUD_CRITICAL_FREE_SPACE_BYTES* (default: 512*1000*1000 bytes) - The minimum disk space needed for operation. A fatal error is raised if less free space is available.
- *OWNCLOUD_FREE_SPACE_BYTES* (default: 1000*1000*1000 bytes) - Downloads that would reduce the free space below this value are skipped. More information available under the "Low Disk Space" section.
- *OWNCLOUD_MAX_PARALLEL* (default: 6) - Maximum number of parallel jobs.
- *OWNCLOUD_BLACKLIST_TIME_MIN* (default: 25 s) - Minimum timeout for blacklisted files.
- *OWNCLOUD_BLACKLIST_TIME_MAX* (default: 24*60*60 s; one day) - Maximum timeout for blacklisted files.

20.4.1 Low Disk Space

When disk space is low the Nextcloud Client will be unable to synchronize all files. This section describes its behavior in a low disk space situation as well as the options that influence it.

1. Synchronization of a folder aborts entirely if the remaining disk space falls below 512 MB. This threshold can be adjusted with the `OWNCLOUD_CRITICAL_FREE_SPACE_BYTES` environment variable.
2. Downloads that would reduce the free disk space below 1 GB will be skipped or aborted. The download will be retried regularly and other synchronization is unaffected. This threshold can be adjusted with the `OWNCLOUD_FREE_SPACE_BYTES` environment variable.

20.5 Command Line Client

The Nextcloud Client packages contain a command line client, `nextcloudcmd`, that can be used to synchronize Nextcloud files to client machines.

`nextcloudcmd` performs a single *sync run* and then exits the synchronization process. In this manner, `nextcloudcmd` processes the differences between client and server directories and propagates the files to bring both repositories to the same state. Contrary to the GUI-based client, `nextcloudcmd` does not repeat synchronizations on its own. It also does not monitor for file system changes.

20.5.1 Install

OS	Package
Alpine	https://pkgs.alpinelinux.org/package/edge/community/x86_64/nextcloud-client
Debian	https://packages.debian.org/search?suite=all&arch=any&searchon=names&keywords=nextcloud-desktop-cmd
Fedora	https://packages.fedoraproject.org/pkgs/nextcloud-client/nextcloud-client/
Ubuntu	https://packages.ubuntu.com/search?keywords=nextcloud-desktop-cmd
Ubuntu (PPA)	https://launchpad.net/~nextcloud-devs/+archive/ubuntu/client
Windows	https://nextcloud.com/install/#install-clients

20.5.2 Usage

To invoke `nextcloudcmd`, you must provide the local and the remote repository URL using the following command:

```
nextcloudcmd [OPTIONS...] sourcedir nextcloudurl
```

where `sourcedir` is the local directory and `nextcloudurl` is the server URL.

Other command line switches supported by `nextcloudcmd` include the following:

--path
Overrides default remote root folder to a specific subfolder on the server(e.g.: /Documents would sync the Documents subfolder on the server)

--user, -u <*user*>
Use `user` as the login name.

--password, -p <*password*>
Use *password* as the password.

-n
Use `netrc(5)` for login.

--non-interactive
Do not prompt for questions and tries to read $NC_USER and $NC_PASSWORD from the environment.

--silent, --s
Inhibits verbose log output.

--trust
Trust any SSL certificate, including invalid ones.

--httpproxy *http://[user@pass:]<server>:<port>*
Uses *server* as HTTP proxy.

--exclude <*file*>
Exclude list file

--unsyncedfolders <*file*>
File containing the list of unsynced folders (selective sync)

--max-sync-retries <*n*>
Retries maximum n times (defaults to 3)

-h
Sync hidden files,do not ignore them

20.5.3 Credential Handling

`nextcloudcmd` requires the user to specify the username and password using the standard URL pattern, e.g.,

```
$ nextcloudcmd /home/user/my_sync_folder https://carla:secret@server/nextcloud
```

To synchronize the Nextcloud directory `Music` to the local directory `media/music`, through a proxy listening on port `8080`, and on a gateway machine using IP address `192.168.178.1`, the command line would be:

```
$ nextcloudcmd --httpproxy http://192.168.178.1:8080 --path /Music \
              $HOME/media/music \
              https://server/nextcloud
```

`nextcloudcmd` will prompt for the user name and password, unless they have been specified on the command line or `-n` has been passed.

20.5.4 Exclude List

`nextcloudcmd` requires access to an exclude list file. It must either be installed along with `nextcloudcmd` and thus be available in a system location, be placed next to the binary as `sync-exclude.lst` or be explicitly specified with the `--exclude` switch.

The required file content is one exclude item per line where wildcards are allowed, e.g.:

```
~*.tmp
._*
]Thumbs.db
]photothumb.db
System Volume Information
```

20.5.5 Example

- Synchronize a local directory to the specified directory of the nextcloud server

```
$ nextcloudcmd --path /<Directory_that_has_been_created> /home/user/<my_sync_folder> \
https://<username>:<secret>@<server_address>
```

20.6 Command-line Account Setup

If you want to automate an Account Setup Wizard to allow the user skip entering server URL and local sync folder path in UI, you can use command-line parameters. When you specify both, the desktop client's Account Setup Wizard will jump straight to opening a browser for account authentication/connection without the need of entering any of the connection details. The local sync folder will also be selected to the one you specify instead of using default path (/home/Nextcloud)

The following parameters are supported:

`--overridelocaldir`
: specify a local dir to be used in the account setup wizard (e.g.: /home/nextcloud-sync-folder)

`--overrideserverurl`
: specify a server URL to use for the force override to be used in the account setup wizard (e.g.: https://cloud.example.com)

Examples:

- `C:\Program Files\Nextcloud\nextcloud.exe" --overridelocaldir "D:/work/nextcloud-sync-folder" --overrideserverurl https://cloud.example.com`
- For Linux and mac the same example as above will work but `nextcloud.exe path` and `--overridelocaldir` value should get changed to platform specific format (e.g. `no .exe extension` and `/home/<user folder>` format)

20.7 Troubleshooting

The following two general issues can result in failed synchronization:

- The server setup is incorrect.
- The client contains a bug.

When reporting bugs, it is helpful if you first determine what part of the system is causing the issue.

20.7.1 Identifying Basic Functionality Problems

Performing a general Nextcloud Server test
: The first step in troubleshooting synchronization issues is to verify that you can log on to the Nextcloud web application. To verify connectivity to the Nextcloud server try logging in via your Web browser.

  If you are not prompted for your username and password, or if a red warning box appears on the page, your server setup requires modification. Please verify that your server installation is working correctly.

Ensure the WebDAV API is working

If all desktop clients fail to connect to the Nextcloud Server, but access using the Web interface functions properly, the problem is often a misconfiguration of the WebDAV API.

The Nextcloud Client uses the built-in WebDAV access of the server content. Verify that you can log on to Nextcloud's WebDAV server. To verify connectivity with the Nextcloud WebDAV server:

- Open a browser window and enter the address to the Nextcloud WebDAV server.

For example, if your Nextcloud instance is installed at `http://yourserver.com/nextcloud`, your WebDAV server address is `http://yourserver.com/nextcloud/remote.php/dav`.

If you are prompted for your username and password but, after providing the correct credentials, authentication fails, please ensure that your authentication backend is configured properly.

Use a WebDAV command line tool to test

A more sophisticated test method for troubleshooting synchronization issues is to use a WebDAV command line client and log into the Nextcloud WebDAV server. One such command line client – called `cadaver` – is available for Linux distributions. You can use this application to further verify that the WebDAV server is running properly using PROPFIND calls.

As an example, after installing the `cadaver` app, you can issue the `propget` command to obtain various properties pertaining to the current directory and also verify WebDAV server connection.

20.7.2 "CSync unknown error"

If you see this error message stop your client, delete the `.sync_xxxxxxx.db` file, and then restart your client. There is a hidden `.sync_xxxxxxx.db` file inside the folder of every account configured on your client.

> **Note**
>
> Please note that this will also erase some of your settings about which files to download.

See https://github.com/owncloud/client/issues/5226 for more discussion of this issue.

20.7.3 "Connection closed" message when syncing files

This message can be caused by using chunks that are too big or time-outs that are set too liberally. You can configure the chunking behavior of the client in the config file. For example, change these settings:

`chunkSize`	`10000000` (10 MB)	Specifies the chunk size of uploaded files in bytes. The client will dynamically adjust this size within the maximum and minimum bounds (see below).
`minChunkSize`	`1000000` (1 MB)	Specifies the minimum chunk size of uploaded files in bytes.
`maxChunkSize`	`50000000` (1000 MB)	Specifies the maximum chunk size of uploaded files in bytes.
`targetChunkUploadDuration`	`6000` (1 minute)	Target duration in milliseconds for chunk uploads. The client adjusts the chunk size until each chunk upload takes approximately this long. Set to 0 to disable dynamic chunk sizing.

Setting `maxChunkSize` to 50000000, for example, will decrease the individual chunk to about 50 mb. This causes additional overhead but might be required in some situations, for example behind CloudFlare which has been seen limiting upload chunks to 100mb. In other situations, limiting `targetChunkUploadDuration` can help to avoid time-outs.

20.7.4 Connection issues with the macOS client on "insecure" connections

When using macOS devices to connect to a Nextcloud server that uses a what maybe be classified as an insecure connection (i.e. connecting to a server with a self-signed certificate, or a certificate with what Apple may consider an insufficiently secure cipher), the macOS client may not connect to the server. This is because macOS requires a valid certificate to establish a connection.

To resolve this issue, you must ensure the server is signed with a certificate that is accepted by Apple's App Transport Security requirements. More information on the requirements can be found in Apple's documentation pages.

https://developer.apple.com/documentation/security/preventing-insecure-network-connections

20.7.5 Isolating other issues

Other issues can affect synchronization of your Nextcloud files:

- If you find that the results of the synchronizations are unreliable, please ensure that the folder to which you are synchronizing is not shared with other synchronization applications.
- Synchronizing the same directory with Nextcloud and other synchronization software such as Unison, rsync, Microsoft Windows Offline Folders, or other cloud services such as Dropbox or Microsoft SkyDrive is not supported and should not be attempted. In the worst case, it is possible that synchronizing folders or files using Nextcloud and other synchronization software or services can result in data loss.
- If you find that only specific files are not synchronized, the synchronization protocol might be having an effect. Some files are automatically ignored because they are system files, other files might be ignored because their filename contains characters that are not supported on certain file systems. For more information about ignored files, see *ignored-files*.
- If you are operating your own server, and use the local storage backend (the default), make sure that Nextcloud has exclusive access to the directory.

  Warning

  The data directory on the server is exclusive to Nextcloud and must not be modified manually.

- If you are using a different file backend on the server, you can try to exclude a bug in the backend by reverting to the built-in backend.
- If you are experiencing slow upload/download speed or similar performance issues be aware that those could be caused by on-access virus scanning solutions, either on the server (like the files_antivirus app) or the client.

20.7.6 Log Files

Effectively debugging software requires as much relevant information as can be obtained. To assist the Nextcloud support personnel, please try to provide as many relevant logs as possible. Log output can help with tracking down problems and, if you report a bug, log output can help to resolve an issue more quickly.

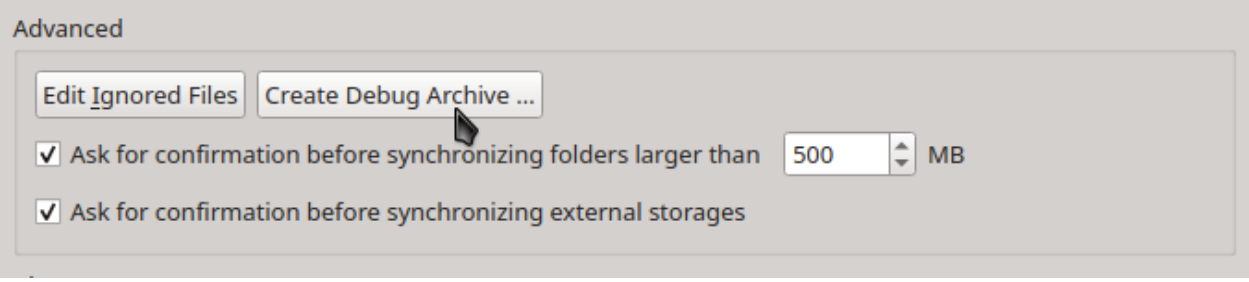
Warning

Log files contain sensitive information. You may wish to redact sensitive details or to only share limited excerpts.

Obtaining the Client Log File

Create Debug Archive

Since the 3.1.0 release we made it easier for users to provide debug information: debug logging is enabled by default with expiration time set to 24 hours and under the "General" settings, you can click on "Create Debug Archive …" to pick the location of where the desktop client will export the logs and the database to a zip file.

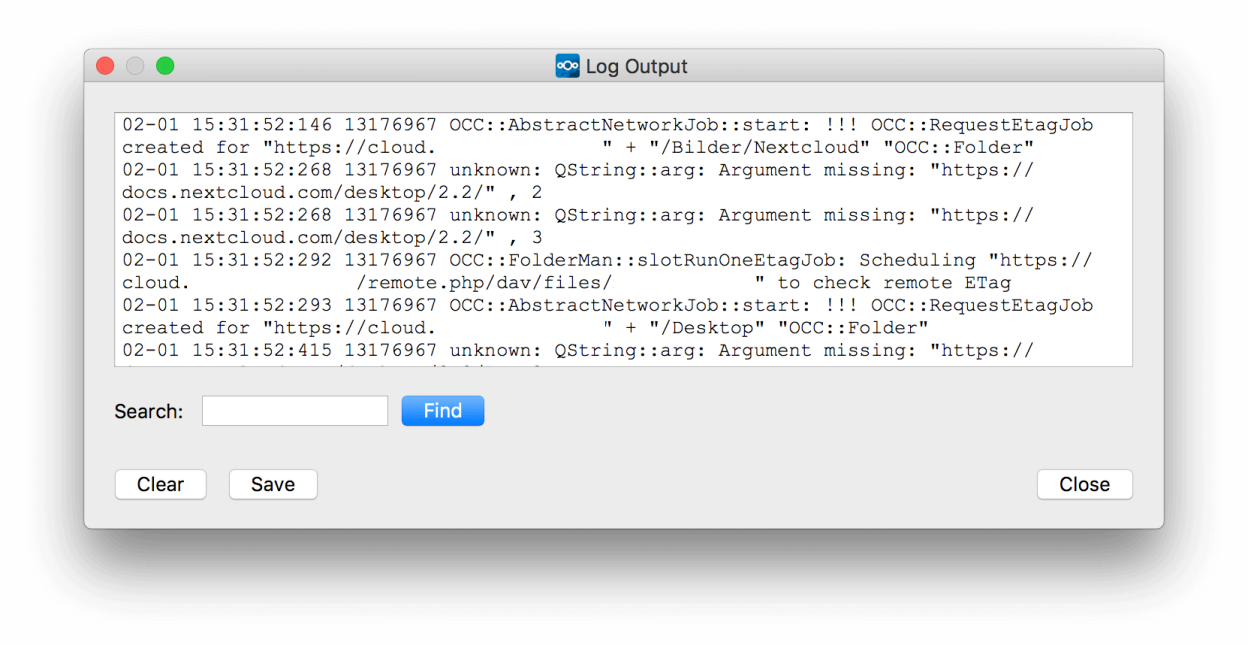


Keyboard shortcut

Another way to obtain the client log file:

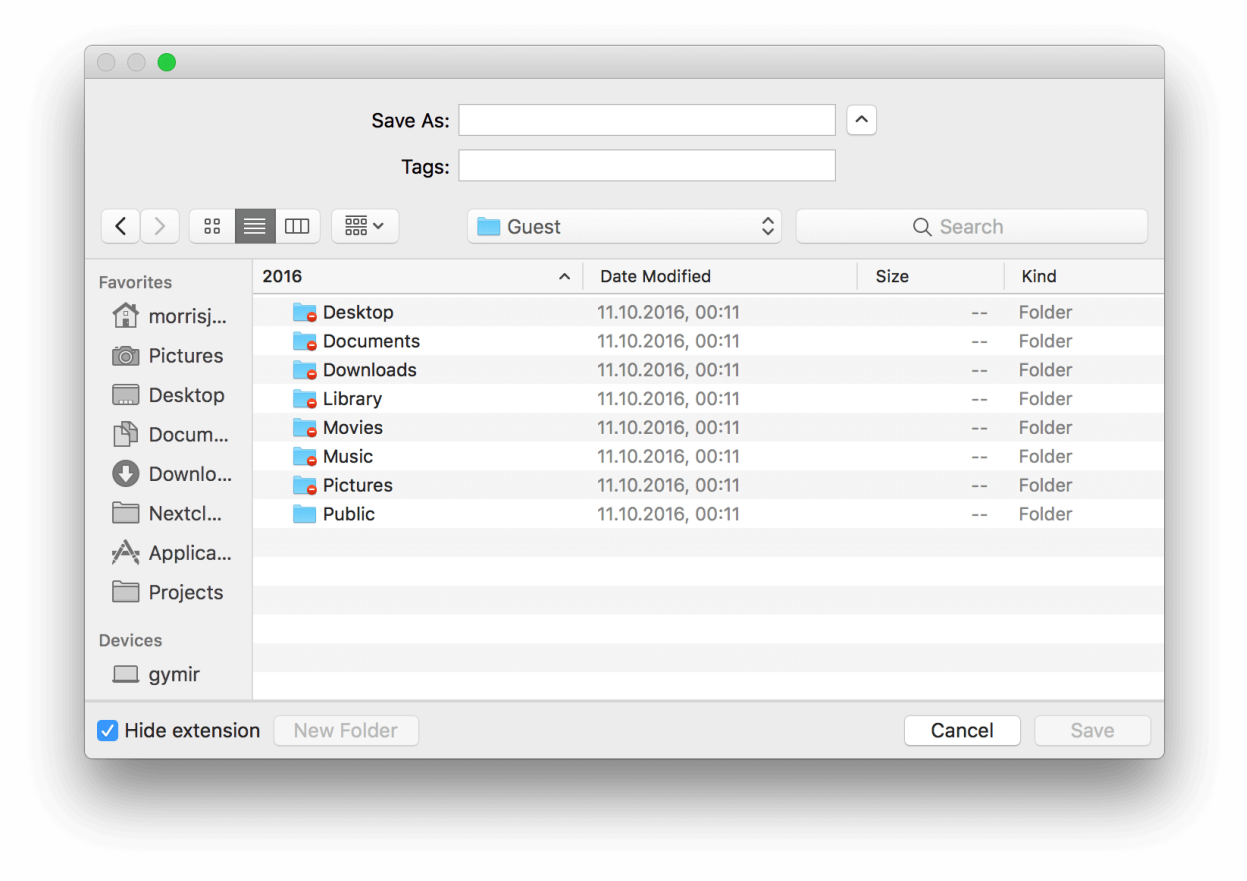
1. Open the Nextcloud Desktop Client.
2. Press F12 or Ctrl-L on your keyboard.

The Log Output window opens.



3. Click the 'Save' button.

The Save Log File window opens.



4. Navigate to a location on your system where you want to save your log file.
5. Name the log file and click the 'Save' button.

   The log file is saved in the location specified.

Command line

Alternatively, you can launch the Nextcloud Log Output window using the `--logwindow` command. After issuing this command, the Log Output window opens to show the current log. You can then follow the same procedures mentioned above to save the log to a file.

> **Note**
>
> You can also open a log window for an already running session, by restarting the client using the following command:
>
> - Windows: `C:\Program Files\Nextcloud\nextcloud.exe --logwindow`
> - macOS: `/Applications/nextcloud.app/Contents/MacOS/nextcloud --logwindow`
> - Linux: `nextcloud --logwindow`

Config file

The Nextcloud client enables you to save log files directly to a predefined file or directory. This is a useful option for troubleshooting sporadic issues as it enables you to log large amounts of data and bypass the limited buffer settings associated with the log window.

To enable logging to a directory, stop the client and add the following to the General section in the configuration file:

```
[General]
logDebug=true
logExpire=<hours>
logDir=<dir>
```

Independent of platform you must use slash (/) as a path separator:

> **Note**
>
> - Correct: C:/Temp
> - Not correct: C:Temp

As an example, to keep log data for two days in a directory called temp:

```
[General]
logDebug=true
logExpire=48
logDir=C:/Temp
```

Once you restart the client, you will find the log file in the `<dir>` defined in `logDir`.

> **Note**
>
> You will find the configuration file in the following locations:
>
> - Microsoft Windows systems: `%APPDATA%\Nextcloud\nextcloud.cfg`
> - macOS systems: `$HOME/Library/Preferences/Nextcloud/nextcloud.cfg`
> - Linux distributions: `$HOME/.config/Nextcloud/nextcloud.cfg`

Alternatively, you can start the client in the command line with parameters:

1. To save to a file, start the client using the `--logfile <file>` command, where `<file>` is the filename to which you want to save the file.
2. To save to a directory, start the client using the `--logdir <dir>` command, where `<dir>` is an existing directory.

When using the `--logdir` command, each sync run creates a new file. To limit the amount of data that accumulates over time, you can specify the `--logexpire <hours>` command. When combined with the `--logdir` command, the client automatically erases saved log data in the directory that is older than the specified number of hours.

As an example, to define a test where you keep log data for two days, you can issue the following command:

` nextcloud --logdir /tmp/nextcloud_logs --logexpire 48 `

Nextcloud server Log File

The Nextcloud server also maintains an Nextcloud specific log file. This log file must be enabled through the Nextcloud Administration page. On that page, you can adjust the log level. We recommend that when setting the log file level that you set it to a verbose level like `Debug` or `Info`.

You can view the server log file using the web interface or you can open it directly from the file system in the Nextcloud server data directory.

See *Logging* in the admin manual for details on configuring log levels and log file locations.

Webserver Log Files

It can be helpful to view your webserver's error log file to isolate any Nextcloud-related problems. For Apache on Linux, the error logs are typically located in the `/var/log/apache2` directory. Some helpful files include the following:

- `error_log` – Maintains errors associated with PHP code.
- `access_log` – Typically records all requests handled by the server; very useful as a debugging tool because the log line contains information specific to each request and its result.

You can find more information about Apache logging at `http://httpd.apache.org/docs/current/logs.html`.

20.7.7 Core Dumps

On macOS and Linux systems, and in the unlikely event the client software crashes, the client is able to write a core dump file. Obtaining a core dump file can assist Nextcloud Customer Support tremendously in the debugging process.

To enable the writing of core dump files, you must define the `OWNCLOUD_CORE_DUMP` environment variable on the system.

For example:

```
` OWNCLOUD_CORE_DUMP=1 nextcloud `
```

This command starts the client with core dumping enabled and saves the files in the current working directory.

Note

Core dump files can be fairly large. Before enabling core dumps on your system, ensure that you have enough disk space to accommodate these files. Also, due to their size, we strongly recommend that you properly compress any core dump files prior to sending them to Nextcloud Customer Support.

You can find additional information here:

- User manual
- Developer manual

CHAPTER

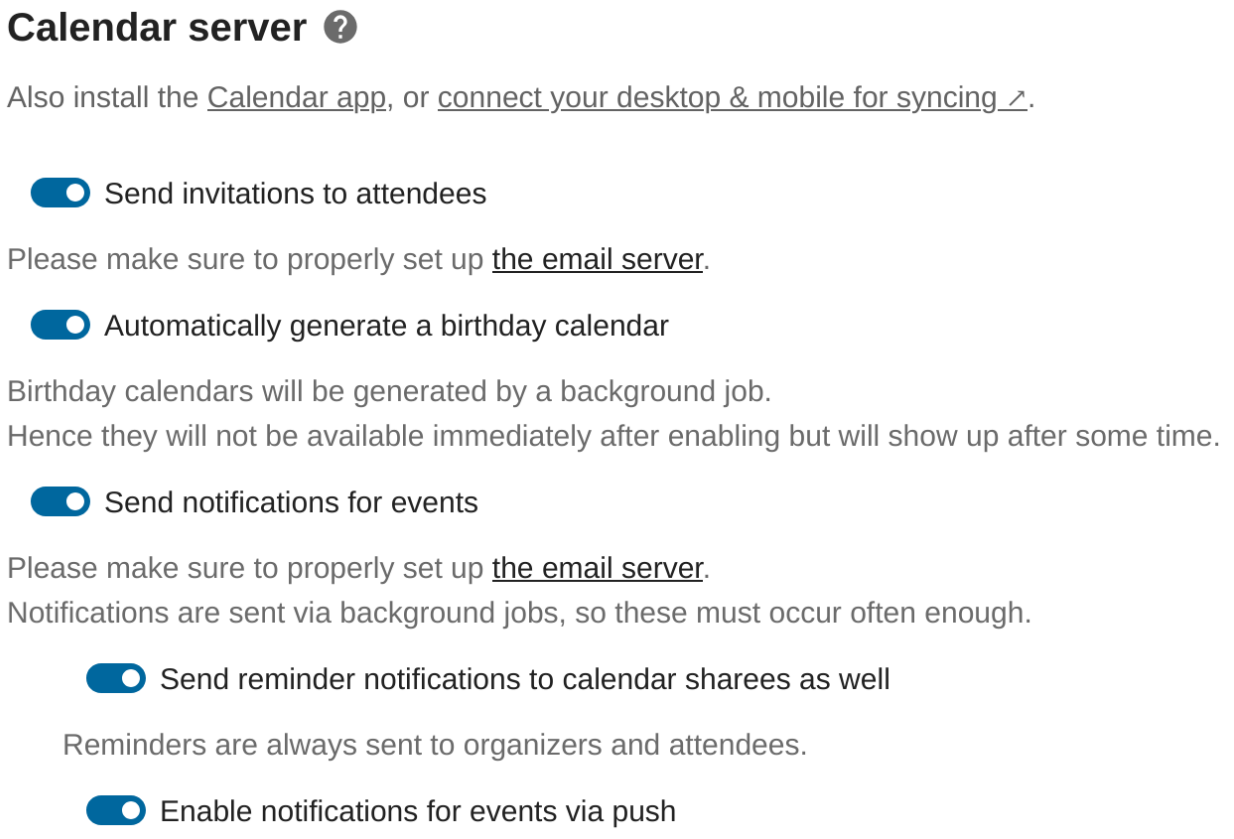
TWENTYONE

GROUPWARE

21.1 Calendar / CalDAV

21.1.1 Calendar server settings

The calendar server can be configured on the Groupware admin settings page. You can globally disable sending invitation emails for events, generating the built-in birthday calendar, and sending email notifications about upcoming events.



Added in version 30: The section will be hidden if no app makes use of the CalDAV backend.

Starting from Nextcloud 30, the calendar server settings section will be hidden if no app uses the CalDAV backend. Install and enable an appropriate app to show the section again, e.g. Calendar or Tasks.

21.1.2 Events

You can customize the events user interface.

Hide export buttons

By default users can export their calendar data from the event editor. Admins can disable this feature:

```
sudo -E -u www-data php occ config:app:set calendar hideEventExport --value=yes
```

21.1.3 Invitations

Nextcloud can send invitations for event attendees if this option is activated. Be sure to have configured the email server first so that the invitations go through. See *Email*.

You must also make sure the "Send invitations to attendees" setting is activated in the admin setting groupware section for the emails to be sent.

Administrators can disable the sending of invitations to external participants with the following command:

```
sudo -E -u www-data php occ config:app:set dav caldav_external_attendees_disabled --
↪value yes
```

This prevents invitations from being sent to attendees outside the instance and hides external contacts from the invitee search.

21.1.4 Birthday calendar

Contacts that have a birthday date filled are automatically added as events to a special Birthday calendar. If you deactivate this option, all users will no longer have this calendar.

When activating this option, users birthday calendars won't be available right away because they need to be generated by a background task. See *Using the occ command* section DAV commands.

21.1.5 Reminder notifications

Nextcloud handles sending notifications for events.

Nextcloud currently handles two types of reminder notifications: Built-in Nextcloud notifications and email notifications. For the emails to be send, you'll need a configured email server. See *Email*.

Make sure the "Send notifications for events" and the "Enable notifications for events via push" are activated in the admin setting groupware section for this feature to work.

Background jobs

Running background jobs can be an expensive task when there are a large number of events, reminders, event sharees and attendees. However, this needs to happen often enough so that the notifications are sent on time. To accomplish this you should use a dedicated `occ` command that runs more often than the standard `cron` system:

```
# crontab -u www-data -e
*/5 * * * * php -f /var/www/nextcloud/occ dav:send-event-reminders
```

See *Using the occ command* section Dav commands.

You'll also need to change the sending mode from `background-job` to `occ`:

```
sudo -E -u www-data php occ config:app:set dav sendEventRemindersMode --value occ
```

If you don't use this dedicated command, the reminders will just be sent as soon as possible when the background jobs run.

21.1.6 Event alarm types

Nextcloud allows users to set notification and email reminders for events. Admins can enforce one of the two options:

```
occ config:app:set calendar forceEventAlarmType --value=EMAIL
```

Allowed values are `EMAIL` (email) and `DISPLAY` (notification).

> **Note**
>
> This only enforces alarm types for events created with the Nextcloud Calendar. This setting has no influence for other connected applications.

21.1.7 FreeBusy

When logged-in, Nextcloud can return FreeBusy information for all users of the instance, to know when they are available so that you can schedule an event at the right time. If you don't wish for users to have this capability, you can disable FreeBusy for the whole instance with the following setting:

```
sudo -E -u www-data php occ config:app:set dav disableFreeBusy --value yes
```

21.1.8 Subscriptions

Custom public calendars

In addition to the public holiday calendars, it is possible to define your own calendar. They act in the same way as the holiday calendars and can be configured with the following command:

```
sudo -E -u www-data php occ config:app:set calendar publicCalendars --value '[{"name":
↪"My custom calendar","source":"http://example.com/example.ics"}]'
```

The setting is specified as a JSON array of objects with the following options:

- `name` - name of the calendar in the listing
- `source` - URL of the calendar's ICS file
- `displayName` - optional, to overwrite the name of the subscribed calendar
- `description` - optional, description in the listing
- `authors` - optional, copyrights and so on

Refresh rate

Calendar subscriptions are cached on server and refreshed periodically. If the calendar server provides a refresh interval, it is respected. Otherwise the default refresh rate is one day.

To set up a different default refresh rate for calendars without server side refresh rates, change the `calendarSubscriptionRefreshRate` option:

```
sudo -E -u www-data php occ config:app:set dav calendarSubscriptionRefreshRate --
↪value "PT6H"
```

Where the value is a DateInterval, for instance with the above command all of the Nextcloud instance's calendars would be refreshed every 6 hours.

Allow subscriptions on local network

Because of security issues, Nextcloud forbids subscriptions from local network hosts. If you need to allow this, change the following parameter to:

```
sudo -E -u www-data php occ config:app:set dav webcalAllowLocalAccess --value yes
```

21.1.9 Federated calendar shares

Added in version 32.0.0.

Nextcloud supports creating read-only federated calendar shares. A user is able to share a calendar with a remote user on a federated instance. For now, the shares are read-only and remote users are not able to change the events inside the shared calendar.

The feature can be optionally disabled through an app config. Run the following command to disable creating new federated calendar shares for all users:

```
sudo -E -u www-data php occ config:app:set dav enableCalendarFederation --type=bool --
↪value=false
```

Note that existing shares will be deleted when the feature is disabled as they will fail to sync.

21.1.10 Trash bin

Nextcloud supports a calendar, events and tasks trash bin.

The default delay before objects are purged from the trash bin is 30 days. A background job runs every 6 hours to clean up expired objects.

To set up a different retention period, change the `calendarRetentionObligation` option:

```
sudo -E -u www-data php occ config:app:set dav calendarRetentionObligation --
↪value=2592000
```

Where the value is the number of seconds for the period. Setting the value to `0` disables the trash bin.

21.1.11 Resources and rooms

The Nextcloud CalDAV backend supports resources and rooms. Resources and rooms can be booked for appointments, and the system will schedule them so they can only be used once at a time. Those resources and rooms have to be provided by an app that provides a backend for this.

Once a backend app is installed, the app typically allows admins, or even users, to define the resources, but this is subject of the specific implementation.

Nextcloud periodically queries all registered backends, therefore new/updated resources and rooms will show with a delay.

Known backends

- Calendar Resource Management: database backend with CLI configuration for admins

21.1.12 Rate limits

Nextcloud rate limits the creation of calendars and subscriptions if too many items are created within a short time frame. The default is 10 calendars or subscriptions per hour. This can be customized as follows:

```
# Set limit to 15 items per 30 minutes
sudo -E -u www-data php occ config:app:set dav rateLimitCalendarCreation --
↪type=integer --value=15
sudo -E -u www-data php occ config:app:set dav rateLimitPeriodCalendarCreation --
↪type=integer --value=1800
```

Additionally, the maximum number of calendars and subscriptions a user may create is limited to 30 items. This can be customized too:

```
# Allow users to create 50 calendars/subscriptions
sudo -E -u www-data php occ config:app:set dav maximumCalendarsSubscriptions --
↪type=integer --value=50
```

or:

```
# Allow users to create calendars/subscriptions without restriction
sudo -E -u www-data php occ config:app:set dav maximumCalendarsSubscriptions --
↪type=integer --value=-1
```

21.1.13 Example event

Added in version 32.0.0.

When a user logs in for the first time an example event is created in their personal calendar.

This feature is enabled by default and is controlled by the `create_example_event` app config.

As an admin, you can disable the creation of the example event. It is also possible to replace the default event with a custom one.

To disable the creation of the example event for new users:

1. Navigate to the Groupware settings in the admin settings.
2. Scroll down to the "Example content" section.
3. Disable the "Add example event …" setting with the checkbox

It can also be toggled from the command line:

```
sudo -E -u www-data php occ config:app:set dav create_example_event --value=no
```

To replace the built-in default event with a custom one:

1. Navigate to the Groupware settings in the admin settings.
2. Press the "Import calendar event" button.
3. Choose an ICS file to be imported.

> **Note**
>
> The start and end date will be overwritten with dates in the future when a custom event is supplied to ensure that the user sees the event.

It is also possible to revert to the default built-in event by pressing the "Reset to default" button next to the import button.

21.1.14 Data retention

Added in version 26.0.0.

You can configure how long Nextcloud keeps some of the calendar sync tokens.

Sync tokens

The CalDAV backend keeps track of any modifications of calendars. That is anything added, modified or removed. The data is used for differential synchronization of offline clients like Thunderbird. At a certain point in time, the data can be considered outdated assuming there will be no more client needing it. This can help keep the database table *calendarchanges* small:

```
sudo -E -u www-data php occ config:app:set totalNumberOfSyncTokensToKeep --value=30000
```

The default is keeping 10,000 entries. This option should be set adequate to the number of users. E.g. on an installation with 5000 active synced calendars the system would only keep an average of 10 changes per calendar. This will lead to premature data deletion and synchronization problems.

> **Warning**
>
> This setting will also influence *CardDAV data retention*.

21.2 Contacts / CardDAV

Nextcloud ships a CardDAV backend for users to store and share their address books and contacts.

21.2.1 System Address Book

Changed in version 27: The system address book is now accessible to all Nextcloud users

Nextcloud maintains a read-only address book containing contact information of all users of the instance.

Disabled users are removed from this address book.

You can disable or enable access to the system address book by using the administration interface or with a command line command.

Please note that this does not influence *Federated sharing*.

Command Line

Run `occ config:app:set dav system_addressbook_exposed --value="no"` to disable access to the system address book for all users.

Administration interface

Navigate to *Administration Settings -> Groupware -> System Address Book* section and toggle the *Enable system address book* option.

> **Warning**
>
> If clients have already connected to the CalDAV endpoint, the clients might experience sync issues after system address book access was disabled. This can often be remedied by choosing a different default address book on the client and forcing a resync.

Privacy and User Property Scopes

Contact information in the system address book is taken from users' *profile information*. Profile properties are only written to the system contact if the *scope* is set to *Local* or higher.

Users who set all their property scopes to *Private* are removed from the system address book and therefore not seen by other users.

File sharing settings controls the enumeration of other users.

- If username autocompletion is not allowed, the system address book will only show user's own system contact but no other contacts.
- If username autocompletion is allowed, users will see contact cards for all other users.
  - If autocompletion is limited to users within the same groups, users will see contact cards for other users in shared groups.
  - If autocompletion is limited to matching phone numbers, the system address book will only show user's own system contact but no other contacts.
  - If autocompletion is limited to users within the same groups **and** matching phone numbers, users will see contact cards for other users in shared groups.

Address Book Sync

The address book is updated automatically with every added, modified, disabled or removed user. Admins can also trigger a full rewrite of the address book *with occ*.

21.2.2 Shared items

Added in version 5.5.0.

For this feature, the shipped related resources app needs to be enabled.

21.2.3 Rate limits

Nextcloud rate limits the creation of address books and how many can be created in a short period of time. The default is 10 address books per hour. This can be customized as follows:

```
# Set limit to 15 items per 30 minutes
sudo -E -u www-data php occ config:app:set dav rateLimitAddressBookCreation --
↪type=integer --value=15
sudo -E -u www-data php occ config:app:set dav rateLimitPeriodAddressBookCreation --
↪type=integer --value=1800
```

Additionally, the maximum number of address books a user may create is limited to 10 items. This can be customized too:

```
# Allow users to create 50 addressbooks
sudo -E -u www-data php occ config:app:set dav maximumAdressbooks --type=integer --
↪value=50
```

or:

```
# Allow users to create address books without restriction
sudo -E -u www-data php occ config:app:set dav maximumAdressbooks --type=integer --
↪value=-1
```

21.2.4 Example contact

Added in version 32.0.0.

When a user logs in for the first time an example contact is created in the user's address book.

This feature is enabled by default and is controlled by the `enableDefaultContact` app config.

To disable the example contact feature:

1. Navigate to the Groupware settings in the admin settings.
2. Scroll down to the "Example content" section.
3. Disable the "Add example contact …" setting with the checkbox

It can also be toggled from the command line:

```
sudo -E -u www-data php occ config:app:set dav enableDefaultContact --value=no
```

If you want to set a specific contact that should be created.

4. Press the "Import contact" button.
5. Choose a vCard file (.vcf) that should be imported as an example contact.

Switching back to the default example contact provided by nextcloud is possible by pressing the "Reset to default" button next to the import button.

21.2.5 Data retention

Added in version 26.0.0.

You can configure how long Nextcloud keeps some of the contacts sync tokens.

Sync tokens

The CardDAV backend keeps track of any modifications of address books. That is anything added, modified or removed. The data is used for differential synchronization of offline clients like Thunderbird. At a certain point in time, the data can be considered outdated assuming there will be no more client needing it. This can help keep the database table *addressbookchanges* small:

```
sudo -E -u www-data php occ config:app:set totalNumberOfSyncTokensToKeep --value=30000
```

The default is keeping 10,000 entries. This option should be set adequate to the number of users. E.g. on an installation with 5000 active synced addressbooks the system would only keep an average of 10 changes per sync. This will lead to premature data deletion and synchronization problems.

Warning

This setting will also influence *CalDAV data retention*.

21.3 Mail

21.3.1 Configuration

Anti-abuse alerts

The app can write alerts to the logs when users send messages to a high number of recipients or sends a high number of messages for a short period of time. These events might indicate that the account is abused for sending spam messages.

To enable anti-abuse alerts, you'll have to set a few configuration options *via occ* .

```
# Turn alerts on
occ config:app:set mail abuse_detection --value=on
# Turn alerts off
occ config:app:set mail abuse_detection --value=off

# Alert when 50 or more recipients are used for one single message
occ config:app:set mail abuse_number_of_recipients_per_message_threshold --value=50

# Alerts can be configured for three intervals: 15m, 1h and 1d
# Alert when more than 10 messages are sent in 15 minutes
occ config:app:set mail abuse_number_of_messages_per_15m --value=10
# Alert when more than 30 messages are sent in one hour
occ config:app:set mail abuse_number_of_messages_per_1h --value=30
# Alert when more than 100 messages are sent in one day
occ config:app:set mail abuse_number_of_messages_per_1d --value=100
```

Attachment size limit

Admins can prevent users from attaching large attachments to their emails. Users will be asked to use link shares instead.

```
'app.mail.attachment-size-limit' => 3*1024*1024,
```

The unit is bytes. The example about with limit to 3MB attachments. The default is 0 bytes which means no upload limit.

Background sync interval

Configure how often Mail keeps users' mailboxes updated in the background in seconds. Defaults to 3600, minimum 300.

```
'app.mail.background-sync-interval' => 7200,
```

Disable TLS verification for IMAP/SMTP

Turn off TLS verification for IMAP/SMTP. This happens globally for all accounts and is only needed in edge cases like with email servers that have a self-signed certificate.

```
'app.mail.verify-tls-peer' => false
```

Google OAuth

This app can allow users to connect their Google accounts with OAuth. This makes it possible to use accounts without 2FA or app password.

1. Create authorization credentials. You will receive a client ID and a client secret.
2. Open the Nextcloud settings page. Navigate to *Groupware* and scroll down to *Gmail integration*. Enter and save the client ID and client secret.

Local IMAP and SMTP servers

By default, Nextcloud does not allow local hostnames and IP addresses as remote servers. This includes IMAP, SMTP and Sieve servers like `localhost`, `mx.local` and `10.0.0.3`. This check can be disabled with via `config/config.php`.

```
'allow_local_remote_servers' => true,
```

Timeouts

Depending on your mail host, it may be necessary to increase your IMAP and/or SMTP timeout threshold. Currently IMAP defaults to 5 seconds and SMTP defaults to 20 seconds. They can be changed as follows:

IMAP timeout

```
'app.mail.imap.timeout' => 5
```

SMTP timeout

```
'app.mail.smtp.timeout' => 20
```

Sieve timeout

```
'app.mail.sieve.timeout' => 5
```

Use php-mail for sending mail

> **Warning**
>
> Support for using php-mail was removed in version 4.4 of the mail app!

You can use the php-mail function to send mails. This is needed for some web hosters (1&1 (1und1)).

```
'app.mail.transport' => 'php-mail'
```

21.3.2 Account delegation

The Mail app supports account delegation if the delegation is handled by the mail server. That means the mail server has to accept emails sent from an alias address.

In mailcow, for example, the setting is called *Also allowed to send as user*.

Warning

Unless paired with shared *Sent* mailboxes or handled otherwise by the mail server, sent messages will be stored in the sender's personal *Sent* mailbox.

21.3.3 Snooze and scheduled sending

Note

If AJAX is selected for cron job execution in the admin settings, the snooze feature and scheduled sending are deactivated because of unreliable execution.

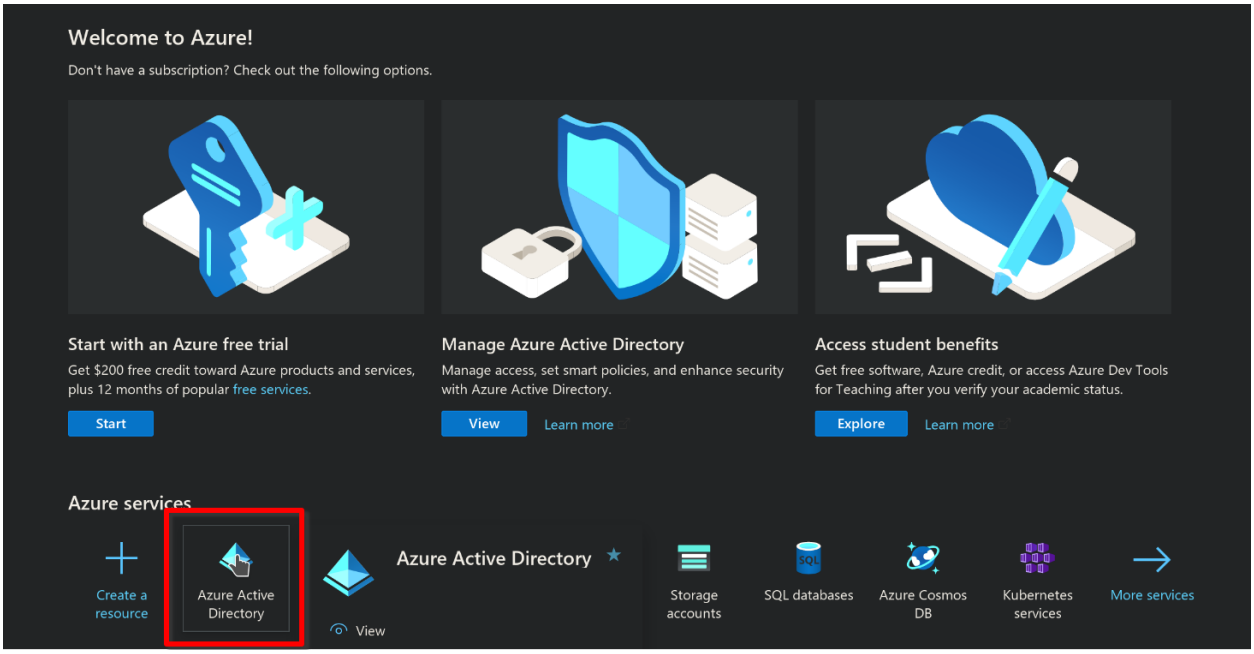
21.3.4 XOAUTH2 Authentication with Microsoft Azure AD

Added in version 3.0.0.

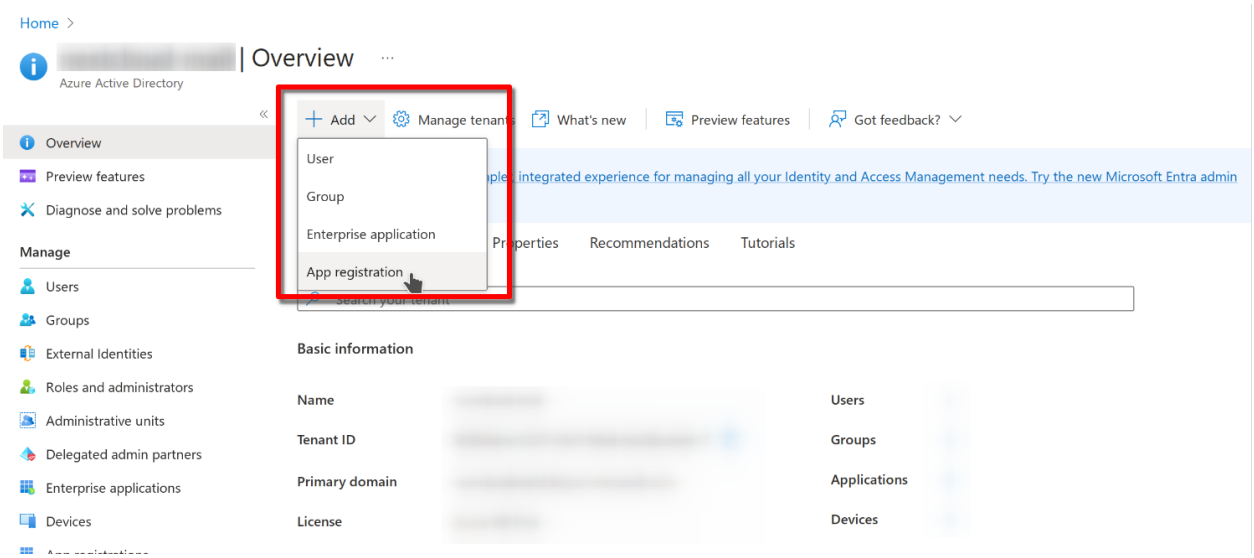
The Mail app supports XOAUTH2 authentication with hosted Microsoft Outlook accounts. An app has to be registered in the Microsoft Azure web interface and its credentials have to be supplied to the Nextcloud instance. You can find relevant settings in the Groupware section of the admin settings.

Step 1: Open the Azure AD Dashboard

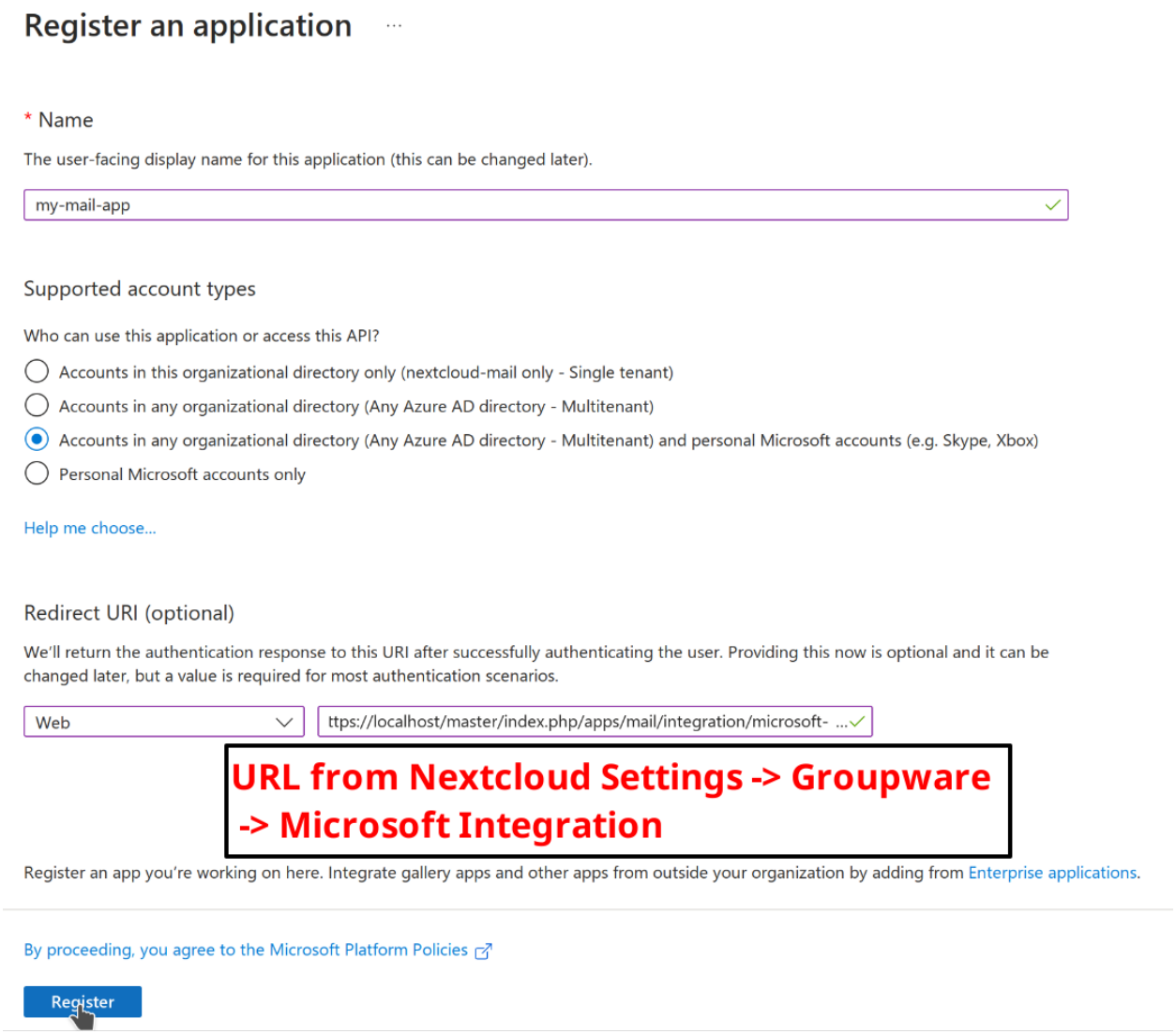
Visit the Azure portal and navigate to the Azure AD dashboard.



Step 2: Create a new app registration

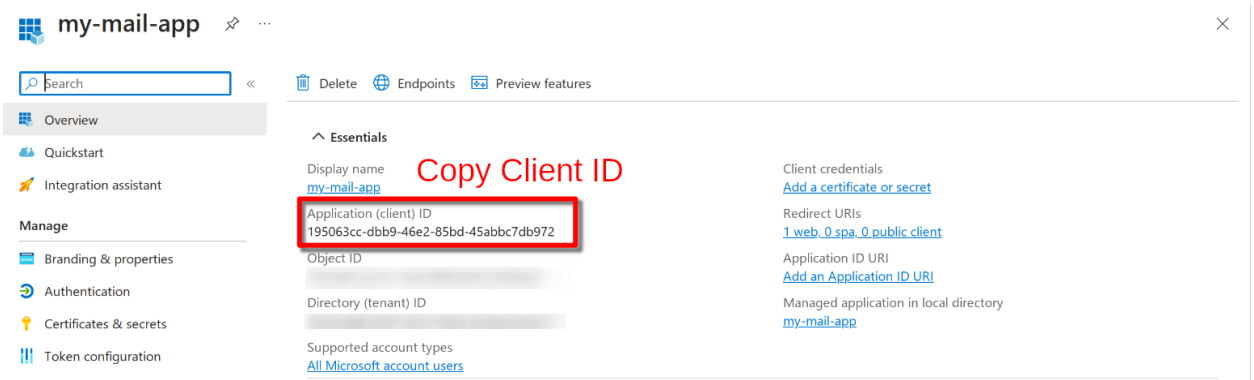


Chose a name, allow organizational and personal Microsoft accounts. Configure a web app and copy the redirect URI from the groupware settings of your Nextcloud instance. Have a look at step 8 on where to find the redirect URI. Finally, click on register to proceed.

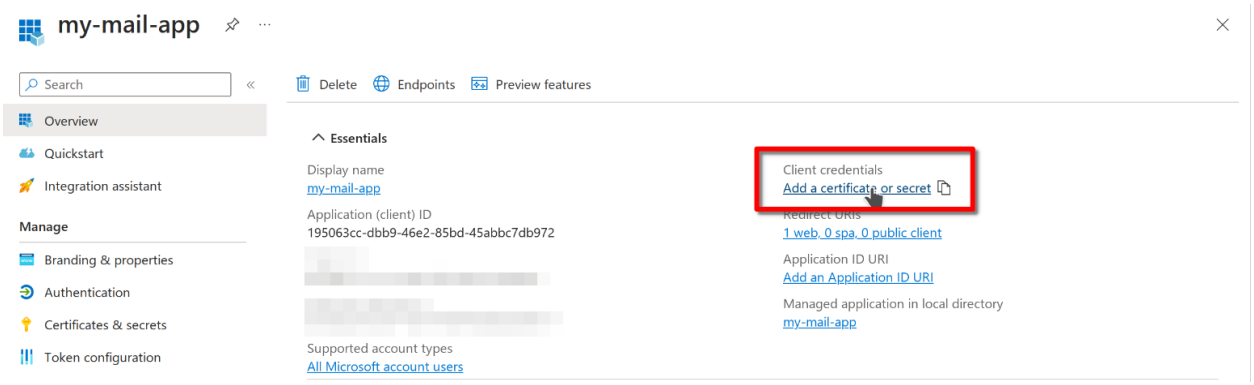


Step 3: Copy the client ID

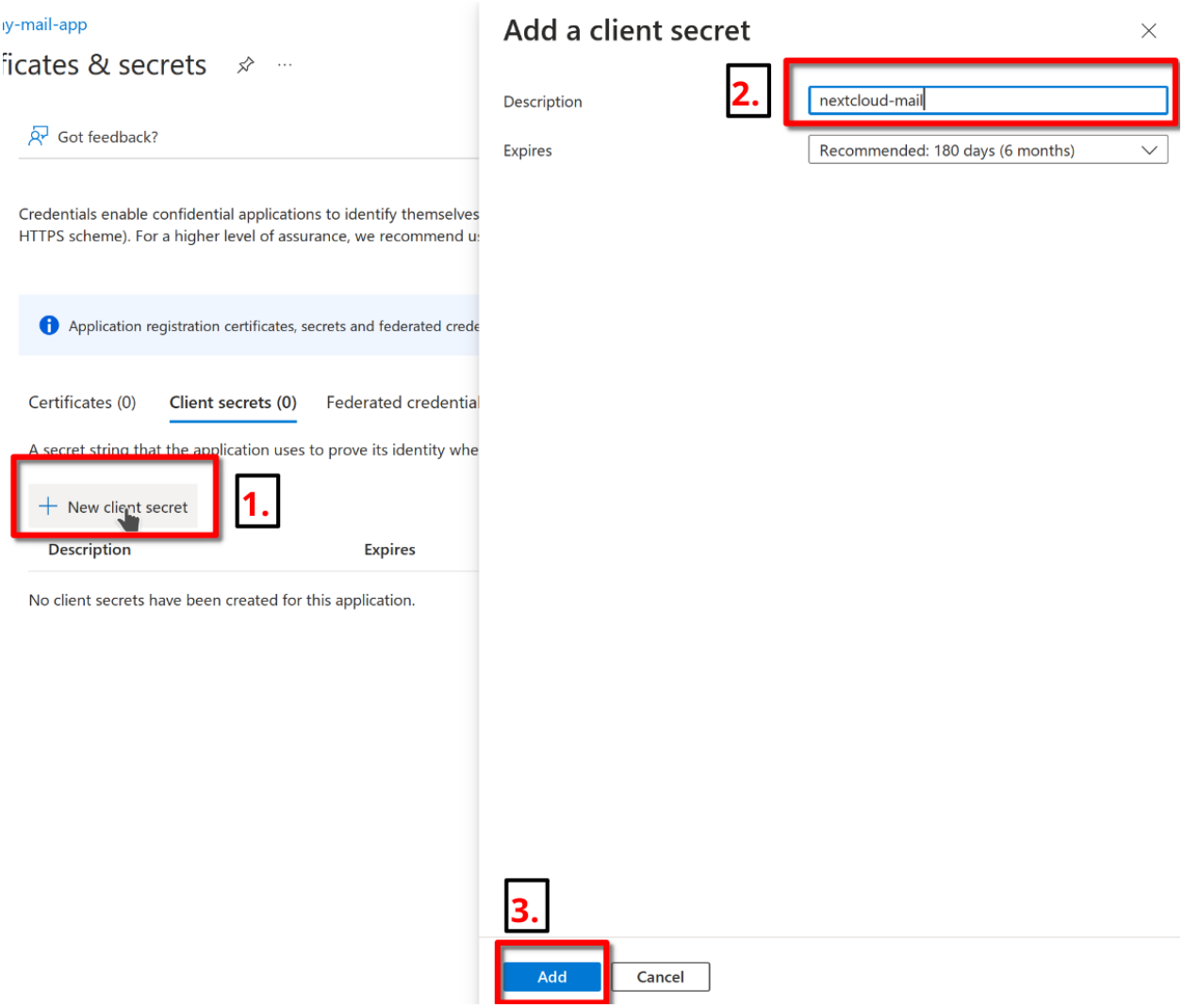
This ID will be needed later for the Nextcloud settings.



Step 4: Create a new client secret

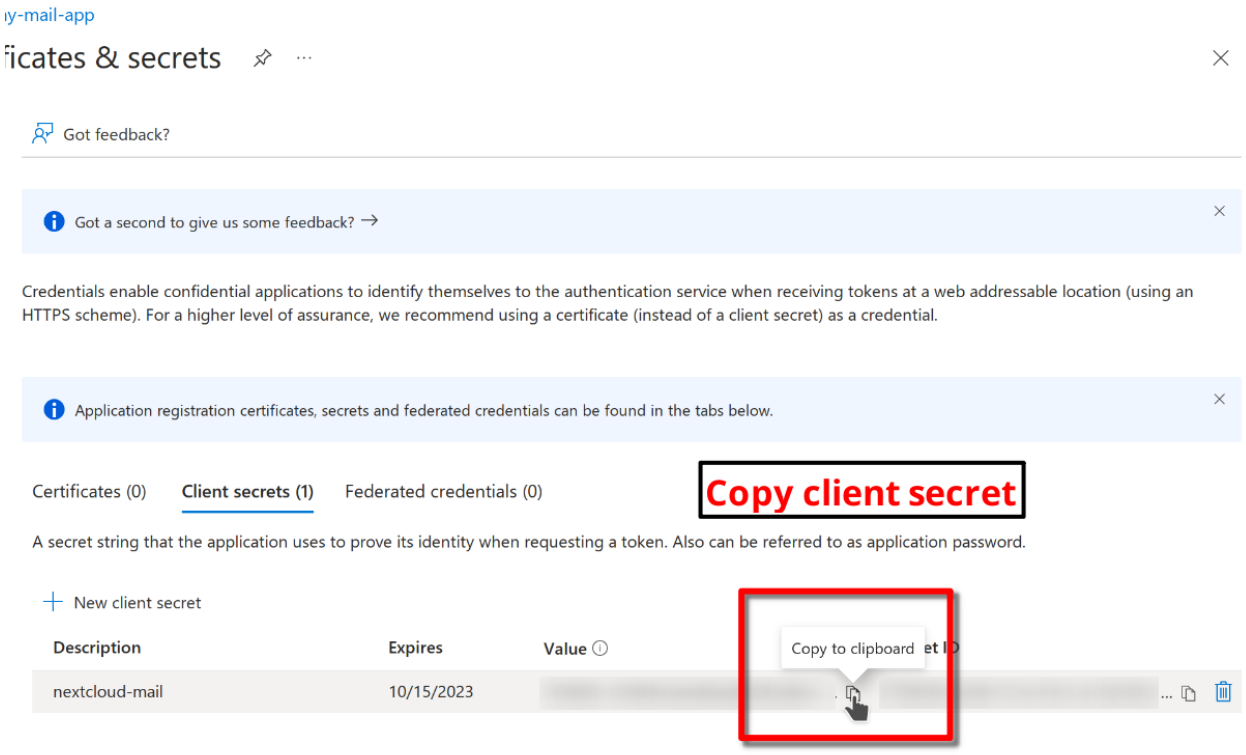


Chose a descriptive name for the secret and set the an appropriate expiration date. Click on add to create the secret.



Step 5: Copy the client secret

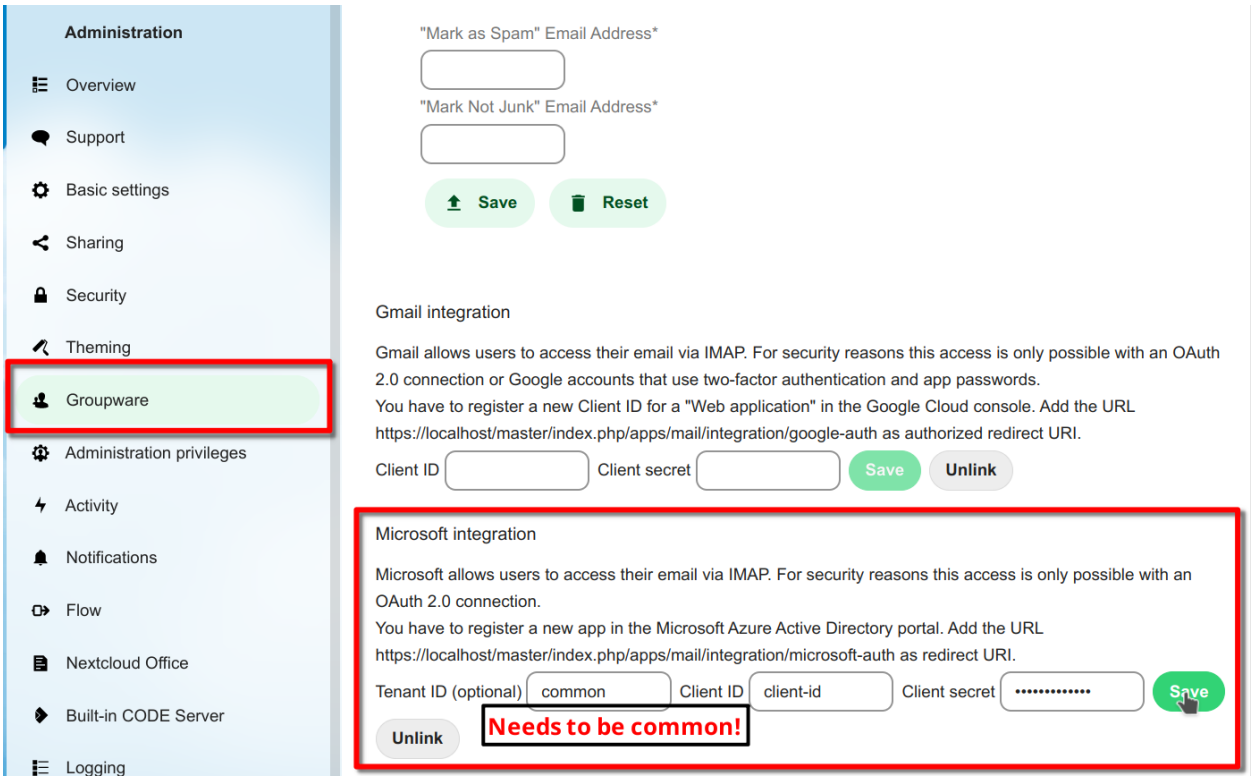
Copy the client secret manually or by clicking on the copy button. You can find it in the value column. The secret will also be needed later for the Nextcloud settings.



Step 6: Configure Nextcloud

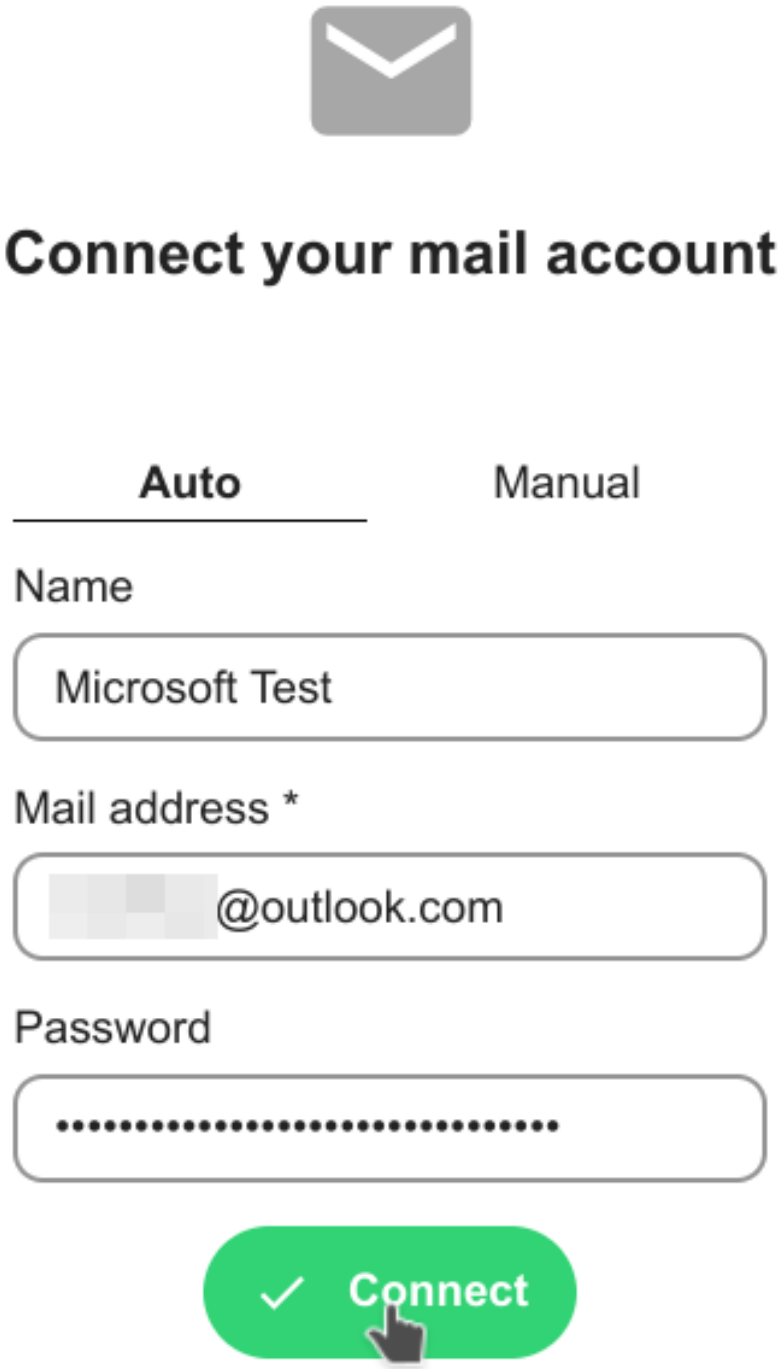
Open the groupware settings in the Nextcloud admin settings and fill in the client ID and client secret. Leave the tenant ID as is (common). You can also find the redirect URI here. Click on save to proceed.

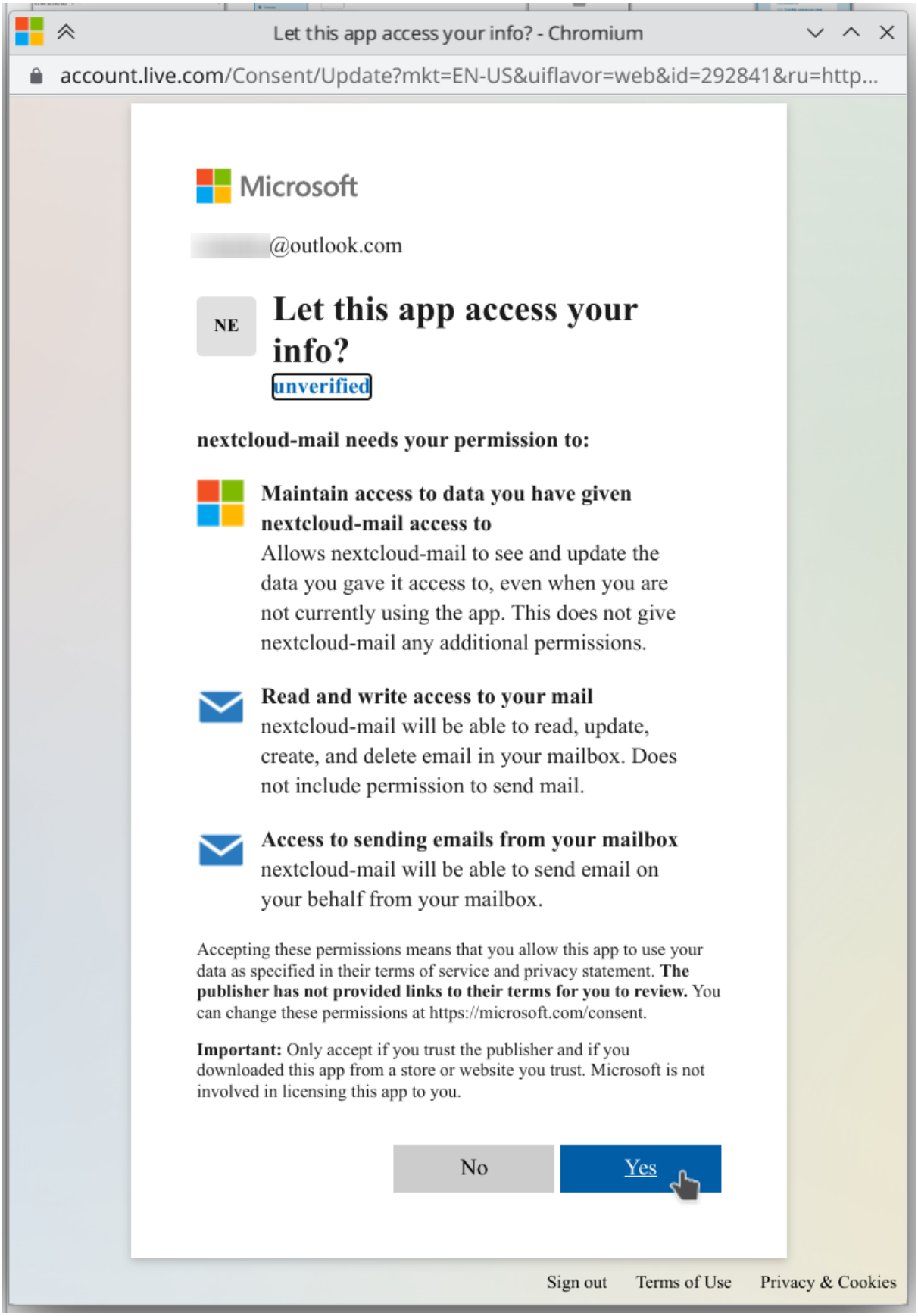
> **Warning**
>
> Using a custom tenant ID is not covered by this guide. Only configure it if you are an expert and changed the supported account types in step 2.



Step 7: Connect Microsoft Outlook accounts

Congratulations! You are now able to use hosted Microsoft Outlook accounts in the Mail app. Use your Microsoft account email and any password when adding your account. The password will be discarded and you will be prompted with a Microsoft consent popup to log in to your account.


Connect your mail account
Auto
Manual
Name
Microsoft Test
Mail address *
@outlook.com
Password
Connect


Let this app access your info? - Chromium
account.live.com/Consent/Update?mkt=EN-US&uiflavor=web&id=292841&ru=http...
Microsoft
@outlook.com
NE
Let this app access your info?
unverified
nextcloud-mail needs your permission to:
Maintain access to data you have given nextcloud-mail access to
Allows nextcloud-mail to see and update the data you gave it access to, even when you are not currently using the app. This does not give nextcloud-mail any additional permissions.
Read and write access to your mail
nextcloud-mail will be able to read, update, create, and delete email in your mailbox. Does not include permission to send mail.
Access to sending emails from your mailbox
nextcloud-mail will be able to send email on your behalf from your mailbox.
Accepting these permissions means that you allow this app to use your data as specified in their terms of service and privacy statement. The publisher has not provided links to their terms for you to review. You can change these permissions at https://microsoft.com/consent.
Important: Only accept if you trust the publisher and if you downloaded this app from a store or website you trust. Microsoft is not involved in licensing this app to you.
No
Yes
Sign out
Terms of Use
Privacy & Cookies

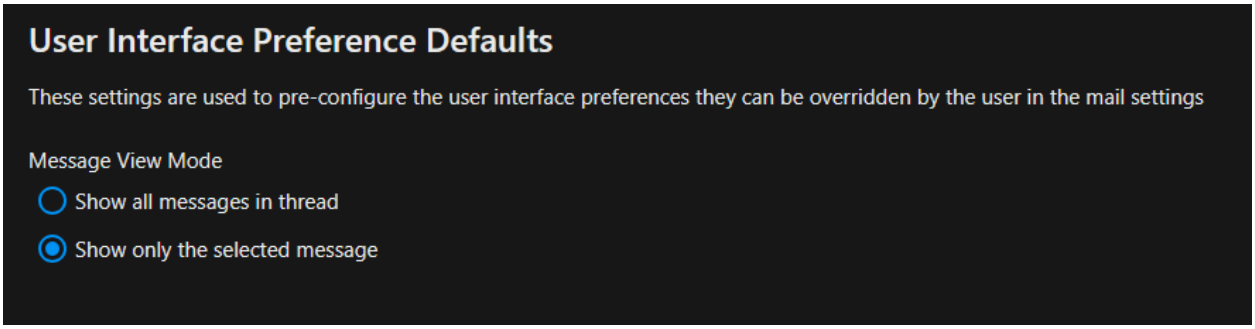
21.3.5 Mailbox Share

Users can share mailboxes with each other. So far, there is no UI for users to change the ACL in the Mail app, but if you want to use it, you need to enable it on the IMAP sever and configure the shares there.

21.3.6 User Interface Preference Defaults

Added in version 5.2.

The Mail app allows administrators to set default user interface preferences for all users, these preferences can be changed by the user afterwards. This can be useful to ensure a consistent experience across the application.



21.3.7 LLM Processing

The Mail app can optionally use large language models to process emails and offer assistance features like thread summaries, smart replies, event agendas and follow-up reminders.

Note

The supported languages depend on the used large language model.

Note

A fast text processing integration like https://apps.nextcloud.com/apps/integration_openai is required for best results.

The feature can be enabled in the Mail administration settings.

Administration settings > Groupware > Mail app > Enable text processing through LLMs

21.3.8 Thread Summary

Changed in version 3.6.0: This configuration option was merged into *LLM Processing*

The mail app supports summarizing message threads that contain 3 or more messages.

Warning

A text generation AI integration should be already in place to enable this feature.

The feature is opt-in, it is disabled by default and can be enabled in mail administration settings.

Administration settings > Groupware > Mail app > Enable thread summary

21.3.9 Follow-up reminders

Added in version 4.0.

The Mail app will automatically remind users when their outgoing emails remain unanswered for multiple days. Each sent email will be analyzed by an AI to check whether a reply is expected.

The feature can be enabled through the global *LLM Processing* setting.

21.3.10 Translation

Added in version 4.2.

The mail app can optionally provide translations for messages if the *translation API* is enabled.

21.3.11 User migration

Added in version 5.9.

Important

The User Migration App must be installed and enabled on both instances.

To migrate user data from one Nextcloud instance to another, use the User Migration App via the `occ user:export` or `occ user:import` command line tool.

The Mail app can migrate the following data:

- Manually added mail accounts and their respective account settings (e.g., display name, signature, quick actions, …)
- Configured internal addresses
- Configured trusted senders
- S/MIME certificates and private keys
- General app settings like the order of mail accounts

Note

Provisioned mail accounts are not migrated, as they are expected to be re-provisioned on the new instance.

Note

The User Migration App is **not** a backup solution, as existing data is not being removed before the import process.

See the User Migration App on the Nextcloud App Store for more information.

21.4 Out-of-office feature

Added in version 28.0.0.

The out-of-office feature allows users to schedule an out-of-office period including a status and message that is integrated with other apps such as Nextcloud Mail. Please refer to the user documentation for more information about the feature itself. It may be disabled globally by admins.

The feature relies on users to configure their preferred calendar time zones correctly. However, if a user does not configure their time zone, the default time zone of the server is used. It can be configured by setting `default_timezone` in the *config.php* file of your Nextcloud server. The configuration value accepts IANA identifiers like `Europe/Berlin` and defaults to `UTC`. Please refer to the *Nextcloud configuration* section for more information about the value.

To disable the out-of-office feature for all users the `hide_absence_settings` app configuration value of the *dav* app has to be set to *yes*. This can be achieved by running the following command on your server:

```
occ config:app:set --value=yes dav hide_absence_settings
```

Note

Out-of-office periods that were scheduled before the feature was disabled will not be deleted. Disabling it will only hide the feature from the user interface. If the feature is enabled again, the periods will be visible again.

Set the value for *hide_absence_settings* to *no* or delete the configuration option entirely to enable the feature again. The following command can be used to do so:

```
occ config:app:set --value=no dav hide_absence_settings
```

21.5 Troubleshooting

21.5.1 Calendar

Missing Shared Calendars

Problem:
A user should have access to a shared calendar, but the calendar is not displayed in Nextcloud Calendar or other CalDAV clients (e.g., DAVx[5] or Thunderbird).

Affected Versions:

- Nextcloud Server 31.0.5 and below
- Nextcloud Server 30.0.11 and below

Possible Reason:
A bug in previous versions of Nextcloud Server could mistakenly add a calendar unshare instead of removing the share permission. For example, a user has read access through a group membership, and the owner grants permission to a single user to modify a calendar. When the modify permission is removed, an unshare record is incorrectly created.

Troubleshooting Steps:

1. **Check for Hidden Calendars:**
   It's possible for a user to hide a calendar. Please check in Nextcloud Calendar if the missing calendar is listed in the "hidden" section. If it is, check the box in front of the calendar to enable it again.
2. **List Calendar Shares:**
   Run the command `occ dav:list-calendar-shares <uid>` to list all shares for a user. Look for lines with the Calendar URI/Calendar Name of the missing calendar and Permissions = Unshare. If such a line exists, but the user should have access, you have three options:

A. **Create a User Share and Remove It Again:**
   In most cases, sharing the calendar with the user again (as an individual/user share) will correct the state in the database.

B. **Remove All Calendar Unshares for a User:**
   Run `occ dav:clear-calendar-unshares <uid>`.

C. **Delete Specific Unshares:**
   Some users may have many calendar unshares, so it might be easier to delete only the unwanted unshare. The `Share Id` refers to the ID of a row in the `oc_dav_shares` database table. Delete the row with the matching ID to remove the unshare.

Why isn't there an automated migration to correct the problem?
Unsharing a calendar is a feature, and with the given information, we cannot determine if a calendar was unshared intentionally or as a result of the bug.

21.5.2 Contacts

Unable to update contacts or events

If you get an error like:

```
PATCH https://example.com/remote.php/dav HTTP/1.0 501 Not Implemented
```

it is likely because of a misconfigured web server. Please refer to *Troubleshooting WebDAV* for troubleshooting steps.

21.5.3 Mail

Autoconfig for your mail domain fails

If autoconfiguration for your domain fails, you can create an autoconfig file and place it as `https://autoconfig.yourdomain.tld/mail/config-v1.1.xml`. For more information please refer to Mozilla's documentation.

Database insert problems on MySQL

If the mail app fails to insert new rows for messages (*oc_mail_messages*), recipients (*oc_mail_recipients*) or similar tables, you are possibly not using the 4 byte support.

See *Enabling MySQL 4-byte support* for how to update your database configuration.

Export threading data

If you encounter an issue with threading, e.g. messages that belong to the same conversation thread don't show up as one, you can export the data the algorithm will use to build threads. We are dealing with sensitive data here, but the command will optionally redact the data with the `--redact` switch. The exported data will then only keep the original database IDs, the rest of the data is randomized. This format does not the export message details, it still contains metadata about how many messages you have and how they relate. Please consider this before posting the data online.

```
sudo -E -u www-data php occ mail:account:export-threads 1393
```

Note

1393 represents the *account ID*.

The output will look similar to this:

```
[
    {
        "subject": "83379f9bc36915d5024de878386060b5@redacted",
        "id": "2def0f3597806ecb886da1d9cc323a7c@redacted",
        "references": [],
        "databaseId": 261535
    },
        {
        "subject": "Re: 1d4725ae1ac4e4798b541ca3f3cdce6e@redacted",
        "id": "ce9e248333c44a5a64ccad26f2550f95@redacted",
        "references": [
            "bc95cbaff3abbed716e1d40bbdaa58a0@redacted",
            "8651a9ac37674907606c936ced1333d7@redacted",
            "4a87e94522a3cf26dba8977ae901094d@redacted",
            "a3b30430b1ccb41089170eecbe315d3a@redacted",
            "8e9f60369dce3d8b2b27430bd50ec46d@redacted",
            "46cfa6e729ff329e6ede076853154113@redacted",
            "079e7bc89d69792839a5e1831b1cbc80@redacted",
            "079e7bc89d69792839a5e1831b1cbc80@redacted"
        ],
        "databaseId": 262086
    },
    {
        "subject": "Re: 1d4725ae1ac4e4798b541ca3f3cdce6e@redacted",
        "id": "8dd0e0ef2f7ab100b75922489ff26306@redacted",
        "references": [
            "bc95cbaff3abbed716e1d40bbdaa58a0@redacted",
            "8651a9ac37674907606c936ced1333d7@redacted",
            "4a87e94522a3cf26dba8977ae901094d@redacted",
            "a3b30430b1ccb41089170eecbe315d3a@redacted",
            "8e9f60369dce3d8b2b27430bd50ec46d@redacted",
            "46cfa6e729ff329e6ede076853154113@redacted",
            "079e7bc89d69792839a5e1831b1cbc80@redacted",
            "ce9e248333c44a5a64ccad26f2550f95@redacted",
            "ce9e248333c44a5a64ccad26f2550f95@redacted"
        ],
        "databaseId": 262087
    }
]
```


It's recommended practice to pipe the export into a file, which you can later share with the Mail app community and developers:

```
sudo -E -u www-data php occ mail:account:export-threads 1393 | gzip -c > /tmp/
↪nextcloud-mail-threads-1393.json.gz
```

Get account IDs

For many troubleshooting instructions you need to know the *id* of a mail account. You can acquire this through the database, but it's also possible to utilize the account export command of *occ* if you know the UID of the user utilizing the mail account:

```
sudo -E -u www-data php occ mail:account:export user123
```

The output will look similar to this:

```
Account 1393:
- E-Mail: christoph@domain.com
- Name: Christoph Wurst
- IMAP user: christoph
- IMAP host: mx.domain.com:993, security: ssl
- SMTP user: christoph
- SMTP host: mx.domain.com:587, security: tls
```

In this example, `1393` is the *account ID*.

Issues connecting to Outlook.com

If you can not access your Outlook.com account try to enable the Two-Factor Verification and set up an app password, which you then use for the Nextcloud Mail app.

Logging the IMAP/SMTP/Sieve connections

The Nextcloud Mail app offers an extensive logging system to make it easier identifying and tracking down bugs. As this may include sensitive data, be sure to remove or mask them before posting them publicly.

Per mail account

Added in version 5.1.0.

Starting with version 5.1.0 of the mail app, you can enable logging of outgoing IMAP/SMTP/Sieve connections limited to a specific mail account. As that saves a lot of resources on your system, this is the preferred method for debugging issues regarding IMAP/SMTP/Sieve connections.

First, you need to get the accountId for the mail account you like to enable debug logging on. Please see *Get account IDs* for more.

Once you know the accountId of the mail account in question, you can use it to enable debug logging by running the following command on the server:

```
sudo -E -u www-data php occ mail:account:debug <accountId> --on
```

All subsequent outgoing connections made by the mail app will then be written to the `data` directory. The file naming follows the following format: `mail-{{userId}}-{{accountId}}-{{protocol}}.log` (e.g., *mail-admin-49-imap.log*).

The debug logging for that specific account can be disabled once you've collected the necessary data by running the following command on the server:

```
occ mail:account:debug <accountId> --off
```

Globally

This enables logging of the IMAP/SMTP/Sieve connections for **all** mail accounts configured on the server. This should be used with caution as it can put a lot of strain on large environments.

Added in version 5.1.0.

To enable the global debug logging on versions 5.1.0 and above, just run the following command on the server:

```
sudo -E -u www-data php occ config:system:set app.mail.debug --value true --type bool
```

All subsequent outgoing connections made by the mail app will then be written to the `data` directory. The file naming follows the following format: `mail-{{userId}}-{{accountId}}-{{protocol}}.log` (e.g., *mail-admin-49-imap.log*).

The global debug logging can be disabled once you've collected the necessary data by running the following command on the server:

```
sudo -E -u www-data php occ config:system:set app.mail.debug --value false --type bool
```

Note

The following steps only apply to version 1.6.2 up to 5.0.8. Restrict logging of outgoing connections to a specific mail account is not available there.

Added in version 1.6.2.

To enable the global debug logging, it's necessary to enable both the debug mode as well as debug logging for the whole nextcloud instance by running the following commands on the server:

```
sudo -E -u www-data php occ config:system:set debug --value true --type bool
sudo -E -u www-data php occ config:system:set loglevel --value 0 --type int
```

All subsequent outgoing connections made by the mail app will then be written to the `data` directory. The file naming follows the following format: `horde_{{protocol}}.log` (e.g., *horde_imap.log*).

Once you've collected the necessary data, it's highly recommended to disable the debug mode as well as resetting the loglevel to the default value by running the following commands:

```
sudo -E -u www-data php occ config:system:set debug --value false --type bool
sudo -E -u www-data php occ config:system:set loglevel --value 2 --type int
```

Timeout and other connectivity issues

You can use OpenSSL to test and benchmark the connection from your nextcloud host to the IMAP/SMTP host.:

```
openssl s_time -connect imap.domain.tld:993
```

The output should look similar to this:

```
Collecting connection statistics for 30 seconds
********************************************************************************************************************

483 connections in 0.94s; 513.83 connections/user sec, bytes read 0
483 connections in 31 real seconds, 0 bytes read per connection


Now timing with session id reuse.
starting
********************************************************************************************************************

497 connections in 0.97s; 512.37 connections/user sec, bytes read 0
497 connections in 31 real seconds, 0 bytes read per connection
```

Manual account synchronization and threading

To troubleshoot synchronization or threading problems it's helpful to run the sync from the command line while the user does not use the web interface (reduces chances of a conflict):

```
sudo -E -u www-data php occ mail:account:sync -vvv 1393
```

Note

1393 represents the *account ID*.

The command offers a `--force` option. Use it wisely as it doesn't perform the same path a typical web triggered sync request would do.

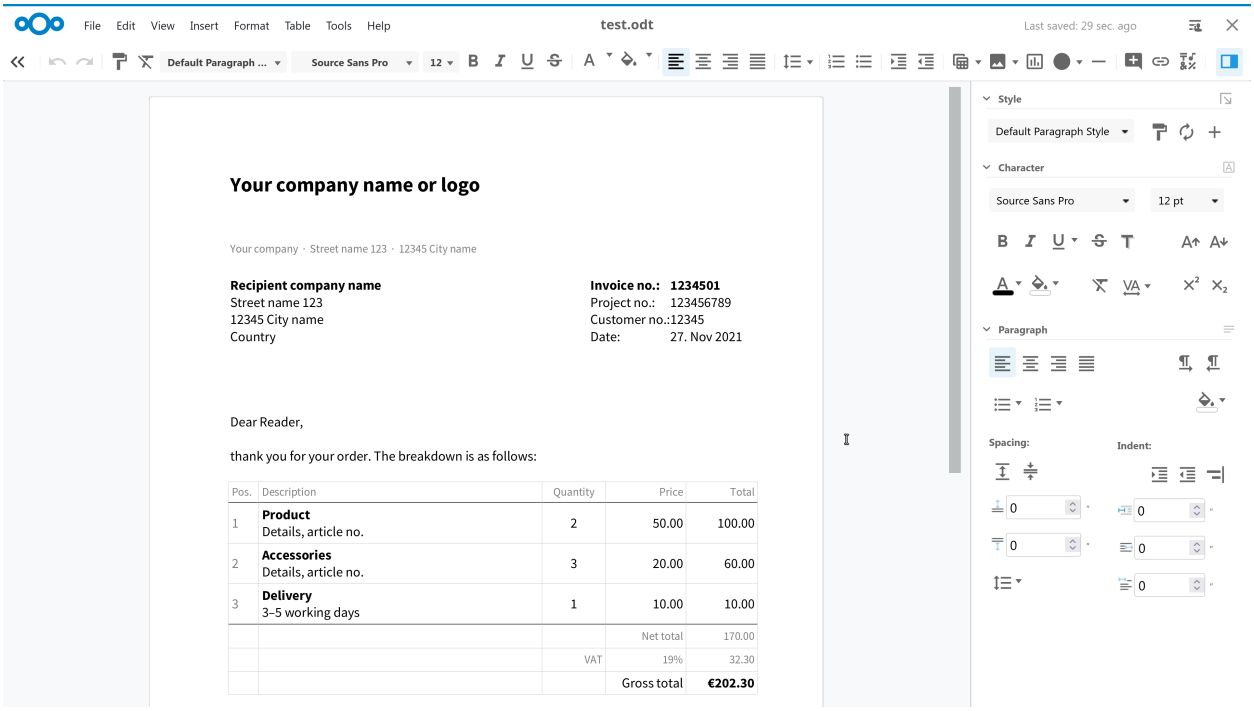
The output will look similar to this:

```
[debug] Skipping mailbox sync for Archive
[debug] Skipping mailbox sync for Archive.2020
[debug] partial sync 1393:Drafts - get all known UIDs took 0s
[debug] partial sync 1393:Drafts - get new messages via Horde took 0s
[debug] partial sync 1393:Drafts - persist new messages took 0s
[debug] partial sync 1393:Drafts - get changed messages via Horde took 0s
[debug] partial sync 1393:Drafts - persist changed messages took 0s
[debug] partial sync 1393:Drafts - get vanished messages via Horde took 0s
[debug] partial sync 1393:Drafts - persist new messages took 0s
[debug] partial sync 1393:Drafts took 0s
[debug] partial sync 1393:INBOX - get all known UIDs took 0s
[debug] partial sync 1393:INBOX - get new messages via Horde took 0s
[debug] partial sync 1393:INBOX - classified a chunk of new messages took 1s
[debug] partial sync 1393:INBOX - persist new messages took 0s
[debug] partial sync 1393:INBOX - get changed messages via Horde took 1s
[debug] partial sync 1393:INBOX - persist changed messages took 0s
[debug] partial sync 1393:INBOX - get vanished messages via Horde took 0s
[debug] partial sync 1393:INBOX - persist new messages took 0s
[debug] partial sync 1393:INBOX took 2s
[debug] Skipping mailbox sync for Sent
[debug] Skipping mailbox sync for Sentry
[debug] Skipping mailbox sync for Trash
[debug] Account 1393 has 19417 messages for threading
[debug] Threading 19417 messages - build ID table took 1s
[debug] Threading 19417 messages - build root container took 0s
[debug] Threading 19417 messages - free ID table took 0s
[debug] Threading 19417 messages - prune containers took 0s
[debug] Threading 19417 messages - group by subject took 0s
[debug] Threading 19417 messages took 1s
[debug] Account 1393 has 9839 threads
[debug] Account 1393 has 0 messages with a new thread IDs
62MB of memory used
```

CHAPTER

TWENTYTWO

OFFICE



Nextcloud Office supports editing your documents in real time with multiple other editors, showing high fidelity, WYSIWYG rendering and preserving the layout and formatting of your documents.

Users can insert and reply to comments and invite others without a Nextcloud account for anonymous editing of files with a public link shared folder.

Nextcloud Office supports dozens of document formats including DOC, DOCX, PPT, PPTX, XLS, XLSX + ODF, Import/View Visio, Publisher and many more…

Nextcloud Office is based on the Collabora Online Development Edition (CODE) and is available free and under heavy development, adding features and improvements all the time! Enterprise users have access to the more stable, scalable Collabora Online Enterprise based version through a Nextcloud support subscription.

We are able to provide a solution for Online Office for the entire Nextcloud community through our partnership with Collabora with various deployment options. Enterprise users looking for a more reliable solution should contact Nextcloud Sales.

22.1 Installation

Nextcloud Office is built on Collabora Online which requires a dedicated service running next to the Nextcloud webserver stack. There are several ways to run the coolwsd service.

- **Nextcloud All In One:** Nextcloud Office comes preinstalled out of the box in the Nextcloud All In One setup and provides easy deployment and maintenance with most features included in this one Nextcloud instance.

For manual installations there are multiple options to get Nextcloud Office deployed:

- **Installation through distribution packages**
  There are packages for all major Linux distributions available which allow deploying a Collabora Online server through installing it through the regular package management. For an example installation guide on Ubuntu, see: *Installation example on Ubuntu 24.04*

  See also

  https://www.collaboraoffice.com/code/linux-packages/ https://sdk.collaboraonline.com/docs/installation/index.html

- **Installation through Docker**
  Docker images are available for deploying the Collabora Online server in container environments. For a detailed step by step guide, see: *Installation example with Docker*

  See also

  https://sdk.collaboraonline.com/docs/installation/CODE_Docker_image.html

- **Built-in CODE server**
  This app provides a built-in server with all of the document editing features of Collabora Online. Easy to install, for personal use or for small teams. A bit slower than a standalone server and without the advanced scalability features. Installation can be performed by enabling the according Nextcloud app. Further details can be found in the app documentation.

  Note

  This is the default option which works out of the box in most scenarios, however for improved performance it is highly recommended to switch to a dedicated Collabora Online installation using one of the other options.

Note

In most scenarios running a dedicated Collabora Online server will require some sort of reverse proxy to be setup in front of it. For more details see *Reverse proxy*.

22.1.1 Installation example on Ubuntu 24.04

Import signing keys:

```
cd /usr/share/keyrings && sudo wget https://collaboraoffice.com/downloads/gpg/
↪collaboraonline-release-keyring.gpg
```

Add repository:

```
sudo echo -e "Types: deb\nURIs: https://www.collaboraoffice.com/repos/CollaboraOnline/
↪CODE-deb\nSuites: ./\nSigned-By: /usr/share/keyrings/collaboraonline-release-
↪keyring.gpg" > /etc/apt/sources.list.d/collaboraonline.sources
```

Install packages

```
sudo apt update && sudo apt install coolwsd code-brand
```

Configuration

Edit /etc/coolwsd/coolwsd.xml. Collabora Online (coolwsd) service runs via systemd. After editing the configuration file, you have to restart the service:

```
sudo systemctl restart coolwsd
```

The default configuration is looking for an SSL certificate and key, which are not present, so probably it's the best to disable SSL, and optionally enable SSL termination, then set up the reverse proxy.

See also

Full configuration examples for reverse proxy setup can be found in the Collabora Online documentation: https://sdk.collaboraonline.com/docs/installation/Proxy_settings.html

```
sudo coolconfig set ssl.enable false
sudo coolconfig set ssl.termination true
sudo coolconfig set storage.wopi.host nextcloud.example.com
sudo coolconfig set-admin-password
sudo systemctl restart coolwsd
systemctl status coolwsd
```

22.1.2 Installation example with Docker

We'll describe how to get Nextcloud Office running on your server and how to integrate it into your Nextcloud using the docker image Nextcloud and Collabora built.

To install it the following dependencies are required:

- A host that can run a Docker container
- A subdomain or a second domain that the Collabora Online server can run on
- An Apache server with some enabled modules
- A valid SSL certificate for the domain that Collabora Online should run on
- A valid SSL certificate for your Nextcloud

Install the Collabora Online server

The following steps will download the Collabora Online docker. Make sure to replace "cloud.example.com" with the host that your own Nextcloud runs on. If you want to use the docker container with more than one Nextcloud, you can add another *-e aliasgroup2=https://cloud2.example.com:443*.

```
docker pull collabora/code
docker run -t -d -p 127.0.0.1:9980:9980 \
    -e 'aliasgroup1=https://cloud.example.com:443' \
    --restart always \
    --cap-add MKNOD \
    collabora/code
```

That will be enough. Once you have done that the server will listen on "localhost:9980". Now we just need to configure the locally installed Apache reverse proxy.

Install the Apache reverse proxy

On a recent Ubuntu or Debian this should be possible using:

```
apt-get install apache2
a2enmod proxy proxy_wstunnel proxy_http ssl
```

Afterward, configure one VirtualHost properly to proxy the traffic. For security reasons, we recommend using a subdomain such as office.example.com instead of running on the same domain. An example config can be found below:

```
########################################
# Reverse proxy for Collabora Online
########################################

AllowEncodedSlashes NoDecode
SSLProxyEngine On
ProxyPreserveHost On

# cert is issued for collaboraonline.example.com and we proxy to localhost
SSLProxyVerify None
SSLProxyCheckPeerCN Off
SSLProxyCheckPeerName Off

# static html, js, images, etc. served from coolwsd
# browser is the client part of Collabora Online
ProxyPass           /browser https://127.0.0.1:9980/browser retry=0
ProxyPassReverse    /browser https://127.0.0.1:9980/browser

# WOPI discovery URL
ProxyPass           /hosting/discovery https://127.0.0.1:9980/hosting/discovery␣
↪retry=0
ProxyPassReverse    /hosting/discovery https://127.0.0.1:9980/hosting/discovery

# Capabilities
ProxyPass           /hosting/capabilities https://127.0.0.1:9980/hosting/capabilities␣
↪retry=0
ProxyPassReverse    /hosting/capabilities https://127.0.0.1:9980/hosting/capabilities
```

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```
# Main websocket
ProxyPassMatch      "/cool/(.*)/ws$"      wss://127.0.0.1:9980/cool/$1/ws nocanon

# Admin Console websocket
ProxyPass           /cool/adminws wss://127.0.0.1:9980/cool/adminws

# Download as, Fullscreen presentation and Image upload operations
ProxyPass           /cool https://127.0.0.1:9980/cool
ProxyPassReverse    /cool https://127.0.0.1:9980/cool
# Compatibility with integrations that use the /lool/convert-to endpoint
ProxyPass           /lool https://127.0.0.1:9980/cool
ProxyPassReverse    /lool https://127.0.0.1:9980/cool
```

After configuring these do restart your apache using `systemctl restart apache2`.

See also

Full configuration examples for reverse proxy setup can be found in the Collabora Online documentation: https://sdk.collaboraonline.com/docs/installation/Proxy_settings.html

Configure the app in Nextcloud

- Go to the Apps section and choose “Office & text”
- Install the “Nextcloud Office” app
- Go to Admin -> Office -> Specify the server you have setup before (e.g. “https://office.example.com”)

Congratulations, your Nextcloud has Collabora Online Office integrated!

Updating

Occasionally, new versions of this docker image are released with security and feature updates. We will of course let you know when that happens! This is how you upgrade to a new version:

Update the docker image:

```
docker pull collabora/code
```

List running docker containers:

```
docker ps
```

Stop and remove the Collabora Online container with the container id of the running one:

```
docker stop CONTAINER_ID
docker rm CONTAINER_ID
```

Start the new container:

```
docker run -t -d -p 127.0.0.1:9980:9980 -e 'domain=cloud\\.example\\.com' \
    --restart always --cap-add MKNOD collabora/code
```

22.1.3 Reverse proxy

The server part of Nextcloud Office (coolwsd daemon) is listening on port 9980 by default, and clients should be able to communicate with it through port 9980. However on most setups it is common to use a reverse proxy to more easily handle SSL termination and have a unified entrypoint for HTTP requests.

The following rules should be in place to forward requests to the coolwsd daemon on port 9980:

- /browser
- /hosting/discovery
- /hosting/capabilities
- /cool/adminws
- /cool
- Web socket connections through /cool/(.*)/ws

See also

Full configuration examples can be found in the Collabora Online documentation: https://sdk.collaboraonline.com/docs/installation/Proxy_settings.html

22.2 Configuration

22.2.1 Nextcloud Office App Settings

Collabora Online Server

URL (and port) of the Collabora Online server that provides the editing functionality as a WOPI client. Collabora Online should use the same protocol (`http://` or `https://`) as the server installation. Naturally, `https://` is recommended.

Restrict usage to specific groups

By default the app is enabled for all. When this setting is active, only members of specified groups can use Nextcloud Office.

Restrict edit to specific groups

By default all users can edit documents with Nextcloud Office. When this setting is active, only the members of specified groups can edit, others can only view documents.

Use OOXML by default for new files

By default new files created by users are in OpenDocument Format (ODF). When this setting is active, new files will be created in Office Open XML (OOXML) format.

Enable access for external apps

Nextcloud internally passes an access token to Collabora Online that is used later by it to do various operations. By default, it's not possible to generate this token by 3rd parties; only Nextcloud can generate and pass it to Collabora Online.

In some applications, it might be necessary to generate the token by a 3rd party application. For this, one needs to add the 3rd party application (external apps) in this setting. You need to add an application identifier and a secret token. These credentials then can be used by the 3rd party application to make calls to *ajax/extapp/data/{fileId}* to fetch the access token and URL source for given fileId, both required to open a connection to Collabora Online.

Canonical webroot

Canonical webroot, in case there are multiple, for Collabora Online to use. Provide the one with least restrictions. E.g.: Use non-shibbolized webroot if this instance is accessed by both shibbolized and non-shibbolized webroots. You can ignore this setting if only one webroot is used to access this instance.

22.2.2 Additional configuration options

The coolwsd service allows additional configuration options which can be found in the Collabora Online documentation.

Previews

In order to allow Nextcloud to use the coolwsd conversion API to generate previews, the Nextcloud host IP needs to be added to the allow list:

```
sudo coolconfig set net.post_allow.host 10.0.0.4
```

Custom fonts

When you install coolwsd package, the post-install script will look for additional fonts on your system, and install them in the systemplate. If you install fonts to your system after installing coolwsd, you need to update the systemplate manually.

```
coolconfig update-system-template
```

See also

https://sdk.collaboraonline.com/docs/installation/Fonts.html

Secure view settings

The secure view settings enables Nextcloud to embed watermarks on your office files. The watermark may be set according to different rules:

- **Tags:** will watermark files for files containing the defined tags
- **Groups:** will watermark files when opened by users belonging to the defined groups.
- **All shares:** will watermark files accessed via a share.
- **Read-only shares:** will watermark files if they are accessed via a read-only share.

Warning

To enforce the confidentiality of your files it is crucial to restrict the ability to download the documents.

This includes ensuring that your *WOPI configuration* is configured to only serve documents between Nextcloud and Collabora.

Wopi settings

It is highly recommended to restrict WOPI requests to the IP addresses of the Collabora servers that are expected to request files from the Nextcloud installation. This can be done by setting the `Allow list for WOPI requests` option from the Office admin settings.

Similarly, it is advised to configure Collabora's WOPI host configuration to only serve IPs from expected hosts.

22.3 Migration from Collabora Online

Nextcloud Office is based on Collabora Online so for enabling all Nextcloud Office functionality it would be enough to update to the most recent release. Nextcloud Office is available since CODE 21.11.

> **Note**
>
> This upgrade guide is aimed for upgrading from CODE 6.4 to CODE 21.11.

22.3.1 Update the reverse proxy configuration

Due to naming changes in the Collabora Online releases it may be required to adjust reverse proxy configurations that are already in use for previously existing setups.

- Paths with `lool` have been renamed to `cool`
- Paths with `loleaflet` have been renamed to `browser`

Fully detailed reverse proxy configuration guides for various solutions can be found at https://sdk.collaboraonline.com/docs/installation/Proxy_settings.html

22.3.2 Upgrade distribution packages

- The main service has been renamed from `loolwsd` to `coolwsd`
- The service rename also affects the location of the configuration file `/etc/coolwsd/coolwsd.xml`

Required upgrade steps:

- Stop the `loolwsd` service
- Backup `/etc/loolwsd/loolwsd.xml` configuration file.
- Remove `loolwsd` and `collaboraoffice*` packages.
- Change the version number in the repository URL, e.g. from 6.4 to 21.11
- Install the `coolwsd` package
- Adapt the new configuration file in `/etc/coolwsd/coolwsd.xml` to match your previous configuration
- Start and enable the `coolwsd` service

22.3.3 Upgrade the docker image

For upgrading the docker images it is enough to pull the latest CODE image from Docker Hub.

22.4 Troubleshooting

In case of connectivity issues, ensure that the following required connections are possible and not blocked by any firewall:

- The users browser can reach both the Nextcloud Server as well as the Collabora Online server through HTTP(S)
- The Nextcloud and the Collabora Online server are using the same protocol
- The Nextcloud server can reach the Collabora Online server through HTTP(S)
- The Collabora Online server can reach the Nextcloud server through HTTP(S)

Both the Nextcloud log as well as the Collabora Online server log may reveal more detailed error messages in case of connection issues.

- **Verify connectivity from the browser:**
  - https://office.example.com/hosting/capabilities
  - https://office.example.com/hosting/discovery
- **Verify connectivity from Nextcloud**
  - `curl https://office.example.com/hosting/capabilities`
  - `curl https://office.example.com/hosting/discovery`
- **Verify connection from the Collabora server**
  - `curl https://nextcloud.example.com/status.php`

22.4.1 Frequently asked questions

Issue: I get connection errors when trying to open documents
Be sure to check the error log from docker through `docker logs container-id`. If the logs note something like: `No acceptable WOPI hosts found matching the target host [YOUR NEXTCLOUD DOMAIN] in config.` Unauthorized WOPI host. Please try again later and report to your administrator if the issue persists. You might have started the docker container with the wrong URL. Be sure to triplecheck that you start it with the URL of your Nextcloud server, not the server where Collabora Online runs on.

Issue: Connection is not allowed errors.
It is possible your firewall is blocking connections. Try to start docker after you started the firewall, it makes changes to your iptables to enable Collabora Online to function.

Issue: We are sorry, this is an unexpected connection error. Please try again. error.
The Collabora Online app doesn't work at the moment, if you enable it only for certain groups. Remove the group filter in the App section.

Issue: Collabora Online doesn't handle my 100 users.
This docker image is designed for home usage. If you need a more scalable solution, consider a support subscription for a reliable, business-ready online office experience.

Issue: Collabora Online doesn't work with Encryption.
Yes, this is currently unsupported.

Issue: Nextcloud Office could not connect to the built-in Collabora Online - Built-in CODE server.
Make sure that the Nextcloud instance is able to reach itself using the same hostname that is used to access through the browser.

You might want to add your Nextcloud domain to /etc/hosts to ensure the connectivity if DNS resolution doesn't work for this: ` ` 127.0.0.1 cloud.yourdomain.com ` `

If you continue to see a warning about the WOPI allow list, make sure to also add the IP to the allow list under Settings/Administration/Office.

CHAPTER

TWENTYTHREE

MAINTENANCE

23.1 Backup

To backup a Nextcloud installation there are five main things you need to retain:

1. The config folder
2. The custom apps folder (only if you have custom apps installed)
3. The data folder
4. The theme folder
5. The database

23.1.1 Maintenance mode

`maintenance:mode` locks the sessions of logged-in users and prevents new logins in order to prevent inconsistencies of your data. You must run `occ` as the HTTP user, like this example on Ubuntu Linux:

```
$ sudo -E -u www-data php occ maintenance:mode --on
```

You may also put your server into this mode by editing `config/config.php`. Change `"maintenance" => false` to `"maintenance" => true`:

```
<?php

 "maintenance" => true,
```

Don't forget to change it back to `false` when you are finished.

23.1.2 Backup folders

Copy your config, data, and theme directories to a location outside your Nextcloud environment. Alternatively, copy your entire Nextcloud installation directory (including the data directory). You could use this command:

```
rsync -Aavx nextcloud/ nextcloud-dirbkp_`date +"%Y%m%d"`/
```

23.1.3 Backup database

Warning

Before restoring a backup see *Restoring backup*

MariaDB

MariaDB is the recommended database engine. To backup MariaDB using mariadb-dump:

```
mariadb-dump --single-transaction -h [server] -u [username] -p[password] [db_name] >␣
↪nextcloud-sqlbkp_`date +"%Y%m%d"`.bak
```

If you have enabled MariaDB 4-byte support (*Enabling MySQL 4-byte support*, needed for emoji), add `--default-character-set=utf8mb4`:

```
mariadb-dump --single-transaction --default-character-set=utf8mb4 -h [server] -u␣
↪[username] -p[password] [db_name] > nextcloud-sqlbkp_`date +"%Y%m%d"`.bak
```

MySQL

To backup MySQL:

```
mysqldump --single-transaction -h [server] -u [username] -p[password] [db_name] >␣
↪nextcloud-sqlbkp_`date +"%Y%m%d"`.bak
```

If you have enabled MySQL 4-byte support (*Enabling MySQL 4-byte support*, needed for emoji), add `--default-character-set=utf8mb4`:

```
mysqldump --single-transaction --default-character-set=utf8mb4 -h [server] -u␣
↪[username] -p[password] [db_name] > nextcloud-sqlbkp_`date +"%Y%m%d"`.bak
```

SQLite

```
sqlite3 data/owncloud.db .dump > nextcloud-sqlbkp_`date +"%Y%m%d"`.bak
```

PostgreSQL

```
PGPASSWORD="password" pg_dump [db_name] -h [server] -U [username] -f nextcloud-sqlbkp_
↪`date +"%Y%m%d"`.bak
```

23.2 Restoring backup

To restore a Nextcloud installation there are four main things you need to restore:

1. The configuration directory
2. The data directory
3. The database
4. The theme directory

Note

You must have the database, data directory, and configuration files. You cannot complete restoration without all three.

23.2.1 Restore folders

> **Note**
>
> This guide assumes that your previous backup is called "nextcloud-dirbkp"

Simply copy your configuration and data folder (or even your whole Nextcloud install and data folder) to your Nextcloud environment. You could use this command:

```
rsync -Aax nextcloud-dirbkp/ nextcloud/
```

23.2.2 Restore database

> **Warning**
>
> Before restoring a backup you need to make sure to delete all existing database tables.

The easiest way to do this is to drop and recreate the database. SQLite does this automatically.

MariaDB

MariaDB is the recommended database engine. To restore MariaDB using the mariadb client:

```
mariadb -h [server] -u [username] -p[password] -e "DROP DATABASE nextcloud"
mariadb -h [server] -u [username] -p[password] -e "CREATE DATABASE nextcloud"
```

If you use UTF8 with multibyte support (e.g. for emojis in filenames), use:

```
mariadb -h [server] -u [username] -p[password] -e "DROP DATABASE nextcloud"
mariadb -h [server] -u [username] -p[password] -e "CREATE DATABASE nextcloud␣
↪CHARACTER SET utf8mb4 COLLATE utf8mb4_general_ci"
```

MySQL

To restore MySQL:

```
mysql -h [server] -u [username] -p[password] -e "DROP DATABASE nextcloud"
mysql -h [server] -u [username] -p[password] -e "CREATE DATABASE nextcloud"
```

If you use UTF8 with multibyte support (e.g. for emojis in filenames), use:

```
mysql -h [server] -u [username] -p[password] -e "DROP DATABASE nextcloud"
mysql -h [server] -u [username] -p[password] -e "CREATE DATABASE nextcloud CHARACTER␣
↪SET utf8mb4 COLLATE utf8mb4_general_ci"
```

PostgreSQL

```
PGPASSWORD="password" psql -h [server] -U [username] -d template1 -c "DROP DATABASE \
↪"nextcloud\";"
PGPASSWORD="password" psql -h [server] -U [username] -d template1 -c "CREATE DATABASE␣
↪\"nextcloud\";"
```

23.2.3 Restoring

> **Note**
>
> This guide assumes that your previous backup is called "nextcloud-sqlbkp.bak"

MariaDB

MariaDB is the recommended database engine. To restore MariaDB using the mariadb client:

```
mariadb -h [server] -u [username] -p[password] [db_name] < nextcloud-sqlbkp.bak
```

MySQL

To restore MySQL:

```
mysql -h [server] -u [username] -p[password] [db_name] < nextcloud-sqlbkp.bak
```

SQLite

```
rm data/owncloud.db
sqlite3 data/owncloud.db < nextcloud-sqlbkp.bak
```

PostgreSQL

```
PGPASSWORD="password" psql -h [server] -U [username] -d nextcloud -f nextcloud-sqlbkp.
↪bak
```

23.2.4 Synchronising with clients after data recovery

By default the Nextcloud server is considered the authoritative source for the data. If the data on the server and the client differs clients will default to fetching the data from the server.

If the recovered backup is outdated the state of the clients may be more up to date than the state of the server. In this case also make sure to run the *maintenance:data-fingerprint* command afterwards. It changes the logic of the synchronisation algorithm to try an recover as much data as possible. Files missing on the server are therefore recovered from the clients and in case of different content the users will be asked.

This can also help in rare scenarios when the database is newer than the data directory. The server will restore the data from the clients and preserve the shares. Until then the files would be visible but not accessible. A *files:scan* is required afterwards to update the database.

> **Note**
>
> The usage of *maintenance:data-fingerprint* can cause conflict dialogues and difficulties deleting files on the client. Therefore it's only recommended to prevent dataloss if the backup was outdated. This command does not require the server to be in maintenance mode.

If you are running multiple application servers you will need to make sure the config files are synced between them so that the updated *data-fingerprint* is applied on all instances.

23.3 How to upgrade

23.3.1 Overview

The approach used to upgrade your Nextcloud Server depends on your installation type. This manual mainly focuses on the methods that apply to an Archive based installation. If you installed using Snap, Docker, a pre-built VM, or a package management tool then refer to the installation and update instructions for that installation method for the most accurate upgrading instructions (generally located at the distribution point for the install method you chose).

There are two ways to upgrade an Archive based Nextcloud Server deployment:

- With the *Built-in Updater* (via the web or command-line interfaces).
- *Manually upgrading* (using a downloaded Archive file)

The Built-in Updater, in either Web or command-line mode, is the easiest choice for most environments. However some environments require the manual approach. Both approaches are covered fully here.

Important

Before upgrading, especially between major versions (e.g. v27.y.z -> v28.y.z) please review *critical changes* first. These are highlights of changes that may be required in your environment to accommodate changes in Nextcloud Server. These notes are periodically revised as needed so it is also a good idea to revisit them periodically, such as when proceeding with maintenance upgrades.

When an update is available for your Nextcloud server, by default you will receive a notification. You can also check for available updates by visiting the Update section under **Administration settings->Overview** in the Web UI.

Note

It is best to keep your Nextcloud server upgraded regularly. This means installing all maintenance/point releases and upgrading to new major releases before your current one reaches *end-of-life* status. Examples of major releases are 27, 28, or 29. Maintenance releases are intermediate releases for each major release that address critical functionality or security bugs. For example 28.0.4 and 29.0.2 are maintenance releases.

23.3.2 Approaching Upgrades

Nextcloud must be upgraded step by step:

- Before you can upgrade to the next major release, you need to upgrade to the latest point release of your current major version.
- Then run the upgrade again to upgrade to the next major release's latest point release.
- **You cannot skip major releases.** Please re-run the upgrade until you have reached the highest available (or applicable) release.
- Example: 18.0.5 -> 18.0.11 -> 19.0.5 -> 20.0.2

Wait for background migrations to finish after major upgrades. After upgrading to a new major version, some migrations are scheduled to run as a background job. If you plan to upgrade directly to another major version (e.g. 24 -> 25 -> 26) you need to make sure these migrations were executed before starting the next upgrade. To do so you should run the `cron.php` file 2-3 times, for example:

```
$ sudo -E -u www-data php -f /var/www/nextcloud/cron.php
```

For more information about background jobs see *Background jobs*.

Upgrading is disruptive. Your Nextcloud server will be put into maintenance mode, so your users will be locked out until the upgrade is completed. Large installations may take several hours to complete the upgrade. Nevertheless usual upgrade times even for bigger installations are in the range of a few minutes.

Warning

Downgrading is not supported and risks corrupting your data! If you want to revert to an older Nextcloud version, make a new, fresh installation and then restore your data from backup. Before doing this, file a support ticket (if you have paid support) or ask for help in the Nextcloud forums to see if your issue can be resolved without downgrading.

23.3.3 Update notifications

Nextcloud has an update notification app, that informs the administrator about the availability of an update. Then you decide which update method to use.

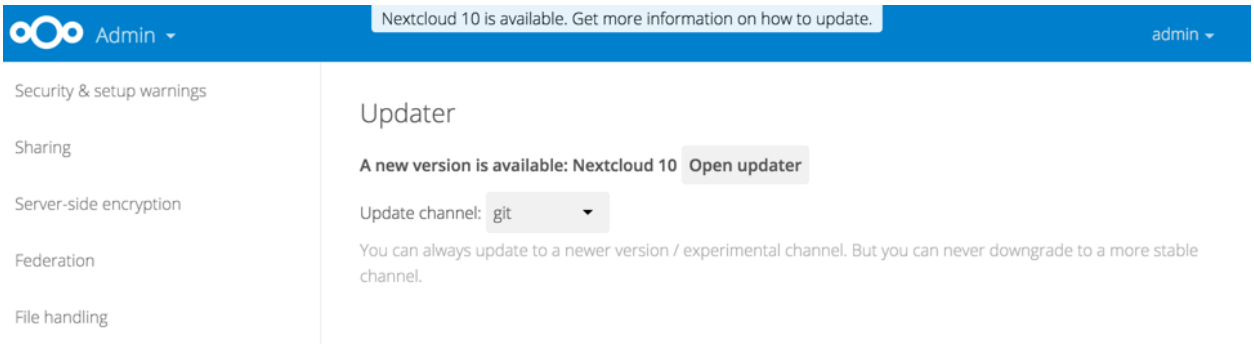


Fig. 1: *Figure 1: The top banner is the update notification that is shown on every page, and the Updates section can be found in the admin page*

From there the web based updater can be used to fetch this new code. There is also an CLI based updater available, that does exactly the same as the web based updater but on the command line.

23.3.4 Prerequisites

See also

If you upgrade from a previous major version please see *critical changes* first.

You should always maintain *regular backups* and make a fresh backup before every upgrade.

Then review third-party apps, if you have any, for compatibility with the new Nextcloud release. Any apps that are not developed by Nextcloud show a 3rd party designation. **Install unsupported apps at your own risk**. Then, before the upgrade, all 3rd party apps must be disabled. After the upgrade is complete you may re-enable them.

23.3.5 Maintenance mode

You can put your Nextcloud server into maintenance mode before performing upgrades, or for performing troubleshooting or maintenance. Please see *Using the occ command* to learn how to put your server into the maintenance mode (`maintenance:mode`) or execute repair commands (`maintenance:repair`) with the `occ` command.

The *built-in Updater* does this for you before replacing the existing Nextcloud code with the code of the new Nextcloud version.

`maintenance:mode` locks the sessions of logged-in users and prevents new logins. This is the mode to use for upgrades. You must run `occ` as the HTTP user, like this example on Ubuntu Linux:

```
$ sudo -E -u www-data php occ maintenance:mode --on
```

You may also put your server into this mode by editing `config/config.php`. Change `"maintenance" => false` to `"maintenance" => true`:

```
<?php

 "maintenance" => true,
```

Then change it back to `false` when you are finished.

23.3.6 Manual steps during upgrade

Some operation can be quite time consuming. Therefore we decided not to add them to the normal upgrade process. We recommend to run them manually after the upgrade was completed. Below you find a list of this commands.

Long running migration steps

From time to time we do some changes to the database layout that take a lot of time, but can be executed while Nextcloud stays online. Thus we moved them into a separate command that an administrator can execute on the CLI without the need to lock the instance into maintenance mode (at least for some of them). The instance will also work without those changes applied, but performance is improved significantly by them. There is also always an hint in the setup checks of the admin settings web interface.

Those include for example:

```
$ sudo -E -u www-data php occ db:add-missing-columns
$ sudo -E -u www-data php occ db:add-missing-indices
$ sudo -E -u www-data php occ db:add-missing-primary-keys
```

You can use the `--dry-run` option to output the SQL queries instead of executing them.

23.4 Upgrade via built-in updater

The built-in updater automates many of the steps of upgrading a Nextcloud installation. It is useful for installations that do not have root access, such as shared hosting, for installations with a smaller number of users and data, and it automates updating *manual installations*.

Warning

Downgrading is not supported and risks corrupting your data! If you want to revert to an older Nextcloud version, install it from scratch and then restore your data from backup. Before doing this, file a support ticket if you have paid support or ask for help in the Nextcloud forums to see if your issue can be resolved without downgrading.

Danger

You should maintain regular backups (see *Backup*), and make a backup before every update. The built-in updater does not backup your database or data directory.

23.4.1 What does the updater do?

Note

The built-in updater itself only replaces the existing files with the ones from the version it updates to. The migration phase, which upgrades your database and apps, needs to be executed afterwards. In command line mode, the updater offers to trigger this for you right after the code was successfully replaced by running `occ upgrade` for you. In web mode, the updater finishes and then offers to send you back to your instance's main URL to trigger the migration phase's web UI.

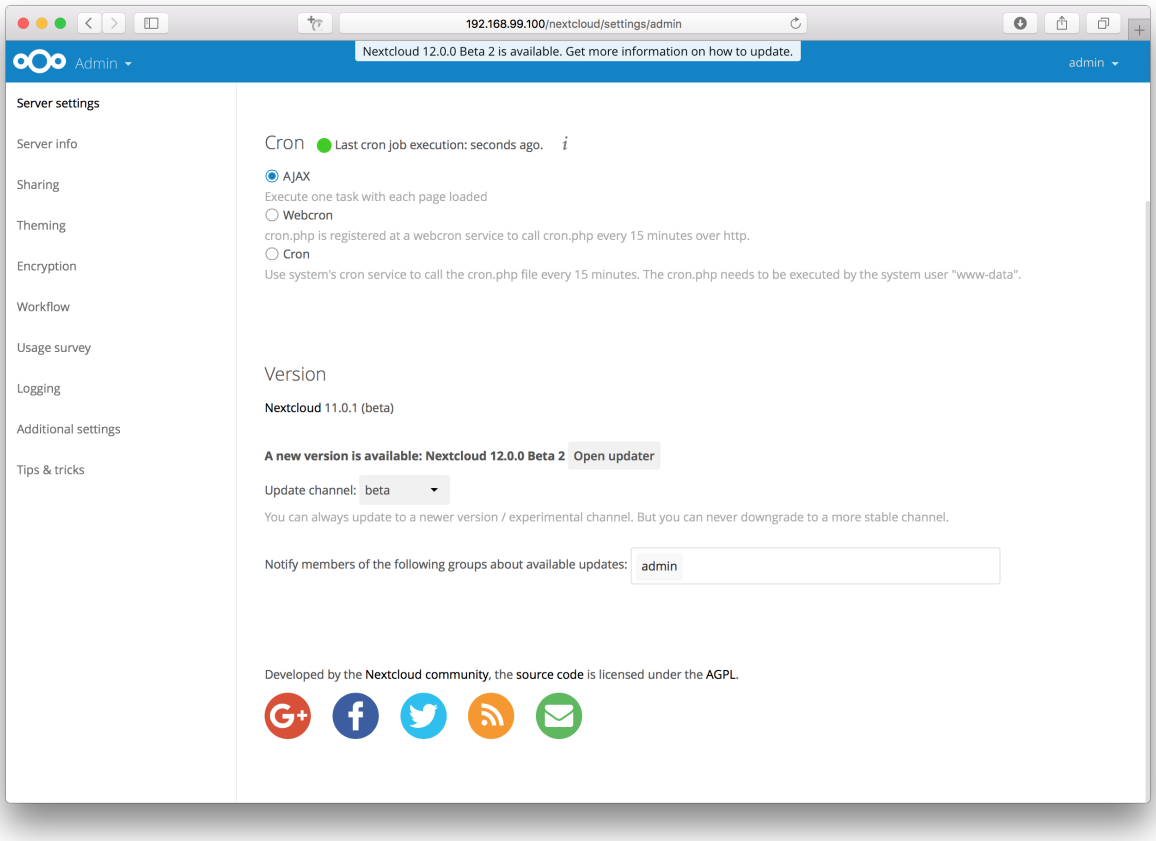
The built-in updater performs these operations:

- **Check for expected files:** checks if only the expected files of a Nextcloud installation are present, because it turned out that some files that were left in the Nextcloud directory caused side effects that risked the update procedure.
- **Check for write permissions:** checks if all files that need to be writable during the update procedure are actually writable.
- **Enable maintenance mode:** enables the maintenance mode so that no other actions are executed while running the update of the code.
- **Create backup:** creates a backup of the existing code base in `/updater-INSTANCEID/backups/nextcloud-CURRENTVERSION/` inside of the data directory (this does not contain the `/data` directory nor the database).
- **Downloading:** downloads the code in the version it should update to. This is also shown in the web UI before the update is started. This archive is downloaded to `/updater-INSTANCEID/downloads/`.
- **Extracting:** extracts the archive to the same folder.
- **Replace entry points:** replaces all Nextcloud entry points with dummy files so that when those files are replaced all clients still get the proper maintenance mode response. Examples for those endpoints are `index.php`, `remote.php` or `ocs/v1.php`.
- **Delete old files:** deletes all files except the above mentioned entry points, the data and config dir as well as non-shipped apps and themes. (And the updater itself of course)
- **Move new files in place:** moves the files from the extracted archive in place.
- **Keep maintenance mode active?:** asks you if the maintenance mode should be kept active. This allows the admin to use the web based updater but run the actual migration steps (`occ upgrade`) on the command line. If the maintenance mode is kept active command line access is required. To use the web based upgrade page disable the maintenance mode and click the link to get to the upgrade page. (This step is only available in the web based updater.)
- **Done** the update of the code is done and you either need to go to the linked page or to the command line to finish the upgrade by executing the migration steps.

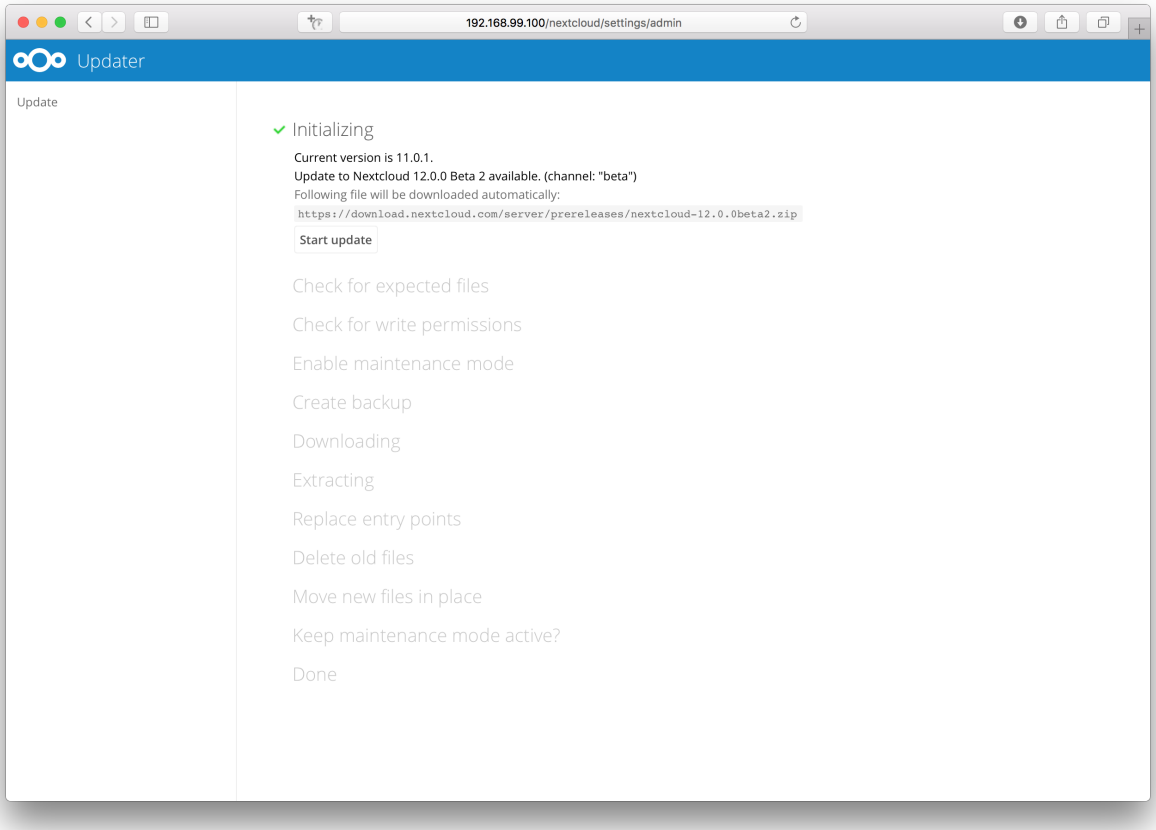
23.4.2 Using the web based updater

Using the built-in updater to update your Nextcloud installation is just a few steps:

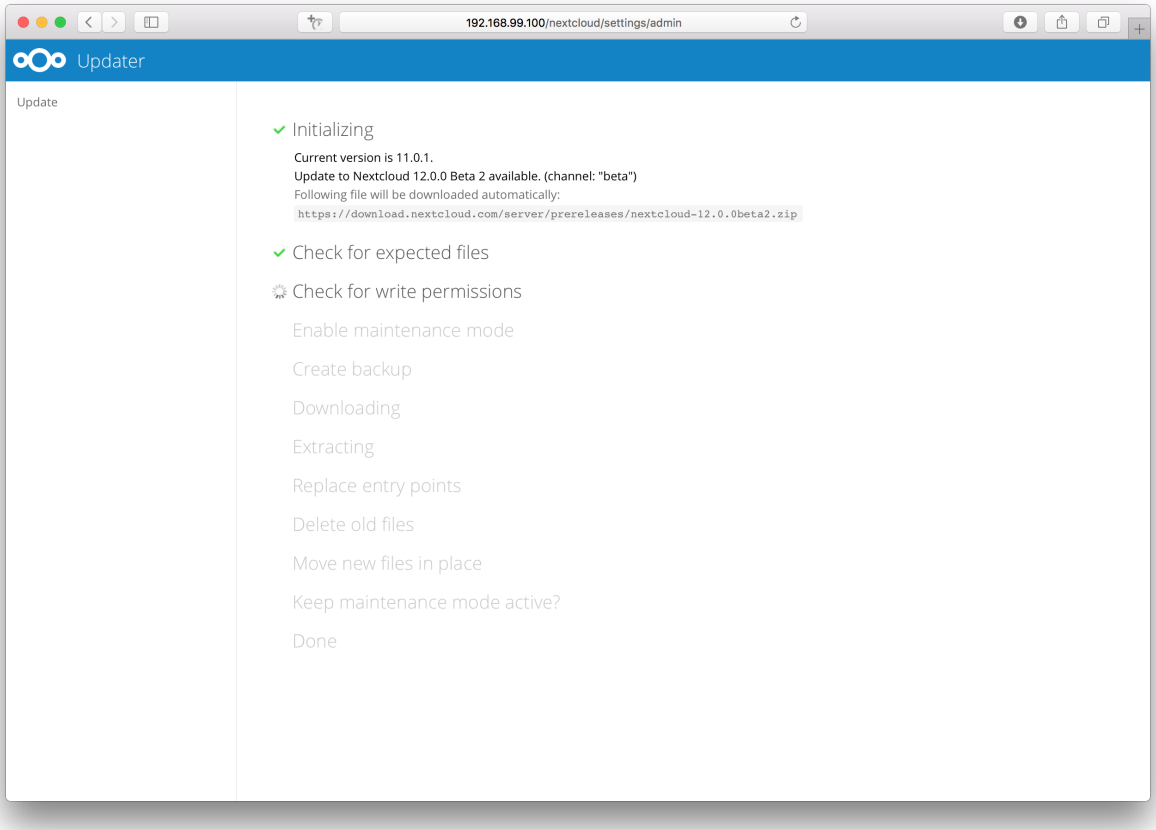
1. You should see a notification at the top of any Nextcloud page when there is a new update available. Go to the admin settings page and scroll to the section “Version”. This section has a button to open the updater. This section as well as the update notification is only available if the update notification app is enabled in the apps management.



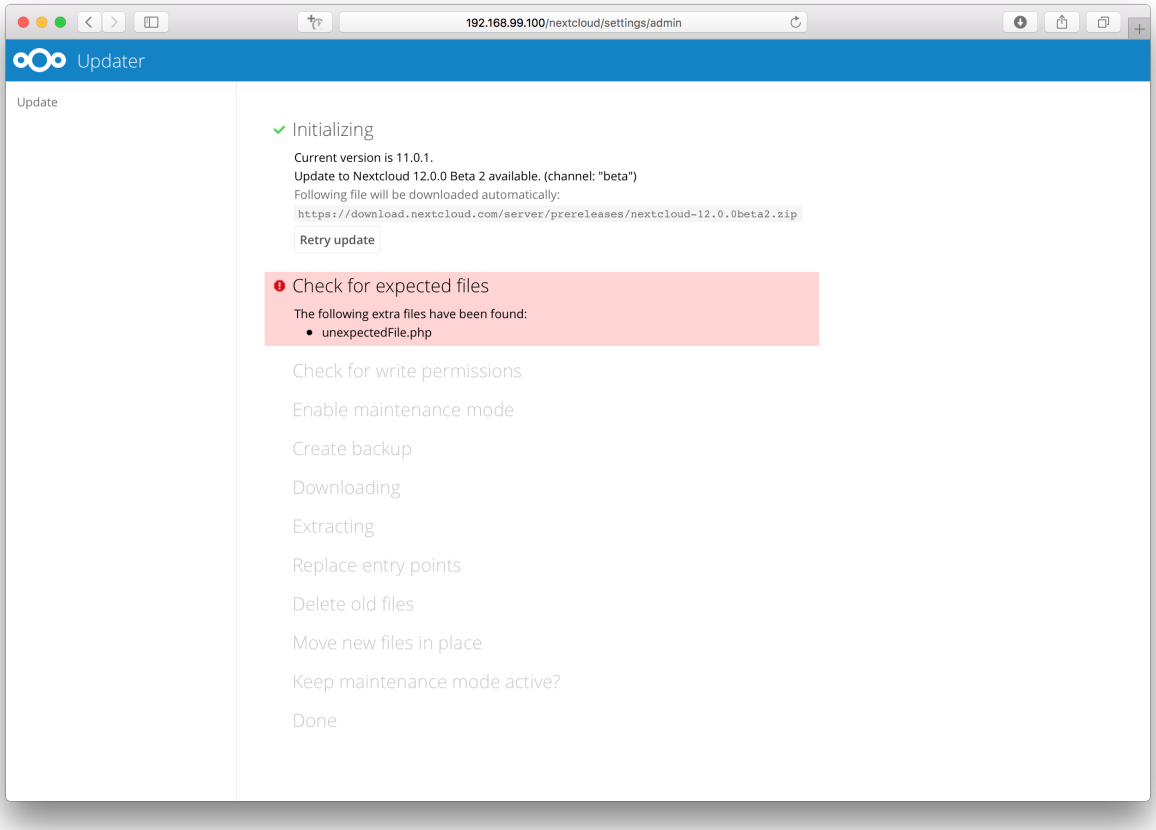
2. Click the button “Open updater”.



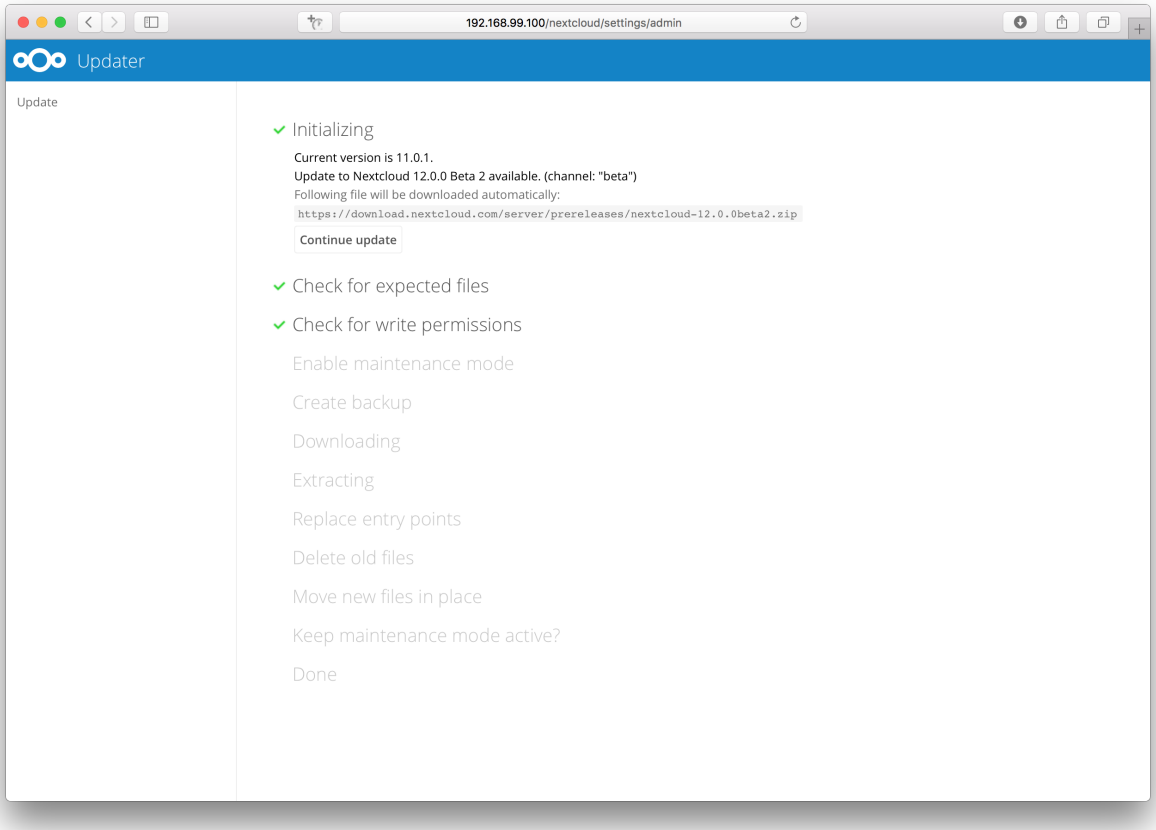
3. Verify the information that is shown and click the button “Start update” to start the update.



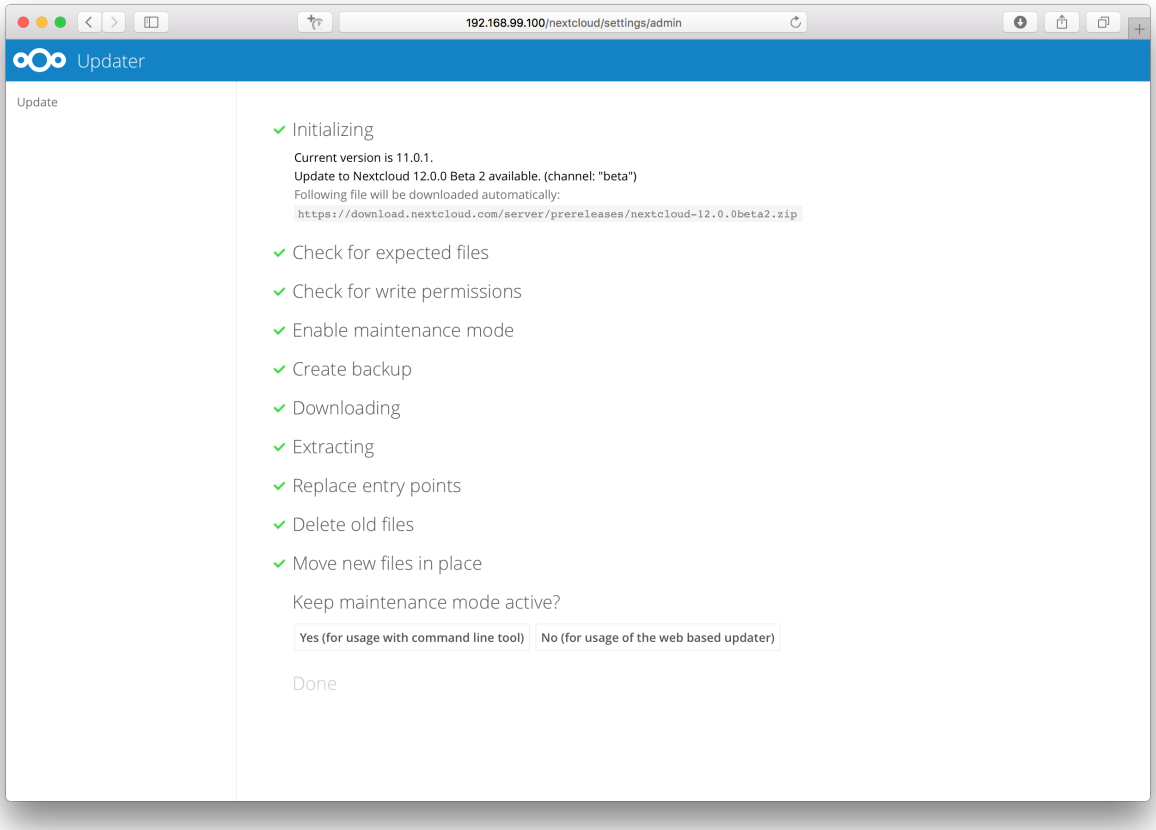
4. In case an error happens or the check failed the updater stops processing and gives feedback. You can now try to solve the problem and click the “Retry update” button. This will continue the update and re-run the failed step. It will not re-run the previous succeeded steps.



5. In case you close the updater, before it finished you can just open the updater page again and proceed at the last succeeded step. Closing the web page will still execute the running step but will not continue with the next one, because this is triggered by the open updater page.



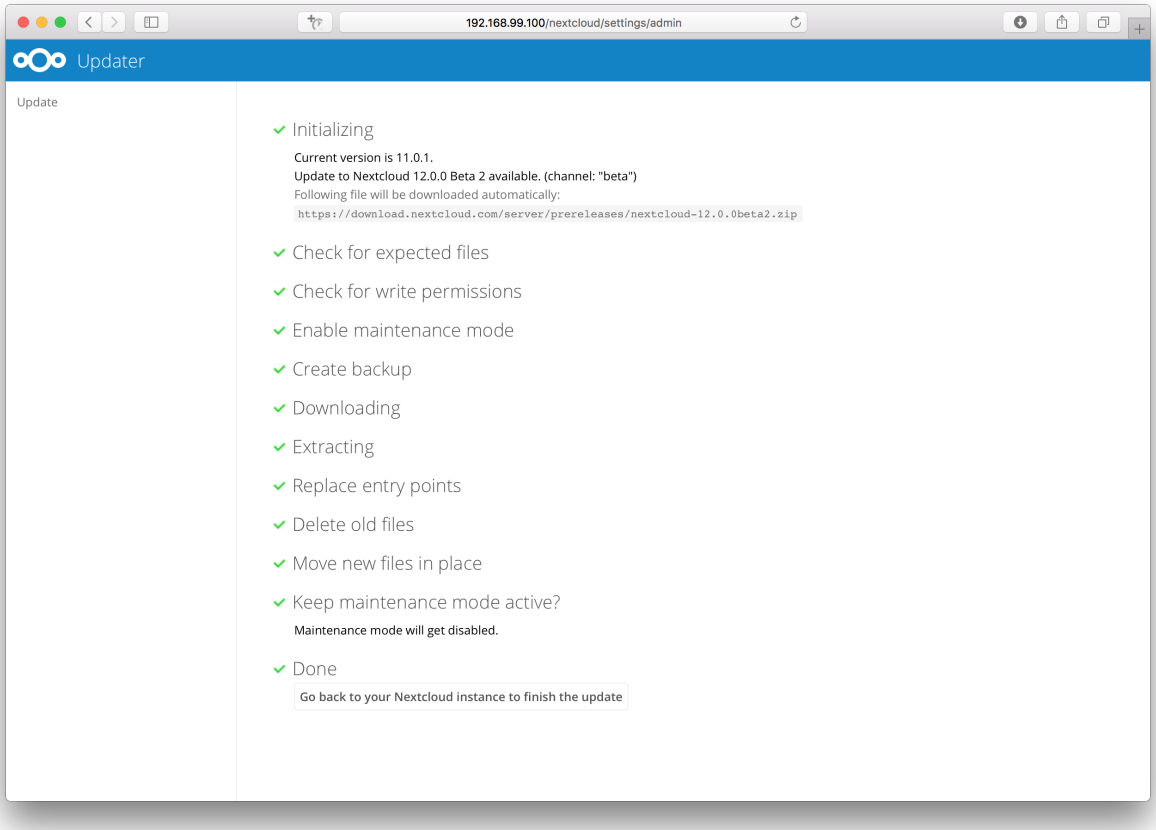
6. Once all steps are executed the updater will ask you a final question: “Keep maintenance mode active?”. This allows you to use either the web based upgrade page or the command line based upgrade procedure (`occ upgrade`). Command line access is required if the maintenance mode is kept active.

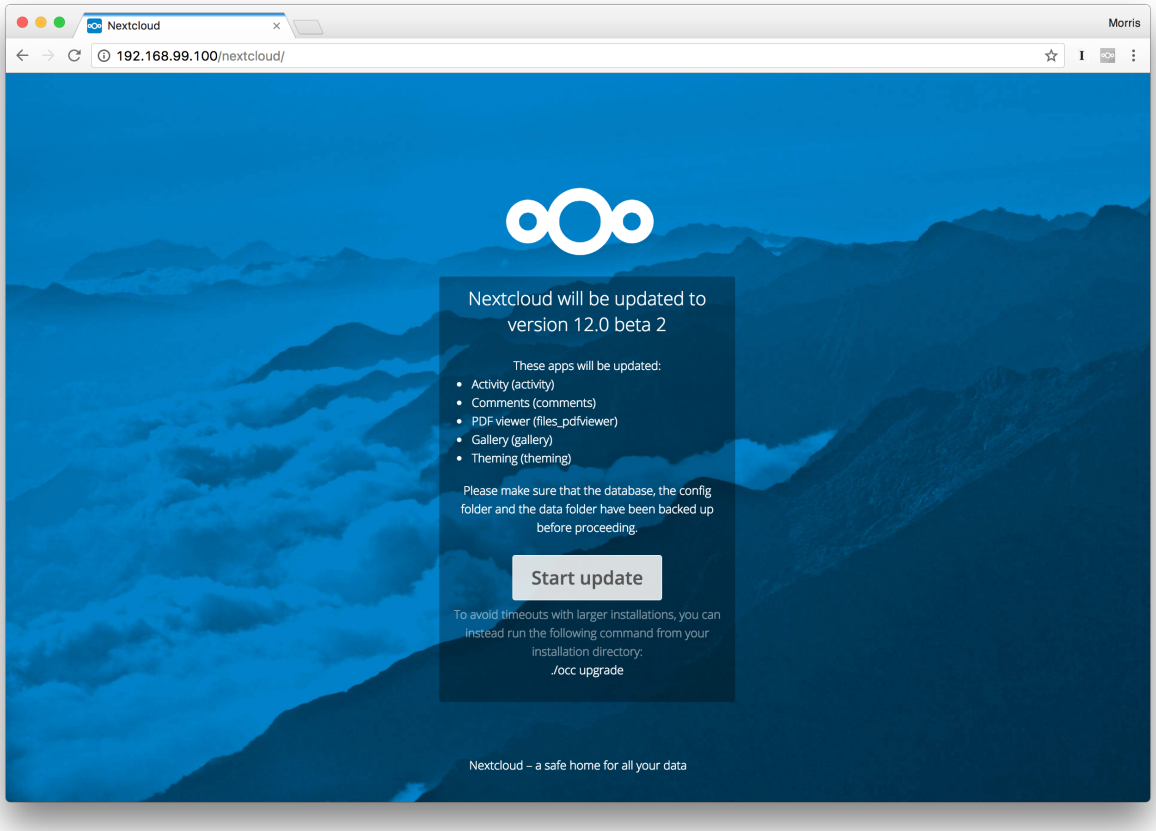


7. Done. You now can continue either to the web based upgrade page or run `occ upgrade`. The two examples "Web based upgrade" and "Command line based upgrade" shows how the screens then look like.

Web based upgrade

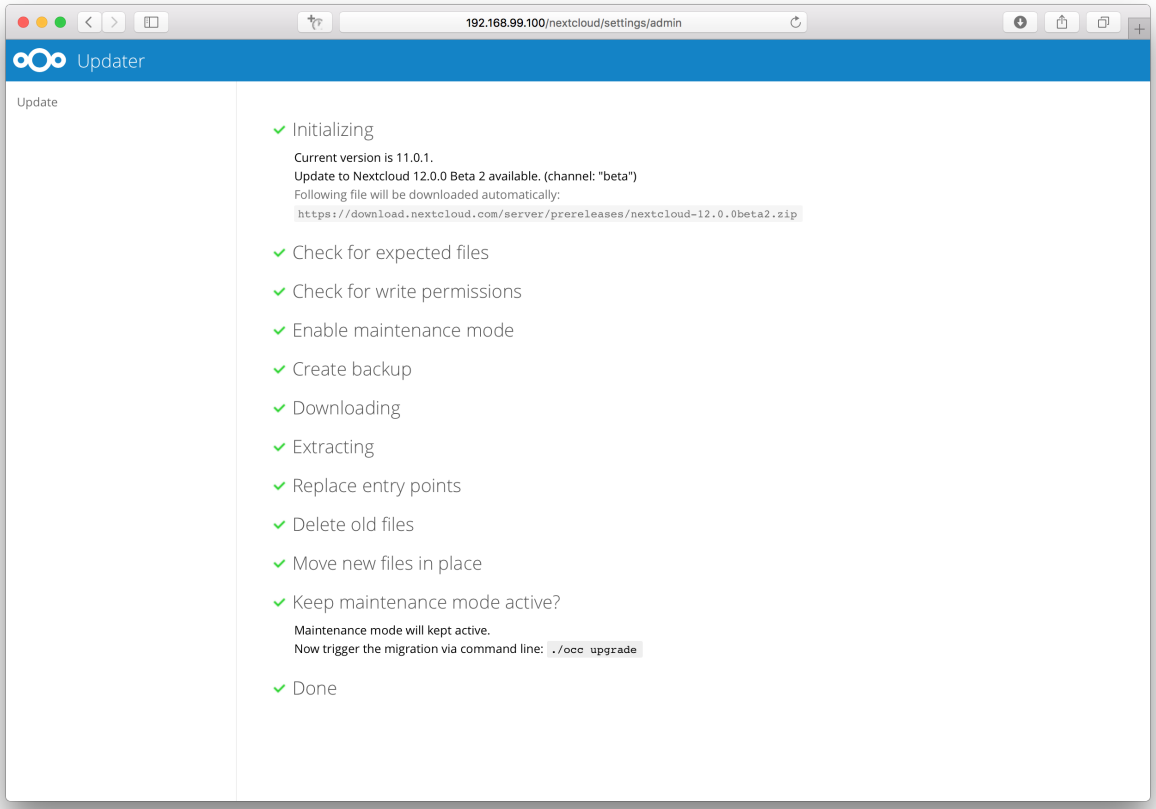
This is how the web based update would continue:


192.168.99.100/nextcloud/settings/admin
Updater
Update
Initializing
Current version is 11.0.1.
Update to Nextcloud 12.0.0 Beta 2 available. (channel: "beta")
Following file will be downloaded automatically:
https://download.nextcloud.com/server/prereleases/nextcloud-12.0.0beta2.zip
Check for expected files
Check for write permissions
Enable maintenance mode
Create backup
Downloading
Extracting
Replace entry points
Delete old files
Move new files in place
Keep maintenance mode active?
Maintenance mode will get disabled.
Done
Go back to your Nextcloud instance to finish the update



Command line based upgrade

This is how the command line based update would continue:



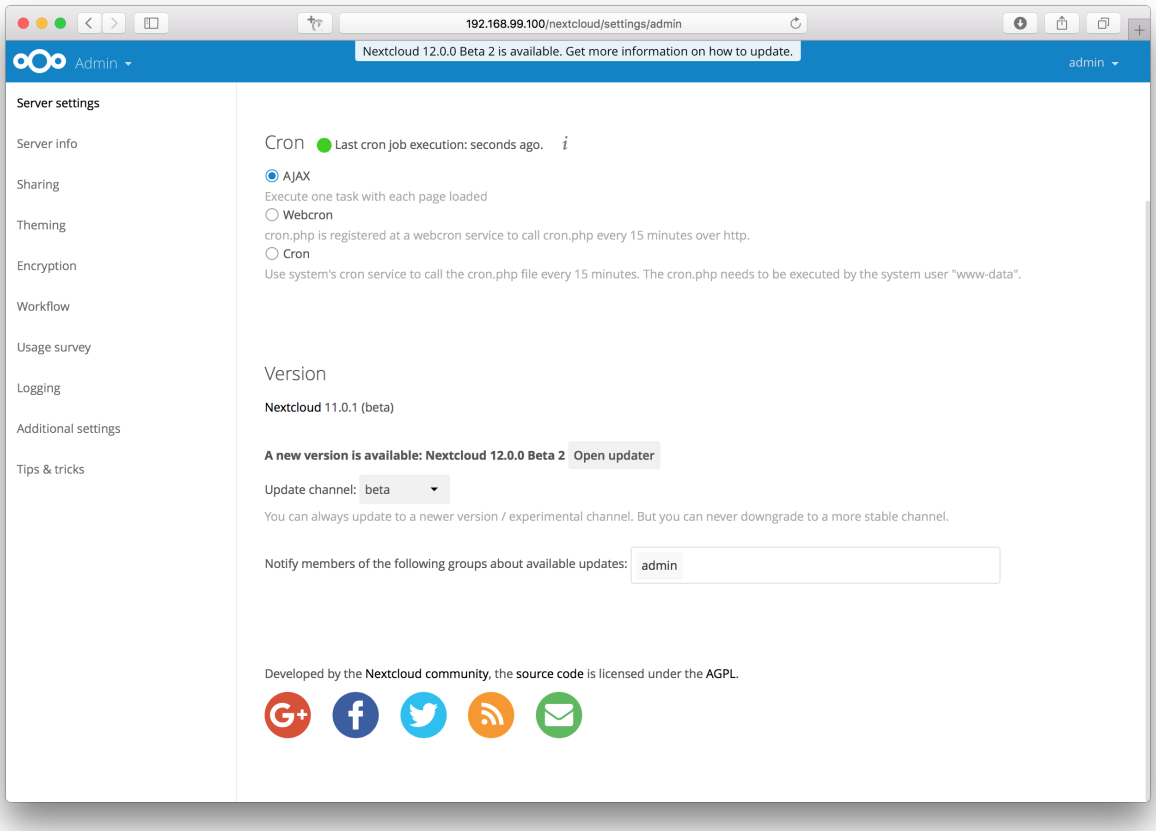

```
$ sudo -E -u www-data php ./occ upgrade
Nextcloud or one of the apps require upgrade - only a limited number of commands are␣
↪available
You may use your browser or the occ upgrade command to do the upgrade
Set log level to debug
Updating database schema
Updated database
Updating <files_pdfviewer> ...
Updated <files_pdfviewer> to 1.1.1
Updating <gallery> ...
Updated <gallery> to 17.0.0
Updating <activity> ...
Updated <activity> to 2.5.2
Updating <comments> ...
Updated <comments> to 1.2.0
Updating <theming> ...
Updated <theming> to 1.3.0
Starting code integrity check...
Finished code integrity check
Update successful
Maintenance mode is kept active
Reset log level
```

23.4.3 Using the command line based updater

The command line based updater works in the exact same way the web based updater works. The steps and checks are the very same.

The steps are basically the same as for the web based updater:

1. You should see a notification at the top of any Nextcloud page when there is a new update available. Go to the admin settings page and scroll to the section "Version". This section has a button to open the updater. This section as well as the update notification is only available if the update notification app is enabled in the apps management.



2. Instead of clicking that button you can now invoke the command line based updater by going into the *updater/* directory in the Nextcloud directory and executing the *updater.phar* as the web server user. (i.e. `sudo -E -u www-data php /var/www/nextcloud/updater/updater.phar`)

```
Nextcloud Updater - version: 1.0.3

Current version is 11.0.1.

Update to Nextcloud 12.0.0 Beta 2 available. (channel: "beta")
Following file will be downloaded automatically: https://download.nextcloud.com/server/prereleases/nextcloud-12.0.0beta2.zip

Steps that will be executed:
[ ] Check for expected files
[ ] Check for write permissions
[ ] Enable maintenance mode
[ ] Create backup
[ ] Downloading
[ ] Extracting
[ ] Replace entry points
[ ] Delete old files
[ ] Move new files in place
[ ] Done

Start update? [y/N]
```

3. Verify the information that is shown and enter "Y" to start the update.

```
Nextcloud Updater - version: 1.0.3

Current version is 11.0.1.

Update to Nextcloud 12.0.0 Beta 2 available. (channel: "beta")
Following file will be downloaded automatically: https://download.nextcloud.com/server/prereleases/nextcloud-12.0.0beta2.zip

Steps that will be executed:
[ ] Check for expected files
[ ] Check for write permissions
[ ] Enable maintenance mode
[ ] Create backup
[ ] Downloading
[ ] Extracting
[ ] Replace entry points
[ ] Delete old files
[ ] Move new files in place
[ ] Done

Start update? [y/N] y

Info: Pressing Ctrl-C will finish the currently running step and then stops the updater.

[✔] Check for expected files
[ ] Check for write permissions ...
```

```
Nextcloud Updater - version: 1.0.3

Current version is 11.0.1.

Update to Nextcloud 12.0.0 Beta 2 available. (channel: "beta")
Following file will be downloaded automatically: https://download.nextcloud.com/server/prereleases/nextcloud-12.0.0beta2.zip

Steps that will be executed:
[ ] Check for expected files
[ ] Check for write permissions
[ ] Enable maintenance mode
[ ] Create backup
[ ] Downloading
[ ] Extracting
[ ] Replace entry points
[ ] Delete old files
[ ] Move new files in place
[ ] Done

Start update? [y/N] y

Info: Pressing Ctrl-C will finish the currently running step and then stops the updater.

[✘] Check for expected files failed
The following extra files have been found:
    unexpectedFile.php

Update failed. To resume or retry just execute the updater again.
```

4. In case an error happens or the check failed the updater stops processing and gives feedback. You can now try to solve the problem and re-run the updater command. This will continue the update and re-run the failed step. It will not re-run the previous succeeded steps.

```
Nextcloud Updater - version: 1.0.3

Current version is 11.0.1.

Update to Nextcloud 12.0.0 Beta 2 available. (channel: "beta")
Following file will be downloaded automatically: https://download.nextcloud.com/server/prereleases/nextcloud-12.0.0beta2.zip

Steps that will be executed:
[✔] Check for expected files
[ ] Check for write permissions
[ ] Enable maintenance mode
[ ] Create backup
[ ] Downloading
[ ] Extracting
[ ] Replace entry points
[ ] Delete old files
[ ] Move new files in place
[ ] Done

Continue update? [y/N]
```

6. Once all steps are executed the updater will ask you a final question: "Should the "occ upgrade" command be executed?". This allows you to directly execute the command line based upgrade procedure (`occ upgrade`). If you select "No" then it will finish with *Please now execute "./occ upgrade" to finish the upgrade.*.

```
Info: Pressing Ctrl-C will finish the currently running step and then stops the updater.

[✔] Check for expected files
[✔] Check for write permissions
[✔] Enable maintenance mode
[✔] Create backup
[✔] Downloading
[✔] Extracting
[✔] Replace entry points
[✔] Delete old files
[✔] Move new files in place
[✔] Done

Update of code successful.

Should the "occ upgrade" command be executed? [Y/n]
```

7. Once the `occ upgrade` is done you get asked if the maintenance mode should be kept active.

```
Update of code successful.

Should the "occ upgrade" command be executed? [Y/n] y
Nextcloud or one of the apps require upgrade - only a limited number of commands are available
You may use your browser or the occ upgrade command to do the upgrade
Set log level to debug
Updating database schema
Updated database
Updating <federatedfilesharing> ...
Updated <federatedfilesharing> to 1.2.0
Updating <files_pdfviewer> ...
Updated <files_pdfviewer> to 1.1.1
Updated <systemtags> to 1.2.0
Updating <theming> ...
Updated <theming> to 1.3.0
Starting code integrity check...
Finished code integrity check
Update successful
Maintenance mode is kept active
Reset log level

Keep maintenance mode active? [y/N]
```

23.4.4 Batch mode for command line based updater

It is possible to run the command line based updater in a non-interactive mode. The updater then doesn't ask any interactive questions. It is assumed that if an update is available it should be installed and the `occ upgrade` command is executed as well. After finishing the maintenance mode will be turned off except an error occurred during the `occ upgrade` or the replacement of the code.

To execute this, run the command with the `--no-interaction` option. (i.e. `sudo -E -u www-data php /var/www/nextcloud/updater/updater.phar --no-interaction`)

```
Nextcloud Updater - version: 1.0.3

Current version is 11.0.3.

Update to Nextcloud 12.0.0 Beta 2 available. (channel: "beta")
Following file will be downloaded automatically: https://download.nextcloud.com/server/prereleases/nextcloud-12.0.0beta2.zip

Updater run in non-interactive mode.

Start update

Info: Pressing Ctrl-C will finish the currently running step and then stops the updater.

[✔] Check for expected files
[✔] Check for write permissions
[✔] Enable maintenance mode
[✔] Create backup
[✔] Downloading
[✔] Extracting
[✔] Replace entry points
[✔] Delete old files
[✔] Move new files in place
[✔] Done

Update of code successful.
Updater run in non-interactive mode - will start "occ upgrade" now.

Nextcloud or one of the apps require upgrade - only a limited number of commands are available
You may use your browser or the occ upgrade command to do the upgrade
Set log level to debug
Updating database schema
Updated database
Updating <federatedfilesharing> ...
Updated <federatedfilesharing> to 1.2.0
Updating <files_pdfviewer> ...
Updated <files_pdfviewer> to 1.1.1
Updating <theming> ...
Updated <theming> to 1.3.0
Starting code integrity check...
Finished code integrity check
Update successful
Maintenance mode is kept active
Reset log level

Updater run in non-interactive mode - will disable maintenance mode now.

Maintenance mode is disabled
```

23.4.5 Troubleshooting

- The built-in updater logs all of its actions to a dedicated log file called `updater.log` located in your configured `datadirectory` (e.g. `/var/www/html/data/updater.log`). This file can be helpful in isolating where things are failing. It will also be needed if you reach out for assistance on the community help forum (https://help.nextcloud.com).
- If you are having problems using the Updater in web-mode, you should try using command-line mode (if it's an option in your environment). Command-line avoids issues with web server timeouts, which can be problematic since sometimes the Updater can take a long time to complete certain steps.
- If the problem seems to be during the backup step, you can try disabling the backups the updater automatically creates of the installation files. Keep in mind these backups do **not** include your data (which you are already hopefully doing). The backup step can only be disabled while in command-line mode. Append the option `--no-backup` to the `updater.phar` command.
- If you accidentally say no when the command-line mode of the updater asks if you'd like to run `occ upgrade`, you can safely execute `occ upgrade` manually or simply visit the URL of your instance to complete the database migrations and app upgrade phase.
- Reach out to the community help forum for assistance (https://help.nextcloud.com)

23.5 Upgrade manually

23.5.1 Overview

In some environments using the Built-in Updater in Web mode is not reliable (such as due to web server timeouts) and running it in command-line mode is not an option (such as in some shared hosting environments). In these cases a manual upgrade may be the best approach.

A manual upgrade consists of downloading and unpacking the Nextcloud Archive file either to your PC or host. Then deleting your existing Nextcloud Server installation files and folders, **except ``data/`` and ``config/``**, on your host. Then moving the new Nextcloud Server installation files into the appropriate place on your host, again preserving your existing `data/` and `config/` files. And doing a few other housekeeping items, such as making sure your installed apps are transferred into the new installation and adjusting permissions. That may sound like a lot, but detailed instructions are below.

Important

Before upgrading, especially between major versions (e.g. v27.y.z -> v28.y.z) please review *critical changes* first. These are highlights of changes that may be required in your environment to accommodate changes in Nextcloud Server. These notes are periodically revised as needed so it is a good idea to revisit them even when proceeding with minor and maintenance upgrades just in case.

Warning

When upgrading manually, you must confirm your system meets the *System requirements* of the new version as well as that you are following the standard *upgrade requirements* (such as upgrading to the latest maintenance release *before* upgrading to a new major release).

23.5.2 Step-by-Step Manual Upgrade

Important

Always start by making a fresh backup and disabling all 3rd party apps.

1. Back up your existing Nextcloud Server database, data directory, and `config.php` file. (See *Backup*, for restore information see *Restoring backup*)
2. Choose a target Nextcloud Server release from https://nextcloud.com/changelog/ and download the Archive file (tarball or zip archive) into an empty directory outside of your current installation.

   Warning

   You cannot jump more than one major version forward at a time (i.e. 27->28 is okay, but 27->29 is not).

3. Unpack the the downloaded tarball or zip archive - e.g.:

```
unzip nextcloud-[version].zip
(or)
tar -xjf nextcloud-[version].tar.bz2
```

4. Stop your Web server.
5. In case you are running a cron-job for nextcloud's house-keeping disable it by commenting the entry in the crontab file:

```
crontab -u www-data -e
```

   (Put a # at the beginning of the corresponding line.)

6. Rename your current Nextcloud directory, for example `nextcloud-old`.
7. Unpacking the new archive creates a new `nextcloud` directory populated with your new server files. Move this directory and its contents to the original location of your old server. For example `/var/www/`, so that once again you have `/var/www/nextcloud`.
8. Copy the `config/config.php` file from your old Nextcloud directory to your new Nextcloud directory.
9. If you keep your `data/` directory in your `nextcloud/` directory, move it from your old version of Nextcloud to your new `nextcloud/`. If you keep it outside of `nextcloud/` then you don't have to do anything with it, because its location is configured in your original `config.php`, and none of the upgrade steps touch it.
10. If you are using 3rd party application, it may not always be available in your upgraded/new Nextcloud instance. To check this, compare a list of the apps in the new `nextcloud/apps/` folder to a list of the of the apps in your backed-up/old `nextcloud/apps/` folder. If you find 3rd party apps in the old folder that needs to be in the new/upgraded instance, simply copy them over and ensure the permissions are set up as shown below.
11. If you have additional apps folders like for example `nextcloud/apps-extras` or `nextcloud/apps-external`, make sure to also transfer/keep these in the upgraded folder.
12. If you are using 3rd party theme make sure to copy it from your `themes/` directory to your new one. It is possible you will have to make some modifications to it after the upgrade.
13. Adjust file ownership and permissions:

```
chown -R www-data:www-data nextcloud
find nextcloud/ -type d -exec chmod 750 {} \;
find nextcloud/ -type f -exec chmod 640 {} \;
```

14. Restart your Web server.
15. Now launch the upgrade from the command line using `occ`, like this example on Ubuntu Linux:

```
sudo -E -u www-data php occ upgrade
```

   (!) this MUST be executed from within your nextcloud installation directory

16. The upgrade operation takes a few minutes to a few hours, depending on the size of your installation. When it is finished you will see a success message, or an error message that will tell where it went wrong.
17. Re-enable the nextcloud cron-job. (See step 4 above.)

        crontab -u www-data -e

    (Delete the # at the beginning of the corresponding line in the crontab file.)

Login and take a look at the bottom of your Admin page to verify the version number. Check your other settings to make sure they're correct. Go to the Apps page and review the core apps to make sure the right ones are enabled. Re-enable your third-party apps.

23.5.3 Previous Nextcloud releases

You'll find previous Nextcloud releases in the Nextcloud Server Changelog.

23.5.4 Troubleshooting

Occasionally, *files do not show up after an upgrade*. A rescan of the files can help:

```
sudo -E -u www-data php console.php files:scan --all
```

See the nextcloud.com support page for further resources.

Sometimes, Nextcloud can get *stuck in a upgrade* if the web based upgrade process is used. This is usually due to the process taking too long and encountering a PHP time-out. Stop the upgrade process this way:

```
sudo -E -u www-data php occ maintenance:mode --off
```

Then start the manual process:

```
sudo -E -u www-data php occ upgrade
```

If this does not work properly, try the repair function:

```
sudo -E -u www-data php occ maintenance:repair
```

23.6 Upgrade via snap packages

23.6.1 Upgrade quickstart

Nextcloud snap is an unofficial Nextcloud designed to be easy to install and simple to maintain. The ideal Nextcloud snap is an "install and forget" Nextcloud instance that works on most architectures and updates itself without needing administrative skills. Combining Nextcloud with snapd makes it a perfect fit for IoT or scalable environments. Snapd is a secure and robust technology which the Nextcloud snap team has embraced.

However, the snap is opinionated.

- Nextcloud snap uses recommended Apache.
- Nextcloud snap uses recommended MySQL.
- Nextcloud snap uses recommended PHP.

23.6.2 Installation

On Ubuntu

- https://snapcraft.io/nextcloud
- Install Nextcloud `sudo snap install nextcloud`

All other distros be warned

By default the latest stable Nextcloud snap release will be installed and it will automatically update to subsequent stable releases, but there are other releases available as well and you have full control of automatic updates.

After installation, Nextcloud will start automatically. Assuming you and the device on which it was installed are on the same network, you will reach the Nextcloud installation by visiting `<hostname>.local` or the IP address of the instance in your browser. If your hostname is `localhost` or `localhost.localdomain`, like on an Ubuntu Core device, `nextcloud.local` will be used instead.

23.6.3 1st login

Upon visiting the Nextcloud installation for the first time, you will be prompted to enter an admin username and password before Nextcloud is initialised. This may take a while depending on resources and the device. After you provide that information you will be logged in and able to install apps, create users, and upload files.

23.6.4 Upgrade tips

By default the Nextcloud snap will automatically update to subsequent stable releases. You may however upgrade manually too by issuing the command:

```
sudo snap refresh nextcloud
```

If the upgrade fails you can easily revert to the last working version by issuing the command:

```
sudo snap revert nextcloud
```

Further documentation, an extensive Wiki and FAQ's can be found on the developers GitHub.

23.7 Migrating to a different server

If the need arises Nextcloud can be migrated to a different server. A typical use case would be a hardware change or a migration from the virtual Appliance to a physical server. All migrations have to be performed with Nextcloud offline and no accesses being made. Online migration is supported by Nextcloud only when implementing industry standard clustering and HA solutions before Nextcloud is installed for the first time.

To start let us be specific about the use case. A configured Nextcloud instance runs reliably on one machine. For some reason (e.g. more powerful machine is available but a move to a clustered environment not yet needed) the instance needs to be moved to a new machine. Depending on the size of the Nextcloud instance the migration might take several hours. As a prerequisite it is assumed that the end users reach the Nextcloud instance via a virtual hostname (a `CNAME` record in DNS) which can be pointed at the new location. It is also assumed that the authentication method (e.g. LDAP) remains the same after the migration.

Warning

At NO TIME any changes to the **ORIGINAL** system are required **EXCEPT** putting Nextcloud into maintenance mode.

This ensures, should anything unforeseen happen you can go back to your existing installation and provide your users with a running Nextcloud while debugging the problem.

1. Set up the new machine with the desired OS, install and configure the Web server as well as PHP for Nextcloud (e.g. permissions or file upload size limits) and make sure the PHP version matches Nextcloud supported configuration and all relevant PHP extensions are installed. Also set up the database and make sure it is a Nextcloud supported configuration. If your original machine was installed recently just copying that base configuration is a safe best practice.
2. On the original machine then stop Nextcloud. First activate the maintenance mode. After waiting for 6-7 minutes for all sync clients to register the server is in maintenance mode stop the application and/or Web server that serves Nextcloud.
3. Create a dump from the database and copy it to the new machine. There import it in the database (See *Backup* and *Restoring backup*).
4. Copy all files from your Nextcloud instance, the Nextcloud program files, the data files, the log files and the configuration files, to the new machine (See *Backup* and *Restoring backup*). The data files should keep their original timestamp (can be done by using `rsync` with `-t` option) otherwise the clients will re-download all the files after

the migration. Depending on the original installation method and the OS the files are located in different locations. On the new system make sure to pick the appropriate locations. If you change any paths, make sure to adapt the paths in the Nextcloud config.php file.

> **Note**
>
> This step might take several hours, depending on your installation.

> **Warning**
>
> Changing the location of the data directory might cause a corruption of relations in the database and is not supported.

5. Check the config.php file of the **ORIGINAL** system to see if it has the `data-fingerprint` set to a non-empty value. If this is the case, make sure to also run the `maintenance:data-fingerprint` command on the **NEW** system, similarly to how it is required when performing a backup restoration (See *Restoring backup* for details).
6. While still having Nextcloud in maintenance mode (confirm!) and **BEFORE** changing the `CNAME` record in the DNS start up the database, Web server / application server on the new machine and point your web browser to the migrated Nextcloud instance. Confirm that you see the maintenance mode notice, that a logfile entry is written by both the Web server and Nextcloud and that no error messages occur. Then take Nextcloud out of maintenance mode and repeat. Log in as admin and confirm normal function of Nextcloud.
7. Change the `CNAME` entry in the DNS to point your users to the new location.

23.8 Migrating from ownCloud

> **Note**
>
> Especially when migrating from ownCloud to Nextcloud you should create a backup of the config, database and the data directory, in case something goes wrong.

Currently migrating from ownCloud is like performing a manual update. So it is quite easy, to migrate from one ownCloud version to at least one Nextcloud version. However this does only work with versions that are sufficiently compatible in database schema and codebase. See the table below for a version map, where migrating is easily possible:

ownCloud	Nextcloud
10.13.x 10.14.x 10.15.x 10.16.x	25.0.13 25.0.13 25.0.13 25.0.13

> **Note**
>
> Since ownCloud does not and will not support PHP 8.0 or higher, you need to migrate from ownCloud 10.13.x to Nextcloud 25 and then further upgrade from there. We urge you to migrate to Nextcloud since PHP versions prior PHP 8 are end of life, see https://www.php.net/supported-versions.php.

1. First download the correct version of Nextcloud from our older releases page,
2. Make sure to have do a *backup* before migrating.

3. Follow the upgrade instructions described in the *Upgrade manually* manual.
4. When migrating to Nextcloud 20.0 or later, you will also need to run the following commands after `occ upgrade`:

- `occ db:convert-filecache-bigint`
- `occ db:add-missing-columns`
- `occ db:add-missing-indices`
- `occ db:add-missing-primary-keys`

5. If system cron was used, please verify if crontab entry was using the command `occ system:cron`. If yes, please adjust it to use the `php` command instead according to *the background jobs configuration documentation*
6. As Nextcloud 25 is the last Nextcloud version supporting PHP 7 you need to upgrade your PHP installation afterwards to continue updating to current Nextcloud release. We recommend to update PHP to version 8.1 before continuing with the updates.
7. Use the *Nextcloud built-in updater* to update your instance to the newest version. This must be done for every major version, since updates between multiple major versions are not supported. So the update path would be: 26 → 27.1 → 28 → 29 → 30 → 31.
8. When reaching Nextcloud 30 or 31 we recommend to update PHP again to a current version like PHP 8.3. You can do so also in between, as PHP 8.2 is already supported since Nextcloud 26 and PHP 8.3 since Nextcloud 28, but in most cases it is easier to first complete the Nextcloud version updates.
9. Make sure to also verify the "Security & setup warnings" in the "Overview" section on the settings page.
10. In some cases, apps installed from the ownCloud Market might have been disabled as incompatible (ex: calendar and contacts), so you should reinstall the Nextcloud ones using `occ app:enable calendar`, `occ app:enable contacts`, etc

CHAPTER

TWENTYFOUR

ISSUES AND TROUBLESHOOTING

24.1 General troubleshooting

If you have trouble installing, configuring or maintaining Nextcloud, please refer to our community support channels:

- **The Nextcloud Forums**
  The Nextcloud forums have a FAQ page where each topic corresponds to typical mistakes or frequently occurring issues

Please understand that all these channels essentially consist of users like you helping each other out. Consider helping others out where you can, to contribute back for the help you get. This is the only way to keep a community like Nextcloud healthy and sustainable!

If you are using Nextcloud in a business or otherwise large scale deployment, note that Nextcloud GmbH offers commercial support options.

24.1.1 Bugs

If you think you have found a bug in Nextcloud, please:

- Search for a solution (see the options above)
- Double-check your configuration

If you can't find a solution, please use our bugtracker. You can generate a configuration report with the *occ config command*, with passwords automatically obscured.

24.1.2 General troubleshooting

Check the Nextcloud *System requirements*, especially supported browser versions.

When you see warnings about `code integrity`, refer to *Code signing*.

Disable 3rdparty / non-shipped apps

It might be possible that 3rd party / non-shipped apps are causing various different issues. Always disable 3rd party apps before upgrades, and for troubleshooting. Please refer to the *Apps commands* on how to disable an app from command line.

Internal Server Errors

An Internal Server Error, sometimes called a "500 error", indicates that the web server encountered an unexpected condition that prevented it from fulfilling the request.

This error response is a generic "catch-all" response. To find out the source of the error you will need to check your Nextcloud log (located in *data/nextcloud.log* by default) and possibly your web server's error log (depending on where the failure is occurring).

Tip

Whenever possible, Nextcloud will include the "Request id" in the error. This request ID can be searched for in your Nextcloud log file to find entries associated with the failing transaction.

Nextcloud log files

The Nextcloud log file is located in the data directory by default - e.g. `data/nextcloud.log`. If the Web UI is still reachable, it is also available via *Administration settings->Logging*.

Tip

When asking for help, the entire raw log entry is generally required.

For some situations you may need to adjust the log level in your `config.php` file. Please see *Logging* for more information on these log levels.

Some logging - for example JavaScript console logging - needs debugging enabled. Edit `config/config.php` and change `'debug' => false,` to `'debug' => true,` Be sure to change it back when you are finished.

For JavaScript issues you will also need to view the javascript console. All major browsers have developer tools for viewing the console, and you usually access them by pressing F12.

PHP version and information

You will need to know the PHP version and configuration that is in-use on your Nextcloud server. This will not necessarily be the same version and configuration as can be reached from the command-line. The simplest way to gather this information is by using what's commonly referenced as `phpinfo()`.

The most accurate - and easiest - way to access `phpinfo` is by checking it from within Nextcloud itself. Of course, this requires that Nextcloud is functioning enough that you can log in as an administrator and access the **Administration settings -> System** menu. If so, you can enable the exposure of `phpinfo` data by toggling it on via `occ`:

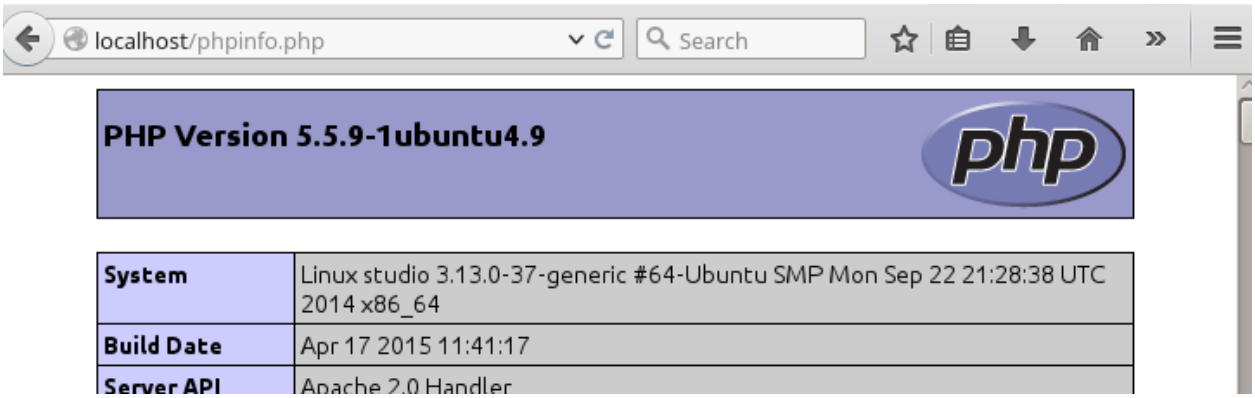
```
./occ config:app:set --value=yes serverinfo phpinfo
```

From then on a new button labeled **Show phpinfo** will be visible in the web interface under **Administration settings -> System**. Clicking it will expose just about everything you may want to know about your PHP environment.

If accessing the Nextcloud web interface is not an option, you may create a plain-text file named **phpinfo.php** and place it in your Web root, for example `/var/www/html/phpinfo.php`. (Your Web root may be in a different location; your Linux distribution documentation will tell you where.) This file contains just this line:

```
<?php phpinfo(); ?>
```

Open this file in a Web browser by pointing your browser to `localhost/phpinfo.php`:



Your PHP version is at the top, and the rest of the page contains abundant system information such as active modules, active `.ini` files, and much more. When you are finished reviewing your information you must delete `phpinfo.php`, or move it outside of your Web directory, because it is a security risk to expose such sensitive data.

Debugging sync issues

Warning

The data directory on the server is exclusive to Nextcloud and must not be modified manually.

Disregarding this can lead to unwanted behaviors like:

- Problems with sync clients
- Undetected changes due to caching in the database

If you need to directly upload files from the same server please use a WebDAV command line client like `cadaver` to upload files to the WebDAV interface at:

`https://example.com/nextcloud/remote.php/dav`

Common problems / error messages

Some common problems / error messages found in your logfiles as described above:

- `SQLSTATE[HY000] [1040] Too many connections` -> You need to increase the connection limit of your database, please refer to the manual of your database for more information.
- `SQLSTATE[HY000]: General error: 5 database is locked` -> You're using `SQLite` which can't handle a lot of parallel requests. Please consider converting to another database like described in *Converting database type*.
- `SQLSTATE[HY000]: General error: 2006 MySQL server has gone away` -> Please refer to *Troubleshooting* for more information.
- `SQLSTATE[HY000] [2002] No such file or directory` -> There is a problem accessing your SQLite database file in your data directory (`data/nextcloud.db`). Please check the permissions of this folder/file or if it exists at all. If you're using MySQL please start your database.
- `Connection closed / Operation cancelled` -> This could be caused by wrong `KeepAlive` settings within your Apache config. Make sure that `KeepAlive` is set to `On` and also try to raise the limits of `KeepAliveTimeout` and `MaxKeepAliveRequests`.

- `No basic authentication headers were found` -> This error is shown in your `data/nextcloud.log` file. Some Apache modules like `mod_fastcgi`, `mod_fcgid` or `mod_proxy_fcgi` are not passing the needed authentication headers to PHP and so the login to Nextcloud via WebDAV, CalDAV and CardDAV clients is failing.

24.1.3 Troubleshooting Web server and PHP problems

Logfiles

When having issues the first step is to check the logfiles provided by PHP, the Web server and Nextcloud itself.

> **Note**
>
> In the following the paths to the logfiles of a default Debian installation running Apache2 with mod_php is assumed. On other Web servers, Linux distros or operating systems they can differ.

- The logfile of Apache2 is located in `/var/log/apache2/error.log`.
- The logfile of PHP can be configured in your `/etc/php/8.3/apache2/php.ini`. You need to set the directive `log_errors` to `On` and choose the path to store the logfile in the `error_log` directive. After those changes you need to restart your Web server.
- The logfile of Nextcloud is located in the data directory `/var/www/nextcloud/data/nextcloud.log`.

Web server and PHP modules

> **Note**
>
> Lighttpd is not supported with Nextcloud, and some Nextcloud features may not work at all on Lighttpd.

There are some Web server or PHP modules which are known to cause various problems like broken uploads/downloads. The following shows a draft overview of these modules:

1. Apache

- mod_pagespeed
- mod_evasive
- mod_security
- mod_reqtimeout
- mod_deflate
- mod_spdy
- mod_dav
- mod_xsendfile / X-Sendfile (causing broken downloads if not configured correctly)

2. NginX

- ngx_pagespeed
- HttpDavModule
- X-Sendfile (causing broken downloads if not configured correctly)

3. PHP

- Tideways

- eAccelerator

24.1.4 Troubleshooting WebDAV

Nextcloud uses SabreDAV, and the SabreDAV documentation is comprehensive and helpful.

See:

- SabreDAV FAQ
- Web servers (Lists lighttpd as not recommended)
- Working with large files (Shows a PHP bug in older SabreDAV versions and information for mod_security problems)
- 0 byte files (Reasons for empty files on the server)
- Clients (A comprehensive list of WebDAV clients, and possible problems with each one)
- Finder, OS X's built-in WebDAV client (Describes problems with Finder on various Web servers)

There is also a well maintained FAQ thread available at the ownCloud Forums which contains various additional information about WebDAV problems.

24.1.5 Service discovery

Some clients - especially on iOS/macOS - have problems finding the proper sync URL, even when explicitly configured to use it.

If you want to use CalDAV or CardDAV clients or other clients that require service discovery together with Nextcloud it is important to have a correct working setup of the following URLs:

```
https://example.com/.well-known/carddav
https://example.com/.well-known/caldav
```

Those need to be redirecting your clients to the correct endpoints. If Nextcloud is running at the document root of your Web server the correct URL is `https://example.com/remote.php/dav` for CardDAV and CalDAV and if running in a subfolder like `nextcloud`, then `https://example.com/nextcloud/remote.php/dav`.

For the first case the `.htaccess` file shipped with Nextcloud should do this work for you when you're running Apache. You need to make sure that your Web server is using this file. Additionally, you need the mod_rewrite Apache module installed and `AllowOverride All` set in your `apache2.conf` or vHost-file to process these redirects. When running Nginx please refer to *NGINX configuration*.

If your Nextcloud instance is installed in a subfolder called `nextcloud` and you're running Apache, create or edit the `.htaccess` file within the document root of your Web server and add the following lines:

```
<IfModule mod_rewrite.c>
  RewriteEngine on
  RewriteRule ^\.well-known/carddav /nextcloud/remote.php/dav [R=301,L]
  RewriteRule ^\.well-known/caldav /nextcloud/remote.php/dav [R=301,L]
  RewriteRule ^\.well-known/webfinger /nextcloud/index.php/.well-known/webfinger␣
↪[R=301,L]
  RewriteRule ^\.well-known/nodeinfo /nextcloud/index.php/.well-known/nodeinfo [R=301,
↪L]
</IfModule>
```

Make sure to change /nextcloud to the actual subfolder your Nextcloud instance is running in.

> **Note**
>
> If you put the above directives directly into an Apache configuration file (usually within `/etc/apache2/`) instead of `.htaccess`, you need to prepend the first argument of each `RewriteRule` option with a forward slash `/`, for example `^/\.well-known/carddav`. This is because Apache normalizes paths for the use in `.htaccess` files by dropping any number of leading slashes, but it does not do so for the use in its main configuration files.

If you are running NGINX, make sure `location = /.well-known/carddav {` and `location = /.well-known/caldav {` are properly configured as described in *NGINX configuration*, adapt to use a subfolder if necessary.

Now change the URL in the client settings to just use:

`https://example.com`

instead of e.g.

`https://example.com/nextcloud/remote.php/dav/principals/username`.

There are also several techniques to remedy this, which are described extensively at the Sabre DAV website.

24.1.6 Troubleshooting sharing

Users' Federated Cloud IDs not updated after a domain name change

1. run Database query

```
DELETE FROM oc_cards_properties WHERE name = 'CLOUD' AND addressbookid = (select id from
oc_addressbooks where principaluri = 'principals/system/system' AND uri = 'system');
```

2. run occ commands

```
occ dav:sync-system-addressbook
occ federation:sync-addressbooks
```

24.1.7 Troubleshooting file encoding on external storages

When using external storage, it can happen that some files with special characters will not appear in the file listing, or they will appear and not be accessible.

When this happens, please run the *files scanner*, for example with:

```
sudo -E -u www-data php occ files:scan --all
```

If the scanner tells about an encoding issue on the affected file, please enable Mac encoding compatibility in the *mount options* and then *rescan the external storage*.

> **Note**
>
> This mode comes with a performance impact because Nextcloud will always try both encodings when detecting files on external storages.

Mac computers are using the NFD Unicode Normalization for file names which is different than NFC, the one used by other operating systems. Mac users might upload files directly to the external storage using NFD normalized file names. When uploading through Nextcloud, file names will always be normalized to the NFC standard for consistency.

It is recommended to let Nextcloud use external storages exclusively to avoid such issues.

See also technical explanation about NFC vs NFD normalizations.

24.1.8 Troubleshooting contacts & calendar

Tip

Please also refer to the troubleshooting article in the groupware section: *Troubleshooting*.

24.1.9 Troubleshooting data-directory

Moving the data directory / changing the `datadirectory` path

For local storage, Nextcloud identifies storage by its absolute path on disk. Ideally, the location of the data directory should not change after deployment. If this is a new installation, consider reinstalling with your preferred directory location before moving into production.

Danger

If you must change the `datadirectory` path – unless the transition is handled carefully – Nextcloud will treat its content as "new storage." This can trigger duplicate or orphaned files, lost file metadata, and the loss of previously shared links.

For safely moving the data directory, the recommended actions are:

1. Make sure no cron jobs are running and, if using system cron, that the Nextcloud crontab entry is disabled.
2. Stop web/app server(s).
3. Move `/data` to the new location (ensure you also move hidden/dot files such as `.ncdata`).
4. Create a symlink from the original location to the new location.
5. Ensure permissions are still correct (including for any parent folders).
6. Restart web/app server(s).
7. Re-enable Nextcloud's system crontab entry (if applicable).

Note

You may need to configure your web server to support symlinks.

It is also possible to move the data directory without using symlinks, but this requires manually modifying the internal `oc_storages` database table:

1. Make sure no cron jobs are running and, if using system cron, that the Nextcloud crontab entry is disabled.
2. Stop web/app server(s).
3. Move `/data` to the new location (ensure you also move hidden/dot files such as `.ncdata`).

4. Update the value of `datadirectory` in your `config.php`.
5. Edit the database: In the `oc_storages` table, update the path portion of the `id` field of the entry beginning with `local::/old-data-dir/` (e.g., change `local::/old-data-dir/` to `local::/new-data-dir/`).
6. Ensure permissions are still correct (including for any parent folders).
7. Restart web/app server(s).
8. Re-enable Nextcloud's system crontab entry (if applicable).

Warning

This method is not supported and you risk breaking your database. Always make sure you have up-to-date backups – including your database – and a working (tested) restore process **before** attempting this.

24.1.10 Troubleshooting quota or size issues

Sometimes it can happen that the used space reported in the web UI or with `occ user:info $userId` does not match the actual data stored in the user's `data/$userId/files` directory.

Note

Metadata, versions, trashbin and encryption keys are not counted in the used space above. Please refer to the quota documentation for details.

Running the following command can help fix the sizes and quota for a given user:

```
sudo -E -u www-data php occ files:scan -vvv <user-id>
```

If **encryption was enabled earlier on the instance and disabled later on**, it is likely that some size values in the database did not correctly get reset upon decrypting. You can run the following SQL query to reset those after **backing up the database**:

```
UPDATE oc_filecache SET unencrypted_size=0 WHERE encrypted=0;
```

24.1.11 Troubleshooting encrypted files

Tip

Please also refer to the troubleshooting section in the encryption chapter: *Server-side Encryption*.

24.1.12 Fair Use Policy

Nextcloud is open source and you can host it for free on your own server or at a provider.

Nextcloud recommends Using Nextcloud Enterprise for deploying instances with more than 500 users. With that size, issues like a broken server or a data leak become very serious.

If there is an issue with the server, 500 people can't work. A data leak would risk the data of many users. In short, the server should be considered mission-critical. We believe you and your users would have a better experience with Nextcloud Enterprise.

Nextcloud Enterprise is pre-configured and optimised for the needs of professional organisations rather than home users. It comes with support, security and scaling benefits, compliance expertise, and access to our knowledge about running a successful Nextcloud, to get the best possible experience for users and admins. This also reduces the load on our home user forum http://help.nextcloud.com from issues unique to big deployments.

Nextcloud provides some infrastructure components needed for Nextcloud servers to run reliably. This includes notification, our app store and more. To ensure these resources do not get overloaded by administrators who run Nextcloud for thousands of users without providing financial resources to Nextcloud in return, these components are limited and will not work for more than 500 users.

We believe all organisations who run Nextcloud for hundreds of users should be officially supported. We know there can be financial restrictions for non-profit organisations and, as we want everybody to have a chance to get the most out of Nextcloud, we have special offers for NGOs, small schools and other non-profits. Please reach out to talk to us about what is possible through the contact form on our site or ask your system administrator to reach out.

24.1.13 Other issues

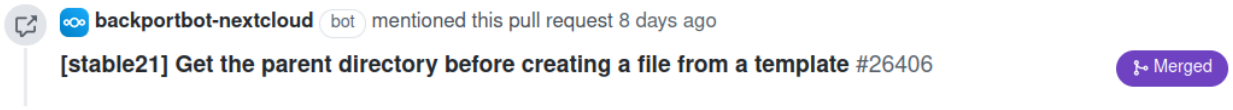
Some services like *Cloudflare* can cause issues by minimizing JavaScript and loading it only when needed. When having issues like a not working login button or creating new users make sure to disable such services first.

24.2 Patching Nextcloud

24.2.1 Obtaining a patch

If you found a related pull request on GitHub that solves your issue, or you want to help developers and verify a fix works, you can get a patch for the pull request.

1. Using https://github.com/nextcloud/server/pull/26396 as an example.
2. Append `.diff` to the URL: https://github.com/nextcloud/server/pull/26396.diff
3. Download the patch to your server e.g. via `wget https://github.com/nextcloud/server/pull/26396.diff` (this will place `26396.diff` in the local directory)
4. Follow the *Applying a patch* steps.
5. If you are on an older Nextcloud version, you might first need to go to the correct backported patch for your version.



6. You can find the appropriate version by looking for a link posted by `backportbot-nextcloud` to the backport pull request for your release, or by checking for a developer comment with a manual backport link. Use the `.diff` URL of that backport PR.

24.2.2 Applying a patch

Patching server

1. Navigate to your Nextcloud server's root directory (the one that contains the `status.php` file).
2. Download the patch to your server e.g. via `wget https://github.com/nextcloud/server/pull/26396.diff` (this will place `26396.diff` in the local directory)
3. Apply the patch with the following command:

```
patch -p 1 < ./26396.diff
```

4. Alternatively, if the patch command is not available, use:

```
git apply --check ./26396.diff
git apply ./26396.diff
```

Patching apps

1. Navigate to the root of the app (usually `apps/[APPID]/`). If you cannot find the app there, use the `sudo -E -u www-data php occ app:getpath APPID` command to find the path.
2. Download the patch to your server e.g. via `wget https://github.com/nextcloud/<app>/pull/26396.diff` (this will place `26396.diff` in the local directory)
3. Apply the patch with the same command as in *Patching server*.

24.2.3 Reverting a patch

1. Navigate to the directory where you applied the patch.
2. Now revert the patch with the `-R` option:

```
patch -R -p 1 < ./26396.diff
```

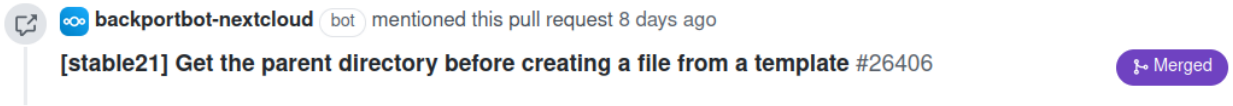
3. Alternatively, if the patch command is not available, use:

```
git apply --reverse ./26396.diff
```

24.2.4 Notes and troubleshooting

If you found a related pull request on GitHub that solves your issue, or you want to help developers and verify a fix works, you can get a patch for the pull request.

1. Using https://github.com/nextcloud/server/pull/26396 as an example.
2. Append `.patch` to the URL: https://github.com/nextcloud/server/pull/26396.patch
3. Download the patch to your server and follow the *Applying a patch* steps.
4. In case you are on an older version, you might first need to go the the correct version of the patch.



5. You can find it by looking for a link by the `backportbot-nextcloud` or a developer will leave a manual comment about the backport to an older Nextcloud version. For the example above you the pull request for Nextcloud 21 is at https://github.com/nextcloud/server/pull/26406 and the patch at https://github.com/nextcloud/server/pull/26406.patch

24.3 Code signing

Nextcloud supports code signing for the core releases, and for Nextcloud applications. Code signing gives our users an additional layer of security by ensuring that nobody other than authorized persons can push updates.

It also ensures that all upgrades have been executed properly, so that no files are left behind, and all old files are properly replaced. In the past, invalid updates were a significant source of errors when updating Nextcloud.

24.3.1 FAQ

Why did Nextcloud add code signing?

By supporting Code Signing we add another layer of security by ensuring that nobody other than authorized persons can push updates for applications, and ensuring proper upgrades.

Do we lock down Nextcloud?

The Nextcloud project is open source and always will be. We do not want to make it more difficult for our users to run Nextcloud. Any code signing errors on upgrades will not prevent Nextcloud from running, but will display a warning on the Admin page. For applications that are not tagged "Official" the code signing process is optional.

Not open source anymore?

The Nextcloud project is open source and always will be. The code signing process is optional, though highly recommended. The code check for the core parts of Nextcloud is enabled when the Nextcloud release version branch has been set to stable.

For custom distributions of Nextcloud it is recommended to change the release version branch in version.php to something else than "stable".

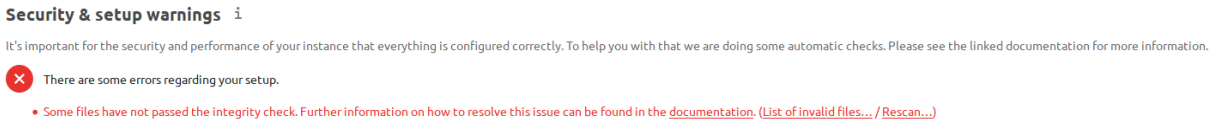
Is code signing mandatory for apps?

Code signing is required for all applications on apps.nextcloud.com.

24.3.2 Fixing invalid code integrity messages

A code integrity error message ("Some files have not passed the integrity check…") appears on your Nextcloud admin page under "Overview", which provides the following options:

1. Link to this documentation entry.
2. Show a list of invalid files.
3. Trigger a rescan.



To debug issues caused by the code integrity check click on "List of invalid files…", and you will be shown a text document listing the different issues. The content of the file will look similar to the following example:

```
Technical information
=====================
The following list covers which files have failed the integrity check. Please read
the previous linked documentation to learn more about the errors and how to fix
```

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```
them.

Results
=======
- core
  - INVALID_HASH
      - /index.php
      - /version.php
  - EXTRA_FILE
      - /test.php
- calendar
  - EXCEPTION
      - OC\IntegrityCheck\Exceptions\InvalidSignatureException
      - Signature data not found.

Raw output
==========
Array
(
    [core] => Array
        (
            [INVALID_HASH] => Array
                (
                    [/index.php] => Array
                        (
                            [expected] =>
                            f1c5e2630d784bc9cb02d5a28f55d6f24d06dae2a0fee685f3
                            c2521b050955d9d452769f61454c9ddfa9c308146ade10546c
                            fa829794448eaffbc9a04a29d216
                            [current] =>
                            ce08bf30bcbb879a18b49239a9bec6b8702f52452f88a9d321
                            42cad8d2494d5735e6bfa0d8642b2762c62ca5be49f9bf4ec2
                            31d4a230559d4f3e2c471d3ea094
                        )

                    [/version.php] => Array
                        (
                            [expected] =>
                            c5a03bacae8dedf8b239997901ba1fffd2fe51271d13a00cc4
                            b34b09cca5176397a89fc27381cbb1f72855fa18b69b6f87d7
                            d5685c3b45aee373b09be54742ea
                            [current] =>
                            88a3a92c11db91dec1ac3be0e1c87f862c95ba6ffaaaa3f2c3
                            b8f682187c66f07af3a3b557a868342ef4a271218fe1c1e300
                            c478e6c156c5955ed53c40d06585
                        )

                )

            [EXTRA_FILE] => Array
                (
                    [/test.php] => Array
```

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```
                        (
                            [expected] =>
                            [current] =>
                            09563164f9904a837f9ca0b5f626db56c838e5098e0ccc1d8b
                            935f68fa03a25c5ec6f6b2d9e44a868e8b85764dafd1605522
                            b4af8db0ae269d73432e9a01e63a
                        )

                )

        )

    [calendar] => Array
        (
            [EXCEPTION] => Array
                (
                    [class] => OC\IntegrityCheck\Exceptions\InvalidSignature
                    Exception
                    [message] => Signature data not found.
                )

        )

)
```

In above error output it can be seen that:

1. In the Nextcloud core (that is, the Nextcloud server itself) the files “index.php” and “version.php” do have the wrong version.
2. In the Nextcloud core the unrequired extra file “/test.php” has been found.
3. It was not possible to verify the signature of the calendar application.

The solution is to upload the correct “index.php” and “version.php” files, and delete the “test.php” file. For the calendar exception contact the developer of the application. For other means on how to receive support please take a look at https://nextcloud.com/support/. After fixing these problems verify by clicking “Rescan…”.

Note

When using a FTP client to upload those files make sure it is using the `Binary` transfer mode instead of the `ASCII` transfer mode.

24.3.3 Rescans

Rescans are triggered at installation, and by updates. You may run scans manually with the `occ` command. The first command scans the Nextcloud server files, and the second command scans the named app. There is not yet a command to manually scan all apps:

```
occ integrity:check-core
occ integrity:check-app $appid
```

See *Using the occ command* to learn more about using `occ`.

24.3.4 Errors

> **Warning**
>
> Please don't modify the mentioned `signature.json` itself.

The following errors can be encountered when trying to verify a code signature.

- `INVALID_HASH`
  - The file has a different hash than specified within `signature.json`. This usually happens when the file has been modified after writing the signature data.
- `MISSING_FILE`
  - The file cannot be found but has been specified within `signature.json`. Either a required file has been left out, or `signature.json` needs to be edited.
- `EXTRA_FILE`
  - The file does not exist in `signature.json`. This usually happens when a file has been removed and `signature.json` has not been updated. It also happens if you have placed additional files in your Nextcloud installation folder.
- `EXCEPTION`
  - Another exception has prevented the code verification. There are currently these following exceptions:
    - `Signature data not found.`
      - The app has mandatory code signing enforced but no `signature.json` file has been found in its `appinfo` folder.
    - `Certificate is not valid.`
      - The certificate has not been issued by the official Nextcloud Code Signing Root Authority.
    - `Certificate is not valid for required scope. (Requested: %s, current: %s)`
      - The certificate is not valid for the defined application. Certificates are only valid for the defined app identifier and cannot be used for others.
    - `Signature could not get verified.`
      - There was a problem with verifying the signature of `signature.json`.